

Corrections Information Council FY2018

FY2018 Performance Accountability Report

The Performance Accountability Report (PAR) measures each agency's performance for the fiscal year against the agency's performance plan and includes major accomplishments, updates on initiatives, and key performance indicators (KPIs).

Mission

The District of Columbia Corrections Information Council (CIC) is an independent monitoring body mandated by the US Congress and the DC Council to inspect, monitor, and report on the conditions of confinement at facilities where DC residents are incarcerated.

Summary of Services

FY18 Top Accomplishments

What is the accomplishment that your agency wants to highlight?	How did this accomplishment impact residents of DC?	How did this accomplishment impact your agency?
2018 DC Prisoner and Reentry Symposium: Envisioning a New Jail - co-hosted by the CIC and PDS - brought together local and nation experts on jail reform and design to help envision what it would be like for DC to embark on the process of building a new corrections facility.	Over 150 persons participated in this day-long symposium, which will have great impact on future participation of stakeholders, who will have an informed perspective on such a transformational project.	This is the second symposium for the CIC, which puts the CIC on the map in beyond inspections in providing expertise and valuable information on issues affecting incarcerated DC residents.
The CIC implemented its holiday card project for a second year, sending over 4000 postcards to the incarcerated DC residents in the Federal Bureau of Prisons. The CIC enlisted volunteers from several agencies and the community to write personal notes to those incarcerated.	This positively affected those DC residents incarcerated, knowing that there are people back home who have not forgotten about them. It also educated the DC residents and workers who now know about those who are incarcerated far from home.	This project further expanded the reach of the CIC in providing information to the community while engaging them in volunteer work. It also further expanded the agency's recognition and presence among DC residents incarcerated in Federal Bureau of Prisons facilities.
The CIC testified in DC Council hearings on issues affecting incarcerated DC residents, including special education and related services, opioid crisis, and Youth Rehabilitation Amendment Act of 2017.	The CIC brought attention to adults 18-22 in jail and prison who are not receiving federally mandated special education services. It also brought together the DC Department of Corrections with Drug Policy Institute to inform policy regarding treatment for opioid addiction in jail. The CIC also called attention to the lack of rehabilitation received by those sentenced under the Youth Rehabilitation Act.	Testifying beyond CIC specific hearings helped the CIC to expand its recognition as an expert in issues affecting incarcerated persons. The CIC also participated with other government and non-governmental agencies in developing policies to address these challenging issues.

2018 Strategic Objectives

Objective Number	Strategic Objective
1	Improve system transparency through inspections and monitoring.

Objective Number	Strategic Objective
2	Improve the quality of corrections facilities through the issuance of timely reports and recommendations.
3	Provide education on conditions of confinement, programs, and prison reentry to inform and empower inmates, community, and policy decision-makers.
4	Create and maintain a highly efficient, transparent and responsive District government.**

2018 Key Performance Indicators

Measure	Freq	Target	Q1	Q2	Q3	Q4	FY2018	KPI Status	Explanation
1 - Improve system transparency through inspections and monitoring. (1 Measure)									
Number of facilities housing DC residents that have been inspected during the fiscal year.	Annually	New Measure	Annual Measure	Annual Measure	Annual Measure	Annual Measure	6	No Target Set	
2 - Improve the quality of corrections facilities through the issuance of timely reports and recommendations. (2 Measures)									
Percent of inspections that have published reports	Quarterly	New Measure	55%	63.3%	65.3%	66%	63.7%	No Target Set	
Average number of calendar days to produce a draft report from the date of completion of an inspection	Annually	New Measure	Annual Measure	Annual Measure	Annual Measure	Annual Measure	150	No Target Set	

**We've revisited a project to standardize District wide measures for the Objective "Create and maintain a highly efficient, transparent and responsive District government." New measures will be tracked in FY18 and FY19 and published starting in the FY19 Performance Plan.

2018 Workload Measures

Measure	Freq	Q1	Q2	Q3	Q4	FY 2018
1 - Inspect BOP and DOC facilities and monitor changes. (3 Measures)						
Number of facilities nationwide housing DC residents	Quarterly	121	120	117	118	476
Number of inspections with expert participation.	Quarterly	0	0	0	0	0
Number of facilities inspected	Quarterly	1	0	2	3	6
2 - Reporting on inspections and thematic issue areas (3 Measures)						
Number of inspection reports published	Quarterly	2	2	1	1	6

Measure	Freq	Q1	Q2	Q3	Q4	FY 2018
Number of thematic reports published	Quarterly	1	0	0	4	5
One Annual Report of CIC activities of prior fiscal year, per statute	Annually	Annual Measure	Annual Measure	Annual Measure	Annual Measure	2
3 - Attend events and hold events with experts to educate community about CIC and its mission. (3 Measures)						
Number of community meetings and events attended by CIC	Annually	Annual Measure	Annual Measure	Annual Measure	Annual Measure	40
Number of CIC education presentations/events held	Annually	Annual Measure	Annual Measure	Annual Measure	Annual Measure	3
Number of bulletins produced	Quarterly	2	4	3	3	12

2018 Strategic Initiatives

Title	Description	Complete to Date	Status Update	Explanation
Community Outreach and Education (1 Strategic Initiative)				
Submit a story about a CIC report or activity to a major publication or media outlet.	Submit a story about a CIC report or activity to a major publication or media outlet.	25-49%	The CIC did not submit an op-ed or article to a major publication or media outlet this year. However, the CIC on several occasions engaged reporters from Washington Post, Marshall Project, and WAMU regarding issues affecting incarcerated DC residents.	The CIC did not submit an op-ed or article to a major publication or media outlet this year. However, the CIC on several occasions engaged reporters from Washington Post, Marshall Project, and WAMU regarding issues affecting incarcerated DC residents.
Inspections (1 Strategic Initiative)				
Inspect at least two medical center facilities	Inspect at least two medical center facilities	0-24%	Inspection priorities of the CIC changed, with the CIC visiting facilities with more incarcerated DC residents and places from where the CIC received more complaints. In FY18Q2, board member also recommended that we save medical facilities to focus on a "theme" for inspections for a fiscal year.	Inspection priorities of the CIC changed, with the CIC visiting facilities with more incarcerated DC residents and places from where the CIC received more complaints. In FY18Q2, board member also recommended that we save medical facilities to focus on a "theme" for inspections for a fiscal year.
Legislation (1 Strategic Initiative)				
Introduce legislation with amendments to the DC Jail Improvement Act	Introduce legislation with amendments to the DC Jail Improvement Act	0-24%	The CIC Board decided that the best route at this time was to pursue the possibility of entering into an MOU with the DC Department of Corrections. This did not	The CIC Board decided that the best route at this time was to pursue the possibility of entering into an MOU with the DC Department of Corrections. This did not happen by the end of FY18. The Board will revisit this in FY19.

Title	Description	Complete to Date	Status Update	Explanation
			happen by the end of FY18. The Board will revisit this in FY19.	
Reporting (1 Strategic Initiative)				
Catching up on backlog on prior year reports	Finish and publish prior years' inspection reports, FY16 & FY17 DOC reports, and FY16 & FY17 annual reports	50-74%	The CIC is caught up on annual reports and on schedule with DC Department of Corrections annual reports. Instead of publishing 2015 inspection information, the CIC is visiting four complexes from 2015 and one from 2016 to collect updated information and will publish updated information in FY2019.	Staffing changes and delay in getting responses to draft reports submitted to BOP have both delayed CIC's ability to complete backlog. However, CIC has only one from 2016 for which it has collected updated information, instead of publishing old inspection information only. The CIC is collecting updated information from four complexes visited in 2015 to publish updated information as well.