Corrections Information Council (CIC)
FY2016 Performance Accountability Report (PAR)

Introduction

The Performance Accountability Report (PAR) measures each agency's performance for the fiscal year against the agency's performance plan and includes major accomplishments, updates on initiatives' progress and key performance indicators (KPIs).

Mission

The District of Columbia Corrections Information Council (CIC) is an independent monitoring body mandated by the US Congress and the DC Council to inspect, monitor, and report on the conditions of confinement at facilities where DC residents are incarcerated.

Summary of Services

Overview – Agency Performance

The following section provides a summary of CIC performance in FY 2016 by listing CIC's top accomplishments, and a summary of its progress achieving its initiatives and progress on key performance indicators.

Top Agency Accomplishments

Accomplishment	Impact on Agency	Impact on Residents
In FY16 the CIC held two 'CIC Pop-Up Think Tanks' where community members, advocates, and service providers were convened to think through important issues affecting incarcerated DC residents. Our first two think tanks focused on family engagement and 'Reimagining CTF' after DC's resumption of operations of the second jail in 2017.	The CIC has created a new way beyond inspection reports to inform, educate and engage DC residents - both here and incarcerated far away - about incarceration and rehabilitation issues. As a result of the family engagement discussion, the CIC held a family/friends writing event in June and sent holiday postcards to over 4000 inmates in FY17. The CIC is now involved in discussions with decision-makers about reimagining the use of jail space in the District. The CIC now also has access to more voices and expert opinions to help better shape its recommendations to improve conditions of confinement for DC inmates.	The think tanks brought to the fore these important issues, not only for consideration, but for thinking through the problems towards potential solutions. Even those who were unable to attend but heard about these newly formatted meetings have expressed how they are beginning to think differently, act and speak out in response to these challenging issues.

In FY 2016, CIC had 4 Key Performance Indicators. Of those, 0 were neutral. Of the remaining measures, 100% (4 KPIs) were met, 0% (0 KPIs) were nearly met, and 0% (0 KPIs) were unmet. In FY 2016, CIC had 2 Initiatives. Of those, 50% (1) were completed and 0% (0) were nearly completed, and 50% (1) were not completed. The next sections provide greater detail on the specific metrics and initiatives for CIC in FY 2016.

FY16 Objectives

Division	Objective
Agency Management	Improve system transparency through inspections, monitoring and reports
Agency Management	Provide education on conditions, programs, and reentry services in prison to inform and empower inmates, community, and decision-makers.
Agency Management	Provide recommendations and information to improve conditions of confinement, polices and procedures, thereby improving public safety.

FY16 KPIs

Objective: Improve system transparency through inspections, monitoring and reports

Measure	Target	Freq	Q1	Q2	Q3	Q4	Total	KPI Status	KPI Barriers
Complete and publish backlog of inspection reports, per mandate	8	A					10	Met	Ten published reports in this fiscal year, when only four were published in FY 2015, is quite an improvement. Publishing is still slow-going due to BOP taking 30 days or more to review and respond to each draft report, but we will continue to get draft reports before them for review and response, per our MOU.

Objective: Provide education on conditions, programs, and reentry services in prison to inform and empower inmates, community, and decision-makers.

Measure	Target	Freq	Q1	Q2	Q3	Q4	Total	KPI Status	KPI Barriers
Measurable increase in attendees at open meetings and CIC events	50	A					53	Met	We had 33 and 20 participants at our think tank meetings, which were respectable showings at both events. We still need to reach out and encourage more returning citizens to join advocates and service providers at these meetings.

Measure	Target	Freq	Q1	Q2	Q3	Q4	Total	KPI Status	KPI Barriers
Views on website	1,000	A					2,773	Met	We have greatly increased traffic to the CIC website. In first quarter we had only 226 sessions by 105 users. In the fourth quarter of FY16 we had 769 sessions by 430 users - a 400% increase in users visiting the site.

Objective: Provide recommendations and information to improve conditions of confinement, polices and procedures, thereby improving public safety.

Measure	Target	Freq	Q1	Q2	Q3	Q4	Total	KPI Status	KPI Barriers

Value-added impact of CIC recommendations to corrections agencies	3	A		5	Met	We don't believe that this is unmet. CIC's inspection report on USP Lewisburg was considered in US Dept. of Justice recommendations to change the Special Management Unit Program for the better. BOP is now holding future vendors for residential reentry centers to its Statement of Work, in part due to previous CIC reporting on DC's halfway house. Tucson complex will now include those going to the halfway house to those who participate in CSOSA's Community Resource Day video conferences. Also, we influenced facilities to use language access lines for inmates with limited English proficiency (LEP). Our Pop-Up Think Tank on "Reimagining CTF" has spurred and influenced discussion and consideration among DC decision-makers of changes in use of jail and reentry services.

FY16 Workload Measures

Measure	Freq	Q1	Q2	Q3	Q4	Total
Publish Annual Reports	A					0
Meeting with corrections agency officials	A	1	1	2	1	5
Onsite Facility Inspections	A	3	0	2	3	8
Community Outreach Events	A	6	15	12	18	51
Publish Thematic report/Issue Brief	A			2	3	5
Educational Event/Presentation	A			2	1	3
Inspection Reports Published	Q	1	5	3	1	10

FY16 Initiatives

Title: Data Management System

    Description: Collection and analysis of data within and across facilities to evaluate facility operations, programs, and reentry initiatives

        Complete to Date: 25-49%

        Status Update: CIC has obtained grant funding from OVS/JG in FY17 for database development with OCTO. The project should be completed in FY17.

        If Incomplete, Explanation: CIC consulted with no fewer than 3 vendors in FY16 to develop a data management system, but prior consultations exceeded the budget available to complete project. When OCTO came back with an affordable proposal, it was too late in FY16 to begin with FY16 funding; project would not have been completed by 9.30.16.

Title: Subject-Matter Expert Participation

    Description: Invite subject-matter experts to participate in inspections and to present on discrete issues affecting incarcerated DC residents at Open Meetings or other forums.

        Complete to Date: Complete

        Status Update: In September 2016 we invited a subject matter expert in the area of deaf/hard of hearing and other disabilities. SME greatly added to the inspection with insightful questions, validation to facility for advancements in communication with deaf inmates, and issue-spotting other areas for improvement