

Board of Elections FY2023

Agency Board of Elections

Agency Code DLO

Fiscal Year 2023

Mission

The Board's mission is to enfranchise eligible residents, conduct elections, and assure the integrity of the electoral process.

Strategic Objectives

Objective Number	Strategic Objective
1	Increase the percentage of District of Columbia residents registered to vote.
2	Maintain an accurate and up-to-date voter registry.
3	Increase accessibility, public awareness, and knowledge of the electoral process
4	Leverage technology to improve the efficiency of Board operations
5	Recruit and train poll workers adequately to fulfill duties and provide excellent customer service to voters
6	Successful execution of 2022 Primary Election

Key Performance Indicators (KPIs)

Measure	Directionality	FY 2020 Actual	FY 2021 Actual	FY 2022 Target	FY2022 Actual	FY 2023 Target
1 - Increase the percentage of District of Columbia residents registered to vote. (1 Measure)						
Number of District of Columbia residents who are registered to vote each month	Up is Better	3283	3041	3000	2423	3000
3 - Increase accessibility, public awareness, and knowledge of the electoral process (1 Measure)						
Percent of polling places that are operationally accessible	Up is Better	100%	100%	100%	59.5%	100%
4 - Leverage technology to improve the efficiency of Board operations (1 Measure)						
Number of voters who register or update their voter registration information electronically through the Board's mobile registration application	Up is Better	24,500	597	15,000	11,774	15,000
5 - Recruit and train poll workers adequately to fulfill duties and provide excellent customer service to voters (5 Measure records)						
Percent of polling places open on time on Election Day	Up is Better	100%	100%	100%	78%	100%
Percent of voting equipment open on time on Election Day	Up is Better	100%	100%	100%	78%	100%
Percent of poll workers who complete and submit required post-election documentation	Up is Better	100%	100%	100%	96%	100%
Percent of special ballots processed correctly in elections held in the fiscal year	Up is Better	99.5%	98.7%	100%	97.6%	100%
Percent of precincts that successfully electronically transmit election results to Board headquarters on election night	Up is Better	0%	92%	100%	90%	100%

Operations

Operations Title	Operations Description	Type of Operations
2 - Maintain an accurate and up-to-date voter registry. (1 Activity)		
Processing voter registration information received	Updating voter registry based upon information from voters and other sources	Daily Service
3 - Increase accessibility, public awareness, and knowledge of the electoral process (2 Activity records)		
Voter Education and Outreach Program	Enhancing the effectiveness and inclusiveness of our public messaging.	Key Project
Feasibility Study	Exploring ways to enhance the election administration process while simultaneously implementing cost-saving measures	Key Project

Operations Title	Operations Description	Type of Operations
4 - Leverage technology to improve the efficiency of Board operations (3 Activity records)		
Enhancement of IT Infrastructure	Undertaking comprehensive program to ensure the currency and security of our IT infrastructure so as to protect the security and integrity of voter registration and other data.	Key Project
Records Conversion	Conservation of Space and Data	Key Project
Procurement	Procurement of equipment that will introduce efficiencies into the Board's election administration program	Key Project

Workload Measures (WMs)

Measure	FY 2020 Actual	FY 2021 Actual	FY2022 Actual
2 - Processing voter registration information received (5 Measure records)			
Number of non-resident voters removed from the voter registry	11,011	7492	3419
Number of voter registration records with legacy birth dates (12/31/1800) corrected	285	74	516
Number of voter registration applications and updates submitted online	48,652	7164	11,774
Number of deceased voters removed from the voter registry	4114	4186	722
Number of duplicate voters removed from the voter registry	2023	3242	61