

# Board of Elections FY2022

Agency Board of Elections

Agency Code DLO

Fiscal Year 2022

**Mission**

The Board's mission is to enfranchise eligible residents, conduct elections, and assure the integrity of the electoral process.

## Strategic Objectives

Objective Number	Strategic Objective
1	Increase the percentage of District of Columbia residents registered to vote.
2	Maintain an accurate and up-to-date voter registry.
3	Increase accessibility, public awareness, and knowledge of the electoral process
4	Leverage technology to improve the efficiency of Board operations
5	Recruit and train poll workers adequately to fulfill duties and provide excellent customer service to voters
6	Successful execution of 2022 Primary Election

## Key Performance Indicators (KPIs)

Measure	Directionality	FY 2019 Actual	FY 2020 Actual	FY 2021 Actual	FY 2022 Target
<b>1 - Increase the percentage of District of Columbia residents registered to vote. (1 Measure)</b>					
Number of District of Columbia residents who are registered to vote each month	Up is Better	3179	3283	3041	3000
<b>3 - Increase accessibility, public awareness, and knowledge of the electoral process (1 Measure)</b>					
Percent of polling places that are operationally accessible	Up is Better	100%	100%	100%	100%
<b>4 - Leverage technology to improve the efficiency of Board operations (1 Measure)</b>					
Number of voters who register or update their voter registration information electronically through the Board's mobile registration application	Up is Better	15,703	24,500	597	15,000
<b>5 - Recruit and train poll workers adequately to fulfill duties and provide excellent customer service to voters (5 Measures)</b>					
Percent of polling places open on time on Election Day	Up is Better	97.9%	100%	100%	100%
Percent of voting equipment open on time on Election Day	Up is Better	97.1%	100%	100%	100%
Percent of poll workers who complete and submit required post-election documentation	Up is Better	96.4%	100%	100%	100%
Percent of special ballots processed correctly in elections held in the fiscal year	Up is Better	94.9%	99.5%	98.7%	100%
Percent of precincts that successfully electronically transmit election results to Board headquarters on election night	Up is Better	93%	0%	92%	100%

## Operations

Operations Title	Operations Description	Type of Operations
------------------	------------------------	--------------------

Operations Title	Operations Description	Type of Operations
<b>2 - Maintain an accurate and up-to-date voter registry. (1 Activity)</b>		
Processing voter registration information received	Updating voter registry based upon information from voters and other sources	Daily Service
<b>3 - Increase accessibility, public awareness, and knowledge of the electoral process (2 Activities)</b>		
Voter Education and Outreach Program	Enhancing the effectiveness and inclusiveness of our public messaging.	Key Project
Feasibility Study	Exploring ways to enhance the election administration process while simultaneously implementing cost-saving measures	Key Project
<b>4 - Leverage technology to improve the efficiency of Board operations (3 Activities)</b>		
Enhancement of IT Infrastructure	Undertaking comprehensive program to ensure the currency and security of our IT infrastructure so as to protect the security and integrity of voter registration and other data.	Key Project
Records Conversion	Conservation of Space and Data	Key Project
Procurement	Procurement of equipment that will introduce efficiencies into the Board's election administration program	Key Project

## Workload Measures (WMs)

Measure	FY 2019 Actual	FY 2020 Actual	FY 2021 Actual
<b>2 - Processing voter registration information received (6 Measures)</b>			
Number of non-resident voters removed from the voter registry	13,559	11,011	7492
Number of voter registration records with legacy birth dates (12/31/1800) corrected	79	285	74
Number of voter registration applications and updates submitted online	13,361	48,652	7164
Number of deceased voters removed from the voter registry	4493	4114	4186
Number of duplicate voters removed from the voter registry	5933	2023	3242
Number of incarcerated voters removed from the voter registry	585	248	0

## Strategic Initiatives

Strategic Initiative Title	Strategic Initiative Description	Proposed Completion Date
<b>Procurement (1 Strategic Initiative)</b>		
Online Election Worker Training Platform	For the 2022 election cycle, DCBOE will introduce an online election worker training platform that will augment its in-person classroom training. In addition to completing a 4-hour in-person training session, election workers will be able to access a web-based curriculum that mirrors and reinforces the comprehensive information found in the Election Worker Manual. The online training will be available at all times subject to internet access.	12-31-2021
<b>Voter Education and Outreach Program (2 Strategic initiatives)</b>		

Strategic Initiative Title	Strategic Initiative Description	Proposed Completion Date
Overhaul of BOE website.	Review and reorganize the Board of Elections website to deliver information as simply and efficiently as possible to District voters. This overhaul will review all current content on the website to eliminate duplicative information and present information on registration, voting, election results, and other material in such a way so that voters can quickly find what they are looking for.	04-18-2022
Precinct Boundary Realignment	Using the newly-drawn Ward, Advisory Neighborhood Commission (ANC), and Single Member District (SMD) lines, DCBOE will draw new precincts for voting as needed. We will deploy a messaging campaign that will inform voters about any changes to their Ward prior to the June Primary Election, and to their ANC/SMD ahead of the November General Election. We will also mail updated voter registration cards to all affected voters.	09-30-2022