OFFICE OF VICTIM SERVICES AND JUSTICE GRANTS

FY 2024 PERFORMANCE PLAN

DECEMBER 1, 2023

GOVERNMENT OF THE
DISTRICT OF COLUMBIA
MURIEL BOWSER, MAYOR

CONTENTS

1 OFFICE OF VICTIM SERVICES AND JUSTICE GRANTS

Mission: The mission of the Mayors Office of Victim Services and Justice Grants (OVSJG) is to develop, fund, and coordinate programs that improve public safety; enhance the administration of justice; and create systems of care for crime victims, youth, and their families in the District.

Services: The Office of Victim Services and Justice Grants (OVSJG) coordinates and funds community-based organizations and District agencies that provide services for: (1) victims of crime; (2) justice-involved individuals; and (3) truancy reduction and juvenile delinquency prevention programs. As the State Administering Agency (SAA) for federal victim services and criminal and juvenile justice system funding, OVSJG engages in planning and coordination with, and provides training and technical assistance to, organizations and agencies receiving grant funding to provide these services. In addition to the Victim Services, Justice Grants, and Truancy Reduction programs, OVSJG operates the Districts Address Confidentiality Program, which provides a legal substitute address and mail forwarding for eligible DC residents to maintain the confidentiality of her or his actual address; the Private Security Camera Incentive Program, which encourages residents, businesses, non-profits and religious institutions to install security camera systems on their property; and administers the Access to Justice initiative, which provides funding to entities providing civil legal services and student loan repayment assistance for eligible lawyers. OVSJG also provides policy making expertise, advice, and counsel to the Mayor on the role of victims and offenders in the criminal justice system, enhancing the Districts responses to trauma; and evidence-based practices to respond to, intervene in, and prevent violence.

2 2024 OBJECTIVES

Strategic Objective
Ensure that all victims of crime have access to coordinated, professional, trauma-informed, and victim-centered services.
Create opportunities and access for intervention programming towards the goal of reducing truancy, delinquency, and violence.
Create and sustain a coordinated community response that improves the administration of and access to justice and enhances outcomes for justice involved individuals.
Provide training, technical assistance, and capacity building opportunities to support grantees in the management of their grants and programs/services.
Create and maintain a highly efficient, transparent, and responsive District government.
Support community-based efforts to reduce crime and increase community safety.

3 2024 OPERATIONS

Operation Title	Operation Description	Type of Operation

Ensure that all victims of crime have access to coordinated, professional, trauma-informed, and victim-centered services.

Operation Title	Operation Description	Type of Operation
Provide a comprehensive response to sexual assault victims in the District.	OVSJG continues to improve outcomes for victims of sexual assault by organizing and funding a continuum of care that increases the coordination and delivery of sexual assault services in the District.	Daily Service
Provide a comprehensive response to intimate partner violence victims in the District.	OVSJG will improve outcomes for victims of intimate partner violence by organizing and funding a continuum of care that increases the coordination and delivery of intimate partner violence services in the District.	Daily Service
Deliver a comprehensive response to underserved and marginalized victims in the District.	OVSJG provides funding for a variety of groups and programs that work with historically marginalized communities.	Daily Service
Build a coordinated community response for all victims of crime that improves outcomes for survivors.	OVSJG is responsible for building and sustaining direct core victim services in the District that especially focus on victims of crime by funding a variety of community based providers.	Daily Service

Create opportunities and access for intervention programming towards the goal of reducing truancy, delinquency, and violence.

Operation Title	Operation Description	Type of Operation
Reduce truancy in the District	OVSJG will accomplish the goal of reducing truancy rates among young people throughout the District, by developing programs and collaborations among community-based organizations and schools that reduce truancy by working with families to provide resources to help students attend school regularly and improving the capacity of schools to address truancy.	Daily Service
Provide evidence-based violence prevention in-school programming throughout the District.	OVSJG funds programs that help prevent sexual and intimate partner violence through programs that provide participants a structured and supportive space to build individualized definitions of masculinity and healthy femininity.	Daily Service
Develop and coordinate juvenile delinquency prevention programs in the District	OVSJG will work to reduce juvenile delinquency by funding programs and initiatives that create alternatives to incarceration, offer skills, and improve the quality of life for juveniles in the District.	Daily Service
Provide training to community members to help equip them with skills and resources for improving community outcomes	OVSJG will fund programs to train community members on techniques for reducing truancy, deliquency, and violence in their communities.	Daily Service

Create and sustain a coordinated community response that improves the administration of and access to justice and enhances outcomes for justice involved individuals.

(continued)

Operation Title	Operation Description	Type of Operation
Build and expand the network of community-based providers that serve returning citizens.	OVSJG provides funding, technical support and resources for providers who work with returning citizens. OVSJG funded services include housing, job training and substance abuse and mental health services (co-occurring disorder) for returning citizens.	Daily Service
Provide legal services to low-income and underserved District residents.	OVSJG provides funding to the Access to Justice Initiative which provides financial assistance to organizations and individuals who provide direct civil legal services to low-income and under-served District residents.	Daily Service

Provide training, technical assistance, and capacity building opportunities to support grantees in the management of their grants and programs/services.

Ensure compliance of core requirements for all federal grants.	As part of federal grant management, OVSJG is tasked with ensuring compliance with enabling legislation for federal funding sources.	Daily Service
Ensure federal and local grants funds are allocated and spent.	OVSJG is responsible for allocating and spending a variety of local and federal grants. To ensure success, it is important to monitor the financial performance of all grantees to ensure all resources are being efficiently and completely spent.	Daily Service
Provide training and technical assistance to grantees to help enhance their capacity and improve outcomes.	OVSJG offers technical assistance and capacity building support for grantees. Additionally, the agency organizes workshops and conferences that include best-practice based continuing education for the professional development of grantees.	Daily Service
Enhance the capacity of grantees to collect, analyze and report performance data.	OVSJG works to improve the collection of performance data from its grantees that leads to the identification of efficiencies and improves outcomes. OVSJG will continue to evaluate and expand its grant performance management initiative.	Daily Service

Support community-based efforts to reduce crime and increase community safety.

Fund community-based safety initiatives	OVSJG funds initiatives that help respond to and prevent community-based crime.	Daily Service

4   2024 STRATEGIC INITIATIVES

Title	Description	Proposed Completion Date
Implement an Electronic Grants Management Software	Obtain and implement a new grants and data management system for OVSJG grantees.	9/30/2024
Capacity Building Grants for Community Based Organizations	Provide grants and targeted training and technical assistance to community-based organizations (CBO) to enhance their capacity to manage District and federal funding and provide services that increase public safety, reduce gun violence, and respond to individuals and community needs in high-crime areas.	9/30/2024

5   2024 KEY PERFORMANCE INDICATORS AND WORKLOAD MEASURES

Key Performance Indicators

Measure	Directionality	FY 2021	FY 2022	FY 2023	FY 2024 Target
Ensure that all victims of crime have access to coordinated, professional, trauma-informed, and victim-centered services.					
Percent of primary and secondary victims of gun violence requesting same-day access to trauma-informed therapeutic services who receive care within 1 business day of referral	Up is Better	New in 2022	80.4%	55.8%	80%
Percent of new patients eligible for hospital-based violence intervention program services that were contacted by a program	Up is Better	Not Available	New in 2023	83.2%	70%
Percent of new patients that were contacted by a hospital-based violence intervention program who received services from a program	Up is Better	Not Available	New in 2023	77.4%	60%
Percentage of BIPOC identifying clients being served by OVSJG funded Victim Service programs	Neutral	New in 2023	New in 2023	92.6%	70%
Percent of victims who received support from the DC Victim Hotline (DCVH) call-takers to address caller needs and/or a referral by the DC victim hotline	Up is Better	94.1%	91.9%	91.6%	95%
Percent of victims who received language interpretation services out of victims who requested interpretation services from the Language Access Program	Up is Better	100%	98.9%	99.2%	90%
Percent of sexual assault victims who received on-call advocacy services out of victims who requested advocacy services	Up is Better	98.8%	97.2%	99.1%	85%
Create opportunities and access for intervention programming towards the goal of reducing truancy, delinquency, and violence.					
Percent of students in agency sponsored truancy reduction programs who are not rereferred from the preceding school year	Up is Better	92.4%	85.2%	88%	70%
Percentage of BIPOC identifying clients being served by OVSJG funded Truancy programs	Neutral	New in 2023	New in 2023	Not Yet Available	70%
Create and sustain a coordinated community response that improves the administration of and access to justice and enhances outcomes for justice involved individuals.					

Measure	Directionality	FY 2021	FY 2022	FY 2023	FY 2024 Target
Percentage of BIPOC identifying clients being served by OVSJG funded Reentry programs	Neutral	New in 2023	New in 2023	98.3%	70%
Percentage of participants in reentry programs who report an increase in self-sufficiency through a self sufficiency evaluation	Up is Better	54.9%	56.6%	69.5%	55%

Provide training, technical assistance, and capacity building opportunities to support grantees in the management of their grants and programs/services.

Measure	Directionality	FY 2021	FY 2022	FY 2023	FY 2024 Target
Percent of grantees that are in full compliance of federal and local requirements	Up is Better	99.2%	100%	Not Available	95%
Percent of participants attending OVSJG trainings who reported learning	Up is Better	95.8%	96%	Not Available	95%
Percent of budgeted federal grant funds lapsed at end of fiscal year	Down is Better	4.34%	7.98%	Not Available	5%
Percent of budgeted local grant funds lapsed at end of fiscal year	Down is Better	1.5%	4.7%	Not Available	5%

Support community-based efforts to reduce crime and increase community safety.

Measure	Directionality	FY 2021	FY 2022	FY 2023	FY 2024 Target
Average number of days for private security camera rebate application processing	Down is Better	Not Available	New in 2024	New in 2024	New in 2024

Measure	FY 2021	FY 2022	FY 2023
Build a coordinated community response for all victims of crime that improves outcomes for survivors.			
Number of victims receiving mental health services	3,219	3,118	2,958
Number of victims served by the DC crime victim services hotline	4,576	5,879	7,760
Number of victims provided housing services	1,900	1,519	1,239
Number of victims of gun violence or residents at risk of gun violence provided access to safe housing	Not Available	277	589
Number of primary and secondary victims of gun violence who participate in healing circles or other alternative healing options	Not Available	660	2,206
Number of primary and secondary victims of gun violence provided trauma-informed therapeutic services.	Not Available	381	373
Number of victims receiving medical forensic care	1,107	1,104	545
Number of victims receiving legal services through coordinated continuums	1,268	1,013	1,493
Deliver a comprehensive response to underserved and marginalized victims in the District.			
Number of LGBTQ+ residents provided housing with ARPA funds	Not Available	1	4
Number of LGBTQ+ residents provided services with ARPA funds	Not Available	11	4
Number of victims who received interpretation services	1,634	1,990	1,972
Number of community members engaged in Trauma Response and Community Engagement Program services	New in 2023	New in 2023	1,709
Provide a comprehensive response to intimate partner violence victims in the District.			
Number of DV victims provided housing with ARPA funds	256	721	886
Number of DV victims provided services with ARPA funds	412	1,033	867
Number of victims and other eligible individuals participating in the Address Confidentiality Program	New in 2022	158	79
Provide training to community members to help equip them with skills and resources for improving community outcomes			
Number of individuals trained on de-escalation or mediation.	Not Available	132	162

Measure	FY 2021	FY 2022	FY 2023
Reduce truancy in the District			
Number of community-based providers that work with schools to reduce truancy	10	9	9
Number of students participating in agency sponsored truancy reduction programs	1,128	1,360	1,899
Number of schools participating in truancy reduction programs	67	63	63
Build and expand the network of community-based providers that serve returning citizens.			
Number of providers offering funded mental health and substance abuse programs for returning citizens	5	5	Not Available
Number of returning citizens provided flex funding to support individual needs.	Not Available	1,128	2,942
Total number of new and ongoing clients receiving reentry services and supports from grantee reentry programs	1,320	1,669	2,151
Number of participants in grantee mental health and substance abuse programs for returning citizens	New in 2023	New in 2023	Not Available
Number of clients placed in grant funded reentry housing programs	New in 2023	New in 2023	Not Available
Provide legal services to low-income and underserved District residents.			
Number of people or households receiving eviction prevention services (including legal representation)	Not Available	6,464	2,272
Number of people or households receiving eviction prevention services (including legal representation)	Not Available	1,545	2,272
Provide training and technical assistance to grantees to help enhance their capacity and improve outcomes.			
Number of technical assistance sessions provided for grantees	174	835	779
Number of individual participating in OVSJG trainings	806	237	290
Fund community-based safety initiatives			
Number of times that footage from a private security camera contributed to a successful arrest by MPD	New in 2023	New in 2023	Not Available

Measure	FY 2021	FY 2022	FY 2023
The total number of private security cameras funded through vouchers or rebates this FY	New in 2023	New in 2023	Not Available
Number of residential applications accepted for the private security camera rebate program	New in 2024	New in 2024	New in 2024
Number of non-residential applications accepted for the private security camera rebate program	New in 2024	New in 2024	New in 2024
Total number of private security camera rebate program applications	New in 2024	New in 2024	New in 2024