



OFFICE OF VICTIM SERVICES AND JUSTICE GRANTS PROPOSED FY 2025 PERFORMANCE PLAN

APRIL 3, 2024

CONTENTS

- Contents** **2**
- 1 Office of Victim Services and Justice Grants** **3**
- 2 Proposed 2025 Objectives** **4**
- 3 Proposed 2025 Operations** **5**
- 4 Proposed 2025 Key Performance Indicators and Workload Measures** **7**

1 OFFICE OF VICTIM SERVICES AND JUSTICE GRANTS

Mission: The mission of the Mayor’s Office of Victim Services and Justice Grants (OVSJG) is to develop, fund, and coordinate programs that improve public safety; enhance the administration of justice; and create systems of care for crime victims, youth, and their families in the District.

Services: The Office of Victim Services and Justice Grants (OVSJG) coordinates and funds community-based organizations and District agencies that provide services for: (1) victims of crime; (2) justice-involved individuals; and (3) truancy reduction and juvenile delinquency prevention programs. As the State Administering Agency (SAA) for federal victim services and criminal and juvenile justice system funding, OVSJG engages in planning and coordination with, and provides training and technical assistance to, organizations and agencies receiving grant funding to provide these services. In addition to the Victim Services, Justice Grants, and Truancy Reduction programs, OVSJG operates the District’s Address Confidentiality Program, which provides a legal substitute address and mail forwarding for eligible DC residents to maintain the confidentiality of her or his actual address; the Private Security Camera Incentive Program, which encourages residents, businesses, non-profits and religious institutions to install security camera systems on their property; and administers the Access to Justice initiative, which provides funding to entities providing civil legal services and student loan repayment assistance for eligible lawyers. OVSJG also provides policy making expertise, advice, and counsel to the Mayor on the role of victims and offenders in the criminal justice system, enhancing the District’s responses to trauma; and evidence-based practices to respond to, intervene in, and prevent violence.

2 PROPOSED 2025 OBJECTIVES

Strategic Objective

Ensure that all victims of crime have access to coordinated, professional, trauma-informed, and victim-centered services.

Create opportunities and access for intervention programming towards the goal of reducing truancy, delinquency, and violence.

Create and sustain a coordinated community response that improves the administration of and access to justice and enhances outcomes for justice involved individuals.

Provide training, technical assistance, and capacity building opportunities to support grantees in the management of their grants and programs/services.

Create and maintain a highly efficient, transparent, and responsive District government.

Support community-based efforts to reduce crime and increase community safety.

3 PROPOSED 2025 OPERATIONS

Operation Title	Operation Description	Type of Operation
Ensure that all victims of crime have access to coordinated, professional, trauma-informed, and victim-centered services.		
Provide a comprehensive response to sexual assault victims in the District.	OVSJG continues to improve outcomes for victims of sexual assault by organizing and funding a continuum of care that increases the coordination and delivery of sexual assault services in the District.	Daily Service
Provide a comprehensive response to intimate partner violence victims in the District.	OVSJG will improve outcomes for victims of intimate partner violence by organizing and funding a continuum of care that increases the coordination and delivery of intimate partner violence services in the District.	Daily Service
Deliver a comprehensive response to underserved and marginalized victims in the District.	OVSJG provides funding for a variety of groups and programs that work with historically marginalized communities.	Daily Service
Build a coordinated community response for all victims of crime that improves outcomes for survivors.	OVSJG is responsible for building and sustaining direct core victim services in the District that especially focus on victims of crime by funding a variety of community based providers.	Daily Service
Create opportunities and access for intervention programming towards the goal of reducing truancy, delinquency, and violence.		
Reduce truancy in the District	OVSJG will accomplish the goal of reducing truancy rates among young people throughout the District, by developing programs and collaborations among community-based organizations and schools that reduce truancy by working with families to provide resources to help students attend school regularly and improving the capacity of schools to address truancy.	Daily Service
Provide evidence-based violence prevention in-school programming throughout the District.	OVSJG funds programs that help prevent sexual and intimate partner violence through programs that provide participants a structured and supportive space to build individualized definitions of masculinity and healthy femininity.	Daily Service
Develop and coordinate juvenile delinquency prevention programs in the District	OVSJG will work to reduce juvenile delinquency by funding programs and initiatives that create alternatives to incarceration, offer skills, and improve the quality of life for juveniles in the District.	Daily Service
Provide training to community members to help equip them with skills and resources for improving community outcomes	OVSJG will fund programs to train community members on techniques for reducing truancy, delinquency, and violence in their communities.	Daily Service
Create and sustain a coordinated community response that improves the administration of and access to justice and enhances outcomes for justice involved individuals.		

(continued)

Operation Title	Operation Description	Type of Operation
Build and expand the network of community-based providers that serve returning citizens.	OVSJG provides funding, technical support and resources for providers who work with returning citizens. OVSJG funded services include housing, job training and substance abuse and mental health services (co-occurring disorder) for returning citizens.	Daily Service
Provide legal services to low-income and underserved District residents.	OVSJG provides funding to the Access to Justice Initiative which provides financial assistance to organizations and individuals who provide direct civil legal services to low-income and under-served District residents.	Daily Service
Provide training, technical assistance, and capacity building opportunities to support grantees in the management of their grants and programs/services.		
Ensure compliance of core requirements for all federal grants.	As part of federal grant management, OVSJG is tasked with ensuring compliance with enabling legislation for federal funding sources.	Daily Service
Ensure federal and local grants funds are allocated and spent.	OVSJG is responsible for allocating and spending a variety of local and federal grants. To ensure success, it is important to monitor the financial performance of all grantees to ensure all resources are being efficiently and completely spent.	Daily Service
Provide training and technical assistance to grantees to help enhance their capacity and improve outcomes.	OVSJG offers technical assistance and capacity building support for grantees. Additionally, the agency organizes workshops and conferences that include best-practice based continuing education for the professional development of grantees.	Daily Service
Enhance the capacity of grantees to collect, analyze and report performance data.	OVSJG works to improve the collection of performance data from its grantees that leads to the identification of efficiencies and improves outcomes. OVSJG will continue to evaluate and expand its grant performance management initiative.	Daily Service
Support community-based efforts to reduce crime and increase community safety.		
Fund community-based safety initiatives	OVSJG funds initiatives that help respond to and prevent community-based crime.	Daily Service

4 PROPOSED 2025 KEY PERFORMANCE INDICATORS AND WORKLOAD MEASURES

Key Performance Indicators

Measure	Directionality	FY 2022	FY 2023	FY 2024 Target	FY 2025 Target
Ensure that all victims of crime have access to coordinated, professional, trauma-informed, and victim-centered services.					
Percent of new patients eligible for hospital-based violence intervention program services that were contacted by a program	Up is Better	New in 2023	83.2%	70%	70%
Percent of new patients that were contacted by a hospital-based violence intervention program who received services from a program	Up is Better	New in 2023	77.4%	60%	60%
Percentage of BIPOC identifying clients being served by OVSJG funded Victim Service programs	Neutral	New in 2023	92.6%	70%	70%
Percent of victims who received support from the DC Victim Hotline (DCVH) call-takers to address caller needs and/or a referral by the DC victim hotline	Up is Better	91.9%	91.6%	95%	95%
Percent of victims who received language interpretation services out of victims who requested interpretation services from the Language Access Program	Up is Better	98.9%	99.2%	90%	90%
Percent of sexual assault victims who received on-call advocacy services out of victims who requested advocacy services	Up is Better	97.2%	99.1%	85%	85%
Create opportunities and access for intervention programming towards the goal of reducing truancy, delinquency, and violence.					
Percent of students in agency sponsored truancy reduction programs who are not rereferred from the preceding school year	Up is Better	85.2%	88%	70%	70%
Create and sustain a coordinated community response that improves the administration of and access to justice and enhances outcomes for justice involved individuals.					
Percentage of BIPOC identifying clients being served by OVSJG funded Reentry programs	Neutral	New in 2023	98.3%	70%	70%
Percentage of participants in reentry programs who report an increase in self-sufficiency through a self sufficiency evaluation	Up is Better	56.6%	69.5%	55%	55%

Key Performance Indicators (continued)

Measure	Directionality	FY 2022	FY 2023	FY 2024 Target	FY 2025 Target
Provide training, technical assistance, and capacity building opportunities to support grantees in the management of their grants and programs/services.					
Percent of grantees that are in full compliance of federal and local requirements	Up is Better	100%	Not Available	95%	95%
Percent of participants attending OVSJG trainings who reported learning	Up is Better	96%	Not Available	95%	95%
Percent of budgeted federal grant funds lapsed at end of fiscal year	Down is Better	7.98%	Not Available	5%	5%
Percent of budgeted local grant funds lapsed at end of fiscal year	Down is Better	4.7%	Not Available	5%	5%
Create and maintain a highly efficient, transparent, and responsive District government.					
Percent of new hires that are District residents	Up is Better	New in 2023	Not Available	No Target Set	No Target Set
Percent of employees that are District residents	Up is Better	New in 2023	40%	No Target Set	No Target Set
Percent of required contractor evaluations submitted to the Office of Contracting and Procurement on time.	Up is Better	New in 2023	No Applicable Incidents	No Target Set	No Target Set
Percent of new hires that are current District residents and received a high school diploma from a DCPS or a District Public Charter School, or received an equivalent credential from the District of Columbia	Up is Better	New in 2023	0%	No Target Set	No Target Set
Percent of agency staff who were employed as Management Supervisory Service (MSS) employees prior to 4/1 of the fiscal year that had completed an Advancing Racial Equity (AE204) training facilitated by ORE within the past two years.	Up is Better	New in 2023	Not Available	No Target Set	No Target Set
Support community-based efforts to reduce crime and increase community safety.					
Average number of days for private security camera rebate application processing	Down is Better	New in 2024	New in 2024	New in 2024	50

Workload Measures

Measure	FY 2022	FY 2023
Build a coordinated community response for all victims of crime that improves outcomes for survivors.		
Number of victims receiving mental health services	3,118	2,958
Number of victims served by the DC crime victim services hotline	5,879	7,760
Number of victims provided housing services	1,519	1,239
Number of victims receiving medical forensic care	1,104	545
Number of victims receiving legal services through coordinated continuums	1,013	1,493
Deliver a comprehensive response to underserved and marginalized victims in the District.		
Number of victims who received interpretation services	1,990	1,972
Number of community members engaged in Trauma Response and Community Engagement Program services	New in 2023	1,709
Provide a comprehensive response to intimate partner violence victims in the District.		
Number of victims and other eligible individuals participating in the Address Confidentiality Program	158	79
Reduce truancy in the District		
Number of community-based providers that work with schools to reduce truancy	9	9
Number of students participating in agency sponsored truancy reduction programs	1,360	1,899
Number of schools participating in truancy reduction programs	63	63
Build and expand the network of community-based providers that serve returning citizens.		
Total number of new and ongoing clients receiving reentry services and supports from grantee reentry programs	1,669	2,151
Number of clients placed in grant funded reentry housing programs	New in 2023	Not Available
Provide training and technical assistance to grantees to help enhance their capacity and improve outcomes.		
Number of technical assistance sessions provided for grantees	835	779
Number of individual participating in OVSJG trainings	237	290
Fund community-based safety initiatives		
Number of times that footage from a private security camera contributed to a successful arrest by MPD	New in 2023	21
The total number of private security cameras funded through vouchers or rebates this FY	New in 2023	1,726

Workload Measures *(continued)*

Measure	FY 2022	FY 2023
Number of residential applications accepted for the private security camera rebate program	New in 2024	New in 2024
Number of non-residential applications accepted for the private security camera rebate program	New in 2024	New in 2024
Total number of private security camera rebate program applications	New in 2024	New in 2024