LIVE.LONG.DC. Stakeholder Summit

September 30, 2020







DC Opioid Strategy Contributors & Stakeholders



DC AGENCIES

- Criminal Justice Coordinating Council (CJCC)
- Council of the District of Columbia
- Department of Behavioral Health (DBH)
- Department of Corrections (DOC)
- Department of Health (DC Health)
- Department of Human Services (DHS)
- Department of Forensic Sciences (DFS)
- Department of Health Care Finance (DHCF)
- Department of Human Services (DHS)
- DC Public Schools (DCPS)
- Department of Aging and Community Living (DACL)
- DC Public Libraries (DCPL)
- DC Superior Court
- Executive Office of the Mayor (EOM)
- Fire and Emergency Services (FEMS)
- Homeland Security and Emergency Management Agency (HSEMA)
- Metropolitan Police Department (MPD)
- Office of the Chief Medical Examiner (OCME)
- Office of the Deputy Mayor of Health and Human Services (DMHHS)
- Office of the Attorney General (OAG)
- Office of the State Superintendent of Education (OSSE)

FEDERAL PARTNERS

- Court Services and Offender Supervision Agency
 (CSOSA)
- Department of Justice (DOJ)
- Drug Enforcement Agency (DEA)
- Federal Bureau of Investigations (FBI)
- Federal Bureau of Prisons (BOP)
- Pretrial Services Agency (PSA)

COMMUNITY PARTNERS

- · Amazing Gospel Souls Inc.
- AmeriHealth Caritas DC
- Aquila Recovery
- BridgePoint Healthcare
- Bridging Resources In Communities (BRIC)
- · Capital Clubhouse
- Children's National Health System
- Community Connections
- Consumer Action Network
- DC Hospital Association (DCHA)
- DC Prevention Centers
- DC Primary Care Association (DCPCA)
- DC Recovery Community Alliance (DCRCA)
- Dreamers and Achievers Center
- Engage Strategies
- Family Medical and Counseling Services (FCMS)
- Fihankara Akoma Ntoaso (FAN)
- Foundation for Contemporary Mental Health (FCMH)
- Medical Home Development Group (MHDG)
- Medical Society of the District of Columbia

COMMUNITY PARTNERS

- Miriam's Kitchen
- Georgetown University
- George Washington University (GWU)
- Grubbs Pharmacy
- Hillcrest
- Honoring Individual Power & Strength (HIPS)
- Howard University
- Johns Hopkins University
- MBI
- McClendon Center
- Mosaic Group
- Oxford House
- Pathways to Housing
- Partners in Drug Abuse Rehabilitation Counseling (PIDARC)
- Pew Charitable Trusts
- Psychiatric Institute of Washington (PIW)
- Revise, Inc.
- Second Chance Care
- So Others Might Eat (SOME)
- Sibley Memorial Hospital
- Total Family Care Coalition
- United Medical Center (UMC)
- United Planning Organization (UPO)
- Unity Health Care
- Whitman-Walker Health
- Woodley House
- Zane Networks LLC



PURPOSE

To convene the LIVE. LONG. DC. stakeholder community in a generative discussion about how to continually implement strategies to address the District's opioid epidemic

OUTCOMES

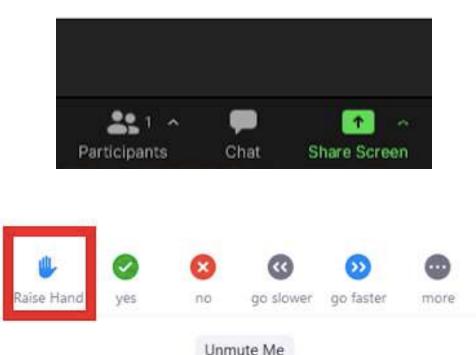
- Shared learning across the continuum of care for the LLDC stakeholder community
- Shared understanding of cross-agency and cross-organizational opportunities for collaboration and coordination

AGENDA

- 1. Opening Remarks
- 2. Presentations
 - I. DBH
 - II. DFS
 - III. OCME
- 3. Panel Discussion
- 4. LLDC Today & the Future
- 5. Communications Update
- 6. Engaging New Audiences
- 7. Resilience in an Epidemic & Pandemic
- 8. Closing Remarks



Raise Hand Feature: please use the "Raise Hand" feature in Zoom when you would like to contribute to the discussion. Participants on the phone will need to press *9 to enable this feature.



National Context

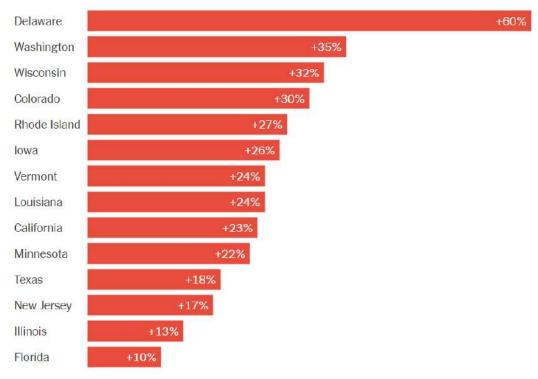
According to local health data collected by the NY Times from 40% of the population, overdose deaths are up 13% nationally

Potential causes include increase in fentanyl, increase in cocaine and methamphetamine use,

and increase in use driven by COVID

Drug-related deaths have risen in 2020 in states across the country.

Increase in drug-related deaths from 2019 through the first portion of 2020.



All data is provisional. Definitions of what counts as a drug-related death vary by state. Data for Arizona, California, Florida, Minnesota, Tennessee, Texas, Washington and Wisconsin includes only a subset of counties within each state.

Source: State and local health departments, coroners and medical examiners

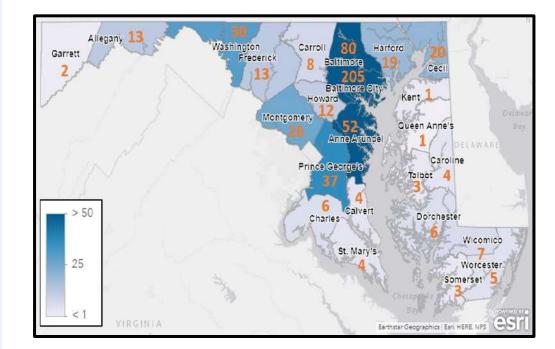
Neighboring Jurisdiction Data

From January-June 2020, Maryland had a 9.1 percent increase in drug- and alcohol-related deaths compared with this timeframe in 2019. Opioids were responsible for nearly 90% of those deaths.

Prince Georges County had a 164% increase (14 to 37) in the first quarter of 2020

Montgomery County had a 37% increase (19 to 26) in the first quarter of 2020

*Data from Virginia is only available through 2018, therefore it is not included



References: Maryland Opioid Operational Command Center Quarterly Report January 1, 2020 – March 31, 2020 Bowie Blade-News, Thursday, September 24

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Multi-Agency Opioid Dashboard
 Home

· Demographics

Age & Gender Race & Gender

Time Between Events

KPIs Time Bi

Time Between Last SUD Treatment and Jail Time Between Release From Jail and Next SUD. Time Between Release From Jail and Fatal Opi... Time Between Last SUD Treatment and Fatal Op.

Fatal Opioid Overdose Profile

Fatal Opioid Overdose Profile









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Multi-Agency Opioid Dashboard

Overview

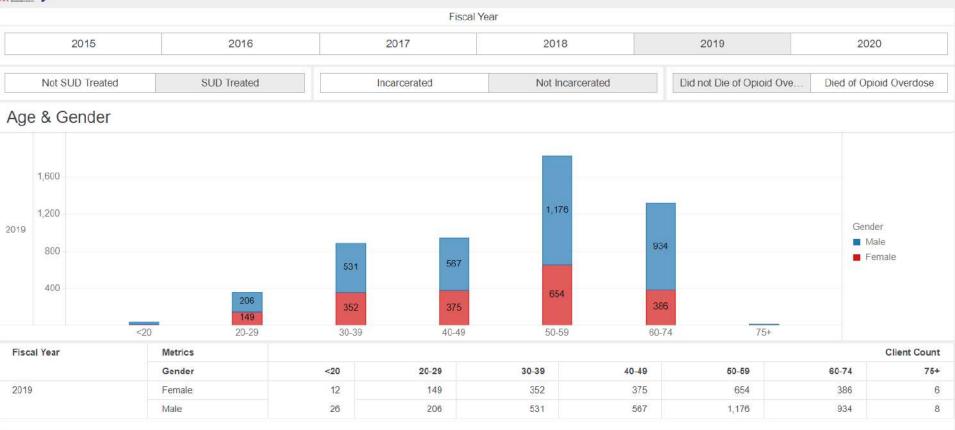
In 2017, the District government implemented "LIVE.LONG.DC.", Washington, DC's Strategic Plan to Reduce Opioid Use, Misuse, and Related Deaths. The comprehensive strategic plan covers prevention, treatment, and recovery supports through seven goals, with 50 associated strategies, all aimed at reducing opioid use, misuse and opioid-related deaths by 50% by 2020. This dashboard contains data from three District government agencies supporting the LIVE.LONG.DC plan: the Department of Behavioral Health (DBH), the Department of COC), and the Office of the Chief Medical Examiner (OCME). Treatment data includes all clients who received substance use disorder (SUD) treatment, either through a provider certified by DBH or a physician who prescribed medication assisted treatment (MAT), i.e. Buprenorphine or Naltrexone. Individuals who were incarcerated are included in the data only when they also had SUD treatment and/or died of an opioid overdose. CME data is limited to individuals who died of an opioid overdose. The dashboard contains chapters for demographic breakouts, key performance indicators (KPIs), and a profile of those who died of an opioid overdose.

How to Use This Dashboard

Filters for years isolate data for the events (SUD treatment, incarceration, or opioid overdose death) that occurred during the fiscal year. When multiple years are selected the data set expands to include events that occurred during all selected fiscal years. Radio buttons allow the user to select the presence or absence of an event from each data set. The results show only those individuals who have events in each data set for the selected fiscal years. Bubble charts show four elements in one visualization. The x-axis shows the age groups; the y-axis shows the count of days; the size of the bubble shows the count of clients; the color shows the gender. KPIs showing the time between events are based on the end date of one episode (e.g. release from incarceration) and the beginning date of another episode (e.g. initiation of SUD treatment).



Multi-Agency Opioid Dashboard



This page displays the count of people who met certain criteria based on user selections, broken out by age groups and gender.

Data source: DOC incarceration dates, DBH treatment dates, OCME opioid overdose death date

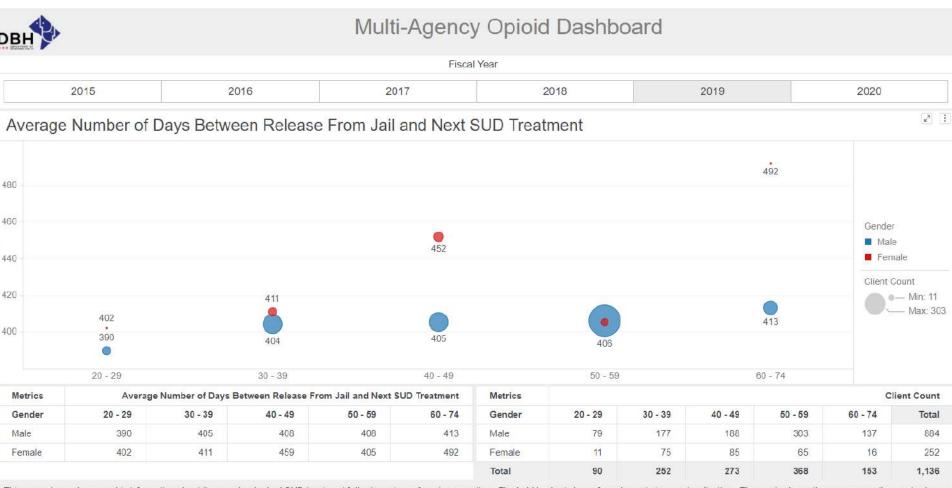
Frequency of updates: Monthly

Filters. Individuals incarcerated who did not have SUD treatment or die of an opioid overdose, or both, are not included in the data

Interactivity: Users can select multiple years, and each year will be displayed. Users can select combinations of options from each data set – whether or not individuals had SUD treatment during the year selected, whether or not the individual was released from incarceration during the year selected, and whether or not the individual died of an opioid overdose during the year selected.

Multi-Agency Opioid Dashboard					
Fiscal Year					
2015 2016 2017	2018 2019 2020				
Time Between Last SUD Treatment and Jail	Time Between Release From Jail and Next SUD Treatment				
Avg. Number of Days	Avg. Number of Days				
699	409				
259 Clients	1,136 Clients				
Time Between Release From Jail and Fatal Opioid Overdose	Time Between Last SUD Treatment and Fatal Opioid Overdose				
Avg. Number of Days	Avg. Number of Days				
366	482				
31 Clients	84 Clients				
This page shows the high level data for the other pages in the chapter.					

This page shows the high level data for the other pages in the chapter. Data source: DOC incarceration dates, DBH treatment dates, OCME opioid overdose death date Frequency of updates: Monthly Filters: Individuals incarcerated who did not have SUD treatment or die of an opioid overdose, or both, are not included in the data Interactivity: Users can select multiple years, and the data set will expand to include individuals with events in all selected years.



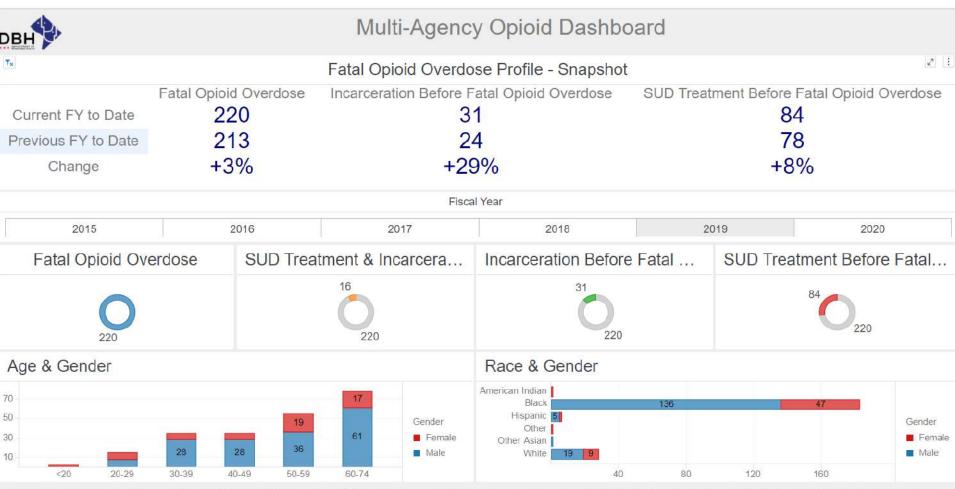
This page shows demographic information about the people who had SUD treatment following release from incarceration. The bubble chart shows four elements in one visualization. The x-axis shows the age groups; the y-axis shows the count of days; the size of the bubble shows the count of clients; the color shows the gender.

Data source: DOC incarceration dates, DBH treatment dates

Frequency of updates: Monthly

Filters: Only individuals who had SUD treatment following release from incarceration during the selected year(s) are shown

Interactivity: Users can select multiple years, and the data set will expand to include individuals with events in all selected years.



This page shows information about the people who died of an opioid overdose. The top figures are for the current year to-date. They summarize the overlap among the individuals who died of an opioid overdose and those who were incarcerated and/or received SUD treatment. The middle and bottom figures show information that can be filtered by year.

Data source: DOC incarceration dates, DBH treatment dates, OCME opioid overdose death date

Frequency of updates: Monthly

Filters: Only individuals who had a fatal opioid overdose are shown

Interactivity: Users can select multiple years, and the data set will expand to include individuals with events in all selected years.

Snapshot of Fatal Opioid Overdoses in the District of Columbia

Today's Discussion

Trends in Fatal Overdoses
Illicit and Prescription Drugs
Demographics
Jurisdiction of Residence

Office of the Chief Medical Examiner

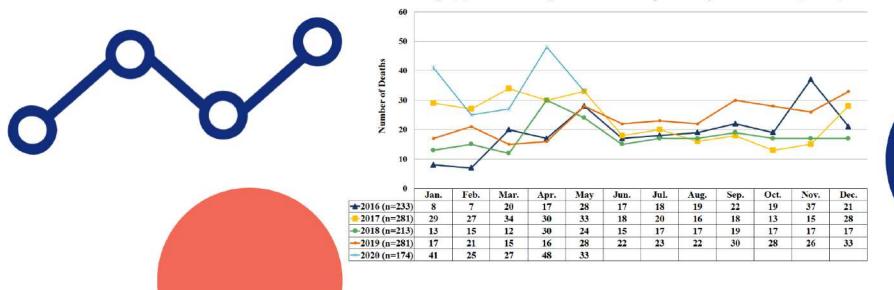
The DC Office of the Chief Medical Examiner (OCME) has investigated a total of **1182** opioid-related fatal overdose from January 2016 to May 31, 2020.

TRENDS IN NUMBER OF FATAL OVERDOSES DUE TO OPIOID USE

From 2017 to 2018, we saw a decrease in average numbers of opioid overdoses per month, from 23 to 18. In 2019 however, the average number of fatal overdoses per month returned to 23. **There has been a total of 140 opioid overdoses in 2020 year to**

date.

Fig. 1(b): Number of Drug Overdoses due to Opioid Use by Month and Year (N=1182)



TRENDS IN THE NUMBERS OF OPIOID DRUGS CONTRIBUTING TO FATAL OVERDOSES

Fig. 2: Total Number of Opioid Drugs Contributing to Drug Overdoses by Year

(All Opioids) Drug Number of Deaths of Individual Number Number of Deaths -Heroin --- Fentanyl -Fentanyl Analogs Prescription Opioids -Other

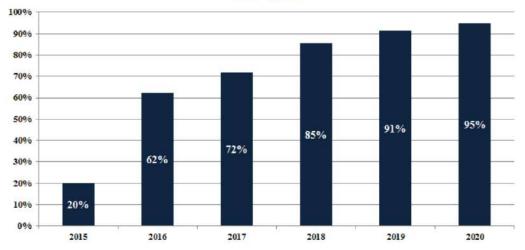
Overall, the most prevalent opioid drugs identified were fentanyl followed by heroin.



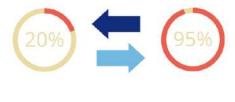


FATAL OVERDOSES CONTAINING FENTANYL/FENTANYL ANALOGS

Figure 3: Percent of Overdose Deaths Involving Fentanyl 2015-2020



The percentage of cases containing fentanyl or a fentanyl analog has gradually increased since 2015.



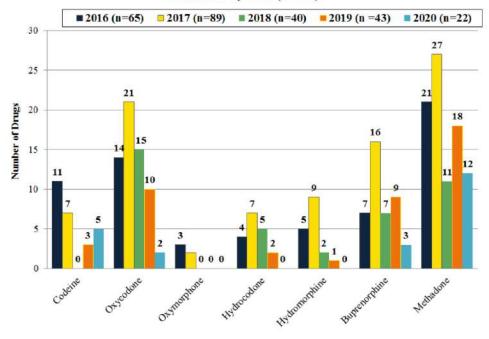


TRENDS IN PRESCRIPTION OPIOIDS IN FATAL OVERDOSES

The number of prescription opioids found in opioid related overdoses has varied over the years of data collection, however methadone and oxycodone are currently the most prevalent prescription opioids identified.



Fig. 4: Number of Prescription Opioids Contributing to Drug Overdoses by Year (n=259)



OVERALL DEMOGRAPHICS



74%

of the decedents are males

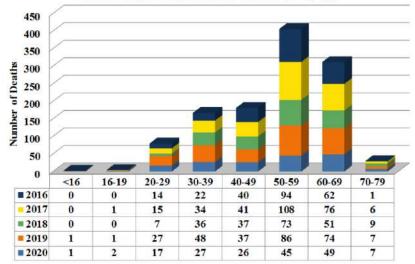
of the decedents are between the ages of 40-69

76% 84%

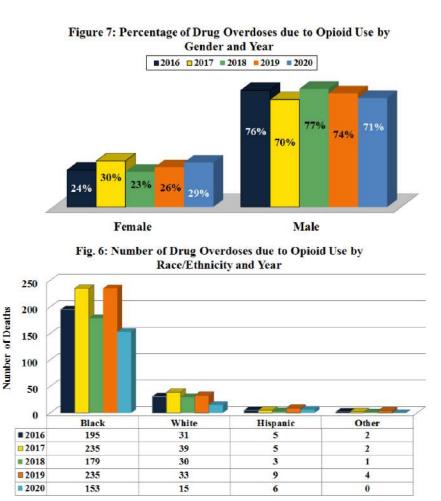
of the decedents are African American

DEMOGRAPHIC FIGURES

Fig. 5: Drug Overdoses due to Opioid Use by Age







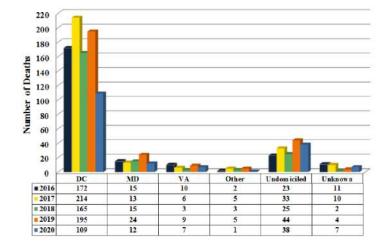
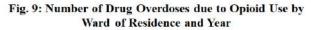
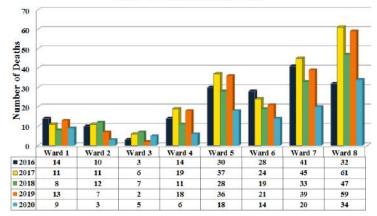


Fig. 8: Number of Drug Overdoses due to Opioid Use by Jurisdiction of Residence and Year





JURISDICTION OF RESIDENCE

The majority of decedents were residents of DC. Within DC, opioid related fatal overdoses were most prevalent in Wards 5, 7 & 8





Trends in Cocaine and Opioid Overdoses

The percentage of overdoses due to a combination of opioids and cocaine has varied over the years. Notably, between 2018 and 2019 (January through April), the percentage of overdoses involving both cocaine and opioids increased, while overdoses containing only cocaine decreased. Demographically, there has been a significant increase in Black Female and White Males from 2019 to 2020.

Percent of Deaths due to Cocaine and Opioids



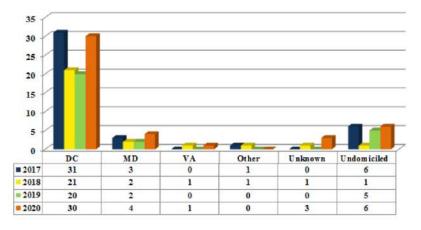
Breakdown of Cocaine and Opioid Overdoses by

Year, Race and Gender (Jan- Apr)				
	2017	2018	2019	2020
Black				
Male	21	22	14	22
Female	15	3	10	17
White				
Male	2	1	0	4
Female	2	1	2	1
Other				
Male	1	0	1	0
Female	0	0	0	0

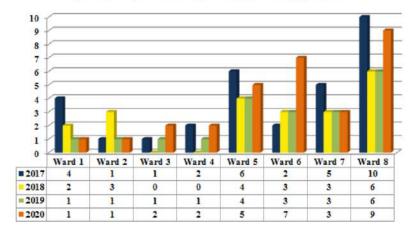


Jurisdiction of Residence among Cocaine and Opioid Overdoses

Number of Overdoses due to Cocaine and Opioids by Jurisdiction of Residence and Year



Number of Overdoses due to Cocaine and Opioids by Ward of Residence and Year



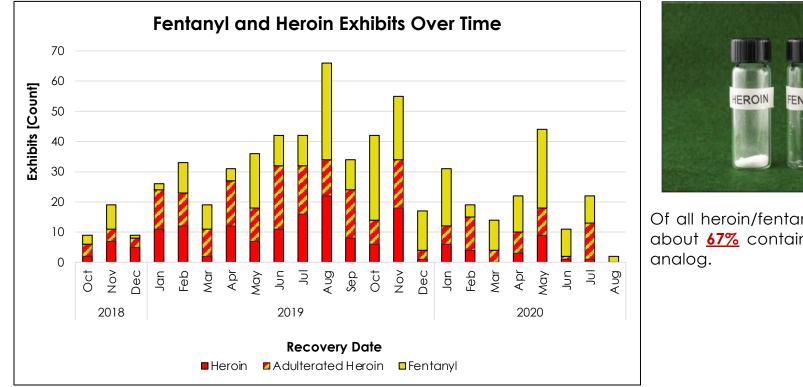


Forensic Science Laboratory | Public Health Laboratory | Crime Scene Sciences

DFS OPIOID UPDATE

SEPTEMBER 30, 2020

FENTANYL TRENDS: FENTANYL IN HEROIN SUPPLY

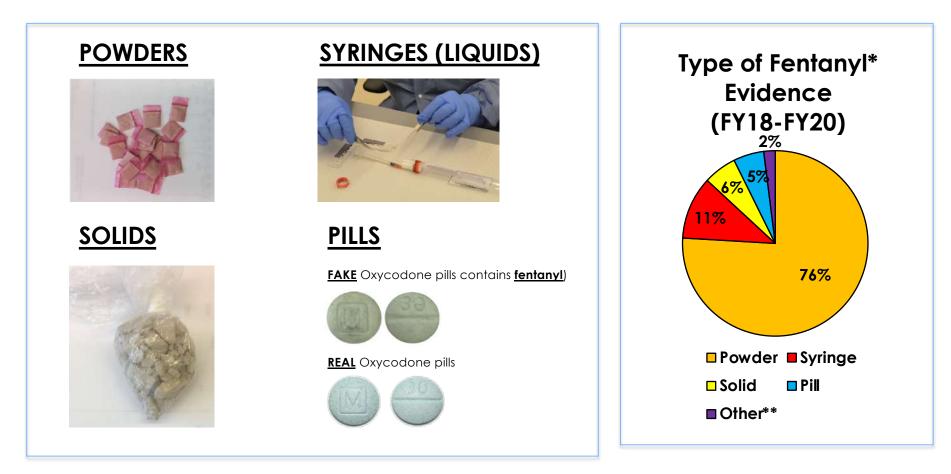




Of all heroin/fentanyl-type exhibits, about 67% contain fentanyl or an



TYPICAL FORMS OF FENTANYL

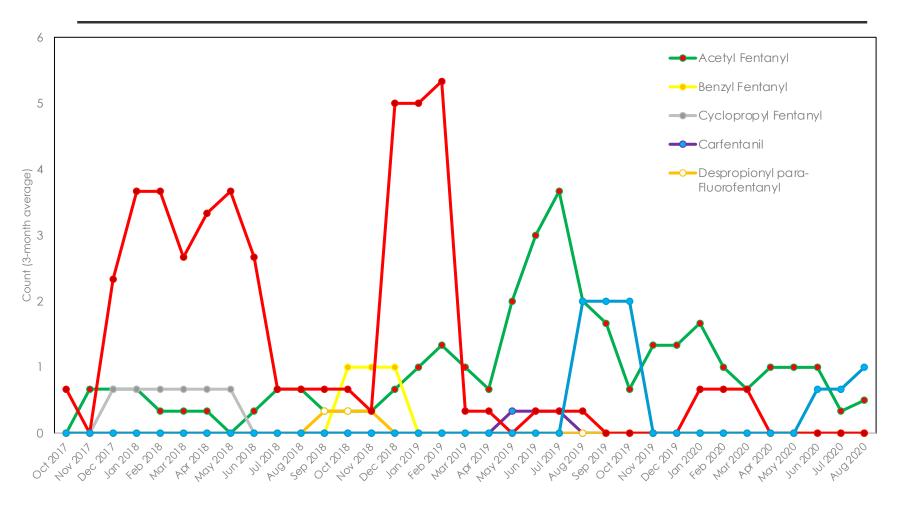




*Fentanyl and fentanyl analogs.

***Other includes Loose Plant, Capsules, Gum, Container Residue, Spoon Residue, and Paper.

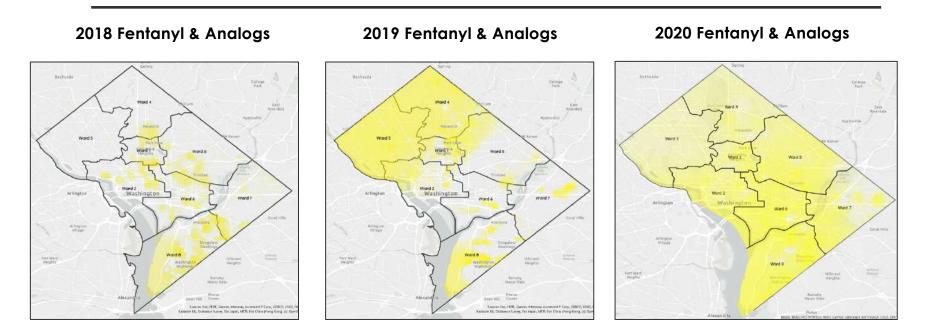
CHANGING NATURE OF FENTANYL ANALOGS



FIBF = *fluoro*-isobutyrl fentanyl



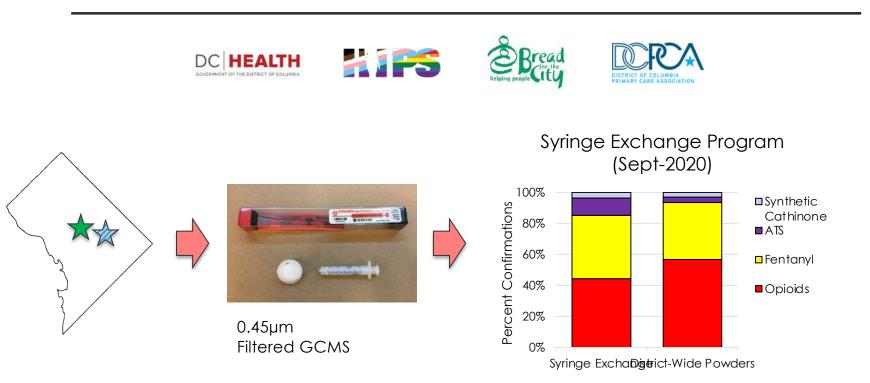
GEOGRAPHIC DISTRIBUTION



Change		Proportion of	Proportion of Heroin	Proportion of Fentanyl
(2018-	Prop Total	Total Fentanyl	Containing Fentanyl	with No Other
2020)		Exhibits	or Analog	Substance
NE	+4%	-26 %	-48 %	-0.9%
NW	-31%	+68%	-34%	+475%
SE	-24 %	+164 %	+79 %	+272%
SW	-50%	+71%	-50%	+233%



DRUG USE (SYRINGES)



- 1. Methamphetamine ("Meth" aka ATS) is at much higher rates than previously found in death investigations
- 2. **Xylazine** is in 20% of syringes tested (most commonly with fentanyl)
- 3. Drug surveillance is a good indicator of actual drug use



OTP SURVEILLANCE

Interpretation	Fentanyl Present? (>10 ng/mL)	Lower 25% (ng/mL)	Average (ng/mL)	Upper 75% (ng/mL)
Fentanyl	51% (63/124)	0	332	334
Norfentanyl	59% (73/124)	0	1112	1,760
4-ANPP	21% (26/124)	0	24.8	6.99
para-Fluorofentanyl	2% (3/124)	n/a*	1.8	n/a
U-47700	1% (1/124)	n/a	0.5	n/a
Acetyl Fentanyl	4% (4/124)	n/a	2.9	n/a

Analytes on Panel			
β-Hydroxythiofentanyl	Benzyl Fentanyl	Methoxyacetyl fentanyl	para- Fluorobutyryl Fentanyl (FBF)
(±)-cis-3-methyl Fentanyl	Butyrl fentanyl	Norcarfentanil	<u>U-47700</u>
4-ANPP	Carfentanil (Carfentanyl)	<u>Norfentanyl</u>	U-48800
para-Fluorofentanyl	Cyclopropyl fentanyl	Remifentanil	U-49900
4'-methyl Acetyl fentanyl	<u>Fentanyl</u>	Furanyl Fentanyl	Valeryl Fentanyl
Acryl Fentanyl	Fluoroisobutyryl Fentanyl (FIBF)	Acetyl Fentanyl	



- Fentanyl is now a significant part of opioids
- Fentanyl-only exhibits +245% since start of program
- Drop in amount of Heroin that contains fentanyl (except SE)
- Increase in opioids containing Fentanyl (+69.3% overall, but especially in SE +164%)
- Syringes tested have similar ratios to what has been submitted by MPD with Opioid Surveillance (Tentative: Surveillance of powders appears to mirror what is being consumed)



THANK YOU!



The DC Department of Forensic Sciences



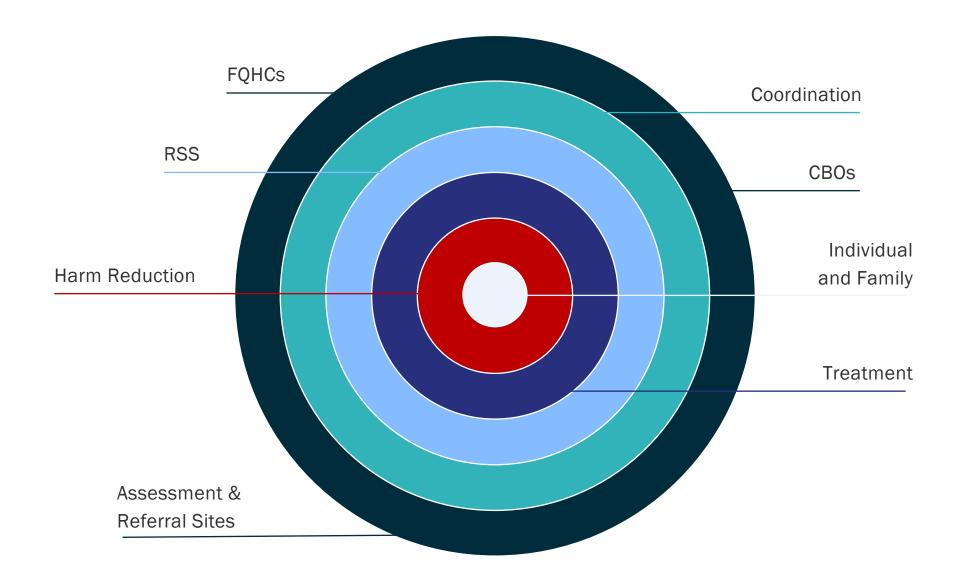
PANEL DISCUSSION: IMPACTS OF DATA ON LLDC





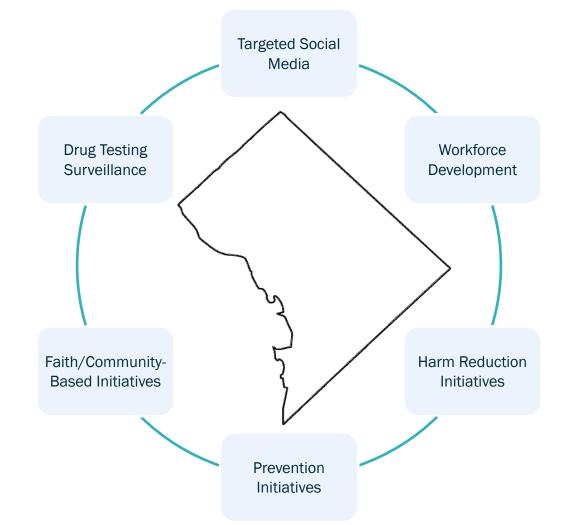
LLDC Today and the Future





LLDC Today and the Future







New Strategies

- New populations pregnant women and women with children, individuals in long-term care/skilled nursing facilities
- Prevention initiatives with universities
- Expansion of telehealth
- Mobile screening
- Mobile MAT
- Wellness at MAT programs
- Transportation to treatment
- Clinical drug testing for surveillance and to inform treatment/outreach strategies
- Care management/care coordination enhancement (e.g., pay for performance)
- Housing for Returning Citizens
- Peer Reentry Navigator program
- DOC SUD units
- Certified Addiction Counselor pipeline
- SUD Certificate Program (UDC)
- Peer University
- Fatality review and support

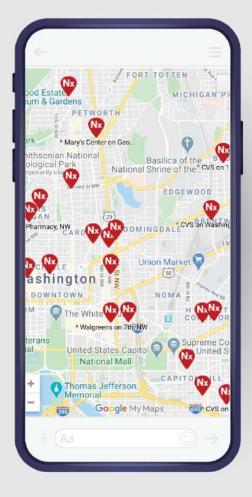
Continuing Strategies:

- Naloxone education and distribution
- Harm reduction outreach
- Safe syringe exchange sites
- Crisis stabilization and MAT-induction
- BupDAP
- Expansion of peer support and workforce
- Hospital-based peers
- Peer Operated Centers
- Recovery housing
- Housing First
- Environmental Stability
- Social marketing

WHAT DOES PERSON-CENTERED MEAN TO YOU?

LIVE DUC LONG DUC SOCIAL MARKETING UPDATE



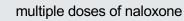


Target Audience & Tactics

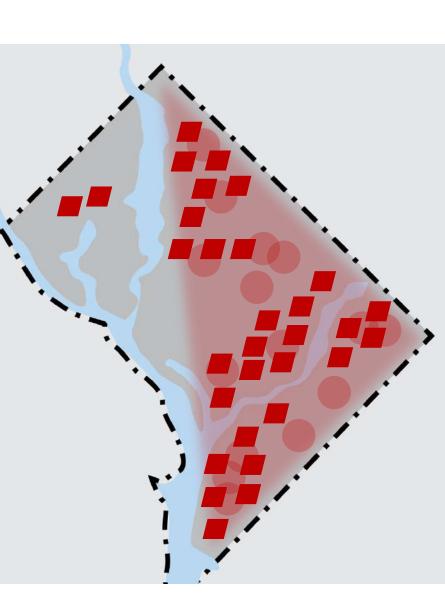


Tactic Placement

single dose of naloxone



tactic



BE READY TO SAVE A LIFE.

Text LiveLongDC to 888-111 to find Naloxone locations near you.

CLEAR CHANNEL

Naloxone (aka NARCAN®) reverses an opioid overdose and can save the life of a friend, loved one, or you.

NO COST. NO PRESCRIPTION.

100517

BE READY

Text "LiveLongDC" to 888-111 to find Naloxone locations near you. Notoxone (an NA8CAN') is a medication iterativerses an apatal eventise and can serve the life of your Need your layed ane, even yoursell.

NO COSI, NO PRESCRIPTION. SHILL WAY EXCLUDED

OUTFRONT/PRIME





CITYPAPER

El Tiempo Latino

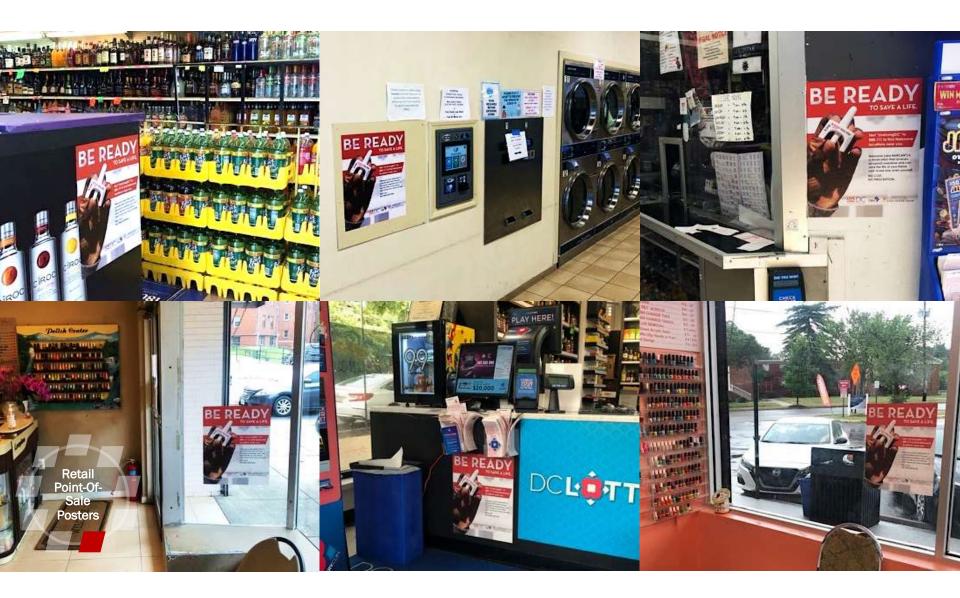
East^{of}the **River** HillRag











BE RE TO SAVE Text LiveLongDC to find Naloxone near you.

2.0 fl. oz.(56

Marketing Materials

BE READY TO SAVE A LIFE.

LIVE DC

Naloxone (aka NARCAN*) can save a life.

Learn how to use it in the case of an overdase.



DC has a "good Samaritan" law

to find Naloxone locations near yo NO COST. NO PRESCRIPTION.

BE READY TO SAVE A LIFE.



Text LiveLongDC to 888-111 to find Naloxone locations near you.

NO COST. NO PRESCRIPTION.

1 Check for response and breathing. Iny to wake them up, Shake them and shout their name. Hold your ear close to their name, listen, and feel for signs of breathing.

2 Coll 911.

Call 911 and tell the operator. "my friend/famity member has averabled and they are not responding." You will not get in trouble for calling 911.

3 Perform rescue breathing. Rescue breathing or "mouth-tomouth" provides axygen when someone has overdoxed. If they are not breathing on their own already, by them on their back, pinch their nose, place your mouth over their mouth, give 2 breathin and then 1 slow bleath every 5 seconds und they slort breathing or wake up. 4 Give perion Natoxino Lay the perion on their back. Bit their head back, and insert the nozzle into a nothil. Spray the entre doscige into the noshil. Remove nozzle. 5 Recovery position. Roll them on their side, put their

hand under their head, and pull their knee out so they don't roll on their stomach. Stay with them.

6 Repeat If necessary, If they don't respond after 3 minutes, give another dore of notoxone in other nothil. Keep checking for a response, giving. I rescue breath every 5 seconds unit hey start breathing, Slay with them until help antives. Naloxone (aka NARCAN[®]) is a medication that reverses an opioid overdose and can save the life of your friend, your loved one, even yourself.

Live.Long.DC Opioid Stakeholder Summit

0

No Prescription. No Questions. | Opiod Addiction @ Resources [Ad] www.google.com/

Naloxone (aka Narcan®) Is Non Prescription Medicine That Can Save The Life Of A Loved One. Find a Location Near You - Text LiveLongDC To 888111.

Where Do I Get Naloxone in DC? | Narcan Nasal Spray | Available Near You Ad www.google.com

Opioid Overdosing Can Be Reversed & Avoided With This Free Medication. Naloxone (aka Narcan®) Is Non Prescription Medicine That Can Save The Life Of A Loved One

Text LiveLongDC to 888111

Where Do I Get Naloxone in DC? | Narcan Nasal Spray | Available Near You Ad www.google.com

Opioid Overdosing Can Be Reversed & Avoided With This Free Medication, Naloxone (aka Narcan®) Is Non Prescription Medicine That Can Save The Life Of A Loved One

Text LiveLongDC to 888111

Live.Long.DC Opioid Stakeholder Summit

Search Engine Marketing





CITYPAPER NEWS

LATEST



FOOD

ARTS

CITYDESK Black Activists Reimagine Public Safety in Essays and Poetry

SPORTS

NEWSLETTER

What does "defund the police" mean? Black D.C. activists share the policy changes and ideas behind the words that have dominated national conversation.



College Athletes Lose Their Seasons—And Then Programs "To be told all the hard work we did, everything we

put in was for nothing. It's really upsetting."



District Line Daily: Tell Us What Ya Want What ya really, really want.



TO SAVE A LIFE.

Do Bars and Restaurants Need to Scrap Silverware for Single-Use Plastic Utensils? "Metal doesn't hold the virus that much."

> For Naloxone locations, text LiveLongDC to 888-111

UNION STATION

DO THIS

SUPPORT

The Federal Railroad Administration invites you to provide comments on the Washington Union Station Expansion Project Draft Environmental Impact Statement.

TELEPHONIC PUBLIC HEARING Tuesday, July 14, 2020 11am to 1pm and 6pm to 8pm

866-478-3399

Click to learn more: www.wusstationexpansion.com

U.S. Department of Transportation Federal Railroad Administration

LIVE DC DEH

Digital Media

ElTiempoLatino

Washington D.C. Metro Area's Newspaper in Spanish

Suscríbete Aquí



Envía **LiveLongDC** al **888-111** para conocer dónde obtener Naloxona cerca de lu ubicación.

Noticias | Deportes | Opinión | Negocios | Lifestyle





BE READY TO SAVE A LIFE.



CONTRICT OF COLUMBIA

ARCAN NASAL SPRAY

ENGAGING NEW AUDIENCES



• Pregnant and Parenting Women with OUD and Their Infants, Krysten Allen, DBH

Help healthcare professionals, and other providers who care for women with OUD and substance-exposed infants, make clinically appropriate and individualized treatment decisions that will promote the best possible outcome for both mother and infant.

• Long-term Care, Arielle Brock, DBH

Build knowledge and awareness about Opioids and OUD among the geriatric and post-acute care professional; and Provide SNF professionals with the confidence and skills to engage in conversations about Medicated Assisted Treatment (MAT), Administering Naloxone, Recovery Support Services and care management to those they are aiming to support.

• Justice Professionals, Luis Diaz, CJCC

Improving treatment and service delivery to promote recovery and improve outcomes for justiceinvolved population.

• Peer Recovery, Dr. Raphaelle Richardson, DBH

Build knowledge and strengthen skills on how to use peer support as an effective tool to combat OUD.



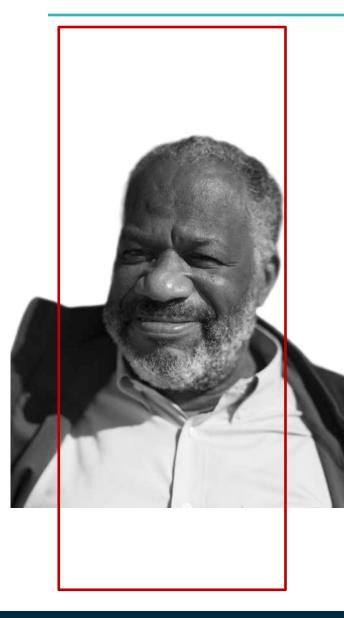
The Peer Worker **Experience**

September 29, 2020



Overview





WHY WE DID THIS

- Using data to understand what the peer worker experience actually is
- Mapping out the peer journey to help current and future peers engage in the process
- Using the journey map to inform future actions to improve learning opportunities

PEER WORKER PERSONAS HOW THE USE OF DATA HAS HELPED SHAPE OUR JOURNEY



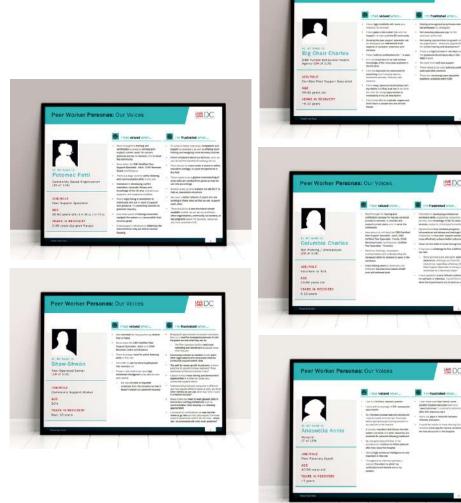
er Worker Personas: Our Voices

LIVE DC

How the **Use of Data** Has Helped Shape Our Journey

119 Participants

Understanding of 'time in seat', certifications, employment, strengths, and desired skill-building



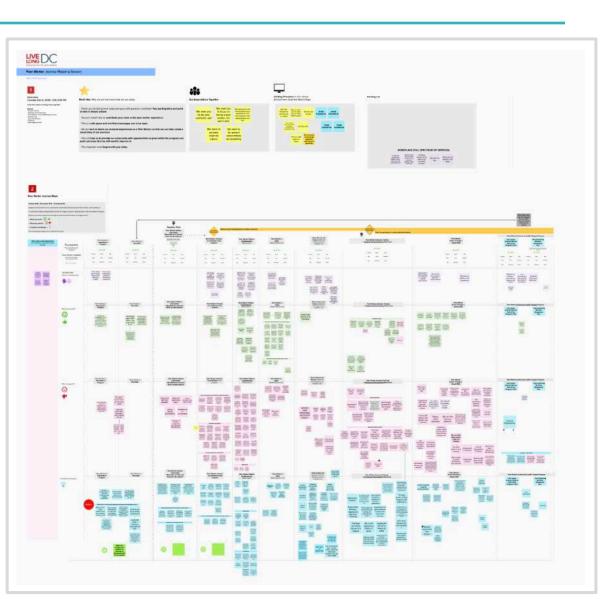
PER WORKER JOURNEY MAP OUR JOURNEY AS A PEER WORKER

Peer Worker Journey Map: Working Session



Our Virtual Journey Mapping **Session**

- 3 Days, 6.5 hours
- Peer Workers in the room representing and sharing their experiences across multiple areas of expertise.
- Virtual environment in Mural



JOURNEY MAP PEER WORKER (PW)

THE HIGHEST LEVEL

A BRIEF OVERVIEW

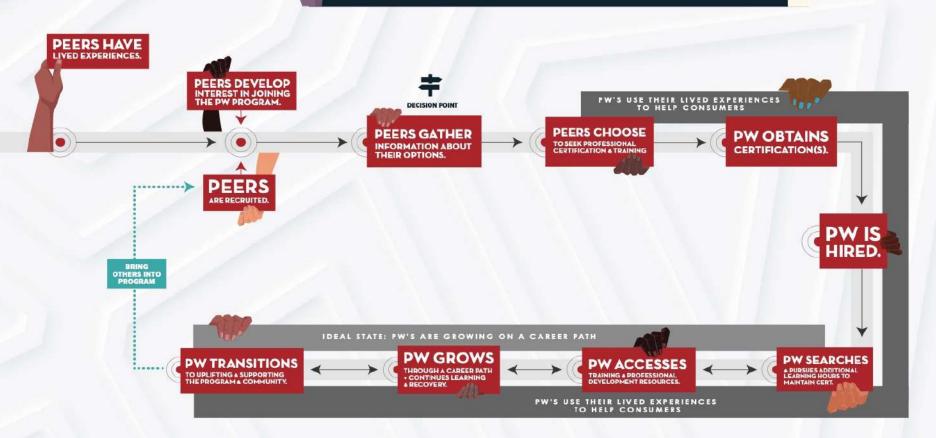
This map is the first layer to understanding the Peer Worker Journey & what a Peer may experience as they navigale & grow within the Peer Worker fragram. This map highlights the high-level Peer Life Stage (red boxes. Please note, the journey's not always a linear process & some Peers may or may not bouch every Life Stage. The goal of showing this journey in layers is to highlight the full experience of the Peer Warker with opportunities & challenges so that we can continue to evolve & grow the Program in a way that best supports our community. It is important to note that this map will continue to grow as more voices are added to the Program. Saving lives from the opioid epic

PEER

KEY

How do we describe our Peer Support Workers?

Peer support workers are **people who have been successful in the recovery process who help others experiencing similar situations.** Through shared understanding, respect, and mutual empowerment, peer support workers help people become and stay engaged in the recovery process and reduce the likelihood of relapse. Peer support services can effectively extend the reach of treatment beyond the clinical setting into the everyday environment of those seeking a successful, sustained recovery process.

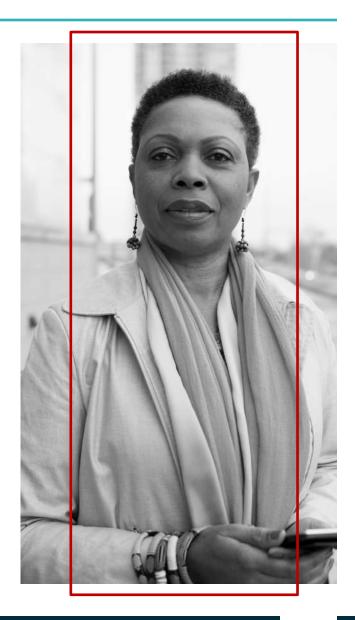


Please note, **the journey is not always a linear process** & some Peers may or may not touch every Life Stage.

A Person-Centered System



- This journey map is the first step in creating a person-centered system:
 - o Putting our peers at the center
 - Weaving lived experience throughout our system and programs
 - Driving a system that promotes recovery and resiliency
- Necessary value of lived experience in all that we do – strategies, goals, data, programs, and outcomes



RESILIENCE IN A PANDEMIC AND EPIDEMIC



Resilience: "The capacity of a system, enterprise, or person to maintain its core purpose and integrity in the face of dramatically changed circumstances."

- Bounce-back: Recovery amidst change
- Continuity in spite of resistance
- Dynamically reorganizing at the right moment

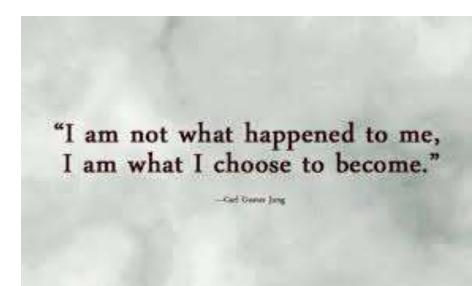




Optimism and Confidence

- Belief that one can find meaningful purpose in life
- Belief that one can influence one's surroundings and the outcome of events
- Belief that positive and negative experiences will lead to learning and growth

People of faith report greater degrees of resilience.





85% of the challenges we face are **outside of our ability to change.**



As community leaders, what is in your 15% to change where you have discretion to act and need no additional resources or permission?





I can be changed by what happens to me. But I refuse to be reduced by it

Maya Angelou

Capacity of a system, enterprise, or person to maintain its core purpose and integrity in the face of dramatically changed circumstances.

IMPACTS OF COVID-19 ON SERVICE AND TREATMENT

QUESTIONS?