



THE HSC HEALTH CARE SYSTEM

Health Services for Children
with Special Needs, Inc.

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Health Services for Children with Special Needs, Inc. (HSCSN) Awarded Three Year NCQA Accreditation for Care Management Program

HSCSN Care Management (CM) and Quality teams receive the highest level of Case Management accreditation status.

Washington, D.C. (August 10, 2018) – On August 2, 2018 HSCSN, D.C.’s only dedicated health plan for children with special needs, received a three year National Committee on Quality Assurance (NCQA) Case Management Accreditation for their Complex Care Management (CM) Program.

NCQA’s Case Management Accreditation Program is used to align goals and approaches to case management across payers and providers. Only organizations that demonstrate strong performance of the functions outlined in the standards for Case Management accreditation are awarded this status.



“This is a notable achievement that recognizes our commitment to improvements, measurement, and performance that facilitates the delivery of high quality care to our members,” said CEO Nathaniel Beers. “Obtaining this accreditation was made possible through a significant effort by many on our dedicated team and validates the processes HSCSN has put in place to serve our members.”

NCQA accreditation holds CM to an elite level through its detailed review process which helps organizations achieve the highest level of performance possible. “Achieving this accreditation affirms our commitment to create an environment of continuous improvement in care coordination and patient-centeredness” said Anne Conway, Vice President of CM.

To learn more about HSCSN's accredited Complex Care Management Program and health plan services, please visit hscsnhealthplan.org.

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About Health Services for Children with Special Needs, Inc. (HSCSN)

HSCSN is a dedicated health plan for Supplemental Security Income-eligible youth and young adults in the District of Columbia; providing a comprehensive set of benefits for Medicaid recipients up to 26 years of age. The plan offers health care, long-term care, and social support services for members including individualized care coordination, behavioral health services, support programs, and respite care.

About NCQA

NCQA is a private, non-profit organization dedicated to improving health care quality. NCQA accredits and certifies a wide range of health care organizations. It also recognizes clinicians and practices in key areas of performance. NCQA is committed to providing health care quality information for consumers, purchasers, health care providers and research organizations.

For more information visit hscsnhealthplan.org.
For reasonable accommodations please call (202) 467-2737.

If you do not speak and/or read English, please call 202-467-2737 between 7:00 a.m. and 5:30 p.m. A representative will assist you. **English.**

Si no habla o lee inglés, llame al 202-467-2737 entre las 7:00 a.m. y las 5:30 p.m. Un representante se complacerá en asistirle. **Spanish.**

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Nếu bạn không nói và/hoặc đọc tiếng Anh, xin gọi 202-467-2737 từ 7 giờ 00 sáng đến 5 giờ 30 chiều. Sẽ có người đại diện giúp bạn. **Vietnamese.**

如果您不能講和/或不能閱讀英語，請在上午 7:00 到下午 5:30 之間給 202-467-2737 打電話，我們會有代表幫助您。 **Chinese.**

영어로 대화를 못하시거나 영어를 읽지 못하는 경우, 오전 0시 00분에서 오후 0시 00분 사이에 202-467-2737번으로 전화해 주시기 바랍니다. 담당 직원이 도와드립니다. **Korean.**

Si vous ne parlez pas ou lisez l'anglais, s'il vous plaît appeler 202-467-2737 entre 7:00 du matin et 5:30 du soir. Un représentant vous aidera. **French.**



GOVERNMENT OF THE
DISTRICT OF COLUMBIA
MURIEL BOWSER, MAYOR

This program is funded in part by the Government of the District of Columbia Department of Health Care Finance.

HSCSN complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.