

District of Columbia

Office of the
Ombudsman for Public
Education

Quarter 1 Report

August 15 - October 31
SY2019-20



DC Office of the
Ombudsman
for Public Education



202.741.0886



educationombudsman.dc.gov



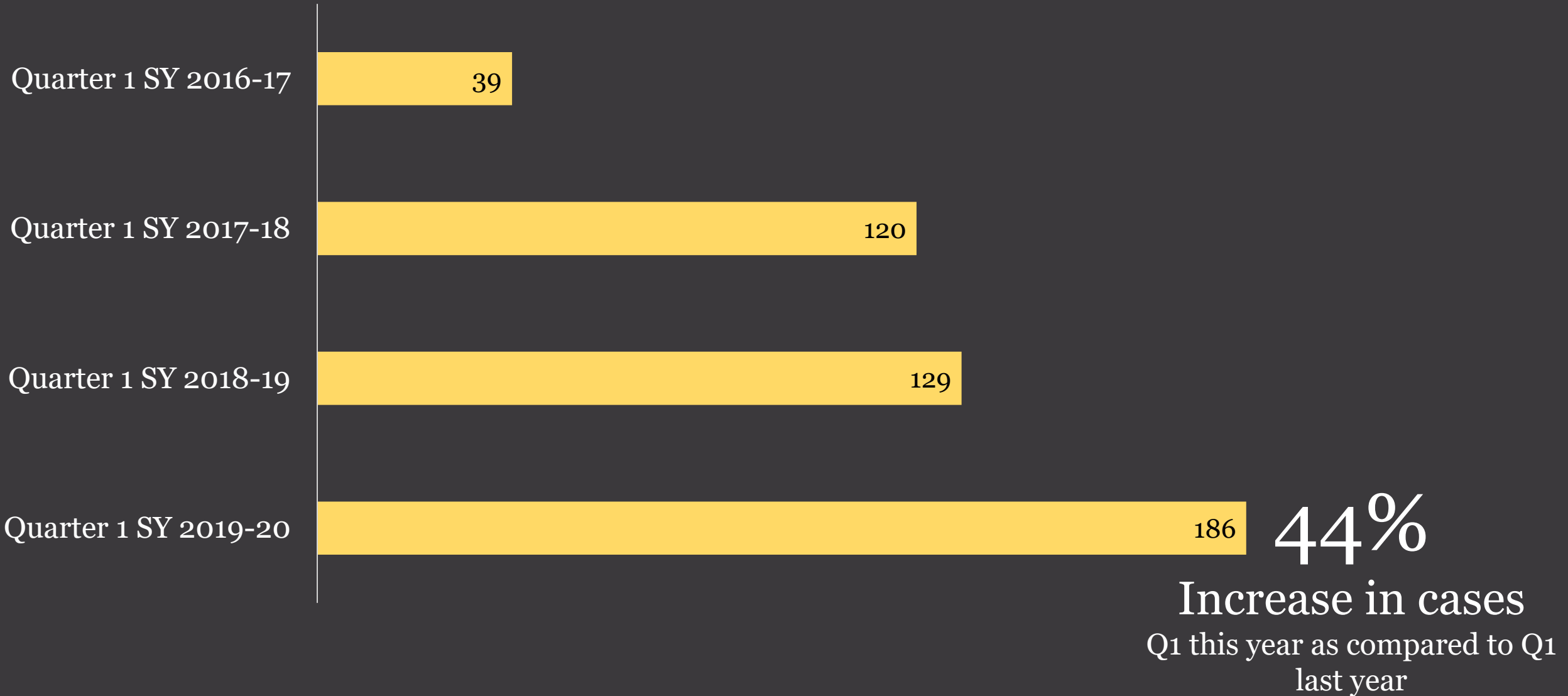
ombudsman@dc.gov

A photograph of a campus scene. On the left, a large, leafy tree with some yellowing leaves stands in front of a multi-story building with windows. In the foreground, two bronze statues of men are seated on a stone ledge. The man on the left is leaning forward with his hand to his chin, while the man on the right sits upright with his hands clasped. The right side of the image is a dark, semi-transparent overlay containing white text.

Quarter 1

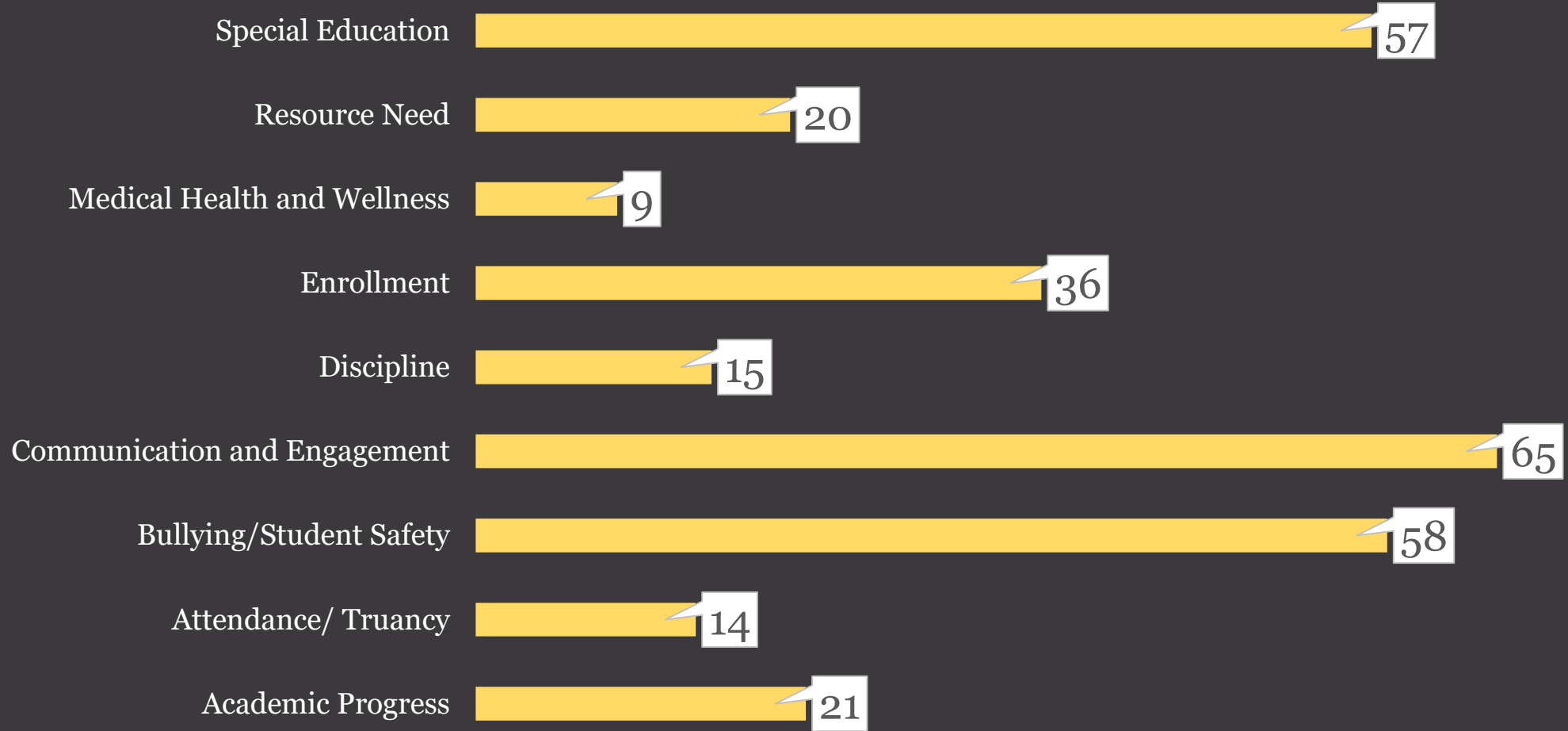
August 15 – October 31

Comparison of Quarter 1 Total Cases



Cases by Topic Area

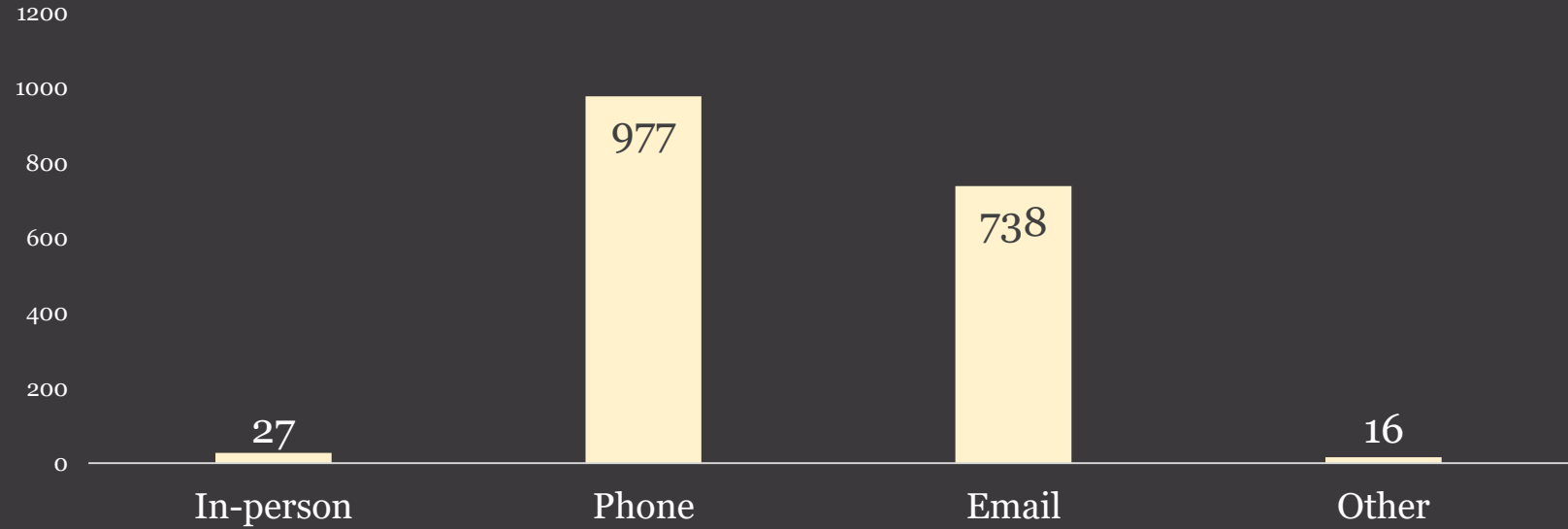
186
Total Cases



Activities

1758
Total Activities

Avg: 9 Activities/Case



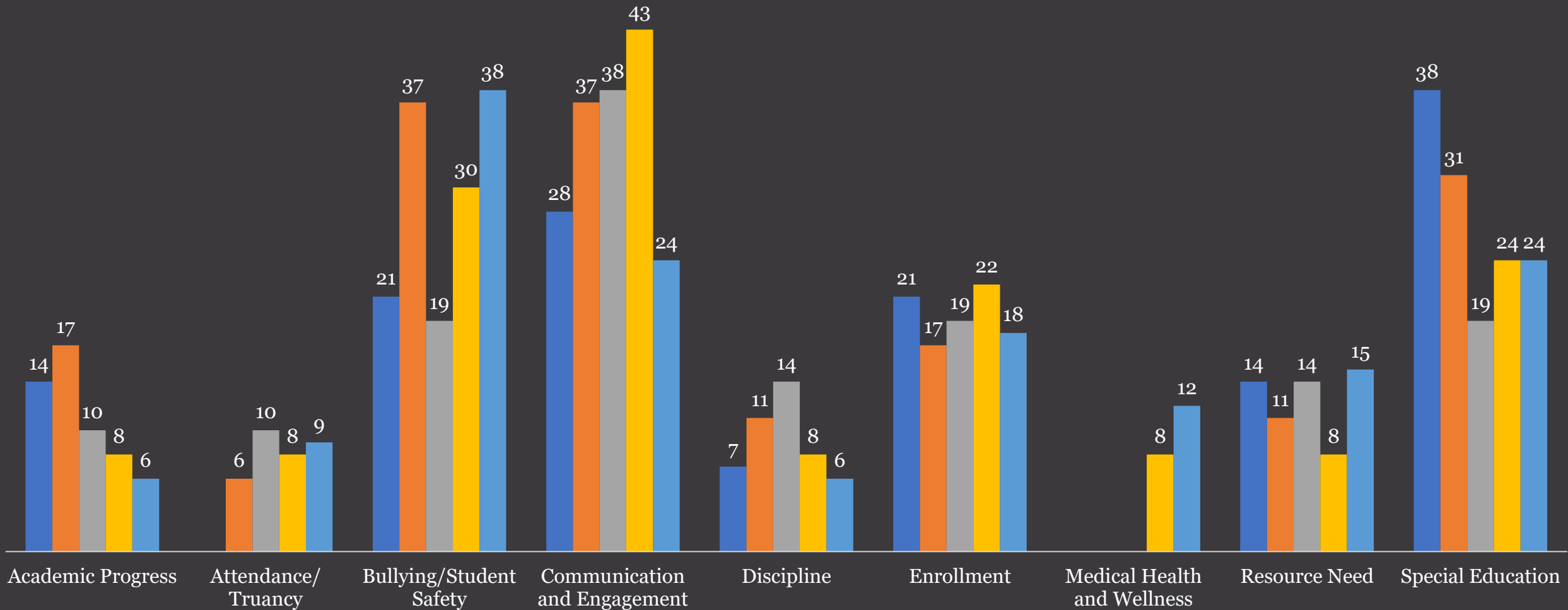
186
Total Cases

Avg: 17 New Cases/Week

Activity Type	Average time required
In-person	3 hours
Phone	30 minutes
Email	15 minutes
Intake (one per case)	45 minutes

Categories for School Wards

(by percentage)



■ School Ward 4

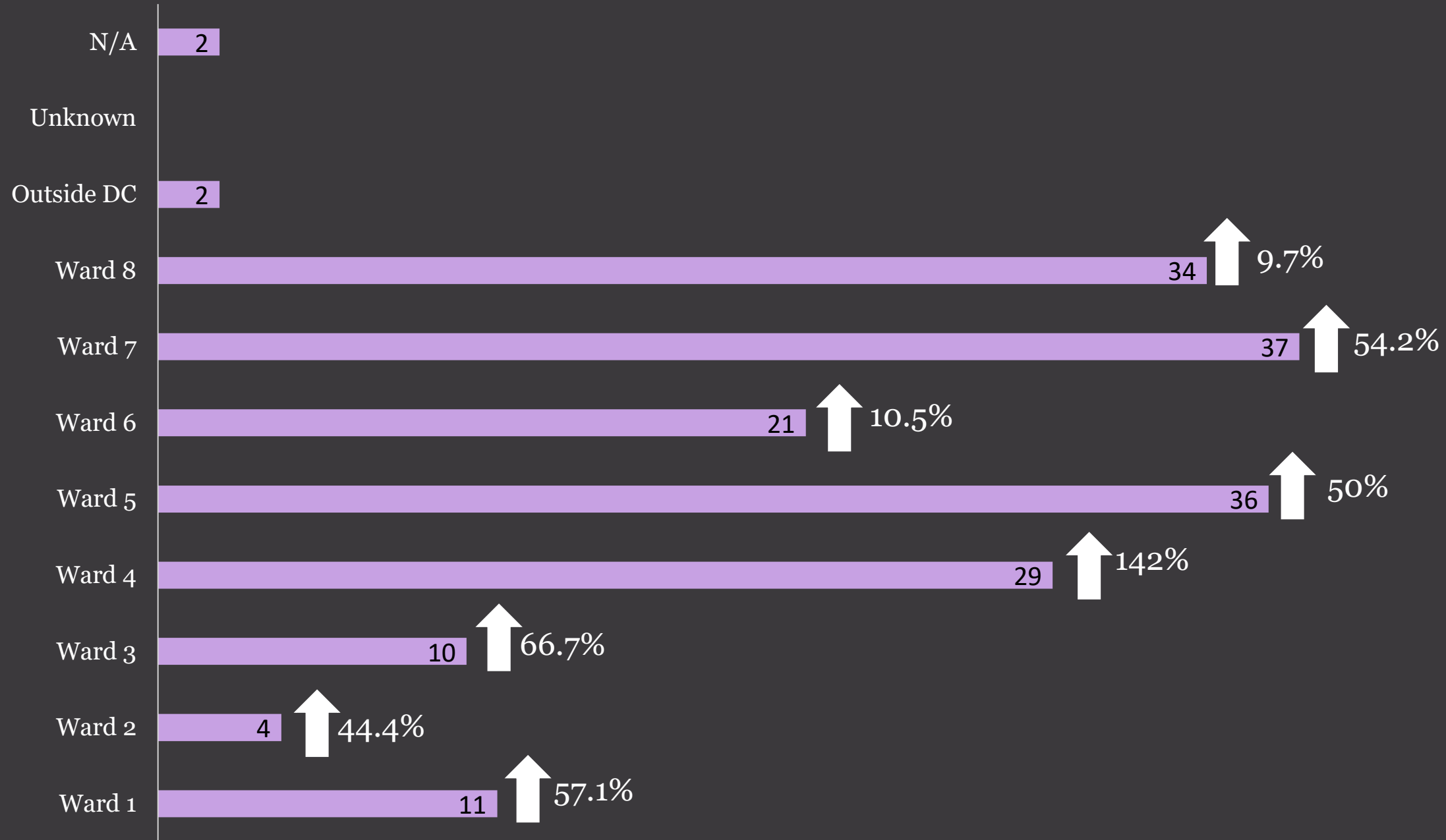
■ School Ward 5

■ School Ward 6

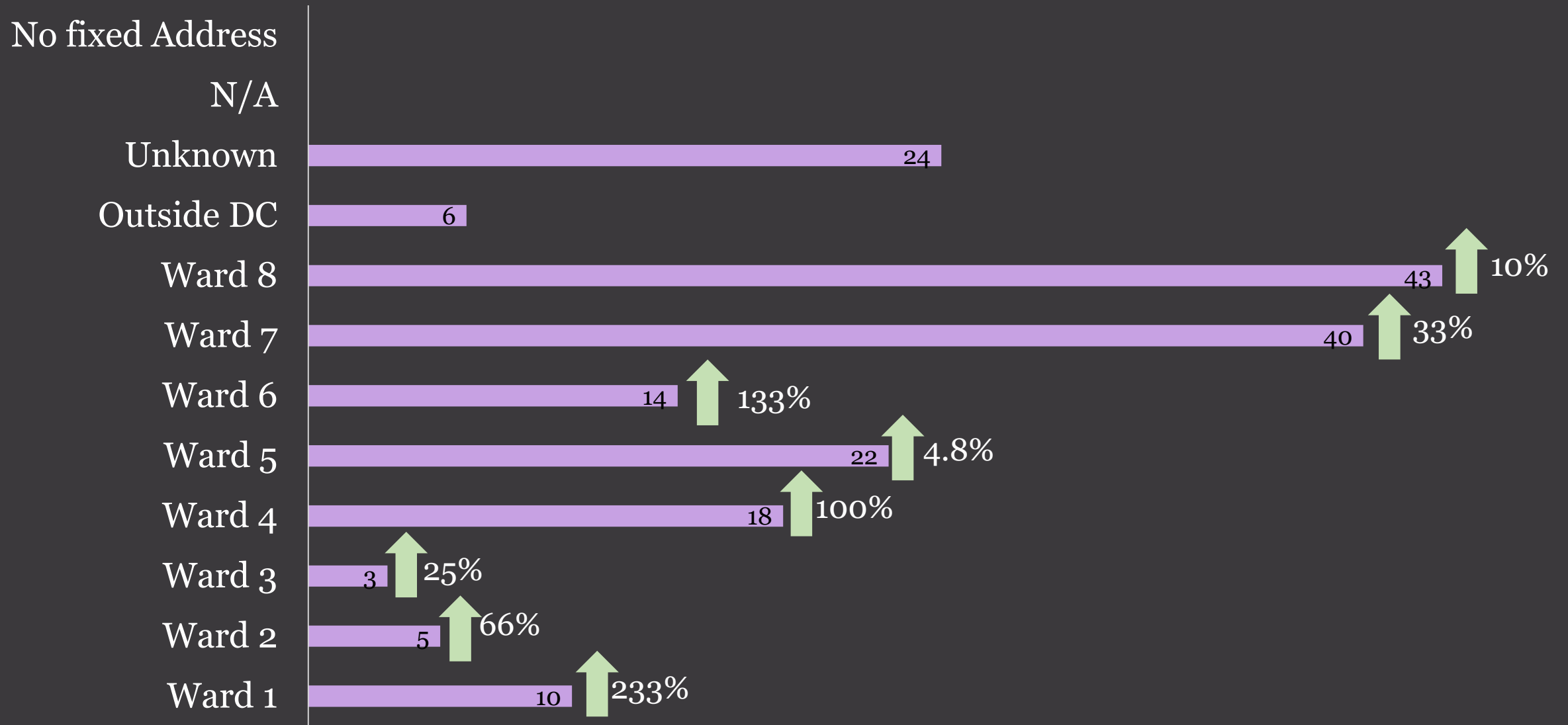
■ School Ward 7

■ School Ward 8

School Ward



Student Ward of Residence



Questions?