

Input Activation Code

1. Go to <https://www.aap.org/en/my-account/products-subscriptions/product-activation-center/>

2. Log In with your AAP credentials. If you do not have an existing account, click on the link to Create an Account.

The screenshot shows the top navigation bar of the AAP website with links for AAP Home, Policy, Advocacy, Learning, Patient Care, Practice Management, Community, Healthy Children, shopAAP, Create Account, and Login. Below the navigation is the AAP logo and a search bar. The main content area is titled "My Account" and "Login". It features a login form with fields for Email (containing "email@example.org") and Password, a "Remember me" checkbox, and a "Login" button. To the right of the form is a "Login Help" section with an "Important Notice" stating that the login email is the primary email address. Below the help section is a "Create an Account" button. At the bottom of the login form, there are links for "Need help signing in?", "Reset Password", and "Help".

3. Enter the Activation Code in the corresponding field and click the Redeem Code button.

The screenshot shows the "Product Activation Center" page on the AAP website. The top navigation bar is similar to the previous screenshot, but includes a "My Account" dropdown menu. Below the navigation is the AAP logo and a search bar. The main content area is titled "Product Activation Center" and includes a breadcrumb trail: "My Account / Products & Subscriptions / Product Activation Center". Below the breadcrumb trail are links for "Order History", "Library", "Activate Product", and "Limited Time Offers". The main content area features a "Your Product Activations" section with a "Product Activation Code" input field (containing "C" and "8") and a "Redeem Code" button. Below the input field is a message: "You have no activation codes." At the bottom of the page, there is a small AAP logo and a help icon.

4. A message that says the activation was successful will appear and the item should then appear in the activated product list. To access the item, click on the Library link or visit <https://www.aap.org/en/my-account/products-subscriptions/library/>

The screenshot shows the 'Product Activation Center' page in the AAP My Account. At the top, there is a navigation bar with links for AAP Home, Policy, Advocacy, Learning, Patient Care, Practice Management, Community, and Healthy Children. A search bar is also present. Below the navigation bar, the 'My Account' section includes links for Profile, Library, Products & Subscriptions, Education, Settings & Preferences, and Collaborate Sites. The main heading is 'Product Activation Center'. A success message states: 'Success! Your product should appear listed below and within your Library within a few minutes. You might need to refresh this page, and log out and log back in to see the item. If the item does not appear after thirty minutes and after log out / log in, please contact AAP Member and Customer Care at (866) 843-2271 or mcc@aap.org for assistance.' Below the message is a 'Product Activation Code' field with a 'Redeem Code' button. A table titled 'Your Product Activations' lists one item: 'The CALM Baby Method' with an expiration date of '-', a status of 'redeemed', and an order number. The table has pagination controls showing page 1 of 1. At the bottom, there is a footer with the AAP logo, a mission statement, and a grid of navigation links: AAP Home, Policy, Advocacy, Learning, Practice Management, Patient Care, Community, Healthy Children, and shopAAP. Social media icons and a copyright notice for 2023 are also visible.

If you need help inputting your activation code, please contact Member and Customer Care at 866-843-227 or email us at mcc@aap.org for further assistance.