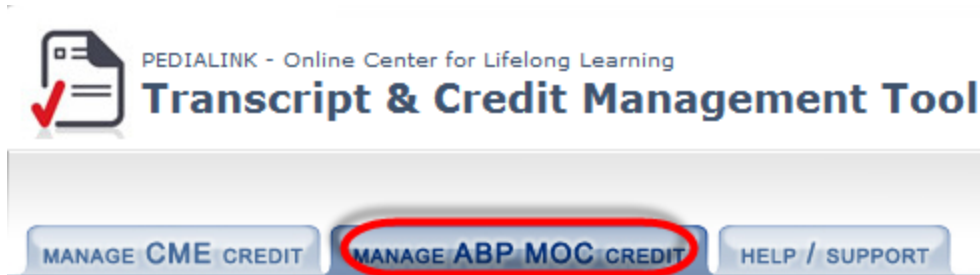# MOC Electronic Notification Errors

Please take the following action if you have received a failure when attempting to submit an electronic transfer of course completion to the ABP for MOC credit.

Error	Action
Failure, Missingdata, NO ABPID found in member request	Your AAP record either does not contain your ABP ID or the record has the incorrect ABP ID. Please contact mcc@aap.org to provide your ABP ID.
"jave.lang.IlledgalArumentException"	This error occurs when an electronic transfer is attempted during ABP system maintenance. Try your electronic transfer again when the ABP system maintenance is complete.
Failure, Invaliddata, Duplicate credit even detected for an activity type that does not support duplicates	This error occurs when the electronic transfer for MOC credit has already been performed successful. Contact the ABP to verify the receipt of the electronic transfer.
Failure, Invaliddata, No matches found for member	This error occurs when the name on the AAP account and the ABP account do not match. Log into the ABP Portfolio and check the first, middle, and last name to see if it matches your AAP record. If not, log into https://www.aap.org/en/my-account/profile/personal-information/ and set your name to match letter-for-letter on your AAP account.
Failure; Details: No data found in the DB	This error occurs when you are attempting to claim credit when your login session has expired or timed out. Please close your browser, reopen it, and log back into the course to try again. If the error persists, you may be attempting to claim credit for an older course that is not in accepting electronic transfers. Please contact mcc@aap.org for further assistance.

The Manage ABP MOC Credit tab in the PediaLink Transcript Tool will also list the reason for the transmission error and allow you the option to retry the notification.

How can I find my ABP ID number?

Log in to your ABP Portfolio to view your ABP ID. You may also contact the American Board of Pediatrics (ABP) directly:

The American Board of Pediatrics
111 Silver Cedar Court
Chapel Hill, NC 27514

Phone: 919-929-0461
Fax: 919-929-9255
Email: abpeds@abpeds.org

If you need help with MOC notification errors, please contact Member and Customer Care at 866-843-2271 or email us at mcc@aap.org for further assistance.