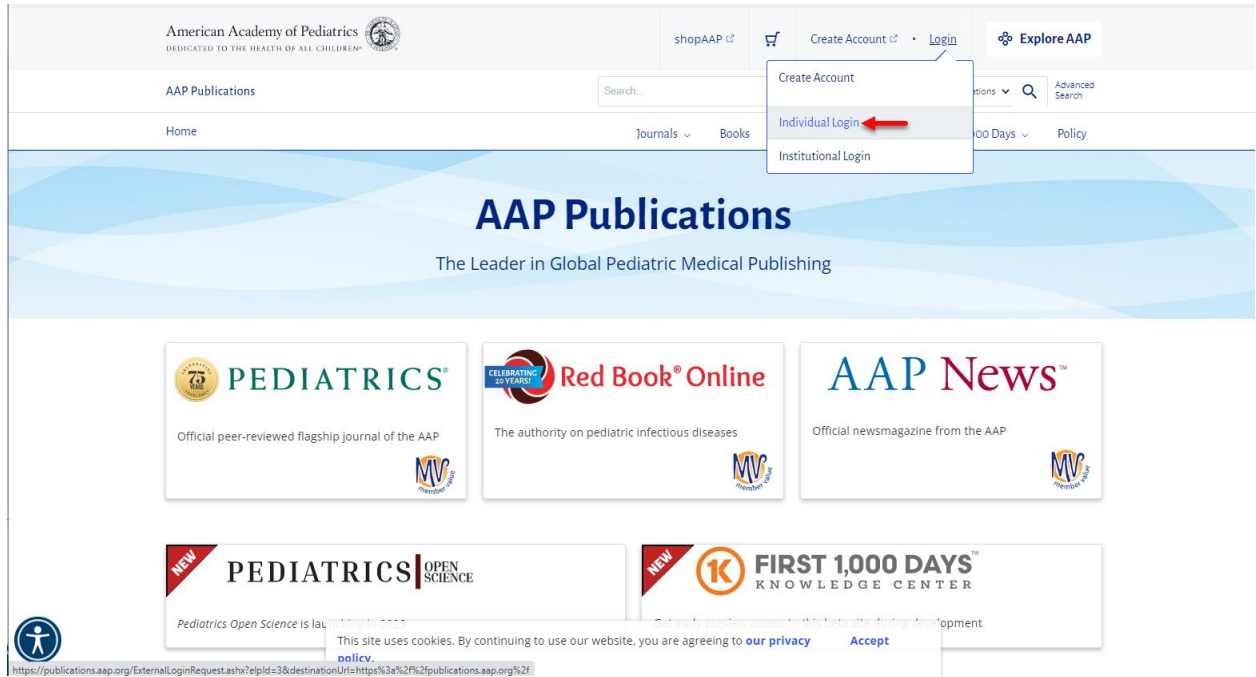


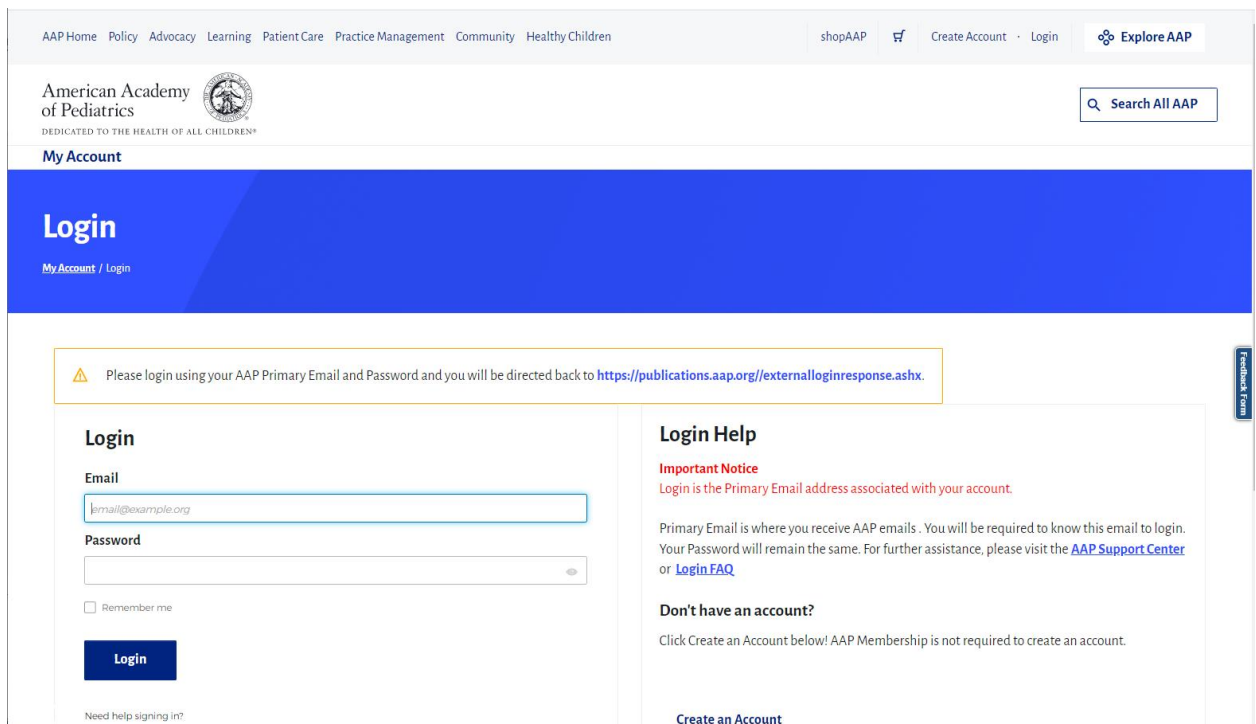
Syncing a resource for access on AAP Publications

1. Go to <https://publications.aap.org>
2. Click on the link for Login, and select Individual Login



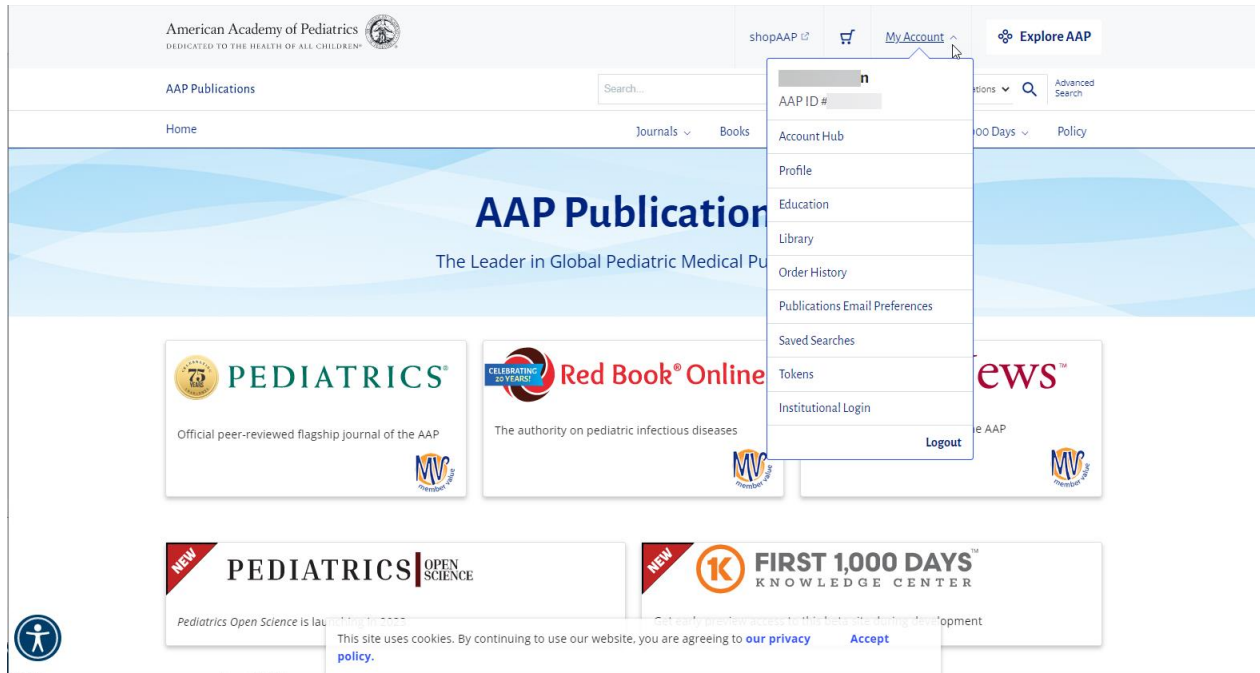
The screenshot shows the AAP Publications website homepage. At the top, there is a navigation bar with the American Academy of Pediatrics logo and the text "DEDICATED TO THE HEALTH OF ALL CHILDREN". The main navigation includes "shopAAP", "Create Account", and "Login". A dropdown menu is open under "Login", with "Individual Login" highlighted by a red arrow. Below the navigation, the main header features the "AAP Publications" logo and the tagline "The Leader in Global Pediatric Medical Publishing". The content area displays several featured journals and resources: "PEDIATRICS" (Official peer-reviewed flagship journal of the AAP), "Red Book® Online" (The authority on pediatric infectious diseases), "AAP News" (Official newsmagazine from the AAP), "PEDIATRICS | OPEN SCIENCE", and "FIRST 1,000 DAYS KNOWLEDGE CENTER". A cookie consent banner is visible at the bottom of the page.

3. Enter your AAP login credentials when prompted

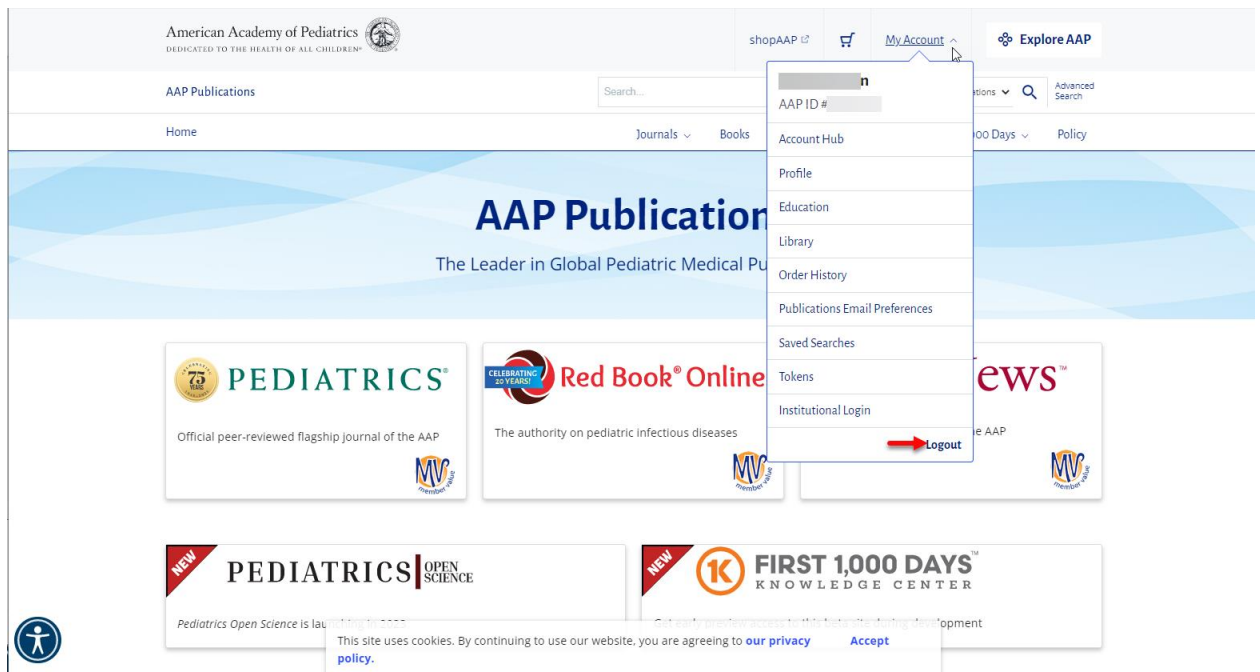


The screenshot shows the AAP Publications login page. The page header includes navigation links for "AAP Home", "Policy", "Advocacy", "Learning", "Patient Care", "Practice Management", "Community", and "Healthy Children". The main navigation includes "shopAAP", "Create Account", and "Login". The page features a blue header with the "Login" title and a "My Account / Login" link. A yellow warning box at the top states: "Please login using your AAP Primary Email and Password and you will be directed back to <https://publications.aap.org/externalloginresponse.ashx>." Below this, the "Login" form includes fields for "Email" (with the placeholder "email@example.org") and "Password", a "Remember me" checkbox, and a "Login" button. A "Login Help" section provides an "Important Notice" that "Login is the Primary Email address associated with your account." and explains that the Primary Email is where AAP emails are received. It also provides links to the "AAP Support Center" and "Login FAQ". A "Don't have an account?" section encourages users to "Click Create an Account below! AAP Membership is not required to create an account." and includes a "Create an Account" link. A "Feedback Form" link is visible in the bottom right corner.

- Once logged in, you will be directed back to the AAP Publications platform with your login state active. Access to your content should be available while authenticated on your account.



- If you are showing as logged in but still unable to access your resource, you may try to do a fresh login by using the logout option and then logging back in.



If these steps were used to correct an issue but the issue persists, please contact the Member and Customer Care at 800.433.9016 or email us at mcc@aap.org for further assistance