



IMPORTANT INFORMATION AND FACTS ABOUT CHILD CARE THE SUBSIDIZED CHILD CARE PROGRAM

The Subsidized Child Care Program is designed to help income-eligible working families pay their child care fees. The child care subsidy is based on an assessment of need, income, and family size.

WHO CAN PARTICIPATE?

Residents of the District of Columbia.

WHO IS ELIGIBLE?

The Child Care Services Division Voucher Program serves:

- Employed and self-employed customers
- Families who are receiving Temporary Assistance for Needy Families (TANF) and participating in education and training in accordance with their Individual Responsibility Plans (IRPs);
- Teen parents seeking a high school degree or its equivalent; and/or
- Families not receiving TANF, who are pursuing additional education to improve employment opportunities and prospects.
- Homeless population

HOW DO I APPLY?

Parents/guardians can apply by visiting the Department of Human Services (DHS), Child Care Services Division (CCSD) during regular business hours of 7:30am through 4:45pm, Monday through Friday. Applicants can also apply online through the Customer Online Portal that can be accessed via the link: mychildcare.dc.gov/MyChildCare/PayingForChildCare

The CCSD has three locations and contact numbers are listed below:

- Congress Heights Service Center - 4049 South Capitol Street, SW
Mondays, Tuesdays & Wednesdays from 7:30am – 3:00pm (limited walk-in visits) for new applicants on a “first come, first serve” basis & Thursday & Fridays (scheduled appointments and drop off)
Main telephone # (202) 727-0284
- Taylor Street Service Center – 1207 Taylor Street, NW
Monday through Friday (scheduled appointments and drop off) (202)-576-8776
- Virginia Williams Family Resource Center – 920 Rhode Island Ave, NE
(servicing homeless families only) on Mondays and Wednesdays from 8:30am through 4:30pm 202-727-7659.

WHAT SERVICES ARE PROVIDED?

The Child Care Services Division provides Traditional and Non-traditional Services.

- Traditional services are **between** the hours of 7:00am through 6:00pm Monday – Friday.
- Non-traditional services are **outside** the hours of 7:00am through 6:00pm Monday – Friday, weekends, and holidays.

If you require assistance with obtaining a Child Care Provider, you may contact OSSE Child Care Connections at (202) 829-2500 or by visiting dchildcareconnections.org.