



GOVERNMENT OF THE DISTRICT OF COLUMBIA
Department of Health Care Finance
441 4th Street NW, Suite 900 South
Washington, DC 20001

Department of Health Care Finance Informational Bulletin

DATE: August 19, 2021

FROM: Katherine Rogers
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SUBJECT: Updates for Long Term Care Providers

News since our last bulletin:

- DHCF launched a new electronic Prescription Order Form (ePOF) on July 1, 2021. The electronic Prescription Order Form is an upgrade from our previous paper form and electronic version with advanced features, including the ability to complete the form entirely without printing. The form can be accessed via a secure SmartSheet application linked in an email. This new form increases the speed with which DHCF can schedule and complete an assessment and implement needed services, as well as saving the environment by decreasing our paper footprint. Forms can still be faxed if required (i.e., if email is unavailable). You can access the new form by clicking [this link](#). Instructions on how to complete the form and the workflow are located on the DHCF website at <https://dhcf.dc.gov/node/1038702>. If you have any questions, please feel free to contact LTCA at 202-442-9533.
- The new authorization process for Medicaid state plan coverage of Medical Alert Devices and Services (DME MADS) also launched July 1, 2021. Effective August 1, 2021, all authorizations for DME MADS – which includes Personal Emergency Response Systems (PERS) and Medication Management Devices (MMD) – should be issued through the state plan DME process, which requires submission of the 719A form to our QIO for review and approval. Referrals to DME MADS providers can be made through their mailboxes, and the referral form is included on the last page of this bulletin. The form is also available on the “Forms” section of the LTCA website (<https://dhcf.dc.gov/page/provider-information-and-forms>).
- In the coming weeks, LTCA intends to present information through routinely scheduled provider calls regarding the transition of public health emergency (PHE) Medicaid policies, the timeline on which such flexibilities are slated to expire, and what actions must be taken to “phase down” such flexibilities. This will include any available information regarding DHCF’s implementation of new or updated federal guidance from CMS. In the interim,

please review the DHCF Medicaid Director's Letter (MDL) on post-PHE operations, which includes responses to frequently asked questions (<https://dhcf.dc.gov/node/1553976>).

- LTCA directs home health agencies' attention to the expiration of two DC Health flexibilities in place during the local public health emergency (which ended July 25, 2021). These flexibilities included reciprocity to hire CNAs licensed by Maryland and Virginia to deliver home health aide / Medicaid-reimbursable personal care aide services, which expires 60 days post-PHE (September 23, 2021) and the flexibility to employ District-licensed CNAs in home health settings, which expires 180 days post-PHE (January 21, 2022). DHCF is able to reimburse services provided by staff consistent with these flexibilities and their expiration timelines.

Reminders

- The latest version of the LTCA COVID Billing and Documentation Guidance document (January 2021) is always available online for your reference (<https://dhcf.dc.gov/publication/informational-bulletins-ltc-providers>).
- As a reminder, that guidance document describes providers' obligations to effectively document services delivered remotely. These updates conform to guidance issued by DHCF to providers of other remote services (e.g., telemedicine) via [Transmittal #20-42](#).

DC Health guidance and information:

- Information about the District's vaccine distribution plan and other vaccine matters can be found at <https://coronavirus.dc.gov/vaccine>.
- As a reminder for all providers, the latest (May 19) version of DC Health's Health Notice Healthcare Personnel Personal Protective Equipment, Monitoring, Restriction and Return to Work can be located on their website [here](#).

Additional reminders and resources:

- These Informational Bulletins are being archived on DHCF's website under the Long Term Care Administration tab: <https://dhcf.dc.gov/publication/informational-bulletins-ltc-providers>

As always, we extend our thanks for your continued partnership and commitment to the care and safety of District residents in these challenging and unprecedented circumstances. We will continue to be in touch with updated information as it becomes available.

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REFERRAL FORM FOR DME MEDICAL ASSISTIVE DEVICES AND SERVICES (DME MADS)

Instructions: This form is to be used in conjunction with the beneficiary, their family, or Authorized Representative and may be used to request either Personal Emergency Response System (PERS) services or a Medication Management Device (MMD) services (or both services simultaneously).

New Referral Reauthorization of Existing Services Transfer Request

Beneficiary Information	
Beneficiary Name: _____	Medicaid ID: _____ Program Code: _____
Address: _____	Telephone Number: _____
_____	Date of Birth: _____
Beneficiary's Physician: _____	Physician Telephone: _____
Special Notes for Installation: _____	
Provider Selection (select 1): <input type="checkbox"/> Guardian – 068565892 <input type="checkbox"/> Link to Life – 037965419 <input type="checkbox"/> Philips – 027850295	
Service Selection: <input type="checkbox"/> Landline PERS <input type="checkbox"/> Wireless PERS <input type="checkbox"/> Mobile PERS <input type="checkbox"/> Medication Management Device (select all that apply)	
Referral Information	
Referrer's Name: _____	Telephone Number: _____
Relationship to Beneficiary: _____	
Has this person been assessed with the interRAI HC in the last 90 days? Yes No	
If no, is clinical documentation to justify the referral attached? Yes No	
Provider Acceptance	
Date 719A form submitted: _____ Authorization Number: _____	
Service Start Date: _____	

Please submit this form to an approved DME MADS provider via secure email to the following:

- Guardian: sf-hc@guardianalarm.com
- Link to Life: Referrals-CST@bestbuy.com
- Philips: governmentservices@philips.com