

## Frequently asked questions

### Where can I receive a new Kids Ride Free SmarTrip card?

Request a Kids Ride Free SmarTrip card from your school's ID administrator.

### How do I use my card?

Tap your Kids Ride Free SmarTrip card on the faregate or farebox target on Metrorail, Metrobus or DC Circulator. For your safety, always tap your card. Flashing the card to ride is never permitted.

### Can I let someone else use my Kids Ride Free SmarTrip card?

No, your card is for your use only and is not transferrable.

### What if I lose my card?

Request a new Kids Ride Free SmarTrip card from your school's ID administrator. The lost card will be reported to Metro and will no longer be active. You will not be charged for a replacement Kids Ride Free SmarTrip card, but you must pay the regular fare until you receive a replacement card. Tell the station manager the name of your school and that you're replacing your card.

### Can I add value to my Kids Ride Free SmarTrip card?

No, you cannot add value to your Kids Ride Free SmarTrip card.

### When does my old card expire?

Replace your card from the previous school year by the end of September of the current school year.

### Other questions?

- Call the DDOT School Transit Office at **202-673-1740**
- Visit [kidsridefree.dc.gov](http://kidsridefree.dc.gov)



*Our new high barrier faregates provide a more secure way to enter and exit the Metrorail system.*

### No card, no free ride

If you forget or lose your Kids Ride Free SmarTrip card, you must pay the regular fare until you find or replace your card. To request a new Kids Ride Free SmarTrip card, see your school's ID administrator.

### Using your card is important

It helps us know how many people are riding our buses and trains. If they're too crowded, we can try to add more service. If you don't have a valid Kids Ride Free SmarTrip card, we may ask for the name of your school.

# DC Student Ride Guide

## SCHOOL YEAR 2024-2025



A partnership of:



[Kidsridefree.dc.gov](http://Kidsridefree.dc.gov)



**Students ride free  
when they tap and go!**

Students ages 5 through 21 who are enrolled in a DC public school, public charter school or private school or youth in the care of the District can ride Metrobus, Metrorail and DC Circulator to school and school-related activities in DC for FREE.

## Program eligibility

To be eligible, students must:

- 1 Be a resident of the District of Columbia.
- 2 Be aged 5 through 21.
- 3 Be enrolled in an elementary or secondary public, private, charter or parochial school located within the District of Columbia or youth in the care of the District of Columbia.

## When you can use your card

- The SmarTrip® card is active on receipt and good until the end of September 2025.
- The card is pre-loaded with the Kids Ride Free Pass and will be ready to use on Metrorail, Metrobus and DC Circulator.
- The card is good for the entire school year.

