

Account Number

Amount Due
\$

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Account Information

Statement Date: 6/1/16

Phone: 202-

Account Summary

Previous Balance	\$64.20
Payment Received May 5	-\$61.25
Overdue Balance - Please Pay Now	\$2.95

New Charges

Current Activity	\$44.17
Taxes, Governmental Surcharges and Fees	\$9.15
Verizon Surcharges and Other Charges & Credits	\$4.76
Total New Charges Due by June 30, 2016	\$58.08

Total Amount Due \$61.03

Verizon News

View your account

You're a great customer and we want to keep you up to date on all the savings opportunities available to you. Give us a call and explore all the money-saving options available to you. Call us at 1.888.558.6811. Together we'll find the right fit for your budget.

Internet: \$19.99/mo.

Get Verizon High Speed Internet at .5 to 1 Mbps online for \$19.99/month for 1 year with no term contract. Order at verizon.com/hsi/1kl or call 1.888.610.7266 for other great offers. Limited time offer. Subject to taxes and fees. Terms & restrictions apply. Verizon voice service required.

Special price

Get High Speed Internet Enhanced plus unlimited local calling with 3 calling services for just \$49.99 per month for 1 year and no term contract. Call us at 1.888.740.7502 to order. Limited-time offer. Subject to taxes and fees. Terms and restrictions apply.

Questions about your bill or service?

View your bills in detail at verizon.com or call 1-800-VERIZON (1-800-837-4966). Enter your ten digit number 202-. Use if asked for your customer identification code. Customers with disabilities call 1-800-974-6006 TTY.

Want Automatic Payment?

Enroll below or at Verizon.com to authorize your financial institution to deduct the amount of your monthly bill from the account associated with your enclosed check and send payment directly to Verizon. To discontinue Automatic Payment, call Verizon. Please keep a copy of this authorization.

Please return remit slip with payment.

To enroll in Automatic Payment (Sign and date below)



By signing above I verify that I have reviewed and accepted the terms and conditions at verizon.com/autopayterms for automatic bill payment

Account Number: 000

Amount Due: \$61.03

Make check payable to Verizon

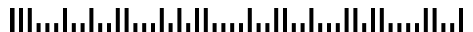
\$

KEYLINE

WASHINGTON DC 20005



VERIZON
PO Box 4830
TRENTON NJ 08650-4830



Current Activity

Monthly Charges

6/1	6/30	Residence DialTone & Local Us Monthly Flat Svc	13.78
6/1	6/30	Three Way Calling	7.18
6/1	6/30	Caller ID	11.22
6/1	6/30	Inside Wire Maintenance	11.99
Monthly Charges Subtotal			\$44.17

Current Activity Total **\$44.17**

Taxes, Governmental Surcharges and Fees

DC E911/311 Fee	.76
DC Local Telecom & Cable Tax Surcharge	3.22
DC Public Rights-of-Way Use Fee	3.99
Federal Excise Tax	1.18

**Total Taxes, Governmental Surcharges
and Fees** **\$9.15**

Verizon Surcharges and Other Charges & Credits

Federal Subscriber Line and Access Recovery Charge	4.04
Federal Universal Service Fee	.72

**Total Verizon Surcharges and Other
Charges & Credits** **\$4.76**

Total New Charges **\$58.08**

Legal Notices

Electronic Fund Transfer (EFT)

Paying by check authorizes us to process your check or use the check information for a one-time EFT from your bank account. Verizon may retain this information to send you electronic refunds or enable your future electronic payments to us. If you do not want Verizon to retain your bank information, call 1-888-500-5358.

Late Payment Charges

To avoid a late payment charge of \$5 or 1.5% of your total due, whichever is greater, full payment must be received before June 30, 2016.

Correspondence

Go to verizon.com/contactus or mail to PO Box 4846 Trenton, NJ 08650-4846.

Service Providers

Verizon DC provides regional, local calling and related features, other voice services, and Fios TV service, unless otherwise indicated. Verizon Long Distance provides long distance calling and other services identified by "VLD" in the applicable billed line item. Verizon Online provides Internet service and Fios TV equipment. Fios is a registered mark of Verizon Trademark Services LLC.

Disconnection of Basic Local Service

You must pay \$27.69 to avoid disconnection of your basic local services.

Bankruptcy Information

If you are or were in bankruptcy, this statement may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

Contact Customer Service

Need to contact the Verizon DC business office? Call 1-800-Verizon (1-800-837-4966) anytime to report your repair. Normal business hours are: Monday through Thursday-8 am to 6 pm; Fridays and the day before a major holiday -- 8 am to 5 pm. Verizon DC is closed on weekends and major holidays.

Questions?

Verizon Washington, D.C. Inc. (Verizon DC) is regulated by the Public Service Commission. If Verizon DC does not solve your problem, you may contact either the Public Service Commission, 1325 G Street, NW, 8th Floor, Washington, DC 20005, 202.626.5100 or the Office of People's Counsel, 1133 15th Street, N.W., Suite 500, Washington, DC 20005, 202.727.3071.

You Can Block Third Party Billing to Your Verizon Bill

For more information, visit verizon.com/blocking or call us at 1-800-VERIZON.

Need-to-Know Information

Customer Proprietary Network Information (CPNI) Notice for Residential, Small and Medium Business Customers

CPNI is information that relates to the type, quantity, destination, technical configuration, location, amount of use, and billing information of your telecommunications or interconnected VoIP services. This information is made available to us solely by virtue of our relationship with you. The protection of your information is important to us. Under federal law, you have a right, and we have a duty, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services such as video, wireless, Internet, and long distance. Visit verizon.com for a complete listing of our services and companies.

For residential, small and medium business customers, you may choose not to have your CPNI used for marketing purposes described above by calling us anytime at 1-866-483-9700. When you call, please have your bill and account number available. Your decision about use of your CPNI doesn't affect our provision of services to you nor eliminate all Verizon marketing contacts.

Unless you call us at the number above, Verizon may use your CPNI to market different types of services beginning 30 days after the first time we notify you of the CPNI policy described above. You may elect at any time to add or remove a restriction on the use of your CPNI. Your choice remains valid until you change your election by calling the number above.

Discontinuance of Certain Services

Subject to applicable regulatory approvals, on or after July 8, 2016, your Verizon local exchange company*, Verizon Long Distance LLC and Verizon Select Services Inc. (collectively "Verizon") will no longer offer domestic or international Person-to-Person, 3rd Number Billing, or Collect Call operator services anywhere in the United States or elsewhere. The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the section 63.71 Application of Verizon. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

*The Verizon local exchange companies are Verizon Delaware LLC, Verizon Maryland LLC, Verizon New England Inc., Verizon New Jersey Inc., Verizon New York Inc., Verizon North LLC, Verizon Pennsylvania LLC, Verizon South Inc., Verizon Washington, DC Inc., and Verizon Virginia LLC.

Pricing Changes for Verizon Calling Features

On or after July 9, 2016, monthly rates will increase for certain calling features provided on a month-to-month basis, as listed

below. The increase is not applicable to services in a bundle, package or term price guarantee period.

- **Calling Features: *69 will increase \$0.83, Busy Redial will increase \$1.00, Call Forwarding services will increase \$1.07, Call Gate will increase \$0.82, Call Intercept will increase \$1.00, Call Waiting will increase \$1.28, Caller ID services will increase \$1.45, Distinctive Ring will increase \$0.93, Speed Dialing 8 and 30 will increase \$0.80, Three Way Calling will increase \$1.07 and Ultra Forward will increase \$0.90.**
- Feature Packages: Call Manager will increase \$1.00.
- Home Voice Mail Partitioned and Home Voice Mail Plus will increase \$1.50.