Government of the District of Columbia
Department of Behavioral Health (DBH)

Saint Elizabeths
SHINING THE LIGHT SINCE 1855

PRISM

Performance Related Information for Staff and Managers
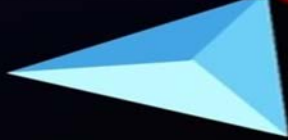
June 2016

Office of Statistics and Reporting (OSR), 07/15/16

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❏ *Appendix Tables*

Data Disclaimer

The primary source of data extracted and analyzed herein is Avatar, the Saint Elizabeths Hospital's electronic medical record system. Additional data source includes, but is not limited to, the Hospital's Unusual Incident Database and SiteFM. Data reflects information as entered in each system by users. The Office of Statistics and Reporting (OSR) has made reasonable efforts to ensure that data and its accompanying information are as accurate and up-to-date as possible at the time of analysis and publication but does not guarantee the accuracy, reliability, or completeness of data. The OSR is not liable for any misinterpretation or misuse of the data. Use of any information from PRISM must be fully acknowledged and/or cited. Use of PRISM data for anything other than patient care determinations or management of the services provided within the hospital (including external publications, research papers, presentations, etc.) is prohibited without written permission from the Chief Quality and Data Manager Officer at the Saint Elizabeths Hospital.

> ## Key Trends: Admissions, Discharges, Transfers, Census, and Readmissions (1~5)
>
> - Total admissions year-to-date did not vary far from last year's totals at this time and the year-to-date average admissions followed suit. For June 2016, total admissions were 38 while June 2015's total was 36. In comparison, the averages for the first six months of the each year were 38 and 35, respectively. The discharges amounted to 43 this month and 44 in June 2015. The average number of discharges for the first six months of 2015 was 41 and 37 for the same timeframe for this year. The combination of the 43 discharges and the 35 admission caused the census to decrease by 8, the largest reduction in census since June of 2015.
> - The average daily census (ADC) fell to its lowest level this year going from 276 in May to 273 in June. The last time the ADC was at this level was July 2015 where there were 270.
> - The eighteen emergency medical leaves (EML) matched their high for the year. Not since February have there been over 12.
> - For only the second time in the last 18 months (Nov'14) has the 30-day readmission been at 0.0% and there have been no pre-trial or post-trial 30-day readmissions since January.

1. Admissions to SEH
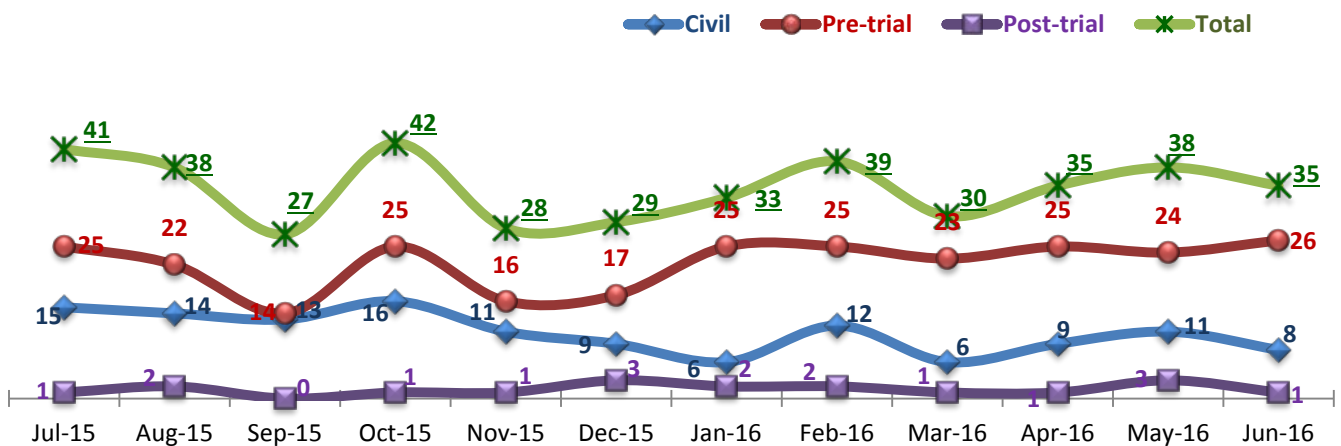
* Number of admissions to SEH inpatient program, including transfers from forensic outpatient to inpatient program.

2. Discharges from SEH
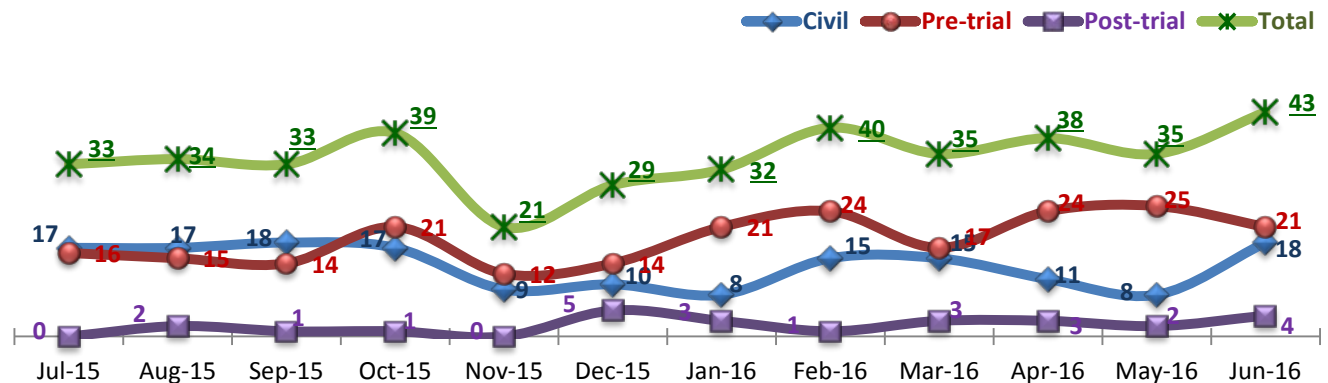
* Number of discharges from SEH inpatient program, including transfers from inpatient to forensic outpatient program.

3. Average Daily Census

■ **Present on Unit**   ■ **On Authorized Leave**   ■ **On Unauthorized Leave**   □ **Total on Roll**

Month	Total on Roll	Present on Unit
Jul-15	270	266
Aug-15	275	272
Sep-15	275	270
Oct-15	277	272
Nov-15	280	276
Dec-15	280	275
Jan-16	282	277
Feb-16	282	276
Mar-16	279	272
Apr-16	279	273
May-16	276	272
Jun-16	273	268
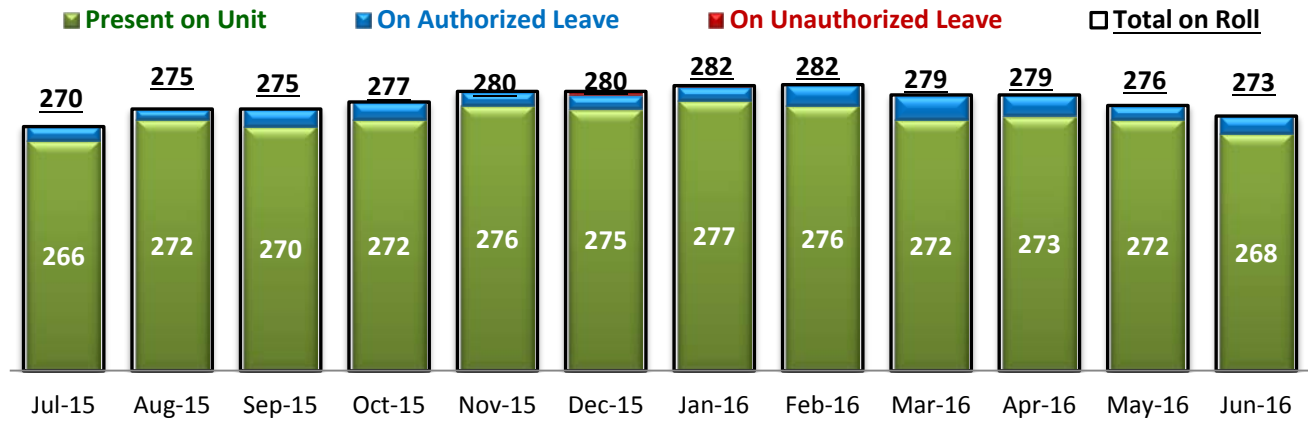
* Data above is the daily average number of individuals counted at 11:59 PM every day during each month.

4. Transfers

■ **Inter-unit Transfers**   ■ **Transfers to Outside Medical Facilities (Emergency Medical Leaves)**

Month	Inter-unit Transfers	Transfers to Outside Medical Facilities
Jul-15	14	15
Aug-15	6	10
Sep-15	13	13
Oct-15	20	8
Nov-15	11	10
Dec-15	9	13
Jan-16	10	15
Feb-16	9	18
Mar-16	6	12
Apr-16	14	10
May-16	11	12
Jun-16	11	18
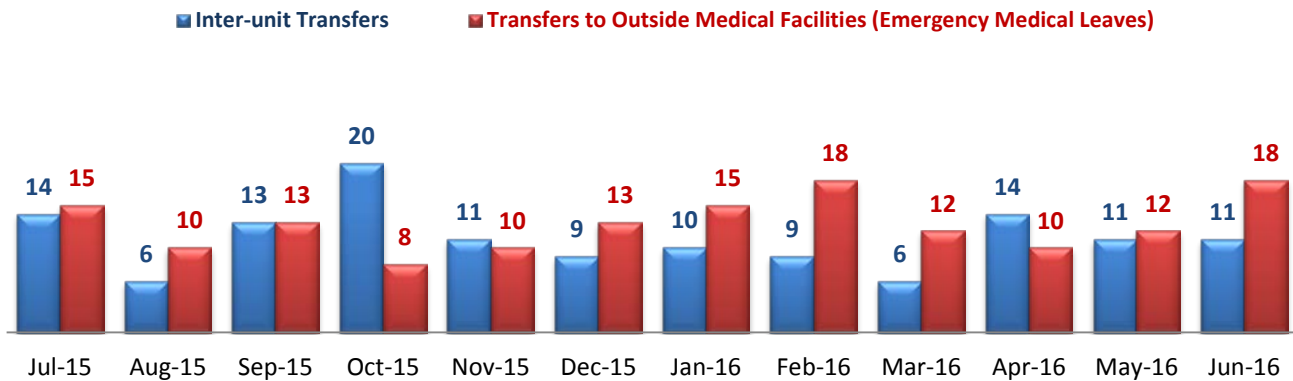
* Number of inter-unit transfers that occurred during month and number of emergency medical leaves that were initiated during month.

5. 30-Day Readmission Rate

NPR=6.9%

	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16
Civil	5.9%	5.9%	5.6%	5.9%	11.1%	10.0%	12.5%	0.0%	6.7%	9.1%	0.0%	
Pre-trial	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	4.8%	0.0%	0.0%	0.0%	0.0%	
Post-trial	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	33.3%	0.0%	0.0%	0.0%	0.0%	
Combined	3.0%	2.9%	3.0%	2.6%	4.8%	3.4%	9.4%	0.0%	2.9%	2.6%	0.0%	
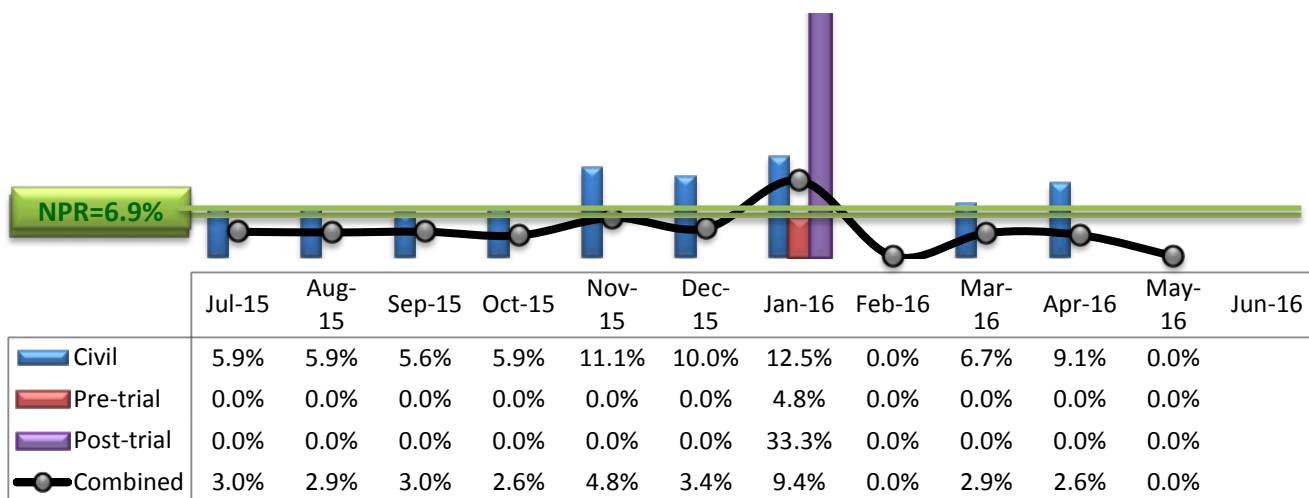
* Percent of discharges that returned to SEH within 30 days of discharges. It does not include those who may have been re-hospitalized at another psychiatric facility. This measure requires 30-day observation following discharge.

** The post-trial denominators (discharges) per month range only between one and six, making the monthly re-admission rate high when there is any. For example, in December 2014, there was only one post-trial discharge, which was readmitted within 30 days. Thus, the 30-day readmission rate for post-trial discharge for this month is 100%.

Key Trends: Unusual Incidents (6~17)

- There were 119 Major Unusual Incidents (UI) in June 2016, which was the most since last October and accounted for the largest percentage (61%) of all UIs of any month since January.
- Each Severity level of UI (Low, Medium, High) has been relatively flat for the last 7 months. The last time any individual severity level changed significantly was Nov'15 where the Medium level decreased 69%.
- Aggressive Behavior UIs continue to be the most reported type of violence related UI. However, this month saw the largest decrease since Oct-Nov'15 going from 74 in May to 59 in June, a decrease of 20%.
- No major patient injuries reported for only the second time in the last 12 months.
- The elopement rate dropped to zero for the 6th time in the last year. Over that time span, April has been the only month where there was more than one elopement.

6. Unusual Incidents
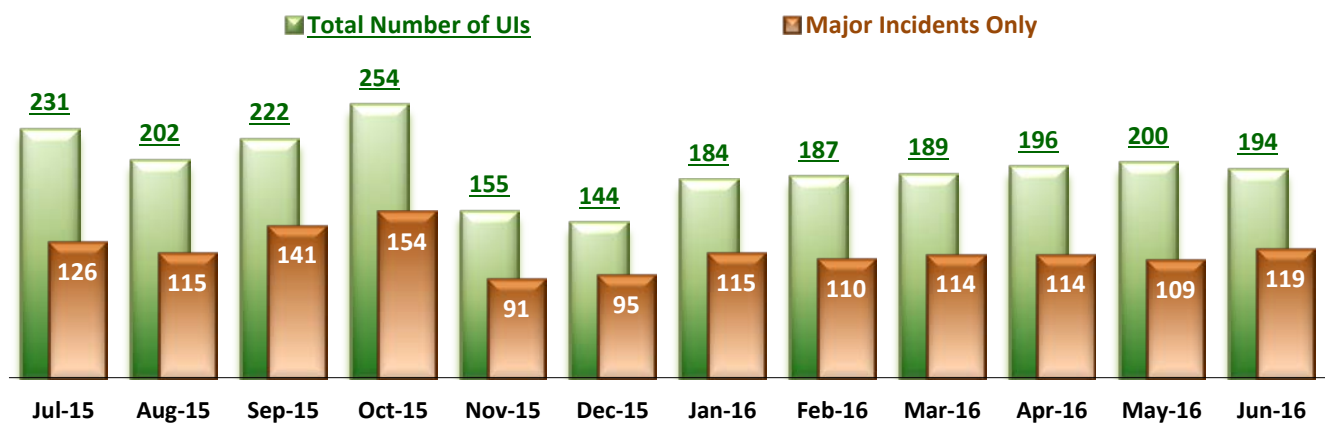
7. Patient-Involved Unusual Incidents

	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16
# of Patient-Involved UIs	221	187	205	244	148	136	170	174	178	190	194	182
# of Unique Patients in UI	132	111	117	127	112	105	110	117	122	123	112	114
Patient UI Rate	26.8	22.2	25.3	28.9	17.9	15.9	19.8	21.7	21.1	23.2	23.0	22.6

* The patient UI rate is the number of patient-involved unusual incidents reported for every 1000 inpatient days.

8. Admissions vs. Patient UI Rate
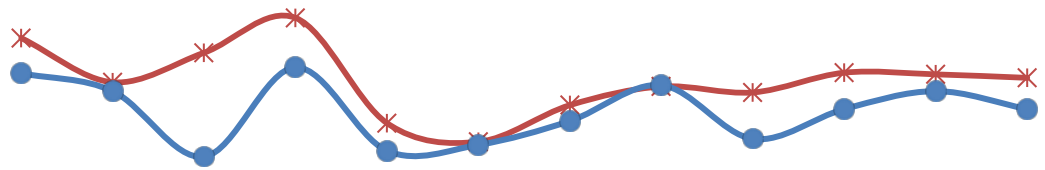
	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16
Patient UI Rate	26.8	22.2	25.3	28.9	17.9	15.9	19.8	21.7	21.1	23.2	23.0	22.6
Admission	41	38	27	42	28	29	33	39	30	35	38	35

9. Unusual Incidents by Severity
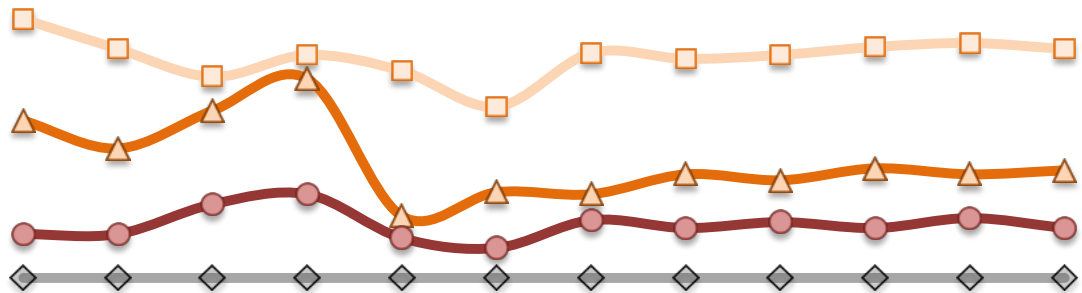
	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16
1) Low	130	115	101	112	104	86	113	110	112	116	118	115
2) Medium	79	65	84	100	31	43	42	52	49	55	52	54
3) High	22	22	37	42	20	15	29	25	28	25	30	25
4) Catstrp	0	0	0	0	0	0	0	0	0	0	0	0
Total UI	231	202	222	254	155	144	184	187	189	196	200	194

10. Selected Types of Incidents

	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16
Aggressive Behavior	83	75	83	103	52	50	67	69	66	69	74	59
Physical Assault	48	45	62	74	46	38	46	43	44	60	47	46
Pysch Emerg.	39	28	59	55	22	7	19	20	19	27	31	27
Fall	31	33	23	25	25	22	26	24	25	33	31	36
Injury	36	31	39	45	23	14	31	34	25	32	30	30

* These are incident types that are frequently reported. Some incidents may be counted in multiple categories. For example, a physical assault incident that accompanied psychiatric emergency and injury is counted under psychiatric emergency and injury as well as under physical assault. Injury is broadly defined to include any type of injuries regardless of the cause or severity level.

11.   Physical Assaults by Severity
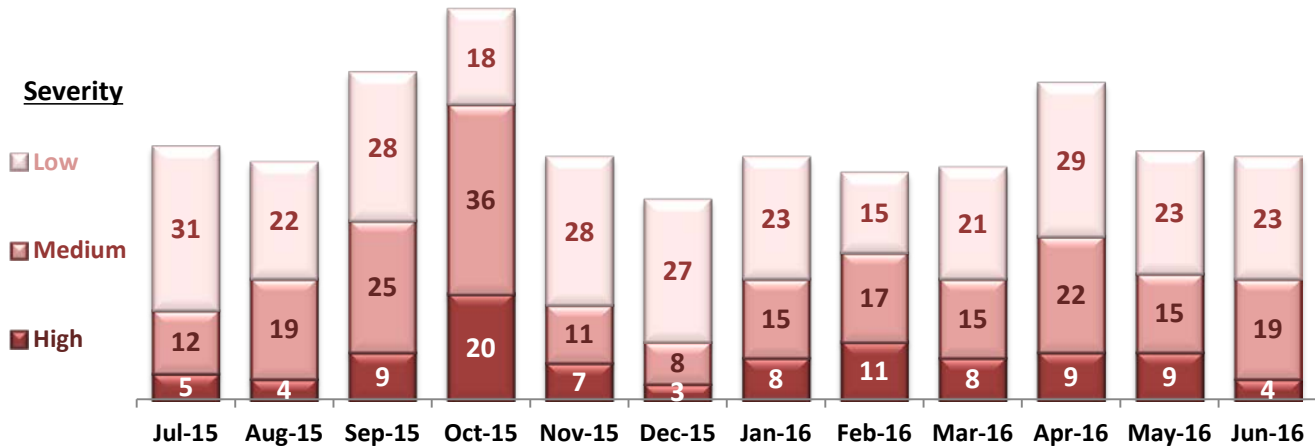
Severity

* Any physical assault that accompanies a code 13 or results in extensive injury needing off-unit treatment or transfer to ER is considered to be high severity; any physical assault that causes a minor injury that can be treated on unit is considered to be medium severity; and physical assault events that result in no injury are considered to be low severity.

12.   Patient Injuries
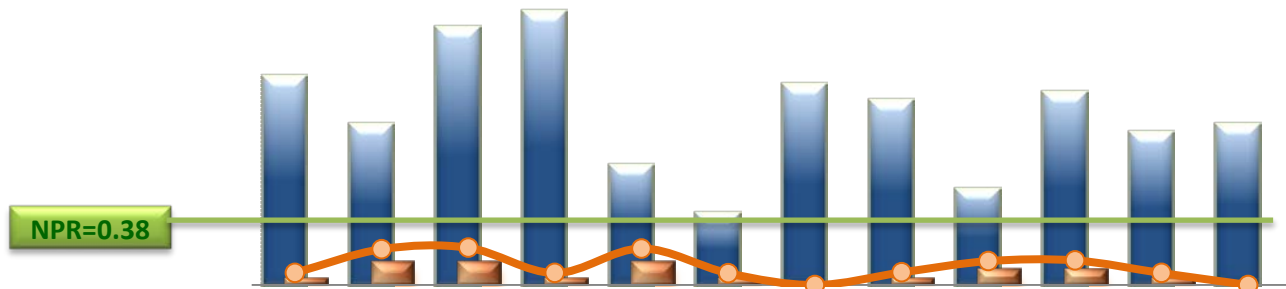
	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16
Total Pts Injured	26	20	32	34	15	9	25	23	12	24	19	20
Major Pt Injuries*	1	3	3	1	3	1	0	1	2	2	1	0
Patient Injury Rate	0.12	0.36	0.37	0.12	0.36	0.12	0.00	0.12	0.24	0.24	0.12	0.00

* Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of patients injured represents all of the reported injuries including minor injuries treated with first aid alone. However, the patient injury rate considers only the number of patient injuries that are required beyond first-aid level treatment based on the NRI definition and the patient injury rate is the number of 'major' patient injuries per every 1000 inpatient days

13.   Staff Injuries
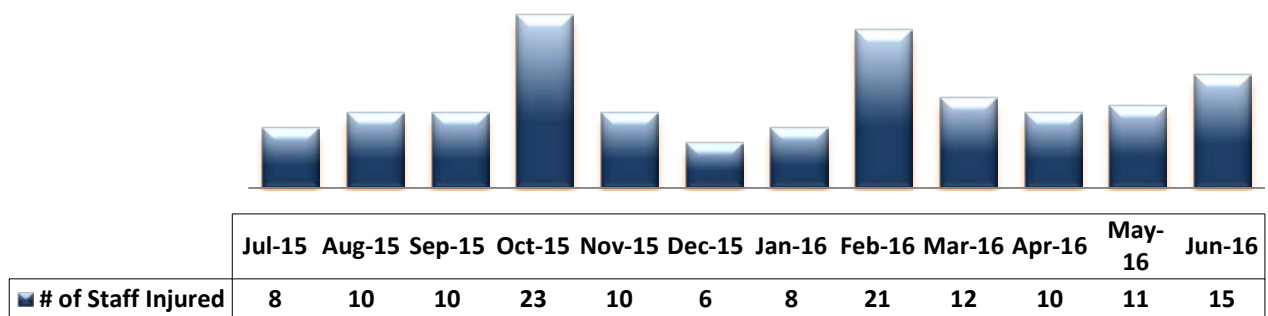
	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16
# of Staff Injured	8	10	10	23	10	6	8	21	12	10	11	15

* Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of staff injured represents all of the reported staff injuries including minor injuries treated with first aid alone.

14.   Patient and Staff Falls
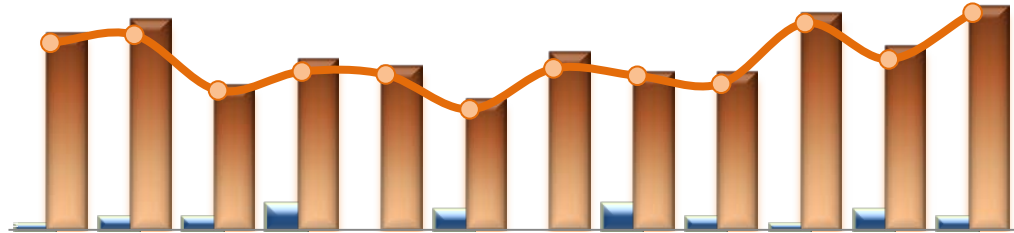
	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16
Total Staff who Fell	1	2	2	4	0	3	0	4	2	1	3	2
Total Patients who Fell	30	32	22	26	25	20	27	24	24	33	28	34
Patient Fall Rate	3.64	3.79	2.71	3.08	3.02	2.34	3.14	3.00	2.84	4.02	3.32	4.23

* The patient fall rate is the number of patient falls per every 1000 inpatient days.

15.   Percent of Patients Restrained or Secluded

NPR(R)=5.8%

NPR(S)=2.4%
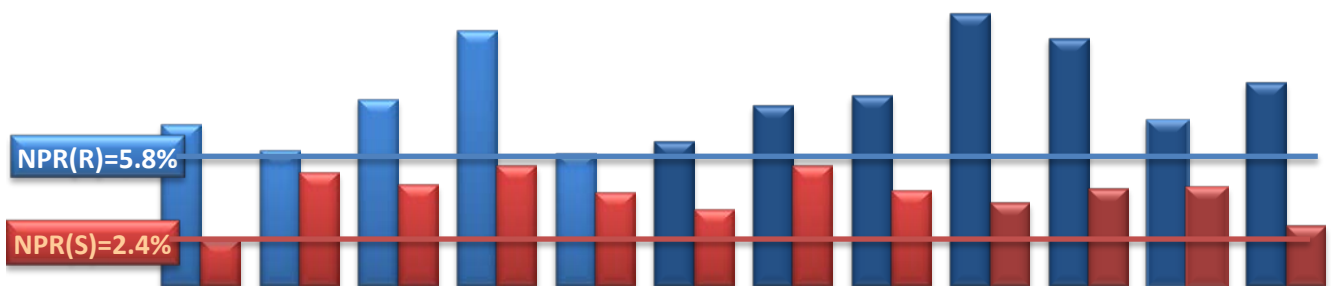
	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16
Restraint	6.9%	5.8%	7.9%	10.9%	5.6%	6.2%	7.7%	8.1%	11.6%	10.6%	7.1%	8.7%
Seclusion	2.0%	4.8%	4.3%	5.1%	4.0%	3.2%	5.1%	4.1%	3.5%	4.2%	4.2%	2.6%

* Percent of unique patients who were restrained at least once and percent of unique patients who were secluded at least once. The denominator includes all individuals who were served in care 1+ day during month.
** Prior to April 2015, the Hospital tracked only mechanical restraint events, but the Hospital's restraint policy has changed to include any physical holds. The sudden increase of the restraint data as of April 2015 reflects this change.

16.   Restraint Hours Rate & Seclusion Hours Rate

NPR(R)=0.71

NPR(S)=0.44

	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16
Restraint	0.163	0.008	0.031	0.086	0.052	0.032	0.038	0.123	0.142	0.207	0.104	0.194
Seclusion	0.067	0.062	0.260	0.281	0.043	0.047	0.099	0.136	0.093	0.196	0.137	0.100

* Restraint/Seclusion Hours Rate: Number of hours spent in restraint/seclusion for every 1000 inpatient hours.
** The duration of each physical hold event is counted as 1 minute as a physical hold is ordered and used only as a temporary intervention that lasts less than a minute to break up any physical conflicts or to administer emergency medications.

17.   Elopements

	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16
# ofElopments	1	0	0	0	0	1	0	1	1	2	1	0
Elopment Rate	0.12	0.00	0.00	0.00	0.00	0.12	0.00	0.12	0.12	0.24	0.12	0.00
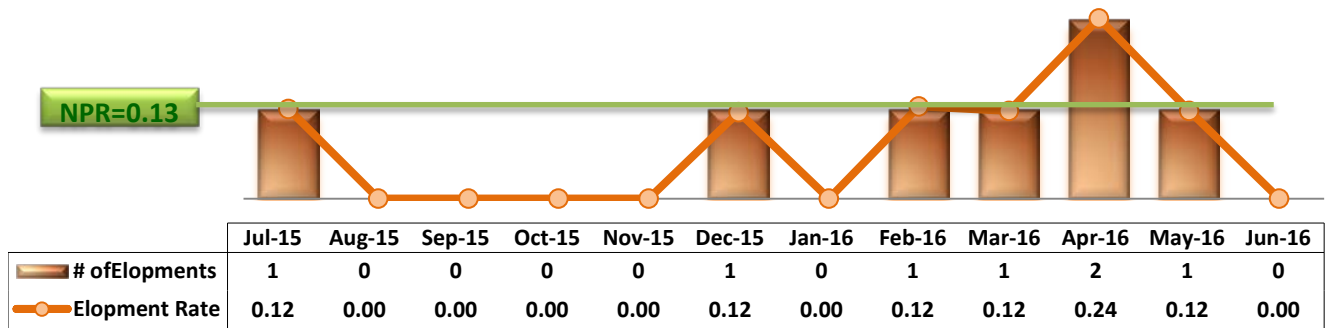
*Data herein counts the number of unauthorized leaves for any duration that were initiated during month and were recorded in Avatar.
The elopement rate is the number of those unauthorized leaves that occurred for every 1000 inpatient days.*

Key Trends: Medication Documentation, MV, ADR, and STAT (18~22)

- The number of Medical Variances (MV) steeply declined this month decreasing from 26 in May to 12 in June 2016 and the Medical Variance rate decreased accordingly, dropping from 3.08 to 1.49, which means that there was approximately 1 MV every 2.5 days this month.
- The percentage of Missing Medical Administration documentation has risen for the 3rd consecutive month and is approaching 1%. The 0.93% of missing documentation is at its' highest level since June 2015.
- There were more individuals with at least one STAT (emergency medication) event this month. That figure rose by 7 despite a lower average daily census. Total stat orders, however, only increased by one rising from 139 to 140.
- The highest number of STAT orders for a single IIC in May was 15, which was experienced by two patients.

18.   Reported Medication Variance Events

	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16
# of MV Events	17	12	14	36	24	36	20	13	14	24	26	12
MV Rate	2.06	1.42	1.73	4.27	2.90	4.22	2.33	1.62	1.66	2.93	3.08	1.49
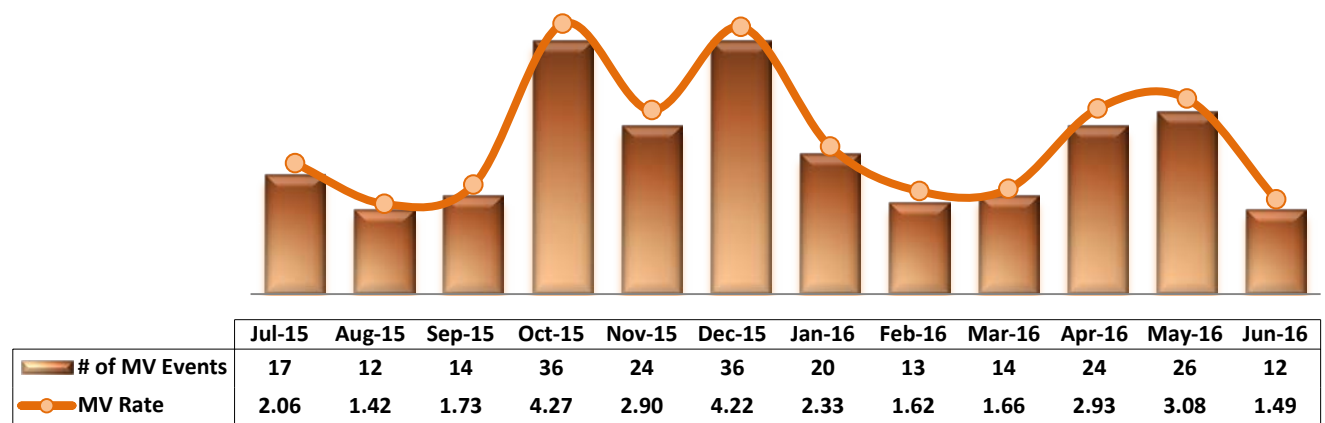
MV Rate: Number of reported medication variance events that occurred for every 1000 inpatient days.

19.   Reported Adverse Drug Reactions

	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16
# of ADRs	2	3	1	0	3	2	2	0	0	0	7	1
ADR Rate	0.24	0.36	0.12	0.00	0.36	0.23	0.23	0.00	0.00	0.00	0.83	0.12
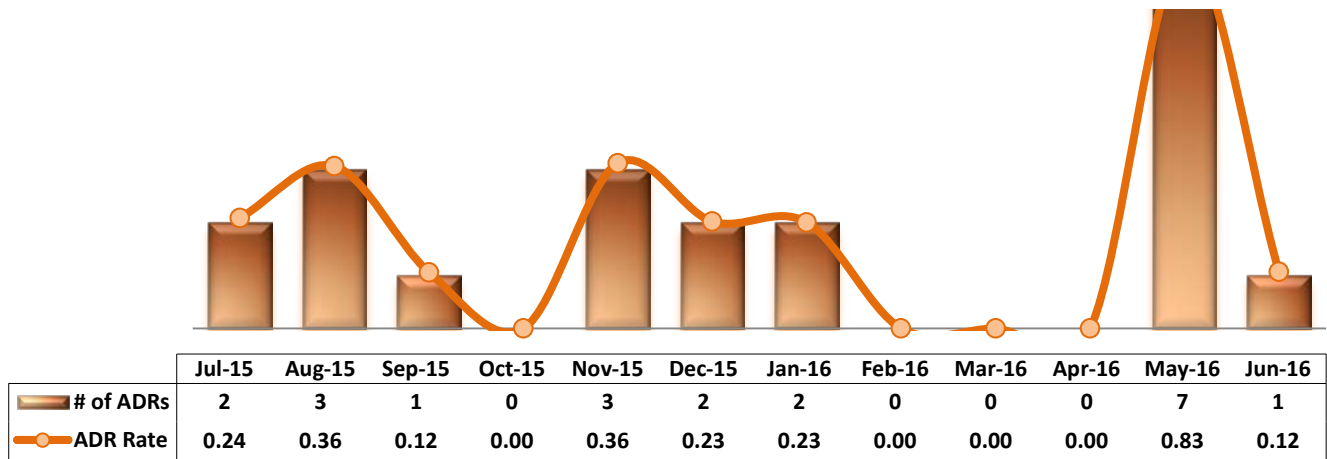
* ADR Rate: Number of reported adverse drug reaction events that occurred for every 1000 inpatient days.

20.   Percent of Missing Documentation on Med-Administration

0.76% 0.50% 0.42% 0.47% 0.33% 0.44% 0.46% 0.52% 0.49% 0.56% 0.76% 0.93%

Jul-15 Aug-15 Sep-15 Oct-15 Nov-15 Dec-15 Jan-16 Feb-16 Mar-16 Apr-16 May-16 Jun-16

21.   Medication Refusal Rate*

5.88% 6.17% 5.57% 6.90% 7.44% 6.44% 5.84% 6.15% 5.91% 6.11% 5.74% 6.02%

Jul-15 Aug-15 Sep-15 Oct-15 Nov-15 Dec-15 Jan-16 Feb-16 Mar-16 Apr-16 May-16 Jun-16
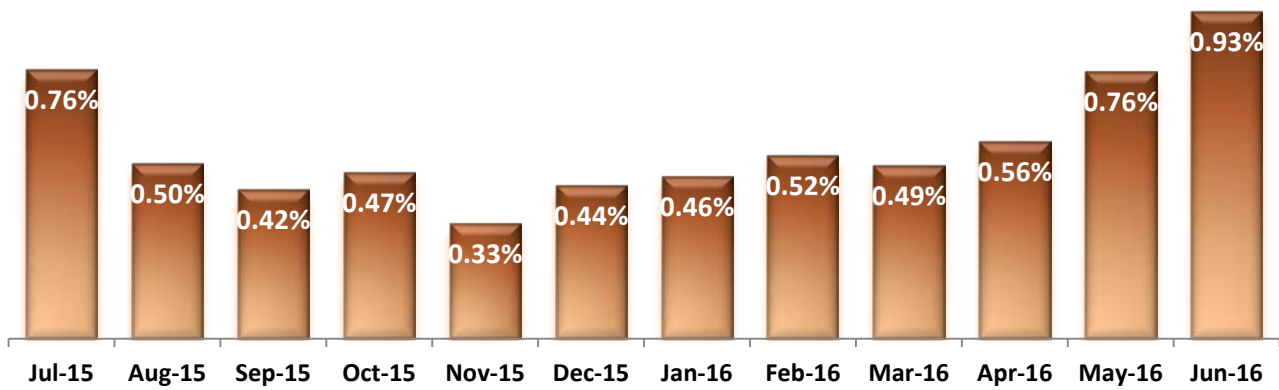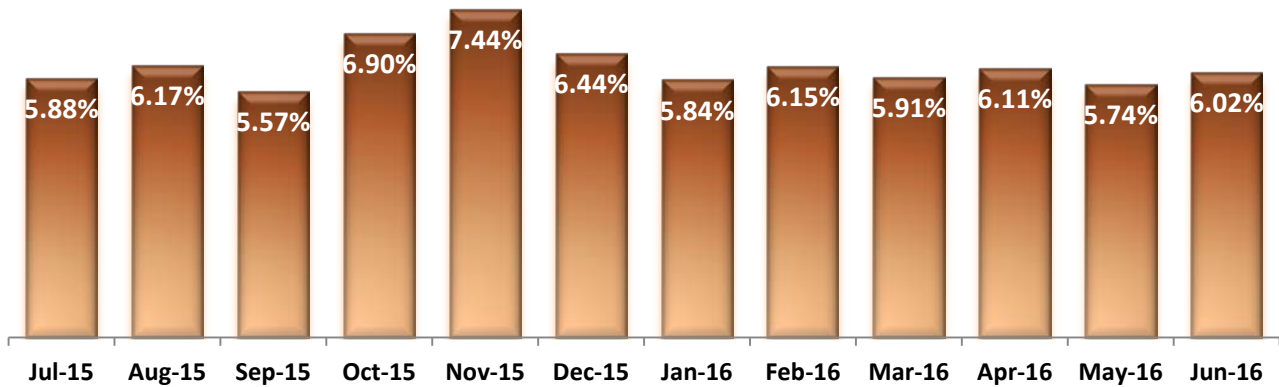
* Medication Refusal Rate: the number of refused medication doses divided by the total number of doses scheduled for administration.

22.   Number of STAT Events and Individuals Involved
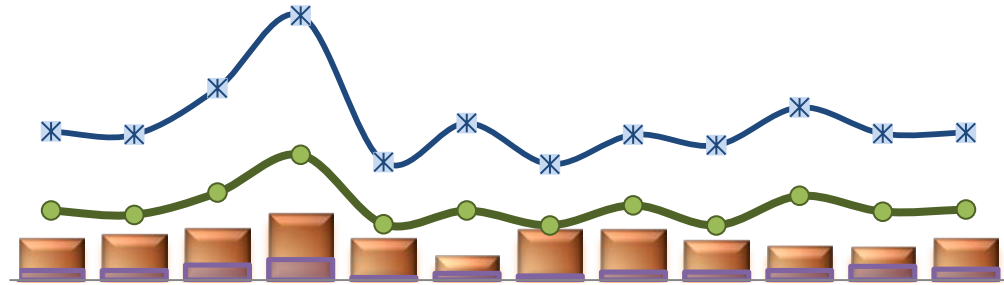
	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16
IICs w/ >=1 STAT	31	34	38	49	31	18	37	37	29	25	24	31
IICs w/ >=3 STAT Events	7	7	11	15	2	5	3	6	6	7	10	8
Total STAT Events	66	62	83	119	53	66	52	71	52	80	65	67
Total STAT Orders	141	138	182	251	112	149	110	138	128	164	139	140

Key Trends: Environment of Care (23)

- Almost 75% of work orders were completed within 3 days during the month of June. It represents an increase of 3% despite an increase of 6% in the total number of work orders for the month.
- The June total (74%) is the highest completion rate achieved this year.

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23.   Percentage of SiteFM Work Orders Completed within 3 Days

Jul-15 (n=816)	Aug-15 (n=821)	Sep-15 (n=715)	Oct-15 (n=682)	Nov-15 (n=581)	Dec-15 (n=632)	Jan-16 (n=682)	Feb-16 (n=982)	Mar-16 (n=900)	Apr-16 (n=784)	May-16 (n=712)	Jun-16 (n=756)
67%	63%	70%	75%	75%	74%	67%	53%	62%	73%	71%	74%

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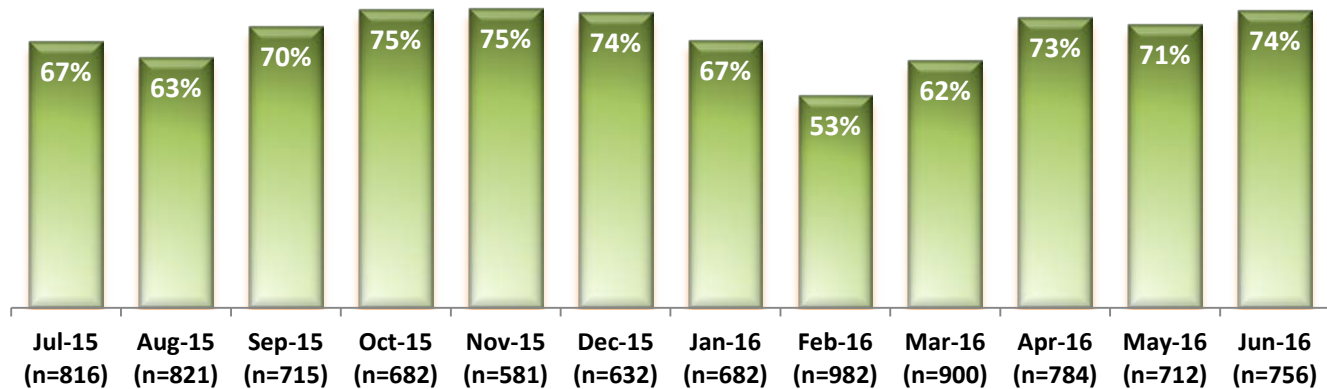
Key Trends: Demographics, Legal Status, and Length of Stay (24-25)

- The percentage individuals who are younger than 30 continues to decline and has been doing so rather steadily since February 2016. From February to June it has declined 6% falling from 16 to 10%.

- The median age of the individuals in care has been either 55 or 56 years of age virtually since we began measuring this statistic. This is the first month it's been under 55.

- For the fourth straight month (beginning in March 2016) the proportion of individuals in Post-trial, Pretrial and Civil status has remained virtually the same. Civil has been 44% of the population while Post-trial and Pre-trial has been at 28% during that time span.

- Thirty-two percent, or almost one-third, of the individuals in care on June 30th has had a length of stay between 1 and 2 years. This is a 5% drop from the totals in January where the total was 37%, the peak year-to-date.

- The average Length of Stay (LOS) for individuals in a Civil commitment has increased over 11% (174 days) in the last 12 months ending June 2016, rising from 1567 days (4.3 years) in July 2015 to 1741 days (4.7 years) June 2016. Overall, however, the average LOS has slightly decreased during that same period.

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24.   Demographics

Trend of Gender Distribution
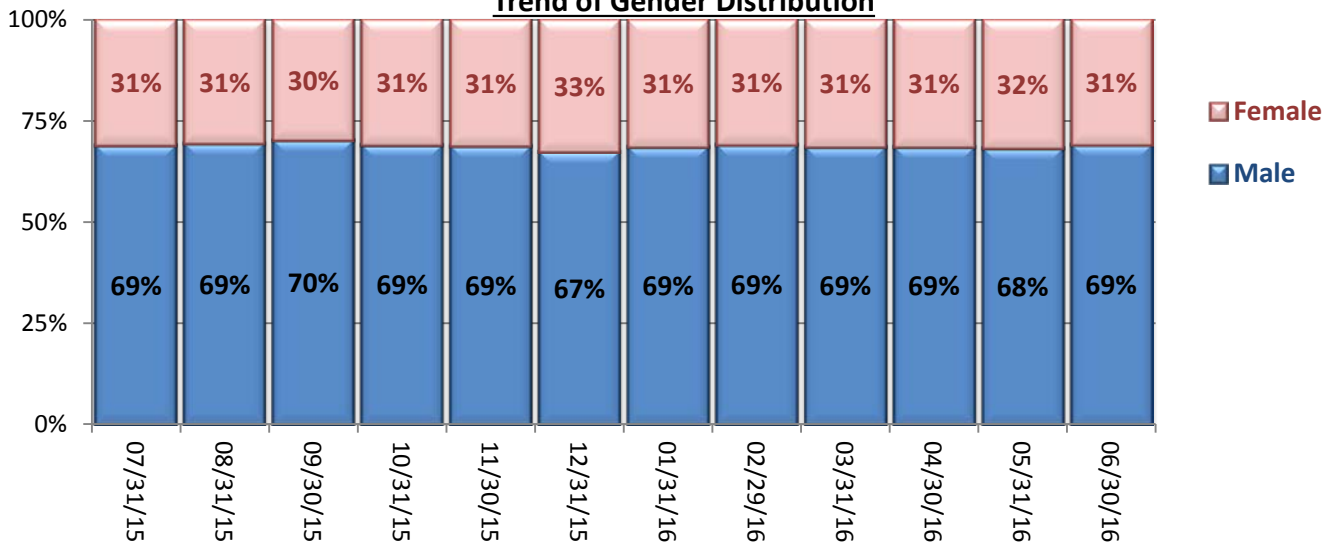
Trend of Age Distribution
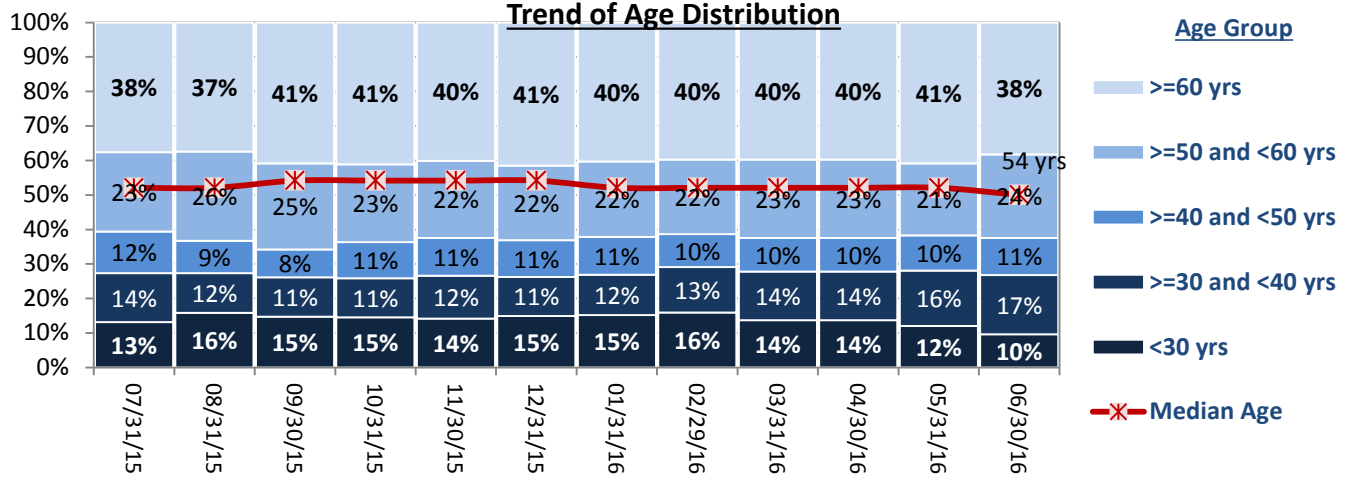
Trend of Legal Status Distribution

Legend:
- Forensic Post-trial
- Forensic Pre-trial
- Civil

X-axis: 7/31/15 (n=274), 8/31/15 (n=278), 9/30/15 (n=272), 10/31/15 (n=275), 11/30/15 (n=282), 12/31/15 (n=282), 1/31/16 (n=283), 2/29/16 (n=282), 3/31/16 (n=277), 4/30/16 (n=274), 5/31/16 (n=277), 6/30/16 (n=269)

25.   Length of Stay

Trend of Length of Stay

Length of Stay:
- >= 20 years
- >= 5 years & < 20 years
- >= 2 years & < 5 years
- >= 1 year & < 2 years
- >=30 days & <365 days
- <30 days
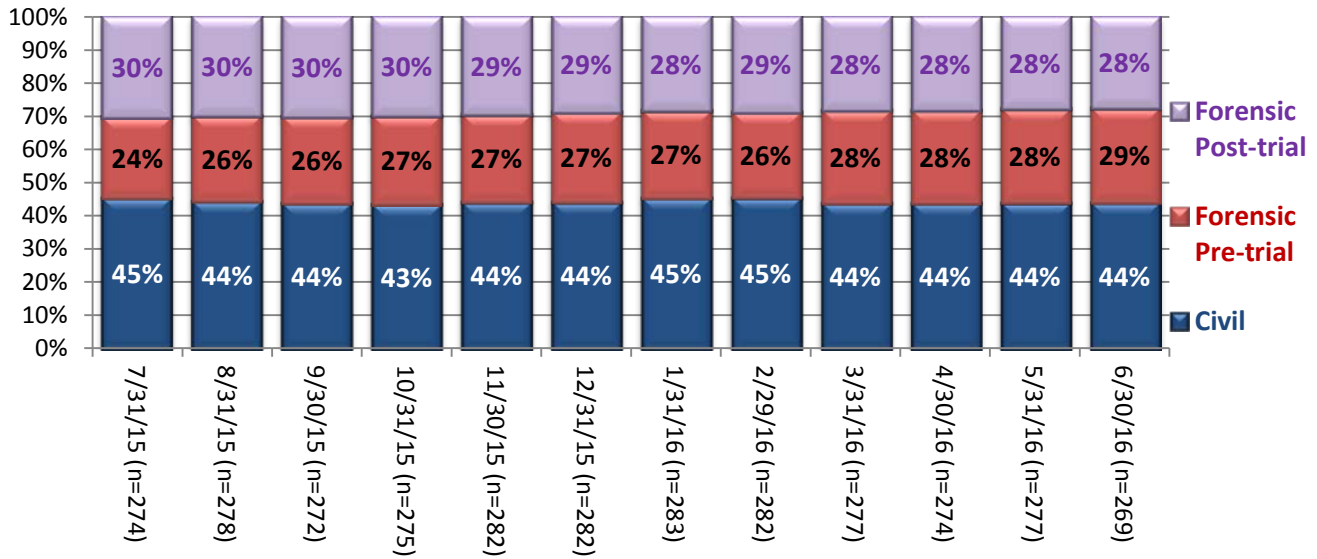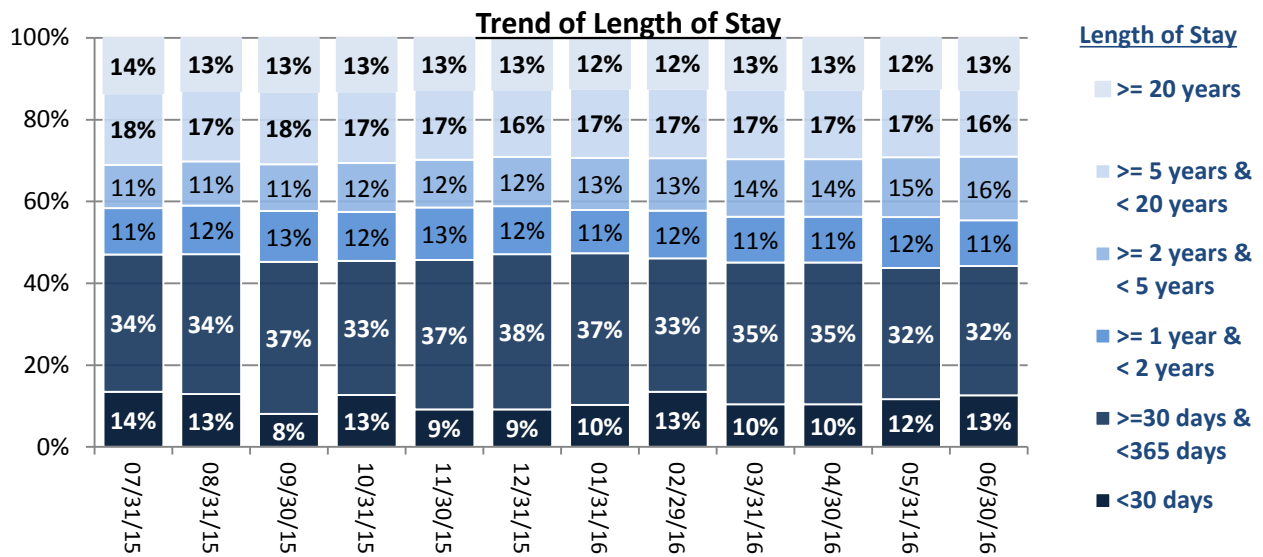
Average and Median Length of Stay for Individuals in Care

Average LOS: 2400 d, 2333 d, 2400 d, 2391 d, 2356 d, 2341 d, 2324 d, 2339 d, 2406 d, 2406 d, 2362 d, 2383 d

Median LOS: 445 d, 436 d, 466 d, 465 d, 462 d, 484 d, 494 d, 466 d, 496 d, 496 d, 475 d, 475 d

Length of Stay for Individuals in Care with Civil Legal Status

Average LOS

1567 d   1604 d   1666 d   1686 d   1648 d   1661 d   1647 d   1651 d   1742 d   1730 d   1708 d   1741 d

1826 days   5 yrs

1461 days   4 yrs

1096 days   3 yrs

731 days   2 yrs

Median LOS
470 d   501 d   540 d   571 d   567 d   568 d   562 d   573 d   604 d   626 d   627 d   632 d

365 days   1 yrs

0 days   0 yrs

07/31/15 08/31/15 09/30/15 10/31/15 11/30/15 12/31/15 01/31/16 02/29/16 03/31/16 04/30/16 05/31/16 06/30/16

Length of Stay for Individuals in Care with Pre-trial Legal Status

147 d

150 days   5 yrs

110 d   115 d   126 d   123 d   130 d   138 d   133 d   131 d   139 d   139 d   124 d

Average LOS

120 days   4 yrs

90 days   78 d   76 d   3 yrs
53 d   59 d   63 d   69 d   68 d   55 d   56 d   58 d   61 d   57 d

60 days   2 yrs

Median LOS

30 days   1 yrs

0 days   0 yrs

07/31/15 08/31/15 09/30/15 10/31/15 11/30/15 12/31/15 01/31/16 02/29/16 03/31/16 04/30/16 05/31/16 06/30/16

Length of Stay for Individuals in Care with Post-trial Legal Status

5654 d   5714 d   5755 d

5844 days **Average LOS** 5433 d   5461 d   5425 d   5474 d   5531 d   5553 d   16 yrs
5   5339 d   5510 d

5479 days   15 yrs

5114 days   14 yrs

4748 days   13 yrs

                                                        4293 d   4323 d   4384 d
4383 days   4110 d   4141 d   4079 d   4110 d   4141 d   4170 d   12 yrs
        Median LOS   3998 d

4018 days 4140 d   11 yrs
           3988 d

3653 days   10 yrs

07/31/15 08/31/15 09/30/15 10/31/15 11/30/15 12/31/15 01/31/16 02/29/16 03/31/16 04/30/16 05/31/16 06/30/16

Performance **R**elated **I**nformation for **S**taff & **M**anagers

1. Census, Admissions, Discharges & Transfers

Data Source: Avatar *Updated as of 07/01/16*

Category		Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Monthly Average	Total (12mths)	Figure
Admissions	Civil	15	14	13	16	11	9	6	12	6	9	11	8	**11**	130	**Figure 1**
	Pre-trial	25	22	14	25	16	17	25	25	23	25	24	26	**22**	267	
	Post-trial	1	2	0	1	1	3	2	2	1	1	3	1	**2**	18	
	Total	**41**	**38**	**27**	**42**	**28**	**29**	**33**	**39**	**30**	**35**	**38**	**35**	**35**	**415**	
Discharges	Civil	17	17	18	17	9	10	8	15	15	11	8	18	**14**	163	**Figure 2**
	Pre-trial	16	15	14	21	12	14	21	24	17	24	25	21	**19**	224	
	Post-trial	0	2	1	1	0	5	3	1	3	3	2	4	**2**	25	
	Total	**33**	**34**	**33**	**39**	**21**	**29**	**32**	**40**	**35**	**38**	**35**	**43**	**34**	**412**	
Net Increase During Month	Civil	-2	-3	-5	-1	2	-1	-2	-3	-9	-2	3	-10		-33	
	Pre-trial	9	7	0	4	4	3	4	1	6	1	-1	5		43	
	Post-trial	1	0	-1	0	1	-2	-1	1	-2	-2	1	-3		-7	
	Total	**8**	**4**	**-6**	**3**	**7**	**0**	**1**	**-1**	**-5**	**-3**	**3**	**-8**		**3**	
All Individuals on Roll at End of Month		**274**	**278**	**272**	**275**	**282**	**282**	**283**	**282**	**277**	**274**	**277**	**269**	**277**		
a. Present on Unit		271	275	267	268	278	277	282	273	271	267	274	265	272		
b. On AL		3	3	5	7	4	4	1	9	6	6	3	4	5		
c. On UL		0	0	0	0	0	1	0	0	0	1	0	0	0		
All Individuals on Roll: Daily Average during Month*		**270**	**275**	**275**	**277**	**280**	**280**	**282**	**282**	**279**	**279**	**276**	**273**	**277**		**Figure 3**
a. Present on Unit		**266**	**272**	**270**	**272**	**276**	**275**	**277**	**276**	**272**	**273**	**272**	**268**	**272**		
b. On AL		4	3	5	5	4	4	4	6	7	6	4	5	**3.8**		
c. On UL		0	0	0	0	0	1	0	0	0	0	0	0	**0.10**		
Patient Days*		8247	8435	8114	8439	8277	8537	8599	8009	8436	8200	8437	8043	8314	99773	
Inter-Unit Transfers during Month		**14**	**6**	**13**	**20**	**11**	**9**	**10**	**9**	**6**	**14**	**11**	**11**	**11**	**134**	**Figure 4**
Medical Leaves Initiated during Month	Emergency	15	10	13	8	10	13	15	18	12	10	12	18	**13**	154	
	Non-Emer	95	89	69	86	72	72	54	68	66	66	46	72	**71**	855	
	Total	**110**	**99**	**82**	**94**	**82**	**85**	**69**	**86**	**78**	**76**	**58**	**90**	**84**	**1009**	
Non-Medical Leaves Initiated during Month		**374**	**322**	**290**	**356**	**341**	**390**	**298**	**364**	**389**	**316**	**284**	**287**	**334**	**4011**	
UL Initiated during Month		**1**	**0**	**0**	**0**	**0**	**1**	**0**	**1**	**1**	**2**	**1**	**0**	**1**	**7**	
Total Unique Patients Served during Month		**305**	**311**	**302**	**312**	**302**	**308**	**312**	**320**	**310**	**312**	**312**	**312**	**310**		
30 Day Readmission ***	Civil	1	1	1	1	1	1	1	0	1	1	0		**1**	9	
	Pre-trial	0	0	0	0	0	0	1	0	0	0	0		**0**	1	
	Post-trial	0	0	0	0	0	0	1	0	0	0	0		**0**	1	
	Total	**1**	**1**	**1**	**1**	**1**	**1**	**3**	**0**	**1**	**1**	**0**		**1**	**11**	

 * *This is the average number of inidividuals served on a given day for the respective month. Due to rounding from average calculation, numbers from its subcategories a, b, & c may not add up to the total number on this row.*

 ** *It counts the number of patients who are present on the unit and excludes those on authorized or unauthorized leave at 11:59pm on a given day.*

 *** *Number of patients returning within 30 days of discharges that occurred during month.*

Office of Statistics and Reporting (OSR), Saint Elizabeths Hospital

Performance **R**elated **I**nformation for **S**taff & **M**anagers

2. Key Performance Indicators

Data Source: UI DB, MV DB, ADR DB, Restraint/Seclusion Log, and Avatar   *Updated as of 07/01/16*

Category		Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Monthly Average	NPR* (Jun-13)	Figure
30 Day Readmit (Discharge Cohort)**	Civil	5.9%	5.9%	5.6%	5.9%	11.1%	10.0%	12.5%	0.0%	6.7%	9.1%	0.0%		6.0%		
	Pre-trial	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	4.8%	0.0%	0.0%	0.0%	0.0%		0.5%		**Figure 5**
	Post-trial	N/A	0.0%	0.0%	0.0%	N/A	0.0%	33.3%	0.0%	0.0%	0.0%	0.0%		4.4%		
	Combined	3.0%	2.9%	3.0%	2.6%	4.8%	3.4%	9.4%	0.0%	2.9%	2.6%	0.0%		2.9%	6.9%	
Number of Unusual Incidents*		231	202	222	254	155	144	184	187	189	196	200	194	197		**Figure 6**
Patient Unusual Incident Rate		26.8	22.2	25.3	28.9	17.9	15.9	19.8	21.7	21.1	23.2	23.0	22.6	22.3		**Figure 7**
UI by Severity	Catastrophe	0	0	0	0	0	0	0	0	0	0	0	0	0		
	High	22	22	37	42	20	15	29	25	28	25	30	25	27		**Figure 9**
	Medium	79	65	84	100	31	43	42	52	49	55	52	54	59		
	Low	130	115	101	112	104	86	113	110	112	116	118	115	111		
Physical Assault Incident Rate		5.8	5.3	7.6	8.8	5.6	4.5	5.3	5.4	5.2	7.3	5.6	5.7	6.0		
Selected Types of Incidents	Physical Assault	48	45	62	74	46	38	46	43	44	60	47	46	50		
	Aggressive Behav.	83	75	83	103	52	50	67	69	66	69	74	59	71		
	Psych Emergency	39	28	59	55	22	7	19	20	19	27	31	27	29		**Figure 10**
	Fall	31	33	23	25	25	22	26	24	25	33	31	36	28		
	Injury	36	31	39	45	23	14	31	34	25	32	30	30	31		
Physical Assaults by Severity	High	5	4	9	20	7	3	8	11	8	9	9	4	13		
	Medium	12	19	25	36	11	8	15	17	15	22	15	19	18		**Figure 11**
	Low	31	22	28	18	28	27	23	15	21	29	23	23	24		
Patient Injury Rate***		0.12	0.36	0.37	0.12	0.36	0.12	0.00	0.12	0.24	0.24	0.12	0.00	0.18	0.38	
Patients with Major Injuries***		1	3	3	1	3	1	0	1	2	2	1	0	2		**Figure 12**
Total Patients Injured***		26	20	32	34	15	9	25	23	12	24	19	20	22		
Total Staff Injured***		8	10	10	23	10	6	8	21	12	10	11	15	12		**Figure 13**
Patient Fall Rate		3.64	3.79	2.71	3.08	3.02	2.34	3.14	3.00	2.84	4.02	3.32	4.23	3.26		
Total Patients who Fell		30	32	22	26	25	20	27	24	24	33	28	34	27		**Figure 14**
Total Staff who Fell		1	2	2	4	0	3	0	4	2	1	3	2	2		
Percent of Patients Restrained		6.9%	5.8%	7.9%	10.9%	5.6%	6.2%	7.7%	8.1%	11.6%	10.6%	7.1%	8.7%	1.5%	5.8%	**Figure 15**
Percent of Patients Secluded		2.0%	4.8%	4.3%	5.1%	4.0%	3.2%	5.1%	4.1%	3.5%	4.2%	4.2%	2.6%	3.9%	2.4%	
Restraint Hours Rate		0.163	0.008	0.031	0.086	0.052	0.032	0.038	0.123	0.142	0.207	0.104	0.194	0.098	0.71	**Figure 16**
Seclusion Hours Rate		0.067	0.062	0.260	0.281	0.043	0.047	0.099	0.136	0.093	0.196	0.137	0.100	0.126	0.44	
Elopement Rate		0.12	0.00	0.00	0.00	0.00	0.12	0.00	0.12	0.12	0.24	0.12	0.00	0.08	0.13	**Figure 17**
Medication Variance Rate		2.06	1.42	1.73	4.27	2.90	4.22	2.33	1.62	1.66	2.93	3.08	1.49	2.49		**Figure 18**
Adverse Drug Reaction Rate		0.24	0.36	0.12	0.00	0.36	0.23	0.23	0.00	0.00	0.00	0.83	0.12	0.21		**Figure 19**
Missing Med-Admin Documentation		0.76%	0.50%	0.42%	0.47%	0.33%	0.44%	0.46%	0.52%	0.49%	0.56%	0.76%	0.93%	0.55%		**Figure 20**
Percent of Medication Refusal		5.88%	6.17%	5.57%	6.90%	7.44%	6.44%	5.84%	6.15%	5.91%	6.11%	5.74%	6.02%	6.18%		**Figure 21**
SiteFM Work Orders		67%	63%	70%	75%	75%	74%	67%	53%	62%	73%	71%	74%	68%		
Completed within 3 days		543	515	503	509	435	466	456	522	557	569	505	562	512		**Figure 23**
Total SiteFM Work Orders		816	821	715	682	581	632	682	982	900	784	712	756	755		

  *   National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2013, Published in November 2013.

  ** Percentage of patients returning within 30 days of discharges that occurred during month

  *** Refer to the next page [UI & Medication]

Performance Related Information for Staff & Managers

3. Unusual Incident & Medication

Data Source: UI DB,MV DB, ADR DB, and Avatar   Updated as of 07/01/16

Category		Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Monthly Average	Total (12mths)	NPR* (Jun-13)
Unusual Incidents (excluding MV)**	Total UIs	231	202	222	254	155	144	184	187	189	196	200	194	197	2358	
	Major UIs Only	126	115	141	154	91	95	115	110	114	114	109	119	117	1403	
	Pt Involved UI Only	221	187	205	244	148	136	170	174	178	190	194	182	186	2229	
	Patient UI Rate	*26.8*	*22.2*	*25.3*	*28.9*	*17.9*	*15.9*	*19.8*	*21.7*	*21.1*	*23.2*	*23.0*	*22.6*		*22.3*	
	Unique Pts Involved in UI	132	111	117	127	112	105	110	117	122	123	112	114	117	1402	
Selected Types of Incidents	Physical Assault	48	45	62	74	46	38	46	43	44	60	47	46	50	599	
	Aggressive Behavior	83	75	83	103	52	50	67	69	66	69	74	59	71	850	
	Psych Emergency	39	28	59	55	22	7	19	20	19	27	31	27	29	353	
	Fall	31	33	23	25	25	22	26	24	25	33	31	36	28	334	
	Injury	36	31	39	45	23	14	31	34	25	32	30	30	31	370	
	Physical Assault Rate	*5.8*	*5.3*	*7.6*	*8.8*	*5.6*	*4.5*	*5.3*	*5.4*	*5.2*	*7.3*	*5.6*	*5.7*		*6.0*	
UI by Severity	Catastrophe	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	High	22	22	37	42	20	15	29	25	28	25	30	25	27	320	
	Medium	79	65	84	100	31	43	42	52	49	55	52	54	59	706	
	Low	130	115	101	112	104	86	113	110	112	116	118	115	111	1332	
Physical Assaults by Severity	High	5	4	9	20	7	3	8	11	8	9	9	4	13	97	
	Medium	12	19	25	36	11	8	15	17	15	22	15	19	18	214	
	Low	31	22	28	18	28	27	23	15	21	29	23	23	24	288	
Total Patients who Fell		30	32	22	26	25	20	27	24	24	33	28	34	27	325	
	Patient Fall Rate	*3.64*	*3.79*	*2.71*	*3.08*	*3.02*	*2.34*	*3.14*	*3.00*	*2.84*	*4.02*	*3.32*	*4.23*		*3.26*	
Total Staff who Fell		1	2	2	4	0	3	0	4	2	1	3	2	2	24	
Total Patients Injured***		26	20	32	34	15	9	25	23	12	24	19	20	22	259	
Patients with Major Injuries***		1	3	3	1	3	1	0	1	2	2	1	0	2	18	
	*Patient Injury Rate***	*0.12*	*0.36*	*0.37*	*0.12*	*0.36*	*0.12*	*0.00*	*0.12*	*0.24*	*0.24*	*0.12*	*0.00*		*0.18*	*0.38*
Total Staff Injured**		8	10	10	23	10	6	8	21	12	10	11	15	12		
Total ULs Documented in Avatar		1	0	0	0	0	1	0	1	1	2	1	0	1	8	
	Elopement Rate	*0.12*	*0.00*	*0.00*	*0.00*	*0.00*	*0.12*	*0.00*	*0.12*	*0.12*	*0.24*	*0.12*	*0.00*		*0.08*	*0.13*
Med Variance (MV) Reports**		17	12	14	36	24	36	20	13	14	24	26	12	21	248	
	MV Rate	*2.06*	*1.42*	*1.73*	*4.27*	*2.90*	*4.22*	*2.33*	*1.62*	*1.66*	*2.93*	*3.08*	*1.49*		*2.49*	
Adverse Drug Reactions Reports		2	3	1	0	3	2	2	0	0	0	7	1	2	21	
	ADR Rate	*0.24*	*0.36*	*0.12*	*0.00*	*0.36*	*0.23*	*0.23*	*0.00*	*0.00*	*0.00*	*0.83*	*0.12*		*0.21*	
Total Med Administrations Scheduled		101726	104695	99956	105811	102613	105331	111076	103422	108400	105969	109074	104020		1262093	
Total Missing Documentations		777	522	423	500	336	459	513	539	533	593	827	967		6989	
	Percent of Missing Documentation	*0.76%*	*0.50%*	*0.42%*	*0.47%*	*0.33%*	*0.44%*	*0.46%*	*0.52%*	*0.49%*	*0.56%*	*0.76%*	*0.93%*		*0.55%*	
Total Medication Doses Refused		5977	6463	5572	7303	7635	6788	6487	6356	6403	6480	6260	6263		77987	
	Percent of Medication Refusal	*5.88%*	*6.17%*	*5.57%*	*6.90%*	*7.44%*	*6.44%*	*5.84%*	*6.15%*	*5.91%*	*6.11%*	*5.74%*	*6.02%*		*6.18%*	
Total STAT Orders		141	138	182	251	112	149	110	138	128	164	139	140	149		**Figure 22**
Total STAT Events****		66	62	83	119	53	66	52	71	52	80	65	67	70		
Total Patients with 1+ STAT Events		31	34	38	49	31	18	37	37	29	25	24	31	32		
Total Patients with 3+ STAT Events		7	7	11	15	2	5	3	6	6	7	10	8	7		

*   *National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2013, Published in November 2013.*

** *Numbers may change if any additional UI report is made after the data run date from UI database (around the 15th of the following month); According to the revised UI policy as of November 4, 2013, a medication variance (MV) incident became no longer considered to be an unusual incident, and a medication or vital sign refusal incident is not longer an UI as of May 2014. UI data for the past 12 months in this report has been updated to reflect this change and reanalyzed in order to show the UI trend in consistent logic.*

*** *Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of patients injured represents all of the reported injuries including minor injuries treated with first aid alone. However, the patient injury rate considers only the number of patient injuries that required beyond first-aid level treatment based on the NRI definition and the patient injury rate is the number of 'major' patient injuries per every 1000 inpatient days*

**** *One STAT event may involve more than one STAT order for the same patient. Any orders placed within 20 minute timeframe are considered to belong to one STAT event. All STAT order counts are from Pharmacy only..no LABS orders,etc…*

Performance **R**elated **I**nformation for **S**taff & **M**anagers

4. Restraint & Seclusion

Data Source: Restraint/Seclusion Log and UI DB (for # of total events and patients) and Avatar (for patient days/hours)   *Updated as of 07/01/16*

Category		Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Monthly Average	Total (12mths)	NPR* (Jun-13)
Number of Restraint Events	Mechanical	15	1	3	8	1	3	4	10	10	10	7	19	7.6	91	
	Physical Hold	26	27	38	67	21	20	34	37	36	36	28	34	33.7		
	Total	41	28	41	75	22	23	38	47	46	46	35	53	41.3		
Number of Unique Patients Restrained	Mechanical	4	1	2	6	1	1	3	6	9	9	5	9	4.7		
	Physical Hold	17	17	22	28	16	18	21	20	27	24	17	18	20.4		
	Total	21	18	24	34	17	19	24	26	36	33	22	27	25.1		
Percentage of Patients Restrained**	Mechanical	1.3%	0.3%	0.7%	1.9%	0.3%	0.3%	1.0%	1.9%	2.9%	2.9%	1.6%	2.9%	1.5%		
	Physical Hold	5.6%	5.5%	7.3%	9.0%	5.3%	5.8%	6.7%	6.3%	8.7%	7.7%	5.4%	5.8%	6.6%		
	Total	6.9%	5.8%	7.9%	10.9%	5.6%	6.2%	7.7%	8.1%	11.6%	10.6%	7.1%	8.7%	8.1%		5.8%
Total Restraint Hours (h:mm)**	Mechanical	31:37	0:05	2:45	10:48	8:35	4:55	5:17	19:50	26:37	38:36	17:15	35:29	16:49	201:49	
	Physical Hold	0:37	1:36	3:22	6:35	1:42	1:35	2:36	3:43	2:08	2:11	3:47	1:59	2:39	*6 mths*	
	Total	32:14	1:41	6:07	17:23	10:17	6:30	7:53	23:33	28:45	40:47	21:02	37:28	19:28	*6 mths*	
Restraint Hours Rate**	Mechanical	0.160	0.000	0.014	0.053	0.043	0.024	0.026	0.103	0.131	0.196	0.085	0.184	0.084	*12 mths*	
	Physical Hold	0.003	0.008	0.017	0.033	0.009	0.008	0.013	0.019	0.011	0.011	0.019	0.010	0.013	*6 mths*	
	Total	0.163	0.008	0.031	0.086	0.052	0.032	0.038	0.123	0.142	0.207	0.104	0.194	0.098	*6 mths*	0.71
Number of Seclusion Events		14	18	37	40	13	12	22	17	16	22	21	15	20.6	247	
Number of Unique Patients Secluded		6	15	13	16	12	10	16	13	11	13	13	8	12.2		
Percentage of Patients Secluded		2.0%	4.8%	4.3%	5.1%	4.0%	3.2%	5.1%	4.1%	3.5%	4.2%	4.2%	2.6%	3.9%		2.4%
Total Seclusion Hours (h:mm)		13:18	12:36	50:35	56:52	8:33	9:38	20:22	26:08	18:52	38:38	27:49	19:17	25:13	302:38	
Seclusion Hours Rate		0.067	0.062	0.260	0.281	0.043	0.047	0.099	0.136	0.093	0.196	0.137	0.100		0.126	0.44

* *National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2013, Published in November 2013.*

** *Restraint data prior to April 2015 includes only mechanical restraints. The Hospital's restraint policy has been revised to consider a physical hold a restraint and data as of April 2015 reflects this change. The duration of each physical hold event is counted as one (1) minute as a physical hold is ordered/used only as a temporary intervention that lasts less than a minute to break up any physical altercations or to administer emergency medications.*

Performance **R**elated **I**nformation for **S**taff & **M**anagers

5. Major Unusual Incidents by Incident Location/Unit

Data Source: UI DB   *Updated as of 07/01/16*

Category		Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Monthly Average	Total (12mths)	Percent
Total Unusual Incidents		*231*	*202*	*222*	*254*	*155*	*144*	*184*	*187*	*189*	*196*	*200*	*194*	*197*	*2358*	*100%*
Incident Location	1A	8	8	16	6	6	13	9	11	8	7	8	5	9	105	4%
	1B	15	21	19	18	21	20	7	12	12	18	14	12	16	189	8%
	1C	8	19	12	15	12	14	13	14	16	14	32	17	16	186	8%
	1D	37	17	22	24	11	11	30	30	21	27	30	23	24	283	12%
	1E	27	15	29	21	9	6	14	8	10	5	7	24	15	175	7%
	1F	18	17	30	46	16	15	14	16	18	32	17	22	22	261	11%
	1G	21	21	12	17	13	15	20	13	14	26	12	18	17	202	9%
	2A	14	4	14	11	0	8	10	4	3	4	9	7	7	88	4%
	2B	5	3	4	1	4	2	3	9	8	6	6	4	5	55	2%
	2C	24	14	15	35	17	12	12	23	27	18	14	12	19	223	9%
	2D	23	23	14	27	16	7	20	12	14	14	18	20	17	208	9%
	TLC	14	18	17	26	23	8	19	17	22	13	21	18	18	216	9%
	Other	17	22	18	7	7	13	13	18	16	12	12	12	14	167	7%
Physical Assault		*48*	*45*	*62*	*74*	*46*	*38*	*46*	*43*	*44*	*60*	*47*	*46*	*50*	*599*	*100%*
Incident Location	1A	3	1	2	0	2	6	1	0	3	1	1	1	2	21	4%
	1B	0	3	1	1	5	3	0	0	2	4	2	1	2	22	4%
	1C	2	8	4	4	5	3	6	1	6	4	8	4	5	55	9%
	1D	9	2	6	9	3	3	7	14	7	10	7	5	7	82	14%
	1E	6	4	10	4	2	1	5	1	1	0	6	9	4	49	8%
	1F	8	4	17	28	5	6	6	3	5	15	2	8	9	107	18%
	1G	5	7	6	4	1	4	4	2	2	11	3	3	4	52	9%
	2A	1	0	2	1	0	0	1	1	0	1	1	0	1	8	1%
	2B	0	0	0	0	0	6	1	1	1	0	0	0	1	9	2%
	2C	6	3	4	11	9	2	8	8	4	5	4	2	6	66	11%
	2D	6	10	4	7	5	2	4	5	2	6	8	4	5	63	11%
	TLC - Intensive	2	3	2	5	7	1	1	6	5	3	4	7	4	46	8%
	TLC - Transitional	0	0	2	0	2	1	2	1	3	0	1	1	1	13	2%
	Other	0	0	2	0	0	0	0	0	3	0	0	1	1	6	1%

Performance Related Information for Staff & Managers

5. Major Unusual Incidents by Incident Location/Unit

Data Source: UI DB   *Updated as of 07/01/16*

Category		Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Monthly Average	Total (12mths)	Percent
Aggressive Behavior		*83*	*75*	*83*	*103*	*52*	*50*	*67*	*69*	*66*	*69*	*74*	*59*	*71*	*850*	*142%*
Incident Location	1A	1	1	1	4	1	4	0	4	1	1	0	0	2	18	3%
	1B	2	9	7	2	5	4	2	4	0	1	2	0	3	38	6%
	1C	3	7	3	4	5	9	3	8	8	9	14	8	7	81	14%
	1D	14	6	11	10	4	6	18	13	10	14	19	15	12	140	23%
	1E	11	6	14	15	4	3	5	5	1	1	1	2	6	68	11%
	1F	5	4	9	12	4	6	3	6	9	12	6	10	7	86	14%
	1G	10	11	3	8	6	5	8	5	4	5	3	7	6	75	13%
	2A	11	3	10	7	0	3	3	2	0	2	4	1	4	46	8%
	2B	1	0	0	0	0	0	2	2	1	0	3	0	1	9	2%
	2C	6	5	6	17	2	1	7	8	18	12	7	5	8	94	16%
	2D	12	10	8	15	7	3	10	2	6	4	6	5	7	88	15%
	TLC - Intensive	1	3	4	5	8	2	0	5	4	3	0	2	3	37	6%
	TLC - Transitional	4	3	4	2	4	1	4	0	4	3	7	4	3	40	7%
	Other	2	7	3	2	2	3	2	5	0	2	2	0	3	30	5%
Psych Emergency		*39*	*28*	*59*	*55*	*22*	*7*	*19*	*20*	*19*	*27*	*31*	*27*	*29*	*353*	*59%*
Incident Location	1A	1	0	0	1	0	0	0	0	0	0	0	0	0	2	0%
	1B	2	5	4	3	1	0	0	0	0	0	0	0	1	15	3%
	1C	4	2	2	2	2	1	2	0	3	2	7	6	3	33	6%
	1D	9	3	9	12	7	3	10	12	7	4	8	7	8	91	15%
	1E	7	3	15	7	1	1	2	0	1	0	3	6	4	46	8%
	1F	3	3	14	13	3	0	2	3	2	15	2	3	5	63	11%
	1G	5	3	3	2	2	1	1	1	1	1	0	1	2	21	4%
	2A	4	1	5	5	0	0	0	0	0	0	0	0	1	15	3%
	2B	0	0	0	0	0	0	1	0	0	0	1	0	0	2	0%
	2C	0	2	3	5	2	1	1	2	4	3	1	2	2	26	4%
	2D	1	2	1	2	2	0	0	0	0	0	4	1	1	13	2%
	TLC - Intensive	2	1	1	2	1	0	0	1	0	1	2	1	1	12	2%
	TLC - Transitional	1	1	0	1	1	0	0	0	1	1	2	0	1	8	1%
	Other	0	2	2	0	0	0	0	1	0	0	1	0	1	6	1%

Performance **R**elated **I**nformation for **S**taff & **M**anagers

5. Major Unusual Incidents by Incident Location/Unit

Data Source: UI DB   *Updated as of 07/01/16*

Category		Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Monthly Average	Total (12mths)	Percent
Fall		*31*	*33*	*23*	*25*	*25*	*22*	*26*	*24*	*25*	*33*	*31*	*36*	*28*	*334*	*100%*
	1A	3	3	9	1	2	3	2	3	3	4	2	4	**3**	39	12%
	1B	9	8	7	5	8	4	2	3	6	7	8	8	**6**	75	22%
	1C	0	0	1	1	1	1	1	1	0	0	2	2	**1**	10	3%
	1D	1	2	0	2	0	1	0	1	3	1	0	0	**1**	11	3%
	1E	2	3	1	2	2	0	4	1	3	3	3	3	**2**	27	8%
	1F	6	2	0	3	1	1	2	3	2	3	2	4	**2**	29	9%
Incident	1G	1	4	0	1	2	5	7	1	1	4	5	3	**3**	34	10%
Location	2A	2	0	1	1	0	1	0	0	0	0	0	0	**0**	5	1%
	2B	1	3	0	0	1	0	0	4	0	3	3	1	**1**	16	5%
	2C	1	0	1	5	4	2	2	4	0	3	0	2	**2**	24	7%
	2D	1	2	1	0	0	2	3	1	2	2	2	4	**2**	20	6%
	TLC - Intensive	1	2	0	4	3	1	2	0	1	1	1	1	**1**	17	5%
	TLC - Transitional	1	1	0	0	1	1	1	0	1	0	0	0	**1**	6	2%
	Other	2	3	2	0	0	0	0	2	3	2	3	4	**2**	21	6%
Physical Injury		*36*	*31*	*39*	*45*	*23*	*14*	*31*	*34*	*25*	*32*	*30*	*30*	*31*	*370*	*100%*
	1A	2	0	1	0	1	1	2	0	0	1	0	0	**1**	8	2%
	1B	0	3	3	1	2	1	1	3	0	4	2	2	**2**	22	6%
	1C	2	8	7	3	0	0	5	0	4	1	9	1	**3**	40	11%
	1D	6	4	4	9	3	2	5	8	6	5	4	4	**5**	60	16%
	1E	2	3	3	1	1	0	2	1	3	0	2	8	**2**	26	7%
	1F	5	3	9	17	5	2	5	3	1	10	2	4	**6**	66	18%
Incident	1G	2	2	3	3	1	1	1	2	1	3	1	2	**2**	22	6%
Location	2A	1	0	1	1	0	0	0	0	0	0	0	0	**0**	3	1%
	2B	1	1	2	0	1	1	1	2	1	2	0	1	**1**	13	4%
	2C	3	0	3	5	4	3	1	5	1	3	0	2	**3**	30	8%
	2D	3	3	1	3	0	1	3	3	2	2	2	0	**2**	23	6%
	TLC - Intensive	5	0	1	2	4	0	3	3	3	1	2	3	**2**	27	7%
	TLC - Transitional	0	0	0	0	0	0	1	1	1	0	1	0	**0**	4	1%
	Other	4	4	1	0	1	2	1	3	2	0	5	3	**2**	26	7%

* *Not every incident is a major incident. This counts only those incidents that were classified to be major based on the policy.*

Performance **R**elated **I**nformation for **S**taff & **M**anagers

6A. Demographic Information of Individuals in Care

Data Source: Avatar   *Updated as of 07/01/16*

Category	Sub-group	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Monthly Average	Percent*
Total Active (on Roll) at End of Month*		**274**	**278**	**272**	**275**	**282**	**282**	**283**	**282**	**277**	**274**	**277**	**269**	**277**	
Gender	Female	85	85	81	85	88	92	89	87	87	87	89	83	**87**	**31.2%**
	Male	189	193	191	190	194	190	194	195	190	187	188	186	**191**	**68.8%**
Age	*Median Age (Years)*	*55 yrs*	*55 yrs*	*56 yrs*	*56 yrs*	*56 yrs*	*56 yrs*	*55 yrs*	*55 yrs*	*55 yrs*	*55 yrs*	*55 yrs*	*54 yrs*	*55 yrs*	**Figure 24**
	<30 years old	36	44	40	40	40	42	43	45	38	33	34	26	**38**	**13.9%**
	>=30 and <40 years old	39	32	31	31	35	32	33	37	39	44	45	46	**37**	**13.4%**
	>=40 and <50 years old	33	26	22	29	31	30	31	27	27	28	26	29	**28**	**10.2%**
	>=50 and <60 years old	63	72	68	62	63	61	62	61	63	57	62	65	**63**	**22.8%**
	>=60 years old	103	104	111	113	113	117	114	112	110	112	110	103	**110**	**39.8%**
Legal Status of Individuals on Roll at End of Month	Emergency	32	25	25	24	23	26	15	20	17	16	20	18	**22**	**7.8%**
	Inpatient Commitment	33	33	32	28	30	31	35	35	34	34	34	34	**33**	**11.8%**
	Outpatient Commitment	22	28	25	27	30	26	34	31	29	31	30	29	**29**	**10.3%**
	Voluntary	37	37	37	40	41	41	44	42	41	39	39	37	**40**	**14.3%**
	Non-Protesting	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0.0%**
	Civil Sub-total	*124*	*123*	*119*	*119*	*124*	*124*	*128*	*128*	*121*	*120*	*123*	*118*	*123*	*44.2%*
	DC Exam	35	36	39	43	46	46	37	37	44	42	38	45	**41**	**14.7%**
	Mentally Incompetent	32	36	32	31	29	31	38	36	34	36	39	32	**34**	**12.2%**
	Forensic Pre-trial Sub-total	*67*	*72*	*71*	*74*	*75*	*77*	*75*	*73*	*78*	*78*	*77*	*77*	*75*	*26.9%*
	NGBRI - DC	70	71	70	70	71	68	67	68	66	65	66	64	**68**	**24.5%**
	NGBRI - US	9	8	8	8	8	8	8	7	7	6	6	6	**7**	**2.7%**
	NGBRI - VI	1	1	1	1	1	1	1	1	1	1	1	1	**1**	**0.4%**
	Dual Commitment	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0.0%**
	Post Trial Mental Exam PTME	0	0	0	0	0	1	1	2	1	1	1	0	**1**	**0.2%**
	Sexual Psychopath (Miller Act)	3	3	3	3	3	3	3	3	3	3	3	3	**3**	**1.1%**
	Forensic Post-trial Sub-total	*83*	*83*	*82*	*82*	*83*	*81*	*80*	*81*	*78*	*76*	*77*	*74*	*80*	*28.9%*
Length of Stay	<30 Days	37	36	22	35	26	26	29	38	29	32	36	34	**32**	**11.4%**
	>=30 ~ <365 Days	92	95	101	90	103	107	105	92	96	88	85	85	**95**	**34.3%**
	>= 1 Year & < 2 Years	31	33	34	33	36	33	30	33	31	34	36	30	**33**	**11.8%**
	>= 2 Years & < 5 Years	29	30	31	33	33	34	36	36	39	40	41	42	**35**	**12.8%**
	>= 5 Years & < 20 Years	48	48	48	48	48	46	48	48	47	46	45	44	**47**	**17.0%**
	>= 20 Years	37	36	36	36	36	36	35	35	35	34	34	34	**35**	**12.8%**
	Median LOS (Days)	**445 d**	**436 d**	**466 d**	**465 d**	**462 d**	**484 d**	**494 d**	**466 d**	**496 d**	**475 d**	**475 d**	**475 d**	**470 d**	**Figure 25**
	Median LOS - Civil	470 d	501 d	540 d	571 d	567 d	568 d	562 d	573 d	604 d	626 d	627 d	632 d	570 d	
	Median LOS - Pre-trial	53 d	59 d	78 d	63 d	69 d	76 d	68 d	55 d	56 d	58 d	61 d	57 d	63 d	
	Median LOS - Post-trial	4140 d	3988 d	4110 d	4141 d	4079 d	4110 d	4141 d	4170 d	4293 d	4323 d	3998 d	4384 d	4156 d	
	Average LOS (Days)	**2400 d**	**2333 d**	**2400 d**	**2391 d**	**2356 d**	**2341 d**	**2324 d**	**2339 d**	**2406 d**	**2362 d**	**2355 d**	**2383 d**	**2366 d**	
	Average LOS - Civil	1567 d	1604 d	1666 d	1686 d	1648 d	1661 d	1647 d	1651 d	1742 d	1730 d	1708 d	1741 d	1671 d	
	Average LOS - Pre-trial	110 d	115 d	126 d	123 d	130 d	138 d	133 d	131 d	139 d	139 d	147 d	124 d	130 d	
	Average LOS - Post-trial	5493 d	5339 d	5433 d	5461 d	5425 d	5474 d	5531 d	5553 d	5654 d	5714 d	5510 d	5755 d	5528 d	

* *Counts the total number of individuals who are on the hospital roll at end of each month. This number serves as denominator to calculate percentage of each group.*

Performance **R**elated **I**nformation for **S**taff & **M**anagers

6B. Demographic Information of Individuals in Care

Data Source: Avatar   *Updated as of 07/01/16*

Category	Sub-group	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Monthly Average	Percent*
Total Active (on Roll) at End of Month*		**274**	**278**	**272**	**275**	**282**	**282**	**283**	**282**	**277**	**274**	**277**	**269**	**277**	
Gender	Female	31%	31%	30%	31%	31%	33%	31%	31%	31%	31%	32%	31%	**31%**	
	Male	69%	69%	70%	69%	69%	67%	69%	69%	69%	69%	68%	69%	**69%**	
Age	*Median Age (Years)*	*55 yrs*	*55 yrs*	*56 yrs*	*56 yrs*	*56 yrs*	*56 yrs*	*55 yrs*	*55 yrs*	*55 yrs*	*55 yrs*	*55 yrs*	*54 yrs*	*55 yrs*	
	<30 yrs	13%	16%	15%	15%	14%	15%	15%	16%	14%	14%	12%	10%	**14%**	
	>=30 and <40 yrs	14%	12%	11%	11%	12%	11%	12%	13%	14%	14%	16%	17%	**13%**	
	>=40 and <50 yrs	12%	9%	8%	11%	11%	11%	11%	10%	10%	10%	10%	11%	**10%**	
	>=50 and <60 yrs	23%	26%	25%	23%	22%	22%	22%	22%	23%	23%	21%	24%	**23%**	
	>=60 yrs	38%	37%	41%	41%	40%	41%	40%	40%	40%	40%	41%	38%	**40%**	
Legal Status of Individuals on Roll at End of Month	Emergency	12%	9%	9%	9%	8%	9%	5%	7%	6%	6%	6%	7%	**8%**	
	Inpatient Commitment	12%	12%	12%	10%	11%	11%	12%	12%	12%	12%	12%	13%	**12%**	
	Outpatient Commitment	8%	10%	9%	10%	11%	9%	12%	11%	10%	10%	11%	11%	**10%**	
	Voluntary	14%	13%	14%	15%	15%	15%	16%	15%	15%	15%	14%	14%	**14%**	
	Non-Protesting	0%	0%	0%	0%	0%	0%	0%	0%	0%	0.0%	0.0%	0.0%	**0%**	
	Civil Sub-total	*45%*	*44%*	*44%*	*43%*	*44%*	*44%*	*45%*	*45%*	*44%*	*44%*	*44%*	*44%*	*44%*	
	DC Exam	13%	13%	14%	16%	16%	16%	13%	13%	16%	16%	15%	17%	**15%**	
	Mentally Incompetent	12%	13%	12%	11%	10%	11%	13%	13%	12%	12%	13%	12%	**12%**	
	Forensic Pre-trial Sub-total	*24%*	*26%*	*26%*	*27%*	*27%*	*27%*	*27%*	*26%*	*28%*	*28%*	*28%*	*29%*	*27%*	
	NGBRI - DC	26%	26%	26%	25%	25%	24%	24%	24%	24%	24%	24%	24%	**25%**	
	NGBRI - US	3%	3%	3%	3%	3%	3%	3%	2%	3%	3%	2%	2%	**3%**	
	NGBRI - VI	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	**0%**	
	Dual Commitment	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	**0%**	
	Sexual Psychopath (Miller Ac	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	**1%**	
	Forensic Post-trial Sub-total	*30%*	*30%*	*30%*	*30%*	*29%*	*29%*	*28%*	*29%*	*28%*	*28%*	*28%*	*28%*	*29%*	
Length of Stay	*Median LOS (Days)*	*445 d*	*436 d*	*466 d*	*465 d*	*462 d*	*484 d*	*494 d*	*466 d*	*496 d*	*496 d*	*475 d*	*475 d*	*472 d*	
	Average LOS (Days)	*2400 d*	*2333 d*	*2400 d*	*2391 d*	*2356 d*	*2341 d*	*2324 d*	*2339 d*	*2406 d*	*2406 d*	*2362 d*	*2383 d*	*2370 d*	
	<30 days	14%	13%	8%	13%	9%	9%	10%	13%	10%	10%	12%	13%	**11%**	
	>=30 days & <365 days	34%	34%	37%	33%	37%	38%	37%	33%	35%	35%	32%	32%	**35%**	
	>= 1 year & < 2 years	11%	12%	13%	12%	13%	12%	11%	12%	11%	11%	12%	11%	**12%**	
	>= 2 years & < 5 years	11%	11%	11%	12%	12%	12%	13%	13%	14%	14%	15%	16%	**13%**	
	>= 5 years & < 20 years	18%	17%	18%	17%	17%	16%	17%	17%	17%	17%	17%	16%	**17%**	
	>= 20 years	14%	13%	13%	13%	13%	13%	12%	12%	13%	13%	12%	13%	**13%**	

*   *Counts the total number of individuals who are on the hospital roll at end of each month. This number serves as denominator to calculate percentage of each group.*