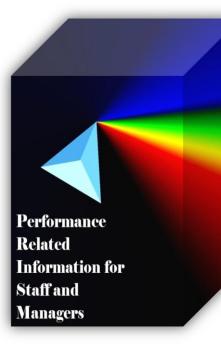
# Government of the District of Columbia Department of Mental Health (DMH)



Performance Related Information for Staff and Managers

# PRISM APRIL 2011

## **Table of Contents**

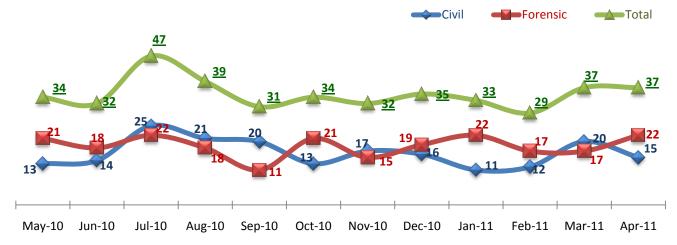


1.	Admissions to SEH	1
2.	Discharges from SEH	1
3.	Average Daily Census	1
4.	Transfers	
5.	30-Day Readmission Rate	2
6.	Unusual Incidents	
7.	Patient-Involved Unusual Incidents	3
8.	Elopements	
9.	Selected Types of Incidents	
10.	Patient Injuries	
11.	Staff Injuries	4
12.	Medication Variances	4
13.	Adverse Drug Reactions	
14.	Percent of Missing Documentation on Med-Administration	5
<b>15</b> .	Emergency Involuntary Medications	5
16.	Percent of Patients Restrained or Secluded	
<b>17.</b>	Restraint Hours Rate & Seclusion Hours Rate	
	Annandiy 1) Table Concus Admissions & Discharges	
	Appendix 1) Table – Census, Admissions & Discharges	
	Appendix 2) Table – Key Performance Indicators	
_	Appendix 3) Table – Unusual Incident & Medication	
	Appendix 4) Table – Restraint & Seclusion	
	Appendix 5) Table – Major Incidents by Incident Location/Unit	
	Annendix 6) Table – Demographic Information of Individuals in Care	

05/11/2011

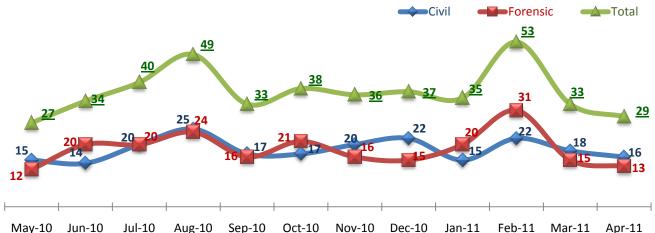
Office of Statistics and Reporting (OSR)

#### 1. Admissions to SEH



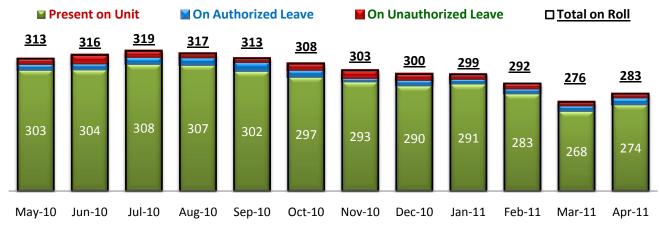
<sup>\*</sup> Number of admissions to SEH inpatient program to SEH, including transfers from outpatient to inpatient program.

## 2. Discharges from SEH



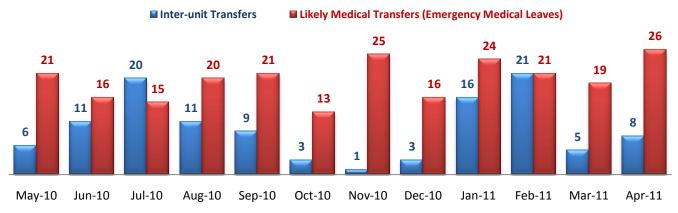
May-10 Jun-10 Jul-10 Aug-10 Sep-10 Oct-10 Nov-10 Dec-10 Jan-11 Feb-11 Mar-11 Approximately \*Number of discharges from SEH inpatient program, including transfers from inpatient to outpatient program.

## 3. Average Daily Census



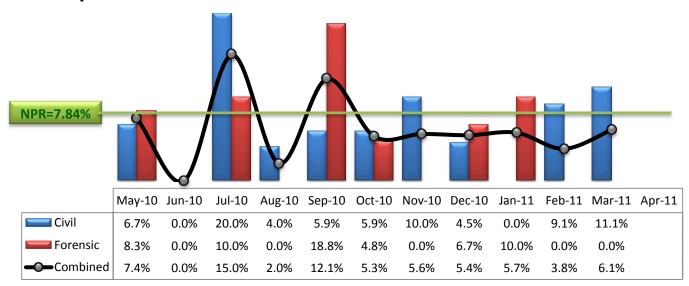
<sup>\*</sup> Data above is the daily average number of individuals counted at 11:59 PM every day during each month.

#### 4. Transfers



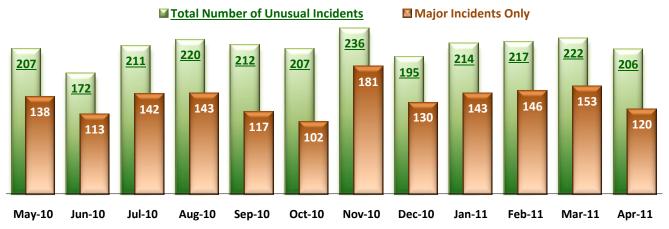
<sup>\*</sup> Number of inter-unit transfers that occurred during month and number of emergency medical leaves that were initiated during month.

## 5. 30-Day Readmission Rate



<sup>\*</sup> Percent of discharges that returned to SEH within 30 days of discharges. It does not include those who may have been re-hospitalized to another psychiatric facility. This measure requires 30-day observation following discharge.

#### Unusual Incidents



<sup>\*</sup> Numbers above represent all types of the unusual incidents (UIs) that were reported to the Risk Manager by PRISM publication date, including those that did not involve any patients.

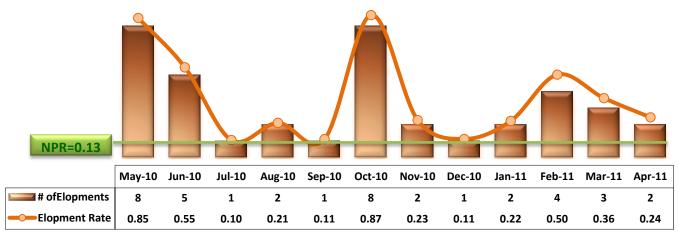
<sup>\*\*</sup> NPR: National Public Rate as of December 2009 published by NASMHPD Research Institute in May 2010.

#### 7. Patient-Involved Unusual Incidents



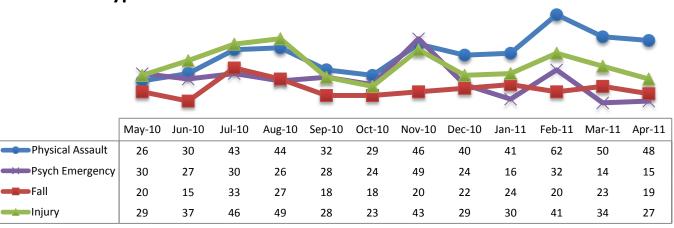
<sup>\*</sup>The total number of patient-involved UIs counts only those incidents that involved at least one or more patients. Some patients may be involved in more than one incident and the number of unique patients does not double count them. The patient UI rate is the number of patient-involved unusual incidents reported for every 1000 inpatient days.

## 8. Elopements



<sup>\*</sup> It counts the total number of unauthorized leaves for any duration that were initiated during month and were recorded in Avatar. The elopement rate is the number of those unauthorized leaves that occurred for every 1000 inpatient days.

## 9. Selected Types of Incidents



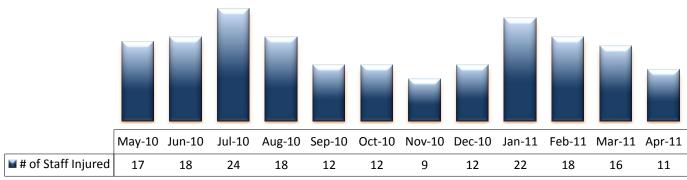
<sup>\*</sup> These are incident types that are frequently reported. Some incidents may be counted in multiple categories. For example, a physical assault incident that accompanied psychiatric emergency and injury is counted under psychiatric emergency and injury as well as under physical assault. Injury is broadly defined to include any type of injuries regardless of the cause or severity level.

## 10. Patient Injuries



<sup>\*</sup> Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of patients injured represents all of the reported injuries including minor injuries treated with first aid alone. However, the patient injury rate considers only the number of patient injuries that required beyond first-aid level treatment based on the NRI definition and the patient injury rate is the number of 'major' patient injuries per every 1000 inpatient days. The major patient injury data became available in January 2011.

## 11. Staff Injuries



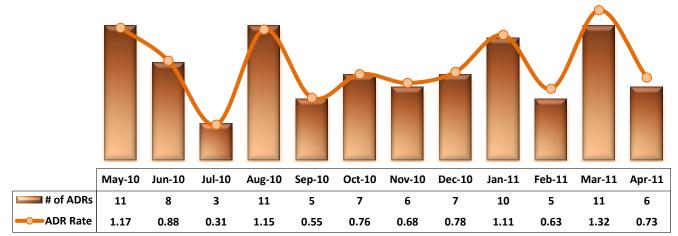
<sup>\*</sup> Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of staff injured represents all of the reported staff injuries including minor injuries treated with first aid alone.

#### 12. Medication Variances



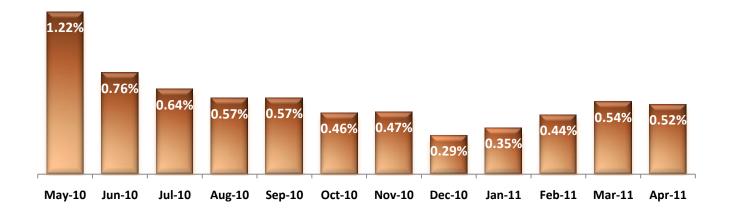
<sup>\*</sup> MV Rate: Number of medication variance events that occurred for every 1000 inpatient days.

## 13. Adverse Drug Reactions

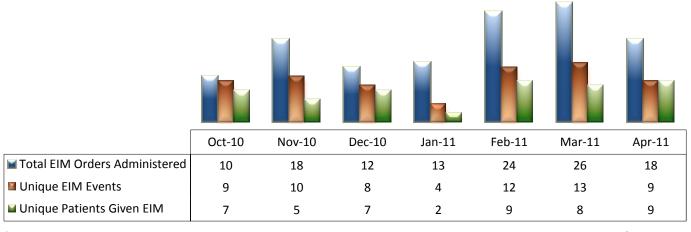


<sup>\*</sup> ADR Rate: Number of medication variances that occurred for every 1000 inpatient days.

## 14. Percent of Missing Documentation on Med-Administration

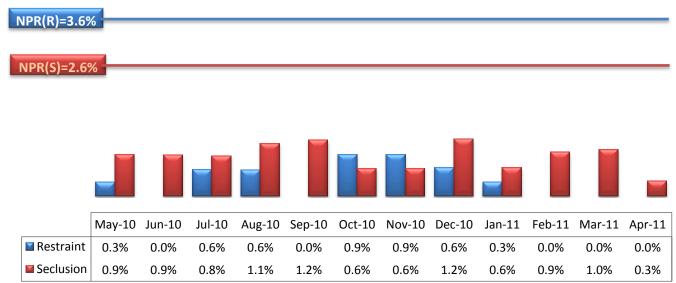


## 15. Emergency Involuntary Medications



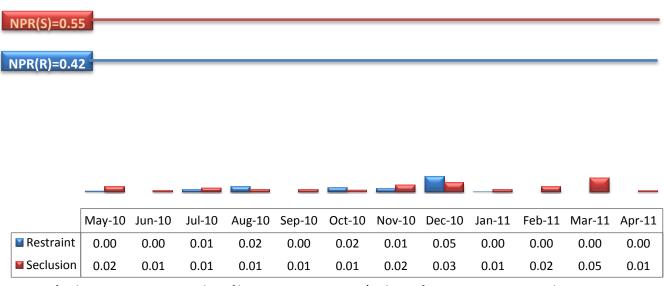
<sup>\*</sup> Some patients may have experienced multiple EIM events during month and some events may have involved multiples doses of medication ordered and administered.

#### 16. Percent of Patients Restrained or Secluded



<sup>\*</sup> Percent of unique patients who were restrained at least once and percent of unique patients who were secluded at least once.

#### 17. Restraint Hours Rate & Seclusion Hours Rate



<sup>\*</sup> Restraint/Seclusion Hours Rate: Number of hours spent in restraint/seclusion for every 1000 inpatient hours.

## 1. Census, Admissions, Discharges & Transfers

									_							
Data Source: Ava	itar	•													dated as of	05/09/11
Category	Program	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	Monthly	Total	Figure
category	TTOBIGITI	ividy 10	Juli 10			•			DCC 10	Jan-11	100 11	IVIGI II	Aprili	Average	(12mths)	riguic
	Civil	13	14	25	21	20	13	17	16	11	12	20	15	16	197	
Admissions	Forensic	21	18	22	18	11	21	15	19	22	17	17	22	19	223	Figure 1
	Total	34	32	47	39	31	34	32	35	33	29	37	37	35	420	
	Civil	15	14	20	25	17	17	20	22	15	22	18	16	18	221	
Discharges	Forensic	12	20	20	24	16	21	16	15	20	31	15	13	19	223	Figure 2
	Total	27	34	40	49	33	38	36	37	35	53	33	29	37	444	
Nat Cain Danis	Civil	-2	0	5	-4	3	-4	-3	-6	-4	-10	2	-1		-24	
Net Gain During	Forensic	9	-2	2	-6	-5	0	-1	4	2	-14	2	9		0	
Month	Total	7	-2	7	-10	-2	-4	-4	-2	-2	-24	4	8		-24	
All Individuals or	n Roll at	210	216	222	212	211	207	202	201	200	275	270	207	202		
End of Month	_	318	316	323	313	311	307	303	301	299	275	279	287	303		
a. Present on U	Jnit	309	302	312	304	303	295	292	289	290	268	275	279	293		
b. On AL		3	7	6	6	5	7	6	7	6	3	1	5	5		
c. On UL		6	7	5	3	3	5	5	5	3	4	3	3	4		
All Individuals or	ո Roll: <u>Daily</u>	313	316	319	317	313	308	303	300	299	292	276	283	303		
Average during I																
a. Present on l	Jnit*	303	304	308	307	302	297	293	290	291	283	268	274	293		Figure 3
b. On AL		5	5	6	6	8	6	3	5	4	4	5	6	5		
c. On UL		4	7	5	3	3	5	7	5	4	4	3	3	5		
Patient Days*		9406	9105	9553	9532	9063	9213	8799	8983	9031	7925	8307	8217	8928	107134	
Inter-Unit Transf	fers during	6	11	20	11	9	3	1	3	16	21	5	8	10	114	Figure 4
Month**								•		10	21			10	117	rigure 4
Medical Leaves	Emergency	21	16	15	20	21	13	25	16	24	21	19	26	20	237	
Initiated during	Non-Emer	8	14	10	13	9	12	20	23	26	21	21	35	18	212	
Month	Total	29	30	25	33	30	25	45	39	50	42	40	61	37	449	
Non-Medical Lea	aves	44	83	71	59	82	102	81	93	91	111	67	60	79	944	
Initiated during	Month	44	83	/1	29	82	102	91	93	91	111	67	60	/9	944	
UL Initiated duri	ng Month	8	5	1	2	1	8	2	1	2	4	3	2	3	39	
Total Unique Pat	tients	244	240	255	261	240	242	242	224	224	225	200	211	227		
Served during M	onth	344	348	355	361	340	343	343	334	334	325	308	311	337		
30 Day	Civil	1	0	4	1	1	1	2	1	0	2	2		1	15	
Readmission	Forensic	1	0	2	0	3	1	0	1	2	0	0		1	10	
***	Total	2	0	6	1	4	2	2	2	2	2	2		2	25	
						•	_	_		_	_	_				

<sup>\*</sup> Counts the number of patients who are present on the unit and excludes those on authorized or unauthorized leave at 11:59pm on a given day.

<sup>\*\*</sup> Any unit changes that occurred on May 3, 2010, when all of the individuals in care moved to new units of the new facility, are not included above.

\*\*\* Number of patients returning within 30 days of discharges that occurred during month.

## 2. Key Performance Indicators

Data Source: UI DB, ADR DB, Restraint/Seclusion Log, and Avatar

Updated as of 05/09/11

Bata Source. Of B	b, Abribb, Acstrai	my occiusi	on Log, ar	ia / watar										Орис	atea as of	03/03/11
Category	Program	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	Monthly Average	NPR* (Dec-09)	Figure
30 Day Readmit	Civil	6.7%	0.0%	20.0%	4.0%	5.9%	5.9%	10.0%	4.5%	0.0%	9.1%	11.1%		7.4%		
,	Forensic	8.3%	0.0%	10.0%	0.0%	18.8%	4.8%	0.0%	6.7%	10.0%	0.0%	0.0%		4.9%		Figure 5
Cohort)**	Combined	7.4%	0.0%	15.0%	2.0%	12.1%	5.3%	5.6%	5.4%	5.7%	3.8%	6.1%		6.1%	7.8%	
Number of Unusu	ual Incidents	207	172	211	220	212	207	236	195	214	217	222	206	210		Figure 6
Patient Unusual I	ncident Rate	19.56	16.69	20.31	21.19	22.07	21.38	23.75	19.93	21.81	26.25	24.08	23.37	21.60		Figure 7
Elopement Rate		0.85	0.55	0.10	0.21	0.11	0.87	0.23	0.11	0.22	0.50	0.36	0.24	0.43	0.13	Figure 8
	Physical Assault	26	30	43	44	32	29	46	40	41	62	50	48	41		
Selected Types	Psych Emergency	30	27	30	26	28	24	49	24	16	32	14	15	26		Figure 0
of Incidents	Fall	20	15	33	27	18	18	20	22	24	20	23	19	22		Figure 9
	Injury***	29	37	46	49	28	23	43	29	30	41	34	27	35		
Patient Injury Rat	te***									0.00	0.76	0.60	0.00	0.31	0.39	
Patients with Maj	jor Injuries***									0	6	5	0	3		Figure 10
Total Patients Inju	ured***	15	21	25	25	14	34	24	18	18	41	23	15	23		
Total Staff Injured	d***	17	18	24	18	12	12	9	12	22	18	16	11	16		Figure 11
Medication Varia	nce Rate	0.74	1.54	1.26	1.15	1.99	0.65	0.91	2.34	0.22	2.52	0.96	2.43	1.37		Figure 12
Adverse Drug Rea	action Rate	1.17	0.88	0.31	1.15	0.55	0.76	0.68	0.78	1.11	0.63	1.32	0.73	0.84		Figure 13
Percent of Missing I Medication Adminis		1.22%	0.76%	0.64%	0.57%	0.57%	0.46%	0.47%	0.29%	0.35%	0.44%	0.54%	0.52%	0.57%		Figure 14
Emergency STAT I Administered Inv								18	12	13	24	26	18	17		Figure 15
Unique EIM Event	ts							10	8	4	12	13	9	9		Figure 15
Unique Patients g	given EIM							5	7	2	9	8	9	7		
Percent of Patien	ts Restrained	0.3%	0.0%	0.6%	0.6%	0.0%	0.9%	0.9%	0.6%	0.3%	0.0%	0.0%	0.0%	0.3%	3.6%	Figure 16
Percent of Patien	ts Secluded	0.9%	0.9%	0.8%	1.1%	1.2%	0.6%	0.6%	1.2%	0.6%	0.9%	1.0%	0.3%	0.8%	2.6%	rigule 10
Restraint Hours R	Rate	0.00	0.00	0.01	0.02	0.00	0.02	0.01	0.05	0.00	0.00	0.00	0.00	0.01	0.42	Figure 17

<sup>\*</sup> National Public Rate, NASMHPD Research Institute

\*\*\*

<sup>\*\*</sup> Percentage of patients returning within 30 days of discharges that occurred during month

Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of patients or staff injured represents all of the reported injuries including minor injuries treated with first aid alone. However, the patient injury rate considers only the number of patient injuries that required beyond first-aid level treatment based on the NRI definition and the patient injury rate is the number of 'major' patient injuries per every 1000 inpatient days. The patient major injury data became available in January 2011.

## 3. Unusual Incident & Medication

Data Source: UI DB, ADR DB, and Avatar

Updated as of 05/09/11

Data Source.	: UI DB, ADR DB, and A	avatar												Upt	aatea as of	05/09/11
(	Category	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	Monthly Average	Total (12mths)	NPR* (Dec-09)
Total Unusu	al Incidents**	207	172	211	220	212	207	236	195	214	217	222	206	210	,	,
Total Major	Unusual Incidents	138	113	142	143	117	102	181	130	143	146	153	120	136		
Patient Invo	lved UI Only**	184	152	194	202	200	197	209	179	197	208	200	192	193		
	Patient UI Rate	19.56	16.69	20.31	21.19	22.07	21.38	23.75	19.93	21.81	26.25	24.08	23.37	21.60		
Unique Patio	ents Involved in UI**	118	95	111	117	100	112	110	114	107	128	115	116	112		
	Physical Assault	26	30	43	44	32	29	46	40	41	62	50	48	41		
Selected	Psych Emergency	30	27	30	26	28	24	49	24	16	32	14	15	26		
Types of Incidents	Fall	20	15	33	27	18	18	20	22	24	20	23	19	22		
incluents	Injury	29	37	46	49	28	23	43	29	30	41	34	27	35		
Total Patien	ts Injured***	15	21	25	25	14	34	24	18	18	41	23	15	23	273	
Patients w	vith Major Injuries***									0	6	5	0	3	11	
Po	atient Injury Rate***									0.00	0.76	0.60	0.00	0.31		0.39
Total Staff In	njured**	17	18	24	18	12	12	9	12	22	18	16	11	16		
Total UL Inci	ident Reports	7	5	2	3	1	8	6	1	4	3	4	2	4	46	
Total ULs Do	ocumented in Avatar	8	5	1	2	1	8	2	1	2	4	3	2	3		
	Elopement Rate	0.85	0.55	0.10	0.21	0.11	0.87	0.23	0.11	0.22	0.50	0.36	0.24	0.43		0.13
Total Medical Incidents Re	ation Variance (MV) eported **	7	14	12	11	18	6	8	21	2	20	8	20	12	147	
	MV Rate	0.74	1.54	1.26	1.15	1.99	0.65	0.91	2.34	0.22	2.52	0.96	2.43	1.37		
Total Advers (ADR) Repor	se Drug Reactions rted	11	8	3	11	5	7	6	7	10	5	11	6	8	90	
	ADR Rate	1.17	0.88	0.31	1.15	0.55	0.76	0.68	0.78	1.11	0.63	1.32	0.73	0.84		
	ne Medication ions Scheduled	112575	109765	114363	115810	109712	111397	104863	107095	105329	93288	99376	97031		1280604	
Total Missing	Documentations	1370	835	729	659	626	512	490	309	365	413	540	507		7355	
Percent of N	Missing Documentation	1.22%	0.76%	0.64%	0.57%	0.57%	0.46%	0.47%	0.29%	0.35%	0.44%	0.54%	0.52%		0.57%	
<b>Total Patien</b>	ts with >=3 STATs	41	30	33	40	28	31	29	25	44	53	33	53	37		
	STAT Med Orders ed Involuntarily (EIM)						10	18	12	13	24	26	18	17		
Unique EIM	Events						9	10	8	4	12	13	9	9		
Unique Patio	ents given EIM						7	5	7	2	9	8	9	7		
	Mational Dublic Data A															

<sup>\*</sup> National Public Rate, NASMHPD Research Institute

<sup>\*\*</sup> Numbers may change if any additional UI report is made after the data run date from UI database (around the 15th of the following month).

#### PRISM Data Tables 2011-04.xlsx - Restraint & Seclusion

## Performance Related Information for Staff & Managers

### 4. Restraint & Seclusion

Data Source: Restraint/Seclusion Log and UI DB (for # of total events and patients) and Avatar (for patient days/hours)

Updated as of 05/09/11

on Log and	a or bb <sub>D</sub>	or n oj tot	ar events	and patier	its, and it	vatar (jor	patient at	193/110413/	<u> </u>			Орс	auteu us oj	03/03/11
May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	Monthly Average	Total (12mths)	NPR* (Dec-09)
1	0	2	3	0	3	4	8	1	0	0	0	1.8	22	
1	0	2	2	0	3	3	2	1	0	0	0	1.2		
0.3%	0.0%	0.6%	0.6%	0.0%	0.9%	0.9%	0.6%	0.3%	0.0%	0.0%	0.0%	0.3%		3.6%
0:45	0:00	2:05	4:15	0:00	3:20	2:46	11:08	0:20	0:00	0:00	0:00	2:03	24:39	
0.00	0.00	0.01	0.02	0.00	0.02	0.01	0.05	0.00	0.00	0.00	0.00	0.01		0.42
5	4	3	4	5	2	2	2	3	3	6	1	3.3	40	
3	3	3	4	4	2	2	4	2	3	3	1	2.8		
0.9%	0.9%	0.8%	1.1%	1.2%	0.6%	0.6%	1.2%	0.6%	0.9%	1.0%	0.3%	0.8%		2.6%
4:15	1:22	3:05	2:10	2:10	1:20	4:57	6:40	2:10	3:25	9:15	1:00	3:29	41:49	
0.02	0.01	0.01	0.01	0.01	0.01	0.02	0.03	0.01	0.02	0.05	0.01	0.02		0.55
	May-10  1  1  0.3%  0:45  0.00  5  3  0.9%  4:15  0.02	May-10     Jun-10       1     0       0.3%     0.0%       0:45     0:00       0.00     0.00       5     4       3     3       0.9%     0.9%       4:15     1:22       0.02     0.01	May-10       Jun-10       Jul-10         1       0       2         0.3%       0.0%       0.6%         0:45       0:00       2:05         0.00       0.00       0.01         5       4       3         3       3       3         0.9%       0.9%       0.8%         4:15       1:22       3:05         0.02       0.01       0.01	May-10         Jun-10         Jul-10         Aug-10           1         0         2         3           1         0         2         2           0.3%         0.0%         0.6%         0.6%           0:45         0:00         2:05         4:15           0.00         0.00         0.01         0.02           5         4         3         4           3         3         3         4           0.9%         0.8%         1.1%           4:15         1:22         3:05         2:10	May-10         Jun-10         Jul-10         Aug-10         Sep-10           1         0         2         3         0           0.3%         0.0%         0.6%         0.6%         0.0%           0:45         0:00         2:05         4:15         0:00           5         4         3         4         5           3         3         4         4           0.9%         0.9%         0.8%         1.1%         1.2%           4:15         1:22         3:05         2:10         2:10           0.02         0.01         0.01         0.01         0.01	May-10         Jun-10         Jul-10         Aug-10         Sep-10         Oct-10           1         0         2         3         0         3           1         0         2         2         0         3           0.3%         0.0%         0.6%         0.6%         0.0%         0.9%           0:45         0:00         2:05         4:15         0:00         3:20           0.00         0.00         0.01         0.02         0.00         0.02           5         4         3         4         5         2           3         3         3         4         4         2           0.9%         0.9%         0.8%         1.1%         1.2%         0.6%           4:15         1:22         3:05         2:10         2:10         1:20           0.02         0.01         0.01         0.01         0.01         0.01         0.01	May-10         Jun-10         Jul-10         Aug-10         Sep-10         Oct-10         Nov-10           1         0         2         3         0         3         4           1         0         2         2         0         3         3           0.3%         0.0%         0.6%         0.6%         0.0%         0.9%         0.9%           0:45         0:00         2:05         4:15         0:00         3:20         2:46           0.00         0.00         0.01         0.02         0.00         0.02         0.01           5         4         3         4         5         2         2           3         3         3         4         4         2         2           0.9%         0.9%         0.8%         1.1%         1.2%         0.6%         0.6%           4:15         1:22         3:05         2:10         2:10         1:20         4:57           0.02         0.01         0.01         0.01         0.01         0.01         0.02	May-10         Jun-10         Jul-10         Aug-10         Sep-10         Oct-10         Nov-10         Dec-10           1         0         2         3         0         3         4         8           1         0         2         2         0         3         3         2           0.3%         0.0%         0.6%         0.6%         0.0%         0.9%         0.9%         0.6%           0:45         0:00         2:05         4:15         0:00         3:20         2:46         11:08           0.00         0.00         0.01         0.02         0.00         0.02         0.01         0.05           5         4         3         4         5         2         2         2           3         3         3         4         4         2         2         4           0.9%         0.9%         0.8%         1.1%         1.2%         0.6%         0.6%         1.2%           4:15         1:22         3:05         2:10         2:10         1:20         4:57         6:40           0.02         0.01         0.01         0.01         0.01         0.01         0.02 <t< td=""><td>May-10         Jun-10         Jul-10         Aug-10         Sep-10         Oct-10         Nov-10         Dec-10         Jan-11           1         0         2         3         0         3         4         8         1           1         0         2         2         0         3         3         2         1           0.3%         0.0%         0.6%         0.6%         0.0%         0.9%         0.9%         0.6%         0.3%           0:45         0:00         2:05         4:15         0:00         3:20         2:46         11:08         0:20           0.00         0.00         0.01         0.02         0.00         0.02         0.01         0.05         0.00           5         4         3         4         5         2         2         2         3           3         3         3         4         4         2         2         4         2           0.9%         0.9%         0.8%         1.1%         1.2%         0.6%         0.6%         1.2%         0.6%           4:15         1:22         3:05         2:10         2:10         1:20         4:57         6:40&lt;</td><td>1         0         2         3         0         3         4         8         1         0           1         0         2         2         0         3         4         8         1         0           0.3%         0.0%         2         2         0         3         3         2         1         0           0.3%         0.0%         0.6%         0.0%         0.9%         0.9%         0.6%         0.3%         0.0%           0.4         0.00         0.6%         0.0%         0.9%         0.9%         0.6%         0.3%         0.0%           0.00         0.00         2:05         4:15         0:00         3:20         2:46         11:08         0:20         0:00           0.00         0.00         0.00         0.02         0.01         0.05         0.00         0.00           5         4         3         4         5         2         2         2         3         3           3         3         4         4         2         2         4         2         3           0.9%         0.9%         0.8%         1.1%         1.2%         0.6%</td><td>May-10         Jun-10         Jul-10         Aug-10         Sep-10         Oct-10         Nov-10         Dec-10         Jan-11         Feb-11         Mar-11           1         0         2         3         0         3         4         8         1         0         0           1         0         2         2         0         3         3         2         1         0         0           0.3%         0.0%         0.6%         0.6%         0.0%         0.9%         0.9%         0.6%         0.3%         0.0%         0.0%           0.45         0.00         0.6%         0.6%         0.00         0.9%         0.9%         0.6%         0.3%         0.0%         0.0%           0.45         0.00         0.6%         0.00         0.9%         0.9%         0.6%         0.11         0.00</td><td>May-10         Jun-10         Jul-10         Aug-10         Sep-10         Oct-10         Nov-10         Dec-10         Jan-11         Feb-11         Mar-11         Apr-11           1         0         2         3         0         3         4         8         1         0         0         0           1         0         2         2         0         3         3         2         1         0         0         0           0.3%         0.0%         0.6%         0.0%         0.9%         0.9%         0.6%         0.3%         0.0%         0.0%         0.0%           0.45         0.00         0.6%         0.0%         0.9%         0.9%         0.6%         0.3%         0.0%         0.0%         0.0%           0.45         0.00         0.00         0.00         3:20         2:46         11:08         0:20         0:00         0:00         0:00           0.00         0.00         0.01         0.02         0.00         0.01         0.00         0.00         0:00         0:00         0:00         0:00         0:00         0:00         0:00         0:00         0:00         0:00         0:00         0:00         <t< td=""><td>May-10         Jun-10         Jul-10         Aug-10         Sep-10         Oct-10         Nov-10         Dec-10         Jan-11         Feb-11         Mar-11         Apr-11         Monthly Average           1         0         2         3         0         3         4         8         1         0         0         0         1.8           1         0         2         2         0         3         3         2         1         0         0         0         1.2           0.3%         0.0%         0.6%         0.6%         0.0%         0.9%         0.6%         0.3%         0.0%         0.0%         0.3%           0.45         0.00         0.6%         0.6%         0.0%         0.9%         0.6%         0.3%         0.0%         0.0%         0.3%           0.45         0.00         0.6%         0.0%         0.9%         0.9%         0.6%         0.3%         0.00         0.00         0.00         0.3%           0.00         0.00         0.01         0.02         0.00         0.01         0.00         0.00         0.00         0.00         0.00         0.00         0.00         0.00         0.00         0.00</td><td>May-10         Jun-10         Jul-10         Aug-10         Sep-10         Oct-10         Nov-10         Dec-10         Jan-11         Feb-11         Mar-11         Apr-11         Monthly Average (12mths)           1         0         2         3         0         3         4         8         1         0         0         0         1.8         22           1         0         2         2         0         3         4         8         1         0         0         0         1.8         22           1         0         2         2         0         3         3         2         1         0         0         0         1.2         1.2           0.3%         0.0%         0.6%         0.9%         0.9%         0.6%         0.3%         0.0%         0.0%         0.3%         0.0%         0.0%         0.3%         0.0%         0.0%         0.3%         0.0%</td></t<></td></t<>	May-10         Jun-10         Jul-10         Aug-10         Sep-10         Oct-10         Nov-10         Dec-10         Jan-11           1         0         2         3         0         3         4         8         1           1         0         2         2         0         3         3         2         1           0.3%         0.0%         0.6%         0.6%         0.0%         0.9%         0.9%         0.6%         0.3%           0:45         0:00         2:05         4:15         0:00         3:20         2:46         11:08         0:20           0.00         0.00         0.01         0.02         0.00         0.02         0.01         0.05         0.00           5         4         3         4         5         2         2         2         3           3         3         3         4         4         2         2         4         2           0.9%         0.9%         0.8%         1.1%         1.2%         0.6%         0.6%         1.2%         0.6%           4:15         1:22         3:05         2:10         2:10         1:20         4:57         6:40<	1         0         2         3         0         3         4         8         1         0           1         0         2         2         0         3         4         8         1         0           0.3%         0.0%         2         2         0         3         3         2         1         0           0.3%         0.0%         0.6%         0.0%         0.9%         0.9%         0.6%         0.3%         0.0%           0.4         0.00         0.6%         0.0%         0.9%         0.9%         0.6%         0.3%         0.0%           0.00         0.00         2:05         4:15         0:00         3:20         2:46         11:08         0:20         0:00           0.00         0.00         0.00         0.02         0.01         0.05         0.00         0.00           5         4         3         4         5         2         2         2         3         3           3         3         4         4         2         2         4         2         3           0.9%         0.9%         0.8%         1.1%         1.2%         0.6%	May-10         Jun-10         Jul-10         Aug-10         Sep-10         Oct-10         Nov-10         Dec-10         Jan-11         Feb-11         Mar-11           1         0         2         3         0         3         4         8         1         0         0           1         0         2         2         0         3         3         2         1         0         0           0.3%         0.0%         0.6%         0.6%         0.0%         0.9%         0.9%         0.6%         0.3%         0.0%         0.0%           0.45         0.00         0.6%         0.6%         0.00         0.9%         0.9%         0.6%         0.3%         0.0%         0.0%           0.45         0.00         0.6%         0.00         0.9%         0.9%         0.6%         0.11         0.00	May-10         Jun-10         Jul-10         Aug-10         Sep-10         Oct-10         Nov-10         Dec-10         Jan-11         Feb-11         Mar-11         Apr-11           1         0         2         3         0         3         4         8         1         0         0         0           1         0         2         2         0         3         3         2         1         0         0         0           0.3%         0.0%         0.6%         0.0%         0.9%         0.9%         0.6%         0.3%         0.0%         0.0%         0.0%           0.45         0.00         0.6%         0.0%         0.9%         0.9%         0.6%         0.3%         0.0%         0.0%         0.0%           0.45         0.00         0.00         0.00         3:20         2:46         11:08         0:20         0:00         0:00         0:00           0.00         0.00         0.01         0.02         0.00         0.01         0.00         0.00         0:00         0:00         0:00         0:00         0:00         0:00         0:00         0:00         0:00         0:00         0:00         0:00 <t< td=""><td>May-10         Jun-10         Jul-10         Aug-10         Sep-10         Oct-10         Nov-10         Dec-10         Jan-11         Feb-11         Mar-11         Apr-11         Monthly Average           1         0         2         3         0         3         4         8         1         0         0         0         1.8           1         0         2         2         0         3         3         2         1         0         0         0         1.2           0.3%         0.0%         0.6%         0.6%         0.0%         0.9%         0.6%         0.3%         0.0%         0.0%         0.3%           0.45         0.00         0.6%         0.6%         0.0%         0.9%         0.6%         0.3%         0.0%         0.0%         0.3%           0.45         0.00         0.6%         0.0%         0.9%         0.9%         0.6%         0.3%         0.00         0.00         0.00         0.3%           0.00         0.00         0.01         0.02         0.00         0.01         0.00         0.00         0.00         0.00         0.00         0.00         0.00         0.00         0.00         0.00</td><td>May-10         Jun-10         Jul-10         Aug-10         Sep-10         Oct-10         Nov-10         Dec-10         Jan-11         Feb-11         Mar-11         Apr-11         Monthly Average (12mths)           1         0         2         3         0         3         4         8         1         0         0         0         1.8         22           1         0         2         2         0         3         4         8         1         0         0         0         1.8         22           1         0         2         2         0         3         3         2         1         0         0         0         1.2         1.2           0.3%         0.0%         0.6%         0.9%         0.9%         0.6%         0.3%         0.0%         0.0%         0.3%         0.0%         0.0%         0.3%         0.0%         0.0%         0.3%         0.0%</td></t<>	May-10         Jun-10         Jul-10         Aug-10         Sep-10         Oct-10         Nov-10         Dec-10         Jan-11         Feb-11         Mar-11         Apr-11         Monthly Average           1         0         2         3         0         3         4         8         1         0         0         0         1.8           1         0         2         2         0         3         3         2         1         0         0         0         1.2           0.3%         0.0%         0.6%         0.6%         0.0%         0.9%         0.6%         0.3%         0.0%         0.0%         0.3%           0.45         0.00         0.6%         0.6%         0.0%         0.9%         0.6%         0.3%         0.0%         0.0%         0.3%           0.45         0.00         0.6%         0.0%         0.9%         0.9%         0.6%         0.3%         0.00         0.00         0.00         0.3%           0.00         0.00         0.01         0.02         0.00         0.01         0.00         0.00         0.00         0.00         0.00         0.00         0.00         0.00         0.00         0.00	May-10         Jun-10         Jul-10         Aug-10         Sep-10         Oct-10         Nov-10         Dec-10         Jan-11         Feb-11         Mar-11         Apr-11         Monthly Average (12mths)           1         0         2         3         0         3         4         8         1         0         0         0         1.8         22           1         0         2         2         0         3         4         8         1         0         0         0         1.8         22           1         0         2         2         0         3         3         2         1         0         0         0         1.2         1.2           0.3%         0.0%         0.6%         0.9%         0.9%         0.6%         0.3%         0.0%         0.0%         0.3%         0.0%         0.0%         0.3%         0.0%         0.0%         0.3%         0.0%

<sup>\*</sup> National Public Rate, NASMHPD Research Institute

## $\textbf{P} erformance \ \textbf{R} elated \ \textbf{Information for Staff \& Managers}$

# 5. Major Incidents by Incident Location/Unit

Data Source: UI DB Updated as of 05/09/11
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	Category	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	Monthly Average	Total (11mths)	Percent
Total Unusi	ual Incidents	207	172	211	220	212	207	236	195	214	217	222	206	210	2519	
Total Major	r Incidents*	138	113	142	143	117	102	181	130	143	146	153	120	136	1628	100%
	1A	13	5	17	21	14	11	12	10	11	5	11	13	12	143	9%
	1B	9	3	7	7	12	13	12	6	6	9	12	7	9	103	6%
	1C	5	5	1	5	6	7	4	14	8	15	9	7	7	86	5%
	1D	20	19	13	18	19	11	42	32	9	10	14	13	18	220	14%
	1E	6	14	20	24	7	7	12	9	16	33	22	21	16	191	12%
	1F	17	9	14	9	11	9	13	12	14	20	9	9	12	146	9%
Major Incident	1G	6	7	6	5	13	5	12	9	11	9	13	14	9	110	7%
Location	2A	7	5	4	7	6	2	4	4	6	3	4	2	5	54	3%
Location	2B	1	4	8	1	0	4	6	2	4	0	1	3	3	34	2%
	2C	4	3	10	4	3	5	12	11	17	14	18	6	9	107	7%
	2D	9	7	16	6	11	9	22	5	10	12	7	6	10	120	7%
	ANXA/B	9	2	2	5	2	3	4	0	5	0	0	0	3	32	2%
	TLC	11	14	14	12	3	7	10	3	12	9	17	9	10	121	7%
	Other	21	16	10	19	10	9	16	13	14	7	16	10	13	161	10%
<b>Total Physic</b>	cal Assault Incidents	26	30	43	44	32	29	46	40	41	62	50	48	41	491	100%
	1A	1	1	3	2	2	1	5	2	4	1	1	3	2	26	5%
	1B	2	0	0	1	2	2	0	0	0	1	2	1	1	11	2%
	1C	2	1	0	3	2	4	2	6	4	3	2	3	3	32	7%
	1D	6	2	5	5	6	1	8	8	3	6	11	8	6	69	14%
	1E	1	4	8	12	3	1	5	3	4	17	8	13	7	79	16%
Assault	1F	4	9	9	7	4	6	4	4	6	13	3	4	6	73	15%
Incident	1G	1	3	3	4	4	2	7	4	6	8	7	5	5	54	11%
Location	2A	1	0	0	1	1	0	1	2	0	0	1	0	1	7	1%
Location	2B	0	2	1	0	0	0	2	1	0	0	0	0	1	6	1%
	2C	1	0	1	2	1	1	0	3	5	3	3	0	2	20	4%
	2D	3	3	6	3	5	5	10	4	5	5	4	3	5	56	11%
	ANXA/B	0	0	1	0	0	2	1	0	0	0	0	0	0	4	1%
	TLC	1	5	6	2	2	3	1	3	3	3	7	5	3	41	8%
	Other	3	0	0	2	0	1	0	0	1	2	1	3	1	13	3%

# 5. Major Incidents by Incident Location/Unit

Data Source: UI DB Updated as of 05/09/11

Data Source															uteu us oj	
C	Category	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	Monthly Average	Total (11mths)	Percent
Total Fall In	cidents	20	15	33	27	18	18	20	22	24	20	23	19	22	259	100%
	1A	6	2	10	11	5	7	5	3	5	2	7	5	6	68	26%
	1B	3	0	3	1	2	5	3	2	3	2	1	1	2	26	10%
	1C	0	0	0	0	0	0	1	5	0	2	2	1	1	11	4%
	1D	0	2	0	2	1	1	0	3	1	1	0	2	1	13	5%
	1E	1	1	2	0	0	1	0	1	3	1	0	0	1	10	4%
	1F	2	0	1	1	2	0	1	0	0	0	1	0	1	8	3%
Fall	1G	0	2	1	0	1	0	0	1	1	0	2	0	1	8	3%
Incident Location	2A	0	1	1	2	1	0	0	1	1	1	1	1	1	10	4%
Location	2B	0	1	3	1	0	2	0	0	0	0	0	1	1	8	3%
	2C	0	1	1	0	1	1	4	2	2	5	2	2	2	21	8%
	2D	2	0	6	2	0	1	4	0	1	1	0	2	2	19	7%
	ANXA/B	0	2	0	1	2	0	0	0	0	0	0	0	0	5	2%
	TLC	2	1	5	4	0	0	1	0	3	4	4	3	2	27	10%
	Other	4	2	0	2	3	0	1	4	4	1	3	1	2	25	10%
Total Injury	Incidents	29	37	46	49	28	23	43	29	30	41	34	27	35	416	100%
	1A	4	1	3	7	4	3	5	2	2	0	3	3	3	37	9%
	1B	2	0	2	2	1	3	2		2	2	3	1	2	20	5%
	1C	0	0	0	3	0	3	2	3	2	0	1	2	1	16	4%
	1D	3	5	6	5	6		12	8	1	2	6	3	5	57	14%
	1E	1	4	10	7	3	1	3	2	2	8	2	2	4	45	11%
Injury	1F	4	5	5	5	2	2	6	3	3	10	1	2	4	48	12%
Incident	1G	1	5	2	3	1	0	3	2	3	5	4	4	3	33	8%
Location	2A	0	1	1	2	1	0	0	3	1	0	1	0	1	10	2%
Location	2B	1	3	3	0	0	1	2	0	1	0	0	0	1	11	3%
	2C	1	1	1	2	2	2	1	0	3	3	6	1	2	23	6%
	2D	2	2	6	4	2	3	4	2	1	6	1	2	3	35	8%
	ANXA/B	0	1	0	1	2	1	0	0	0	0	0	0	0	5	1%
	TLC	1	5	4	4	0	2	0	2	3	2	5	6	3	34	8%
	Other	9	4	3	4	4	2	3	2	6	3	1	1	4	42	10%

<sup>\*</sup> Not every incident is a major incident. This counts only those major incidents that required extensive investigations from the risk manager.

#### PRISM Data Tables 2011-04.xlsx - Demographics

## Performance Related Information for Staff & Managers

# 6. Demographic Information of Individuals in Care

Data Source:	Avatar												Upd	ated as of	05/09/11
Category	Sub-group	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	Monthly	Percent*
	<u> </u>					•							•	Average	
Total Active	(on Roll) at End of Month*					311	307	303	301	299	275	279	287	295	
Gender	Female					86	80	75	74	71	66	67	68	73	24.9%
Gender	Male					225	227	228	227	228	209	212	219	222	75.1%
	Median Age (Years)					55 yrs	55 yrs	55 yrs	55 yrs	54 yrs	55 yrs	55 yrs	55 yrs	55 yrs	
	<30 years old					23	18	14	15	14	16	15	19	17	5.7%
Λσο	>=30 and <40 years old					21	22	24	30	31	23	27	28	26	8.7%
Age	>=40 and <50 years old					59	64	62	56	58	47	49	47	55	18.7%
	>=50 and <60 years old					119	120	119	118	114	114	108	113	116	39.2%
	>=60 years old					89	83	84	82	82	75	80	80	82	27.7%
	Emergency					36			26	19	19	21	22	24	8.1%
	Inpatient Commitment					35			33	35	32	31	30	33	11.1%
	Outpatient Commitment					31			30	32	29	29	28	30	10.1%
	Voluntary					43			46	43	41	40	40	42	14.3%
Legal Status	Civil Sub-total					145			135	129	121	121	120	129	43.5%
of	DC Exam					52			51	55	42	41	49	48	16.4%
Individuals	Mentally Incompetent					5			3	3	2	2	4	3	1.1%
on Roll at	NGBRI - DC					91			94	94	93	98	96	94	32.0%
End of	NGBRI - US					10			10	10	9	9	10	10	3.3%
Month	NGBIR - VI					2			2	2	2	2	2	2	0.7%
	Dual Commitment					1			1	1	1	1	1	1	0.3%
	Non-Protesting					1			1	1	1	1	1	1	0.3%
	Sexual Psychopath (Miller Ac	t)				4			4	4	4	4	4	4	1.4%
	Forensic Sub-total					166			166	170	154	158	167	164	55.4%
	Median LOS (Days)					811 d			903 d	934 d	1091 d	994 d	927 d	943 d	
	Average LOS (Days)					2967 d			3099 d	3133 d	3282 d	3192 d	3079 d	3125 d	
	<30 Days					28			27	32	30	33	33	31	10.3%
Length of	>=30 ~ <365 Days					82			79	74	60	62	68	71	24.0%
Stay	>= 1 Year & < 2 Years					38			30	29	27	28	32	31	10.4%
	>= 2 Years & < 5 Years					44			48	47	45	44	40	45	15.1%
	>= 5 Years & < 20 Years					69			66	66	63	64	67	66	22.3%
	>= 20 Years					50			51	51	50	48	47	50	16.8%

<sup>\*</sup> Counts the total number of individuals who are on the hospital roll at end of each month. This number serves as denominator to calculate percentage of each group.