Government of the District of Columbia
Department of Behavioral Health (DBH)

Saint Elizabeths
SHINING THE LIGHT SINCE 1855

PRISM

Performance Related Information for Staff and Managers

June 2018

Data & Performance Management (DPM)

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Key Trends: Admissions, Discharges, Transfers, Census, and Readmissions (1 - 5)

- The total number of Admissions to SEH increased by 11 (31 to 42).
- The total number of Discharges from SEH decreased by 8 (50 to 42). There was no change for post-trial discharges.
- The Average Daily Census decreased from 260 to 248, an all-time low for the past year.
- Inter-Unit Transfers decreased by half (from 18 to 9).
- There were no reported 30-day readmissions for this month, June.

1. Admissions to SEH
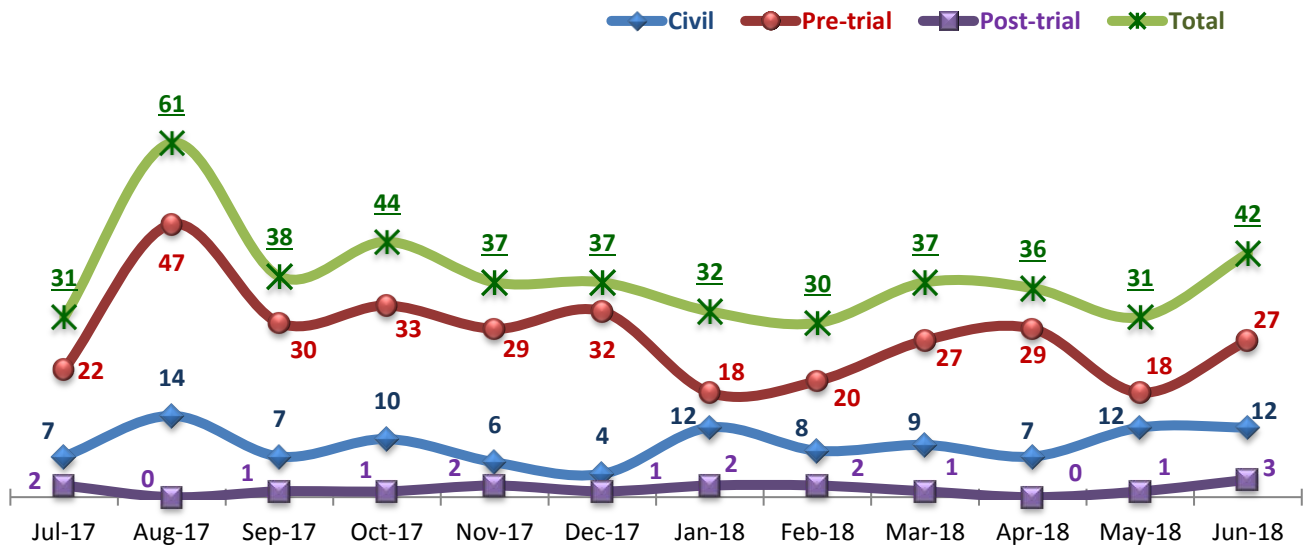
* Number of admissions to SEH inpatient program, including transfers from forensic outpatient to inpatient program.

2. Discharges from SEH
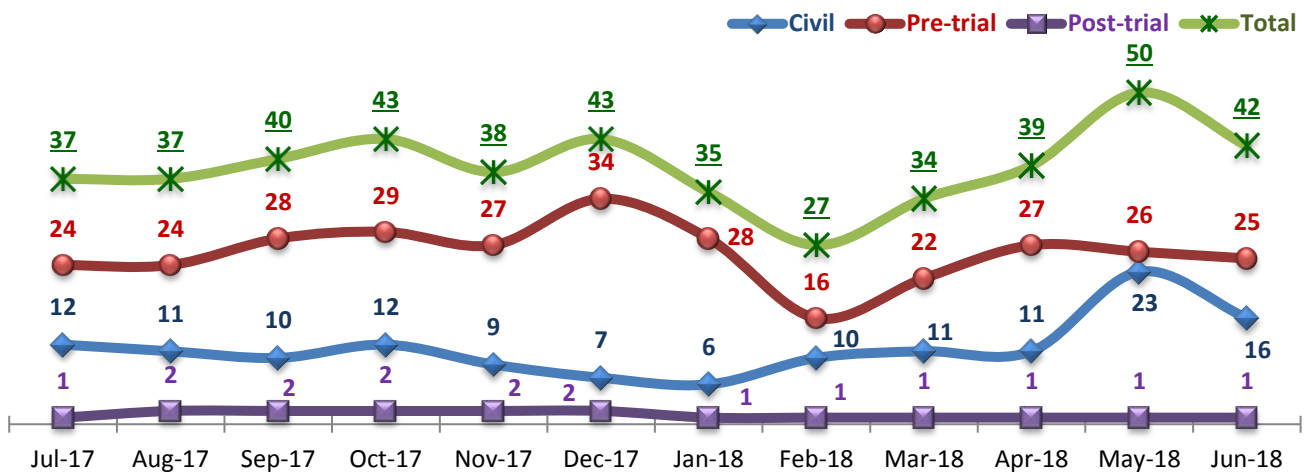
* Number of discharges from SEH inpatient program, including transfers from inpatient to forensic outpatient program.

3. Average Daily Census

| Present on Unit | On Authorized Leave | On Unauthorized Leave | Total on Roll |

Month	Total on Roll	Present on Unit
Jul-17	261	258
Aug-17	271	267
Sep-17	281	278
Oct-17	275	271
Nov-17	278	274
Dec-17	273	270
Jan-18	268	265
Feb-18	270	269
Mar-18	272	270
Apr-18	272	270
May-18	260	257
Jun-18	248	246
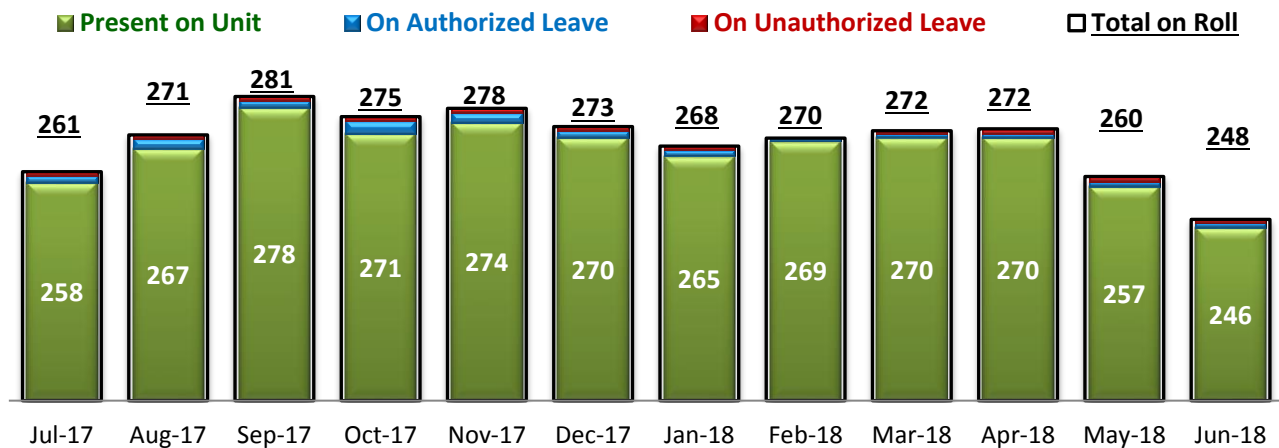
* Data above is the daily average number of individuals counted at 11:59 PM every day during each month.

4. Transfers

| Inter-unit Transfers | Transfers to Outside Medical Facilities (Emergency Medical Leaves) |

Month	Inter-unit Transfers	Emergency Medical Leaves
Jul-17	9	11
Aug-17	47	20
Sep-17	25	10
Oct-17	30	13
Nov-17	15	13
Dec-17	17	7
Jan-18	17	8
Feb-18	20	9
Mar-18	18	9
Apr-18	23	8
May-18	18	10
Jun-18	9	7
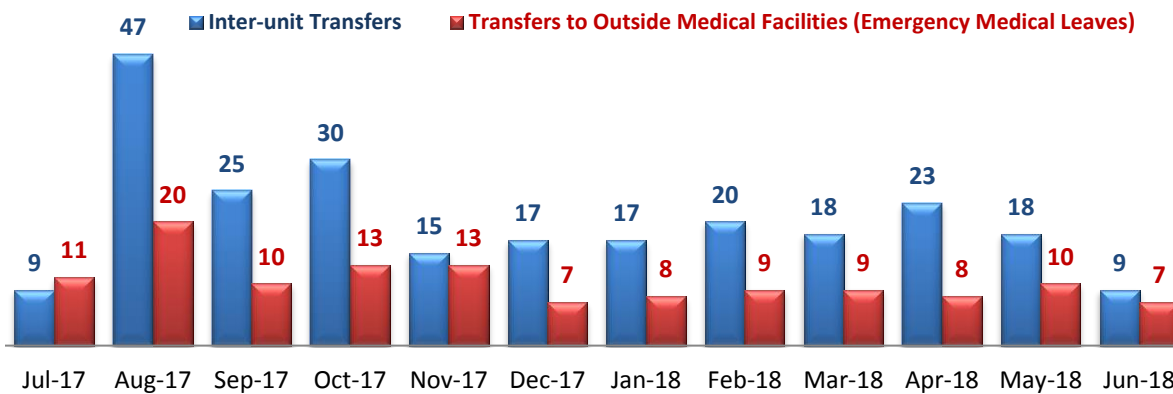
* Number of inter-unit transfers that occurred during month and number of emergency medical leaves that were initiated during month.

5. 30-Day Readmission Rate

NPR=6.9%

	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18
Civil	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	16.7%	0.0%	0.0%	27.3%	4.3%	0.0%
Pre-trial	0.0%	4.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Post-trial	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Combined	0.0%	2.7%	0.0%	0.0%	0.0%	0.0%	2.9%	0.0%	0.0%	7.7%	2.0%	0.0%
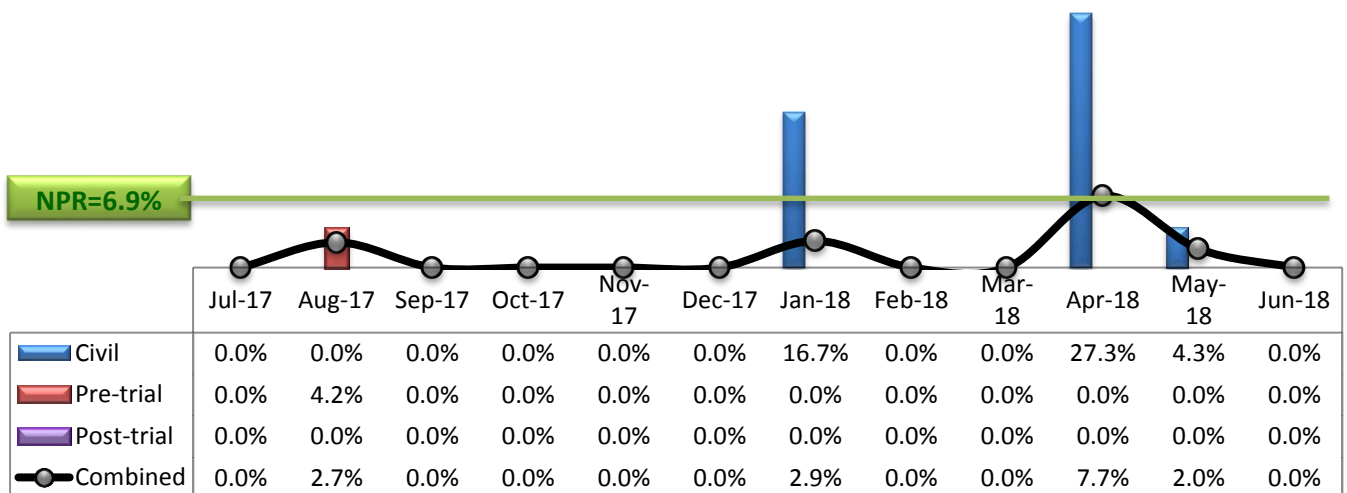
* Percent of discharges that returned to SEH within 30 days of discharges. It does not include those who may have been re-hospitalized at another psychiatric facility. This measure requires 30-day observation following discharge.

** The post-trial denominators (discharges) per month range only between one and six, making the monthly re-admission rate high when there is any. For example, in December 2014, there was only one post-trial discharge, which was readmitted within 30 days. Thus, the 30-day readmission rate for post-trial discharge at that time was 100%.

Key Trends: Unusual Incidents (6 - 17)

- Risk Management received 177 Unusual Incident (UI) reports in June, a slight increase from May (175).
- For Unusual Incidents by Severity, there was an increase for the High group and Low group, yet a decrease for the Medium group.
- The total number of incidents by type included: Increases for Aggressive Behavior (82), Psychiatric Emergencies (53), and Physical Assault (40). There were decreases for Injury (23) and Falls (11).
- Staff Injuries remained unchanged (7), yet Patient Injuries decreased by almost half (from 20 to 12).
- The percent of patients secluded decreased by almost half, as well (from 7.1% to 3.7%).

6. Unusual Incidents
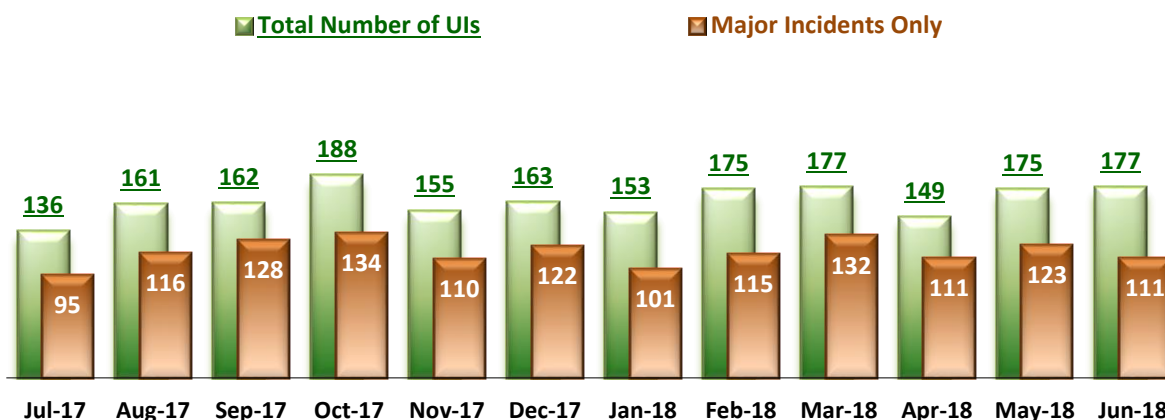
7. Patient-Involved Unusual Incidents

	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18
# of Patient-Involved UIs	121	148	153	174	143	152	140	164	168	140	155	165
# of Unique Patients in UI	85	97	107	114	90	113	105	107	108	98	99	100
Patient UI Rate	15.2	17.9	18.4	20.7	17.4	18.1	17.0	21.8	20.1	17.3	19.4	22.3

* The patient UI rate is the number of patient-involved unusual incidents reported for every 1000 inpatient days.

8. Admissions vs. Patient UI Rate
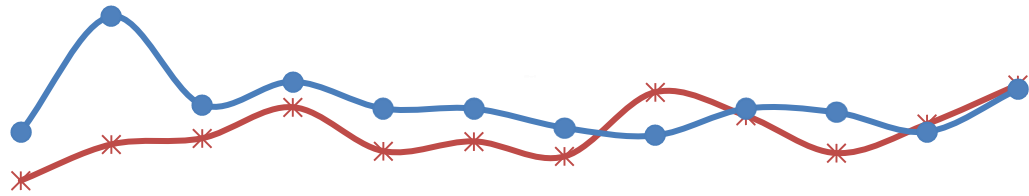
	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18
Patient UI Rate	15.2	17.9	18.4	20.7	17.4	18.1	17.0	21.8	20.1	17.3	19.4	22.3
Admission	31	61	38	44	37	37	32	30	37	36	31	42

9. Unusual Incidents by Severity
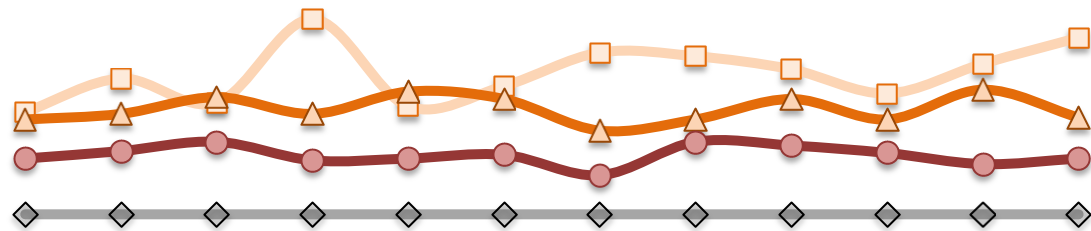
	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18
1) Low	55	73	60	105	58	69	87	85	78	65	81	95
2) Medium	51	54	63	54	66	62	45	51	62	51	67	52
3) High	30	34	39	29	30	32	21	39	37	33	27	30
4) Catstrp	0	0	0	0	0	0	0	0	0	0	0	0
Total UI	136	161	162	188	155	163	153	175	177	149	175	177

10. Selected Types of Incidents
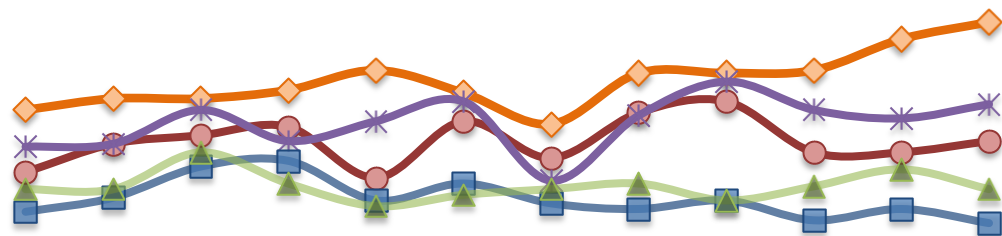
	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18
Aggressive Behavior	51	55	55	58	65	57	46	64	64	65	76	82
Physical Assault	29	39	42	45	27	47	34	50	54	36	36	40
Pysch Emerg.	38	39	51	40	47	54	26	49	61	51	48	53
Fall	15	20	31	33	19	25	18	16	19	12	16	11
Injury	23	23	36	25	17	21	23	25	19	24	30	23

These are incident types that are frequently reported. Some incidents may be counted in multiple categories. For example, a physical assault incident that accompanied psychiatric emergency and injury is counted under psychiatric emergency and injury as well as under physical assault. Injury is broadly defined to include any type of injury, regardless of the cause or severity level.

11.   Physical Assaults by Severity

Severity
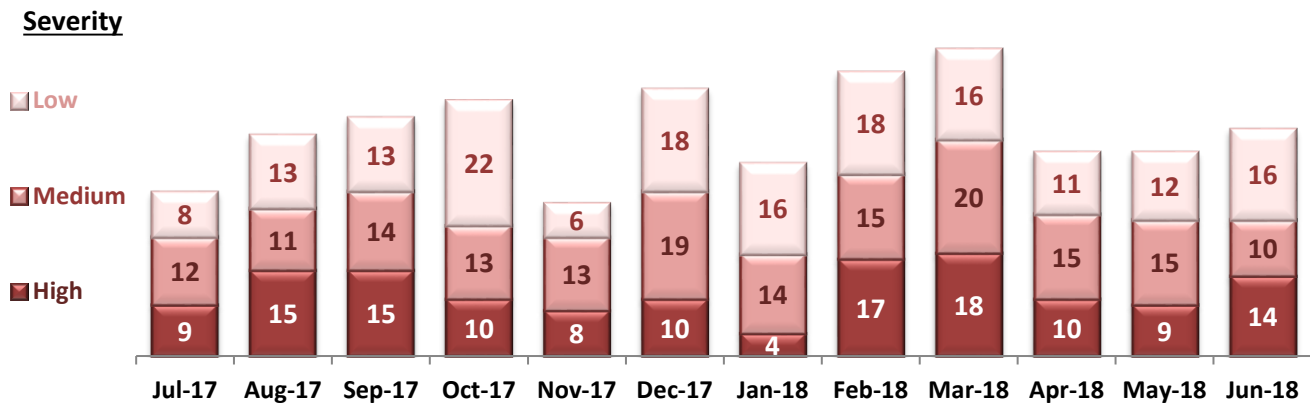
12.   Patient Injuries
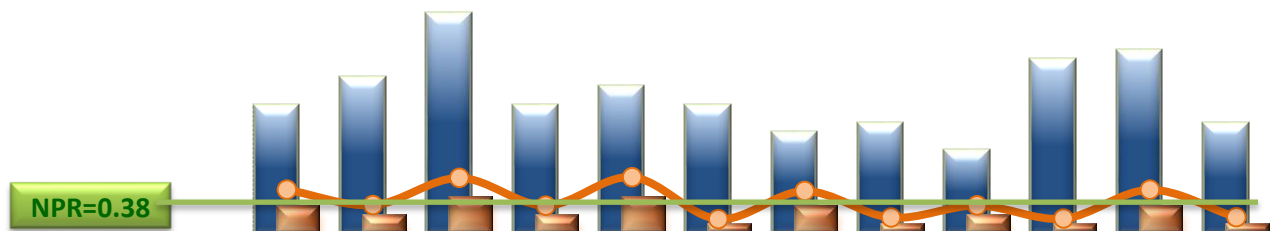
	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18
Total Pts Injured	14	17	24	14	16	14	11	12	9	19	20	12
Major Pt Injuries*	3	2	4	2	4	1	3	1	2	1	3	1
Patient Injury Rate	0.38	0.24	0.48	0.24	0.49	0.12	0.36	0.13	0.24	0.12	0.38	0.14

NPR=0.38

* Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of patients injured represents all of the reported injuries including minor injuries treated with first aid alone. However, the patient injury rate considers only the number of patient injuries that are required beyond first-aid level treatment based on the NRI definition and the patient injury rate is the number of 'major' patient injuries per every 1000 inpatient days

13.   Staff Injuries
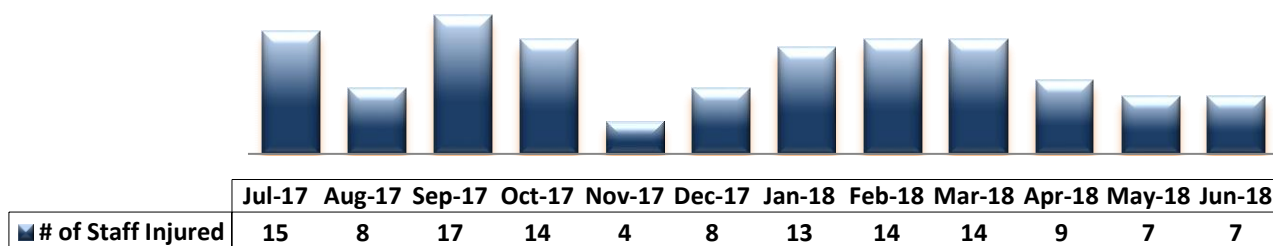
	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18
# of Staff Injured	15	8	17	14	4	8	13	14	14	9	7	7

* Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of staff injured represents all of the reported staff injuries including minor injuries treated with first aid alone.

14.   Patient and Staff Falls
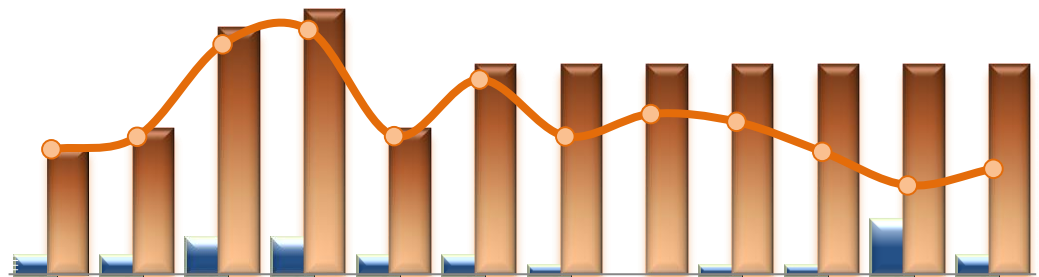
	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18
Total Staff who Fell	2	2	4	4	2	2	1	0	1	1	6	2
Total Patients who Fell	14	16	27	29	16	23	23	23	23	23	23	23
Patient Fall Rate	1.76	1.94	3.24	3.45	1.95	2.74	1.95	2.26	2.15	1.73	1.25	1.49

* The patient fall rate is the number of patient falls per every 1000 inpatient days.

15.   Percent of Patients Restrained or Secluded

NPR(R)=5.8%

NPR(S)=2.4%
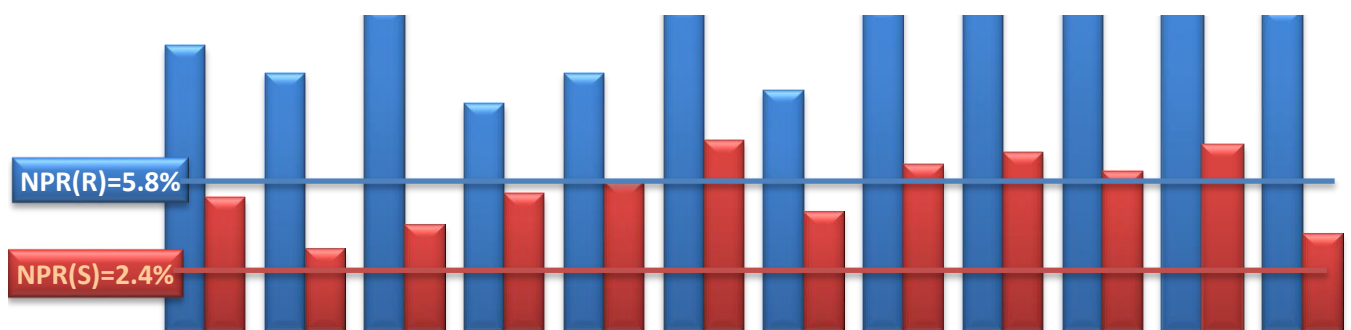
	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18
Restraint	10.9%	9.8%	12.3%	8.7%	9.8%	12.4%	9.2%	12.4%	14.3%	15.1%	12.5%	12.2%
Seclusion	5.1%	3.2%	4.1%	5.3%	5.7%	7.3%	4.6%	6.4%	6.8%	6.1%	7.1%	3.7%

* Percent of unique patients who were restrained at least once and percent of unique patients who were secluded at least once. The denominator includes all individuals who were served in care 1+ day during month.

16. Restraint Hours Rate & Seclusion Hours Rate

NPR(R)=0.71

NPR(S)=0.44

	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18
Restraint	0.205	0.282	0.296	0.138	0.276	0.206	0.152	0.293	0.327	0.361	0.264	0.454
Seclusion	0.150	0.116	0.251	0.188	0.182	0.324	0.132	0.318	0.233	0.171	0.194	0.166
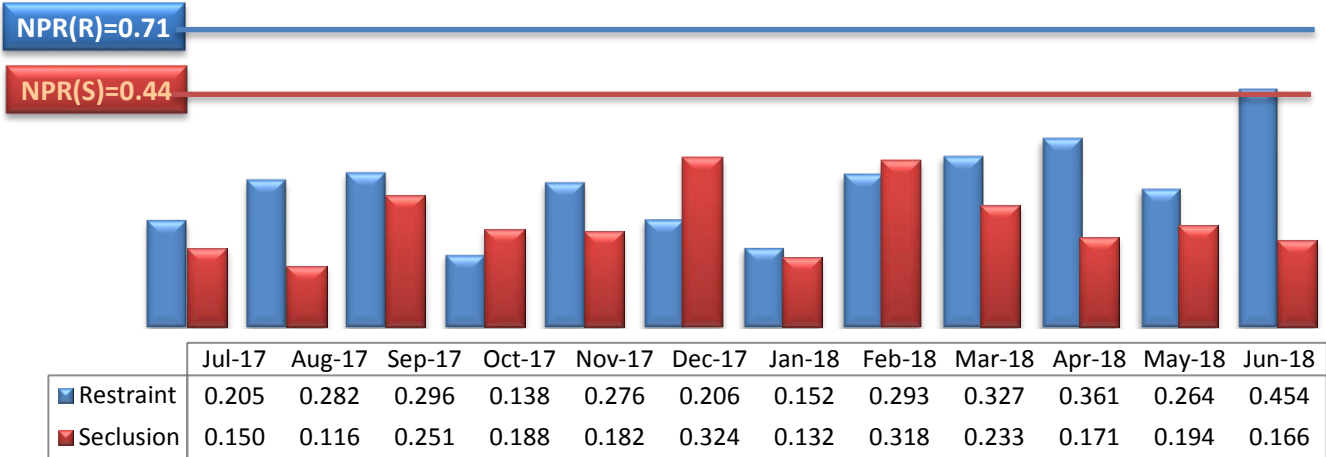
Restraint/Seclusion Hours Rate: Number of hours spent in restraint/seclusion for every 1000 inpatient hours.
* *The duration of each physical hold event is counted as 1 minute as a physical hold is ordered and used only as a temporary intervention that lasts less than a minute to break up any physical conflicts or to administer emergency medications.*

17. Elopements

NPR=0.13

	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18
# of Elopments	0	1	2	0	1	0	0	0	1	1	0	2
Elopment Rate	0.00	0.12	0.24	0.00	0.12	0.00	0.00	0.00	0.12	0.12	0.00	0.27
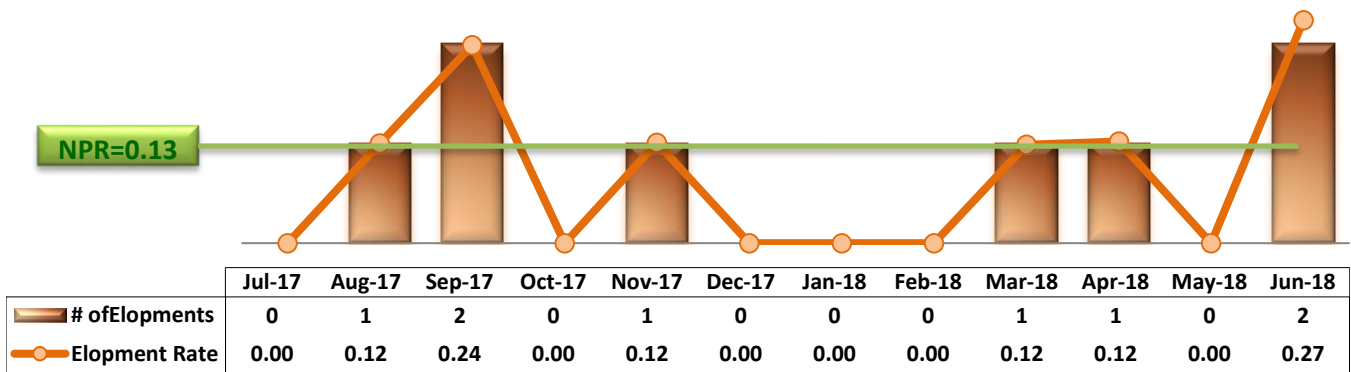
Data herein counts the number of unauthorized leaves for any duration that were initiated during month and were recorded in Avatar. The elopement rate is the number of those unauthorized leaves that occurred for every 1000 inpatient days.

Key Trends: Medication Documentation, MV, ADR, and STAT (18 - 22)
- The average number of Medication Variance Events (MV) for the last 12 months is 4 occurrences per month.
- The last reported adverse drug reaction was in November 2017.
- Percent of Missing Documentation increased from 0.24% to 0.27%.
- Medication Refusal Rate has shown a steady decline for the past four months and is at an all-time low at 4.02%.

18. Reported Medication Variance Events

	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18
# of MV Events	6	4	11	1	5	5	4	4	1	2	7	1
MV Rate	0.76	0.48	1.32	0.12	0.61	0.60	0.49	0.53	0.12	0.25	0.88	0.14
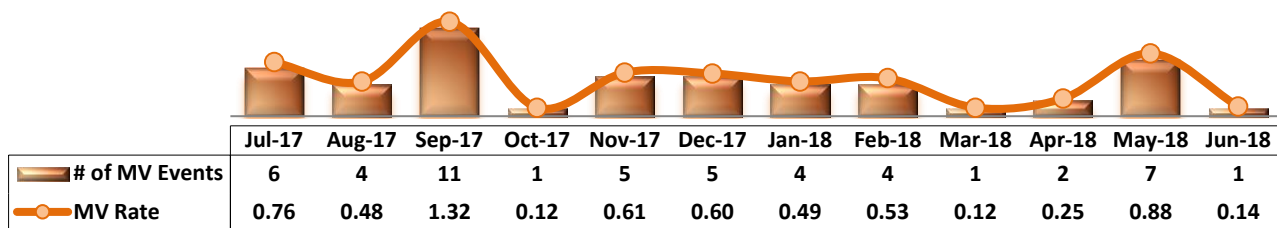
* MV Rate: Number of reported medication variance events that occurred for every 1000 inpatient days.

19. Reported Adverse Drug Reactions

	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18
# of ADRs	1	2	0	0	1	0	0	0	0	0	0	0
ADR Rate	0.13	0.24	0.00	0.00	0.12	0.00	0.00	0.00	0.00	0.00	0.00	0.00
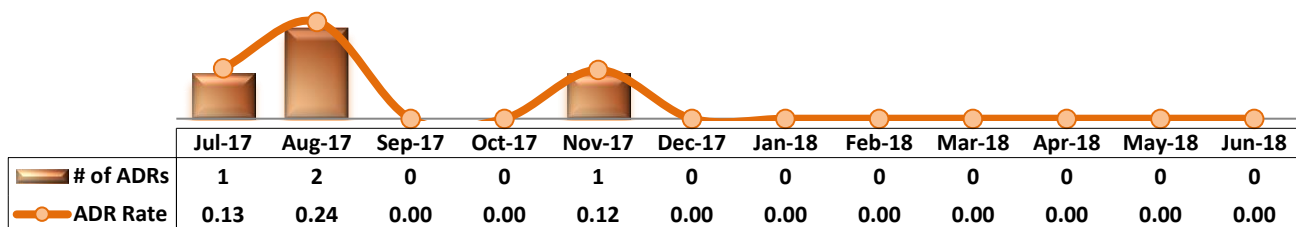
* ADR Rate: Number of reported adverse drug reaction events that occurred for every 1000 inpatient days.

20. Percent of Missing Documentation on Med-Administration

Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18
0.27%	0.37%	0.34%	0.28%	0.34%	0.32%	0.29%	0.34%	0.23%	0.21%	0.24%	0.27%

21. Medication Refusal Rate*

Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18
6.02%	5.82%	5.35%	5.80%	5.70%	6.48%	5.09%	5.62%	5.61%	5.40%	4.63%	4.02%
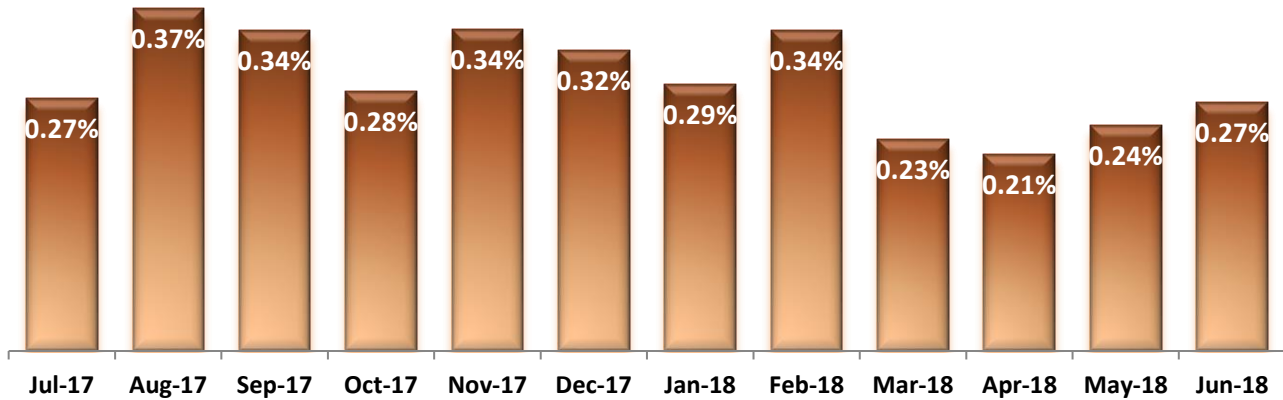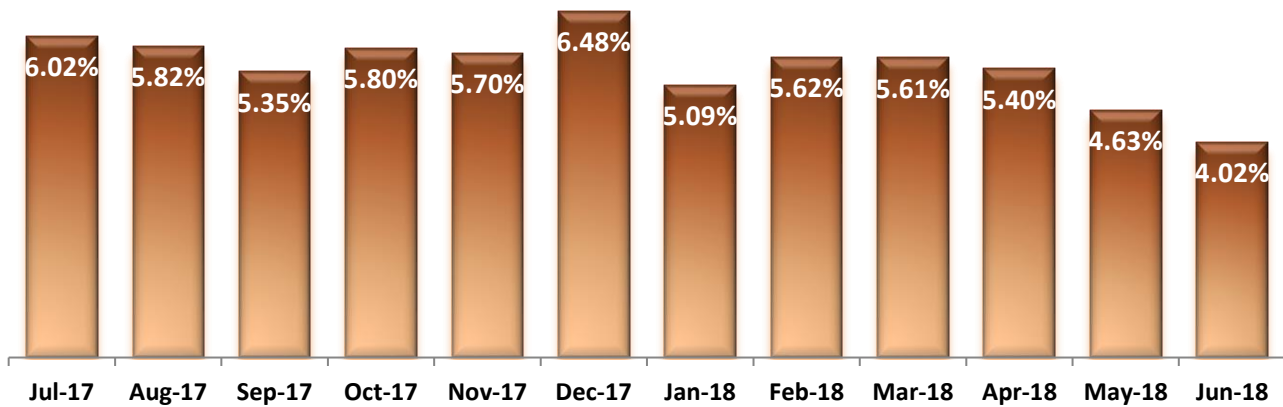
* Medication Refusal Rate: the number of refused medication doses divided by the total number of doses scheduled for administration.

22. Number of STAT Events and Individuals Involved
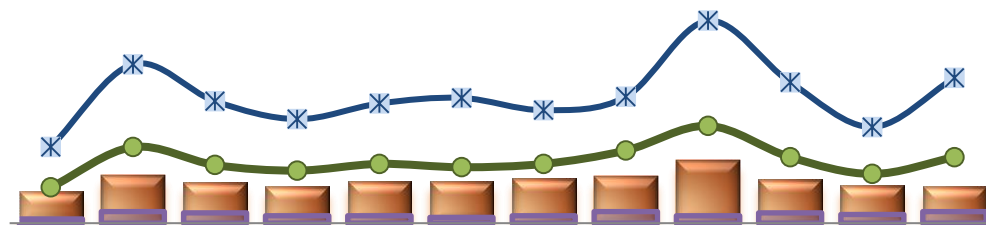
	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18
IICs w/ >=1 STAT	22	33	28	25	29	29	31	32	43	30	26	25
IICs w/ >=3 STAT Events	3	8	7	5	5	4	5	8	5	7	6	8
Total STAT Events	32	68	52	47	53	50	53	65	87	59	44	59
Total STAT Orders	68	142	109	93	107	112	101	113	181	126	86	130

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Key Trends: Environment of Care (23)

- Seventy-seven percent (77%) of the work orders submitted in June were completed within 3 days, indicating a substantial increase from the previous month, May (69%).

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23.   Percentage of SiteFM Work Orders Completed within 3 Days

	Jul-17 (n=690)	Aug-17 (n=680)	Sep-17 (n=629)	Oct-17 (n=754)	Nov-17 (n=606)	Dec-17 (n=589)	Jan-18 (n=751)	Feb-18 (n=737)	Mar-18 (n=760)	Apr-18 (n=781)	May-18 (n=767)	Jun-18 (n=656)
%	72%	74%	76%	72%	68%	70%	77%	72%	73%	69%	69%	77%
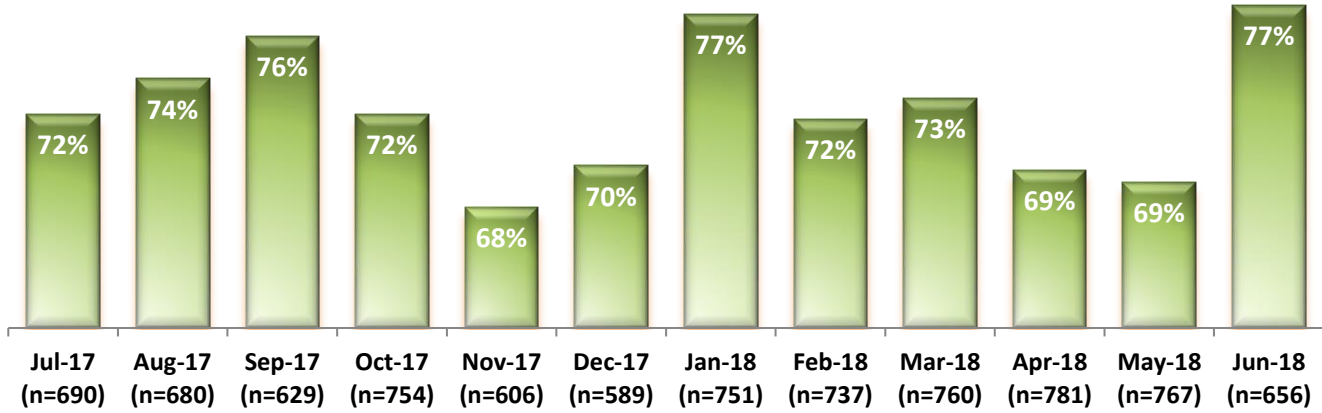
Key Trends: Demographics, Legal Status, and Length of Stay (24 - 25)

- Though there was no substantial change in the age distribution in June, the number of patients 60 years of age or older continues to increase (37%, 40%, 42%).

- Thirty-seven percent (37%) of patients' Length of Stay (LOS) is between 30 days and 364 days.

- For individuals in care with a civil legal status, the average LOS and median LOS increased.

- For individuals with a pre-trial status in care and individuals with a post-trial legal status, the average LOS and the median LOS decreased. For all individuals in care, the average LOS increased and median LOS decreased.

24. Demographics

Trend of Gender Distribution

Date	Female	Male
07/31/17	30%	70%
08/31/17	29%	71%
09/30/17	29%	71%
10/31/17	30%	70%
11/30/17	30%	70%
12/31/17	29%	71%
01/31/18	28%	72%
02/28/18	28%	72%
03/31/18	29%	71%
04/30/18	29%	71%
05/31/18	29%	71%
06/30/18	30%	70%
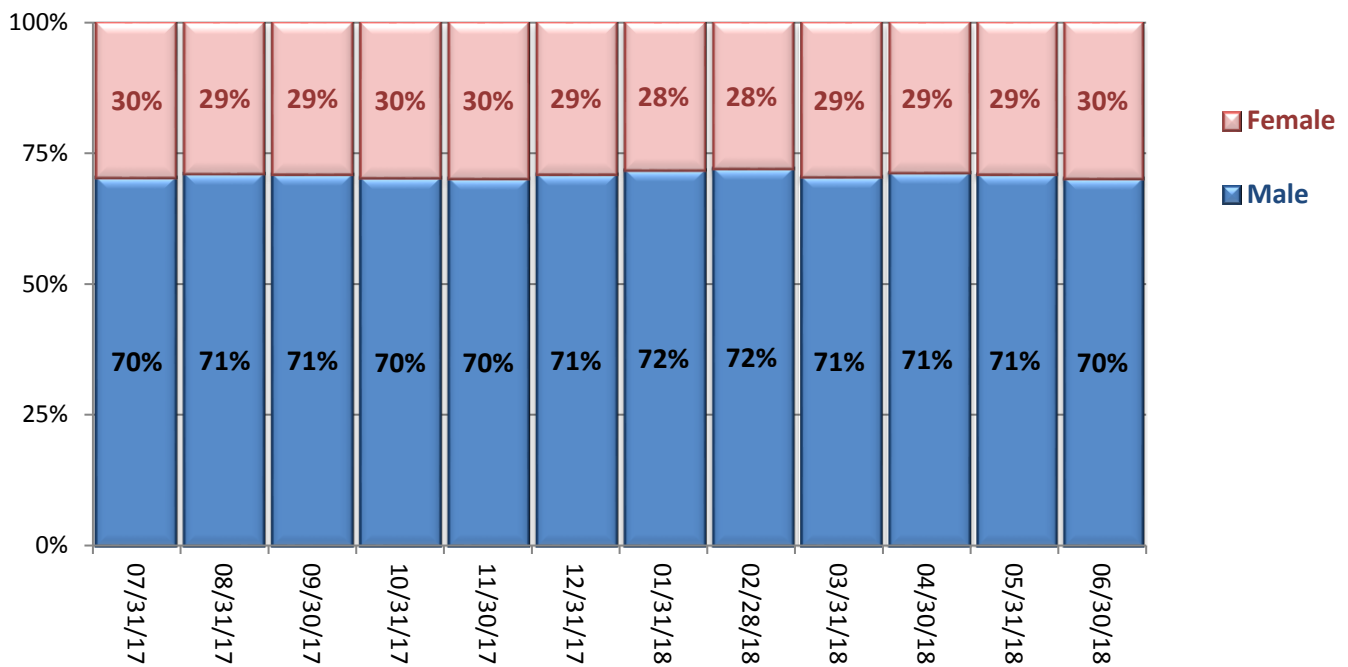
Trend of Age Distribution

Age Group

- >=60 yrs
- >=50 and <60 yrs
- >=40 and <50 yrs
- >=30 and <40 yrs
- <30 yrs
- ✖ Median Age **55 yrs**
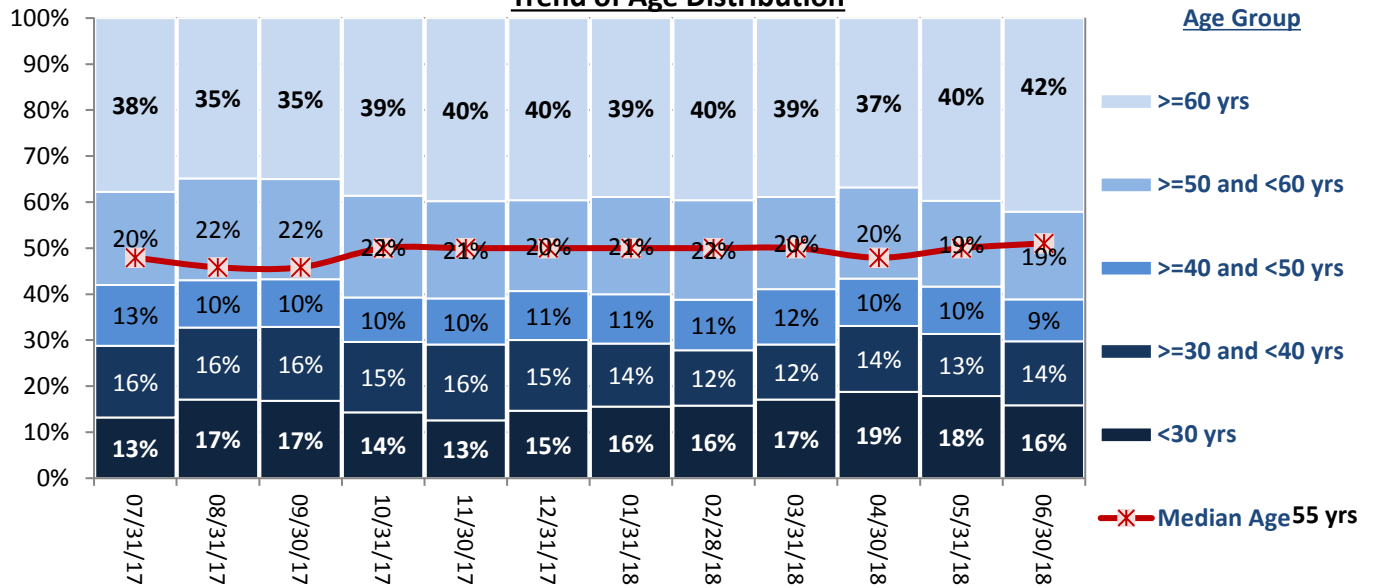
Trend of Legal Status Distribution

- Forensic Post-trial
- Forensic Pre-trial
- Civil

25.   Length of Stay

Trend of Length of Stay

	Length of Stay
	■ >= 20 years
	■ >= 5 years & < 20 years
	■ >= 2 years & < 5 years
	■ >= 1 year & < 2 years
	■ >=30 days & <365 days
	■ <30 days

Date	>= 20 years	>= 5 & < 20 years	>= 2 & < 5 years	>= 1 & < 2 years	>=30 days & <365 days	<30 days
07/31/17	12%	15%	13%	9%	39%	12%
08/31/17	11%	14%	12%	8%	36%	20%
09/30/17	11%	14%	12%	8%	37%	18%
10/31/17	11%	14%	11%	10%	39%	15%
11/30/17	11%	13%	12%	9%	41%	13%
12/31/17	12%	14%	12%	10%	40%	13%
01/31/18	12%	14%	12%	10%	40%	12%
02/28/18	11%	15%	12%	10%	40%	12%
03/31/18	11%	15%	11%	9%	41%	13%
04/30/18	11%	15%	11%	10%	40%	13%
05/31/18	12%	14%	11%	11%	41%	11%
06/30/18	12%	14%	10%	11%	37%	16%

Average and Median Length of Stay for Individuals in Care

Average LOS

Date	Average LOS
07/31/17	2345 d
08/31/17	2154 d
09/30/17	2163 d
10/31/17	2111 d
11/30/17	2107 d
12/31/17	2167 d
01/31/18	2206 d
02/28/18	2165 d
03/31/18	2099 d
04/30/18	2117 d
05/31/18	2212 d
06/30/18	2216 d

Median LOS

Date	Median LOS
07/31/17	347 d
08/31/17	274 d
09/30/17	284 d
10/31/17	278 d
11/30/17	272 d
12/31/17	298 d
01/31/18	325 d
02/28/18	316 d
03/31/18	278 d
04/30/18	298 d
05/31/18	329 d
06/30/18	322 d
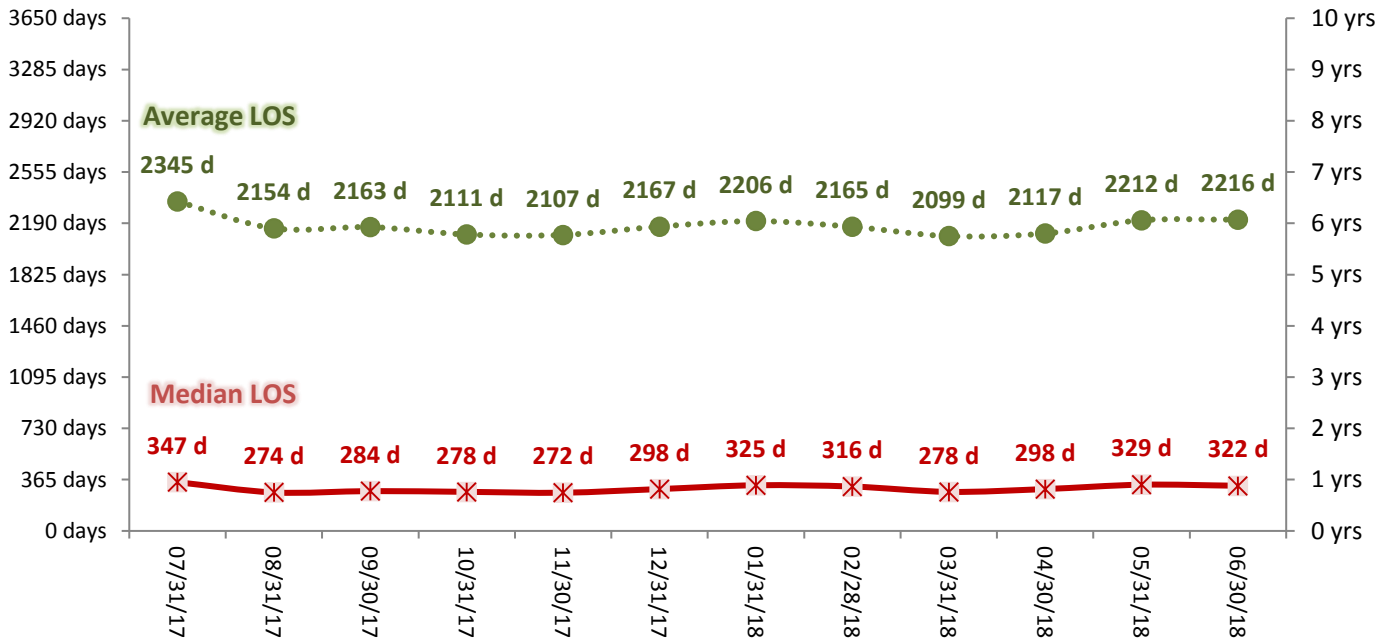
Length of Stay for Individuals in Care with Civil Legal Status

Average LOS

1664 d 1607 d 1566 d 1602 d 1628 d 1669 d 1558 d 1563 d 1550 d 1507 d 1418 d 1472 d

Median LOS

411 d 406 d 390 d 388 d 413 d 449 d 454 d 469 d 484 d 430 d 413 d 429 d

1826 days
1461 days
1096 days
731 days
365 days
0 days

07/31/17 08/31/17 09/30/17 10/31/17 11/30/17 12/31/17 01/31/18 02/28/18 03/31/18 04/30/18 05/31/18 06/30/18
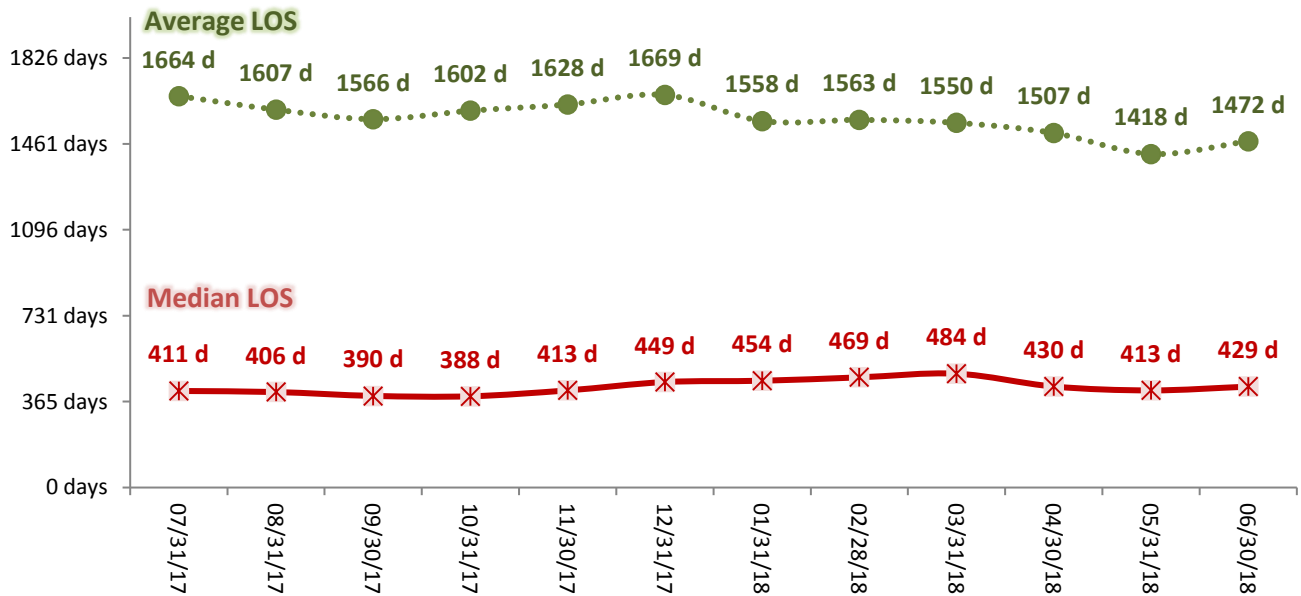
Length of Stay for Individuals in Care with Pre-trial Legal Status

206 d

Average LOS

151 d 152 d 160 d 165 d 170 d 173 d 178 d 171 d 177 d 173 d 167 d

97 d

56 d 52 d 68 d 65 d 74 d 81 d 78 d 64 d 67 d 72 d 64 d

Median LOS

210 days
180 days
150 days
120 days
90 days
60 days
30 days
0 days

07/31/17 08/31/17 09/30/17 10/31/17 11/30/17 12/31/17 01/31/18 02/28/18 03/31/18 04/30/18 05/31/18 06/30/18
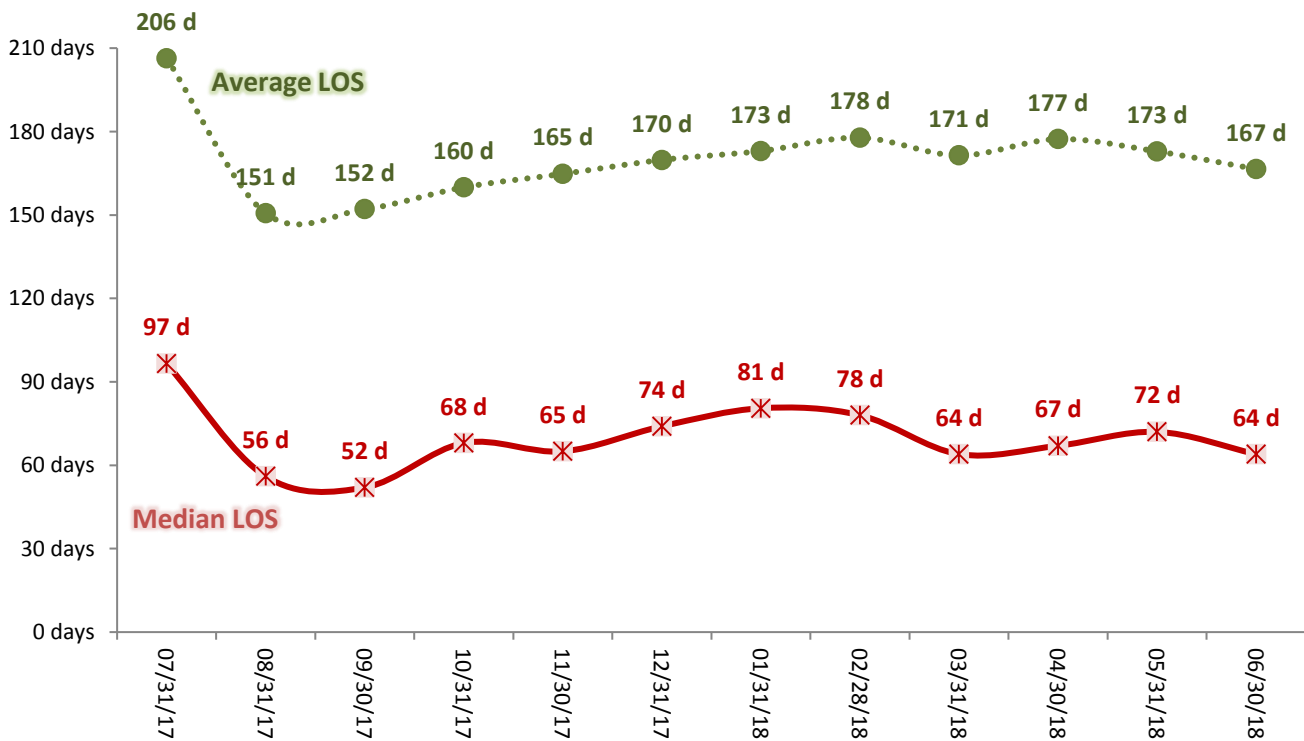
Length of Stay for Individuals in Care with Post-trial Legal Status
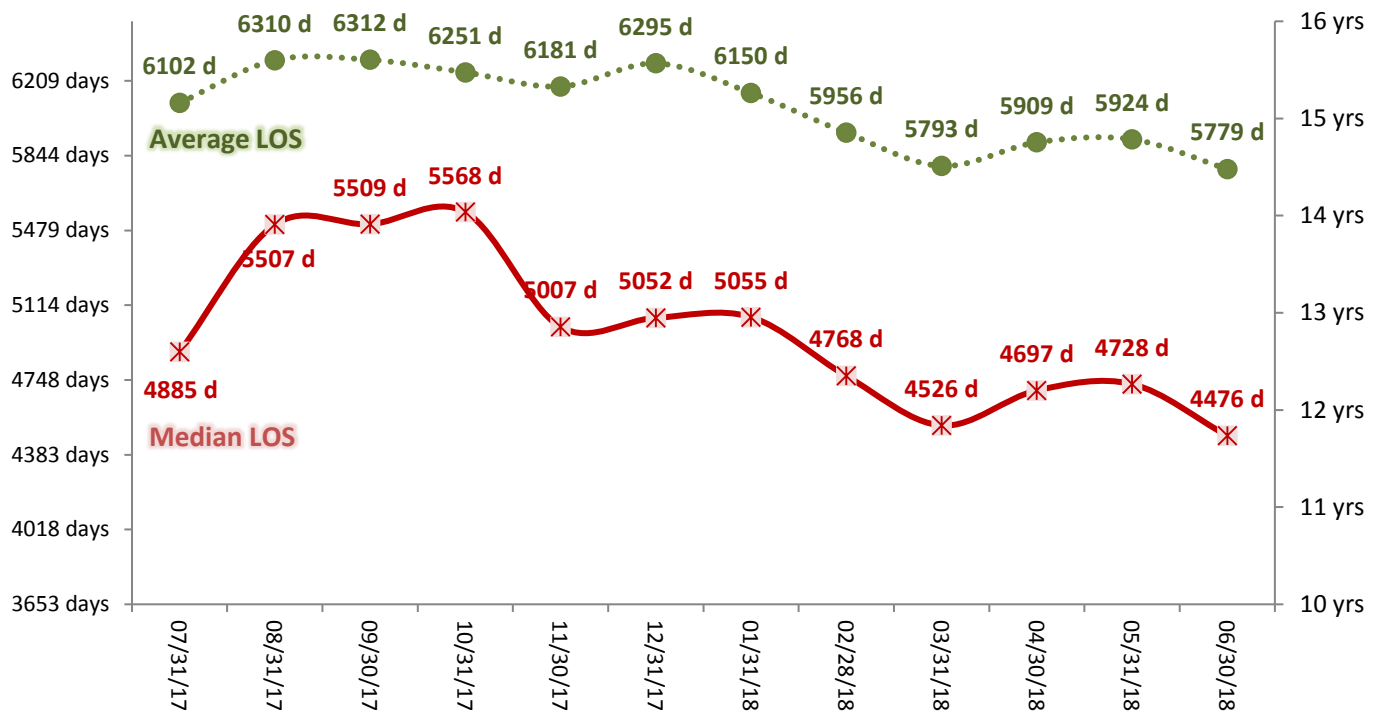
Performance Related Information for Staff & Managers

1. Census, Admissions, Discharges & Transfers

Data Source: Avatar   *Updated as of 08/16/18*

Category		Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Monthly Average	Total (12mths)	Figure
Admissions	Civil	7	14	7	10	6	4	12	8	9	7	12	12	9	108	**Figure 1**
	Pre-trial	22	47	30	33	29	32	18	20	27	29	18	27	28	332	
	Post-trial	2	0	1	1	2	1	2	2	1	0	1	3	1	16	
	Total	**31**	**61**	**38**	**44**	**37**	**37**	**32**	**30**	**37**	**36**	**31**	**42**	**38**	**456**	
Discharges	Civil	12	11	10	12	9	7	6	10	11	11	23	16	**12**	138	**Figure 2**
	Pre-trial	24	24	28	29	27	34	28	16	22	27	26	25	**26**	310	
	Post-trial	1	2	2	2	2	2	1	1	1	1	1	1	**1**	17	
	Total	**37**	**37**	**40**	**43**	**38**	**43**	**35**	**27**	**34**	**39**	**50**	**42**	**39**	**465**	
Net Increase During Month	Civil	-5	3	-3	-2	-3	-3	6	-2	-2	-4	-11	-4		-30	
	Pre-trial	-2	23	2	4	2	-2	-10	4	5	2	-8	2		22	
	Post-trial	1	-2	-1	-1	0	-1	1	1	0	-1	0	2		-1	
	Total	**-6**	**24**	**-2**	**1**	**-1**	**-6**	**-3**	**3**	**3**	**-3**	**-19**	**0**		**-9**	
All Individuals on Roll <u>at End</u> of Month		**257**	**281**	**279**	**280**	**279**	**273**	**270**	**273**	**275**	**272**	**252**	**252**	**270**		
a. Present on Unit		253	276	274	278	276	270	270	272	273	269	249	251	268		
b. On AL		3	4	4	1	2	2	0	1	1	1	2	0	2		
c. On UL		1	1	1	1	1	1	0	0	1	2	1	1	1		
All Individuals on Roll: <u>Daily Average during Month</u>*		**261**	**271**	**281**	**275**	**278**	**273**	**268**	**270**	**272**	**272**	**260**	**248**	**269**		**Figure 3**
a. Present on Unit		**258**	**267**	**278**	**271**	**274**	**270**	**265**	**269**	**270**	**270**	**257**	**246**	**266**		
b. On AL		2	3	2	3	3	2	2	1	1	1	1	1	3.8		
c. On UL		1	1	1	1	1	1	1	0	1	1	1	1	0.94		
Patient Days**		7947	8261	8329	8416	8213	8381	8226	7526	8379	8109	7978	7387	8096	97152	
Inter-Unit Transfers during Month		**9**	**47**	**25**	**30**	**15**	**17**	**17**	**20**	**18**	**23**	**18**	**9**	**21**	**248**	**Figure 4**
Medical Leaves Initiated during Month	Emergency	11	20	10	13	13	7	8	9	9	8	10	7	**10**	125	
	Non-Emer	35	30	33	25	8	21	16	13	33	32	21	25	**24**	292	
	Total	**46**	**50**	**43**	**38**	**21**	**28**	**24**	**22**	**42**	**40**	**31**	**32**	**35**	**417**	
Non-Medical Leaves Initiated during Month		**176**	**192**	**192**	**196**	**171**	**167**	**154**	**112**	**88**	**101**	**87**	**106**	**145**	**1742**	
UL Initiated during Month		**0**	**1**	**2**	**0**	**1**	**0**	**0**	**0**	**1**	**1**	**0**	**2**	**1**	**8**	
Total Unique Patients Served during Month		**294**	**315**	**317**	**323**	**315**	**315**	**305**	**299**	**307**	**311**	**297**	**294**	**308**	**628**	
30 Day Readmission ***	Civil	0	0	0	0	0	0	1	0	0	3	1	0	**0**	5	
	Pre-trial	0	1	0	0	0	0	0	0	0	0	0	0	**0**	1	
	Post-trial	0	0	0	0	0	0	0	0	0	0	0	0	**0**	0	
	Total	**0**	**1**	**0**	**0**	**0**	**0**	**1**	**0**	**0**	**3**	**1**	**0**	**1**	**6**	

*   *This is the average number of inidividuals served on a given day for the respective month. Due to rounding from average calculation, numbers from its subcategories a, b, & c may not add up to the total number on this row.*

**   *It counts the number of patients who are present on the unit and excludes those on authorized or unauthorized leave at 11:59pm on a given day.*

***   *Number of patients returning within 30 days of discharges that occurred during month.*

Office of Statistics and Reporting (OSR), Saint Elizabeths Hospital

Performance Related Information for Staff & Managers

2. Key Performance Indicators

Data Source: UI DB, MV DB, ADR DB, Restraint/Seclusion Log, and Avatar   *Updated as of 08/16/18*

Category		Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Monthly Average	NPR* (Jun-13)	Figure
30 Day Readmit (Discharge Cohort)**	Civil	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	16.7%	0.0%	0.0%	27.3%	4.3%	0.0%	3.6%		Figure 5
	Pre-trial	0.0%	4.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.3%		
	Post-trial	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%		
	Combined	0.0%	2.7%	0.0%	0.0%	0.0%	0.0%	2.9%	0.0%	0.0%	7.7%	2.0%	0.0%	1.3%	6.9%	
Number of Unusual Incidents*		136	161	162	188	155	163	153	175	177	149	175	177	164		Figure 6
Patient Unusual Incident Rate		15.2	17.9	18.4	20.7	17.4	18.1	17.0	21.8	20.1	17.3	19.4	22.3	18.8		Figure 7
UI by Severity	Catastrophe	0	0	0	0	0	0	0	0	0	0	0	0	0		Figure 9
	High	30	34	39	29	30	32	21	39	37	33	27	30	32		
	Medium	51	54	63	54	66	62	45	51	62	51	67	52	57		
	Low	55	73	60	105	58	69	87	85	78	65	81	95	76		
Physical Assault Incident Rate		3.6	4.7	5.0	5.3	3.3	5.6	4.1	6.6	6.4	4.4	4.5	5.4	4.9		
Selected Types of Incidents	Physical Assault	29	39	42	45	27	47	34	50	54	36	36	40	40		Figure 10
	Aggressive Behav.	51	55	55	58	65	57	46	64	64	65	76	82	62		
	Psych Emergency	38	39	51	40	47	54	26	49	61	51	48	53	46		
	Fall	15	20	31	33	19	25	18	16	19	12	16	11	20		
	Injury	23	23	36	25	17	21	23	25	19	24	30	23	24		
Physical Assaults by Severity	High	9	15	15	10	8	10	4	17	18	10	9	14	13		Figure 11
	Medium	12	11	14	13	13	19	14	15	20	15	15	10	14		
	Low	8	13	13	22	6	18	16	18	16	11	12	16	14		
Patient Injury Rate***		0.38	0.24	0.48	0.24	0.49	0.12	0.36	0.13	0.24	0.12	0.38	0.14	0.28	0.38	
Patients with Major Injuries***		3	2	4	2	4	1	3	1	2	1	3	1	2		Figure 12
Total Patients Injured***		14	17	24	14	16	14	11	12	9	19	20	12	15		
Total Staff Injured***		15	8	17	14	4	8	13	14	14	9	7	7	11		Figure 13
Patient Fall Rate		1.76	1.94	3.24	3.45	1.95	2.74	1.95	2.26	2.15	1.73	1.25	1.49	2.17		
Total Patients who Fell		14	16	27	29	16	23	23	23	23	23	23	23	18		Figure 14
Total Staff who Fell		2	2	4	4	2	2	1	0	1	1	6	2	2		
Percent of Patients Restrained		10.9%	9.8%	12.3%	8.7%	9.8%	12.4%	9.2%	12.4%	14.3%	15.1%	12.5%	12.2%	4.5%	5.8%	Figure 15
Percent of Patients Secluded		5.1%	3.2%	4.1%	5.3%	5.7%	7.3%	4.6%	6.4%	6.8%	6.1%	7.1%	3.7%	5.4%	2.4%	
Restraint Hours Rate		0.205	0.282	0.296	0.138	0.276	0.206	0.152	0.293	0.327	0.361	0.264	0.454	0.269	0.71	Figure 16
Seclusion Hours Rate		0.150	0.116	0.251	0.188	0.182	0.324	0.132	0.318	0.233	0.171	0.194	0.166	0.202	0.44	
Elopement Rate		0.00	0.12	0.24	0.00	0.12	0.00	0.00	0.00	0.12	0.12	0.00	0.27	0.09	0.13	Figure 17
Medication Variance Rate		0.76	0.48	1.32	0.12	0.61	0.60	0.49	0.53	0.12	0.25	0.88	0.14	0.52		Figure 18
Adverse Drug Reaction Rate		0.13	0.24	0.00	0.00	0.12	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.04		Figure 19
Missing Med-Admin Documentation		0.27%	0.37%	0.34%	0.28%	0.34%	0.32%	0.29%	0.34%	0.23%	0.21%	0.24%	0.27%	0.29%		Figure 20
Percent of Medication Refusal		6.02%	5.82%	5.35%	5.80%	5.70%	6.48%	5.09%	5.62%	5.61%	5.40%	4.63%	4.02%	5.49%		Figure 21
SiteFM Work Orders		72%	74%	76%	72%	68%	70%	77%	72%	73%	69%	69%	77%	72%		
Completed within 3 days		497	501	476	543	410	410	576	529	553	542	528	506	506		Figure 23
Total SiteFM Work Orders		690	680	629	754	606	589	751	737	760	781	767	656	700		

 *   National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2013, Published in November 2013.
 ** Percentage of patients returning within 30 days of discharges that occurred during month
 *** Refer to the next page [UI & Medication]

Performance Related Information for Staff & Managers

3. Unusual Incident & Medication

Data Source: UI DB, MV DB, ADR DB, and Avatar   Updated as of 08/16/18

Category		Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Monthly Average	Total (12mths)	NPR* (Jun-13)
Unusual Incidents (excluding MV)**	**Total UIs**	136	161	162	188	155	163	153	175	177	149	175	177	164	1971	
	Major UIs Only	95	116	128	134	110	122	101	115	132	111	123	111	117	1398	
	Pt Involved UI Only	121	148	153	174	143	152	140	164	168	140	155	165	152	1823	
	Patient UI Rate	*15.2*	*17.9*	*18.4*	*20.7*	*17.4*	*18.1*	*17.0*	*21.8*	*20.1*	*17.3*	*19.4*	*22.3*		*18.8*	
	Unique Pts Involved in UI	85	97	107	114	90	113	105	107	108	98	99	100	102	1223	
Selected Types of Incidents	**Physical Assault**	29	39	42	45	27	47	34	50	54	36	36	40	40	479	
	Aggressive Behavior	51	55	55	58	65	57	46	64	64	65	76	82	62	738	
	Psych Emergency	38	39	51	40	47	54	26	49	61	51	48	53	46	557	
	Fall	15	20	31	33	19	25	18	16	19	12	16	11	20	235	
	Injury	23	23	36	25	17	21	23	25	19	24	30	23	24	289	
	Physical Assault Rate	*3.6*	*4.7*	*5.0*	*5.3*	*3.3*	*5.6*	*4.1*	*6.6*	*6.4*	*4.4*	*4.5*	*5.4*		*4.9*	
UI by Severity	**Catastrophe**	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	High	30	34	39	29	30	32	21	39	37	33	27	30	32	381	
	Medium	51	54	63	54	66	62	45	51	62	51	67	52	57	678	
	Low	55	73	60	105	58	69	87	85	78	65	81	95	76	911	
Physical Assaults by Severity	**High**	9	15	15	10	8	10	4	17	18	10	9	14	13	139	
	Medium	12	11	14	13	13	19	14	15	20	15	15	10	14	171	
	Low	8	13	13	22	6	18	16	18	16	11	12	16	14	169	
Total Patients who Fell		14	16	27	29	16	23	16	17	18	14	10	11	18	211	
Patient Fall Rate		*1.76*	*1.94*	*3.24*	*3.45*	*1.95*	*2.74*	*1.95*	*2.26*	*2.15*	*1.73*	*1.25*	*1.49*		*2.17*	
Total Staff who Fell		2	2	4	4	2	2	1	0	1	1	6	2	2	27	
Total Patients Injured**		14	17	24	14	16	14	11	12	9	19	20	12	15	182	
Patients with Major Injuries**		3	2	4	2	4	1	3	1	2	1	3	1	2	27	
*Patient Injury Rate****		*0.38*	*0.24*	*0.48*	*0.24*	*0.49*	*0.12*	*0.36*	*0.13*	*0.24*	*0.12*	*0.38*	*0.14*		*0.28*	*0.38*
Total Staff Injured**		15	8	17	14	4	8	13	14	14	9	7	7	11		
Total ULs Documented in Avatar		0	1	2	0	1	0	0	0	1	1	0	2	1	9	
Elopement Rate		*0.00*	*0.12*	*0.24*	*0.00*	*0.12*	*0.00*	*0.00*	*0.00*	*0.12*	*0.12*	*0.00*	*0.27*		*0.09*	*0.13*
Med Variance (MV) Reports**		6	4	11	1	5	5	4	4	1	2	7	1	4	51	
MV Rate		*0.76*	*0.48*	*1.32*	*0.12*	*0.61*	*0.60*	*0.49*	*0.53*	*0.12*	*0.25*	*0.88*	*0.14*		*0.52*	
Adverse Drug Reactions Reports		1	2	0	0	1	0	0	0	0	0	0	0	0	4	
ADR Rate		*0.13*	*0.24*	*0.00*	*0.00*	*0.12*	*0.00*	*0.00*	*0.00*	*0.00*	*0.00*	*0.00*	*0.00*		*0.04*	
Total Med Administrations Scheduled		103289	105056	106921	109486	106186	107084	103991	93275	102811	98854	95516	88224		1220693	
Total Missing Documentations		279	385	367	304	366	344	297	320	233	208	231	235		3569	
Percent of Missing Documentation		*0.27%*	*0.37%*	*0.34%*	*0.28%*	*0.34%*	*0.32%*	*0.29%*	*0.34%*	*0.23%*	*0.21%*	*0.24%*	*0.27%*		*0.29%*	
Total Medication Doses Refused		6215	6114	5720	6347	6052	6935	5298	5242	5771	5342	4418	3550		67004	
Percent of Medication Refusal		*6.02%*	*5.82%*	*5.35%*	*5.80%*	*5.70%*	*6.48%*	*5.09%*	*5.62%*	*5.61%*	*5.40%*	*4.63%*	*4.02%*		*5.49%*	
Total STAT Orders		68	142	109	93	107	112	101	113	181	126	86	130	114		**Figure 22**
Total STAT Events**		32	68	52	47	53	50	53	65	87	59	44	59	56		
Total Patients with 1+ STAT Events		22	33	28	25	29	29	31	32	43	30	26	25	29		
Total Patients with 3+ STAT Events		3	8	7	5	5	4	5	8	5	7	6	8	6		

* *National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2013, Published in November 2013.*

** *Numbers may change if any additional UI report is made after the data run date from UI database (around the 15th of the following month); According to the revised UI policy as of November 4, 2013, a medication variance (MV) incident became no longer considered to be an unusual incident, and a medication or vital sign refusal incident is not longer an UI as of May 2014. UI data for the past 12 months in this report has been updated to reflect this change and reanalyzed in order to show the UI trend in consistent logic.*

*** *Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of patients injured represents all of the reported injuries including minor injuries treated with first aid alone. However, the patient injury rate considers only the number of patient injuries that required beyond first-aid level treatment based on the NRI definition and the patient injury rate is the number of 'major' patient injuries per every 1000 inpatient days*

**** *One STAT event may involve more than one STAT order for the same patient. Any orders placed within 20 minute timeframe are considered to belong to one STAT event. All STAT order counts are from Pharmacy only..no LABS orders,etc…*

Performance **R**elated **I**nformation for **S**taff & **M**anagers

4. Restraint & Seclusion

Data Source: Restraint/Seclusion Log and UI DB (for # of total events and patients) and Avatar (for patient days/hours)   *Updated as of 08/16/18*

Category		Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Monthly Average	Total (12mths)	NPR* (Jun-13)
Number of Restraint Events	Mechanical	23	31	31	12	25	23	16	23	31	33	21	40	25.8		
	Physical Hold	41	35	41	26	31	34	24	41	52	37	35	36	36.1		
	Total	64	66	72	38	56	57	40	64	83	70	56	76	61.8		
Number of Unique Patients Restrained	Mechanical	9	15	18	8	13	15	9	13	17	20	13	17	13.9		
	Physical Hold	23	16	21	20	18	24	19	24	27	27	24	19	21.8		
	Total	32	31	39	28	31	39	28	37	44	47	37	36	35.8		
Percentage of Patients Restrained**	Mechanical	*3.1%*	*4.8%*	*5.7%*	*2.5%*	*4.1%*	*4.8%*	*3.0%*	*4.3%*	*5.5%*	*6.4%*	*4.4%*	*5.8%*	*4.5%*		
	Physical Hold	7.8%	5.1%	6.6%	6.2%	5.7%	7.6%	6.2%	8.0%	8.8%	8.7%	8.1%	6.5%	7.1%		
	Total	10.9%	9.8%	12.3%	8.7%	9.8%	12.4%	9.2%	12.4%	14.3%	15.1%	12.5%	12.2%	11.6%		5.8%
Total Restraint Hours (h:mm)**	Mechanical	36:26	53:45	57:05	23:18	51:16	40:12	28:39	49:51	63:19	68:47	48:34	78:56	50:00	600:08	
	Physical Hold	2:41	2:12	2:00	4:34	3:14	1:17	1:18	3:07	2:26	1:29	2:02	1:31	2:19	27:51	
	Total	39:07	55:57	59:05	27:52	54:30	41:29	29:57	52:58	65:45	70:16	50:36	80:27	52:19	627:59	
Restraint Hours Rate**	Mechanical	*0.191*	*0.271*	*0.286*	*0.115*	*0.260*	*0.200*	*0.145*	*0.276*	*0.315*	*0.353*	*0.254*	*0.445*	*0.257*	6:10	
	Physical Hold	0.014	0.011	0.010	0.023	0.016	0.006	0.007	0.017	0.012	0.008	0.011	0.009	0.012	0:17	
	Total	0.205	0.282	0.296	0.138	0.276	0.206	0.152	0.293	0.327	0.361	0.264	0.454	0.269	6:27	0.71
Number of Seclusion Events		24	16	17	25	28	39	16	38	36	23	24	16	25.2	302	
Number of Unique Patients Secluded		15	10	13	17	18	23	14	19	21	19	21	11	16.8		
Percentage of Patients Secluded		*5.1%*	*3.2%*	*4.1%*	*5.3%*	*5.7%*	*7.3%*	*4.6%*	*6.4%*	*6.8%*	*6.1%*	*7.1%*	*3.7%*	*5.4%*		2.4%
Total Seclusion Hours (h:mm)		28:36	22:58	50:08	37:54	35:58	65:13	26:06	57:21	46:53	33:22	37:11	29:28	39:15	471:08	
Seclusion Hours Rate		*0.150*	*0.116*	*0.251*	*0.188*	*0.182*	*0.324*	*0.132*	*0.318*	*0.233*	*0.171*	*0.194*	*0.166*		*0.202*	*0.44*

*   *National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2013, Published in November 2013.*

** *Restraint data prior to April 2015 includes only mechanical restraints. The Hospital's restraint policy has been revised to consider a physical hold a restraint and data as of April 2015 reflects this change. The duration of each physical hold event is counted as one (1) minute as a physical hold is ordered/used only as a temporary intervention that lasts less than a minute to break up any physical altercations or to administer emergency medications.*

Performance Related Information for Staff & Managers

5. Major Unusual Incidents by Incident Location/Unit

Data Source: UI DB   *Updated as of 08/16/18*

Category		Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Monthly Average	Total (12mths)	Percent
Total Unusual Incidents		*136*	*161*	*162*	*188*	*155*	*163*	*153*	*175*	*177*	*149*	*175*	*177*	*164*	*1971*	*100%*
Incident Location	1A	9	2	11	9	2	11	10	7	15	4	5	7	8	92	5%
	1B	8	25	12	21	18	11	18	7	16	12	10	11	14	169	9%
	1C	23	28	28	16	19	17	15	46	28	25	33	30	26	308	16%
	1D	9	11	29	24	11	25	15	22	24	22	13	33	20	238	12%
	1E	8	16	4	13	10	8	6	12	10	18	20	7	11	132	7%
	1F	29	16	11	24	23	23	21	16	18	12	21	17	19	231	12%
	1G	12	14	15	14	8	21	15	15	12	6	7	7	12	146	7%
	2A	3	2	2	1	4	2	4	4	1	4	6	6	3	39	2%
	2B	2	3	3	5	2	3	3	5	1	2	2	3	3	34	2%
	2C	3	7	10	17	11	11	11	12	10	10	12	13	11	127	6%
	2D	11	7	16	16	22	12	13	13	22	19	13	24	16	188	10%
	TLC	5	11	8	8	6	7	7	11	7	4	8	7	7	89	5%
	Other	14	19	13	20	19	12	15	5	13	11	25	12	15	178	9%
Physical Assault		*29*	*39*	*42*	*43*	*27*	*47*	*34*	*50*	*54*	*36*	*36*	*40*	*40*	*477*	*100%*
Incident Location	1A	0	1	2	0	0	1	1	1	4	1	0	0	1	11	2%
	1B	1	2	3	7	2	2	1	3	3	3	2	2	3	31	6%
	1C	4	9	9	1	2	4	2	7	5	3	10	9	5	65	14%
	1D	5	4	7	8	2	6	3	8	12	6	0	5	6	66	14%
	1E	0	4	0	5	2	3	2	4	3	5	4	3	3	35	7%
	1F	9	8	6	10	7	11	13	8	3	7	5	5	8	92	19%
	1G	3	0	4	1	0	8	2	7	4	0	2	2	3	33	7%
	2A	0	0	0	0	0	1	1	1	0	0	1	0	0	4	1%
	2B	0	1	0	0	2	1	0	0	0	0	0	1	0	5	1%
	2C	0	2	3	5	1	1	3	3	4	2	3	3	3	30	6%
	2D	2	5	6	6	4	5	4	6	10	7	3	8	6	66	14%
	TLC - Intensive	0	2	2	0	1	1	1	0	0	0	0	0	1	7	1%
	TLC - Transitional	1	0	0	0	0	2	1	2	6	1	2	0	1	15	3%
	Other	4	1	0	0	4	1	0	0	0	1	4	2	1	17	4%

Performance Related Information for Staff & Managers

5. Major Unusual Incidents by Incident Location/Unit

Data Source: UI DB   *Updated as of 08/16/18*

Category		Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Monthly Average	Total (12mths)	Percent
Aggressive Behavior		*51*	*55*	*55*	*58*	*65*	*57*	*46*	*64*	*64*	*65*	*76*	*82*	*62*	*738*	*100%*
Incident Location	1A	2	0	1	0	1	1	1	1	1	0	1	2	1	11	2%
	1B	1	3	0	1	1	0	0	0	3	3	3	3	2	18	4%
	1C	9	13	13	11	11	8	7	22	17	11	18	17	13	157	33%
	1D	3	4	18	12	6	17	11	10	9	13	12	20	11	135	28%
	1E	3	7	2	2	5	2	2	3	2	10	12	2	4	52	11%
	1F	16	4	4	11	14	7	5	4	11	4	10	6	8	96	20%
	1G	4	7	7	3	3	8	7	5	4	2	3	3	5	56	12%
	2A	1	1	0	0	1	0	0	2	0	2	1	4	1	12	3%
	2B	0	0	1	1	0	0	0	3	0	2	1	0	1	8	2%
	2C	0	2	2	6	5	5	3	5	5	8	5	7	4	53	11%
	2D	5	1	5	4	12	5	8	5	9	6	4	13	6	77	16%
	TLC - Intensive	0	2	1	1	2	1	0	2	1	0	0	3	1	13	3%
	TLC - Transitional	2	5	1	2	0	0	0	0	0	1	1	1	1	13	3%
	Other	5	6	0	4	4	3	2	2	2	3	5	1	3	37	8%
Psych Emergency		*38*	*39*	*51*	*40*	*47*	*54*	*26*	*49*	*61*	*51*	*48*	*53*	*46*	*557*	*100%*
Incident Location	1A	0	0	0	0	0	0	1	1	1	0	0	0	0	3	1%
	1B	0	0	0	3	0	0	0	0	0	1	0	0	0	4	1%
	1C	10	11	13	5	10	9	3	11	9	10	15	13	10	119	25%
	1D	5	5	14	10	5	17	6	10	15	11	2	14	10	114	24%
	1E	2	5	2	0	0	0	1	3	3	5	4	1	2	26	5%
	1F	11	6	4	12	16	12	7	6	8	9	13	11	10	115	24%
	1G	4	7	10	2	0	7	3	7	5	2	2	1	4	50	10%
	2A	2	0	0	0	1	0	0	0	0	0	0	0	0	3	1%
	2B	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%
	2C	0	1	2	3	1	5	2	3	6	1	4	7	3	35	7%
	2D	4	2	4	5	11	0	2	7	12	9	6	5	6	67	14%
	TLC - Intensive	0	0	0	0	0	1	0	1	1	1	0	0	0	4	1%
	TLC - Transitional	0	1	2	0	0	1	0	0	0	0	0	0	0	4	1%
	Other	0	1	0	0	3	2	1	0	1	2	2	1	1	13	3%

Performance Related Information for Staff & Managers

5. Major Unusual Incidents by Incident Location/Unit

Data Source: UI DB *Updated as of 08/16/18*

Category		Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Monthly Average	Total (12mths)	Percent
Fall		*15*	*20*	*31*	*33*	*19*	*25*	*18*	*16*	*19*	*12*	*16*	*11*	*20*	*235*	*100%*
Incident Location	1A	2	1	6	7	1	4	1	1	6	2	3	2	3	36	15%
	1B	2	8	5	8	8	7	7	3	5	3	4	3	5	63	27%
	1C	1	4	2	1	1	1	0	3	1	1	0	0	1	15	6%
	1D	0	0	2	1	0	2	0	2	1	0	0	0	1	8	3%
	1E	2	2	0	2	0	2	1	1	1	2	0	0	1	13	6%
	1F	1	1	2	0	1	3	0	1	0	1	1	2	1	13	6%
	1G	1	0	1	2	2	3	1	3	1	0	1	0	1	15	6%
	2A	2	0	1	1	1	0	1	1	0	1	1	1	1	10	4%
	2B	1	0	2	3	0	0	2	1	0	0	0	1	1	10	4%
	2C	1	1	3	2	0	0	3	0	0	0	0	1	1	11	5%
	2D	2	0	4	1	2	2	0	0	2	2	1	0	1	16	7%
	TLC - Intensive	0	1	0	0	0	1	0	0	0	0	0	0	0	2	1%
	TLC - Transitional	0	2	1	1	1	0	0	0	0	0	2	0	1	7	3%
	Other	0	0	2	4	2	0	2	0	2	0	3	1	1	16	7%
Physical Injury		*23*	*23*	*36*	*25*	*17*	*21*	*23*	*25*	*19*	*24*	*30*	*23*	*24*	*289*	*100%*
Incident Location	1A	3	0	3	1	1	3	3	2	2	1	2	1	2	22	8%
	1B	1	1	4	1	4	3	2	2	1	0	0	3	2	22	8%
	1C	1	5	6	1	2	0	3	3	1	2	7	6	3	37	13%
	1D	3	3	7	4	1	2	2	4	6	3	0	1	3	36	12%
	1E	2	2	0	4	1	0	1	0	1	5	6	1	2	23	8%
	1F	4	1	3	3	1	5	4	4	0	3	3	1	3	32	11%
	1G	4	3	0	2	0	4	1	3	1	1	0	2	2	21	7%
	2A	0	1	0	0	0	0	1	0	0	1	1	0	0	4	1%
	2B	0	0	0	2	1	0	0	1	0	0	0	0	0	4	1%
	2C	0	0	2	1	0	0	1	1	3	0	1	2	1	11	4%
	2D	2	5	7	4	2	1	1	3	4	6	3	3	3	41	14%
	TLC - Intensive	0	1	0	0	0	1	0	0	0	0	0	0	0	2	1%
	TLC - Transitional	0	1	1	0	1	1	1	1	0	0	1	0	1	7	2%
	Other	3	0	3	2	3	1	3	1	0	2	6	3	2	27	9%

* *Not every incident is a major incident. This counts only those incidents that were classified to be major based on the policy.*

Office of Statistics and Reporting (OSR), Saint Elizabeths Hospital

Performance **R**elated **I**nformation for **S**taff & **M**anagers

6A. Demographic Information of Individuals in Care

Data Source: Avatar   Updated as of 08/16/18

Category	Sub-group	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Monthly Average	Percent*
Total Active (on Roll) at End of Month*		**257**	**281**	**279**	**280**	**279**	**273**	**270**	**273**	**275**	**272**	**252**	**252**	**270**	
Gender	Female	76	81	81	83	83	79	76	76	81	78	73	75	**79**	**29.0%**
	Male	181	200	199	197	196	194	194	197	194	194	179	177	**192**	**71.0%**
Age	*Median Age (Years)*	*53 yrs*	*52 yrs*	*52 yrs*	*54 yrs*	*54 yrs*	*54 yrs*	*54 yrs*	*54 yrs*	*54 yrs*	*53 yrs*	*54 yrs*	*55 yrs*	*54 yrs*	**Figure 24**
	<30 years old	34	48	47	40	35	40	42	43	47	51	45	40	**43**	**15.8%**
	>=30 and <40 years old	40	44	45	43	46	42	37	33	33	39	34	35	**39**	**14.5%**
	>=40 and <50 years old	34	29	29	27	28	29	29	30	33	28	26	23	**29**	**10.6%**
	>=50 and <60 years old	52	62	61	62	59	54	57	59	55	54	47	48	**56**	**20.7%**
	>=60 years old	97	98	98	108	111	108	105	108	107	100	100	106	**104**	**38.4%**
Legal Status of Individuals on Roll at End of Month	Emergency	15	22	14	16	15	17	22	20	18	19	16	15	**17**	**6.4%**
	Inpatient Commitment	36	36	38	40	40	39	43	44	46	47	51	51	**43**	**15.8%**
	Outpatient Commitment	17	15	24	20	20	19	18	19	20	22	20	17	**19**	**7.1%**
	Voluntary	26	26	26	24	24	23	24	25	23	20	16	16	**23**	**8.4%**
	Non-Protesting	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0.0%**
	Civil Sub-total	*94*	*99*	*102*	*100*	*99*	*98*	*107*	*108*	*107*	*108*	*103*	*99*	*102*	*37.7%*
	DC Exam	55	62	62	70	77	80	69	69	69	71	55	57	**66**	**24.5%**
	Mentally Incompetent	37	51	47	43	36	28	25	26	28	23	25	25	**33**	**12.1%**
	Forensic Pre-trial Sub-total	*92*	*113*	*109*	*113*	*113*	*108*	*94*	*95*	*97*	*94*	*80*	*82*	*99*	*36.7%*
	NGBRI - DC	60	58	58	57	57	56	57	57	57	57	57	59	**58**	**21.3%**
	NGBRI - US	5	5	5	4	4	4	4	5	5	5	5	5	**5**	**1.7%**
	NGBRI - VI	1	1	1	1	1	1	1	1	1	1	1	1	**1**	**0.4%**
	Dual Commitment	1	1	1	1	1	1	1	1	1	1	1	1	**1**	**0.4%**
	Post Trial Mental Exam PTME	0	0	0	0	0	0	1	1	1	0	0	0	**0**	**0.1%**
	Sexual Psychopath (Miller Act)	3	3	3	3	3	3	3	3	3	3	3	3	**3**	**1.1%**
	Forensic Post-trial Sub-total	*70*	*68*	*68*	*66*	*66*	*65*	*67*	*68*	*68*	*67*	*67*	*69*	*67*	*24.9%*
Length of Stay	<30 Days	30	56	51	42	37	35	32	34	36	35	27	41	**38**	**14.1%**
	>=30 ~ <365 Days	99	100	103	109	114	109	108	109	112	109	104	92	**106**	**39.1%**
	>= 1 Year & < 2 Years	24	22	23	27	26	26	27	26	25	28	28	27	**26**	**9.5%**
	>= 2 Years & < 5 Years	34	33	33	32	33	34	33	33	31	29	27	26	**32**	**11.7%**
	>= 5 Years & < 20 Years	38	38	38	39	37	37	38	40	41	41	36	36	**38**	**14.2%**
	>= 20 Years	32	32	32	31	32	32	32	31	30	30	30	30	**31**	**11.5%**
	Median LOS (Days)	**347 d**	**274 d**	**284 d**	**278 d**	**272 d**	**298 d**	**325 d**	**316 d**	**278 d**	**298 d**	**329 d**	**322 d**	**302 d**	**Figure 25**
	Median LOS - Civil	411 d	406 d	390 d	388 d	413 d	449 d	454 d	469 d	484 d	430 d	413 d	429 d	428 d	
	Median LOS - Pre-trial	97 d	56 d	52 d	68 d	65 d	74 d	81 d	78 d	64 d	67 d	72 d	64 d	70 d	
	Median LOS - Post-trial	4885 d	5507 d	5509 d	5568 d	5007 d	5052 d	5055 d	4768 d	4526 d	4697 d	4728 d	4476 d	4982 d	
	Average LOS (Days)	**2345 d**	**2154 d**	**2163 d**	**2111 d**	**2107 d**	**2167 d**	**2206 d**	**2165 d**	**2099 d**	**2117 d**	**2212 d**	**2216 d**	**2172 d**	
	Average LOS - Civil	1664 d	1607 d	1566 d	1602 d	1628 d	1669 d	1558 d	1563 d	1550 d	1507 d	1418 d	1472 d	1567 d	
	Average LOS - Pre-trial	206 d	151 d	152 d	160 d	165 d	170 d	173 d	178 d	171 d	177 d	173 d	167 d	170 d	
	Average LOS - Post-trial	6102 d	6310 d	6312 d	6251 d	6181 d	6295 d	6150 d	5956 d	5793 d	5909 d	5924 d	5779 d	6080 d	

* *Counts the total number of individuals who are on the hospital roll at end of each month. This number serves as denominator to calculate percentage of each group.*

Performance Related Information for Staff & Managers

6B. Demographic Information of Individuals in Care

Data Source: Avatar   *Updated as of 08/16/18*

Category	Sub-group	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Monthly Average	Percent*
Total Active (on Roll) at End of Month*		**257**	**281**	**279**	**280**	**279**	**273**	**270**	**273**	**275**	**272**	**252**	**252**	**270**	
Gender	Female	30%	29%	29%	30%	30%	29%	28%	28%	29%	29%	29%	30%	**29%**	
	Male	70%	71%	71%	70%	70%	71%	72%	72%	71%	71%	71%	70%	**71%**	
Age	*Median Age (Years)*	*53 yrs*	*52 yrs*	*52 yrs*	*54 yrs*	*54 yrs*	*54 yrs*	*54 yrs*	*54 yrs*	*54 yrs*	*53 yrs*	*54 yrs*	*55 yrs*	*54 yrs*	
	<30 yrs	13%	17%	17%	14%	13%	15%	16%	16%	17%	19%	18%	16%	**16%**	
	>=30 and <40 yrs	16%	16%	16%	15%	16%	15%	14%	12%	12%	14%	13%	14%	**15%**	
	>=40 and <50 yrs	13%	10%	10%	10%	10%	11%	11%	11%	12%	10%	10%	9%	**11%**	
	>=50 and <60 yrs	20%	22%	22%	22%	21%	20%	21%	22%	20%	20%	19%	19%	**21%**	
	>=60 yrs	38%	35%	35%	39%	40%	40%	39%	40%	39%	37%	40%	42%	**38%**	
Legal Status of Individuals on Roll at End of Month	Emergency	6%	8%	5%	6%	5%	6%	8%	7%	7%	7%	6%	6%	**6%**	
	Inpatient Commitment	14%	13%	14%	14%	14%	14%	16%	16%	17%	17%	20%	20%	**16%**	
	Outpatient Commitment	7%	5%	9%	7%	7%	7%	7%	7%	7%	8%	8%	7%	**7%**	
	Voluntary	10%	9%	9%	9%	9%	8%	9%	9%	8%	7%	6%	6%	**8%**	
	Non-Protesting	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	**0%**	
	Civil Sub-total	*37%*	*35%*	*37%*	*36%*	*35%*	*36%*	*40%*	*40%*	*39%*	*40%*	*41%*	*39%*	*38%*	
	DC Exam	21%	22%	22%	25%	28%	29%	26%	25%	25%	26%	22%	23%	**25%**	
	Mentally Incompetent	14%	18%	17%	15%	13%	10%	9%	10%	10%	8%	10%	10%	**12%**	
	Forensic Pre-trial Sub-total	*36%*	*40%*	*39%*	*40%*	*41%*	*40%*	*35%*	*35%*	*35%*	*35%*	*32%*	*33%*	*37%*	
	NGBRI - DC	23%	21%	21%	20%	20%	21%	21%	21%	21%	21%	23%	23%	**21%**	
	NGBRI - US	2%	2%	2%	1%	1%	1%	1%	2%	2%	2%	2%	2%	**2%**	
	NGBRI - VI	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	**0%**	
	Dual Commitment	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	**0%**	
	Sexual Psychopath (Miller Act	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	**1%**	
	Forensic Post-trial Sub-total	*27%*	*24%*	*24%*	*24%*	*24%*	*24%*	*25%*	*25%*	*25%*	*25%*	*27%*	*27%*	*25%*	
Length of Stay	*Median LOS (Days)*	*347 d*	*274 d*	*284 d*	*278 d*	*272 d*	*298 d*	*325 d*	*316 d*	*278 d*	*298 d*	*329 d*	*322 d*	*302 d*	
	Average LOS (Days)	*2345 d*	*2154 d*	*2163 d*	*2111 d*	*2107 d*	*2167 d*	*2206 d*	*2165 d*	*2099 d*	*2117 d*	*2212 d*	*2216 d*	*2172 d*	
	<30 days	12%	20%	18%	15%	13%	13%	12%	12%	13%	13%	11%	16%	**14%**	
	>=30 days & <365 days	39%	36%	37%	39%	41%	40%	40%	40%	41%	40%	41%	37%	**39%**	
	>= 1 year & < 2 years	9%	8%	8%	10%	9%	10%	10%	10%	9%	10%	11%	11%	**10%**	
	>= 2 years & < 5 years	13%	12%	12%	11%	12%	12%	12%	12%	11%	11%	11%	10%	**12%**	
	>= 5 years & < 20 years	15%	14%	14%	14%	13%	14%	14%	15%	15%	15%	14%	14%	**14%**	
	>= 20 years	12%	11%	11%	11%	11%	12%	12%	11%	11%	11%	12%	12%	**12%**	

*   *Counts the total number of individuals who are on the hospital roll at end of each month. This number serves as denominator to calculate percentage of each group.*