



Government of the District of Columbia
Department of Behavioral Health (DBH)



PRISM
Performance Related Information for Staff and Managers
May 2018
Data & Performance Management (DPM)

Table of Contents

1. Admissions to SEH ..... 1
2. Discharges from SEH ..... 1
3. Average Daily Census..... 2
4. Transfers..... 2
5. 30-Day Readmission Rate ..... 2
6. Unusual Incidents ..... 3
7. Patient-Involved Unusual Incidents ..... 3
8. Admissions vs. Patient UI Rate ..... 4
9. Unusual Incidents by Severity ..... 4
10. Selected Types of Incidents ..... 4
11. Physical Assaults by Severity ..... 5
12. Patient Injuries ..... 5
13. Staff Injuries ..... 5
14. Patient and Staff Falls ..... 6
15. Percent of Patients Restrained or Secluded ..... 6
16. Restraint Hours Rate & Seclusion Hours Rate ..... 7
17. Elopements..... 7
18. Reported Medication Variance Events ..... 8
19. Reported Adverse Drug Reactions ..... 8
20. Percent of Missing Documentation on Med-Administration ..... 9
21. Medication Refusal Rate ..... 9
22. Number of STAT Events and Individuals Involved ..... 9
23. Percentage of SiteFM Work Orders Completed within 3 Days ..... 10
24. Demographics..... 11
25. Length of Stay ..... 12

Appendix Tables

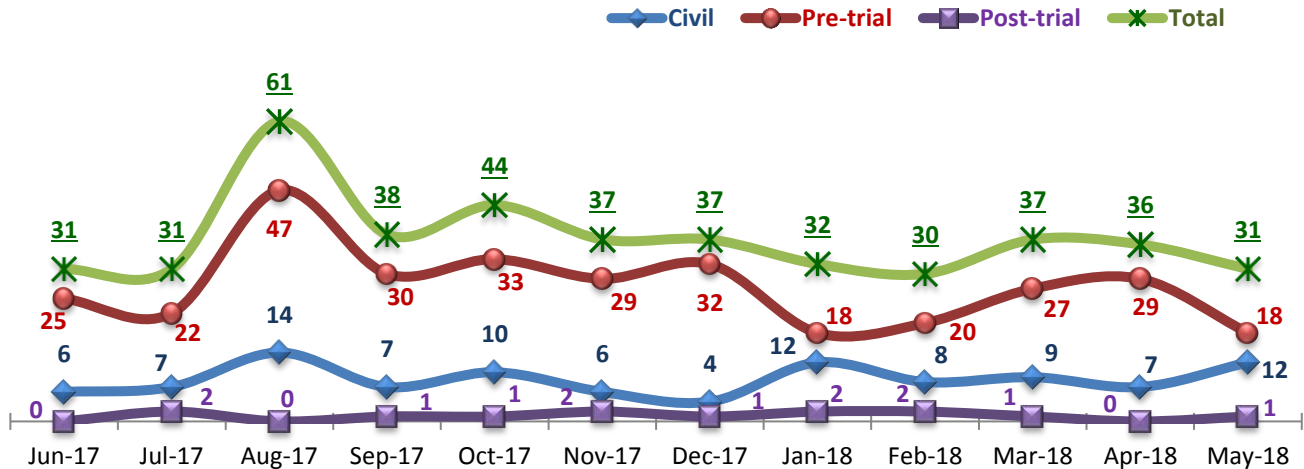
Data Disclaimer

The primary source of data extracted and analyzed herein is Avatar, the Saint Elizabeths Hospital's electronic medical record system. Additional data sources include, but are not limited to, the Hospital's Unusual Incident Database and SiteFM. Data reflect information as entered in each system by users. Data and Performance Management (DPM) has made reasonable efforts to ensure that data and its accompanying information are as accurate and up-to-date as possible at the time of analysis and publication, but does not guarantee the accuracy, reliability, or completeness of data. DPM is not liable for any misinterpretation or misuse of the data. Use of any information from PRISM must be fully acknowledged and/or cited. Use of PRISM data for anything other than patient care determinations or management of the services provided within the hospital (including external publications, research papers, presentations, etc.) is prohibited without written permission from the Chief Quality and Data Manager Officer at the Saint Elizabeths Hospital.

**Key Trends: Admissions, Discharges, Transfers, Census, and Readmissions (1 - 5)**

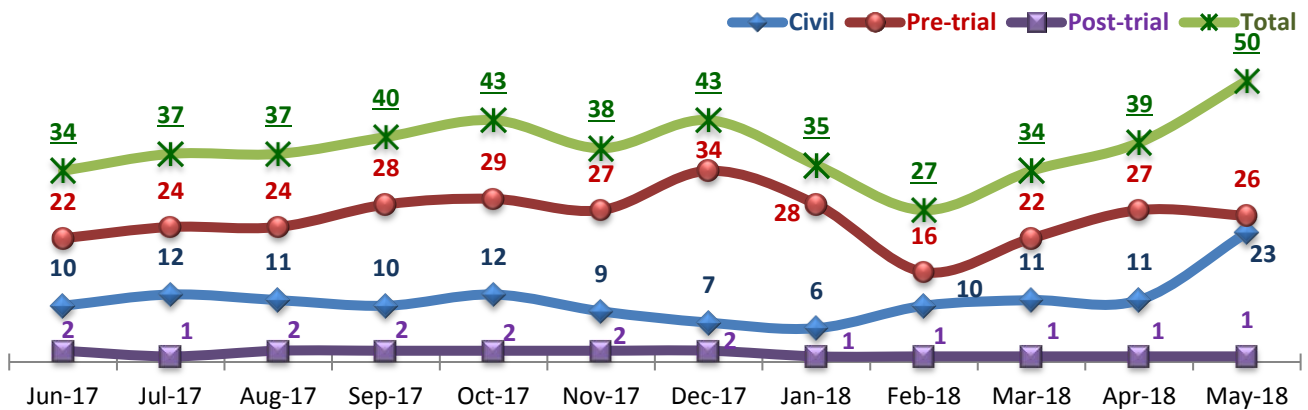
- The total number of Admissions to SEH decreased by 5 (36 to 31).
- The total number of Discharges from SEH increased by 11 (39 to 50). There was no change for post-trial discharges.
- The Average Daily Census decreased from 272 to 260, an all-time low for the past year.
- Inter-Unit Transfers decreased by 5 (from 23 to 18).
- There were no reported 30-day readmissions for this month, May.

**1. Admissions to SEH**



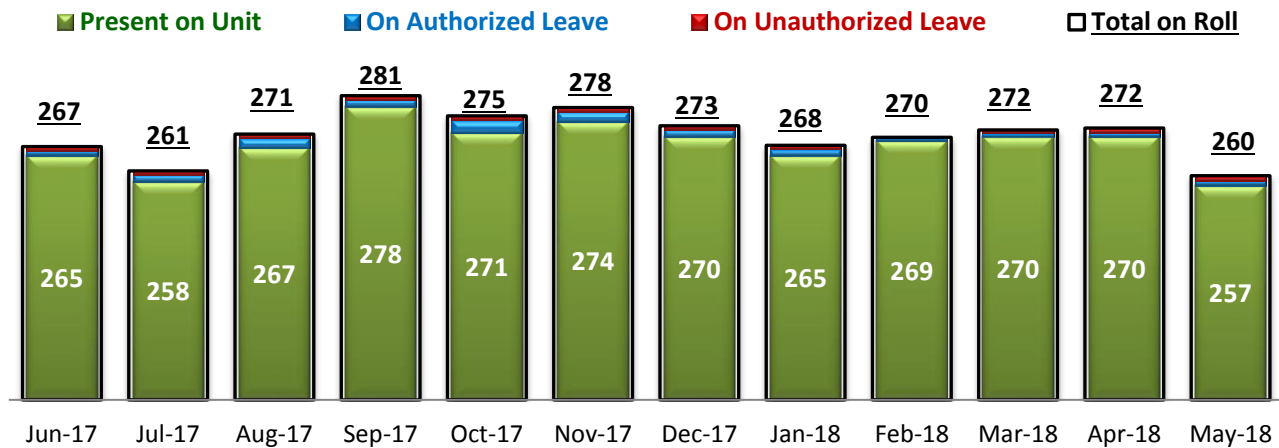
\* Number of admissions to SEH inpatient program, including transfers from forensic outpatient to inpatient program.

**2. Discharges from SEH**



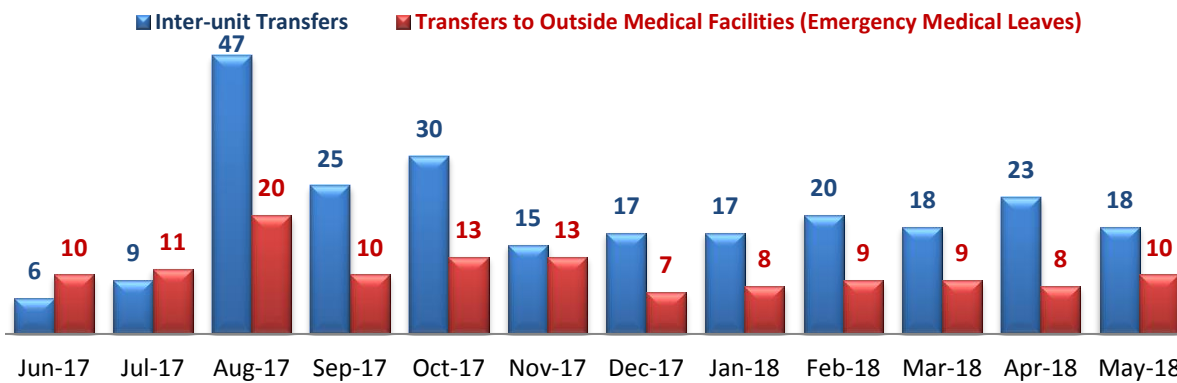
\* Number of discharges from SEH inpatient program, including transfers from inpatient to forensic outpatient program.

### 3. Average Daily Census



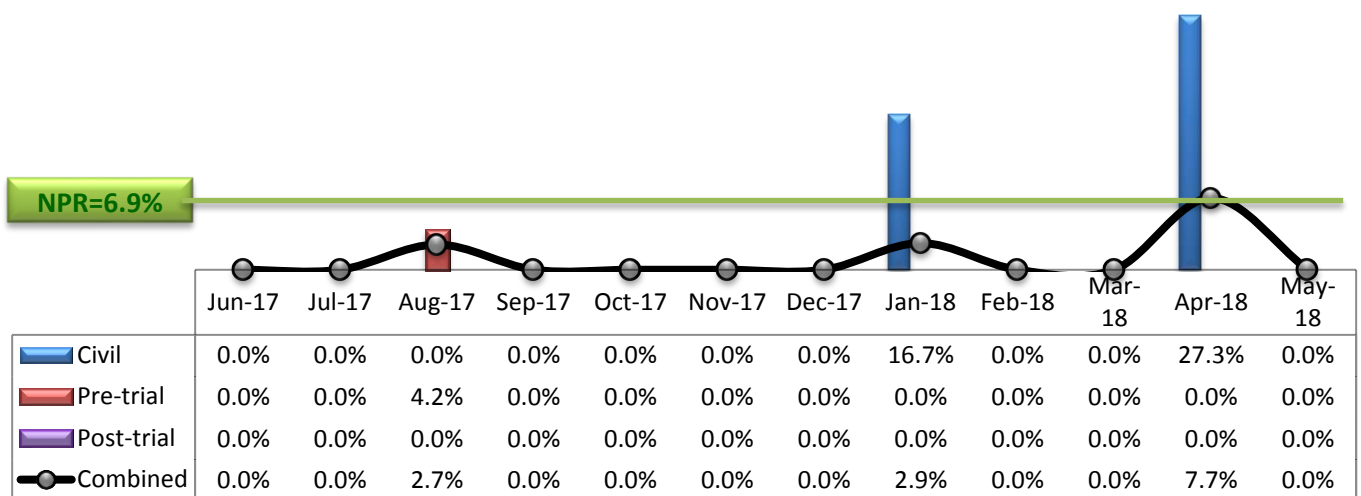
\* Data above is the daily average number of individuals counted at 11:59 PM every day during each month.

### 4. Transfers



\* Number of inter-unit transfers that occurred during month and number of emergency medical leaves that were initiated during month.

### 5. 30-Day Readmission Rate



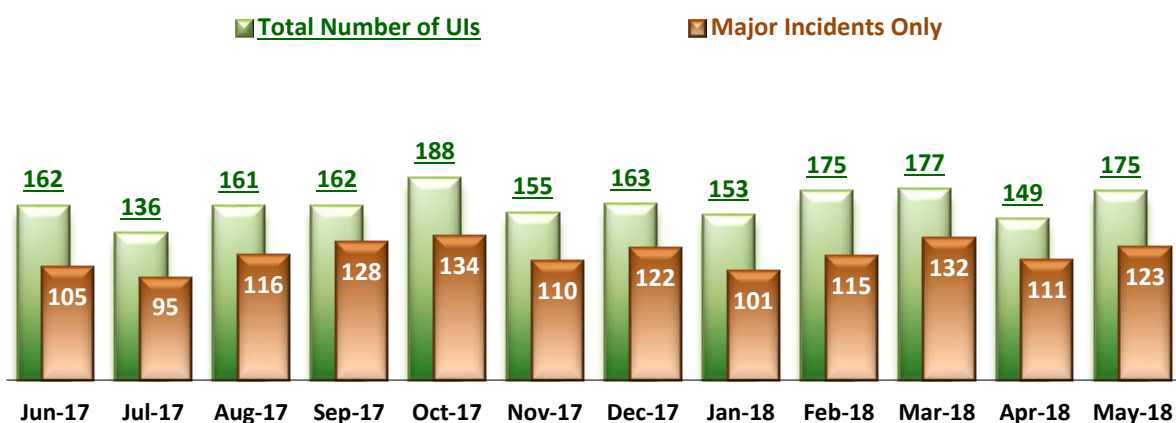
\* Percent of discharges that returned to SEH within 30 days of discharges. It does not include those who may have been re-hospitalized at another psychiatric facility. This measure requires 30-day observation following discharge.

\*\* The post-trial denominators (discharges) per month range only between one and six, making the monthly re-admission rate high when there is any. For example, in December 2014, there was only one post-trial discharge, which was readmitted within 30 days. Thus, the 30-day readmission rate for post-trial discharge at that time was 100%.

**Key Trends: Unusual Incidents (6 - 17)**

- Risk Management received 175 Unusual Incident (UI) reports in May, a substantial increase from April (149).
- For Unusual Incidents by Severity, there was a decrease for the High group, yet an increase for the Low and Medium group.
- The total number of incidents by type included: Aggressive Behavior (76), Psychiatric Emergencies (48), Physical Assault (36), Injury (30), and Falls (16).
- While Staff Injuries decreased (from 9 to 7), Patient Injuries increased (from 19 to 20).

**6. Unusual Incidents**



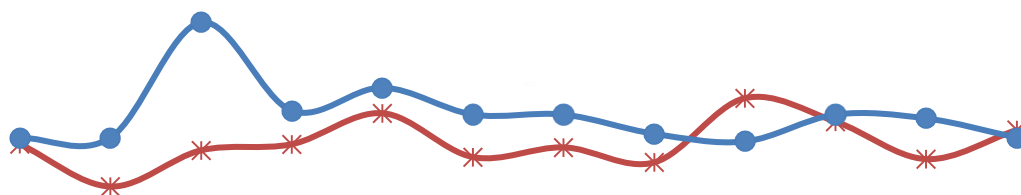
**7. Patient-Involved Unusual Incidents**



	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18
# of Patient-Involved UIs	146	121	148	153	174	143	152	140	164	168	140	155
# of Unique Patients in UI	92	85	97	107	114	90	113	105	107	108	98	99
Patient UI Rate	18.4	15.2	17.9	18.4	20.7	17.4	18.1	17.0	21.8	20.1	17.3	19.4

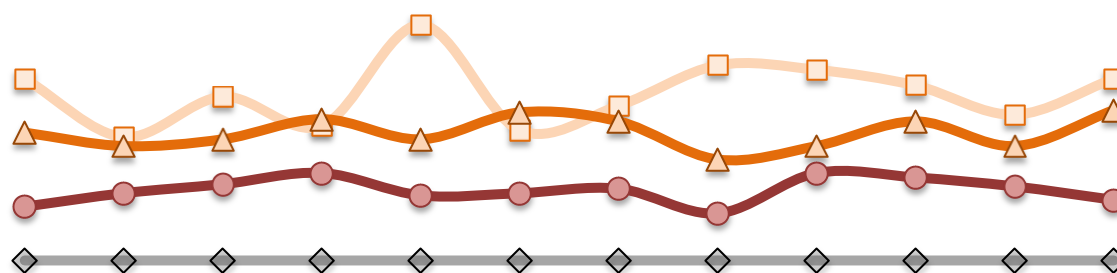
\* The patient UI rate is the number of patient-involved unusual incidents reported for every 1000 inpatient days.

### 8. Admissions vs. Patient UI Rate



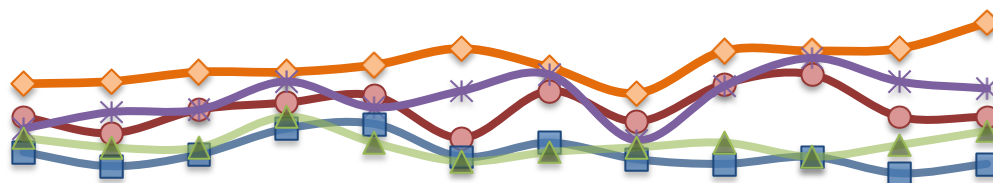
	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18
—*— Patient UI Rate	18.4	15.2	17.9	18.4	20.7	17.4	18.1	17.0	21.8	20.1	17.3	19.4
—●— Admission	31	31	61	38	44	37	37	32	30	37	36	31

### 9. Unusual Incidents by Severity



	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18
□ 1) Low	81	55	73	60	105	58	69	87	85	78	65	81
△ 2) Medium	57	51	54	63	54	66	62	45	51	62	51	67
● 3) High	24	30	34	39	29	30	32	21	39	37	33	27
◇ 4) Catstrp	0	0	0	0	0	0	0	0	0	0	0	0
Total UI	162	136	161	162	188	155	163	153	175	177	149	175

### 10. Selected Types of Incidents

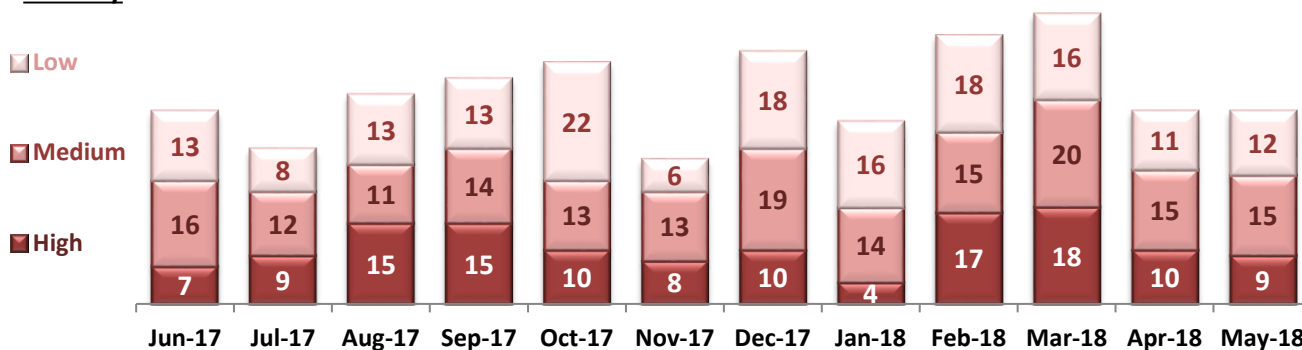


	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18
◆ Aggressive Behavior	50	51	55	55	58	65	57	46	64	64	65	76
● Physical Assault	36	29	39	42	45	27	47	34	50	54	36	36
* Pysch Emerg.	31	38	39	51	40	47	54	26	49	61	51	48
■ Fall	21	15	20	31	33	19	25	18	16	19	12	16
▲ Injury	27	23	23	36	25	17	21	23	25	19	24	30

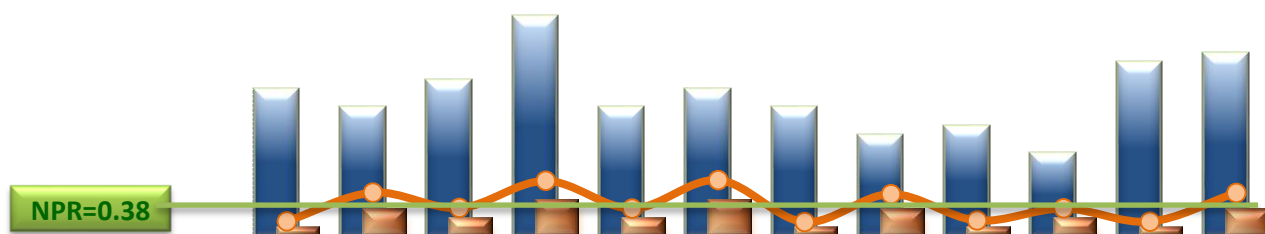
\* These are incident types that are frequently reported. Some incidents may be counted in multiple categories. For example, a physical assault incident that accompanied psychiatric emergency and injury is counted under psychiatric emergency and injury as well as under physical assault. Injury is broadly defined to include any type of injury, regardless of the cause or severity level.

## 11. Physical Assaults by Severity

### Severity



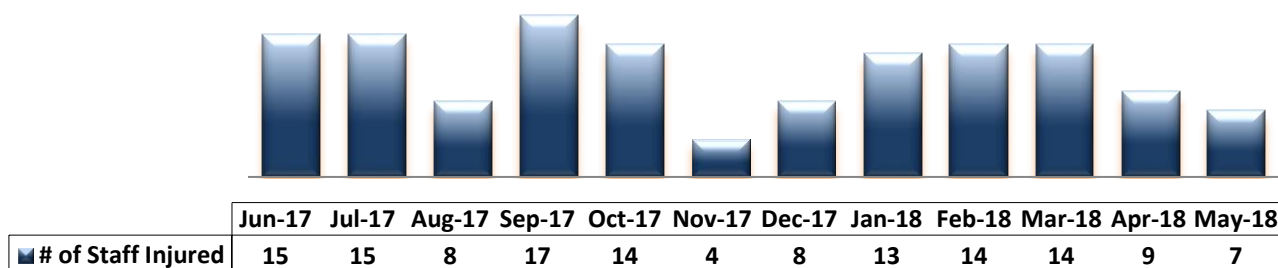
## 12. Patient Injuries



	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18
Total Pts Injured	16	14	17	24	14	16	14	11	12	9	19	20
Major Pt Injuries*	1	3	2	4	2	4	1	3	1	2	1	3
Patient Injury Rate	0.13	0.38	0.24	0.48	0.24	0.49	0.12	0.36	0.13	0.24	0.12	0.38

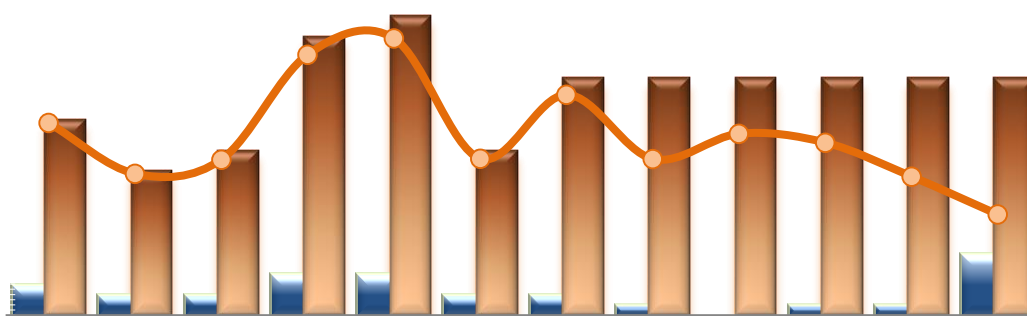
\* Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of patients injured represents all of the reported injuries including minor injuries treated with first aid alone. However, the patient injury rate considers only the number of patient injuries that are required beyond first-aid level treatment based on the NRI definition and the patient injury rate is the number of 'major' patient injuries per every 1000 inpatient days

## 13. Staff Injuries



\* Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of staff injured represents all of the reported staff injuries including minor injuries treated with first aid alone.

### 14. Patient and Staff Falls

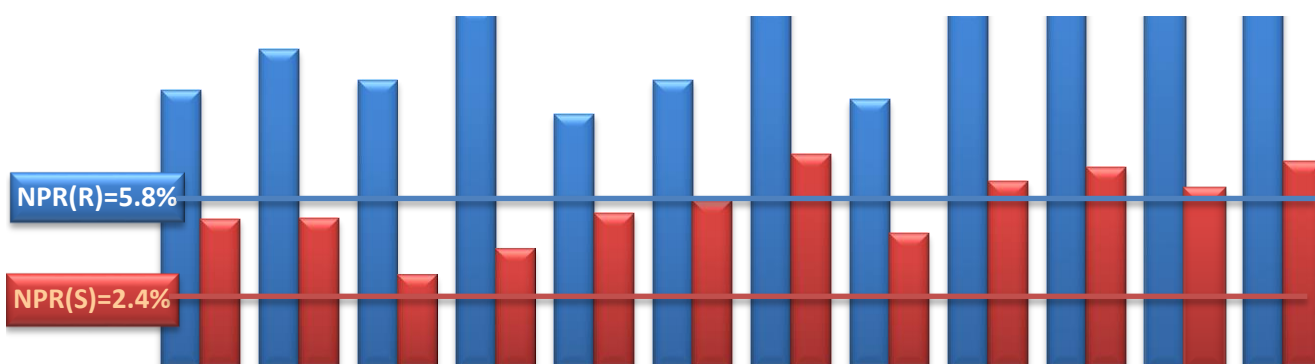


	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18
Total Staff who Fell	3	2	2	4	4	2	2	1	0	1	1	6
Total Patients who Fell	19	14	16	27	29	16	23	23	23	23	23	23
Patient Fall Rate	2.39	1.76	1.94	3.24	3.45	1.95	2.74	1.95	2.26	2.15	1.73	1.25

\* The patient fall rate is the number of patient falls per every 1000 inpatient days.

### 15. Percent of Patients Restrained or Secluded

\* Percent of unique patients who were restrained at least once and percent of unique patients who were secluded at least once. The denominator includes all individuals who were served in care 1+ day during month.

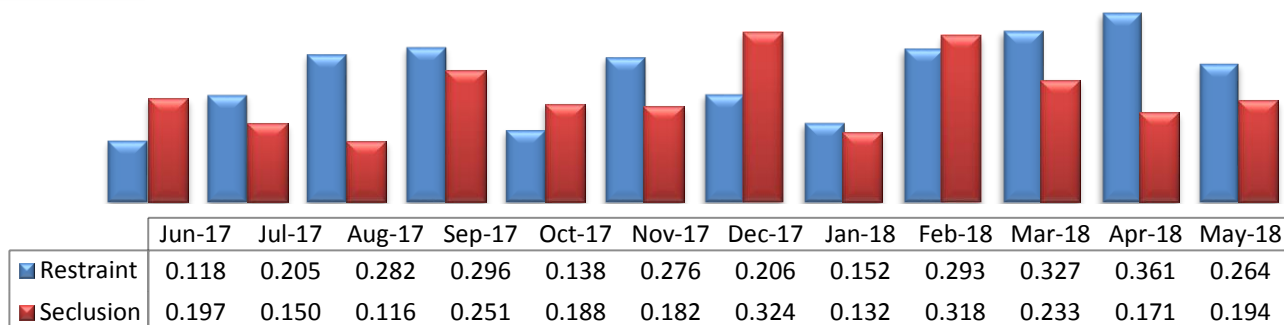


	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18
Restraint	9.5%	10.9%	9.8%	12.3%	8.7%	9.8%	12.4%	9.2%	12.4%	14.3%	15.1%	12.5%
Seclusion	5.1%	5.1%	3.2%	4.1%	5.3%	5.7%	7.3%	4.6%	6.4%	6.8%	6.1%	7.1%

## 16. Restraint Hours Rate & Seclusion Hours Rate

NPR(R)=0.71

NPR(S)=0.44

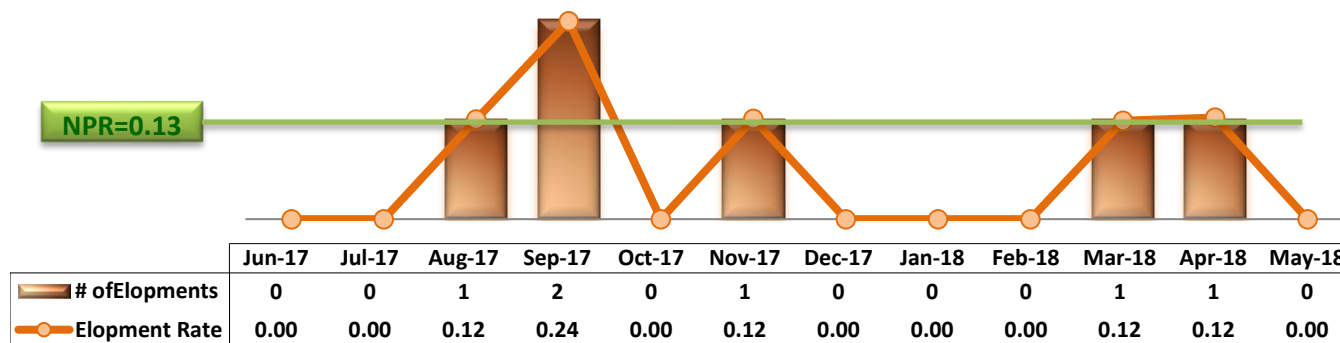


\* Restraint/Seclusion Hours Rate: Number of hours spent in restraint/seclusion for every 1000 inpatient hours.

\*\* The duration of each physical hold event is counted as 1 minute as a physical hold is ordered and used only as a temporary intervention that lasts less than a minute to break up any physical conflicts or to administer emergency medications.

## 17. Elopements

NPR=0.13



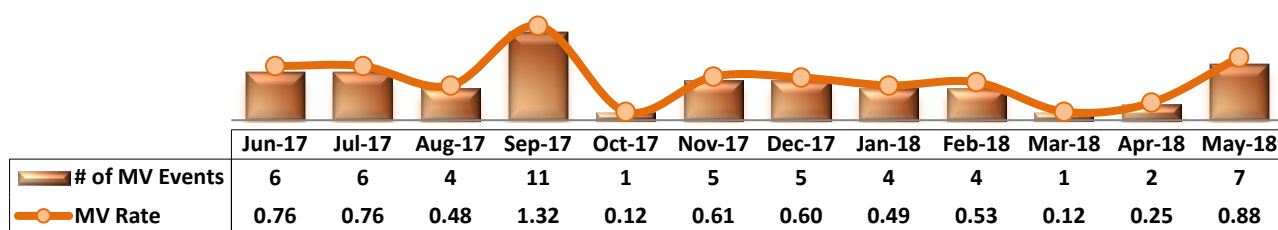
\* Data herein counts the number of unauthorized leaves for any duration that were initiated during month and were recorded in Avatar. The elopement rate is the number of those unauthorized leaves that occurred for every 1000 inpatient days.



**Key Trends: Medication Documentation, MV, ADR, and STAT (18 - 22)**

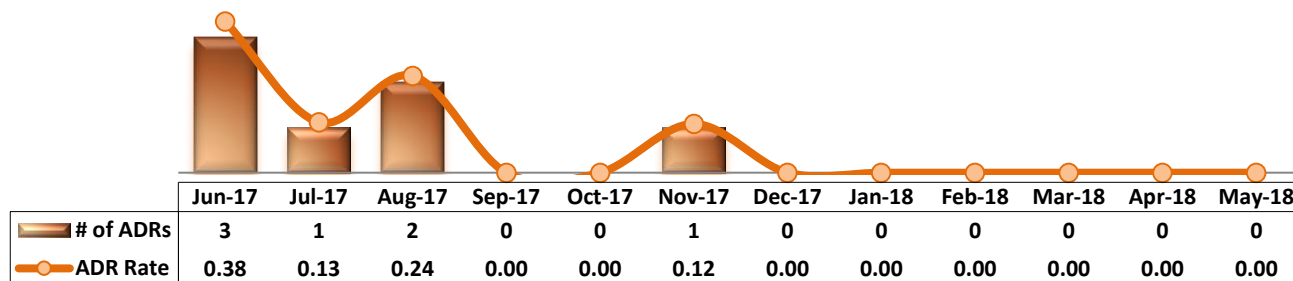
- The average number of Medication Variance Events (MV) for the last 12 months is 5 occurrences per month.
- The last reported adverse drug reaction was in November 2017.
- Percent of Missing Documentation increased slightly from 0.21% to 0.24%.
- Over the past 12-months, Medication Refusal Rate is at an all-time low at 4.63%.

**18. Reported Medication Variance Events**



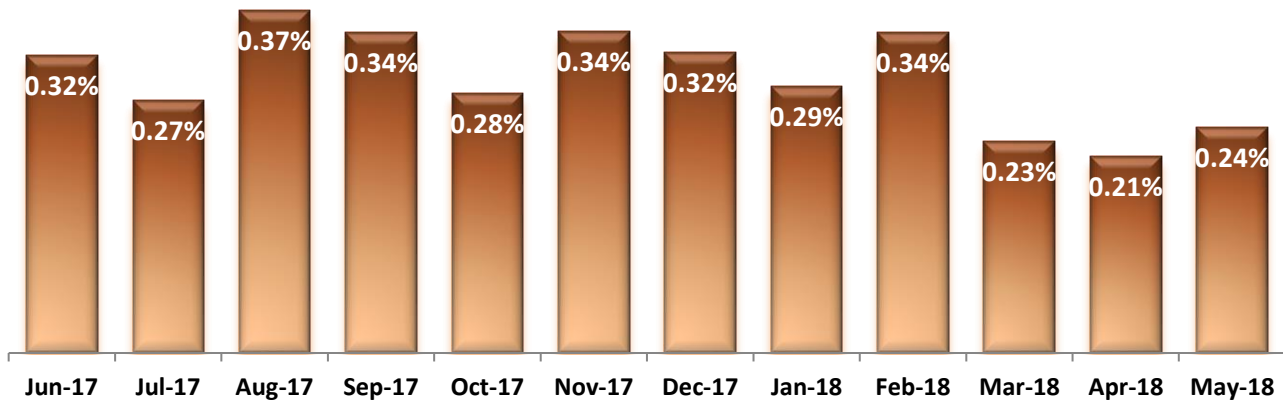
\* MV Rate: Number of reported medication variance events that occurred for every 1000 inpatient days.

**19. Reported Adverse Drug Reactions**

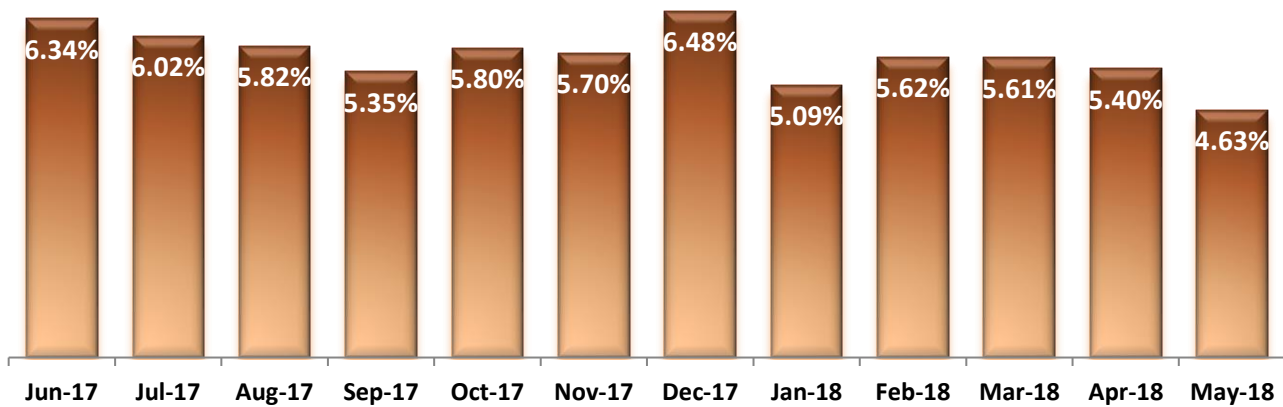


\* ADR Rate: Number of reported adverse drug reaction events that occurred for every 1000 inpatient days.

## 20. Percent of Missing Documentation on Med-Administration

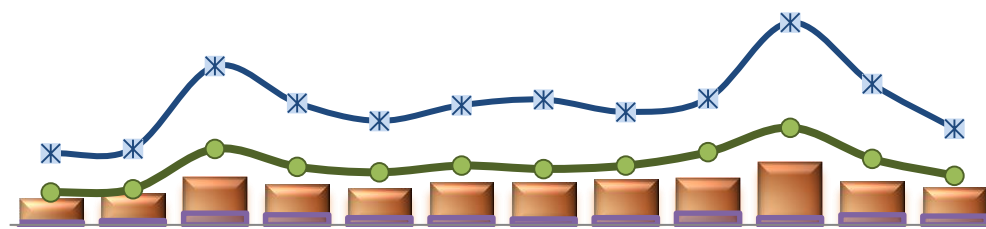


## 21. Medication Refusal Rate\*



\* Medication Refusal Rate: the number of refused medication doses divided by the total number of doses scheduled for administration.

## 22. Number of STAT Events and Individuals Involved

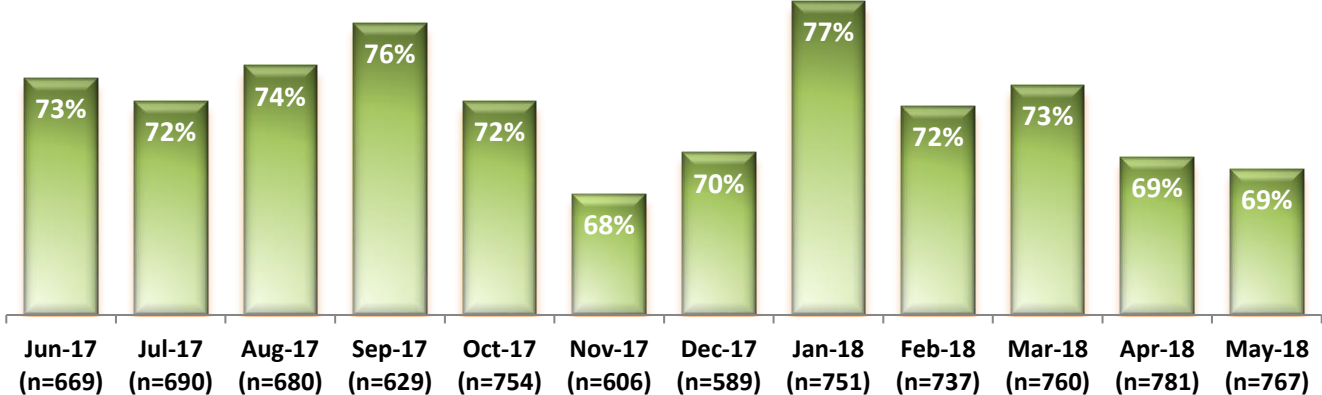


	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18
IICs w/ >=1 STAT	18	22	33	28	25	29	29	31	32	43	30	26
IICs w/ >=3 STAT Events	2	3	8	7	5	5	4	5	8	5	7	6
Total STAT Events	29	32	68	52	47	53	50	53	65	87	59	44
Total STAT Orders	64	68	142	109	93	107	112	101	113	181	126	86

**Key Trends: Environment of Care (23)**

- Sixty-nine percent (69%) of the work orders submitted in May were completed within 3 days, indicating no change from the previous month, April (69%).

**23. Percentage of SiteFM Work Orders Completed within 3 Days**

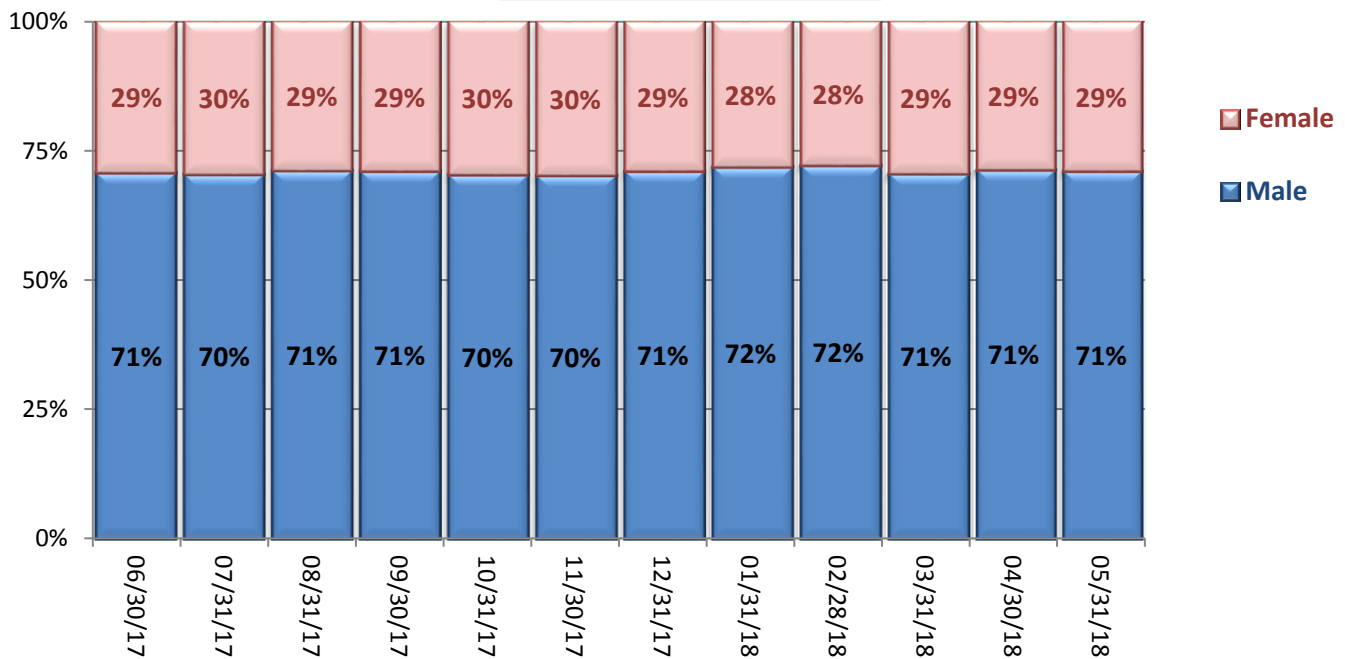


**Key Trends: Demographics, Legal Status, and Length of Stay (24 - 25)**

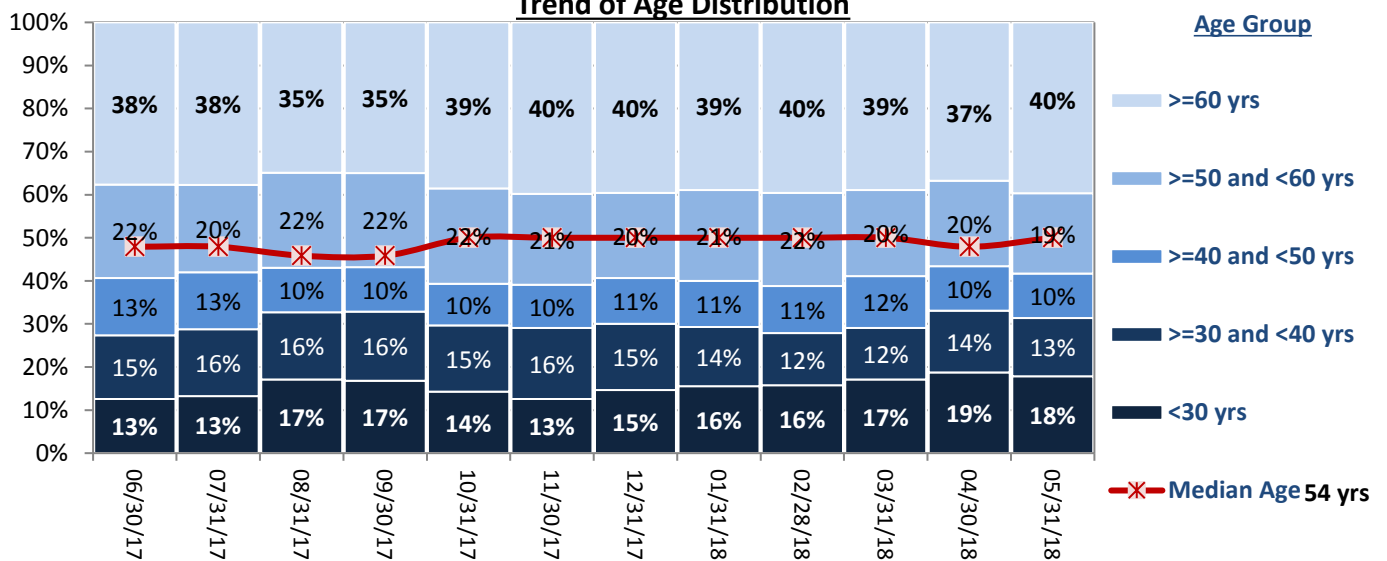
- Though there was no substantial change in the age distribution in May, the number of patients 60 years of age or older increased from 37% to 40%.
- Forty-one percent (41%) of patients' Length of Stay (LOS) is between 30 days and 364 days.
- For individuals in care with a civil legal status, the average LOS and median LOS decreased.
- For all individuals in care and individuals with a post-trial legal status, the average LOS and the median LOS increased. For individuals with a pre-trial legal status, the average LOS decreased and median LOS increased.

**24. Demographics**

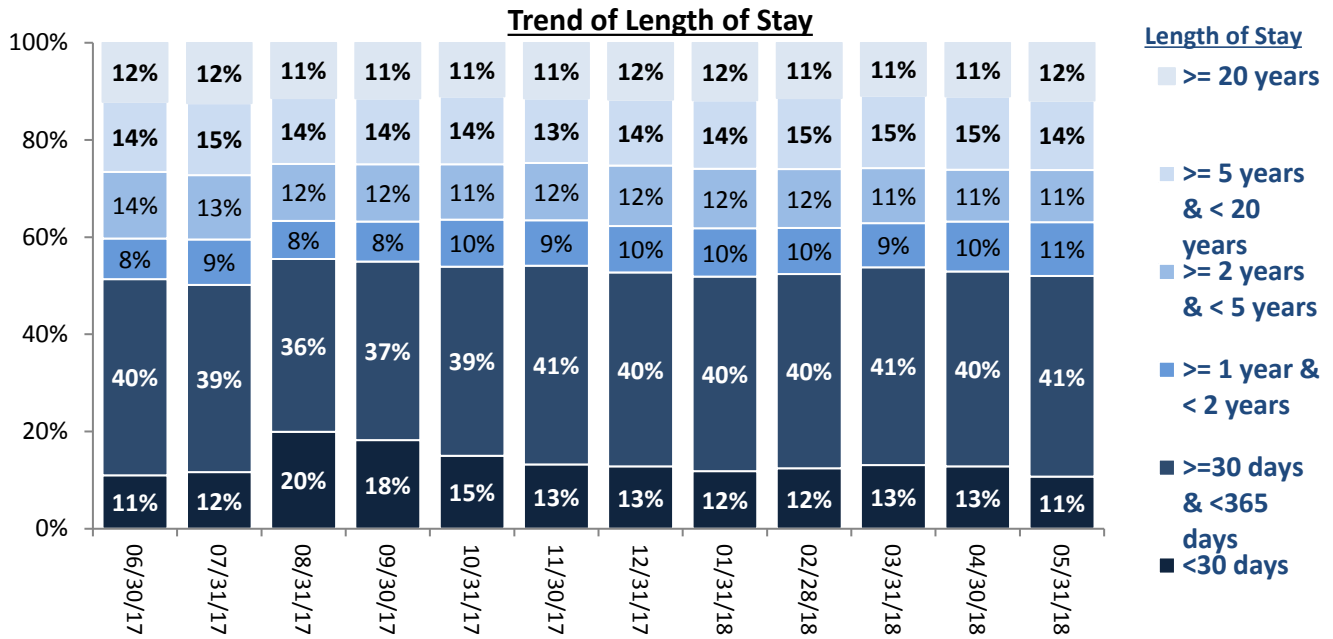
**Trend of Gender Distribution**



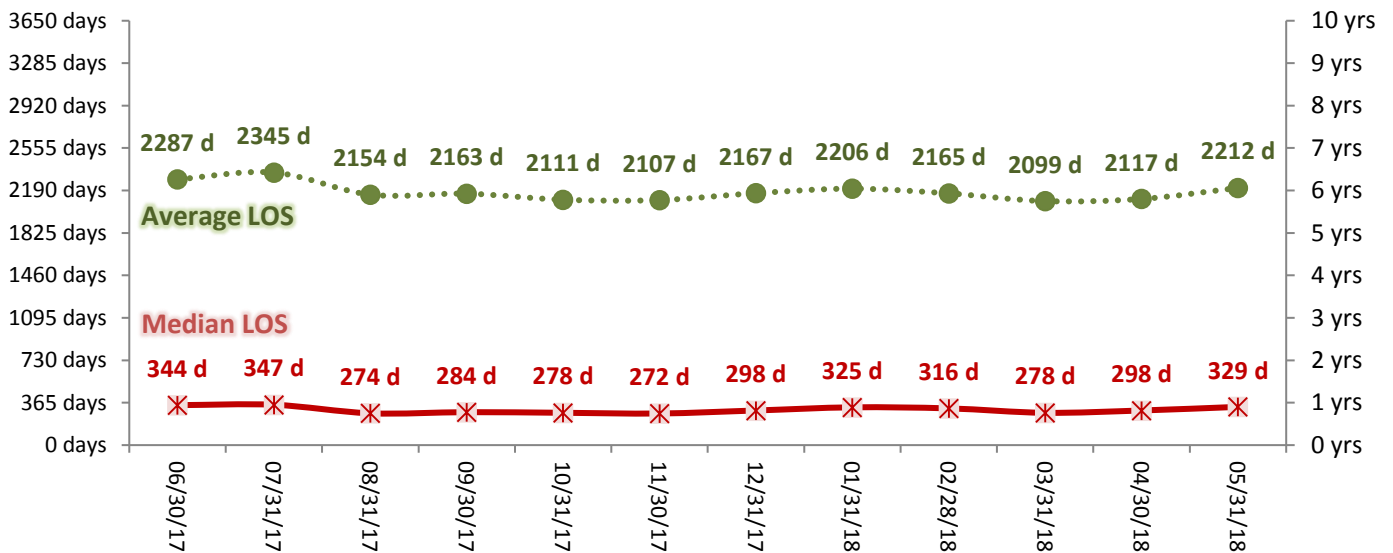
**Trend of Age Distribution**



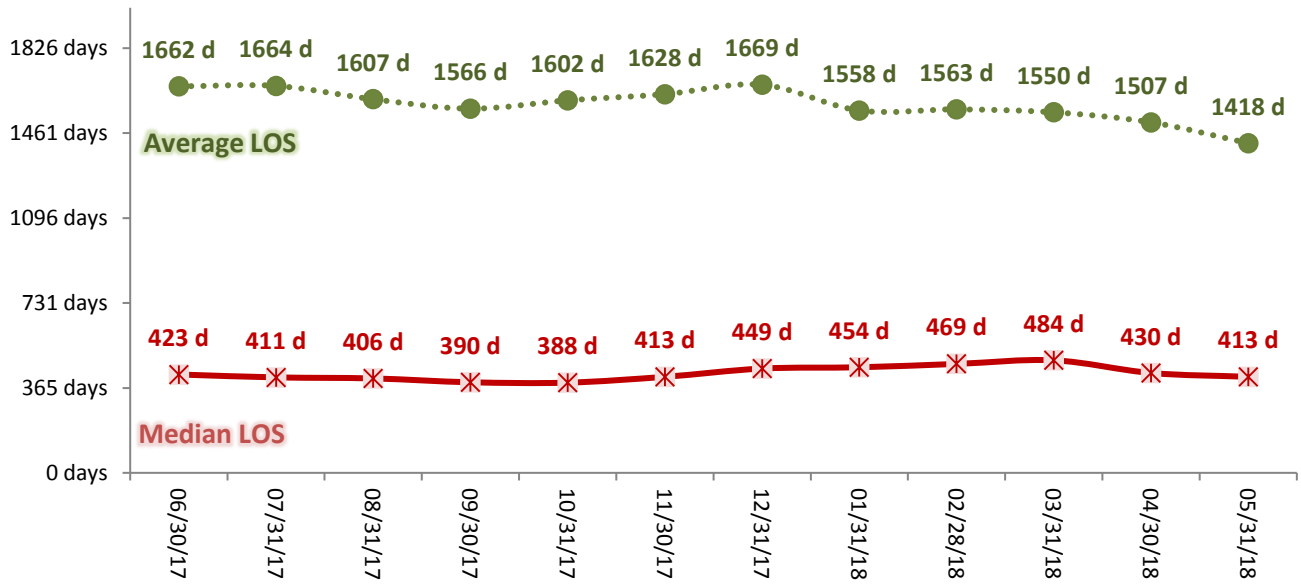
## 25. Length of Stay



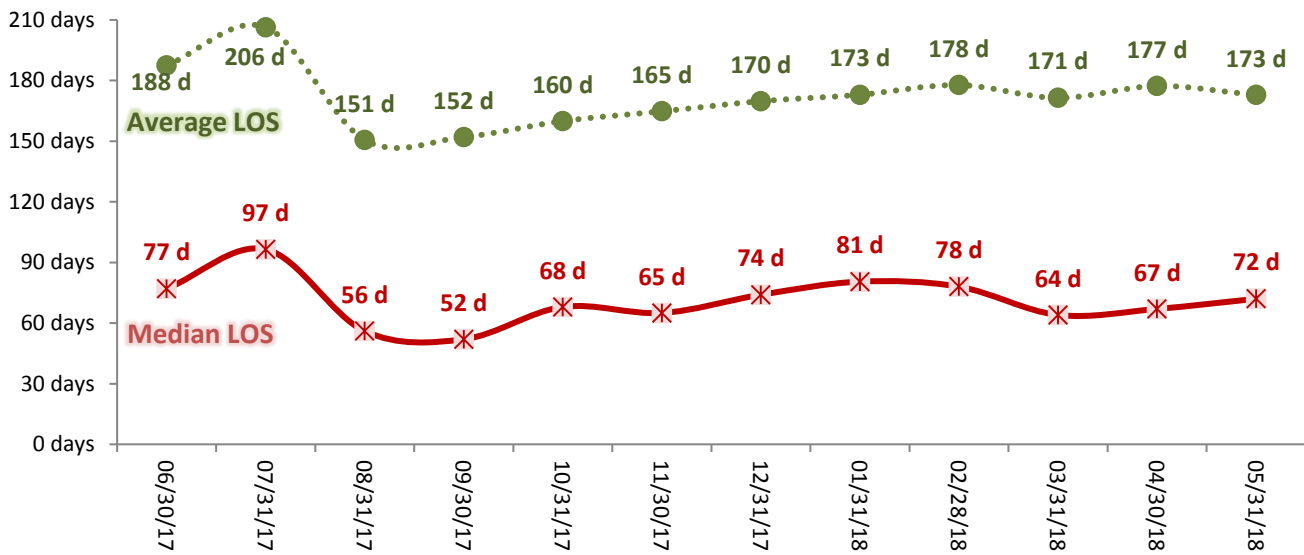
**Average and Median Length of Stay for Individuals in Care**



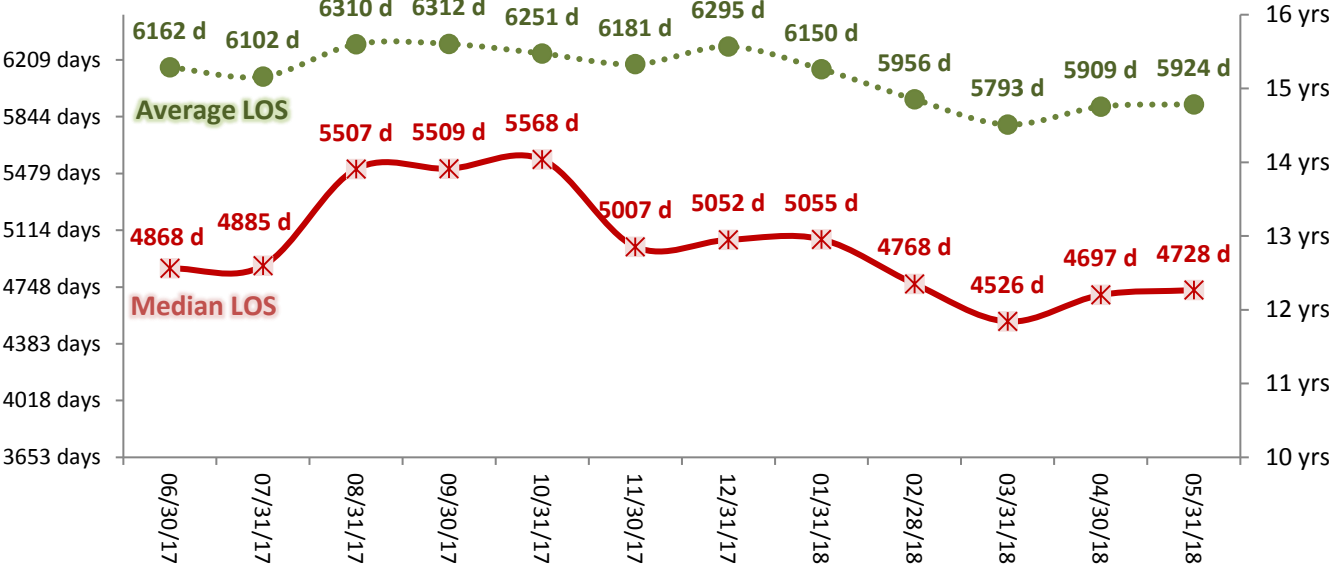
**Length of Stay for Individuals in Care with Civil Legal Status**



**Length of Stay for Individuals in Care with Pre-trial Legal Status**



**Length of Stay for Individuals in Care with Post-trial Legal Status**



## Performance Related Information for Staff &amp; Managers

## 1. Census, Admissions, Discharges &amp; Transfers

Data Source: Avatar

Updated as of 08/08/18

Category	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Monthly Average	Total (12mths)	Figure	
Admissions	Civil	6	7	14	7	10	6	4	12	8	9	7	12	9	102	Figure 1
	Pre-trial	25	22	47	30	33	29	32	18	20	27	29	18	28	330	
	Post-trial	0	2	0	1	1	2	1	2	2	1	0	1	1	13	
	<b>Total</b>	<b>31</b>	<b>31</b>	<b>61</b>	<b>38</b>	<b>44</b>	<b>37</b>	<b>37</b>	<b>32</b>	<b>30</b>	<b>37</b>	<b>36</b>	<b>31</b>	<b>37</b>	<b>445</b>	
Discharges	Civil	10	12	11	10	12	9	7	6	10	11	11	23	11	132	Figure 2
	Pre-trial	22	24	24	28	29	27	34	28	16	22	27	26	26	307	
	Post-trial	2	1	2	2	2	2	2	1	1	1	1	1	2	18	
	<b>Total</b>	<b>34</b>	<b>37</b>	<b>37</b>	<b>40</b>	<b>43</b>	<b>38</b>	<b>43</b>	<b>35</b>	<b>27</b>	<b>34</b>	<b>39</b>	<b>50</b>	<b>38</b>	<b>457</b>	
Net Increase During Month	Civil	-4	-5	3	-3	-2	-3	-3	6	-2	-2	-4	-11		-30	
	Pre-trial	3	-2	23	2	4	2	-2	-10	4	5	2	-8		23	
	Post-trial	-2	1	-2	-1	-1	0	-1	1	1	0	-1	0		-5	
	<b>Total</b>	<b>-3</b>	<b>-6</b>	<b>24</b>	<b>-2</b>	<b>1</b>	<b>-1</b>	<b>-6</b>	<b>-3</b>	<b>3</b>	<b>3</b>	<b>-3</b>	<b>-19</b>		<b>-12</b>	
All Individuals on Roll at End of Month	<b>263</b>	<b>257</b>	<b>281</b>	<b>279</b>	<b>280</b>	<b>279</b>	<b>273</b>	<b>270</b>	<b>273</b>	<b>275</b>	<b>272</b>	<b>252</b>	<b>271</b>			
a. Present on Unit	260	253	276	274	278	276	270	270	272	273	269	249	268			
b. On AL	2	3	4	4	1	2	2	0	1	1	1	2	2			
c. On UL	1	1	1	1	1	1	1	0	0	1	2	1	1			
All Individuals on Roll: Daily Average during Month*	<b>267</b>	<b>261</b>	<b>271</b>	<b>281</b>	<b>275</b>	<b>278</b>	<b>273</b>	<b>268</b>	<b>270</b>	<b>272</b>	<b>272</b>	<b>260</b>	<b>271</b>			
a. Present on Unit	<b>265</b>	<b>258</b>	<b>267</b>	<b>278</b>	<b>271</b>	<b>274</b>	<b>270</b>	<b>265</b>	<b>269</b>	<b>270</b>	<b>270</b>	<b>257</b>	<b>268</b>		Figure 3	
b. On AL	1	2	3	2	3	3	2	2	1	1	1	1	3.8			
c. On UL	1	1	1	1	1	1	1	1	0	1	1	1	0.95			
Patient Days**	<b>7941</b>	<b>7947</b>	<b>8261</b>	<b>8329</b>	<b>8416</b>	<b>8213</b>	<b>8381</b>	<b>8226</b>	<b>7526</b>	<b>8379</b>	<b>8109</b>	<b>7978</b>	<b>8142</b>	<b>97706</b>		
Inter-Unit Transfers during Month	<b>6</b>	<b>9</b>	<b>47</b>	<b>25</b>	<b>30</b>	<b>15</b>	<b>17</b>	<b>17</b>	<b>20</b>	<b>18</b>	<b>23</b>	<b>18</b>	<b>20</b>	<b>245</b>	Figure 4	
Medical Leaves Initiated during Month	Emergency	10	11	20	10	13	13	7	8	9	9	8	10	11		128
Non-Emer	41	35	30	33	25	8	21	16	13	33	32	21	26	308		
<b>Total</b>	<b>51</b>	<b>46</b>	<b>50</b>	<b>43</b>	<b>38</b>	<b>21</b>	<b>28</b>	<b>24</b>	<b>22</b>	<b>42</b>	<b>40</b>	<b>31</b>	<b>36</b>	<b>436</b>		
Non-Medical Leaves Initiated during Month	<b>181</b>	<b>176</b>	<b>192</b>	<b>192</b>	<b>196</b>	<b>171</b>	<b>167</b>	<b>154</b>	<b>112</b>	<b>88</b>	<b>101</b>	<b>87</b>	<b>151</b>	<b>1817</b>		
UL Initiated during Month	<b>1</b>	<b>0</b>	<b>1</b>	<b>2</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>7</b>		
Total Unique Patients Served during Month	<b>295</b>	<b>294</b>	<b>315</b>	<b>317</b>	<b>323</b>	<b>315</b>	<b>315</b>	<b>305</b>	<b>299</b>	<b>307</b>	<b>311</b>	<b>297</b>	<b>308</b>	<b>628</b>		
30 Day Readmission ***	Civil	0	0	0	0	0	0	0	1	0	0	3	0	0	4	
	Pre-trial	0	0	1	0	0	0	0	0	0	0	0	0	0	1	
	Post-trial	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	<b>Total</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>5</b>	

\* This is the average number of individuals served on a given day for the respective month. Due to rounding from average calculation, numbers from its subcategories a, b, & c may not add up to the total number on this row.

\*\* It counts the number of patients who are present on the unit and excludes those on authorized or unauthorized leave at 11:59pm on a given day.

\*\*\* Number of patients returning within 30 days of discharges that occurred during month.



## Performance Related Information for Staff &amp; Managers

## 2. Key Performance Indicators

Data Source: UI DB, MV DB, ADR DB, Restraint/Seclusion Log, and Avatar

Updated as of 08/08/18

Category	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Monthly Average	NPR* (Jun-13)	Figure
30 Day Readmit (Discharge Cohort)**	Civil	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	16.7%	0.0%	0.0%	27.3%	0.0%	3.0%	Figure 5
	Pre-trial	0.0%	0.0%	4.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.3%	
	Post-trial	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	
	Combined	0.0%	0.0%	2.7%	0.0%	0.0%	0.0%	0.0%	2.9%	0.0%	0.0%	7.7%	0.0%	1.1%	
Number of Unusual Incidents*	162	136	161	162	188	155	163	153	175	177	149	175	163		Figure 6
Patient Unusual Incident Rate	18.4	15.2	17.9	18.4	20.7	17.4	18.1	17.0	21.8	20.1	17.3	19.4	18.5		Figure 7
UI by Severity	Catastrophe	0	0	0	0	0	0	0	0	0	0	0	0		Figure 9
	High	24	30	34	39	29	30	32	21	39	37	33	27	31	
	Medium	57	51	54	63	54	66	62	45	51	62	51	67	57	
	Low	81	55	73	60	105	58	69	87	85	78	65	81	75	
Physical Assault Incident Rate	4.5	3.6	4.7	5.0	5.3	3.3	5.6	4.1	6.6	6.4	4.4	4.5	4.9		
Selected Types of Incidents	Physical Assault	36	29	39	42	45	27	47	34	50	54	36	36	40	Figure 10
	Aggressive Behav.	50	51	55	55	58	65	57	46	64	64	65	76	59	
	Psych Emergency	31	38	39	51	40	47	54	26	49	61	51	48	45	
	Fall	21	15	20	31	33	19	25	18	16	19	12	16	20	
	Injury	27	23	23	36	25	17	21	23	25	19	24	30	24	
Physical Assaults by Severity	High	7	9	15	15	10	8	10	4	17	18	10	9	13	Figure 11
	Medium	16	12	11	14	13	13	19	14	15	20	15	15	15	
	Low	13	8	13	13	22	6	18	16	18	16	11	12	14	
Patient Injury Rate***	0.13	0.38	0.24	0.48	0.24	0.49	0.12	0.36	0.13	0.24	0.12	0.38	0.28	0.38	Figure 12
Patients with Major Injuries***	1	3	2	4	2	4	1	3	1	2	1	3	2		
Total Patients Injured***	16	14	17	24	14	16	14	11	12	9	19	20	16		
Total Staff Injured***	15	15	8	17	14	4	8	13	14	14	9	7	12		Figure 13
Patient Fall Rate	2.39	1.76	1.94	3.24	3.45	1.95	2.74	1.95	2.26	2.15	1.73	1.25	2.24		Figure 14
Total Patients who Fell	19	14	16	27	29	16	23	23	23	23	23	23	18		
Total Staff who Fell	3	2	2	4	4	2	2	1	0	1	1	6	2		
Percent of Patients Restrained	9.5%	10.9%	9.8%	12.3%	8.7%	9.8%	12.4%	9.2%	12.4%	14.3%	15.1%	12.5%	4.2%	5.8%	Figure 15
Percent of Patients Secluded	5.1%	5.1%	3.2%	4.1%	5.3%	5.7%	7.3%	4.6%	6.4%	6.8%	6.1%	7.1%	5.6%	2.4%	
Restraint Hours Rate	0.118	0.205	0.282	0.296	0.138	0.276	0.206	0.152	0.293	0.327	0.361	0.264	0.243	0.71	Figure 16
Seclusion Hours Rate	0.197	0.150	0.116	0.251	0.188	0.182	0.324	0.132	0.318	0.233	0.171	0.194	0.204	0.44	
Elopement Rate	0.00	0.00	0.12	0.24	0.00	0.12	0.00	0.00	0.00	0.12	0.12	0.00	0.07	0.13	Figure 17
Medication Variance Rate	0.76	0.76	0.48	1.32	0.12	0.61	0.60	0.49	0.53	0.12	0.25	0.88	0.57		Figure 18
Adverse Drug Reaction Rate	0.38	0.13	0.24	0.00	0.00	0.12	0.00	0.00	0.00	0.00	0.00	0.00	0.07		Figure 19
Missing Med-Admin Documentation	0.32%	0.27%	0.37%	0.34%	0.28%	0.34%	0.32%	0.29%	0.34%	0.23%	0.21%	0.24%	0.30%		Figure 20
Percent of Medication Refusal	6.34%	6.02%	5.82%	5.35%	5.80%	5.70%	6.48%	5.09%	5.62%	5.61%	5.40%	4.63%	5.66%		Figure 21
SiteFM Work Orders Completed within 3 days	73%	72%	74%	76%	72%	68%	70%	77%	72%	73%	69%	69%	72%		Figure 23
Total SiteFM Work Orders	489	497	501	476	543	410	410	576	529	553	542	528	505		
Total SiteFM Work Orders	669	690	680	629	754	606	589	751	737	760	781	767	701		

\* National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2013, Published in November 2013.

\*\* Percentage of patients returning within 30 days of discharges that occurred during month

\*\*\* Refer to the next page [UI &amp; Medication]

## Performance Related Information for Staff &amp; Managers

## 3. Unusual Incident &amp; Medication

Data Source: UI DB, MV DB, ADR DB, and Avatar

Updated as of 08/08/18

Category		Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Monthly Average	Total (12mths)	NPR* (Jun-13)
Unusual Incidents (excluding MV)**	Total UIs	162	136	161	162	188	155	163	153	175	177	149	175	163	1956	
	Major UIs Only	105	95	116	128	134	110	122	101	115	132	111	123	116	1392	
	Pt Involved UI Only	146	121	148	153	174	143	152	140	164	168	140	155	150	1804	
	Patient UI Rate	18.4	15.2	17.9	18.4	20.7	17.4	18.1	17.0	21.8	20.1	17.3	19.4		18.5	
	Unique Pts Involved in UI	92	85	97	107	114	90	113	105	107	108	98	99	101	1215	
Selected Types of Incidents	Physical Assault	36	29	39	42	45	27	47	34	50	54	36	36	40	475	
	Aggressive Behavior	50	51	55	55	58	65	57	46	64	64	65	76	59	706	
	Psych Emergency	31	38	39	51	40	47	54	26	49	61	51	48	45	535	
	Fall	21	15	20	31	33	19	25	18	16	19	12	16	20	245	
	Injury	27	23	23	36	25	17	21	23	25	19	24	30	24	293	
Physical Assault Rate		4.5	3.6	4.7	5.0	5.3	3.3	5.6	4.1	6.6	6.4	4.4	4.5		4.9	
UI by Severity	Catastrophe	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	High	24	30	34	39	29	30	32	21	39	37	33	27	31	375	
	Medium	57	51	54	63	54	66	62	45	51	62	51	67	57	683	
	Low	81	55	73	60	105	58	69	87	85	78	65	81	75	897	
Physical Assaults by Severity	High	7	9	15	15	10	8	10	4	17	18	10	9	13	132	
	Medium	16	12	11	14	13	13	19	14	15	20	15	15	15	177	
	Low	13	8	13	13	22	6	18	16	18	16	11	12	14	166	
Total Patients who Fell		19	14	16	27	29	16	23	16	17	18	14	10	18	219	
Patient Fall Rate		2.39	1.76	1.94	3.24	3.45	1.95	2.74	1.95	2.26	2.15	1.73	1.25		2.24	
Total Staff who Fell		3	2	2	4	4	2	2	1	0	1	1	6	2	28	
Total Patients Injured***		16	14	17	24	14	16	14	11	12	9	19	20	16	186	
Patients with Major Injuries***		1	3	2	4	2	4	1	3	1	2	1	3	2	27	
Patient Injury Rate***		0.13	0.38	0.24	0.48	0.24	0.49	0.12	0.36	0.13	0.24	0.12	0.38		0.28	0.38
Total Staff Injured**		15	15	8	17	14	4	8	13	14	14	9	7	12		
Total ULs Documented in Avatar		0	0	1	2	0	1	0	0	0	1	1	0	1	7	
Elopement Rate		0.00	0.00	0.12	0.24	0.00	0.12	0.00	0.00	0.00	0.12	0.12	0.00		0.07	0.13
Med Variance (MV) Reports**		6	6	4	11	1	5	5	4	4	1	2	7	5	56	
MV Rate		0.76	0.76	0.48	1.32	0.12	0.61	0.60	0.49	0.53	0.12	0.25	0.88		0.57	
Adverse Drug Reactions Reports		3	1	2	0	0	1	0	0	0	0	0	0	1	7	
ADR Rate		0.38	0.13	0.24	0.00	0.00	0.12	0.00	0.00	0.00	0.00	0.00	0.00		0.07	
Total Med Administrations Scheduled		102672	103289	105056	106921	109486	106186	107084	103991	93275	102811	98854	95516		1235141	
Total Missing Documentations		327	279	385	367	304	366	344	297	320	233	208	231		3661	
Percent of Missing Documentation		0.32%	0.27%	0.37%	0.34%	0.28%	0.34%	0.32%	0.29%	0.34%	0.23%	0.21%	0.24%		0.30%	
Total Medication Doses Refused		6509	6215	6114	5720	6347	6052	6935	5298	5242	5771	5342	4418		69963	
Percent of Medication Refusal		6.34%	6.02%	5.82%	5.35%	5.80%	5.70%	6.48%	5.09%	5.62%	5.61%	5.40%	4.63%		5.66%	
Total STAT Orders		64	68	142	109	93	107	112	101	113	181	126	86	109		Figure 22
Total STAT Events****		29	32	68	52	47	53	50	53	65	87	59	44	53		
Total Patients with 1+ STAT Events		18	22	33	28	25	29	29	31	32	43	30	26	29		
Total Patients with 3+ STAT Events		2	3	8	7	5	5	4	5	8	5	7	6	5		

\* National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2013, Published in November 2013.

\*\* Numbers may change if any additional UI report is made after the data run date from UI database (around the 15th of the following month); According to the revised UI policy as of November 4, 2013, a medication variance (MV) incident became no longer considered to be an unusual incident, and a medication or vital sign refusal incident is not longer an UI as of May 2014. UI data for the past 12 months in this report has been updated to reflect this change and reanalyzed in order to show the UI trend in consistent logic.

\*\*\* Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of patients injured represents all of the reported injuries including minor injuries treated with first aid alone. However, the patient injury rate considers only the number of patient injuries that required beyond first-aid level treatment based on the NRI definition and the patient injury rate is the number of 'major' patient injuries per every 1000 inpatient days

\*\*\*\* One STAT event may involve more than one STAT order for the same patient. Any orders placed within 20 minute timeframe are considered to belong to one STAT event. All STAT order counts are from Pharmacy only..no LABS orders,etc...

## Performance Related Information for Staff &amp; Managers

## 4. Restraint &amp; Seclusion

Data Source: Restraint/Seclusion Log and UI DB (for # of total events and patients) and Avatar (for patient days/hours)

Updated as of 08/08/18

Category		Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Monthly Average	Total (12mths)	NPR* (Jun-13)
Number of Restraint Events	Mechanical	11	23	31	31	12	25	23	16	23	31	33	21	23.3		
	Physical Hold	29	41	35	41	26	31	34	24	41	52	37	35	35.5		
	Total	40	64	66	72	38	56	57	40	64	83	70	56	58.8		
Number of Unique Patients Restrained	Mechanical	5	9	15	18	8	13	15	9	13	17	20	13	12.9		
	Physical Hold	23	23	16	21	20	18	24	19	24	27	27	24	22.2		
	Total	28	32	31	39	28	31	39	28	37	44	47	37	35.1		
Percentage of Patients Restrained**	Mechanical	1.7%	3.1%	4.8%	5.7%	2.5%	4.1%	4.8%	3.0%	4.3%	5.5%	6.4%	4.4%	4.2%		
	Physical Hold	7.8%	7.8%	5.1%	6.6%	6.2%	5.7%	7.6%	6.2%	8.0%	8.8%	8.7%	8.1%	7.2%		
	Total	9.5%	10.9%	9.8%	12.3%	8.7%	9.8%	12.4%	9.2%	12.4%	14.3%	15.1%	12.5%	11.4%		5.8%
Total Restraint Hours (h:mm)**	Mechanical	21:18	36:26	53:45	57:05	23:18	51:16	40:12	28:39	49:51	63:19	68:47	48:34	45:12	542:30	
	Physical Hold	1:12	2:41	2:12	2:00	4:34	3:14	1:17	1:18	3:07	2:26	1:29	2:02	2:17	27:32	
	Total	22:30	39:07	55:57	59:05	27:52	54:30	41:29	29:57	52:58	65:45	70:16	50:36	47:30	570:02	
Restraint Hours Rate**	Mechanical	0.112	0.191	0.271	0.286	0.115	0.260	0.200	0.145	0.276	0.315	0.353	0.254	0.231	5:33	
	Physical Hold	0.006	0.014	0.011	0.010	0.023	0.016	0.006	0.007	0.017	0.012	0.008	0.011	0.012	0:16	
	Total	0.118	0.205	0.282	0.296	0.138	0.276	0.206	0.152	0.293	0.327	0.361	0.264	0.243	5:50	0.71
Number of Seclusion Events		24	24	16	17	25	28	39	16	38	36	23	24	25.8	310	
Number of Unique Patients Secluded		15	15	10	13	17	18	23	14	19	21	19	21	17.1		
Percentage of Patients Secluded		5.1%	5.1%	3.2%	4.1%	5.3%	5.7%	7.3%	4.6%	6.4%	6.8%	6.1%	7.1%	5.6%		2.4%
Total Seclusion Hours (h:mm)		37:36	28:36	22:58	50:08	37:54	35:58	65:13	26:06	57:21	46:53	33:22	37:11	39:56	479:16	
Seclusion Hours Rate		0.197	0.150	0.116	0.251	0.188	0.182	0.324	0.132	0.318	0.233	0.171	0.194		0.204	0.44

\* National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2013, Published in November 2013.

\*\* Restraint data prior to April 2015 includes only mechanical restraints. The Hospital's restraint policy has been revised to consider a physical hold a restraint and data as of April 2015 reflects this change. The duration of each physical hold event is counted as one (1) minute as a physical hold is ordered/used only as a temporary intervention that lasts less than a minute to break up any physical altercations or to administer emergency medications.

## Performance Related Information for Staff &amp; Managers

## 5. Major Unusual Incidents by Incident Location/Unit

Data Source: UI DB

Updated as of 08/08/18

Category	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Monthly Average	Total (12mths)	Percent	
<b>Total Unusual Incidents</b>	<b>162</b>	<b>136</b>	<b>161</b>	<b>162</b>	<b>188</b>	<b>155</b>	<b>163</b>	<b>153</b>	<b>175</b>	<b>177</b>	<b>149</b>	<b>175</b>	<b>163</b>	<b>1956</b>	<b>100%</b>	
Incident Location	1A	20	9	2	11	9	2	11	10	7	15	4	5	9	105	5%
	1B	13	8	25	12	21	18	11	18	7	16	12	10	14	171	9%
	1C	21	23	28	28	16	19	17	15	46	28	25	33	25	299	15%
	1D	15	9	11	29	24	11	25	15	22	24	22	13	18	220	11%
	1E	2	8	16	4	13	10	8	6	12	10	18	20	11	127	6%
	1F	22	29	16	11	24	23	23	21	16	18	12	21	20	236	12%
	1G	2	12	14	15	14	8	21	15	15	12	6	7	12	141	7%
	2A	1	3	2	2	1	4	2	4	4	1	4	6	3	34	2%
	2B	10	2	3	3	5	2	3	3	5	1	2	2	3	41	2%
	2C	7	3	7	10	17	11	11	11	12	10	10	12	10	121	6%
	2D	15	11	7	16	16	22	12	13	13	22	19	13	15	179	9%
	TLC	13	5	11	8	8	6	7	7	11	7	4	8	8	95	5%
	Other	21	14	19	13	20	19	12	15	5	13	11	25	16	187	10%
	<b>Physical Assault</b>	<b>36</b>	<b>29</b>	<b>39</b>	<b>42</b>	<b>43</b>	<b>27</b>	<b>47</b>	<b>34</b>	<b>50</b>	<b>54</b>	<b>36</b>	<b>36</b>	<b>39</b>	<b>473</b>	<b>100%</b>
Incident Location	1A	5	0	1	2	0	0	1	1	1	4	1	0	1	16	3%
	1B	3	1	2	3	7	2	2	1	3	3	3	2	3	32	7%
	1C	6	4	9	9	1	2	4	2	7	5	3	10	5	62	13%
	1D	3	5	4	7	8	2	6	3	8	12	6	0	5	64	14%
	1E	0	0	4	0	5	2	3	2	4	3	5	4	3	32	7%
	1F	9	9	8	6	10	7	11	13	8	3	7	5	8	96	20%
	1G	0	3	0	4	1	0	8	2	7	4	0	2	3	31	7%
	2A	0	0	0	0	0	0	1	1	1	0	0	1	0	4	1%
	2B	1	0	1	0	0	2	1	0	0	0	0	0	0	5	1%
	2C	1	0	2	3	5	1	1	3	3	4	2	3	2	28	6%
	2D	6	2	5	6	6	4	5	4	6	10	7	3	5	64	14%
	TLC - Intensive	0	0	2	2	0	1	1	1	0	0	0	0	1	7	1%
	TLC - Transitional	1	1	0	0	0	0	2	1	2	6	1	2	1	16	3%
	Other	1	4	1	0	0	4	1	0	0	0	1	4	1	16	3%

## Performance Related Information for Staff &amp; Managers

## 5. Major Unusual Incidents by Incident Location/Unit

Data Source: UI DB

Updated as of 08/08/18

Category		Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Monthly Average	Total (12mths)	Percent
<b>Aggressive Behavior</b>		<b>50</b>	<b>51</b>	<b>55</b>	<b>55</b>	<b>58</b>	<b>65</b>	<b>57</b>	<b>46</b>	<b>64</b>	<b>64</b>	<b>65</b>	<b>76</b>	<b>59</b>	<b>706</b>	<b>100%</b>
Incident Location	1A	2	2	0	1	0	1	1	1	1	1	0	1	1	11	2%
	1B	4	1	3	0	1	1	0	0	0	3	3	3	2	19	4%
	1C	7	9	13	13	11	11	8	7	22	17	11	18	12	147	31%
	1D	9	3	4	18	12	6	17	11	10	9	13	12	10	124	26%
	1E	0	3	7	2	2	5	2	2	3	2	10	12	4	50	11%
	1F	10	16	4	4	11	14	7	5	4	11	4	10	8	100	21%
	1G	0	4	7	7	3	3	8	7	5	4	2	3	4	53	11%
	2A	0	1	1	0	0	1	0	0	2	0	2	1	1	8	2%
	2B	2	0	0	1	1	0	0	0	3	0	2	1	1	10	2%
	2C	4	0	2	2	6	5	5	3	5	5	8	5	4	50	11%
	2D	3	5	1	5	4	12	5	8	5	9	6	4	6	67	14%
	TLC - Intensive	2	0	2	1	1	2	1	0	2	1	0	0	1	12	3%
	TLC - Transitional	1	2	5	1	2	0	0	0	0	0	1	1	1	13	3%
	Other	6	5	6	0	4	4	3	2	2	2	3	5	4	42	9%
	<b>Psych Emergency</b>		<b>31</b>	<b>38</b>	<b>39</b>	<b>51</b>	<b>40</b>	<b>47</b>	<b>54</b>	<b>26</b>	<b>49</b>	<b>61</b>	<b>51</b>	<b>48</b>	<b>45</b>	<b>535</b>
Incident Location	1A	0	0	0	0	0	0	0	1	1	1	0	0	0	3	1%
	1B	1	0	0	0	3	0	0	0	0	0	1	0	0	5	1%
	1C	6	10	11	13	5	10	9	3	11	9	10	15	9	112	24%
	1D	7	5	5	14	10	5	17	6	10	15	11	2	9	107	23%
	1E	0	2	5	2	0	0	0	1	3	3	5	4	2	25	5%
	1F	9	11	6	4	12	16	12	7	6	8	9	13	9	113	24%
	1G	0	4	7	10	2	0	7	3	7	5	2	2	4	49	10%
	2A	0	2	0	0	0	1	0	0	0	0	0	0	0	3	1%
	2B	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%
	2C	1	0	1	2	3	1	5	2	3	6	1	4	2	29	6%
	2D	7	4	2	4	5	11	0	2	7	12	9	6	6	69	15%
	TLC - Intensive	0	0	0	0	0	0	1	0	1	1	1	0	0	4	1%
	TLC - Transitional	0	0	1	2	0	0	1	0	0	0	0	0	0	4	1%
	Other	0	0	1	0	0	3	2	1	0	1	2	2	1	12	3%

## Performance Related Information for Staff &amp; Managers

## 5. Major Unusual Incidents by Incident Location/Unit

Data Source: UI DB

Updated as of 08/08/18

Category		Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Monthly Average	Total (12mths)	Percent
<b>Fall</b>		<b>21</b>	<b>15</b>	<b>20</b>	<b>31</b>	<b>33</b>	<b>19</b>	<b>25</b>	<b>18</b>	<b>16</b>	<b>19</b>	<b>12</b>	<b>16</b>	<b>20</b>	<b>245</b>	<b>100%</b>
Incident Location	1A	6	2	1	6	7	1	4	1	1	6	2	3	3	40	16%
	1B	1	2	8	5	8	8	7	7	3	5	3	4	5	61	25%
	1C	4	1	4	2	1	1	1	0	3	1	1	0	2	19	8%
	1D	0	0	0	2	1	0	2	0	2	1	0	0	1	8	3%
	1E	0	2	2	0	2	0	2	1	1	1	2	0	1	13	5%
	1F	1	1	1	2	0	1	3	0	1	0	1	1	1	12	5%
	1G	1	1	0	1	2	2	3	1	3	1	0	1	1	16	7%
	2A	0	2	0	1	1	1	0	1	1	0	1	1	1	9	4%
	2B	3	1	0	2	3	0	0	2	1	0	0	0	1	12	5%
	2C	0	1	1	3	2	0	0	3	0	0	0	0	1	10	4%
	2D	2	2	0	4	1	2	2	0	0	2	2	1	2	18	7%
	TLC - Intensive	0	0	1	0	0	0	1	0	0	0	0	0	0	2	1%
	TLC - Transitional	1	0	2	1	1	1	0	0	0	0	0	2	1	8	3%
	Other	2	0	0	2	4	2	0	2	0	2	0	3	1	17	7%
<b>Physical Injury</b>		<b>27</b>	<b>23</b>	<b>23</b>	<b>36</b>	<b>25</b>	<b>17</b>	<b>21</b>	<b>23</b>	<b>25</b>	<b>19</b>	<b>24</b>	<b>30</b>	<b>24</b>	<b>293</b>	<b>100%</b>
Incident Location	1A	3	3	0	3	1	1	3	3	2	2	1	2	2	24	8%
	1B	4	1	1	4	1	4	3	2	2	1	0	0	2	23	8%
	1C	4	1	5	6	1	2	0	3	3	1	2	7	3	35	12%
	1D	1	3	3	7	4	1	2	2	4	6	3	0	3	36	12%
	1E	0	2	2	0	4	1	0	1	0	1	5	6	2	22	8%
	1F	5	4	1	3	3	1	5	4	4	0	3	3	3	36	12%
	1G	0	4	3	0	2	0	4	1	3	1	1	0	2	19	6%
	2A	0	0	1	0	0	0	0	1	0	0	1	1	0	4	1%
	2B	0	0	0	0	2	1	0	0	1	0	0	0	0	4	1%
	2C	1	0	0	2	1	0	0	1	1	3	0	1	1	10	3%
	2D	6	2	5	7	4	2	1	1	3	4	6	3	4	44	15%
	TLC - Intensive	0	0	1	0	0	0	1	0	0	0	0	0	0	2	1%
	TLC - Transitional	1	0	1	1	0	1	1	1	1	0	0	1	1	8	3%
	Other	2	3	0	3	2	3	1	3	1	0	2	6	2	26	9%

\* Not every incident is a major incident. This counts only those incidents that were classified to be major based on the policy.

## Performance Related Information for Staff &amp; Managers

## 6A. Demographic Information of Individuals in Care

Data Source: Avatar

Updated as of 08/08/18

Category	Sub-group	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Monthly Average	Percent*
<b>Total Active (on Roll) at End of Month*</b>		<b>263</b>	<b>257</b>	<b>281</b>	<b>279</b>	<b>280</b>	<b>279</b>	<b>273</b>	<b>270</b>	<b>273</b>	<b>275</b>	<b>272</b>	<b>252</b>	<b>271</b>	
<b>Gender</b>	Female	77	76	81	81	83	83	79	76	76	81	78	73	<b>79</b>	<b>29.0%</b>
	Male	186	181	200	199	197	196	194	194	197	194	194	179	<b>193</b>	<b>71.0%</b>
<b>Age</b>	<b>Median Age (Years)</b>	<b>53 yrs</b>	<b>53 yrs</b>	<b>52 yrs</b>	<b>52 yrs</b>	<b>54 yrs</b>	<b>54 yrs</b>	<b>54 yrs</b>	<b>54 yrs</b>	<b>54 yrs</b>	<b>54 yrs</b>	<b>53 yrs</b>	<b>54 yrs</b>	<b>53 yrs</b>	<b>Figure 24</b>
	<30 years old	33	34	48	47	40	35	40	42	43	47	51	45	<b>42</b>	<b>15.5%</b>
	>=30 and <40 years old	39	40	44	45	43	46	42	37	33	33	39	34	<b>40</b>	<b>14.6%</b>
	>=40 and <50 years old	35	34	29	29	27	28	29	29	30	33	28	26	<b>30</b>	<b>11.0%</b>
	>=50 and <60 years old	57	52	62	61	62	59	54	57	59	55	54	47	<b>57</b>	<b>20.9%</b>
	>=60 years old	99	97	98	98	108	111	108	105	108	107	100	100	<b>103</b>	<b>38.1%</b>
<b>Legal Status of Individuals on Roll at End of Month</b>	Emergency	15	15	22	14	16	15	17	22	20	18	19	16	<b>17</b>	<b>6.4%</b>
	Inpatient Commitment	40	36	36	38	40	40	39	43	44	46	47	51	<b>42</b>	<b>15.4%</b>
	Outpatient Commitment	15	17	15	24	20	20	19	18	19	20	22	20	<b>19</b>	<b>7.0%</b>
	Voluntary	25	26	26	26	24	24	23	24	25	23	20	16	<b>24</b>	<b>8.7%</b>
	Non-Protesting	0	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>	<b>0.0%</b>
	<b>Civil Sub-total</b>	<b>95</b>	<b>94</b>	<b>99</b>	<b>102</b>	<b>100</b>	<b>99</b>	<b>98</b>	<b>107</b>	<b>108</b>	<b>107</b>	<b>108</b>	<b>103</b>	<b>102</b>	<b>37.5%</b>
	DC Exam	58	55	62	62	70	77	80	69	69	69	71	55	<b>66</b>	<b>24.5%</b>
	Mentally Incompetent	40	37	51	47	43	36	28	25	26	28	23	25	<b>34</b>	<b>12.6%</b>
	<b>Forensic Pre-trial Sub-total</b>	<b>98</b>	<b>92</b>	<b>113</b>	<b>109</b>	<b>113</b>	<b>113</b>	<b>108</b>	<b>94</b>	<b>95</b>	<b>97</b>	<b>94</b>	<b>80</b>	<b>101</b>	<b>37.1%</b>
	NGBRI - DC	59	60	58	58	57	57	56	57	57	57	57	57	<b>58</b>	<b>21.2%</b>
	NGBRI - US	5	5	5	5	4	4	4	4	5	5	5	5	<b>5</b>	<b>1.7%</b>
NGBRI - VI	1	1	1	1	1	1	1	1	1	1	1	1	<b>1</b>	<b>0.4%</b>	
Dual Commitment	1	1	1	1	1	1	1	1	1	1	1	1	<b>1</b>	<b>0.4%</b>	
Post Trial Mental Exam PTME	0	0	0	0	0	0	0	1	1	1	0	0	<b>0</b>	<b>0.1%</b>	
Sexual Psychopath (Miller Act)	3	3	3	3	3	3	3	3	3	3	3	3	<b>3</b>	<b>1.1%</b>	
<b>Forensic Post-trial Sub-total</b>	<b>69</b>	<b>70</b>	<b>68</b>	<b>68</b>	<b>66</b>	<b>66</b>	<b>65</b>	<b>67</b>	<b>68</b>	<b>68</b>	<b>67</b>	<b>67</b>	<b>67</b>	<b>24.9%</b>	
<b>Length of Stay</b>	<30 Days	29	30	56	51	42	37	35	32	34	36	35	27	<b>37</b>	<b>13.6%</b>
	>=30 ~ <365 Days	106	99	100	103	109	114	109	108	109	112	109	104	<b>107</b>	<b>39.4%</b>
	>= 1 Year & < 2 Years	22	24	22	23	27	26	26	27	26	25	28	28	<b>25</b>	<b>9.3%</b>
	>= 2 Years & < 5 Years	36	34	33	33	32	33	34	33	33	31	29	27	<b>32</b>	<b>11.9%</b>
	>= 5 Years & < 20 Years	38	38	38	38	39	37	37	38	40	41	41	36	<b>38</b>	<b>14.2%</b>
	>= 20 Years	32	32	32	32	31	32	32	32	31	30	30	30	<b>31</b>	<b>11.6%</b>
	<b>Median LOS (Days)</b>	<b>344 d</b>	<b>347 d</b>	<b>274 d</b>	<b>284 d</b>	<b>278 d</b>	<b>272 d</b>	<b>298 d</b>	<b>325 d</b>	<b>316 d</b>	<b>278 d</b>	<b>298 d</b>	<b>329 d</b>	<b>304 d</b>	<b>Figure 25</b>
	Median LOS - Civil	423 d	411 d	406 d	390 d	388 d	413 d	449 d	454 d	469 d	484 d	430 d	413 d	427 d	
	Median LOS - Pre-trial	77 d	97 d	56 d	52 d	68 d	65 d	74 d	81 d	78 d	64 d	67 d	72 d	71 d	
	Median LOS - Post-trial	4868 d	4885 d	5507 d	5509 d	5568 d	5007 d	5052 d	5055 d	4768 d	4526 d	4697 d	4728 d	5014 d	
	<b>Average LOS (Days)</b>	<b>2287 d</b>	<b>2345 d</b>	<b>2154 d</b>	<b>2163 d</b>	<b>2111 d</b>	<b>2107 d</b>	<b>2167 d</b>	<b>2206 d</b>	<b>2165 d</b>	<b>2099 d</b>	<b>2117 d</b>	<b>2212 d</b>	<b>2178 d</b>	
Average LOS - Civil	1662 d	1664 d	1607 d	1566 d	1602 d	1628 d	1669 d	1558 d	1563 d	1550 d	1507 d	1418 d	1583 d		
Average LOS - Pre-trial	188 d	206 d	151 d	152 d	160 d	165 d	170 d	173 d	178 d	171 d	177 d	173 d	172 d		
Average LOS - Post-trial	6162 d	6102 d	6310 d	6312 d	6251 d	6181 d	6295 d	6150 d	5956 d	5793 d	5909 d	5924 d	6112 d		

\* Counts the total number of individuals who are on the hospital roll at end of each month. This number serves as denominator to calculate percentage of each group.



## Performance Related Information for Staff &amp; Managers

## 6B. Demographic Information of Individuals in Care

Data Source: Avatar

Updated as of 08/08/18

Category	Sub-group	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Monthly Average	Percent*	
<b>Total Active (on Roll) at End of Month*</b>		<b>263</b>	<b>257</b>	<b>281</b>	<b>279</b>	<b>280</b>	<b>279</b>	<b>273</b>	<b>270</b>	<b>273</b>	<b>275</b>	<b>272</b>	<b>252</b>	<b>271</b>		
<b>Gender</b>	Female	29%	30%	29%	29%	30%	30%	29%	28%	28%	29%	29%	29%	<b>29%</b>		
	Male	71%	70%	71%	71%	70%	70%	71%	72%	72%	71%	71%	71%	<b>71%</b>		
<b>Age</b>	<b>Median Age (Years)</b>	<b>53 yrs</b>	<b>53 yrs</b>	<b>52 yrs</b>	<b>52 yrs</b>	<b>54 yrs</b>	<b>54 yrs</b>	<b>54 yrs</b>	<b>54 yrs</b>	<b>54 yrs</b>	<b>54 yrs</b>	<b>53 yrs</b>	<b>54 yrs</b>	<b>53 yrs</b>		
	<30 yrs	13%	13%	17%	17%	14%	13%	15%	16%	16%	17%	19%	18%	<b>16%</b>		
	>=30 and <40 yrs	15%	16%	16%	16%	15%	16%	15%	14%	12%	12%	14%	13%	<b>15%</b>		
	>=40 and <50 yrs	13%	13%	10%	10%	10%	10%	11%	11%	11%	12%	10%	10%	<b>11%</b>		
	>=50 and <60 yrs	22%	20%	22%	22%	22%	21%	20%	21%	22%	20%	20%	20%	19%	<b>21%</b>	
	>=60 yrs	38%	38%	35%	35%	39%	40%	40%	39%	40%	39%	37%	40%	40%	<b>38%</b>	
<b>Legal Status of Individuals on Roll at End of Month</b>	Emergency	6%	6%	8%	5%	6%	5%	6%	8%	7%	7%	7%	6%	<b>6%</b>		
	Inpatient Commitment	15%	14%	13%	14%	14%	14%	14%	16%	16%	17%	17%	20%	<b>15%</b>		
	Outpatient Commitment	6%	7%	5%	9%	7%	7%	7%	7%	7%	7%	8%	8%	<b>7%</b>		
	Voluntary	10%	10%	9%	9%	9%	9%	8%	9%	9%	8%	7%	6%	<b>9%</b>		
	Non-Protesting	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	<b>0%</b>		
	<b>Civil Sub-total</b>	<b>36%</b>	<b>37%</b>	<b>35%</b>	<b>37%</b>	<b>36%</b>	<b>35%</b>	<b>36%</b>	<b>40%</b>	<b>40%</b>	<b>39%</b>	<b>40%</b>	<b>41%</b>	<b>37%</b>		
	DC Exam	22%	21%	22%	22%	25%	28%	29%	26%	25%	25%	26%	22%	<b>24%</b>		
	Mentally Incompetent	15%	14%	18%	17%	15%	13%	10%	9%	10%	10%	8%	10%	<b>13%</b>		
	<b>Forensic Pre-trial Sub-total</b>	<b>37%</b>	<b>36%</b>	<b>40%</b>	<b>39%</b>	<b>40%</b>	<b>41%</b>	<b>40%</b>	<b>35%</b>	<b>35%</b>	<b>35%</b>	<b>35%</b>	<b>32%</b>	<b>37%</b>		
	NGBRI - DC	22%	23%	21%	21%	20%	20%	21%	21%	21%	21%	21%	23%	<b>21%</b>		
	NGBRI - US	2%	2%	2%	2%	1%	1%	1%	1%	2%	2%	2%	2%	<b>2%</b>		
	NGBRI - VI	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	<b>0%</b>		
	Dual Commitment	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	<b>0%</b>		
Sexual Psychopath (Miller Act)	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	<b>1%</b>			
<b>Forensic Post-trial Sub-total</b>	<b>26%</b>	<b>27%</b>	<b>24%</b>	<b>24%</b>	<b>24%</b>	<b>24%</b>	<b>24%</b>	<b>24%</b>	<b>25%</b>	<b>25%</b>	<b>25%</b>	<b>25%</b>	<b>27%</b>	<b>25%</b>		
<b>Length of Stay</b>	<b>Median LOS (Days)</b>	<b>344 d</b>	<b>347 d</b>	<b>274 d</b>	<b>284 d</b>	<b>278 d</b>	<b>272 d</b>	<b>298 d</b>	<b>325 d</b>	<b>316 d</b>	<b>278 d</b>	<b>298 d</b>	<b>329 d</b>	<b>304 d</b>		
	<b>Average LOS (Days)</b>	<b>2287 d</b>	<b>2345 d</b>	<b>2154 d</b>	<b>2163 d</b>	<b>2111 d</b>	<b>2107 d</b>	<b>2167 d</b>	<b>2206 d</b>	<b>2165 d</b>	<b>2099 d</b>	<b>2117 d</b>	<b>2212 d</b>	<b>2178 d</b>		
	<30 days	11%	12%	20%	18%	15%	13%	13%	12%	12%	13%	13%	11%	<b>14%</b>		
	>=30 days & <365 days	40%	39%	36%	37%	39%	41%	40%	40%	40%	41%	40%	41%	<b>39%</b>		
	>= 1 year & < 2 years	8%	9%	8%	8%	10%	9%	10%	10%	10%	9%	10%	11%	<b>9%</b>		
	>= 2 years & < 5 years	14%	13%	12%	12%	11%	12%	12%	12%	12%	11%	11%	11%	<b>12%</b>		
	>= 5 years & < 20 years	14%	15%	14%	14%	14%	13%	14%	14%	15%	15%	15%	14%	<b>14%</b>		
>= 20 years	12%	12%	11%	11%	11%	11%	12%	12%	11%	11%	11%	12%	<b>12%</b>			

\* Counts the total number of individuals who are on the hospital roll at end of each month. This number serves as denominator to calculate percentage of each group.