Government of the District of Columbia
Department of Mental Health (DMH)
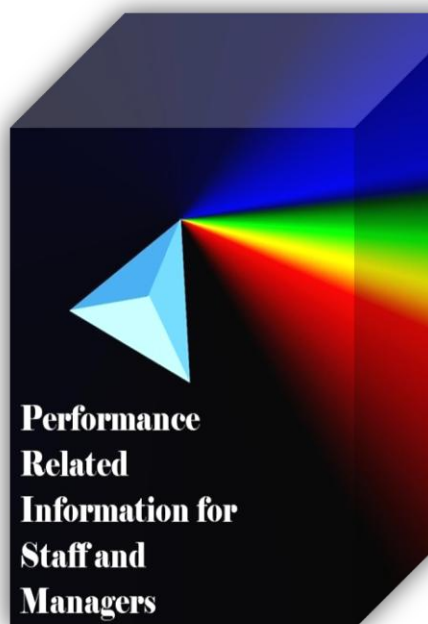
Saint Elizabeths
SHINING THE LIGHT SINCE 1855

Performance **R**elated **I**nformation for **S**taff and **M**anagers

PRISM
NOVEMBER 2012

Table of Contents

Performance Related Information for Staff and Managers

12/13/2012

Office of Statistics and Reporting (OSR)

1. Admissions to SEH

Civil   Forensic   Total
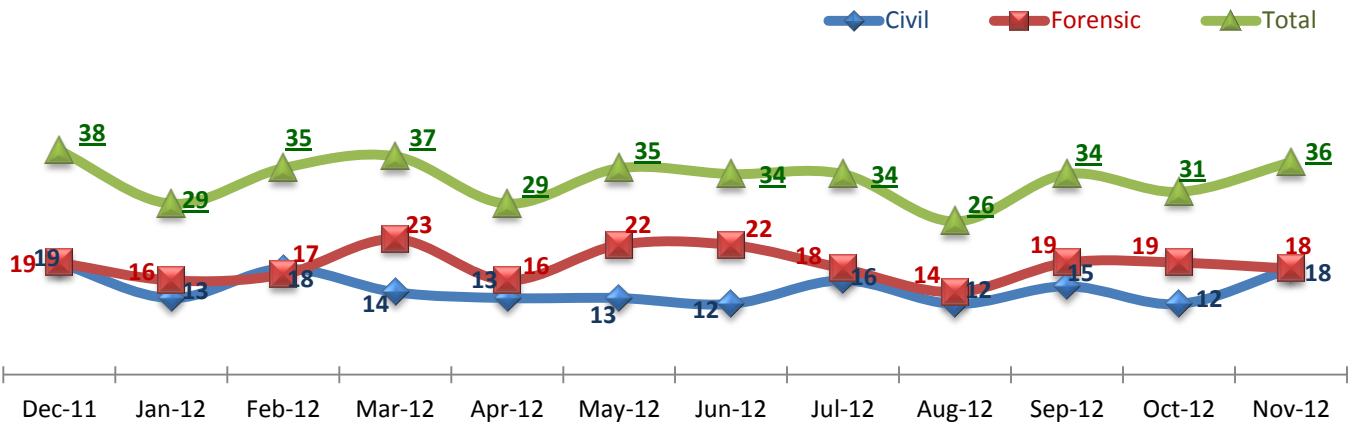
Number of admissions to SEH inpatient program, including transfers from outpatient to inpatient program.

2. Discharges from SEH

Civil   Forensic   Total
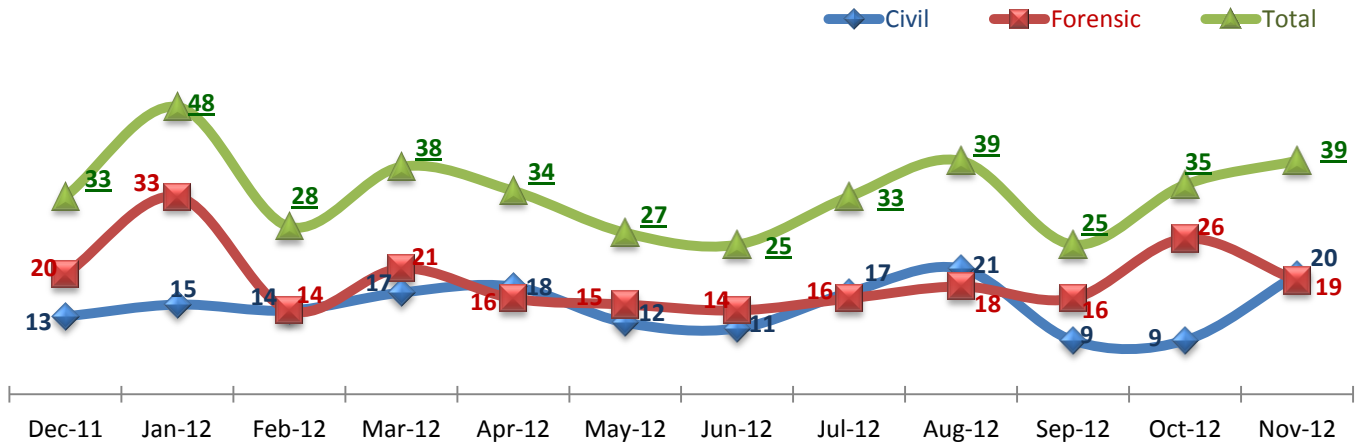
Number of discharges from SEH inpatient program, including transfers from inpatient to outpatient program.

3. Average Daily Census

Present on Unit   On Authorized Leave   On Unauthorized Leave   Total on Roll
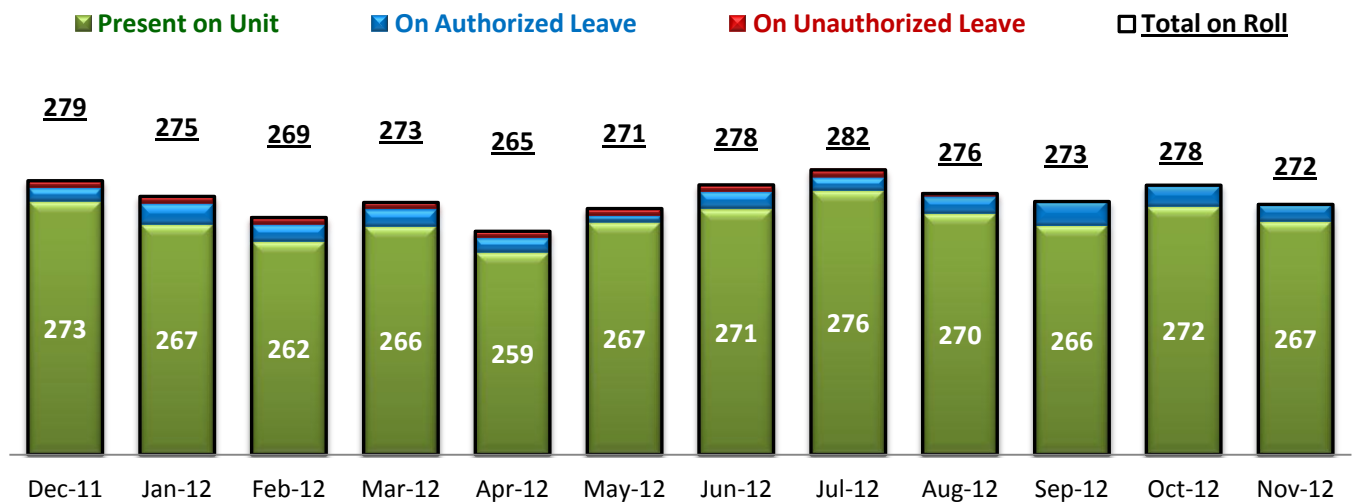
Data above is the daily average number of individuals counted at 11:59 PM every day during each month.

4. Transfers

■ Inter-unit Transfers   ■ Likely Transfers to Outside Medical Facilities (Emergency Medical Leaves)
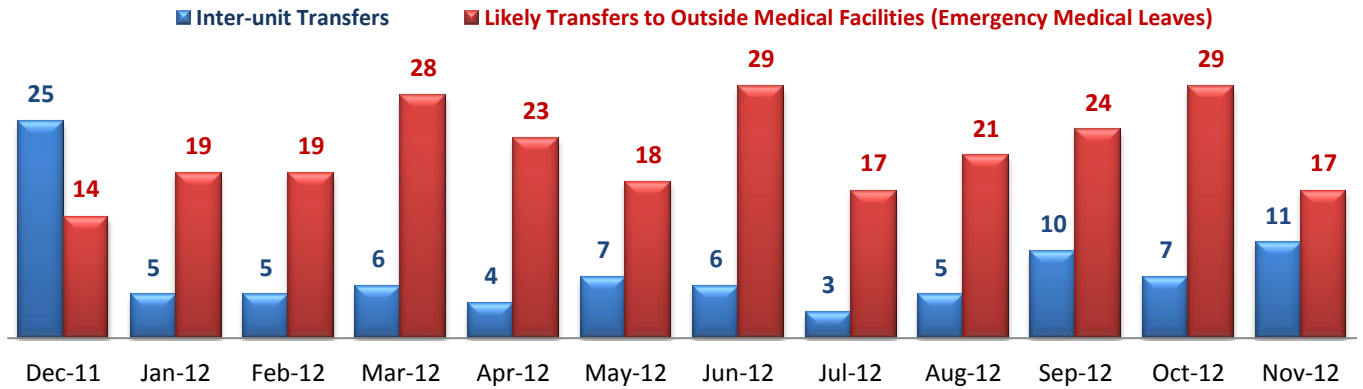
* Number of inter-unit transfers that occurred during month and number of emergency medical leaves that were initiated during month.

5. 30-Day Readmission Rate

NPR=7.53%

		Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12
■	Civil	7.7%	6.7%	7.1%	5.9%	5.6%	16.7%	0.0%	0.0%	4.8%	22.2%	0.0%	
■	Forensic	10.0%	3.0%	7.1%	4.8%	0.0%	0.0%	0.0%	6.3%	0.0%	0.0%	3.8%	
●—	Combined	9.1%	4.2%	7.1%	5.3%	2.9%	7.4%	0.0%	3.0%	2.6%	8.0%	2.9%	
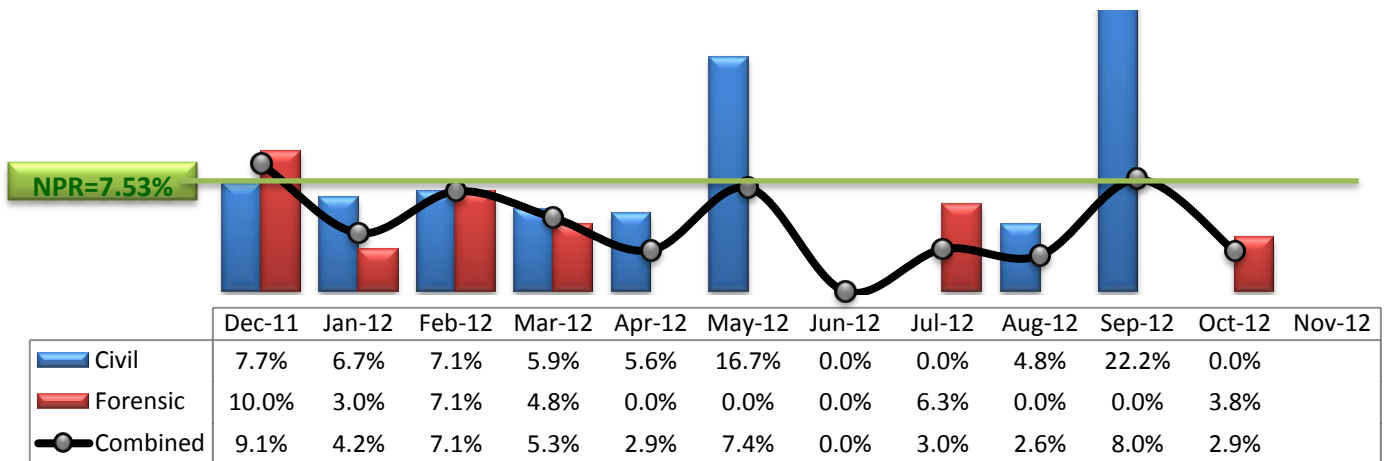
* Percent of discharges that returned to SEH within 30 days of discharges. It does not include those who may have been re-hospitalized at another psychiatric facility. This measure requires 30-day observation following discharge.
** NPR: National Public Rate as of September 2011 published by NASMHPD Research Institute in January 2012.

6. Unusual Incidents

■ **Total Number of Unusual Incidents**   ■ **Major Incidents Only**
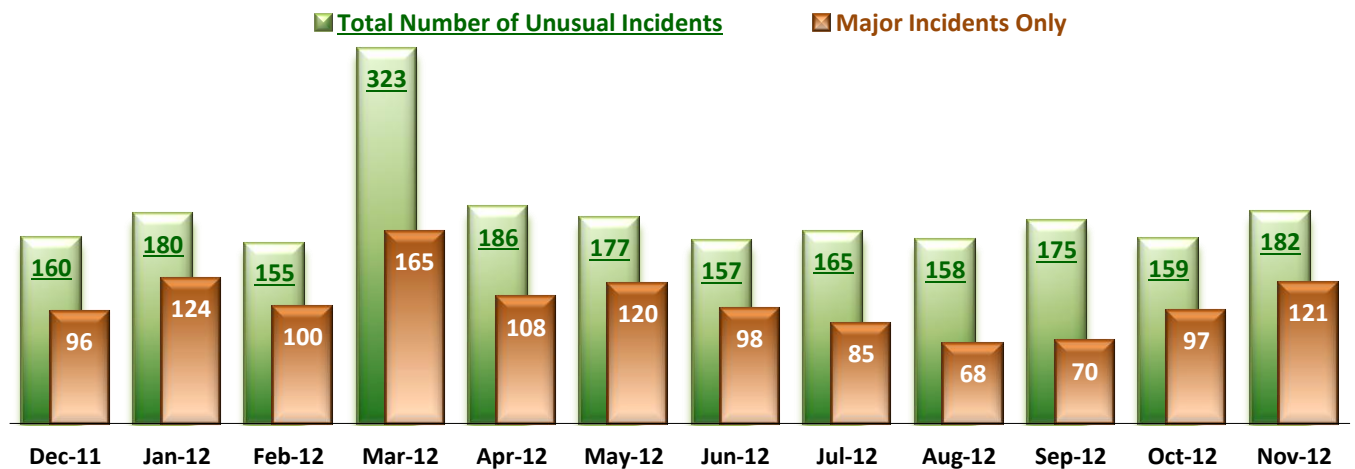
* Numbers above represent all types of the unusual incidents (UIs) that were reported to the Risk Manager by PRISM publication date, including those that did not involve any patients.

7. Unusual Incidents by Severity

	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12
1) Low	51	63	49	116	54	81	71	107	102	108	77	93
2) Medium	82	85	81	163	101	67	51	28	40	54	58	63
3) High	27	32	25	44	31	29	35	30	16	13	24	26
4) Catstrp	0	0	0	0	0	0	0	0	0	0	0	0
Total UI	160	180	155	323	186	177	157	165	158	175	159	182

8. Patient-Involved Unusual Incidents

	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12
# of Patient-Involved UIs	149	166	145	310	174	163	154	152	151	161	143	175
# of Unique Patients in UI	95	114	99	128	98	116	105	95	97	108	109	107
Patient Unusual Incident Rate	17.6	20.1	19.1	37.6	22.4	19.7	18.9	17.7	18.1	20.2	17.0	21.8

The total number of patient-involved UIs counts only those incidents that involved at least one or more patients. Some patients may be involved in more than one incident and the number of unique patients does not double count them. The patient UI rate is the number of patient-involved unusual incidents reported for every 1000 inpatient days.

9. Selected Types of Incidents
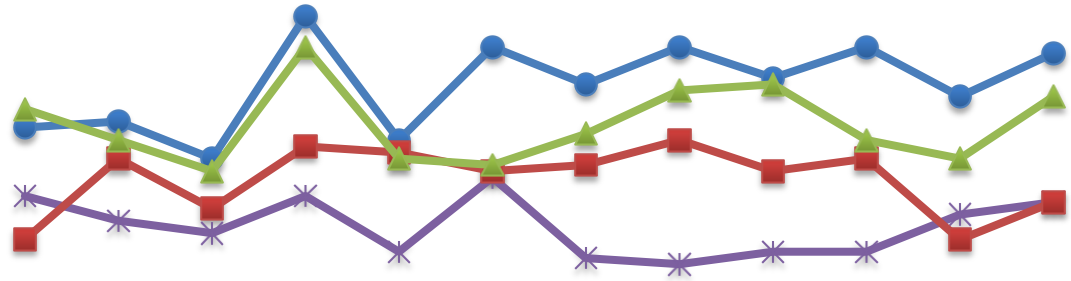
	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12
Physical Assault	27	28	22	45	25	40	34	40	35	40	32	39
Psych Emergency	16	12	10	16	7	19	6	5	7	7	13	15
Fall	9	22	14	24	23	20	21	25	20	22	9	15
Injury	30	25	20	40	22	21	26	33	34	25	22	32

* These are incident types that are frequently reported. Some incidents may be counted in multiple categories. For example, a physical assault incident that accompanied psychiatric emergency and injury is counted under psychiatric emergency and injury as well as under physical assault. Injury is broadly defined to include any type of injuries regardless of the cause or severity level.

10.   Physical Assaults by Severity
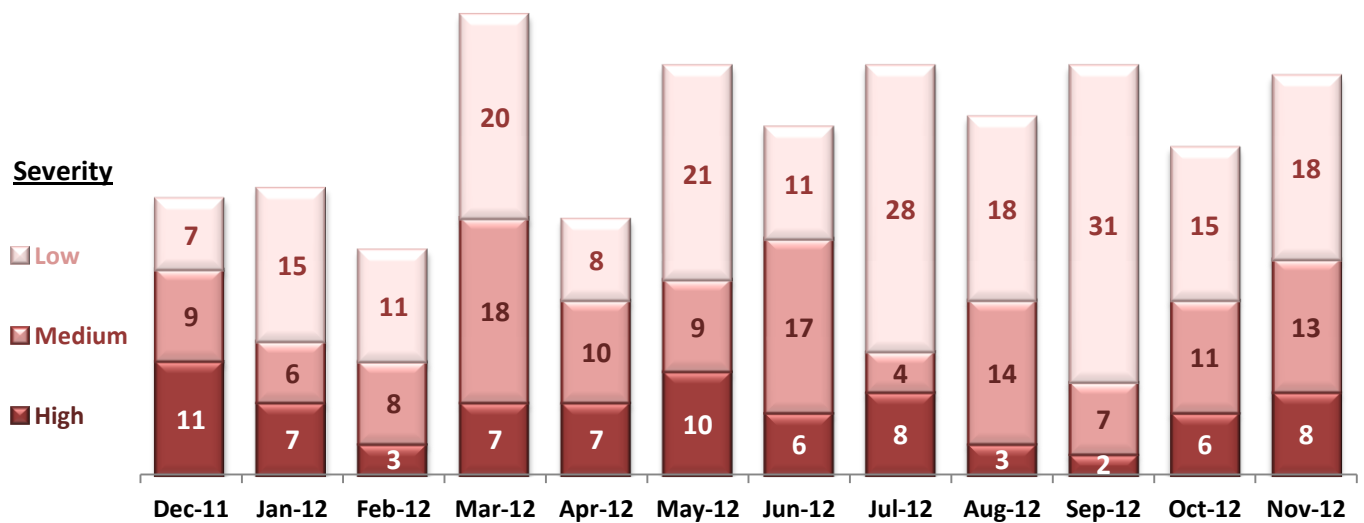
* Any physical assault that accompanies a code 13 or results in extensive injury needing off-unit treatment or transfer to ER is considered to be high severity, any physical assault that causes a minor injury that can be treated on unit is considered to be medium severity, and physical assault events that result in no injury are considered to be low severity.

11.   Patient Injuries

NPR=0.39
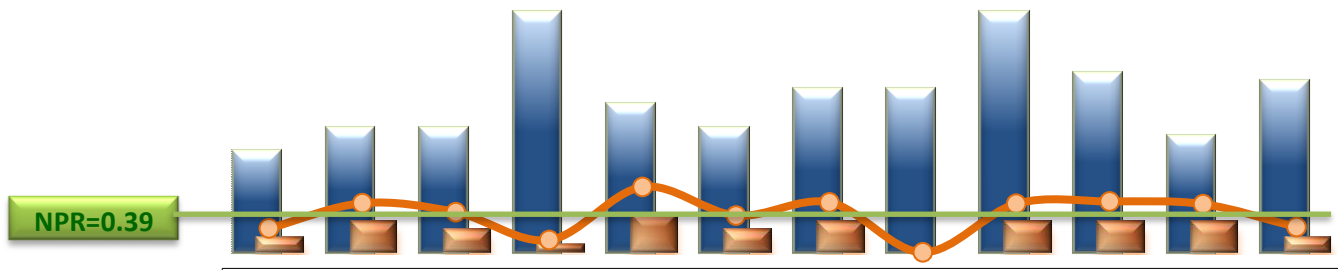
	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12
Total Pts Injured	13	16	16	31	19	16	21	21	31	23	15	22
Major Pt Injuries*	2	4	3	1	5	3	4	0	4	4	4	2
Patient Injury Rate	0.24	0.48	0.40	0.12	0.64	0.36	0.49	0.00	0.48	0.50	0.47	0.25

Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of patients injured represents all of the reported injuries including minor injuries treated with first aid alone. However, the patient injury rate considers only the number of patient injuries that required beyond first-aid level treatment based on the NRI definition and the patient injury rate is the number of 'major' patient injuries per every 1000 inpatient days

12.   Staff Injuries
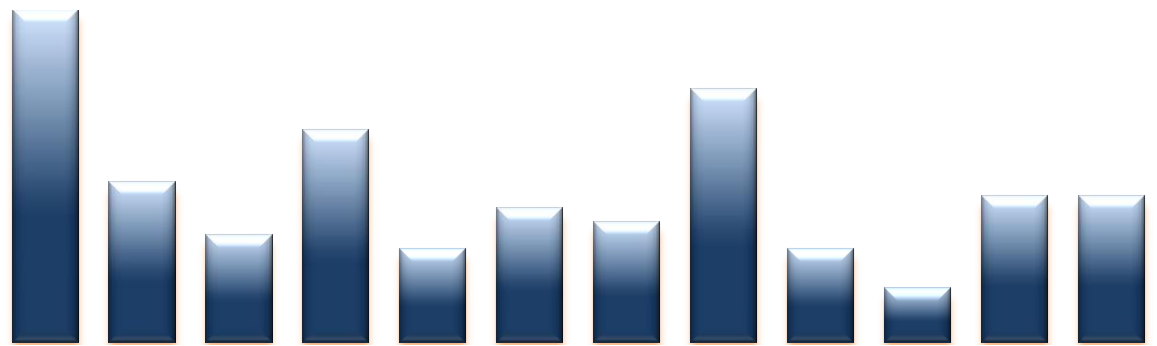
	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12
# of Staff Injured	25	12	8	16	7	10	9	19	7	4	11	11

Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of staff injured represents all of the reported staff injuries including minor injuries treated with first aid alone.

13.   Elopements

NPR=0.18
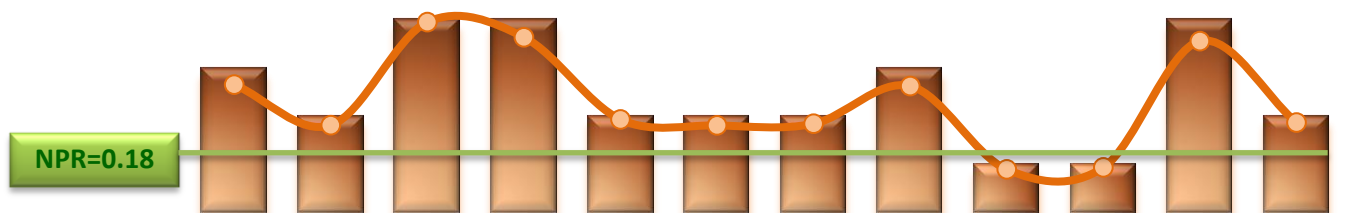
	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12
# ofElopments	3	2	4	4	2	2	2	3	1	1	4	2
Elopment Rate	0.35	0.24	0.53	0.49	0.26	0.24	0.25	0.35	0.12	0.13	0.47	0.25

It counts the total number of unauthorized leaves for any duration that were initiated during month and were recorded in Avatar. The elopement rate is the number of those unauthorized leaves that occurred for every 1000 inpatient days.

14.   Reported Medication Variance Events

	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12
# of MV Events	7	8	5	3	1	9	9	2	9	6	11	11
MV Rate	0.83	0.97	0.66	0.36	0.13	1.09	1.11	0.23	1.08	0.75	1.30	1.37
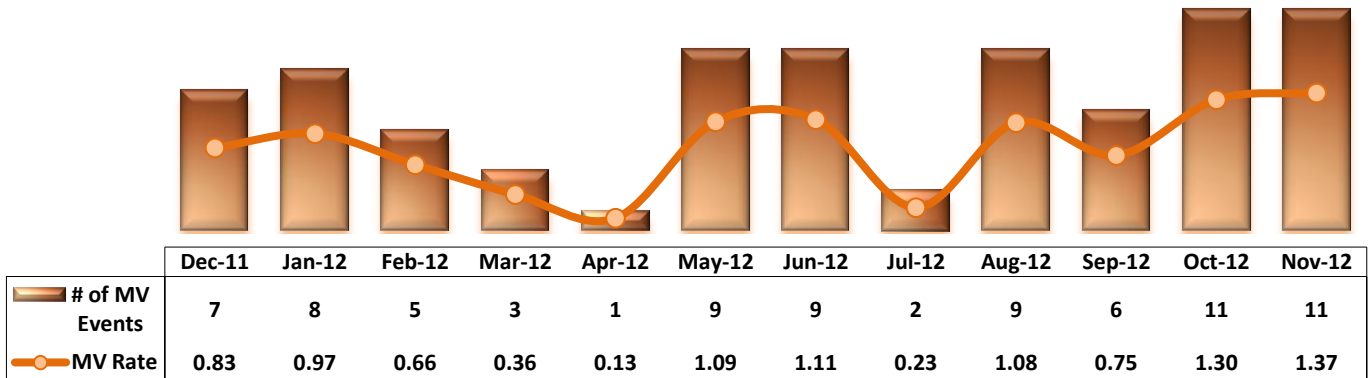
* MV Rate: Number of reported medication variance events that occurred for every 1000 inpatient days.

15.   Reported Adverse Drug Reactions

	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12
# of ADRs	5	3	3	7	6	10	11	6	10	4	6	11
ADR Rate	0.59	0.36	0.40	0.85	0.77	1.21	1.35	0.70	1.20	0.50	0.71	1.37
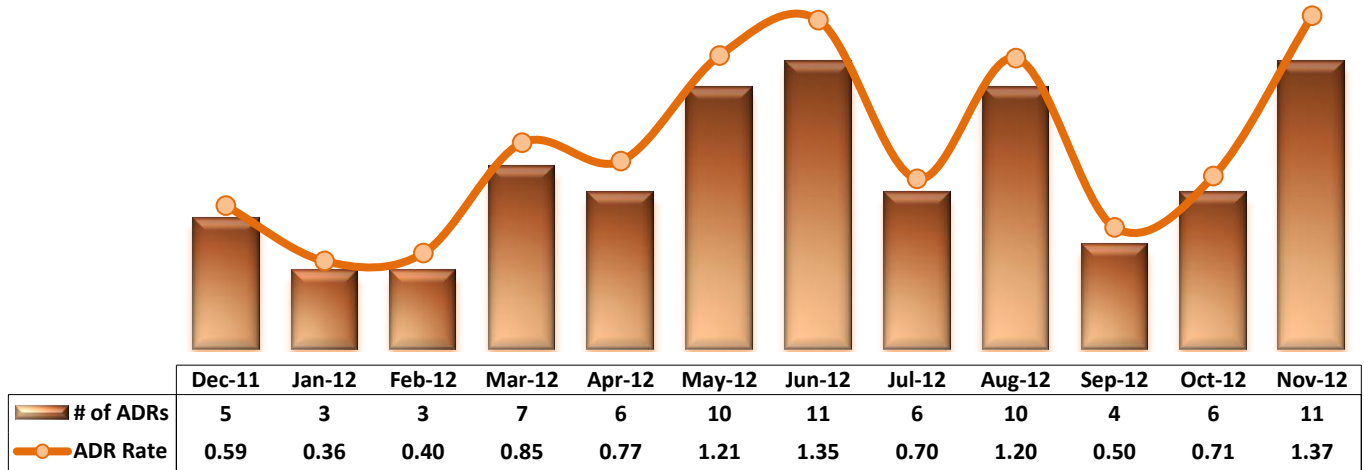
* ADR Rate: Number of reported adverse drug reaction events that occurred for every 1000 inpatient days.

16.   Percent of Missing Documentation on Med-Administration

Dec-11 0.31% Jan-12 0.30% Feb-12 0.33% Mar-12 0.34% Apr-12 0.50% May-12 0.29% Jun-12 0.34% Jul-12 0.40% Aug-12 0.27% Sep-12 0.44% Oct-12 0.45% Nov-12 0.36%
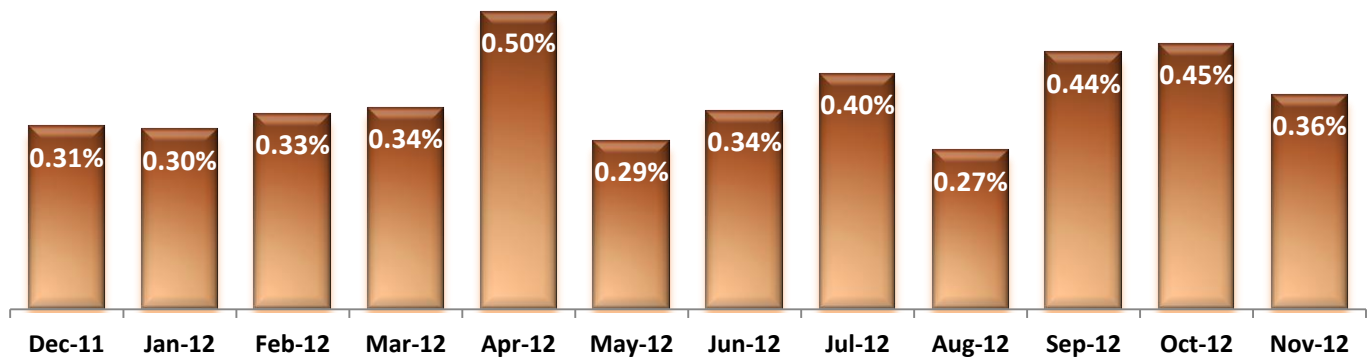
17.   Percent of Patients Restrained or Secluded

NPR(R)=5.3%

NPR(S)=2.2%
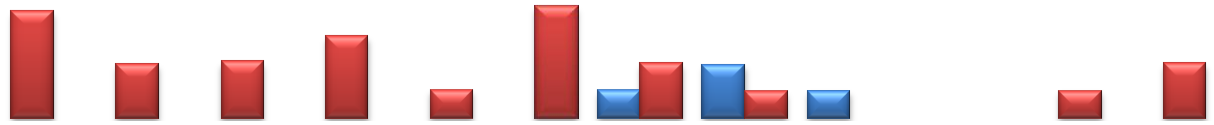
	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12
■ Restraint	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.3%	0.6%	0.3%	0.0%	0.0%	0.0%
■ Seclusion	1.3%	0.6%	0.7%	1.0%	0.3%	1.3%	0.7%	0.3%	0.0%	0.0%	0.3%	0.7%

* Percent of unique patients who were restrained at least once and percent of unique patients who were secluded at least once. The denominator includes all individuals who were served in care >=1 day during month.

18.   Restraint Hours Rate & Seclusion Hours Rate

NPR(R)=0.46

NPR(S)=0.41

	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12
■ Restraint	0.000	0.000	0.000	0.000	0.000	0.000	0.005	0.001	0.010	0.000	0.000	0.000
■ Seclusion	0.020	0.016	0.016	0.019	0.004	0.031	0.057	0.005	0.000	0.000	0.038	0.016

* Restraint/Seclusion Hours Rate: Number of hours spent in restraint/seclusion for every 1000 inpatient hours.

Performance **R**elated **I**nformation for **S**taff & **M**anagers

1. Census, Admissions, Discharges & Transfers

Data Source: Avatar   *Updated as of 12/12/12*

Category		Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Monthly Average	Total (12mths)	Figure
Admissions	Civil	19	13	18	14	13	13	12	16	12	15	12	18	**15**	175	**Figure 1**
	Forensic	19	16	17	23	16	22	22	18	14	19	19	18	**19**	223	
	Total	**38**	**29**	**35**	**37**	**29**	**35**	**34**	**34**	**26**	**34**	**31**	**36**	**33**	**398**	
Discharges	Civil	13	15	14	17	18	12	11	17	21	9	9	20	**15**	176	**Figure 2**
	Forensic	20	33	14	21	16	15	14	16	18	16	26	19	**19**	228	
	Total	**33**	**48**	**28**	**38**	**34**	**27**	**25**	**33**	**39**	**25**	**35**	**39**	**34**	**404**	
Net Gain During Month	Civil	6	-2	4	-3	-5	1	1	-1	-9	6	3	-2		**-1**	
	Forensic	-1	-17	3	2	0	7	8	2	-4	3	-7	-1		**-5**	
	Total	**5**	**-19**	**7**	**-1**	**-5**	**8**	**9**	**1**	**-13**	**9**	**-4**	**-3**		**-6**	
All Individuals on Roll <u>at</u> End of Month		**283**	**264**	**271**	**270**	**265**	**273**	**282**	**283**	**270**	**279**	**275**	**272**	**274**		
a. Present on Unit		275	259	266	262	260	267	275	277	259	275	270	270	268		
b. On AL		6	3	3	6	3	5	5	4	10	4	5	2	5		
c. On UL		2	2	2	2	2	1	2	2	1	0	0	0	1		
All Individuals on Roll: <u>Daily</u> Average during Month		**279**	**275**	**269**	**273**	**265**	**271**	**278**	**282**	**276**	**273**	**278**	**272**	**274**		**Figure 3**
a. Present on Unit*		**273**	**267**	**262**	**266**	**259**	**267**	**271**	**276**	**270**	**266**	**272**	**267**	**268**		
b. On AL		4	6	5	5	4	2	5	4	5	7	6	5	**5**		
c. On UL		2	2	2	2	2	2	2	2	1	0	0	0	**1**		
Patient Days*		**8471**	**8268**	**7588**	**8246**	**7759**	**8284**	**8132**	**8568**	**8358**	**7988**	**8430**	**8024**	**8176**	**98116**	
Inter-Unit Transfers during Month		**25**	**5**	**5**	**6**	**4**	**7**	**6**	**3**	**5**	**10**	**7**	**11**	**8**	**94**	**Figure 4**
Medical Leaves Initiated during Month	Emergency	14	19	19	28	23	18	29	17	21	24	29	17	**22**	**258**	
	Non-Emer	13	10	17	29	29	34	46	43	16	33	16	24	**26**	**310**	
	Total	**27**	**29**	**36**	**57**	**52**	**52**	**75**	**60**	**37**	**57**	**45**	**41**	**47**	**568**	
Non-Medical Leaves Initiated during Month		**82**	**91**	**74**	**99**	**105**	**145**	**142**	**126**	**95**	**103**	**95**	**104**	**105**	**1261**	
UL Initiated during Month		**3**	**2**	**4**	**4**	**2**	**2**	**2**	**3**	**1**	**1**	**4**	**2**	**3**	**30**	
Total Unique Patients Served during Month		**314**	**311**	**298**	**306**	**300**	**298**	**306**	**316**	**309**	**302**	**310**	**306**	**306**		
30 Day Readmission **	Civil	1	1	1	1	1	2	0	0	1	2	0		**1**	10	
	Forensic	2	1	1	1	0	0	0	1	0	0	1		**1**	7	
	Total	**3**	**2**	**2**	**2**	**1**	**2**	**0**	**1**	**1**	**2**	**1**		**2**	**17**	

*   *Counts the number of patients who are present on the unit and excludes those on authorized or unauthorized leave at 11:59pm on a given day.*
** *Number of patients returning within 30 days of discharges that occurred during month.*

Performance **R**elated **I**nformation for **S**taff & **M**anagers

2. Key Performance Indicators

Data Source: UI DB, ADR DB, Restraint/Seclusion Log, and Avatar   *Updated as of 12/12/12*

Category		Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Monthly Average	NPR* (Sep-11)	Figure
30 Day Readmit (Discharge Cohort)**	Civil	7.7%	6.7%	7.1%	5.9%	5.6%	16.7%	0.0%	0.0%	4.8%	22.2%	0.0%		6.2%		
	Forensic	10.0%	3.0%	7.1%	4.8%	0.0%	0.0%	0.0%	6.3%	0.0%	0.0%	3.8%		3.3%		Figure 5
	Combined	9.1%	4.2%	7.1%	5.3%	2.9%	7.4%	0.0%	3.0%	2.6%	8.0%	2.9%		4.6%	7.5%	
Number of Unusual Incidents		160	180	155	323	186	177	157	165	158	175	159	182	181		Figure 6
UI by Severity	Catastrophe	0	0	0	0	0	0	0	0	0	0	0	0			
	High	27	32	25	44	31	29	35	30	16	13	24	26	28		Figure 7
	Medium	82	85	81	163	101	67	51	28	40	54	58	63	73		
	Low	51	63	49	116	54	81	71	107	102	108	77	93	81		
Patient Unusual Incident Rate		17.6	20.1	19.1	37.6	22.4	19.7	18.9	17.7	18.1	20.2	17.0	21.8	20.8		Figure 8
Selected Types of Incidents	Physical Assault	27	28	22	45	25	40	34	40	35	40	32	39	34		
	Psych Emergency	16	12	10	16	7	19	6	5	7	7	13	15	11		Figure 9
	Fall	9	22	14	24	23	20	21	25	20	22	9	15	19		
	Injury	30	25	20	40	22	21	26	33	34	25	22	32	28		
Physical Assaults by Severity	High	11	7	3	7	7	10	6	8	3	2	6	8	7		
	Medium	9	6	8	18	10	9	17	4	14	7	11	13	11		Figure 10
	Low	7	15	11	20	8	21	11	28	18	31	15	18	17		
Patient Injury Rate***		0.24	0.48	0.40	0.12	0.64	0.36	0.49	0.00	0.48	0.50	0.47	0.25	0.37	0.39	
Patients with Major Injuries***		2	4	3	1	5	3	4	0	4	4	4	2	3		Figure 11
Total Patients Injured***		13	16	16	31	19	16	21	21	31	23	15	22	20		
Total Staff Injured***		25	12	8	16	7	10	9	19	7	4	11	11	12		Figure 12
Elopement Rate		0.35	0.24	0.53	0.49	0.26	0.24	0.25	0.35	0.12	0.13	0.47	0.25	0.40	0.18	Figure 13
Medication Variance Rate		0.83	0.97	0.66	0.36	0.13	1.09	1.11	0.23	1.08	0.75	1.30	1.37	0.83		Figure 14
Adverse Drug Reaction Rate		0.59	0.36	0.40	0.85	0.77	1.21	1.35	0.70	1.20	0.50	0.71	1.37	0.84		Figure 15
Missing Med-Admin Documentation		0.31%	0.30%	0.33%	0.34%	0.50%	0.29%	0.34%	0.40%	0.27%	0.44%	0.45%	0.36%	0.36%		Figure 16
Percent of Patients Restrained		0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.3%	0.6%	0.3%	0.0%	0.0%	0.0%	0.1%	5.3%	Figure 17
Percent of Patients Secluded		1.3%	0.6%	0.7%	1.0%	0.3%	1.3%	0.7%	0.3%	0.0%	0.0%	0.3%	0.7%	0.6%	2.2%	
Restraint Hours Rate		0.000	0.000	0.000	0.000	0.000	0.000	0.005	0.001	0.010	0.000	0.000	0.000	0.001	0.46	Figure 18
Seclusion Hours Rate		0.020	0.016	0.016	0.019	0.004	0.031	0.057	0.005	0.000	0.000	0.038	0.016	0.019	0.41	

*   *National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), 2012*

**   *Percentage of patients returning within 30 days of discharges that occurred during month*

*** *Refer to the next page [UI & Medication]*

**** *As of September 2012, we are temporarily removing the emergency involuntary medication administration data from PRISM because we discovered a technical glitch in Avatar that made this data inaccurate. A fix is under way and this indicator will be reported again as reliable data becomes available.*

Performance Related Information for Staff & Managers

3. Unusual Incident & Medication

Data Source: UI DB, ADR DB, and Avatar   *Updated as of 12/12/12*

Category		Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Monthly Average	Total (12mths)	NPR* (Sep-11)
Total Unusual Incidents**		160	180	155	323	186	177	157	165	158	175	159	182	181	2177	
Total Major Unusual Incidents		96	124	100	165	108	120	98	85	68	70	97	121	104	1252	
Patient Involved UI Only**		149	166	145	310	174	163	154	152	151	161	143	175	170	2043	
Patient UI Rate		*17.6*	*20.1*	*19.1*	*37.6*	*22.4*	*19.7*	*18.9*	*17.7*	*18.1*	*20.2*	*17.0*	*21.8*	*20.8*		
Unique Patients Involved in UI**		95	114	99	128	98	116	105	95	97	108	109	107	106	1271	
Selected Types of Incidents	Physical Assault	27	28	22	45	25	40	34	40	35	40	32	39	34	407	
	Psych Emergency	16	12	10	16	7	19	6	5	7	7	13	15	11	133	
	Fall	9	22	14	24	23	20	21	25	20	22	9	15	19	224	
	Injury	30	25	20	40	22	21	26	33	34	25	22	32	28	330	
UI by Severity	Catastrophe	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	High	27	32	25	44	31	29	35	30	16	13	24	26	28	332	
	Medium	82	85	81	163	101	67	51	28	40	54	58	63	73	873	
	Low	51	63	49	116	54	81	71	107	102	108	77	93	81	972	
Physical Assaults by Severity	High	11	7	3	7	7	10	6	8	3	2	6	8	7	78	
	Medium	9	6	8	18	10	9	17	4	14	7	11	13	11	126	
	Low	7	15	11	20	8	21	11	28	18	31	15	18	17	203	
Total Patients Injured***		13	16	16	31	19	16	21	21	31	23	15	22	20	244	
Patients with Major Injuries*		**2**	**4**	**3**	**1**	**5**	**3**	**4**	**0**	**4**	**4**	**4**	**2**	**3**	36	
*Patient Injury Rate***		*0.24*	*0.48*	*0.40*	*0.12*	*0.64*	*0.36*	*0.49*	*0.00*	*0.48*	*0.50*	*0.47*	*0.25*	*0.37*		*0.39*
Total Staff Injured**		**25**	**12**	**8**	**16**	**7**	**10**	**9**	**19**	**7**	**4**	**11**	**11**	**12**		
Total UL Incident Reports		3	2	5	5	2	3	4	3	4	3	3	2	3	39	
Total ULs Documented in Avatar		3	2	4	4	2	2	2	3	1	1	4	2	3		
Elopement Rate		*0.35*	*0.24*	*0.53*	*0.49*	*0.26*	*0.24*	*0.25*	*0.35*	*0.12*	*0.13*	*0.47*	*0.25*	*0.40*		*0.18*
Med Variance (MV) Reports**		7	8	5	3	1	9	9	2	9	6	11	11	7	81	
MV Rate		*0.83*	*0.97*	*0.66*	*0.36*	*0.13*	*1.09*	*1.11*	*0.23*	*1.08*	*0.75*	*1.30*	*1.37*	*0.83*		
Adverse Drug Reactions Reports		5	3	3	7	6	10	11	6	10	4	6	11	7	82	
ADR Rate		*0.59*	*0.36*	*0.40*	*0.85*	*0.77*	*1.21*	*1.35*	*0.70*	*1.20*	*0.50*	*0.71*	*1.37*	*0.84*		
Total Med Administrations Scheduled		101756	99731	93833	105273	101205	108557	105239	108563	107540	104812	112293	107901		1256703	
Total Missing Documentations		315	304	311	360	511	311	354	433	290	456	505	393		4543	
Percent of Missing Documentation		*0.31%*	*0.30%*	*0.33%*	*0.34%*	*0.50%*	*0.29%*	*0.34%*	*0.40%*	*0.27%*	*0.44%*	*0.45%*	*0.36%*		*0.36%*	
Total STAT Orders		30	40	53	51	38	81	51	82	38	54	64	61	54		
Total STAT Events****										22	28	35	35	30		
Total Individuals Involved >=1 STAT										14	24	16	21	19		
Total Patients with >=3 STAT Events										3	0	3	2	2		

  *   *National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), 2012*

  ** *Numbers may change if any additional UI report is made after the data run date from UI database (around the 15th of the following month).*

  *** *Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of patients injured represents all of the reported injuries including minor injuries treated with first aid alone. However, the patient injury rate considers only the number of patient injuries that required beyond first-aid level treatment based on the NRI definition and the patient injury rate is the number of 'major' patient injuries per every 1000 inpatient days*

  **** *One STAT event may involve more than one STAT order for the same patient. Any orders placed within 15 minute timeframe are comsidered to belong to one STAT event.*

Performance **R**elated **I**nformation for **S**taff & **M**anagers

4. Restraint & Seclusion

Data Source: Restraint/Seclusion Log and UI DB (for # of total events and patients) and Avatar (for patient days/hours)   *Updated as of 12/12/12*

Category	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Monthly Average	Total (12mths)	NPR* (Sep-11)
Number of Restraint Events	0	0	0	0	0	0	1	2	1	0	0	0	0.3	4	
Number of Unique Patients Restrained	0	0	0	0	0	0	1	2	1	0	0	0	0.3		
Percentage of Patients Restrained	*0.0%*	*0.0%*	*0.0%*	*0.0%*	*0.0%*	*0.0%*	*0.3%*	*0.6%*	*0.3%*	*0.0%*	*0.0%*	*0.0%*	*0.1%*		*5.3%*
Total Restraint Hours (h:mm)	0:00	0:00	0:00	0:00	0:00	0:00	1:00	0:13	2:00	0:00	0:00	0:00	0:16	3:13	
Restraint Hours Rate	*0.000*	*0.000*	*0.000*	*0.000*	*0.000*	*0.000*	*0.005*	*0.001*	*0.010*	*0.000*	*0.000*	*0.000*	*0.001*		*0.46*
Number of Seclusion Events	5	2	2	3	1	6	3	1	0	0	5	2	2.5	30	
Number of Unique Patients Secluded	4	2	2	3	1	4	2	1	0	0	1	2	1.8		
Percentage of Patients Secluded	*1.3%*	*0.6%*	*0.7%*	*1.0%*	*0.3%*	*1.3%*	*0.7%*	*0.3%*	*0.0%*	*0.0%*	*0.3%*	*0.7%*	*0.6%*		*2.2%*
Total Seclusion Hours (h:mm)	4:10	3:13	3:00	3:50	0:45	6:08	11:10	1:00	0:00	0:00	7:40	3:10	3:40	44:06	
Seclusion Hours Rate	*0.020*	*0.016*	*0.016*	*0.019*	*0.004*	*0.031*	*0.057*	*0.005*	*0.000*	*0.000*	*0.038*	*0.016*	*0.019*		*0.41*

*   *National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), 2012*

Performance Related Information for Staff & Managers

5. Major Incidents by Incident Location/Unit

Data Source: UI DB   *Updated as of 12/12/12*

Category		Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Monthly Average	Total (12mths)	Percent
Total Unusual Incidents		**160**	**180**	**155**	**323**	**186**	**177**	**157**	**165**	**158**	**175**	**159**	**182**	**181**	**2177**	
*Total Major Incidents***		*96*	*124*	*100*	*165*	*108*	*120*	*98*	*85*	*68*	*70*	*97*	*121*	*104*	*1252*	*100%*
Major Incident Location	1A	11	13	11	17	10	17	12	4	8	2	11	4	**10**	**120**	**10%**
	1B	8	14	12	17	9	7	10	5	6	6	10	13	**10**	**117**	**9%**
	1C	6	8	3	15	11	12	5	8	6	5	8	9	**8**	**96**	**8%**
	1D	11	9	6	5	6	11	8	9	2	6	2	13	**7**	**88**	**7%**
	1E	8	8	7	14	15	11	18	10	9	7	15	8	**11**	**130**	**10%**
	1F	10	5	10	11	7	14	11	17	4	2	7	17	**10**	**115**	**9%**
	1G	7	11	8	10	21	7	8	9	8	19	12	20	**12**	**140**	**11%**
	2A	3	3	4	7	3	2	0	3	1	4	2	3	**3**	**35**	**3%**
	2B	1	3	2	1	2	1	1	1	3	0	1	7	**2**	**23**	**2%**
	2C	7	8	6	18	4	12	5	2	2	3	9	4	**7**	**80**	**6%**
	2D	6	12	8	18	5	7	10	9	7	3	6	8	**8**	**99**	**8%**
	TLC	9	12	14	21	6	11	4	6	8	4	6	4	**9**	**105**	**8%**
	Other	9	18	9	11	9	8	6	2	4	9	8	11	**9**	**104**	**8%**
Total Physical Assault Incidents		*27*	*28*	*22*	*45*	*25*	*40*	*34*	*40*	*35*	*40*	*32*	*39*	*34*	*407*	*100%*
Assault Incident Location	1A	4	1	0	1	0	7	4	2	4	4	5	1	**3**	**33**	**8%**
	1B	1	1	0	4	0	1	0	3	3	4	1	0	**2**	**18**	**4%**
	1C	1	4	0	3	3	0	1	2	1	1	2	4	**2**	**22**	**5%**
	1D	6	4	4	2	2	4	3	4	2	3	1	9	**4**	**44**	**11%**
	1E	3	0	5	7	5	5	7	8	5	3	4	2	**5**	**54**	**13%**
	1F	2	0	1	1	2	10	4	10	2	2	5	7	**4**	**46**	**11%**
	1G	5	4	4	3	4	2	4	4	6	15	4	6	**5**	**61**	**15%**
	2A	0	0	1	3	0	0	0	0	0	0	0	0	**0**	**4**	**1%**
	2B	0	0	0	0	0	0	0	1	1	0	0	2	**0**	**4**	**1%**
	2C	0	2	0	3	2	2	3	1	1	0	2	0	**1**	**16**	**4%**
	2D	1	7	4	10	3	4	8	2	7	3	5	5	**5**	**59**	**14%**
	TLC	3	3	3	8	3	3	0	2	3	5	2	2	**3**	**37**	**9%**
	Other	1	2	0	0	1	2	0	1	0	0	1	1	**1**	**9**	**2%**

Performance **R**elated **I**nformation for **S**taff & **M**anagers

5. Major Incidents by Incident Location/Unit

Data Source: UI DB   *Updated as of 12/12/12*

Category		Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Monthly Average	Total (12mths)	Percent
Total Fall Incidents		*9*	*22*	*14*	*24*	*23*	*20*	*21*	*25*	*20*	*22*	*9*	*15*	*19*	*224*	*100%*
	1A	1	6	3	11	6	8	9	3	4	3	1	3	5	58	26%
	1B	2	1	3	0	3	1	4	2	5	3	2	4	3	30	13%
	1C	0	1	1	2	1	0	0	3	1	0	1	1	1	11	5%
	1D	0	1	0	0	1	0	0	4	0	0	1	1	1	8	4%
	1E	0	2	1	1	4	3	5	3	1	2	0	1	2	23	10%
Fall	1F	0	0	0	1	0	0	0	0	0	0	0	1	0	2	1%
Incident	1G	0	0	0	0	1	1	0	2	3	8	1	1	1	17	8%
Location	2A	0	1	0	0	0	0	0	1	0	0	0	2	0	4	2%
	2B	1	2	1	1	1	0	0	0	1	1	0	0	1	8	4%
	2C	0	2	0	3	1	3	0	0	0	2	1	0	1	12	5%
	2D	1	1	0	3	0	0	2	6	3	1	0	0	1	17	8%
	TLC	2	0	4	0	1	3	1	0	2	0	0	1	1	14	6%
	Other	2	5	1	2	4	1	0	1	0	2	2	0	2	20	9%
Total Injury Incidents		*30*	*25*	*20*	*40*	*22*	*21*	*26*	*33*	*34*	*25*	*22*	*32*	*28*	*330*	*100%*
	1A	3	2	3	2	1	3	5	1	4	2	4	0	3	30	9%
	1B	0	2	0	4	2	1	2	4	3	1	2	3	2	24	7%
	1C	1	2	0	2	1	0	0	3	1	0	2	2	1	14	4%
	1D	5	2	3	2	3	3	3	6	1	0	1	6	3	35	11%
	1E	4	1	2	5	2	2	3	2	4	3	2	1	3	31	9%
Injury	1F	4	4	1	1	2	4	2	4	1	1	2	8	3	34	10%
Incident	1G	3	1	5	2	6	1	3	2	5	9	3	4	4	44	13%
Location	2A	0	0	0	2	0	0	0	0	0	0	0	1	0	3	1%
	2B	0	1	0	1	0	0	0	0	1	0	0	0	0	3	1%
	2C	1	1	1	3	1	0	1	4	1	2	1	3	2	19	6%
	2D	1	2	0	7	0	3	5	4	7	2	1	2	3	34	10%
	TLC	2	0	4	5	1	2	0	2	5	2	2	2	2	27	8%
	Other	6	7	1	4	3	2	2	1	1	3	2	0	3	32	10%

* *Not every incident is a major incident. This counts only those incidents that were classified to be major based on the policy.*

Performance **R**elated **I**nformation for **S**taff & **M**anagers

6. Demographic Information of Individuals in Care

Data Source: Avatar   *Updated as of 12/12/12*

Category	Sub-group	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Monthly Average	Percent*
Total Active (on Roll) at End of Month*		**283**	**264**	**271**	**270**	**265**	**273**	**282**	**283**	**270**	**279**	**275**	**272**	**274**	
Gender	Female	63	60	68	71	66	71	73	70	64	71	74	72	**69**	25.0%
	Male	220	204	203	199	199	202	209	213	206	208	201	200	**205**	75.0%
Age	*Median Age (Years)*	*54 yrs*	*55 yrs*	*55 yrs*	*55 yrs*	*55 yrs*	*55 yrs*	*55 yrs*	*55 yrs*	*55 yrs*	*55 yrs*	*55 yrs*	*55 yrs*	*55 yrs*	
	<30 years old	20	13	14	20	17	20	23	23	22	25	23	23	**20**	7.4%
	>=30 and <40 years old	28	29	33	33	28	36	37	33	29	28	27	27	**31**	11.2%
	>=40 and <50 years old	51	45	46	42	41	42	45	46	43	43	45	37	**44**	16.0%
	>=50 and <60 years old	102	95	96	96	99	93	92	94	89	91	88	97	**94**	34.4%
	>=60 years old	81	82	82	79	80	82	85	87	87	92	92	88	**85**	30.9%
Legal Status of Individuals on Roll at End of Month	Emergency	19	19	25	19	16	17	20	21	16	22	21	19	**20**	7.1%
	Inpatient Commitment	27	27	27	27	25	25	26	27	26	24	23	23	**26**	9.3%
	Outpatient Commitment	27	22	22	25	29	28	25	20	20	21	23	21	**24**	8.6%
	Voluntary	39	42	41	42	41	42	41	43	42	43	46	50	**43**	15.6%
	Civil Sub-total	*112*	*110*	*115*	*113*	*111*	*112*	*112*	*111*	*104*	*110*	*113*	*113*	*111*	*40.6%*
	DC Exam	63	49	50	50	45	49	57	59	56	59	55	50	**54**	19.5%
	Mentally Incompetent	2	3	2	4	6	7	8	8	6	5	3	3	**5**	1.7%
	NGBRI - DC	91	88	89	89	89	89	91	92	91	92	91	93	**90**	33.0%
	NGBRI - US	10	10	11	10	10	10	10	9	9	9	9	9	**10**	3.5%
	NGBRI - VI	1	1	1	1	1	1	1	1	1	1	1	1	**1**	0.4%
	Dual Commitment	1	1	1	1	1	3	1	1	1	1	1	1	**1**	0.4%
	Sexual Psychopath (Miller Ac	3	2	2	2	2	2	2	2	2	2	2	2	**2**	0.8%
	Forensic Sub-total	*171*	*154*	*156*	*157*	*154*	*161*	*170*	*172*	*166*	*169*	*162*	*159*	*163*	*59.4%*
Length of Stay	*Median LOS (Days)*	*876 d*	*977 d*	*950 d*	*974 d*	*1042 d*	*1004 d*	*922 d*	*890 d*	*1063 d*	*946 d*	*1027 d*	*1010 d*	*973 d*	
	Average LOS (Days)	*2977 d*	*3150 d*	*3089 d*	*3088 d*	*3153 d*	*3047 d*	*2971 d*	*2976 d*	*3116 d*	*3030 d*	*3093 d*	*3103 d*	*3066 d*	
	<30 Days	33	27	32	32	26	30	32	32	20	32	27	32	**30**	10.8%
	>=30 ~ <365 Days	79	68	69	66	65	68	76	74	77	74	74	69	**72**	26.1%
	>= 1 Year & < 2 Years	20	22	21	23	22	24	21	23	20	21	22	21	**22**	7.9%
	>= 2 Years & < 5 Years	42	39	40	41	44	44	46	47	46	46	43	43	**43**	15.9%
	>= 5 Years & < 20 Years	63	63	64	63	62	62	62	62	61	60	62	61	**62**	22.7%
	>= 20 Years	46	45	45	45	46	45	45	45	46	46	47	46	**46**	16.6%

*   *Counts the total number of individuals who are on the hospital roll at end of each month. This number serves as denominator to calculate percentage of each group.*