

Government of the District of Columbia Department of Behavioral Health (DBH)



PRISM

Performance Related Information for Staff and Managers

June 2017

Office of Statistics and Reporting (OSR), 7/21/2017

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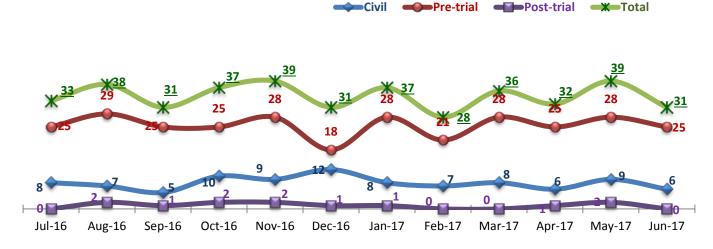
Data Disclaimer

The primary source of data extracted and analyzed herein is Avatar, the Saint Elizabeths Hospital's electronic medical record system. Additional data source includes, but is not limited to, the Hospital's Unusual Incident Database and SiteFM. Data reflects information as entered in each system by users. The Office of Statistics and Reporting (OSR) has made reasonable efforts to ensure that data and its accompanying information are as accurate and up-to-date as possible at the time of analysis and publication but does not guarantee the accuracy, reliability, or completeness of data. The OSR is not liable for any misinterpretation or misuse of the data. Use of any information from PRISM must be fully acknowledged and/or cited. Use of PRISM data for anything other than patient care determinations or management of the services provided within the hospital (including external publications, research papers, presentations, etc.) is prohibited without written permission from the Chief Quality and Data Manager Officer at the Saint Elizabeths Hospital.

Key Trends: Admissions, Discharges, Transfers, Census, and Readmissions (1~5)

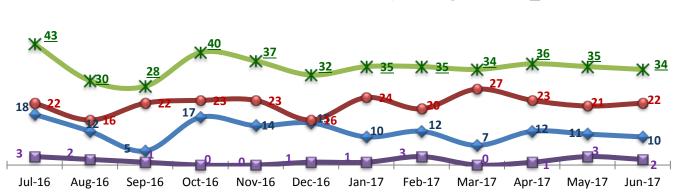
- The driving force behind the total number of admissions continue to be due to pre-trial patients. There were 25 pre-trial admissions in June which accounted for 80% of all admissions (31) during the month. Notwithstanding, Admissions were down from last month falling from 39 to 31.
- Almost 75% of all patients admitted in June have had previous admissions.
- The age breakdown of June admissions was: 8 (<30 years old), 11 (30-39), 8 (40-49), 3 (50-59), 1(60+)
- For the last 7 months, the number of discharges have been consistent, ranging from 32 to 36.
- The Length of Stay varied for those who were discharged in June. Nineteen of the 34 discharges were in care less than 90 days. There were 25 male and 14 female admissions during the month.

1. Admissions to SEH



^{*} Number of admissions to SEH inpatient program, including transfers from forensic outpatient to inpatient program.

2. Discharges from SEH



^{*} Number of discharges from SEH inpatient program, including transfers from inpatient to forensic outpatient program.

Civil Pre-trial Post-trial Total

3. Average Daily Census



^{*} Data above is the daily average number of individuals counted at 11:59 PM every day during each month.

4. Transfers



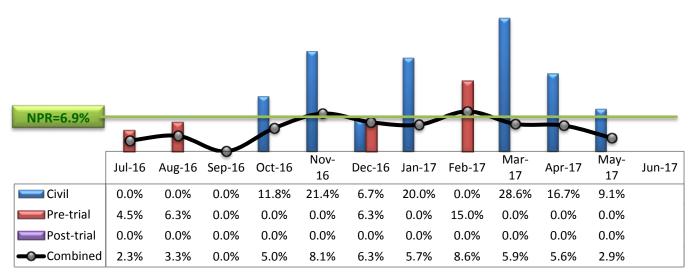
■ Transfers to Outside Medical Facilities (Emergency Medical Leaves)

Jul-16 Aug-16 Sep-16 Oct-16 Nov-16 Dec-16 Jan-17 Feb-17 Mar-17 Apr-17 May-17 Jun-17

* Number of inter-unit transfers that occurred during month and number of emergency medical leaves that were initiated during month.

5. 30-Day Readmission Rate

Inter-unit Transfers



^{*} Percent of discharges that returned to SEH within 30 days of discharges. It does not include those who may have been re-hospitalized at another psychiatric facility. This measure requires 30-day observation following discharge.

^{**} The post-trial denominators (discharges) per month range only between one and six, making the monthly re-admission rate high when there is any. For example, in December 2014, there was only one post-trial discharge, which was readmitted within 30 days. Thus, the 30-day readmission rate for post-trial discharge at that time was 100%.

Key Trends: Unusual Incidents (6~17)

■ The Unusual Incident (UI) count escalated a bit in June, rising to 162 from 145 in May. At the same time last year (June 2016) the UI count was 172. The average over the last 12 months is 167.

- When comparing June to May, there were several significant differences in the make-up of the aggregate UI count where June totals where significantly lower: Emergency Involuntary Medication (May-50, June-38), Physical Assaults (May-47, June-36), Psychiatric Emergencies (May-47, June-31).
- The top 5 most frequently occurring UI types in May were: Aggressive Behavior (50), Emergency Involuntary Medication (38), Psychiatric Emergency (31), Physical Assault (36)
- As the UI count increased, the number of patient involved UIs did likewise, rising slightly from 141 to 146.
- 3 of the 7 (almost 50%) High Severity Physical Assault UIs involved Pre-trial Patients
- Total patients who fell increased substantially from 11 to 19. This measure had seen its lowest levels for the past 4 months when it averaged 12 per month during that time.

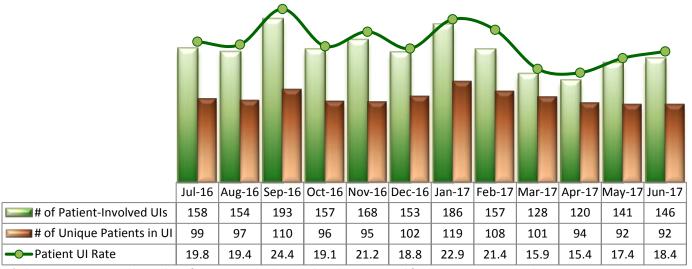
6. Unusual Incidents

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■ Major Incidents Only

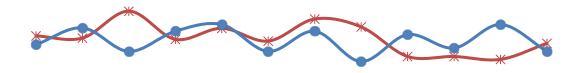


7. Patient-Involved Unusual Incidents



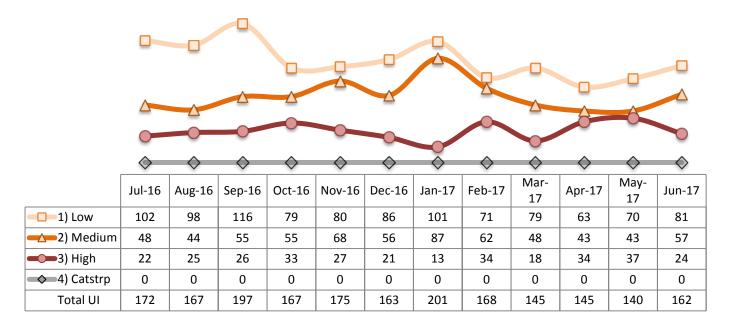
^{*} The patient UI rate is the number of patient-involved unusual incidents reported for every 1000 inpatient days.

8. Admissions vs. Patient UI Rate



	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17
→ Patient UI Rate	19.8	19.4	24.4	19.1	21.2	18.8	22.9	21.4	15.9	15.9	15.4	18.4
Admission	33	38	31	37	39	31	37	28	36	32	39	31

9. Unusual Incidents by Severity



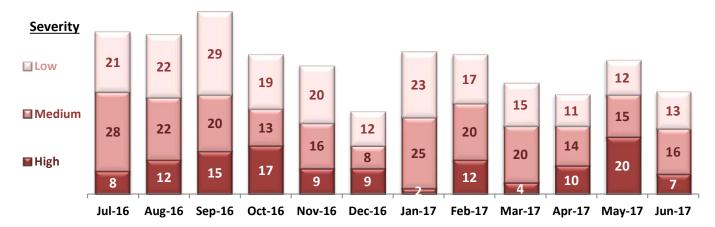
10. Selected Types of Incidents



	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17
Aggressive Behavior	53	51	71	63	70	66	77	65	46	54	52	50
Physical Assault	57	56	64	49	45	29	50	49	39	35	47	36
Pysch Emerg.	23	34	41	46	48	47	49	56	27	27	48	31
── Fall	24	21	24	29	20	22	26	11	14	14	17	21
─ Injury	31	30	30	41	37	23	29	23	18	24	26	27

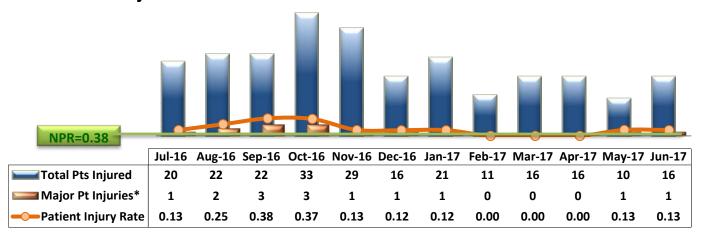
^{*} These are incident types that are frequently reported. Some incidents may be counted in multiple categories. For example, a physical assault incident that accompanied psychiatric emergency and injury is counted under psychiatric emergency and injury as well as under physical assault. Injury is broadly defined to include any type of injury, regardless of the cause or severity level.

11. Physical Assaults by Severity



^{*} Any physical assault that accompanies a code 13 or results in extensive injury needing off-unit treatment or transfer to ER is considered to be high severity; any physical assault that causes a minor injury that can be treated on unit is considered to be medium severity; and physical assault events that result in no injury are considered to be low severity.

12. Patient Injuries



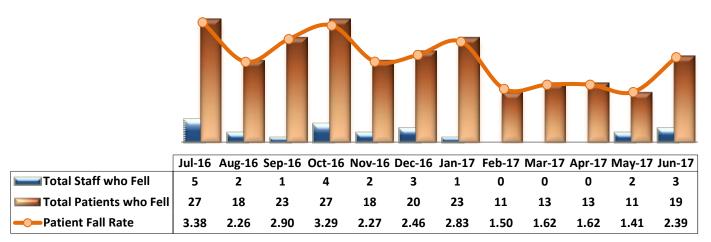
^{*} Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of patients injured represents all of the reported injuries including minor injuries treated with first aid alone. However, the patient injury rate considers only the number of patient injuries that are required beyond first-aid level treatment based on the NRI definition and the patient injury rate is the number of 'major' patient injuries per every 1000 inpatient days

13. Staff Injuries



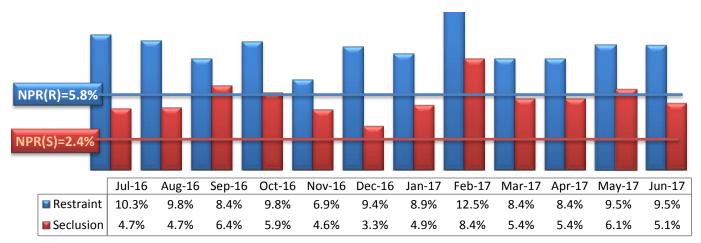
^{*} Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of staff injured represents all of the reported staff injuries including minor injuries treated with first aid alone.

14. Patient and Staff Falls



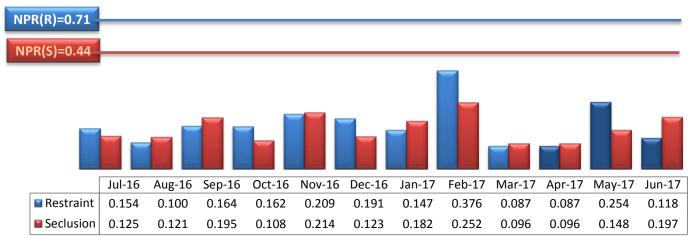
^{*} The patient fall rate is the number of patient falls per every 1000 inpatient days.

15. Percent of Patients Restrained or Secluded



^{*} Percent of unique patients who were restrained at least once and percent of unique patients who were secluded at least once. The denominator includes all individuals who were served in care 1+ day during month.

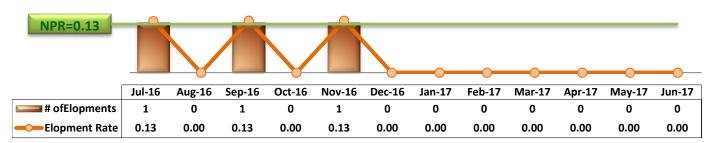
16. Restraint Hours Rate & Seclusion Hours Rate



^{*} Restraint/Seclusion Hours Rate: Number of hours spent in restraint/seclusion for every 1000 inpatient hours.

^{**} The duration of each physical hold event is counted as 1 minute as a physical hold is ordered and used only as a temporary intervention that lasts less than a minute to break up any physical conflicts or to administer emergency medications.

17. Elopements



^{*} Data herein counts the number of unauthorized leaves for any duration that were initiated during month and were recorded in Avatar.

The elopement rate is the number of those unauthorized leaves that occurred for every 1000 inpatient days.

Key Trends: Medication Documentation, MV, ADR, and STAT (18~22)

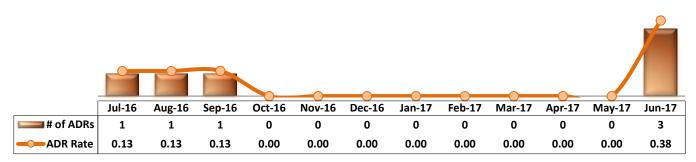
- From October 2016 to May 2017, there were no Adverse Drug Reaction reports. In June 2017, however, there were a total of 3. The last time there were more than 1 ADR report was May 2016.
- There were 102,672 scheduled medication administration events in June. A total of 327 were missed. The missed medication administration rate continues to be at a historic low at .32%.
- Just 64 STAT orders occurred in June, the lowest level since the inception of the measure. These STAT orders were administered to 18 patients in 29 different STAT events.
- Of the 6 Medication Variances that occurred in June, 4 were caused by IT/System issues and 2 where for administrative reasons.

18. Reported Medication Variance Events



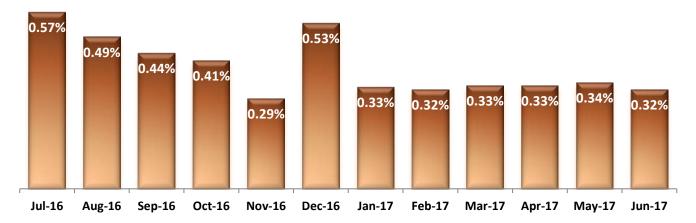
^{*} MV Rate: Number of reported medication variance events that occurred for every 1000 inpatient days.

19. Reported Adverse Drug Reactions

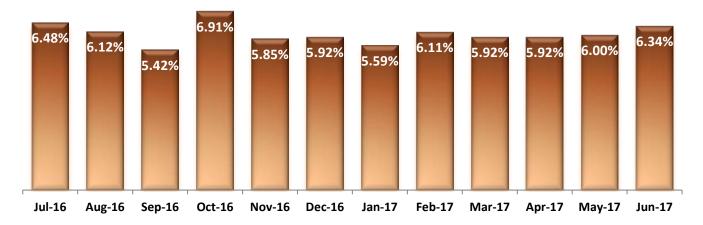


^{*} ADR Rate: Number of reported adverse drug reaction events that occurred for every 1000 inpatient days.

20. Percent of Missing Documentation on Med-Administration

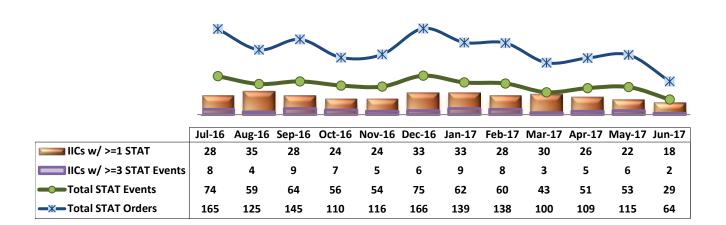


21. Medication Refusal Rate*



^{*} Medication Refusal Rate: the number of refused medication doses divided by the total number of doses scheduled for administration.

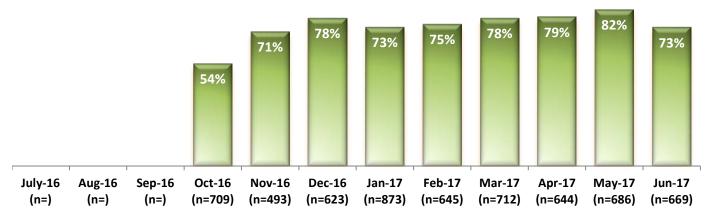
22. Number of STAT Events and Individuals Involved



Key Trends: Environment of Care (23)

- Almost 75% of the work orders submitted via the SiteFm system were completed within 3 days. Requests that were submitted and completed on the same day numbered 270.
- Supply orders were up by 6% over last month, rising from 41% to 47% in June. Orders for electrical issues was the next most frequently requested type.
- There were 23 request classified as urgent. Four (4) were completed within 3 days.

23. Percentage of SiteFM Work Orders Completed within 3 Days



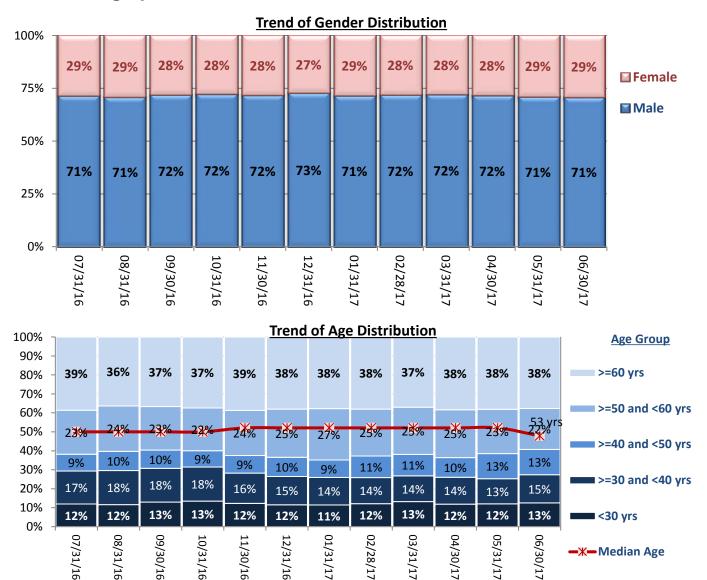
^{*}Data for July'16~Sep'16 is unavailable due to a technical issue with the SiteFM database

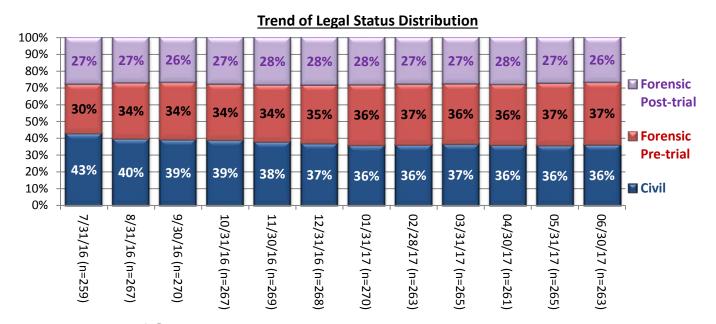
Key Trends: Demographics, Legal Status, and Length of Stay (24-25)

• Males accounted for 71% of the inpatients of the census on the last day of June. Seventy-Seven (41%) of them were 60 years of age or older. An analysis of the gender by legal status shows that the preponderance of male patients are classified as NGBRI while many of the female patients are Civilly Committed.

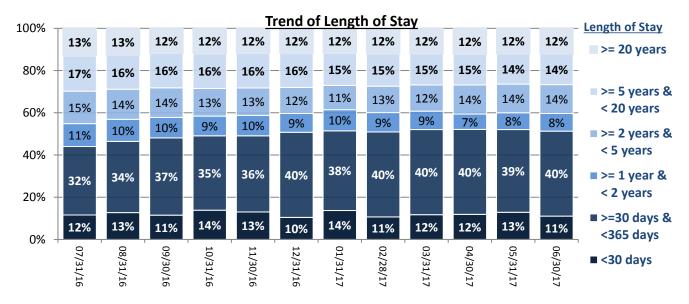
- In the last 12 months the median age has decreased from 55 to 53. This is largely due to the continued admittance of pre-trial patients between 30 and 40 years of age.
- Of those patients remaining on the census as of June 30th, 40% of them have been in care between 30 365 days, by far the most heavily populated LOS monitored range.
- Both the overall average LOS and median LOS increased slightly in June. The average increased by 27 days while the median realized a 15-day increase. Both measures are heavily influenced by the post-trial patients because they are in care for a much longer time.

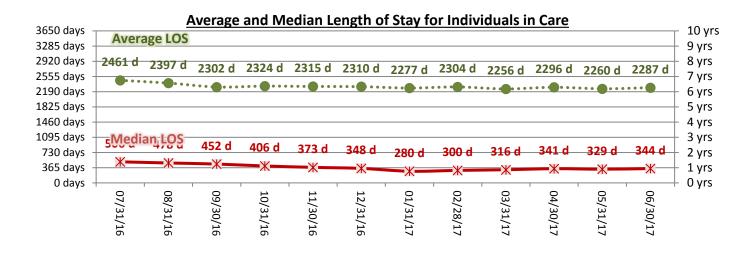
24. Demographics

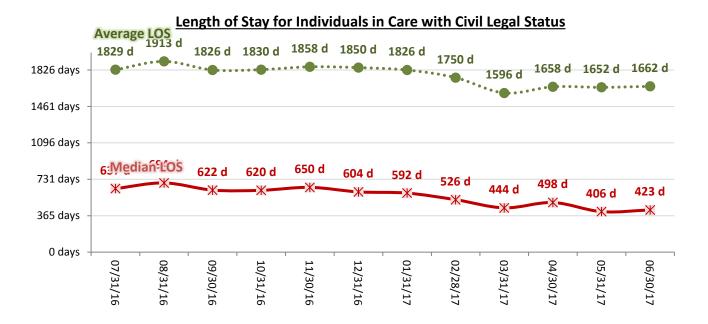




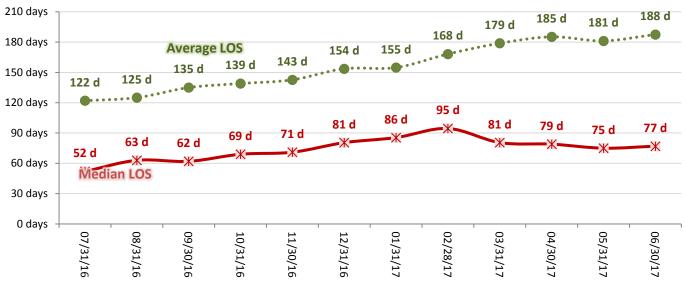
25. Length of Stay



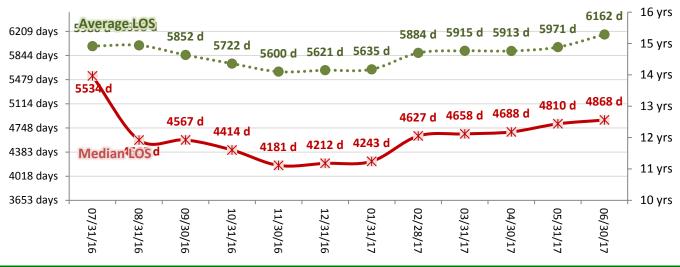








Length of Stay for Individuals in Care with Post-trial Legal Status



1. Census, Admissions, Discharges & Transfers

Data Course: Au	uatar			1.	Cerisu	s, Aum	13310113	, Discili	arges o	k II alis	1613			l In	datad as of	07/07/17
Data Source: Av	ratar													Monthly	dated as of Total	0//0//1/
Category		Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Average	(12mths)	Figure
	Civil	8	7	5	10	9	12	8	7	8	6	9	6	8	95	
	Pre-trial	25	29	25	25	28	18	28	21	28	25	28	25	25	305	
Admissions	Post-trial	0	2	1	2	2	1	1	0	0	1	2	0	1	12	Figure 1
	Total	33	38	31	37	39	31	37	28	36	32	39	31	34	412	
	Civil	18	12	5	17	14	15	10	12	7	12	11	10	12	143	
	Pre-trial	22	16	22	23	23	16	24	20	27	23	21	22	22	259	
Discharges	Post-trial	3	2	1	0	0	1	1	3	0	1	3	2	1	17	Figure 2
	Total	43	30	28	40	37	32	35	35	34	36	35	34	35	419	
	Civil	-10	-5	0	-7	-5	-3	-2	-5	1	-6	-2	-4		-48	
Net Increase	Pre-trial	3	13	3	2	5	2	4	1	1	2	7	3		46	
During Month	Post-trial	-3	0	0	2	2	0	0	-3	0	0	-1	-2		-5	
_	Total	-10	8	3	-3	2	-1	2	-7	2	-4	4	-3		-7	
All Individuals o	on Roll <u>at End</u>	250	267	270	267	269	260	270	262	265	261	265	263	266		
of Month		259	207	2/0	207	209	268	270	263	265	261	265		266		
a. Present on	Unit	258	263	264	264	264	263	265	259	260	259	262	260	262		
b. On AL		0	3	5	2	4	4	4	3	4	1	2	2	3		
c. On UL		1	1	1	1	1	1	1	1	1	1	1	1	1		
All Individuals o		263	260	268	268	270	267	265	265	263	265	265	267	266		
Average during																
a. Present on	Unit	258	257	264	265	265	263	262	262	259	260	261	265	262		Figure 3
b. On AL		4	2	3	2	4	3	2	2	3	4	3	1	3.8		
c. On UL		7004	7056	7022	1 0242	7026	1	1	7225	1	1 7705	1 2002	7044	1.02	05450	
Patient Days**		7994	7956	7923	8212	7936	8139	8121	7325	8034	7795	8082	7941	7955	95458	
Inter-Unit Trans Month	sters during	15	24	12	17	11	15	19	14	12	10	17	6	14	172	Figure 4
Medical Leaves	Emorgonou	9	10	11	9	8	7	13	10	12	10	7	10	10	116	
Initiated during		42	58	65	61	54	52	53	34	32	38	36	41	47	566	
Month	Total	51	68	76	70	62	59	55 66	44	44	48	43	51	57	682	
Non-Medical Le			- 08	70	70	02	<u> </u>	00	-4-4	44	40	43	31	37	002	
Initiated during		214	182	234	234	216	208	157	166	200	193	195	181	198	2380	
UL Initiated dur		2	0	1	1	1	0	0	1	1	0	0	1	1	8	
Total Unique Pa																
Served during N		301	295	296	307	306	299	305	296	296	296	298	295	299	628	
30 Day	Civil	0	0	0	2	3	1	2	0	2	2	1		1	13	
Readmission	Pre-trial	1	1	0	0	0	1	0	3	0	0	0		1	6	
***	Post-trial	0	0	0	0	0	0	0	0	0	0	0		0	0	
ጥጥጥ																

^{*} This is the average number of inidividuals served on a given day for the respective month. Due to rounding from average calculation, numbers from its subcategories a, b, & c may not add up to the total number on this row.

^{**} It counts the number of patients who are present on the unit and excludes those on authorized or unauthorized leave at 11:59pm on a given day.

^{***} Number of patients returning within 30 days of discharges that occurred during month.

2. Key Performance Indicators

Category	DB, MV DB, ADR DB,	Restraint, Jul-16	/Seclusion Aug-16	Log, and A Sep-16	<u> Oct-16</u>	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Monthly	ated as of NPR*	67/07/17 Figure
Category				-							•		Juli-17	Average	(Jun-13)	rigure
30 Day Readmit	Civil	0.0%	0.0%	0.0%	11.8%	21.4%	6.7%	20.0%	0.0%	28.6%	16.7%	9.1%		9.9%		
(Discharge	Pre-trial	4.5%	6.3%	0.0%	0.0%	0.0%	6.3%	0.0%	15.0%	0.0%	0.0%	0.0%		2.5%		Figure !
Cohort)**	Post-trial	0.0%	0.0%	0.0%	#DIV/0!	#DIV/0!	0.0%	0.0%	0.0%	#DIV/0!	0.0%	0.0%		0.0%		
•	Combined	2.3%	3.3%	0.0%	5.0%	8.1%	6.3%	5.7%	8.6%	5.9%	5.6%	2.9%		4.9%	6.9%	
	nusual Incidents*	172	167	197	167	175	163	201	168	145	145	145	162	167		Figure 6
Patient Unusual	Incident Rate	19.8	19.4	24.4	19.1	21.2	18.8	22.9	21.4	15.9	15.9	15.4	18.4	19.5		Figure 7
	Catastrophe	0	0	0	0	0	0	0	0	0	0	0	0	0		
UI by Severity	High	22	25	26	33	27	21	13	34	18	18	34	24	25		Figure 9
o, co ,	Medium	48	44	55	55	68	56	87	62	48	48	43	57	56		
	Low	102	98	116	79	80	86	101	71	79	79	63	81	86		
Physical Assault	Incident Rate	7.1	7.0	8.1	6.0	5.7	3.6	6.2	6.7	4.9	4.9	4.5	4.5	5.8		
	Physical Assault	57	56	64	49	45	29	50	49	39	39	35	36	46		
Selected Types	Aggressive Behav.	53	51	71	63	70	66	77	65	46	46	54	50	60		
of Incidents	Psych Emergency	23	34	41	46	48	47	49	56	27	27	48	31	41		Figure 1
of incluents	Fall	24	21	24	29	20	22	26	11	14	14	14	21	20		
	Injury	31	30	30	41	37	23	29	23	18	18	24	27	28		
Physical	High	8	12	15	17	9	9	2	12	4	4	10	7	13		
Assaults by	Medium	28	22	20	13	16	8	25	20	20	20	14	16	18		Figure 1
Severity	Low	21	22	29	19	20	12	23	17	15	15	11	13	18		
Patient Injury Ra	ate***	0.13	0.25	0.38	0.37	0.13	0.12	0.12	0.00	0.00	0.00	0.13	0.13	0.15	0.38	
Patients with M	ajor Injuries***	1	2	3	3	1	1	1	0	0	0	1	1	1		Figure 1
Total Patients In	ijured***	20	22	22	33	29	16	21	11	16	16	10	16	20		
Total Staff Injure	ed***	16	16	9	15	11	9	9	15	4	4	12	15	12		Figure 1
Patient Fall Rate		3.38	2.26	2.90	3.29	2.27	2.46	2.83	1.50	1.62	1.62	1.41	2.39	2.36		
Total Patients w	ho Fell	27	18	23	27	18	20	23	11	13	13	11	19	19		Figure 1
Total Staff who	Fell	5	2	1	4	2	3	1	0	0	0	2	3	2		
Percent of Patie	nts Restrained	10.3%	9.8%	8.4%	9.8%	6.9%	9.4%	8.9%	12.5%	8.4%	8.4%	9.5%	9.5%	2.3%	5.8%	
Percent of Patie	nts Secluded	4.7%	4.7%	6.4%	5.9%	4.6%	3.3%	4.9%	8.4%	5.4%	5.4%	6.1%	5.1%	5.4%	2.4%	Figure 1
Restraint Hours	Rate	0.154	0.100	0.164	0.162	0.209	0.191	0.147	0.376	0.087	0.087	0.254	0.118	0.174	0.71	
Seclusion Hours		0.125	0.121	0.195	0.108	0.214	0.123	0.182	0.252	0.096	0.096	0.148	0.197	0.167	0.44	Figure 1
Elopement Rate		0.13	0.00	0.13	0.00	0.13	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.03	0.13	Figure 1
Medication Vari		2.75	1.89	3.16	1.58	1.76	0.98	1.23	0.96	0.50	0.50	1.41	0.76	1.42		Figure 1
Adverse Drug Re		0.13	0.13	0.13	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.38	0.06		Figure 1
	nin Documentation	0.57%	0.49%	0.44%	0.41%	0.29%	0.53%	0.33%	0.32%	0.33%	0.33%	0.34%	0.32%	0.39%		Figure 2
Percent of Medica		6.48%	6.12%	5.42%	6.91%	5.85%	5.92%	5.59%	6.11%	5.92%	5.92%	6.00%	6.34%	6.12%		Figure 2
SiteFM Work Or		3. 10/3	J	2=,3	54%	71%	78%	73%	75%	78%	79%	82%	73%	74%		3
Completed with					382	349	486	639	483	555	506	565	489	495		Figure 2
Total SiteFM Wo	<u> </u>				709	493	623	873	645	712	644	686	669	673		

^{*} National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2013, Published in November 2013.

^{**} Percentage of patients returning within 30 days of discharges that occurred during month

^{***} Refer to the next page [UI & Medication]

3. Unusual Incident & Medication

Data Source	: UI DB,MV DB, ADR DB, and A	Avatar													dated as of	
	Category	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Monthly	Total	NPR*
				•							•			Average	(12mths)	(Jun-13)
Unusual	Total UIs	172	167	197	167	175	163	201	168	145	145	140	162	167	2002	
Incidents	Major UIs Only	94	114	131	115	125	109	137	123	89	97	94	105	111	1333	
(excluding	Pt Involved UI Only	158	154	193	157	168	153	186	157	128	120	141	146	155	1861	
MV)**	Patient UI Rate	19.8	19.4	24.4	19.1	21.2	18.8	22.9	21.4	15.9	15.4	17.4	18.4		19.5	
,	Unique Pts Involved in UI	99	97	110	96	95	102	119	108	101	94	92	92	100	1205	
	Physical Assault	57	56	64	49	45	29	50	49	39	35	47	36	46	556	
Selected	Aggressive Behavior	53	51	71	63	70	66	77	65	46	54	52	50	60	718	
Types of	Psych Emergency	23	34	41	46	48	47	49	56	27	48	47	31	41	497	
Incidents	Fall	24	21	24	29	20	22	26	11	14	14	17	21	20	243	
	Injury	31	30	30	41	37	23	29	23	18	24	26	27	28	339	
	Physical Assault Rate	7.1	7.0	8.1	6.0	5.7	3.6	6.2	6.7	4.9	4.5	5.8	4.5		5.8	
	Catastrophe	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
UI by	High	22	25	26	33	27	21	13	34	18	34	37	24	26	314	
Severity	Medium	48	44	55	55	68	56	87	62	48	43	43	57	56	666	
	Low	102	98	116	79	80	86	101	71	79	63	70	81	86	1026	
Physical	High	8	12	15	17	9	9	2	12	4	10	20	7	13	125	
Assaults by	Medium	28	22	20	13	16	8	25	20	20	14	15	16	18	217	
Severity	Low	21	22	29	19	20	12	23	17	15	11	12	13	18	214	
Total Patien	its who Fell	27	18	23	27	18	20	23	11	13	11	15	19	19	225	
	Patient Fall Rate	3.38	2.26	2.90	3.29	2.27	2.46	2.83	1.50	1.62	1.41	1.86	2.39		2.36	
Total Staff v		5	2	1	4	2	3	1	0	0	2	4	3	2	27	
Total Patien	its Injured***	20	22	22	33	29	16	21	11	16	10	18	16	20	234	
Pat	tients with Major Injuries***	1	2	3	3	1	1	1	0	0	1	0	1	1	14	
	Patient Injury Rate***	0.13	0.25	0.38	0.37	0.13	0.12	0.12	0.00	0.00	0.13	0.00	0.13		0.15	0.38
Total Staff I	njured**	16	16	9	15	11	9	9	15	4	12	16	15	12		
Total ULs Do	ocumented in Avatar	1	0	1	0	1	0	0	0	0	0	0	0	0	3	
	Elopement Rate	0.13	0.00	0.13	0.00	0.13	0.00	0.00	0.00	0.00	0.00	0.00	0.00		0.03	0.13
Med Varian	ce (MV) Reports**	22	15	25	13	14	8	10	7	4	11	1	6	11	136	
	MV Rate	2.75	1.89	3.16	1.58	1.76	0.98	1.23	0.96	0.50	1.41	0.12	0.76		1.42	
Adverse Dru	ug Reactions Reports	1	1	1	0	0	0	0	0	0	0	0	3	1	6	
	ADR Rate	0.13	0.13	0.13	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.38		0.06	
Total Med Ad	dministrations Scheduled	102274	99946	99661	102744	96508	101309	101439	93137	99700	98941	102677	102672		1201008	
Total Missing	g Documentations	580	487	434	422	279	538	331	296	330	337	266	327		4627	
Per	cent of Missing Documentation	0.57%	0.49%	0.44%	0.41%	0.29%	0.53%	0.33%	0.32%	0.33%	0.34%	0.26%	0.32%		0.39%	
Total Medica	tion Doses Refused	6625	6119	5400	7098	5642	5995	5672	5691	5900	5935	6907	6509		73493	
	Percent of Medication Refusal	6.48%	6.12%	5.42%	6.91%	5.85%	5.92%	5.59%	6.11%	5.92%	6.00%	6.73%	6.34%		6.12%	
Total STAT (Orders	165	125	145	110	116	166	139	138	100	109	115	64	124		Figure 22
Total STAT E		74	59	64	56	54	75	62	60	43	51	53	29	57		
	its with 1+ STAT Events	28	35	28	24	24	33	33	28	30	26	22	18	27		
Total Patien	ts with 3+ STAT Events	8	4	9	7	5	6	9	8	3	5	6	2	6		

^{*} National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2013, Published in November 2013.

^{**} Numbers may change if any additional UI report is made after the data run date from UI database (around the 15th of the following month); According to the revised UI policy as of November 4, 2013, a medication variance (MV) incident became no longer considered to be an unusual incident, and a medication or vital sign refusal incident is not longer an UI as of May 2014. UI data for the past 12 months in this report has been updated to reflect this change and reanalyzed in order to show the UI trend in consistent logic.

^{***} Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of patients injured represents all of the reported injuries including minor injuries treated with first aid alone. However, the patient injury rate considers only the number of patient injuries that required beyond first-aid level treatment based on the NRI definition and the patient injury rate is the number of 'major' patient injuries per every 1000 inpatient days

^{****} One STAT event may involve more than one STAT order for the same patient. Any orders placed within 20 minute timeframe are considered to belong to one STAT event. All STAT order counts are from Pharmacy only..no LABS orders,etc...

PRISM Data Tables 2017-06 - Restraint & Seclusion

Performance Related Information for Staff & Managers

4. Restraint & Seclusion

Data Source: Restraint/Seclusion Log and UI DB (for # of total events and patients) and Avatar (for patient days/hours)

Updated as of 07/07/17

Data Source. No	30 tr arrity 0 to training	=09 0	0.22 00.	oj tota		ra parererr	.0, 0	J. Co. 1		70,110 0.10				- P σ	iatea as of	01/01/21
Category		Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Monthly Average	Total (12mths)	NPR* (Jun-13)
Number of	Mechanical	21	10	10	17	19	14	11	21	10	20	14	11	14.8	(IZIIIIII)	(3411 13)
Restraint	Physical Hold	54	45	46	47	44	44	33	49	22	31	36	29	40.0		
Events	Total	75	55	56	64	63	58	44	70	32	51	50	40	54.8		
Number of	Mechanical	9	5	4	5	6	6	5	11	8	9	10	5	6.9		
Unique	Physical Hold	22	24	21	25	15	22	22	26	17	19	19	23	21.3		
Patients Restrained	Total	31	29	25	30	21	28	27	37	25	28	29	28	28.2		
Percentage of	Mechanical	3.0%	1.7%	1.4%	1.6%	2.0%	2.0%	1.6%	3.7%	2.7%	3.0%	3.4%	1.7%	2.3%		
Patients	Physical Hold	7.3%	8.1%	7.1%	8.1%	4.9%	7.4%	7.2%	8.8%	5.7%	6.4%	6.4%	7.8%	7.1%		
Restrained**	Total	10.3%	9.8%	8.4%	9.8%	6.9%	9.4%	8.9%	12.5%	8.4%	9.5%	9.7%	9.5%	9.4%		5.8%
Total Restraint	Mechanical	25:41	16:24	28:58	29:27	36:54	34:20	23:03	63:36	15:37	46:24	24:45	21:18	30:32	366:27	
Hours	Physical Hold	3:47	2:37	2:09	2:28	2:56	3:01	5:41	2:28	1:07	1:09	3:22	1:12	2:39	31:57	
(h:mm)**	Total	29:28	19:01	31:07	31:55	39:50	37:21	28:44	66:04	16:44	47:33	28:07	22:30	33:12	398:24	
	Mechanical	0.134	0.086	0.152	0.149	0.194	0.176	0.118	0.362	0.081	0.248	0.128	0.112	0.160	3:50	
Restraint Hours Rate**	Physical Hold	0.020	0.014	0.011	0.013	0.015	0.015	0.029	0.014	0.006	0.006	0.017	0.006	0.014	0:20	
nours nate	Total	0.154	0.100	0.164	0.162	0.209	0.191	0.147	0.376	0.087	0.254	0.145	0.118	0.174	4:10	0.71
Number of Sec	lusion Events	20	24	37	28	34	17	29	43	21	28	34	24	28.3	339	
Number of Uni Secluded	•	14	14	19	18	14	10	15	25	16	18	15	15	16.1		
Percentage of I Secluded	Patients	4.7%	4.7%	6.4%	5.9%	4.6%	3.3%	4.9%	8.4%	5.4%	6.1%	5.0%	5.1%	5.4%		2.4%
Total Seclusion	Hours (h:mm)	23:55	23:05	37:09	21:15	40:48	24:07	35:25	44:20	18:32	27:44	48:26	37:36	31:51	382:22	
Seclusion Hours	s Rate	0.125	0.121	0.195	0.108	0.214	0.123	0.182	0.252	0.096	0.148	0.250	0.197		0.167	0.44

^{*} National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2013, Published in November 2013.

^{**} Restraint data prior to April 2015 includes only mechanical restraints. The Hospital's restraint policy has been revised to consider a physical hold a restraint and data as of April 2015 reflects this change. The duration of each physical hold event is counted as one (1) minute as a physical hold is ordered/used only as a temporary intervention that lasts less than a minute to break up any physical altercations or to administer emergency medications.

PRISM Data Tables 2017-06 - Major UIs by Unit

Performance Related Information for Staff & Managers

5. Major Unusual Incidents by Incident Location/Unit

Data Source: UI DB Updated as of 07/07/17

Data Source	:: UI DB													υра	ated as of	0//0//1/
	Category	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Monthly Average	Total (12mths)	Percent
Total Unusu	ıal Incidents	172	167	197	167	175	163	201	167	145	140	150	162	167	2006	100%
	1A	7	13	8	6	14	8	8	5	4	8	9	20	9	110	5%
	1B	12	8	13	9	8	12	14	9	7	6	13	13	10	124	6%
	1C	19	22	35	33	33	27	21	29	16	32	39	21	27	327	16%
	1D	25	20	14	24	20	21	20	23	24	20	24	15	21	250	12%
	1E	22	9	15	12	9	9	15	15	11	7	5	2	11	131	7%
	1F	15	32	41	18	14	28	26	28	14	9	8	22	21	255	13%
Incident Location	1G	14	6	12	9	17	13	18	13	7	3	4	2	10	118	6%
Location	2A	1	3	0	0	2	1	4	1	6	4	1	1	2	24	1%
	2B	2	2	1	1	0	1	3	2	1	2	3	10	2	28	1%
	2C	8	15	14	6	5	8	14	3	4	9	5	7	8	98	5%
	2D	15	17	13	30	18	16	17	18	20	9	13	15	17	201	10%
	TLC	16	13	15	10	24	9	24	13	19	15	9	13	15	180	9%
	Other	16	7	16	9	11	10	17	8	12	16	17	21	13	160	8%
Physical Ass	sault	<i>57</i>	56	64	49	45	29	50	49	39	35	47	36	46	556	100%
Physical Ass	1A	0	1	4	0	3	1	0	1	0	1	3	5	2	19	3%
	1B	2	2	5	2	3	0	2	0	1	1	1	3	2	22	4%
	1C	11	7	11	12	11	10	5	10	3	9	19	6	10	114	21%
	1D	9	7	5	9	2	6	6	7	12	6	7	3	7	79	14%
	1E	7	1	6	2	6	2	6	3	3	1	3	0	3	40	7%
	1F	8	18	14	8	3	3	9	11	2	1	3	9	7	89	16%
Incident	1G	6	2	4	2	4	3	8	5	2	2	1	0	3	39	7%
Location	2A	0	0	0	0	1	0	0	0	0	0	0	0	0	1	0%
	2B	1	2	0	0	0	0	0	0	0	0	0	1	0	4	1%
	2C	2	6	5	3	1	1	5	0	0	3	0	1	2	27	5%
	2D	6	8	4	10	3	2	4	5	10	4	5	6	6	67	12%
	TLC - Intensive	3	1	1	1	0	0	1	3	4	5	0	0	2	19	3%
		2	0	3	0	7	0	3	3	1	1	2	1	2	23	4%
	TLC - Transitional		• 0				_			_						

PRISM Data Tables 2017-06 - Major UIs by Unit

Performance Related Information for Staff & Managers

5. Major Unusual Incidents by Incident Location/Unit

Data Source: UI DB Updated as of 07/07/17

Data Source	E: UI DR														ated as of	0//0//1/
(Category	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Monthly Average	Total (12mths)	Percent
Aggressive	Behavior	53	51	71	63	70	66	77	65	46	54	52	50	60	718	100%
	1A	1	2	0	1	1	0	2	0	0	0	1	2	1	10	2%
	1B	5	2	1	0	2	2	4	3	0	0	3	4	2	26	5%
	1C	3	9	14	14	17	12	13	13	11	17	13	7	12	143	26%
	1D	12	8	6	13	13	9	8	14	6	11	17	9	11	126	23%
	1E	8	3	5	5	1	4	5	8	4	3	0	0	4	46	8%
	1F	6	9	15	4	9	18	16	12	7	5	5	10	10	116	21%
Incident	1G	3	1	7	5	8	6	5	6	3	1	1	0	4	46	8%
Location	2A	1	2	0	0	0	0	1	0	2	2	1	0	1	9	2%
	2B	1	0	1	0	0	1	1	0	0	0	0	2	1	6	1%
	2C	1	6	7	1	2	1	5	0	1	4	2	4	3	34	6%
	2D	4	5	4	14	9	10	10	7	4	4	4	3	7	78	14%
	TLC - Intensive	4	0	7	4	4	1	4	1	2	1	2	2	3	32	6%
	TLC - Transitional	1	2	0	1	2	2	2	1	5	2	0	1	2	19	3%
	Other	3	2	4	1	2	0	1	0	1	4	3	6	2	27	5%
Psych Emer	gency	23	34	41	46	48	47	49	56	27	48	47	31	41	497	100%
	1A	0	0	0	0	0	0	1	1	0	0	0	0	0	2	0%
	1B	0	0	0	0	0	0	2	1	0	0	2	1	1	6	1%
	1C	3	8	9	12	19	12	8	16	4	23	19	6	12	139	25%
	1D	4	3	5	14	9	11	4	14	9	9	14	7	9	103	19%
	1E	7	1	3	7	2	3	3	5	2	3	1	0	3	37	7%
	1F	5	14	12	6	4	9	12	10	4	3	3	9	8	91	16%
Incident	1G	1	0	5	4	6	6	10	4	3	2	1	0	4	42	8%
Location	2A	0	0	0	0	0	0	0	0	0	0	1	0	0	1	0%
	2B	1	1	0	0	0	0	0	0	0	0	0	0	0	2	0%
	2C	1	4	4	0	1	0	4	0	0	2	0	1	1	17	3%
	2D	0	3	1	3	7	5	4	4	4	5	5	7	4	48	9%
	TLC - Intensive	0	0	1	0	0	0	0	0	0	1	1	0	0	3	1%
	TLC - Transitional	1	0	1	0	0	1	1	1	1	0	0	0	1	6	1%
	Other	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%

PRISM Data Tables 2017-06 - Major UIs by Unit

Performance Related Information for Staff & Managers

5. Major Unusual Incidents by Incident Location/Unit

Data Source: UI DB Updated as of 07/07/17

	Category	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Monthly Average	Total (12mths)	Percent
Fall		24	21	24	29	20	22	26	11	14	14	17	21	20	243	100%
	1A	5	7	1	5	11	4	2	0	1	4	4	6	4	50	21%
	1B	3	2	5	4	0	5	3	2	1	0	2	1	2	28	12%
	1C	0	2	4	3	2	1	1	1	1	1	1	4	2	21	9%
	1D	5	0	0	3	1	2	2	0	1	1	2	0	1	17	7%
	1E	2	0	0	1	0	2	2	2	3	1	1	0	1	14	6%
	1F	1	1	7	5	1	1	2	2	1	1	0	1	2	23	9%
Incident	1G	2	1	0	1	0	1	2	0	0	0	2	1	1	10	4%
Location	2A	0	0	0	0	0	0	1	1	1	1	0	0	0	4	2%
	2B	0	0	0	0	0	0	1	0	1	2	1	3	1	8	3%
	2C	0	5	0	1	1	0	0	0	0	1	0	0	1	8	3%
	2D	2	1	4	3	0	1	2	2	3	0	1	2	2	21	9%
	TLC - Intensive	2	1	1	0	1	0	1	0	0	0	2	0	1	8	3%
	TLC - Transitional	1	1	1	2	3	2	1	1	1	0	0	1	1	14	6%
	Other	1	0	1	1	0	3	6	0	0	2	1	2	1	17	7%
Physical Inju	ury	31	30	30	41	37	23	29	23	18	24	26	27	28	339	100%
	1A	0	2	2	1	3	2	0	1	0	4	5	3	2	23	7%
	1B	1	1	2	1	2	0	2	1	1	0	1	4	1	16	5%
	1C	4	4	5	9	6	7	5	8	2	4	8	4	6	66	19%
	1D	6	3	5	8	4	5	2	2	4	2	2	1	4	44	13%
	1E	6	2	3	3	2	0	1	2	2	2	2	0	2	25	7%
	1F	1	5	4	6	2	1	2	3	1	1	0	5	3	31	9%
	1G	2	2	2	2	4	3	6	1	3	1	1	0	2	27	8%
Location	2A	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%
	2B	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%
	2C	2	5	3	1	1	2	2	0	0	3	0	1	2	20	6%
	2D	5	5	3	6	5	1	3	2	3	2	4	6	4	45	13%
	TLC - Intensive	1	0	1	0	5	0	1	2	1	2	2	0	1	15	4%
	TLC - Transitional	2	0	0	1	1	1	0	0	1	0	0	1	1	7	2%
	Other	1	1	0	3	2	1	5	1	0	3	1	2	2	20	6%

^{*} Not every incident is a major incident. This counts only those incidents that were classified to be major based on the policy.

6A. Demographic Information of Individuals in Care

Updated as of 07/07/17 Data Source: Avatar ###### Monthly Category Sub-group Jul-16 Aug-16 Sep-16 Oct-16 Nov-16 Dec-16 Jan-17 Feb-17 Mar-17 Apr-17 May-17 Jun-17 Percent* **Average** Total Active (on Roll) at End of Month* 28.4% **Female** Gender Male 71.6% Median Age (Years) 53 yrs 54 yrs 54 yrs 54 yrs 54 yrs 55 yrs Figure 24 <30 years old 12.3% >=30 and <40 years old 15.5% Age >=40 and <50 years old 10.4% >=50 and <60 years old 24.1% >=60 years old 37.7% 5.0% Emergency **Inpatient Commitment** 13.4% **Outpatient Commitment** 8.3% Voluntary 11.0% Non-Protesting 0.0% Legal Status Civil Sub-total 37.7% of DC Exam 20.1% **Individuals** Mentally Incompetent 15.0% on Roll at Forensic Pre-trial Sub-total 35.1% End of NGBRI - DC 23.5% Month NGBRI - US 1.9% NGBRI - VI 0.4% **Dual Commitment** 0.3% 0.0% Post Trial Mental Exam PTME Sexual Psychopath (Miller Act) 1.1% Forensic Post-trial Sub-total 27.2% 12.1% <30 Days >=30 ~ <365 Days 37.7% 9.2% >= 1 Year & < 2 Years >= 2 Years & < 5 Years 13.3% 15.5% >= 5 Years & < 20 Years 12.2% >= 20 Years 452 d 373 d Figure 25 Length of Median LOS (Davs) 506 d 478 d 406 d 373 d 348 d 280 d 300 d 316 d 341 d 329 d 344 d 620 d 498 d 406 d 560 d Stay Median LOS - Civil 637 d 694 d 622 d 650 d 604 d 592 d 526 d 444 d 423 d Median LOS - Pre-trial 52 d 63 d 62 d 69 d 71 d 81 d 86 d 95 d 81 d 79 d 75 d 77 d 74 d Median LOS - Post-trial 5534 d 4565 d 4567 d 4414 d 4181 d 4212 d 4243 d 4627 d 4658 d 4688 d 4810 d 4868 d 4614 d Average LOS (Days) 2461 d 2397 d 2302 d 2324 d 2315 d 2310 d 2277 d 2304 d 2256 d 2296 d 2260 d 2287 d 2316 d 1829 d 1771 d Average LOS - Civil 1913 d 1826 d 1830 d 1858 d 1850 d 1826 d 1750 d 1596 d 1658 d 1652 d 1662 d Average LOS - Pre-trial 122 d 125 d 135 d 139 d 143 d 154 d 155 d 168 d 179 d 185 d 181 d 188 d 156 d Average LOS - Post-trial 5986 d 5998 d 5852 d 5722 d 5600 d 5621 d 5635 d 5884 d 5915 d 5913 d 5971 d 6162 d 5855 d

^{*} Counts the total number of individuals who are on the hospital roll at end of each month. This number serves as denominator to calculate percentage of each group.

PRISM Data Tables 2017-06 - Demographics %

Performance Related Information for Staff & Managers

6B. Demographic Information of Individuals in Care

Data Source:	Avatar												Upd	ated as of	07/07/17
Category	Sub-group	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Monthly Average	Percent*
Total Active	e (on Roll) at End of Month*	259	267	270	267	269	268	270	263	265	261	265	263	266	
Gender	Female	29%	29%	28%	28%	28%	27%	29%	28%	28%	28%	29%	29%	28%	
Gender	Male	71%	71%	72%	72%	72%	73%	71%	72%	72%	72%	71%	71%	72%	
	Median Age (Years)	54 yrs	54 yrs	54 yrs	54 yrs	55 yrs	55 yrs	55 yrs	55 yrs	55 yrs	55 yrs	55 yrs	53 yrs	55 yrs	
	<30 yrs	12%	12%	13%	13%	12%	12%	11%	12%	13%	12%	12%	13%	12%	
A = 0	>=30 and <40 yrs	17%	18%	18%	18%	16%	15%	14%	14%	14%	14%	13%	15%	16%	
Age	>=40 and <50 yrs	9%	10%	10%	9%	9%	10%	9%	11%	11%	10%	13%	13%	10%	
	>=50 and <60 yrs	23%	24%	23%	22%	24%	25%	27%	25%	25%	25%	23%	22%	24%	
	>=60 yrs	39%	36%	37%	37%	39%	38%	38%	38%	37%	38%	38%	38%	38%	
	Emergency	5%	6%	6%	4%	4%	5%	4%	5%	5%	4%	6%	6%	5%	
	Inpatient Commitment	12%	13%	13%	12%	12%	13%	14%	14%	15%	15%	14%	15%	13%	
	Outpatient Commitment	10%	8%	8%	11%	10%	9%	8%	8%	8%	8%	6%	6%	8%	
	Voluntary	15%	13%	13%	12%	12%	10%	10%	10%	9%	10%	10%	10%	11%	
Legal Status	Non-Protesting	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
of	Civil Sub-total	43%	40%	39%	39%	38%	37%	36%	36%	37%	36%	36%	36%	38%	
Individuals	DC Exam	18%	18%	17%	16%	19%	21%	22%	23%	23%	22%	20%	22%	20%	
on Roll at	Mentally Incompetent	12%	15%	18%	17%	16%	15%	14%	14%	13%	14%	17%	15%	15%	
End of	Forensic Pre-trial Sub-total	30%	34%	34%	34%	34%	<i>35%</i>	36%	<i>37%</i>	<i>36%</i>	36%	<i>37%</i>	<i>37%</i>	35%	
Month	NGBRI - DC	24%	23%	23%	24%	24%	24%	24%	24%	23%	24%	23%	22%	23%	
Wionth	NGBRI - US	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	
	NGBRI - VI	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
	Dual Commitment	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
	Sexual Psychopath (Miller Ac	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	
	Forensic Post-trial Sub-total	27%	27%	26%	27%	28%	28%	28%	27%	27%	28%	27%	26%	27%	
	Median LOS (Days)	506 d	478 d	452 d	406 d	373 d	348 d	280 d	300 d	316 d	341 d	329 d	344 d	373 d	
	Average LOS (Days)	2461 d	2397 d	2302 d	2324 d	2315 d	2310 d	2277 d	2304 d	2256 d	2296 d	2260 d	2287 d	2316 d	
	<30 days	12%	13%	11%	14%	13%	10%	14%	11%	12%	12%	13%	11%	12%	
Length of	>=30 days & <365 days	32%	34%	37%	35%	36%	40%	38%	40%	40%	40%	39%	40%	38%	
Stay	>= 1 year & < 2 years	11%	10%	10%	9%	10%	9%	10%	9%	9%	7%	8%	8%	9%	
	>= 2 years & < 5 years	15%	14%	14%	13%	13%	12%	11%	13%	12%	14%	14%	14%	13%	
	>= 5 years & < 20 years	17%	16%	16%	16%	16%	16%	15%	15%	15%	15%	14%	14%	16%	
	>= 20 years	13%	13%	12%	12%	12%	12%	12%	12%	12%	12%	12%	12%	12%	

^{*} Counts the total number of individuals who are on the hospital roll at end of each month. This number serves as denominator to calculate percentage of each group.