



Government of the District of Columbia
Department of Behavioral Health (DBH)



PRISM
Performance Related Information for Staff and Managers

November 2016
Office of Statistics and Reporting (OSR), 12/21/16

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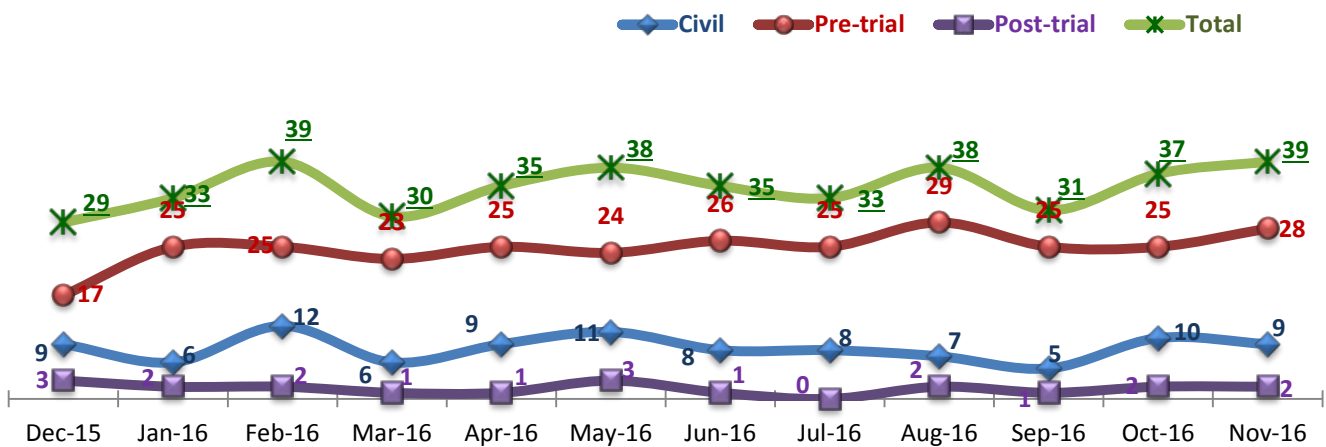
Data Disclaimer

The primary source of data extracted and analyzed herein is Avatar, the Saint Elizabeths Hospital’s electronic medical record system. Additional data source includes, but is not limited to, the Hospital’s Unusual Incident Database and SiteFM. Data reflects information as entered in each system by users. The Office of Statistics and Reporting (OSR) has made reasonable efforts to ensure that data and its accompanying information are as accurate and up-to-date as possible at the time of analysis and publication but does not guarantee the accuracy, reliability, or completeness of data. The OSR is not liable for any misinterpretation or misuse of the data. Use of any information from PRISM must be fully acknowledged and/or cited. Use of PRISM data for anything other than patient care determinations or management of the services provided within the hospital (including external publications, research papers, presentations, etc.) is prohibited without written permission from the Chief Quality and Data Manager Officer at the Saint Elizabeths Hospital.

Key Trends: Admissions, Discharges, Transfers, Census, and Readmissions (1~5)

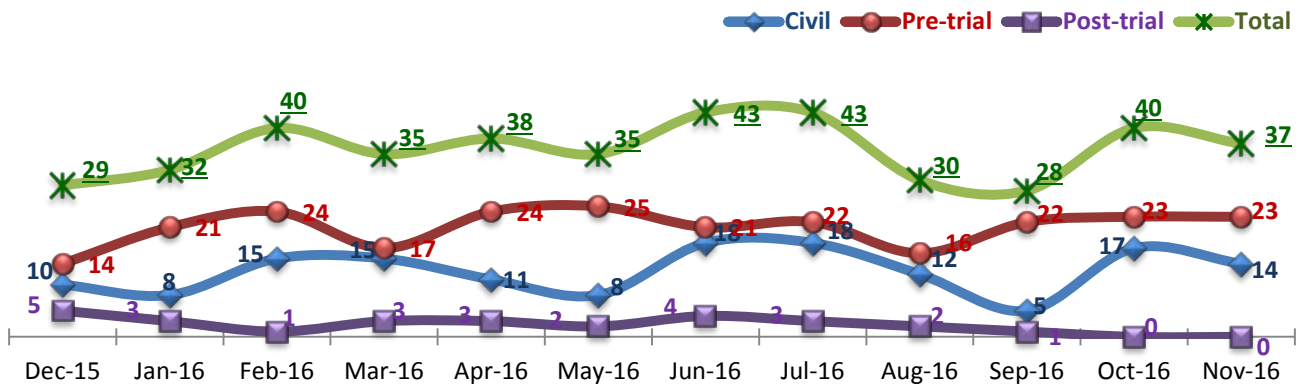
- Total admissions climbed for the second consecutive month as it matched its highest total in the last 12 months, rising to 39. Contrarily, discharges decreased during November causing an overall increase in the Average Daily Census (ADC).
- The last 4 years have shown a decrease in discharges in November while admissions have fluctuated over the same time period as they have risen twice and decreased twice.
- The 39 admissions in November matched its highest totals reported in any month this year (also achieved in Feb.) Although discharges dropped, at 37, they were still above the previous 12-month average of 35.
- The 30-day readmission rate still remains historically low although it shows a 5% rate. There were just 2 patients who were readmitted in October-November who were discharged in October 2016. November 2016 marks the first month that there was a Civil discharge since April 2016.

1. Admissions to SEH



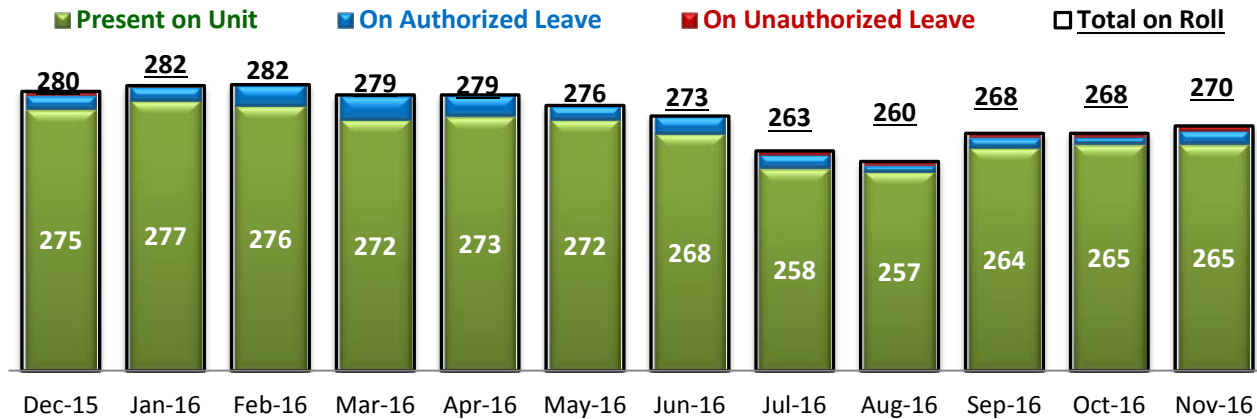
* Number of admissions to SEH inpatient program, including transfers from forensic outpatient to inpatient program.

2. Discharges from SEH



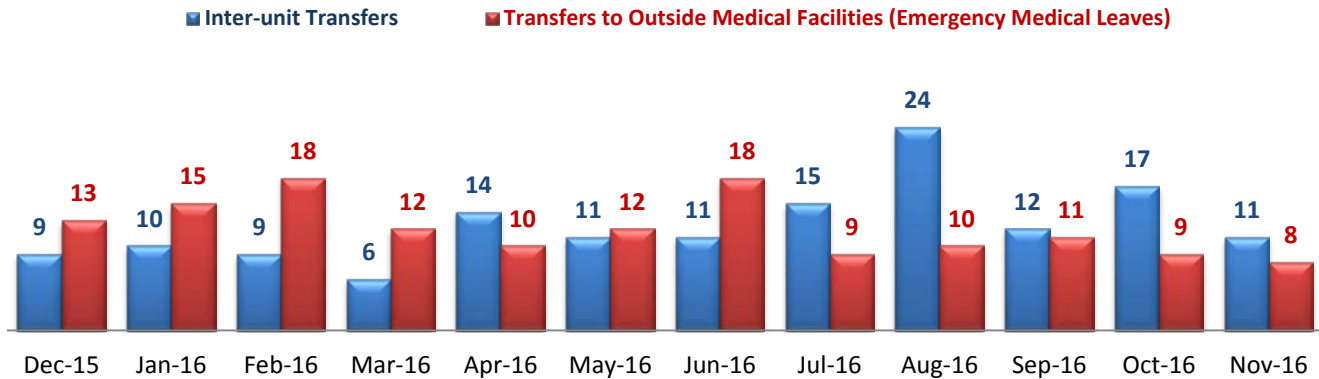
* Number of discharges from SEH inpatient program, including transfers from inpatient to forensic outpatient program.

3. Average Daily Census



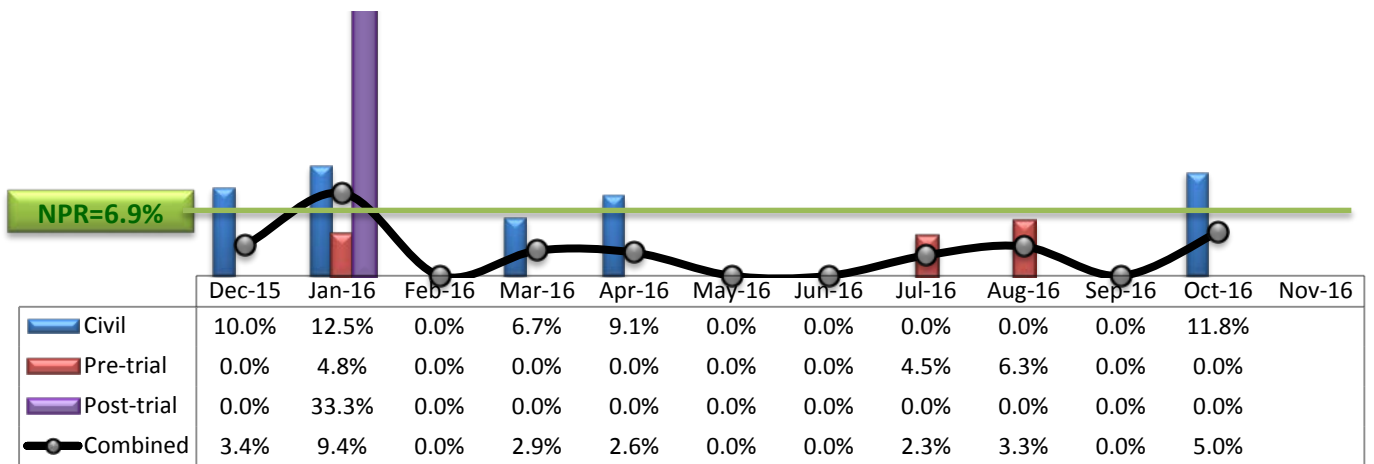
* Data above is the daily average number of individuals counted at 11:59 PM every day during each month.

4. Transfers



* Number of inter-unit transfers that occurred during month and number of emergency medical leaves that were initiated during month.

5. 30-Day Readmission Rate



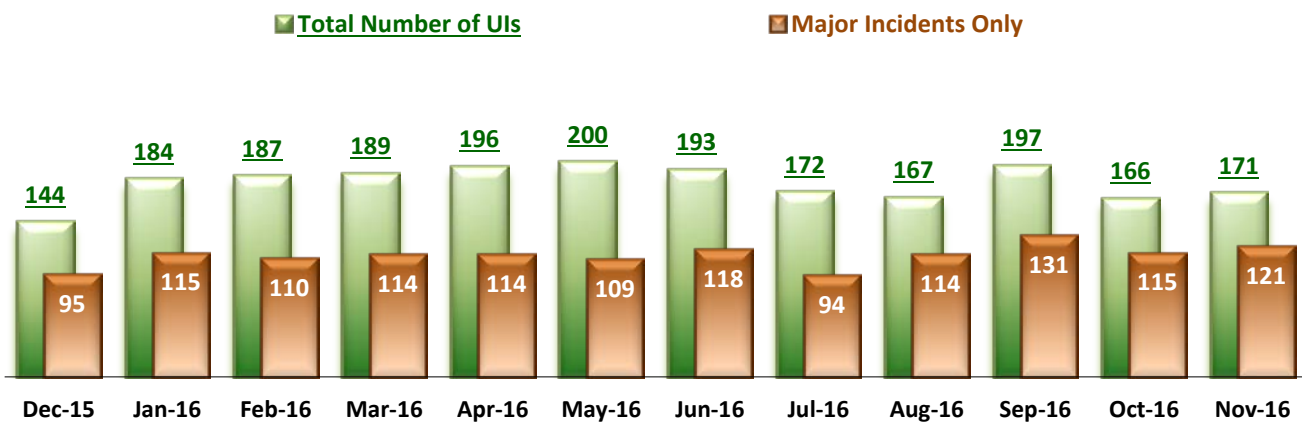
* Percent of discharges that returned to SEH within 30 days of discharges. It does not include those who may have been re-hospitalized at another psychiatric facility. This measure requires 30-day observation following discharge.

** The post-trial denominators (discharges) per month range only between one and six, making the monthly re-admission rate high when there is any. For example, in December 2014, there was only one post-trial discharge, which was readmitted within 30 days. Thus, the 30-day readmission rate for post-trial discharge at that time was 100%.

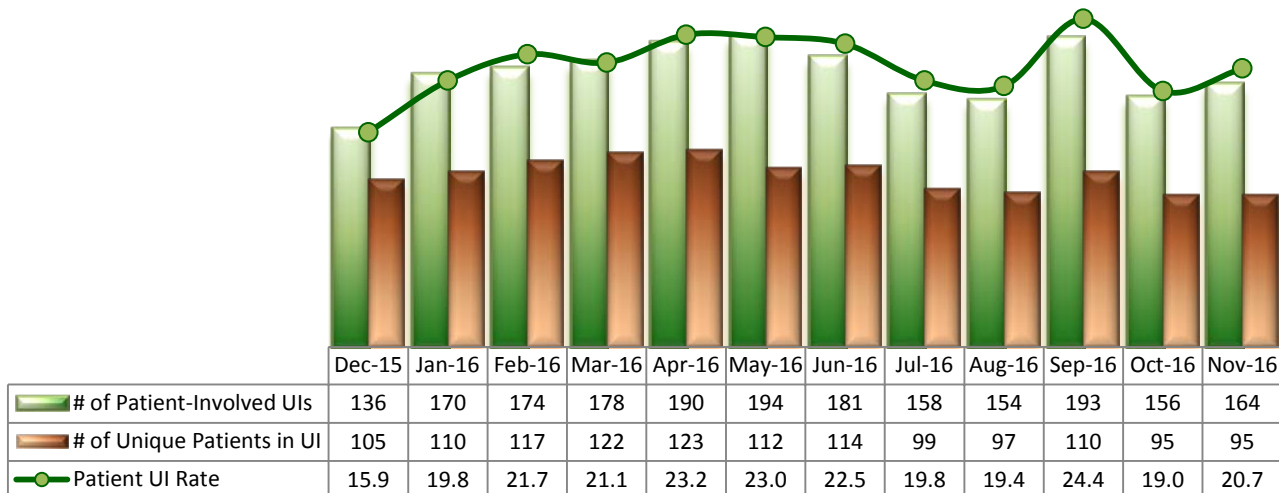
Key Trends: Unusual Incidents (6~17)

- Total Unusual Incident (UI) reports number 171 for the month of November of which 121 were identified as Major UIs.
- In each of the last 2 months there were 95 distinct individuals involves in at least 1 UI during the month. The proportion of Major UIs vs. totals UIs continues to be above 50% but is still much lower that the ratios in 2014 and 2015, where most months indicated a range up to 78%.
- The most frequently occurring UIs were those involving: Aggressive Behavior (67); Emergency Involuntary Medications (55); Physical Assaults (45); Psychiatric Emergency (45); Physical Injury (37). There were 15 UIs involving contraband, the most reported of such in more than a year.
- After reaching a 12-month high in September, the number of UIs involving physical assaults noticeably decreased the last 2 months, dropping from 64 to 45 (30%) over the span .
- The number of unique patients involved in UIs during the month dropped 14% despite having the same average number of patients each day at the hospital as last month.
- Although the number of UIs increased from October, the number of UIs in 4 of the top 5 categories decreased.
- Patients fell at the lowest rate since April'15.

6. Unusual Incidents

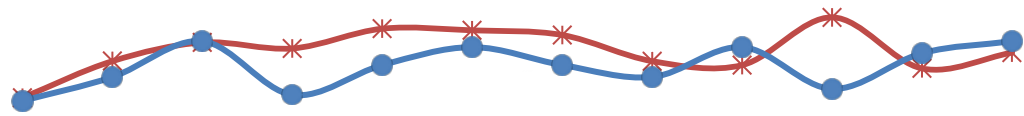


7. Patient-Involved Unusual Incidents



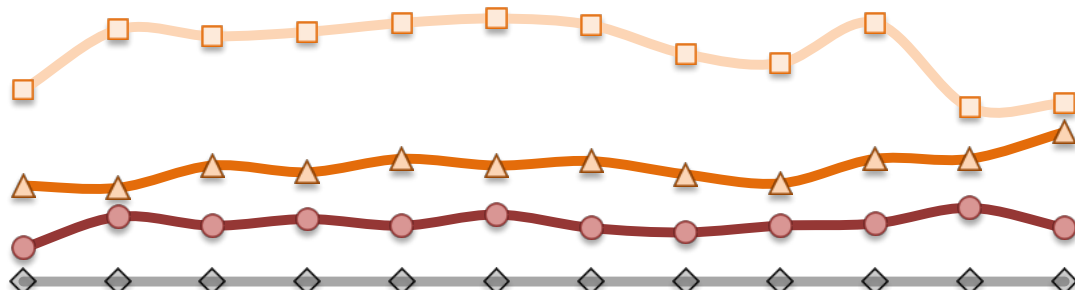
* The patient UI rate is the number of patient-involved unusual incidents reported for every 1000 inpatient days.

8. Admissions vs. Patient UI Rate



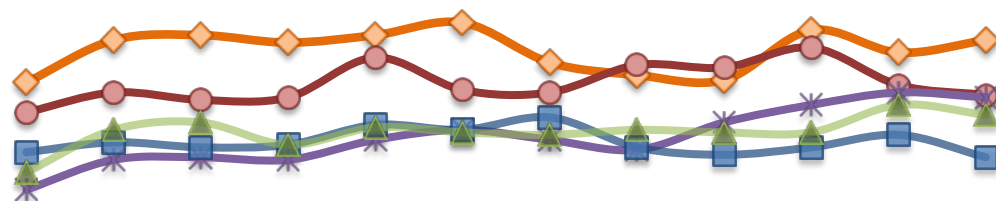
	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16
—*— Patient UI Rate	15.9	19.8	21.7	21.1	23.2	23.0	22.5	19.8	19.4	24.4	19.0	20.7
—●— Admission	29	33	39	30	35	38	35	33	38	31	37	39

9. Unusual Incidents by Severity



	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16
□ 1) Low	86	113	110	112	116	118	115	102	98	116	78	80
△ 2) Medium	43	42	52	49	55	52	54	48	44	55	55	67
● 3) High	15	29	25	28	25	30	24	22	25	26	33	24
◇ 4) Catstrp	0	0	0	0	0	0	0	0	0	0	0	0
Total UI	144	184	187	189	196	200	193	172	167	197	166	171

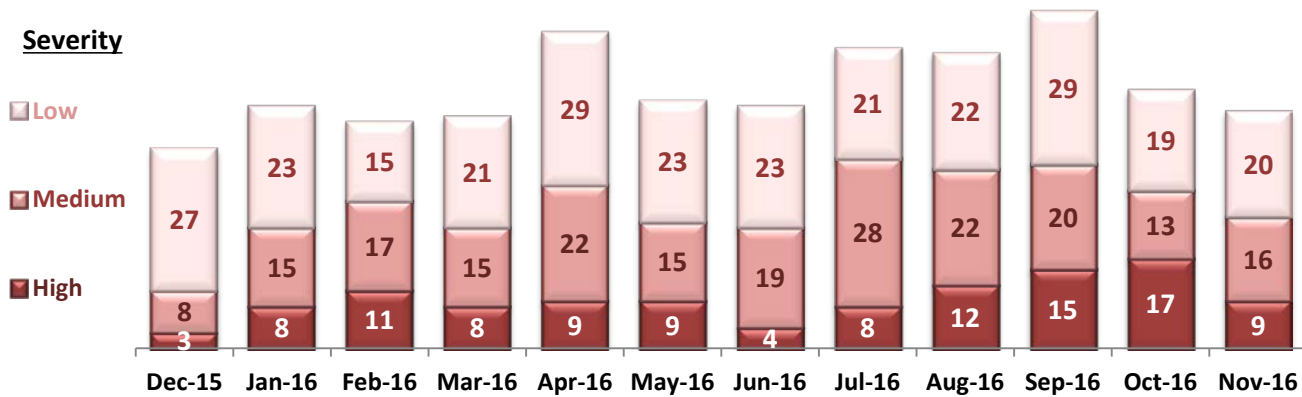
10. Selected Types of Incidents



	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16
◆ Aggressive Behavior	50	67	69	66	69	74	58	53	51	71	62	67
● Physical Assault	38	46	43	44	60	47	46	57	56	64	49	45
* Pysch Emerg.	7	19	20	19	27	31	27	23	34	41	46	44
■ Fall	22	26	24	25	33	31	36	24	21	24	29	20
▲ Injury	14	31	34	25	32	30	29	31	30	30	41	37

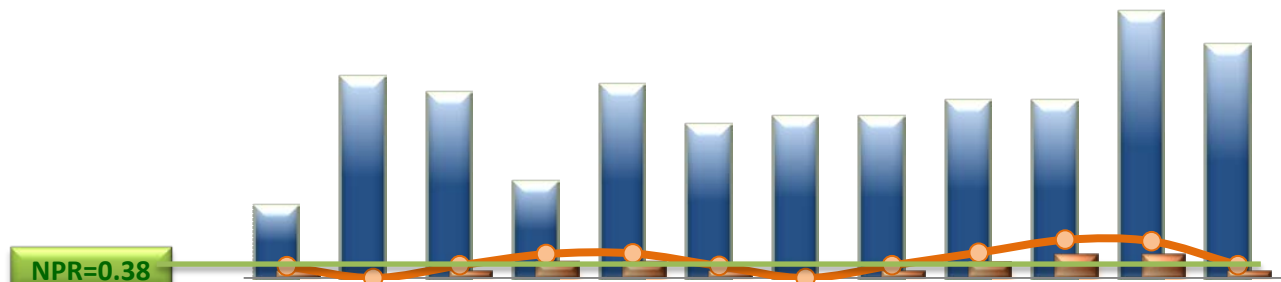
* These are incident types that are frequently reported. Some incidents may be counted in multiple categories. For example, a physical assault incident that accompanied psychiatric emergency and injury is counted under psychiatric emergency and injury as well as under physical assault. Injury is broadly defined to include any type of injuries regardless of the cause or severity level.

11. Physical Assaults by Severity



* Any physical assault that accompanies a code 13 or results in extensive injury needing off-unit treatment or transfer to ER is considered to be high severity; any physical assault that causes a minor injury that can be treated on unit is considered to be medium severity; and physical assault events that result in no injury are considered to be low severity.

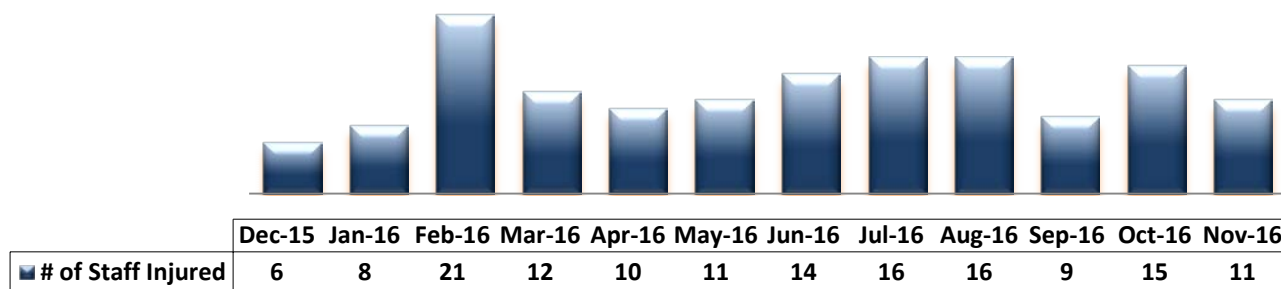
12. Patient Injuries



	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16
Total Pts Injured	9	25	23	12	24	19	20	20	22	22	33	29
Major Pt Injuries*	1	0	1	2	2	1	0	1	2	3	3	1
Patient Injury Rate	0.12	0.00	0.12	0.24	0.24	0.12	0.00	0.13	0.25	0.38	0.37	0.13

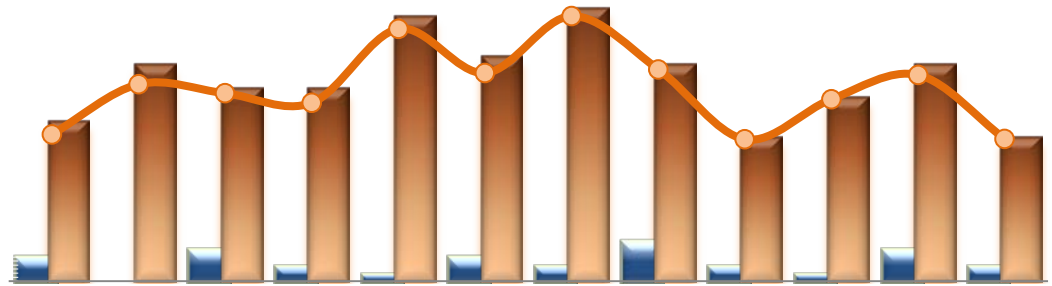
* Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of patients injured represents all of the reported injuries including minor injuries treated with first aid alone. However, the patient injury rate considers only the number of patient injuries that are required beyond first-aid level treatment based on the NRI definition and the patient injury rate is the number of 'major' patient injuries per every 1000 inpatient days

13. Staff Injuries



* Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of staff injured represents all of the reported staff injuries including minor injuries treated with first aid alone.

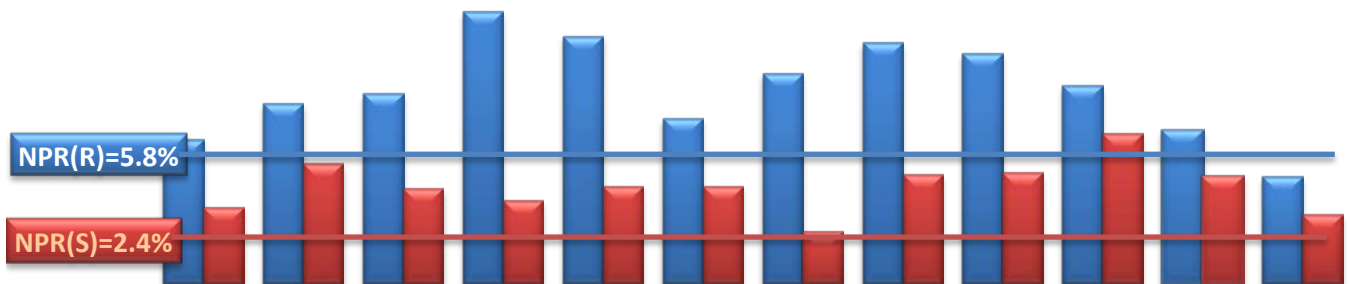
14. Patient and Staff Falls



	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16
Total Staff who Fell	3	0	4	2	1	3	2	5	2	1	4	2
Total Patients who Fell	20	27	24	24	33	28	34	27	18	23	27	18
Patient Fall Rate	2.34	3.14	3.00	2.84	4.02	3.32	4.23	3.38	2.26	2.90	3.29	2.27

* The patient fall rate is the number of patient falls per every 1000 inpatient days.

15. Percent of Patients Restrained or Secluded



	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16
Restraint	6.2%	7.7%	8.1%	11.6%	10.6%	7.1%	9.0%	10.3%	9.8%	8.4%	6.5%	4.6%
Seclusion	3.2%	5.1%	4.1%	3.5%	4.2%	4.2%	2.2%	4.7%	4.7%	6.4%	4.6%	2.9%

* Percent of unique patients who were restrained at least once and percent of unique patients who were secluded at least once. The denominator includes all individuals who were served in care 1+ day during month.

16. Restraint Hours Rate & Seclusion Hours Rate

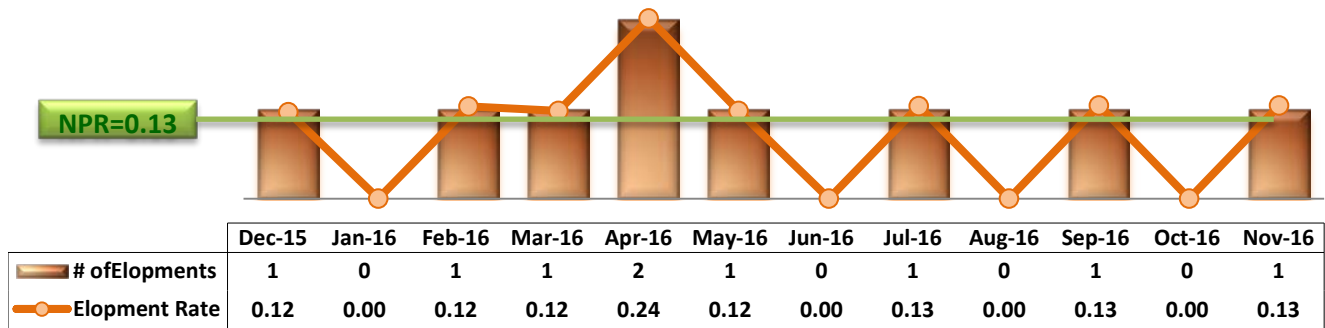


	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16
Restraint	0.032	0.038	0.123	0.142	0.207	0.104	0.218	0.154	0.100	0.164	0.162	0.209
Seclusion	0.047	0.099	0.136	0.093	0.196	0.137	0.078	0.125	0.121	0.195	0.108	0.214

* Restraint/Seclusion Hours Rate: Number of hours spent in restraint/seclusion for every 1000 inpatient hours.

** The duration of each physical hold event is counted as 1 minute as a physical hold is ordered and used only as a temporary intervention that lasts less than a minute to break up any physical conflicts or to administer emergency medications.

17. Elopements

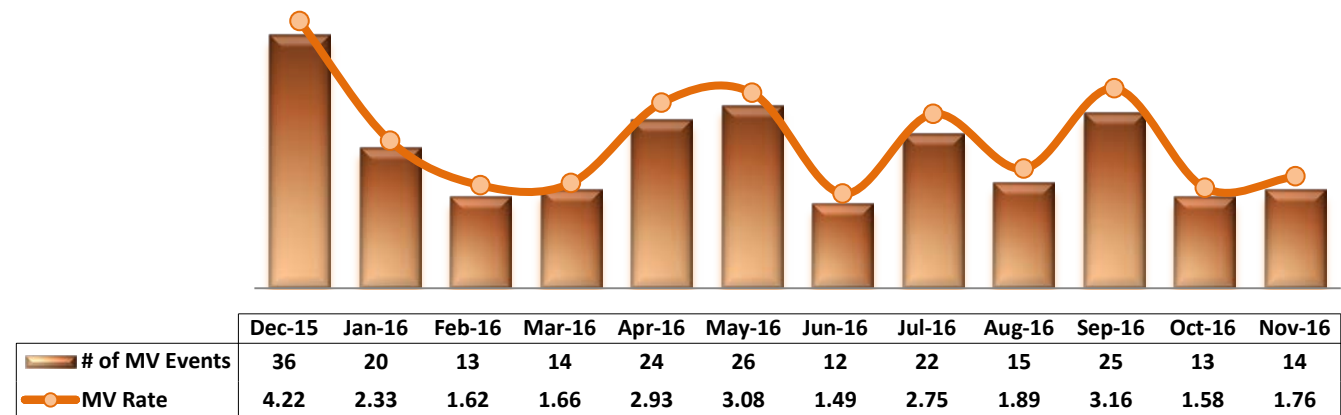


* Data herein counts the number of unauthorized leaves for any duration that were initiated during month and were recorded in Avatar. The elopement rate is the number of those unauthorized leaves that occurred for every 1000 inpatient days.

Key Trends: Medication Documentation, MV, ADR, and STAT (18~22)

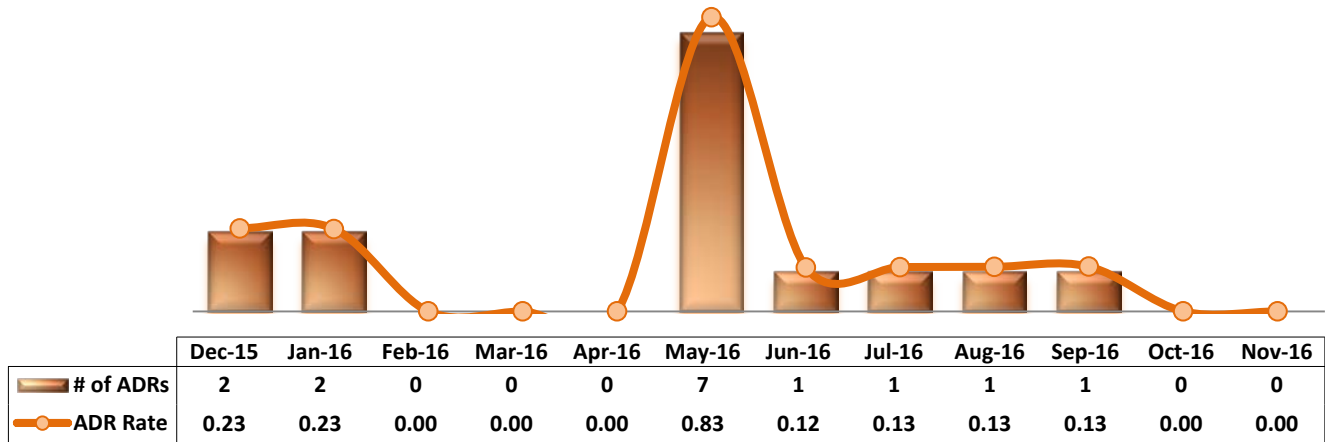
- There were 14 Medication Variances (MV) in November of which 10 were identified as Potential-A cases where there was no harm to the patient.
- For 5 of the last 12 months, there have been no Adverse Drug Reaction (ADR) events.
- Over the last 5 months (since Jun'16), the percentage of missing documentation on Medication administration has decreased almost 70%.
- The number of STAT orders has been more stable over the last 12 months than the previous time period. The month-to-month range from Dec'14 to November 2015 saw a high of 252 (May'15) and a low of 112 (Nov'15). From December 2015 to November 2016 there was a high of 165 (Jul'16) and a low of 110 (Oct'16).

18. Reported Medication Variance Events



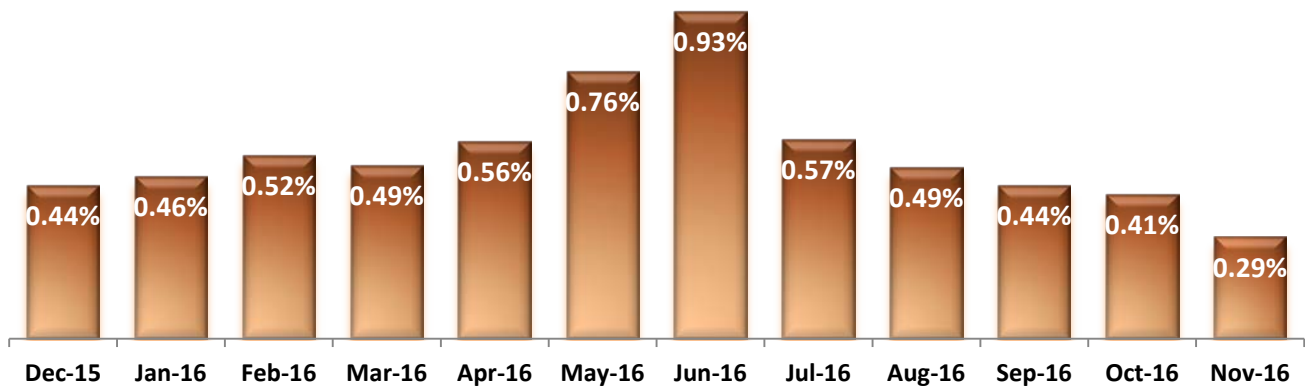
* MV Rate: Number of reported medication variance events that occurred for every 1000 inpatient days.

19. Reported Adverse Drug Reactions

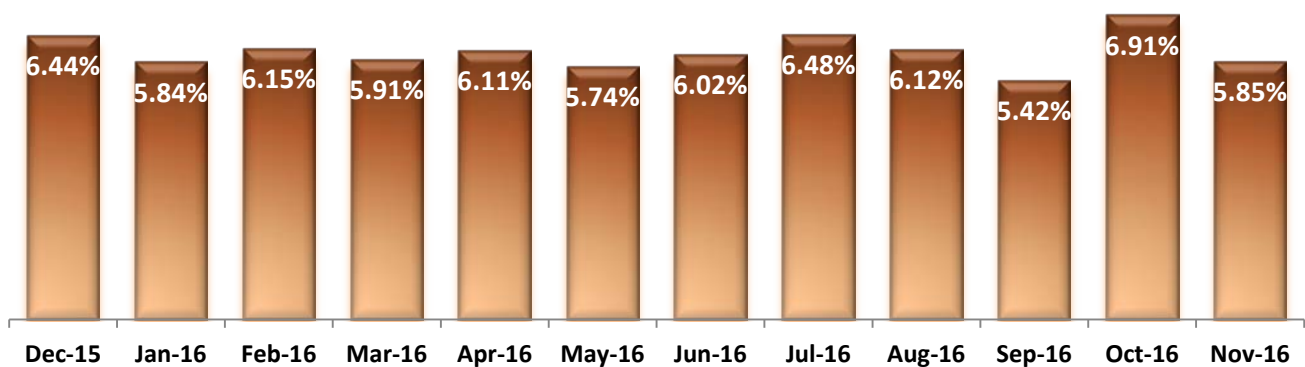


* ADR Rate: Number of reported adverse drug reaction events that occurred for every 1000 inpatient days.

20. Percent of Missing Documentation on Med-Administration

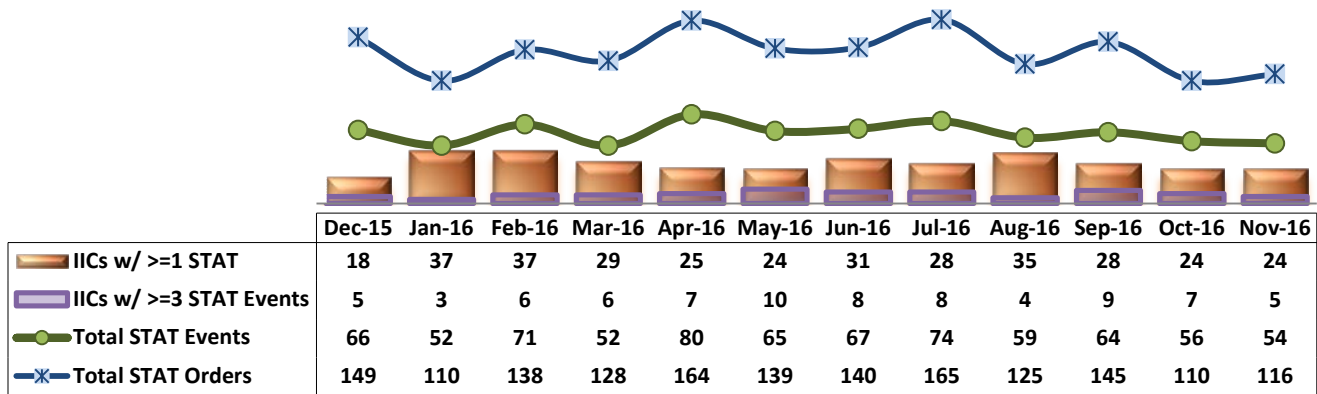


21. Medication Refusal Rate*



* Medication Refusal Rate: the number of refused medication doses divided by the total number of doses scheduled for administration.

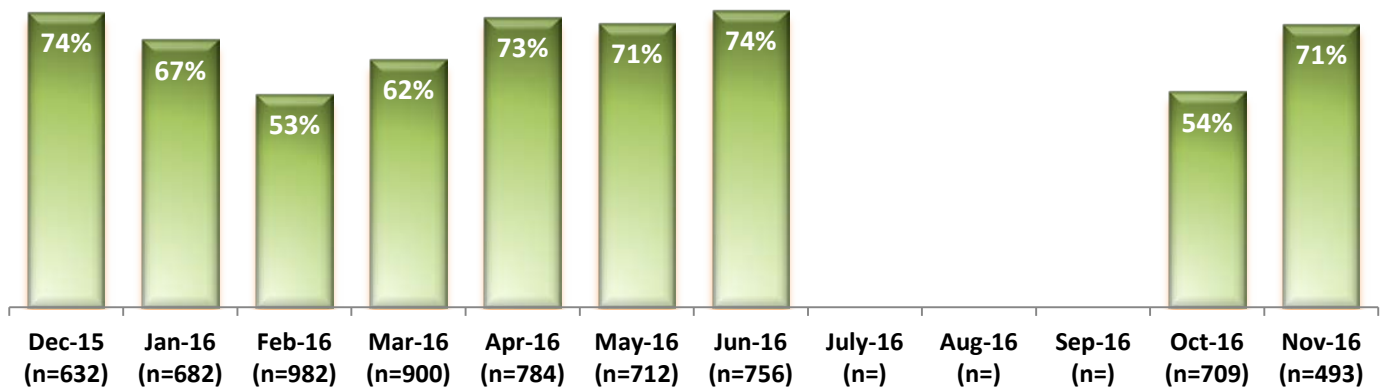
22. Number of STAT Events and Individuals Involved



Key Trends: Environment of Care (23)

- 350 out of 493 (71%) work orders that were submitted through SiteFM were completed within 3 days.
- At the same time last year (Nov'15), 69% of work orders were completed within the same threshold.

23. Percentage of SiteFM Work Orders Completed within 3 Days



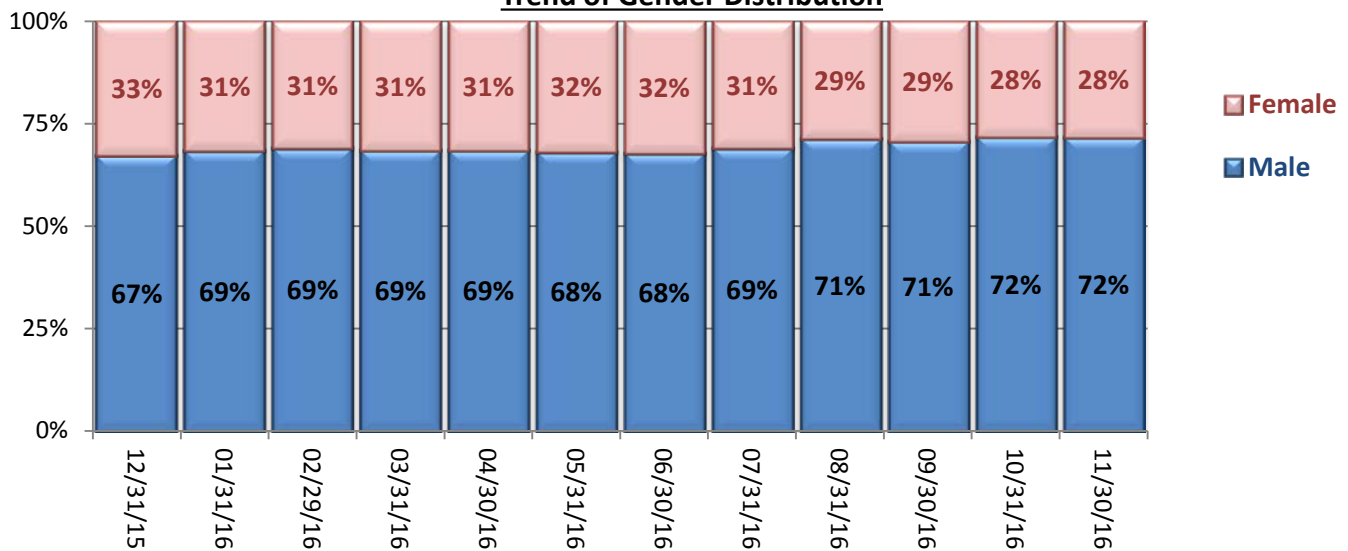
*Data for July'16~Sep'16 is unavailable due to a technical issue with the SiteFM database

Key Trends: Demographics, Legal Status, and Length of Stay (24-25)

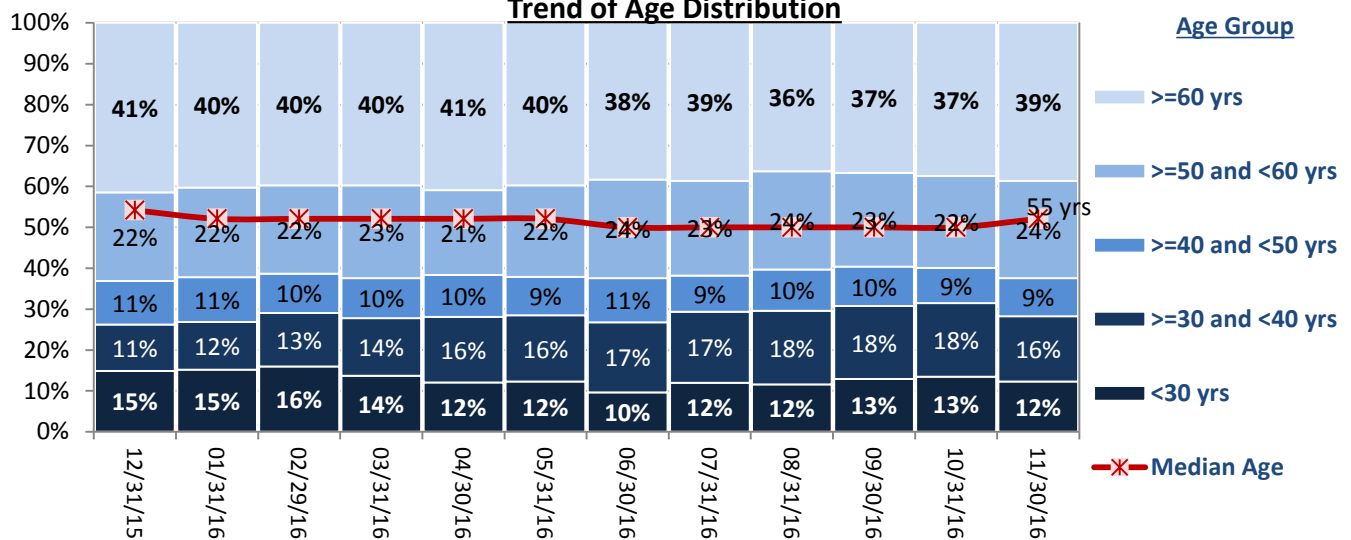
- Almost 40% of the patients were at least 60 years old on the last day of November 2016.
- The proportion of patients between 30~39 years of age and those between 50~59 years of age has been generally climbing over the last 12 months.
- The percentage of patients with a Civil legal has been steadily declining since February 2016 while those with a Forensic Pre-trial legal status has been increasing over that same period of time.
- Since July 2016, both the average Length of Stay (LOS) and the median Length of Stay have been on the rise: the first by 17% and the latter by 36%.
- The average LOS of patients with a Post-trial legal status has declined in 4 of the last 5 months, falling from 5,986 days in July to 5,600 days by November 30th. The median LOS followed suit as it fell from 5,534 to 4,181 days.

24. Demographics

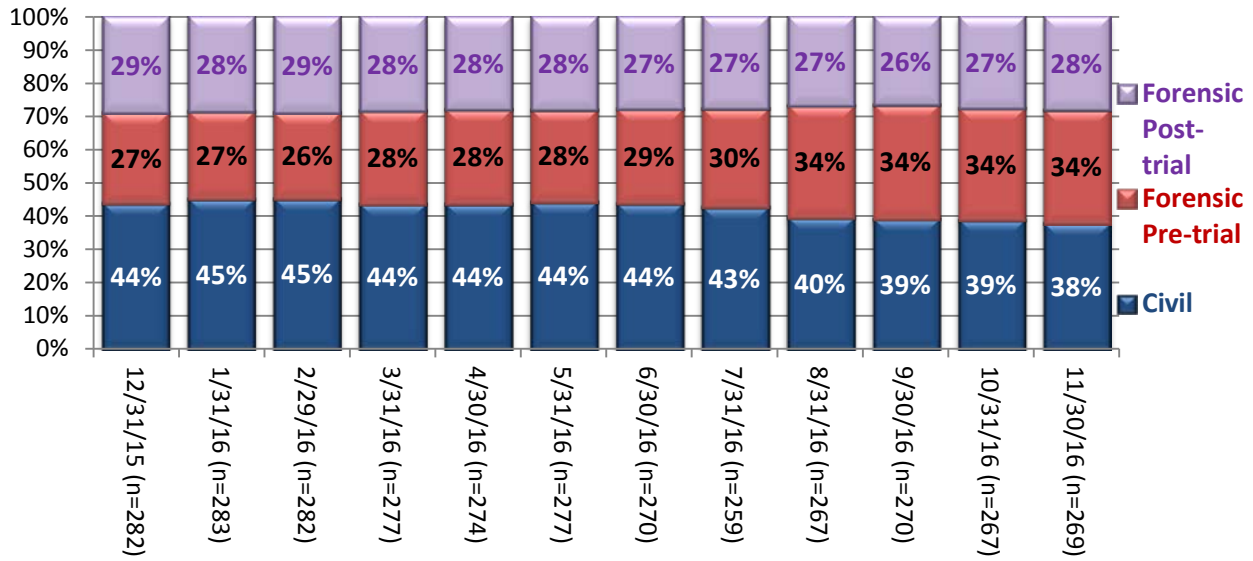
Trend of Gender Distribution



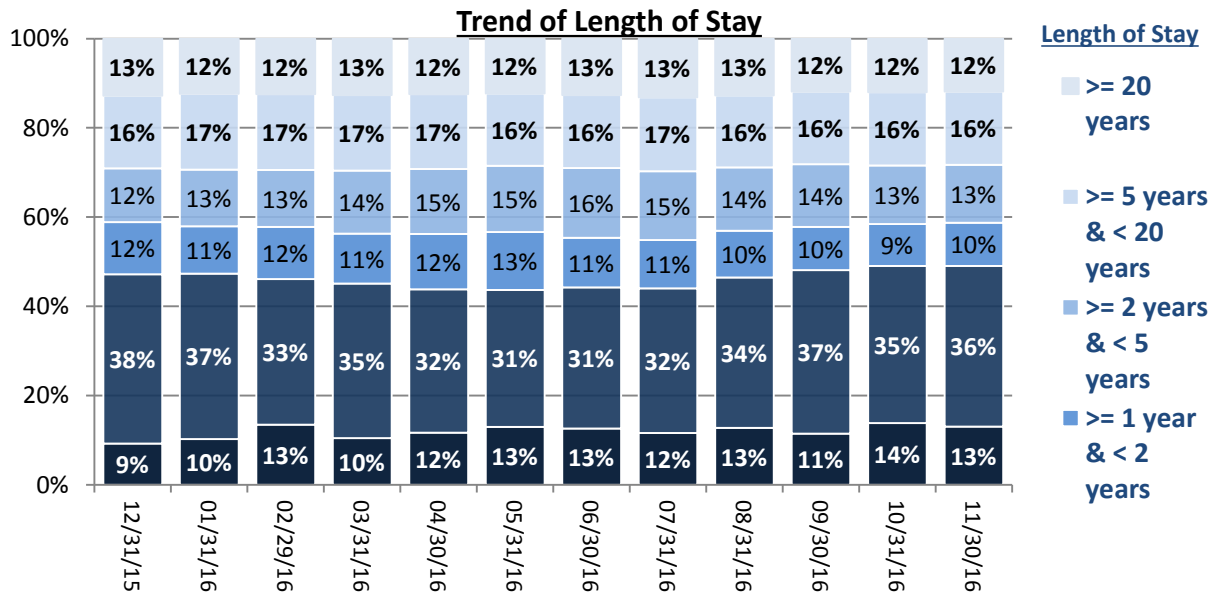
Trend of Age Distribution

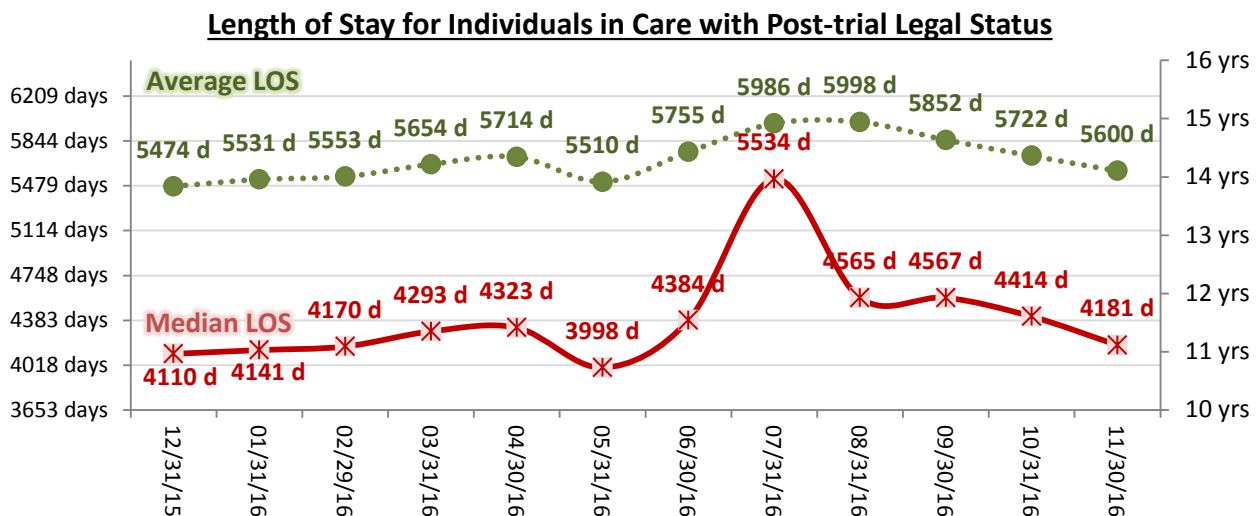
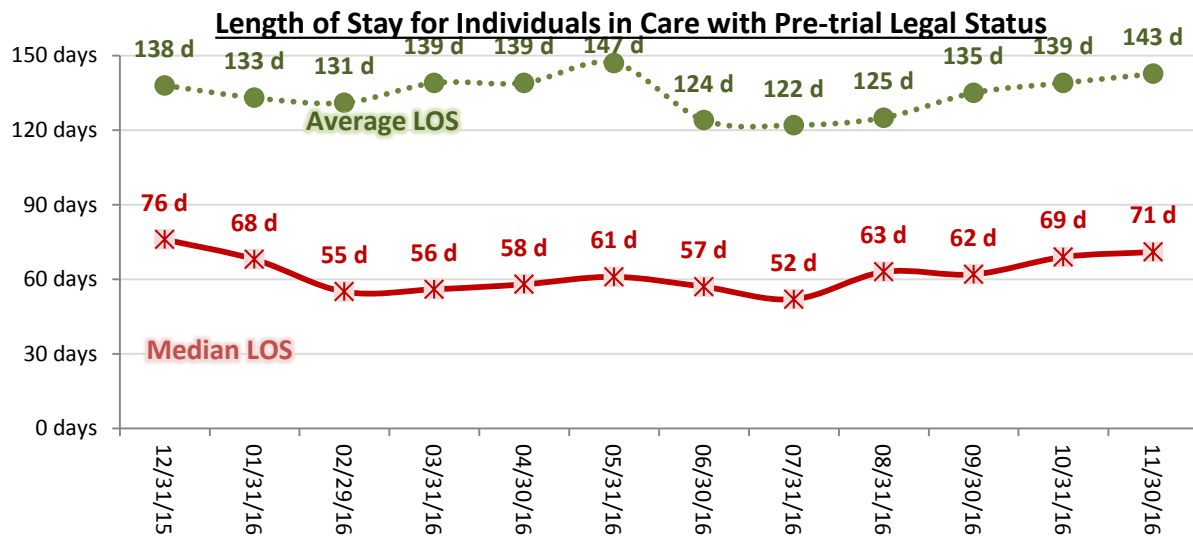
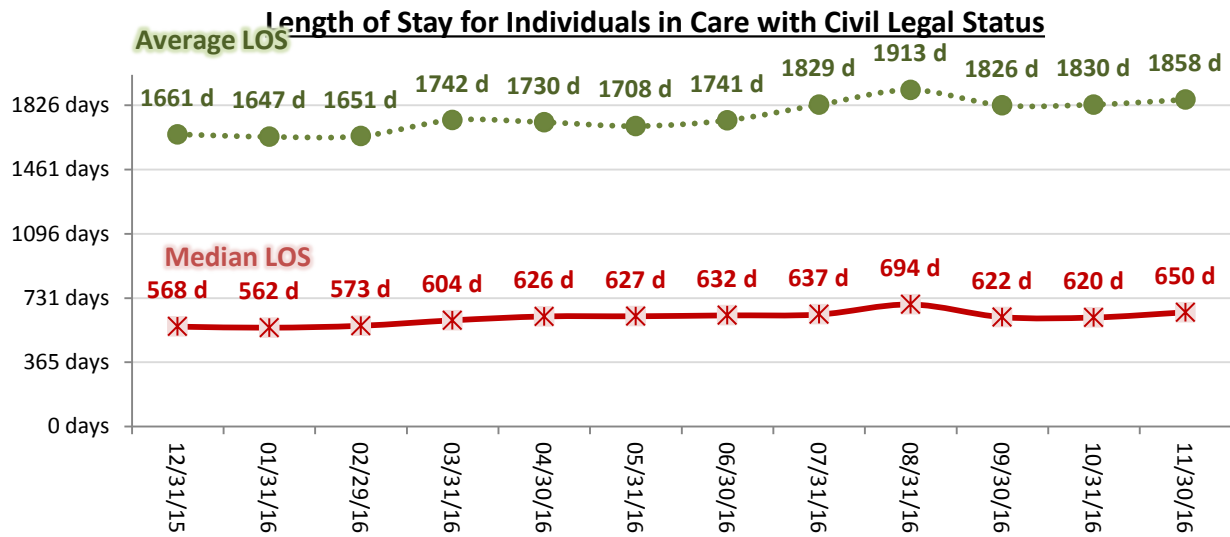


Trend of Legal Status Distribution



25. Length of Stay





Performance Related Information for Staff & Managers

1. Census, Admissions, Discharges & Transfers

Data Source: Avatar

Updated as of 11/04/16

Category	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Monthly Average	Total (12mths)	Figure	
Admissions	Civil	9	6	12	6	9	11	8	8	7	5	10	9	8	100	Figure 1
	Pre-trial	17	25	25	23	25	24	26	25	29	25	25	28	25	297	
	Post-trial	3	2	2	1	1	3	1	0	2	1	2	2	2	20	
	Total	29	33	39	30	35	38	35	33	38	31	37	39	35	417	
Discharges	Civil	10	8	15	15	11	8	18	18	12	5	17	14	13	151	Figure 2
	Pre-trial	14	21	24	17	24	25	21	22	16	22	23	23	21	252	
	Post-trial	5	3	1	3	3	2	4	3	2	1	0	0	2	27	
	Total	29	32	40	35	38	35	43	43	30	28	40	37	36	430	
Net Increase During Month	Civil	-1	-2	-3	-9	-2	3	-10	-10	-5	0	-7	-5		-51	
	Pre-trial	3	4	1	6	1	-1	5	3	13	3	2	5		45	
	Post-trial	-2	-1	1	-2	-2	1	-3	-3	0	0	2	2		-7	
	Total	0	1	-1	-5	-3	3	-8	-10	8	3	-3	2		-13	
All Individuals on Roll at End of Month	282	283	282	277	274	277	270	259	267	270	267	269	273			
a. Present on Unit	277	282	273	271	267	274	265	258	263	264	264	264	269			
b. On AL	4	1	9	6	6	3	5	0	3	5	2	4	4			
c. On UL	1	0	0	0	1	0	0	1	1	1	1	1	1			
All Individuals on Roll: Daily Average during Month*	280	282	282	279	279	276	273	263	260	268	268	270	273			
a. Present on Unit	275	277	276	272	273	272	268	258	257	264	265	265	269		Figure 3	
b. On AL	4	4	6	7	6	4	5	4	2	3	2	4	3.8			
c. On UL	1	0	0	0	0	0	0	1	1	1	1	1	0.54			
Patient Days**	8537	8599	8009	8436	8200	8437	8043	7994	7956	7923	8212	7936	8190	98282		
Inter-Unit Transfers during Month	9	10	9	6	14	11	11	15	24	12	17	11	12	149	Figure 4	
Medical Leaves Initiated during Month	Emergency	13	15	18	12	10	12	18	9	10	11	9	8	12	145	
	Non-Emer	72	54	68	66	66	46	72	42	58	65	61	54	60	724	
	Total	85	69	86	78	76	58	90	51	68	76	70	62	72	869	
Non-Medical Leaves Initiated during Month	390	298	364	389	316	284	287	214	182	234	234	216	284	3408		
UL Initiated during Month	1	0	1	1	2	1	0	2	0	1	1	1	1	11		
Total Unique Patients Served during Month	308	312	320	310	312	312	312	301	295	296	307	306	308	628		
30 Day Readmission ***	Civil	1	1	0	1	1	0	0	0	0	0	2	1	6		
	Pre-trial	0	1	0	0	0	0	0	1	1	0	0	0	3		
	Post-trial	0	1	0	0	0	0	0	0	0	0	0	0	1		
	Total	1	3	0	1	1	0	0	1	1	0	2	1	10		

* This is the average number of individuals served on a given day for the respective month. Due to rounding from average calculation, numbers from its subcategories a, b, & c may not add up to the total number on this row.

** It counts the number of patients who are present on the unit and excludes those on authorized or unauthorized leave at 11:59pm on a given day.

*** Number of patients returning within 30 days of discharges that occurred during month.

Performance Related Information for Staff & Managers

2. Key Performance Indicators

Data Source: UI DB, MV DB, ADR DB, Restraint/Seclusion Log, and Avatar

Updated as of 11/04/16

Category	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Monthly Average	NPR* (Jun-13)	Figure
30 Day Readmit (Discharge Cohort)**	Civil	10.0%	12.5%	0.0%	6.7%	9.1%	0.0%	0.0%	0.0%	0.0%	0.0%	11.8%	4.3%		Figure 5
	Pre-trial	0.0%	4.8%	0.0%	0.0%	0.0%	0.0%	0.0%	4.5%	6.3%	0.0%	0.0%	1.3%		
	Post-trial	0.0%	33.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	#DIV/0!	4.0%		
	Combined	3.4%	9.4%	0.0%	2.9%	2.6%	0.0%	0.0%	2.3%	3.3%	0.0%	5.0%	2.5%	6.9%	
Number of Unusual Incidents*	144	184	187	189	196	200	193	172	167	197	166	171	181		Figure 6
Patient Unusual Incident Rate	15.9	19.8	21.7	21.1	23.2	23.0	22.5	19.8	19.4	24.4	19.0	20.7	20.8		Figure 7
UI by Severity	Catastrophe	0	0	0	0	0	0	0	0	0	0	0	0		Figure 9
	High	15	29	25	28	25	30	24	22	25	26	33	24	26	
	Medium	43	42	52	49	55	52	54	48	44	55	55	67	51	
	Low	86	113	110	112	116	118	115	102	98	116	78	80	104	
Physical Assault Incident Rate	4.5	5.3	5.4	5.2	7.3	5.6	5.7	7.1	7.0	8.1	6.0	5.7	6.1		
Selected Types of Incidents	Physical Assault	38	46	43	44	60	47	46	57	56	64	49	45	50	Figure 10
	Aggressive Behav.	50	67	69	66	69	74	58	53	51	71	62	67	63	
	Psych Emergency	7	19	20	19	27	31	27	23	34	41	46	44	28	
	Fall	22	26	24	25	33	31	36	24	21	24	29	20	26	
	Injury	14	31	34	25	32	30	29	31	30	30	41	37	30	
Physical Assaults by Severity	High	3	8	11	8	9	9	4	8	12	15	17	9	13	Figure 11
	Medium	8	15	17	15	22	15	19	28	22	20	13	16	18	
	Low	27	23	15	21	29	23	23	21	22	29	19	20	23	
Patient Injury Rate***	0.12	0.00	0.12	0.24	0.24	0.12	0.00	0.13	0.25	0.38	0.37	0.13	0.17	0.38	Figure 12
Patients with Major Injuries***	1	0	1	2	2	1	0	1	2	3	3	1	1		
Total Patients Injured***	9	25	23	12	24	19	20	20	22	22	33	29	22		
Total Staff Injured***	6	8	21	12	10	11	14	16	16	9	15	11	12		Figure 13
Patient Fall Rate	2.34	3.14	3.00	2.84	4.02	3.32	4.23	3.38	2.26	2.90	3.29	2.27	3.08		Figure 14
Total Patients who Fell	20	27	24	24	33	28	34	27	18	23	27	18	25		
Total Staff who Fell	3	0	4	2	1	3	2	5	2	1	4	2	2		
Percent of Patients Restrained	6.2%	7.7%	8.1%	11.6%	10.6%	7.1%	9.0%	10.3%	9.8%	8.4%	6.5%	4.6%	1.9%	5.8%	Figure 15
Percent of Patients Secluded	3.2%	5.1%	4.1%	3.5%	4.2%	4.2%	2.2%	4.7%	4.7%	6.4%	4.6%	2.9%	4.2%	2.4%	
Restraint Hours Rate	0.032	0.038	0.123	0.142	0.207	0.104	0.218	0.154	0.100	0.164	0.162	0.209	0.136	0.71	Figure 16
Seclusion Hours Rate	0.047	0.099	0.136	0.093	0.196	0.137	0.078	0.125	0.121	0.195	0.108	0.214	0.128	0.44	
Elopement Rate	0.12	0.00	0.12	0.12	0.24	0.12	0.00	0.13	0.00	0.13	0.00	0.13	0.10	0.13	Figure 17
Medication Variance Rate	4.22	2.33	1.62	1.66	2.93	3.08	1.49	2.75	1.89	3.16	1.58	1.76	2.38		Figure 18
Adverse Drug Reaction Rate	0.23	0.23	0.00	0.00	0.00	0.83	0.12	0.13	0.13	0.13	0.00	0.00	0.15		Figure 19
Missing Med-Admin Documentation	0.44%	0.46%	0.52%	0.49%	0.56%	0.76%	0.93%	0.57%	0.49%	0.44%	0.41%	0.29%	0.53%		Figure 20
Percent of Medication Refusal	6.44%	5.84%	6.15%	5.91%	6.11%	5.74%	6.02%	6.48%	6.12%	5.42%	6.91%	5.85%	6.08%		Figure 21
SiteFM Work Orders Completed within 3 days	74%	67%	53%	62%	73%	71%	74%				54%	71%	66%		Figure 23
Total SiteFM Work Orders	466	456	522	557	569	505	562				382	349	485		
	632	682	982	900	784	712	756				709	493	739		

* National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2013, Published in November 2013.

** Percentage of patients returning within 30 days of discharges that occurred during month

*** Refer to the next page [UI & Medication]

Performance Related Information for Staff & Managers

3. Unusual Incident & Medication

Data Source: UI DB, MV DB, ADR DB, and Avatar

Updated as of 11/04/16

Category		Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Monthly Average	Total (12mths)	NPR* (Jun-13)
Unusual Incidents (excluding MV)**	Total UIs	144	184	187	189	196	200	193	172	167	197	166	171	181	2166	
	Major UIs Only	95	115	110	114	114	109	118	94	114	131	115	121	113	1350	
	Pt Involved UI Only	136	170	174	178	190	194	181	158	154	193	156	164	171	2048	
	Patient UI Rate	15.9	19.8	21.7	21.1	23.2	23.0	22.5	19.8	19.4	24.4	19.0	20.7		20.8	
	Unique Pts Involved in UI	105	110	117	122	123	112	114	99	97	110	95	95	108	1299	
Selected Types of Incidents	Physical Assault	38	46	43	44	60	47	46	57	56	64	49	45	50	595	
	Aggressive Behavior	50	67	69	66	69	74	58	53	51	71	62	67	63	757	
	Psych Emergency	7	19	20	19	27	31	27	23	34	41	46	44	28	338	
	Fall	22	26	24	25	33	31	36	24	21	24	29	20	26	315	
	Injury	14	31	34	25	32	30	29	31	30	30	41	37	30	364	
Physical Assault Rate		4.5	5.3	5.4	5.2	7.3	5.6	5.7	7.1	7.0	8.1	6.0	5.7		6.1	
UI by Severity	Catastrophe	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	High	15	29	25	28	25	30	24	22	25	26	33	24	26	306	
	Medium	43	42	52	49	55	52	54	48	44	55	55	67	51	616	
	Low	86	113	110	112	116	118	115	102	98	116	78	80	104	1244	
Physical Assaults by Severity	High	3	8	11	8	9	9	4	8	12	15	17	9	13	113	
	Medium	8	15	17	15	22	15	19	28	22	20	13	16	18	210	
	Low	27	23	15	21	29	23	23	21	22	29	19	20	23	272	
Total Patients who Fell		20	27	24	24	33	28	34	27	18	23	27	18	25	303	
Patient Fall Rate		2.34	3.14	3.00	2.84	4.02	3.32	4.23	3.38	2.26	2.90	3.29	2.27		3.08	
Total Staff who Fell		3	0	4	2	1	3	2	5	2	1	4	2	2	29	
Total Patients Injured***		9	25	23	12	24	19	20	20	22	22	33	29	22	258	
Patients with Major Injuries***		1	0	1	2	2	1	0	1	2	3	3	1	1	17	
Patient Injury Rate***		0.12	0.00	0.12	0.24	0.24	0.12	0.00	0.13	0.25	0.38	0.37	0.13		0.17	0.38
Total Staff Injured**		6	8	21	12	10	11	14	16	16	9	15	11	12		
Total UIs Documented in Avatar		1	0	1	1	2	1	0	1	0	1	0	1	1	10	
Elopement Rate		0.12	0.00	0.12	0.12	0.24	0.12	0.00	0.13	0.00	0.13	0.00	0.13		0.10	0.13
Med Variance (MV) Reports**		36	20	13	14	24	26	12	22	15	25	13	14	20	234	
MV Rate		4.22	2.33	1.62	1.66	2.93	3.08	1.49	2.75	1.89	3.16	1.58	1.76		2.38	
Adverse Drug Reactions Reports		2	2	0	0	0	7	1	1	1	1	0	0	1	15	
ADR Rate		0.23	0.23	0.00	0.00	0.00	0.83	0.12	0.13	0.13	0.13	0.00	0.00		0.15	
Total Med Administrations Scheduled		105331	111076	103422	108400	105969	109074	104020	102274	99946	99661	102744	96508		1248425	
Total Missing Documentations		459	513	539	533	593	827	967	580	487	434	422	279		6633	
Percent of Missing Documentation		0.44%	0.46%	0.52%	0.49%	0.56%	0.76%	0.93%	0.57%	0.49%	0.44%	0.41%	0.29%		0.53%	
Total Medication Doses Refused		6788	6487	6356	6403	6480	6260	6263	6625	6119	5400	7098	5642		75921	
Percent of Medication Refusal		6.44%	5.84%	6.15%	5.91%	6.11%	5.74%	6.02%	6.48%	6.12%	5.42%	6.91%	5.85%		6.08%	
Total STAT Orders		149	110	138	128	164	139	140	165	125	145	110	116	136		Figure 22
Total STAT Events****		66	52	71	52	80	65	67	74	59	64	56	54	63		
Total Patients with 1+ STAT Events		18	37	37	29	25	24	31	28	35	28	24	24	28		
Total Patients with 3+ STAT Events		5	3	6	6	7	10	8	8	4	9	7	5	7		

* National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2013, Published in November 2013.

** Numbers may change if any additional UI report is made after the data run date from UI database (around the 15th of the following month); According to the revised UI policy as of November 4, 2013, a medication variance (MV) incident became no longer considered to be an unusual incident, and a medication or vital sign refusal incident is not longer an UI as of May 2014. UI data for the past 12 months in this report has been updated to reflect this change and reanalyzed in order to show the UI trend in consistent logic.

*** Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of patients injured represents all of the reported injuries including minor injuries treated with first aid alone. However, the patient injury rate considers only the number of patient injuries that required beyond first-aid level treatment based on the NRI definition and the patient injury rate is the number of 'major' patient injuries per every 1000 inpatient days

**** One STAT event may involve more than one STAT order for the same patient. Any orders placed within 20 minute timeframe are considered to belong to one STAT event. All STAT order counts are from Pharmacy only...no LABS orders,etc...

Performance Related Information for Staff & Managers

4. Restraint & Seclusion

Data Source: Restraint/Seclusion Log and UI DB (for # of total events and patients) and Avatar (for patient days/hours)

Updated as of 11/04/16

Category		Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Monthly Average	Total (12mths)	NPR* (Jun-13)
Number of Restraint Events	Mechanical	3	4	10	10	10	7	22	21	10	10	18	19	12.0		
	Physical Hold	20	34	37	36	36	28	35	54	45	46	47	44	38.5		
	Total	23	38	47	46	46	35	57	75	55	56	65	63	50.5		
Number of Unique Patients Restrained	Mechanical	1	3	6	9	9	5	10	9	5	4	3	4	5.7		
	Physical Hold	18	21	20	27	24	17	18	22	24	21	17	10	19.9		
	Total	19	24	26	36	33	22	28	31	29	25	20	14	25.6		
Percentage of Patients Restrained**	Mechanical	0.3%	1.0%	1.9%	2.9%	2.9%	1.6%	3.2%	3.0%	1.7%	1.4%	1.0%		1.9%		
	Physical Hold	5.8%	6.7%	6.3%	8.7%	7.7%	5.4%	5.8%	7.3%	8.1%	7.1%	5.5%		6.8%		
	Total	6.2%	7.7%	8.1%	11.6%	10.6%	7.1%	9.0%	10.3%	9.8%	8.4%	6.5%	4.6%	8.3%		5.8%
Total Restraint Hours (h:mm)**	Mechanical	4:55	5:17	19:50	26:37	38:36	17:15	40:01	25:41	16:24	28:58	29:27	36:54	24:09	289:55	
	Physical Hold	1:35	2:36	3:43	2:08	2:11	3:47	2:04	3:47	2:37	2:09	2:28	2:56	2:40	32:01	
	Total	6:30	7:53	23:33	28:45	40:47	21:02	42:05	29:28	19:01	31:07	31:55	39:50	26:49	321:56	
Restraint Hours Rate**	Mechanical	0.024	0.026	0.103	0.131	0.196	0.085	0.207	0.134	0.086	0.152	0.149	0.194	0.123	2:56	
	Physical Hold	0.008	0.013	0.019	0.011	0.011	0.019	0.011	0.020	0.014	0.011	0.013	0.015	0.014	0:19	
	Total	0.032	0.038	0.123	0.142	0.207	0.104	0.218	0.154	0.100	0.164	0.162	0.209	0.136	3:16	0.71
Number of Seclusion Events		12	22	17	16	22	21	13	20	24	37	28	34	22.2	266	
Number of Unique Patients Secluded		10	16	13	11	13	13	7	14	14	19	14	9	12.8		
Percentage of Patients Secluded		3.2%	5.1%	4.1%	3.5%	4.2%	4.2%	2.2%	4.7%	4.7%	6.4%	4.6%	2.9%	4.2%		2.4%
Total Seclusion Hours (h:mm)		9:38	20:22	26:08	18:52	38:38	27:49	15:05	23:55	23:05	37:09	21:15	40:48	25:13	302:44	
Seclusion Hours Rate		0.047	0.099	0.136	0.093	0.196	0.137	0.078	0.125	0.121	0.195	0.108	0.214		0.128	0.44

* National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2013, Published in November 2013.

** Restraint data prior to April 2015 includes only mechanical restraints. The Hospital's restraint policy has been revised to consider a physical hold a restraint and data as of April 2015 reflects this change. The duration of each physical hold event is counted as one (1) minute as a physical hold is ordered/used only as a temporary intervention that lasts less than a minute to break up any physical altercations or to administer emergency medications.

Performance Related Information for Staff & Managers

5. Major Unusual Incidents by Incident Location/Unit

Data Source: UI DB

Updated as of 11/04/16

Category		Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Monthly Average	Total (12mths)	Percent
Total Unusual Incidents		144	184	187	189	196	200	193	172	167	197	166	171	181	2166	100%
Incident Location	1A	13	9	11	8	7	8	5	7	13	8	6	14	9	109	5%
	1B	20	7	12	12	18	14	12	12	8	13	9	8	12	145	7%
	1C	14	13	14	16	14	32	17	19	22	35	32	31	22	259	12%
	1D	11	30	30	21	27	30	22	25	20	14	24	20	23	274	13%
	1E	6	14	8	10	5	7	24	22	9	15	12	9	12	141	7%
	1F	15	14	16	18	32	17	22	15	32	41	18	14	21	254	12%
	1G	15	20	13	14	26	12	18	14	6	12	9	17	15	176	8%
	2A	8	10	4	3	4	9	7	1	3	0	0	2	4	51	2%
	2B	2	3	9	8	6	6	4	2	2	1	1	0	4	44	2%
	2C	12	12	23	27	18	14	12	8	15	14	6	5	14	166	8%
	2D	7	20	12	14	14	18	20	15	17	13	30	16	16	196	9%
	TLC	8	19	17	22	13	21	18	16	13	15	10	24	16	196	9%
	Other	13	13	18	16	12	12	12	16	7	16	9	11	13	155	7%
	Physical Assault		38	46	43	44	60	47	46	57	56	64	49	45	50	595
Incident Location	1A	6	1	0	3	1	1	1	0	1	4	0	3	2	21	4%
	1B	3	0	0	2	4	2	1	2	2	5	2	3	2	26	4%
	1C	3	6	1	6	4	8	4	11	7	11	12	11	7	84	14%
	1D	3	7	14	7	10	7	5	9	7	5	9	2	7	85	14%
	1E	1	5	1	1	0	6	9	7	1	6	2	6	4	45	8%
	1F	6	6	3	5	15	2	8	8	18	14	8	3	8	96	16%
	1G	4	4	2	2	11	3	3	6	2	4	2	4	4	47	8%
	2A	0	1	1	0	1	1	0	0	0	0	0	1	0	5	1%
	2B	6	1	1	1	0	0	0	1	2	0	0	0	1	12	2%
	2C	2	8	8	4	5	4	2	2	6	5	3	1	4	50	8%
	2D	2	4	5	2	6	8	4	6	8	4	10	3	5	62	10%
	TLC - Intensive	1	1	6	5	3	4	7	3	1	1	1	0	3	33	6%
	TLC - Transitional	1	2	1	3	0	1	1	2	0	3	0	7	2	21	4%
	Other	0	0	0	3	0	0	1	0	1	2	0	1	1	8	1%

Performance Related Information for Staff & Managers

5. Major Unusual Incidents by Incident Location/Unit

Data Source: UI DB

Updated as of 11/04/16

Category		Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Monthly Average	Total (12mths)	Percent
Aggressive Behavior		50	67	69	66	69	74	58	53	51	71	62	67	63	757	127%
Incident Location	1A	4	0	4	1	1	0	0	1	2	0	1	1	1	15	3%
	1B	4	2	4	0	1	2	0	5	2	1	0	2	2	23	4%
	1C	9	3	8	8	9	14	8	3	9	14	13	15	9	113	19%
	1D	6	18	13	10	14	19	14	12	8	6	13	13	12	146	25%
	1E	3	5	5	1	1	1	2	8	3	5	5	1	3	40	7%
	1F	6	3	6	9	12	6	10	6	9	15	4	9	8	95	16%
	1G	5	8	5	4	5	3	7	3	1	7	5	8	5	61	10%
	2A	3	3	2	0	2	4	1	1	2	0	0	0	2	18	3%
	2B	0	2	2	1	0	3	0	1	0	1	0	0	1	10	2%
	2C	1	7	8	18	12	7	5	1	6	7	1	2	6	75	13%
	2D	3	10	2	6	4	6	5	4	5	4	14	8	6	71	12%
	TLC - Intensive	2	0	5	4	3	0	2	4	0	7	4	4	3	35	6%
	TLC - Transitional	1	4	0	4	3	7	4	1	2	0	1	2	2	29	5%
	Other	3	2	5	0	2	2	0	3	2	4	1	2	2	26	4%
Psych Emergency		7	19	20	19	27	31	27	23	34	41	46	44	28	338	57%
Incident Location	1A	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%
	1B	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%
	1C	1	2	0	3	2	7	6	3	8	9	12	17	6	70	12%
	1D	3	10	12	7	4	8	7	4	3	5	14	9	7	86	14%
	1E	1	2	0	1	0	3	6	7	1	3	7	2	3	33	6%
	1F	0	2	3	2	15	2	3	5	14	12	6	4	6	68	11%
	1G	1	1	1	1	1	0	1	1	0	5	4	6	2	22	4%
	2A	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%
	2B	0	1	0	0	0	1	0	1	1	0	0	0	0	4	1%
	2C	1	1	2	4	3	1	2	1	4	4	0	1	2	24	4%
	2D	0	0	0	0	0	4	1	0	3	1	3	5	1	17	3%
	TLC - Intensive	0	0	1	0	1	2	1	0	0	1	0	0	1	6	1%
	TLC - Transitional	0	0	0	1	1	2	0	1	0	1	0	0	1	6	1%
	Other	0	0	1	0	0	1	0	0	0	0	0	0	0	2	0%

Performance Related Information for Staff & Managers

5. Major Unusual Incidents by Incident Location/Unit

Data Source: UI DB

Updated as of 11/04/16

Category		Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Monthly Average	Total (12mths)	Percent	
Fall		22	26	24	25	33	31	36	24	21	24	29	20	26	315	100%	
Incident Location	1A	3	2	3	3	4	2	4	5	7	1	5	11	4	50	16%	
	1B	4	2	3	6	7	8	8	3	2	5	4	0	4	52	17%	
	1C	1	1	1	0	0	2	2	0	2	4	3	2	2	18	6%	
	1D	1	0	1	3	1	0	0	5	0	0	3	1	1	15	5%	
	1E	0	4	1	3	3	3	3	2	0	0	1	0	2	20	6%	
	1F	1	2	3	2	3	2	4	1	1	7	5	1	3	32	10%	
	1G	5	7	1	1	4	5	3	2	1	1	0	1	0	3	30	10%
	2A	1	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0%
	2B	0	0	4	0	3	3	1	0	0	0	0	0	0	1	11	3%
	2C	2	2	4	0	3	0	2	0	5	0	1	1	1	2	20	6%
	2D	2	3	1	2	2	2	4	2	1	4	3	0	0	2	26	8%
	TLC - Intensive	1	2	0	1	1	1	1	1	2	1	1	0	1	1	12	4%
	TLC - Transitional	1	1	0	1	0	0	0	0	1	1	1	2	3	1	11	3%
	Other	0	0	2	3	2	3	4	1	0	1	1	1	0	1	17	5%
Physical Injury		14	31	34	25	32	30	29	31	30	30	41	37	30	364	100%	
Incident Location	1A	1	2	0	0	1	0	0	0	2	2	1	3	1	12	3%	
	1B	1	1	3	0	4	2	2	1	1	2	1	2	2	20	5%	
	1C	0	5	0	4	1	9	1	4	4	5	9	6	4	48	13%	
	1D	2	5	8	6	5	4	3	6	3	5	8	4	5	59	16%	
	1E	0	2	1	3	0	2	8	6	2	3	3	2	3	32	9%	
	1F	2	5	3	1	10	2	4	1	5	4	6	2	4	45	12%	
	1G	1	1	2	1	3	1	2	2	2	2	2	2	4	2	23	6%
	2A	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%
	2B	1	1	2	1	2	0	1	0	0	0	0	0	0	1	8	2%
	2C	3	1	5	1	3	0	2	2	5	3	1	1	1	2	27	7%
	2D	1	3	3	2	2	2	0	5	5	3	6	5	3	37	10%	
	TLC - Intensive	0	3	3	3	1	2	3	1	0	1	0	5	2	22	6%	
	TLC - Transitional	0	1	1	1	0	1	0	2	0	0	1	1	1	1	8	2%
	Other	2	1	3	2	0	5	3	1	1	1	0	3	2	2	23	6%

* Not every incident is a major incident. This counts only those incidents that were classified to be major based on the policy.

Performance Related Information for Staff & Managers

6A. Demographic Information of Individuals in Care

Data Source: Avatar

Updated as of 11/04/16 #####

Category	Sub-group	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Monthly Average	Percent*
Total Active (on Roll) at End of Month*		282	283	282	277	274	277	270	259	267	270	267	269	273	
Gender	Female	92	89	87	87	87	89	83	74	78	76	74	76	83	30.3%
	Male	190	194	195	190	187	188	186	185	189	194	193	193	190	69.7%
Age	Median Age (Years)	56 yrs	55 yrs	55 yrs	55 yrs	55 yrs	55 yrs	54 yrs	54 yrs	54 yrs	54 yrs	54 yrs	55 yrs	55 yrs	Figure 24
	<30 years old	42	43	45	38	33	34	26	31	31	35	36	33	36	13.0%
	>=30 and <40 years old	32	33	37	39	44	45	46	45	48	48	48	43	42	15.5%
	>=40 and <50 years old	30	31	27	27	28	26	29	23	27	26	23	25	27	9.8%
	>=50 and <60 years old	61	62	61	63	57	62	65	60	64	62	60	64	62	22.6%
	>=60 years old	117	114	112	110	112	110	103	100	97	99	100	104	107	39.0%
Legal Status of Individuals on Roll at End of Month	Emergency	26	15	20	17	16	20	18	14	16	15	12	12	17	6.1%
	Inpatient Commitment	31	35	35	34	34	34	34	32	34	35	32	32	34	12.3%
	Outpatient Commitment	26	34	31	29	31	30	29	26	22	22	29	27	28	10.3%
	Voluntary	41	44	42	41	39	39	37	39	34	34	31	31	38	13.8%
	Non-Protesting	0	0	0	0	0	0	0	0	0	0	0	0	0	0.0%
	Civil Sub-total	124	128	128	121	120	123	118	111	106	106	104	102	116	42.4%
	DC Exam	46	37	37	44	42	38	45	47	49	45	44	50	44	16.0%
	Mentally Incompetent	31	38	36	34	36	39	32	30	41	48	46	42	38	13.8%
	Forensic Pre-trial Sub-total	77	75	73	78	78	77	77	77	90	93	90	92	81	29.8%
	NGBRI - DC	68	67	68	66	65	66	64	61	61	62	63	65	65	23.7%
	NGBRI - US	8	8	7	7	6	6	6	6	6	5	5	5	6	2.3%
NGBRI - VI	1	1	1	1	1	1	1	1	1	1	1	1	1	0.4%	
Dual Commitment	0	0	0	0	0	0	0	0	0	0	1	1	0	0.1%	
Post Trial Mental Exam PTME	1	1	2	1	1	1	0	0	0	0	0	0	1	0.2%	
Sexual Psychopath (Miller Act)	3	3	3	3	3	3	3	3	3	3	3	3	3	1.1%	
Forensic Post-trial Sub-total	81	80	81	78	76	77	74	71	71	71	73	75	76	27.7%	
Length of Stay	<30 Days	26	29	38	29	32	36	34	30	34	31	37	35	33	11.9%
	>=30 ~ <365 Days	107	105	92	96	88	85	85	84	90	99	94	97	94	34.2%
	>= 1 Year & < 2 Years	33	30	33	31	34	36	30	28	28	26	25	26	30	11.0%
	>= 2 Years & < 5 Years	34	36	36	39	40	41	42	40	38	38	35	35	38	13.9%
	>= 5 Years & < 20 Years	46	48	48	47	46	45	44	43	43	44	44	44	45	16.5%
	>= 20 Years	36	35	35	35	34	34	34	34	34	34	32	32	34	12.4%
	Median LOS (Days)	484 d	494 d	466 d	496 d	475 d	475 d	475 d	506 d	478 d	452 d	406 d	373 d	465 d	Figure 25
	Median LOS - Civil	568 d	562 d	573 d	604 d	626 d	627 d	632 d	637 d	694 d	622 d	620 d	650 d	618 d	
	Median LOS - Pre-trial	76 d	68 d	55 d	56 d	58 d	61 d	57 d	52 d	63 d	62 d	69 d	71 d	62 d	
	Median LOS - Post-trial	4110 d	4141 d	4170 d	4293 d	4323 d	3998 d	4384 d	5534 d	4565 d	4567 d	4414 d	4181 d	4390 d	
	Average LOS (Days)	2341 d	2324 d	2339 d	2406 d	2362 d	2355 d	2383 d	2461 d	2397 d	2302 d	2324 d	2315 d	2359 d	
Average LOS - Civil	1661 d	1647 d	1651 d	1742 d	1730 d	1708 d	1741 d	1829 d	1913 d	1826 d	1830 d	1858 d	1761 d		
Average LOS - Pre-trial	138 d	133 d	131 d	139 d	139 d	147 d	124 d	122 d	125 d	135 d	139 d	143 d	135 d		
Average LOS - Post-trial	5474 d	5531 d	5553 d	5654 d	5714 d	5510 d	5755 d	5986 d	5998 d	5852 d	5722 d	5600 d	5696 d		

* Counts the total number of individuals who are on the hospital roll at end of each month. This number serves as denominator to calculate percentage of each group.

Performance Related Information for Staff & Managers

6B. Demographic Information of Individuals in Care

Data Source: Avatar

Updated as of 11/04/16

Category	Sub-group	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Monthly Average	Percent*
Total Active (on Roll) at End of Month*		282	283	282	277	274	277	270	259	267	270	267	269	273	
Gender	Female	33%	31%	31%	31%	31%	32%	32%	31%	29%	29%	28%	28%	31%	
	Male	67%	69%	69%	69%	69%	68%	68%	69%	71%	71%	72%	72%	69%	
Age	Median Age (Years)	56 yrs	55 yrs	55 yrs	55 yrs	55 yrs	55 yrs	54 yrs	54 yrs	54 yrs	54 yrs	54 yrs	55 yrs	55 yrs	
	<30 yrs	15%	15%	16%	14%	12%	12%	10%	12%	12%	13%	13%	12%	13%	
	>=30 and <40 yrs	11%	12%	13%	14%	16%	16%	17%	17%	18%	18%	18%	16%	16%	
	>=40 and <50 yrs	11%	11%	10%	10%	10%	9%	11%	9%	10%	10%	9%	9%	10%	
	>=50 and <60 yrs	22%	22%	22%	23%	21%	22%	24%	23%	24%	23%	22%	24%	23%	
	>=60 yrs	41%	40%	40%	40%	41%	40%	38%	39%	36%	37%	37%	39%	39%	
Legal Status of Individuals on Roll at End of Month	Emergency	9%	5%	7%	6%	6%	7%	7%	5%	6%	6%	4%	4%	6%	
	Inpatient Commitment	11%	12%	12%	12%	12%	12%	13%	12%	13%	13%	12%	12%	12%	
	Outpatient Commitment	9%	12%	11%	10%	11%	11%	11%	10%	8%	8%	11%	10%	10%	
	Voluntary	15%	16%	15%	15%	14%	14%	14%	15%	13%	13%	12%	12%	14%	
	Non-Protesting	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
	Civil Sub-total	44%	45%	45%	44%	44%	44%	44%	43%	40%	39%	39%	38%	42%	
	DC Exam	16%	13%	13%	16%	15%	14%	17%	18%	18%	17%	16%	19%	16%	
	Mentally Incompetent	11%	13%	13%	12%	13%	14%	12%	12%	15%	18%	17%	16%	14%	
	Forensic Pre-trial Sub-total	27%	27%	26%	28%	28%	28%	29%	30%	34%	34%	34%	34%	30%	
	NGBRI - DC	24%	24%	24%	24%	24%	24%	24%	24%	23%	23%	24%	24%	24%	
	NGBRI - US	3%	3%	2%	3%	2%	2%	2%	2%	2%	2%	2%	2%	2%	
	NGBRI - VI	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
	Dual Commitment	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
	Sexual Psychopath (Miller Act)	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	
Forensic Post-trial Sub-total	29%	28%	29%	28%	28%	28%	27%	27%	27%	26%	27%	28%	28%		
Length of Stay	Median LOS (Days)	484 d	494 d	466 d	496 d	475 d	475 d	475 d	506 d	478 d	452 d	406 d	373 d	465 d	
	Average LOS (Days)	2341 d	2324 d	2339 d	2406 d	2362 d	2355 d	2383 d	2461 d	2397 d	2302 d	2324 d	2315 d	2359 d	
	<30 days	9%	10%	13%	10%	12%	13%	13%	12%	13%	11%	14%	13%	12%	
	>=30 days & <365 days	38%	37%	33%	35%	32%	31%	31%	32%	34%	37%	35%	36%	34%	
	>= 1 year & < 2 years	12%	11%	12%	11%	12%	13%	11%	11%	10%	10%	9%	10%	11%	
	>= 2 years & < 5 years	12%	13%	13%	14%	15%	15%	16%	15%	14%	14%	13%	13%	14%	
	>= 5 years & < 20 years	16%	17%	17%	17%	17%	16%	16%	17%	16%	16%	16%	16%	17%	
>= 20 years	13%	12%	12%	13%	12%	12%	13%	13%	13%	12%	12%	12%	12%		

* Counts the total number of individuals who are on the hospital roll at end of each month. This number serves as denominator to calculate percentage of each group.