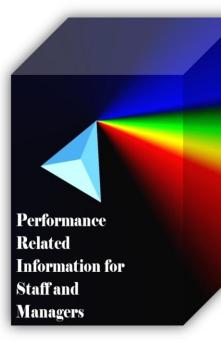
# Government of the District of Columbia Department of Mental Health (DMH)



Performance Related Information for Staff and Managers

# PRISM MAY 2012

#### **Table of Contents**

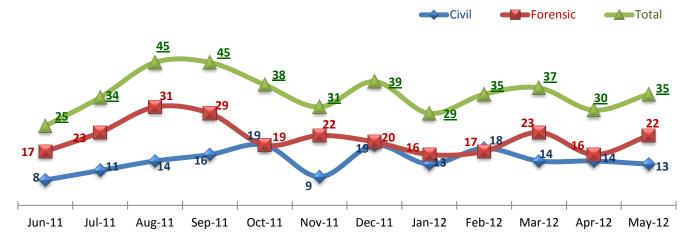


1.	Admissions to SEH	.1
2.	Discharges from SEH	. 1
3.	Average Daily Census	. 1
4.	Transfers	. 2
5.	30-Day Readmission Rate	. 2
6.	Unusual Incidents	. 2
7.	Unusual Incidents by Severity	.3
8.	Patient-Involved Unusual Incidents	.3
9.	Selected Types of Incidents	.4
10.	Physical Assaults by Severity	.4
11.	Patient Injuries	. 5
12.	Staff Injuries	. 5
13.	Elopements	. 5
14.	Reported Medication Variances	. е
15.	Reported Adverse Drug Reactions	
16.	Percent of Missing Documentation on Med-Administration	. е
<b>17.</b>	Emergency Involuntary Medications Documented in eMar	
18.	Percent of Patients Restrained or Secluded	
19.	Restraint Hours Rate & Seclusion Hours Rate	
	Appendix 1) Table – Census, Admissions & Discharges	
	Appendix 2) Table – Key Performance Indicators	
	Appendix 3) Table – Unusual Incident & Medication	
	Appendix 4) Table – Restraint & Seclusion	
	Appendix 5) Table – Major Incidents by Incident Location/Unit	
	Appendix 6) Table – Demographic Information of Individuals in Care	
	· · · · · · · · · · · · · · · · · · ·	

6/7/2012

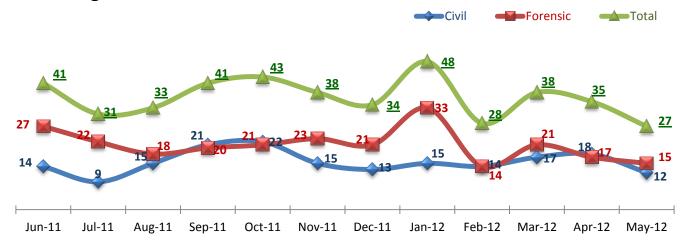
Office of Statistics and Reporting (OSR)

#### 1. Admissions to SEH



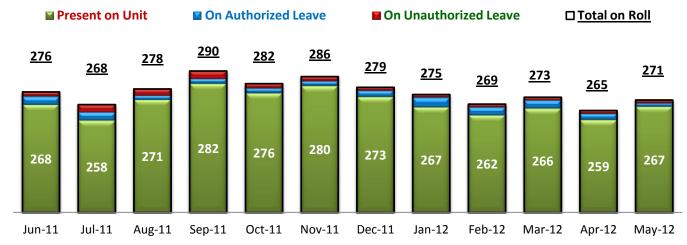
<sup>\*</sup> Number of admissions to SEH inpatient program, including transfers from outpatient to inpatient program.

#### 2. Discharges from SEH



<sup>\*</sup> Number of discharges from SEH inpatient program, including transfers from inpatient to outpatient program.

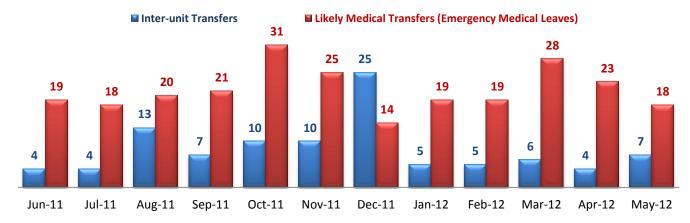
# 3. Average Daily Census



<sup>\*</sup> Data above is the daily average number of individuals counted at 11:59 PM every day during each month.

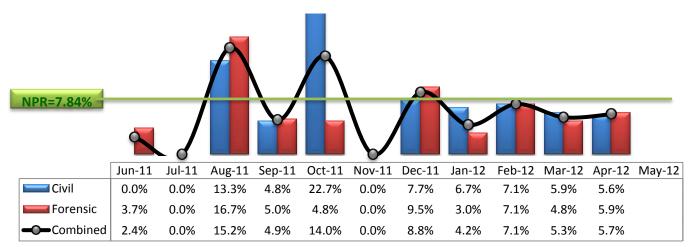
PRISM May 2012 6/7/2012

#### 4. Transfers



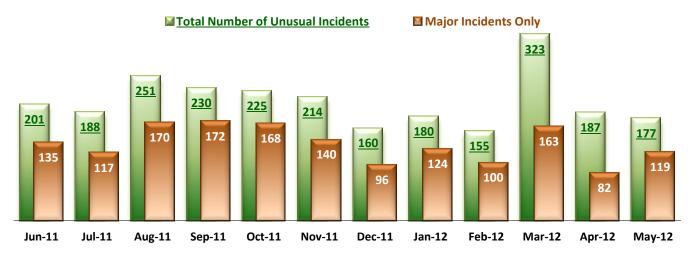
<sup>\*</sup> Number of inter-unit transfers that occurred during month and number of emergency medical leaves that were initiated during month.

#### 5. 30-Day Readmission Rate



<sup>\*</sup> Percent of discharges that returned to SEH within 30 days of discharges. It does not include those who may have been re-hospitalized at another psychiatric facility. This measure requires 30-day observation following discharge.

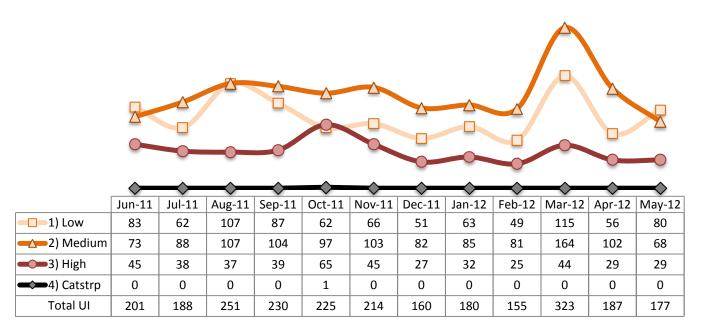
#### 6. Unusual Incidents



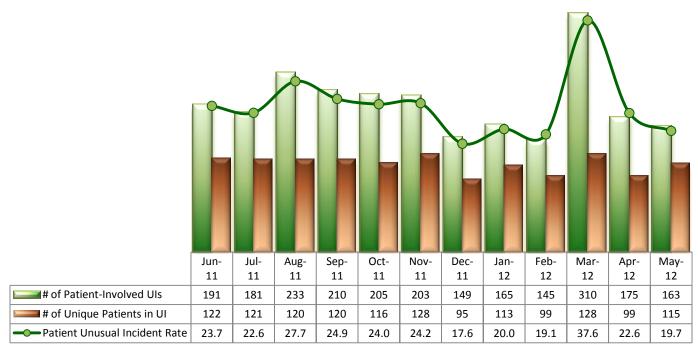
<sup>\*</sup> Numbers above represent all types of the unusual incidents (UIs) that were reported to the Risk Manager by PRISM publication date, including those that did not involve any patients.

<sup>\*\*</sup> NPR: National Public Rate as of December 2009 published by NASMHPD Research Institute in May 2010.

# 7. Unusual Incidents by Severity

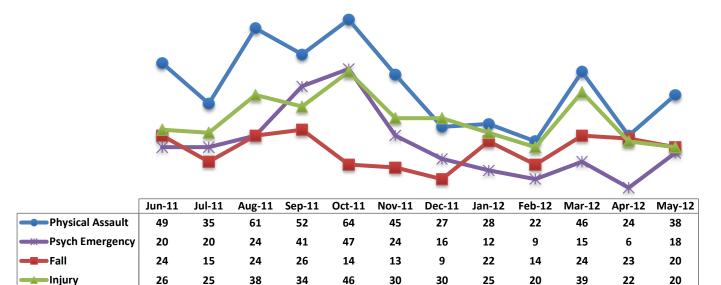


#### 8. Patient-Involved Unusual Incidents



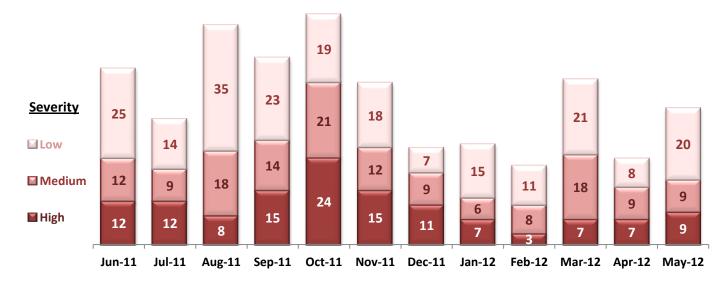
<sup>\*</sup>The total number of patient-involved UIs counts only those incidents that involved at least one or more patients. Some patients may be involved in more than one incident and the number of unique patients does not double count them. The patient UI rate is the number of patient-involved unusual incidents reported for every 1000 inpatient days.

# 9. Selected Types of Incidents



<sup>\*</sup> These are incident types that are frequently reported. Some incidents may be counted in multiple categories. For example, a physical assault incident that accompanied psychiatric emergency and injury is counted under psychiatric emergency and injury as well as under physical assault. Injury is broadly defined to include any type of injuries regardless of the cause or severity level.

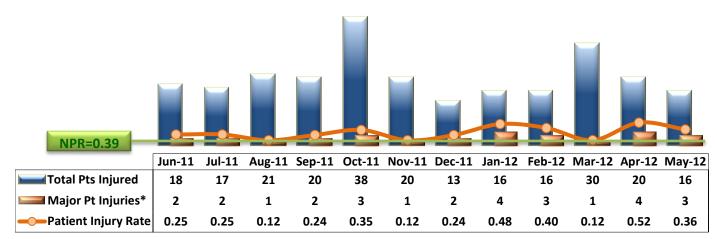
#### 10. Physical Assaults by Severity



<sup>\*</sup>Any physical assault that accompanies a code 13 or results in extensive injury needing off-unit treatment or transfer to ER is considered to be high severity, any physical assault that causes a minor injury that can be treated on unit is considered to be medium severity, and physical assault events that result in no injury are considered to be low severity.

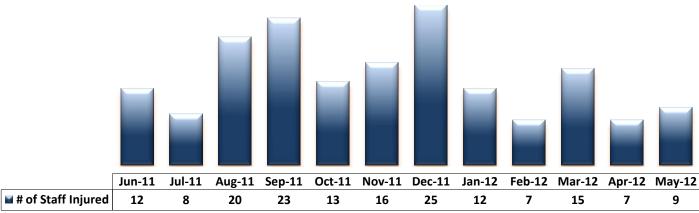
PRISM May 2012 6/7/2012

#### 11. Patient Injuries



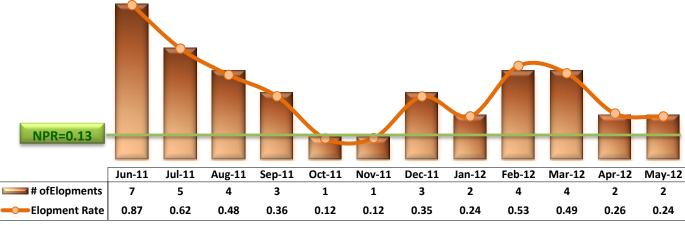
<sup>\*</sup> Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of patients injured represents all of the reported injuries including minor injuries treated with first aid alone. However, the patient injury rate considers only the number of patient injuries that required beyond first-aid level treatment based on the NRI definition and the patient injury rate is the number of 'major' patient injuries per every 1000 inpatient days

### 12. Staff Injuries



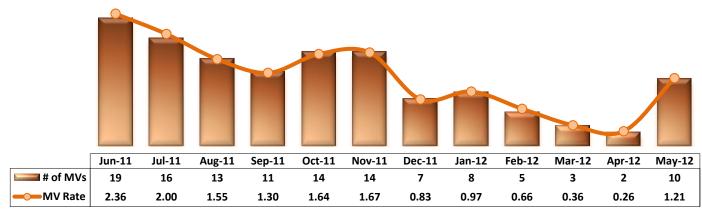
<sup>\*</sup> Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of staff injured represents all of the reported staff injuries including minor injuries treated with first aid alone.

# 13. Elopements



<sup>\*</sup> It counts the total number of unauthorized leaves for any duration that were initiated during month and were recorded in Avatar. The elopement rate is the number of those unauthorized leaves that occurred for every 1000 inpatient days.

#### 14. Reported Medication Variances



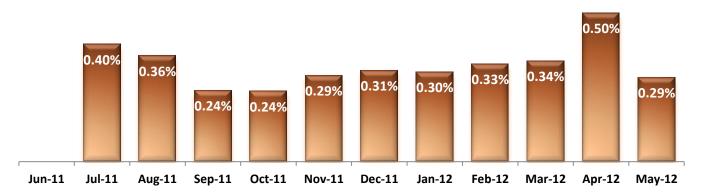
<sup>\*</sup> MV Rate: Number of reported medication variance events that occurred for every 1000 inpatient days.

#### 15. Reported Adverse Drug Reactions



<sup>\*</sup> ADR Rate: Number of reported adverse drug reaction events that occurred for every 1000 inpatient days.

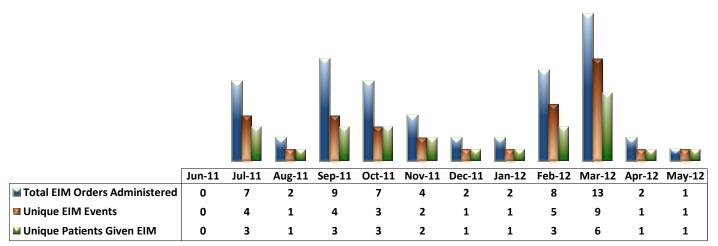
#### 16. Percent of Missing Documentation on Med-Administration



<sup>\*</sup> June-2011 data is not available because of data tracking interruption caused by a technical glitch in Avatar. September-2011 data does not include administration records associated with new orders placed between 9/22/11 and 9/25/11 due to a technical issue that occurred in Avatar and Worx during that time period.

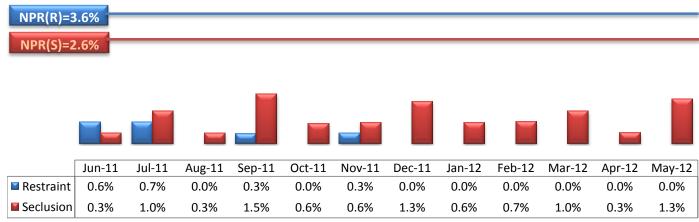
PRISM May 2012 6/7/2012

#### 17. Emergency Involuntary Medications Documented in eMar



<sup>\*</sup> Some patients may have experienced multiple EIM events during month and some events may have involved multiples doses of medication ordered and administered.

#### 18. Percent of Patients Restrained or Secluded



<sup>\*</sup> Percent of unique patients who were restrained at least once and percent of unique patients who were secluded at least once. The denominator includes all individuals who were served in care >=1 day during month.

#### 19. Restraint Hours Rate & Seclusion Hours Rate

NPR(S)=0.55 NPR(R)=0.42 Jun-11 Jul-11 Aug-11 Sep-11 Oct-11 Nov-11 Dec-11 Jan-12 Feb-12 Mar-12 Apr-12 May-12 ■ Restraint 0.015 0.009 0.010 0.000 0.000 0.000 0.000 0.000 0.001 0.000 0.000 0.000 ■ Seclusion 0.006 0.027 0.005 0.028 0.003 0.030 0.020 0.016 0.016 0.019 0.004 0.031

<sup>\*\*</sup> Unusual incident DB suggests that two EIM events occurred in June 2011 while Avatar eMar recorded none.

<sup>\*\*\*</sup> Data prior to October 2011 may include 'now' orders in addition to stat emergency orders.

<sup>\*</sup> Restraint/Seclusion Hours Rate: Number of hours spent in restraint/seclusion for every 1000 inpatient hours.

#### PRISM Data Tables 2012-05.xlsx - Census & AD

#### Performance Related Information for Staff & Managers

# 1. Census, Admissions, Discharges & Transfers

5						,		, 2.00	800							06/07/10
Data Source: Avo	atar														dated as of	06/05/12
Category		Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	Mav-12	Monthly	Total	Figure
0					-							•		Average	(12mths)	
	Civil	8	11	14	16	19	9	19	13	18	14	14	13	14	168	
Admissions	Forensic	17	23	31	29	19	22	20	16	17	23	16	22	21	255	Figure 1
	Total	25	34	45	45	38	31	39	29	35	37	30	35	35	423	
	Civil	14	9	15	21	22	15	13	15	14	17	18	12	15	185	
Discharges	Forensic	27	22	18	20	21	23	21	33	14	21	17	15	21	252	Figure 2
	Total	41	31	33	41	43	38	34	48	28	38	35	27	36	437	
Net Cain Duning	Civil	-6	2	-1	-5	-3	-6	6	-2	4	-3	-4	1		-17	
Net Gain During	Forensic	-10	1	13	9	-2	-1	-1	-17	3	2	-1	7		3	
Month	Total	-16	3	12	4	-5	-7	5	-19	7	-1	-5	8		-14	
All Individuals o	n Roll <u>at</u>	271	274	286	290	285	278	283	264	271	270	265	273	276		
End of Month		2/1	2/4	280	290	285	2/8	203	204	2/1	2/0	205	2/3	2/0		
a. Present on l	Jnit	261	263	280	280	279	272	275	259	266	262	260	267	269		
b. On AL		5	7	1	6	3	3	6	3	3	6	3	5	4		
c. On UL		5	4	5	4	3	3	2	2	2	2	2	1	3		
All Individuals o	n Roll: <u>Daily</u>	276	268	278	290	282	286	279	275	269	273	265	271	276		
Average during	Month															
a. Present on	Unit*	268	258	271	282	276	280	273	267	262	266	259	267	269		Figure 3
b. On AL		5	5	3	3	3	3	4	6	5	5	4	2	4		
c. On UL		3	5	4	5	3	3	2	2	2	2	2	2	3		
Patient Days*		8050	8008	8407	8448	8544	8402	8471	8268	7588	8246	7759	8284	8206	98475	
Inter-Unit Trans	fers during	4	4	13	7	10	10	25	5	5	6	4	7	8	100	Figure 4
Month		4	4	13		10	10	25	3	3	0	4	,	0	100	rigure 4
Medical Leaves	Emergency	19	18	20	21	31	25	14	19	19	28	23	18	21	255	
Initiated during	Non-Emer	5	12	15	12	14	12	13	10	17	29	29	34	17	202	
Month	Total	24	30	35	33	45	37	27	29	36	57	52	52	38	457	
Non-Medical Lea	aves	45	63	<b>C</b> 2	F2	<i>C</i> 4		03	01	74	00	105	4.45	70	050	
Initiated during	Month	45	63	63	53	64	66	82	91	74	99	105	145	79	950	
UL Initiated duri	ing Month	7	5	4	3	1	1	3	2	4	4	2	2	3	38	
Total Unique Pa		200		240					244	200				244		
Served during N		308	305	319	331	330	315	314	311	298	306	300	298	311		
	Civil	0	0	2	1	5	0	1	1	1	1	1		1	13	
30 Day	Forensic	1	0	3	1	1	0	2	1	1	1	1		1	12	
Readmission **	Total	1	0	5	2	6	0	3	2	2	2	2		2	25	
	Counts the n			o ara proc		unit and a							n a aiuan d			

<sup>\*</sup> Counts the number of patients who are present on the unit and excludes those on authorized or unauthorized leave at 11:59pm on a given day.

\*\* Number of patients returning within 30 days of discharges that occurred during month.

#### Performance Related Information for Staff & Managers

# 2. Key Performance Indicators

Data Source: UI	DB, ADR DB, Restraii	nt/Seclusio	on Log, an	d Avatar											ated as of	06/05/12
Category		Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Monthly	NPR*	Figure
	Chail	0.00/	0.00/		•	22.70/	0.00/	7.70/	C 70/	7.40/	F 00/		•	Average	(Dec-09)	
30 Day Readmit		0.0%	0.0%	13.3%	4.8%	22.7%	0.0%	7.7%	6.7%	7.1%	5.9%	5.6%		7.7%		Figure F
(Discharge	Forensic	3.7%	0.0%	16.7%	5.0%	4.8%	0.0%	9.5%	3.0%	7.1%	4.8%	5.9%		5.2%		Figure 5
Cohort)**	Combined	2.4%	0.0%	15.2%	4.9%	14.0%	0.0%	8.8%	4.2%	7.1%	5.3%	5.7%	4	6.2%	7.8%	
Number of Unus		201	188	251	230	225	214	160	180	155	323	187	177	208		Figure 6
	Catastrophe					1								0		
UI by Severity	High	45	38	37	39	65	45	27	32	25	44	29	29	38		Figure 7
1	Medium	73	88	107	104	97	103	82	85	81	164	102	68	96		
	Low	83	62	107	87	62	66	51	63	49	115	56	80	73		
Patient Unusual	Incident Rate	23.7	22.6	27.7	24.9	24.0	24.2	17.6	20.0	19.1	37.6	22.6	19.7	23.7		Figure 8
	Physical Assault	49	35	61	52	64	45	27	28	22	46	24	38	41		
Selected Types		20	20	24	41	47	24	16	12	9	15	6	18	21		Figure 9
of Incidents	Fall	24	15	24	26	14	13	9	22	14	24	23	20	19		rigure 3
	Injury	26	25	38	34	46	30	30	25	20	39	22	20	30		
Physical	High	12	12	8	15	24	15	11	7	3	7	7	9	11		
Assaults by	Medium	12	9	18	14	21	12	9	6	8	18	9	9	12		Figure 10
Severity	Low	25	14	35	23	19	18	7	15	11	21	8	20	18		
Patient Injury Ra	ite***	0.25	0.25	0.12	0.24	0.35	0.12	0.24	0.48	0.40	0.12	0.52	0.36	0.28	0.39	
Patients with Ma	ajor Injuries***	2	2	1	2	3	1	2	4	3	1	4	3	2		Figure 11
Total Patients In	jured***	18	17	21	20	38	20	13	16	16	30	20	16	20		
Total Staff Injure	ed***	12	8	20	23	13	16	25	12	7	15	7	9	14		Figure 12
Elopement Rate		0.87	0.62	0.48	0.36	0.12	0.12	0.35	0.24	0.53	0.49	0.26	0.24	0.43	0.13	Figure 13
Medication Vari	ance Rate	2.36	2.00	1.55	1.30	1.64	1.67	0.83	0.97	0.66	0.36	0.26	1.21	1.24		Figure 14
Adverse Drug Re	action Rate	0.25	0.62	1.07	0.95	0.35	1.07	0.59	0.36	0.40	0.85	0.77	0.85	0.68		Figure 15
Missing Med-Adm	in Documentation		0.40%	0.36%	0.24%	0.24%	0.29%	0.31%	0.30%	0.33%	0.34%	0.50%	0.29%	0.33%		Figure 16
Emergency Invo	luntary Meds	0	7	2	9	7	4	2	2	8	13	2	1	5		
Unique EIM Eve	nts	0	4	1	4	3	2	1	1	5	9	1	1	3		Figure 17
<b>Unique Patients</b>	given EIM	0	3	1	3	3	2	1	1	3	6	1	1	2		
Percent of Patie	nts Restrained	0.6%	0.7%	0.0%	0.3%	0.0%	0.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.2%	3.6%	Ei 40
Percent of Patie	nts Secluded	0.3%	1.0%	0.3%	1.5%	0.6%	0.6%	1.3%	0.6%	0.7%	1.0%	0.3%	1.3%	0.8%	2.6%	Figure 18
Restraint Hours	Rate	0.015	0.009	0.000	0.010	0.000	0.001	0.000	0.000	0.000	0.000	0.000	0.000	0.003	0.42	Figure 40
Seclusion Hours	Rate	0.006	0.027	0.005	0.028	0.003	0.030	0.020	0.016	0.016	0.019	0.004	0.031	0.017	0.55	Figure 19

<sup>\*</sup> National Public Rate, NASMHPD Research Institute

<sup>\*\*</sup> Percentage of patients returning within 30 days of discharges that occurred during month

#### Performance Related Information for Staff & Managers

#### 3. Unusual Incident & Medication

Data Source: UI DB, ADR DB, and Avatar

Updated as of 06/05/12

Data Source: UI DB, ADR DB, and Avatar Updated as of 06/05											06/05/12				
Category	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	Mav-12	Monthly	Total	NPR*
											•		Average	(12mths)	(Dec-09)
Total Unusual Incidents**	201	188	251	230	225	214	160	180	155	323	187	177	208	2491	
Total Major Unusual Incidents	135	117	170	172	168	140	96	124	100	163	82	119	132	1586	
Patient Involved UI Only**	191	181	233	210	205	203	149	165	145	310	175	163	194	2330	
Patient UI Rate	23.7	22.6	27.7	24.9	24.0	24.2	17.6	20.0	19.1	37.6	22.6	19.7	23.7		
Unique Patients Involved in UI**	122	121	120	120	116	128	95	113	99	128	99	115	115	1376	
Physical Assault Selected	49	35	61	52	64	45	27	28	22	46	24	38	41	491	
Types of	20	20	24	41	47	24	16	12	9	15	6	18	21	252	
Incidents Fall	24	15	24	26	14	13	9	22	14	24	23	20	19	228	
Injury	26	25	38	34	46	30	30	25	20	39	22	20	30	355	
Catastrophe	0	0	0	0	1	0	0	0	0	0	0	0	0	1	
UI by High	45	38	37	39	65	45	27	32	25	44	29	29	38	455	
Severity Medium	73	88	107	104	97	103	82	85	81	164	102	68	96	1154	
Low	83	62	107	87	62	66	51	63	49	115	56	80	73	881	
Physical High	12	12	8	15	24	15	11	7	3	7	7	9	11	130	
Assaults by Medium	12	9	18	14	21	12	9	6	8	18	9	9	12	145	
Severity Low	25	14	35	23	19	18	7	15	11	21	8	20	18	216	
Total Patients Injured***	18	17	21	20	38	20	13	16	16	30	20	16	20	245	
Patients with Major Injuries***	2	2	1	2	3	1	2	4	3	1	4	3	2	28	
Patient Injury Rate***	0.25	0.25	0.12	0.24	0.35	0.12	0.24	0.48	0.40	0.12	0.52	0.36	0.28		0.39
Total Staff Injured**	12	8	20	23	13	16	25	12	7	15	7	9	14		
Total UL Incident Reports	4	5	3	5	4	1	3	2	5	5	2	3	4	42	
Total ULs Documented in Avatar	7	5	4	3	1	1	3	2	4	4	2	2	3		
Elopement Rate	0.87	0.62	0.48	0.36	0.12	0.12	0.35	0.24	0.53	0.49	0.26	0.24	0.43		0.13
Med Variance (MV) Reports**	19	16	13	11	14	14	7	8	5	3	2	10	10	122	
MV Rate	2.36	2.00	1.55	1.30	1.64	1.67	0.83	0.97	0.66	0.36	0.26	1.21	1.24		
Adverse Drug Reactions Reports	2	5	9	8	3	9	5	3	3	7	6	7	6	67	
ADR Rate	0.25	0.62	1.07	0.95	0.35	1.07	0.59	0.36	0.40	0.85	0.77	0.85	0.68		
Total Med Administrations Scheduled		96167	96945	95639	103346	101392	101756	99731	93833		101205	108557		1103844	
Total Missing Documentations		383	349	231	246	297	315	304	311	360	511	311		3618	
Percent of Missing Documentation		0.40%	0.36%	0.24%	0.24%	0.29%	0.31%	0.30%	0.33%	0.34%	0.50%	0.29%		0.33%	
Total Patients with >=3 STATs	18	17	20	24	6	6	2	3	5	3	3	2	9		
Total STAT Orders					40	42	14	23	44	28	39	16	31		
Emergency STAT Med Orders	0	7	2	9	7	4	2	2	8	13	2	1	5		
Administered Involuntarily (EIM)		,	_	,	•	7	_	_	o	13	_	-			
Unique EIM Events	0	4	1	4	3	2	1	1	5	9	1	1	3		
Unique Patients given EIM	0	3	1	3	3	2	1	1	3	6	1	1	2		
						_			_						

<sup>\*</sup> National Public Rate, NASMHPD Research Institute

<sup>\*\*</sup> Numbers may change if any additional UI report is made after the data run date from UI database (around the 15th of the following month).

<sup>\*\*\*</sup> Avatar report that indicates the number of patients with 3 or more STATs was unavailable at report run time

#### PRISM Data Tables 2012-05.xlsx - Restraint & Seclusion

#### Performance Related Information for Staff & Managers

#### 4. Restraint & Seclusion

Data Source: Restraint/Seclusion Log and UI DB (for # of total events and patients) and Avatar (for patient days/hours)

*Updated as of 06/05/12* 

Data Source. Restrainty Sectast	on Log an	u c. DD ()	or in of tot	ar events	ana patici	1007 01110171	ratar (jor	patient at	ay 37 110 ar 3	/			Opt	iatea as oj	00,03,12
Category	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Monthly Average	Total (12mths)	NPR* (Dec-09)
Number of Restraint Events	2	2	0	1	0	1	0	0	0	0	0	0	0.5	6	
Number of Unique Patients Restrained	2	2	0	1	0	1	0	0	0	0	0	0	0.5		
Percentage of Patients Restrained	0.6%	0.7%	0.0%	0.3%	0.0%	0.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.2%		3.6%
Total Restraint Hours (h:mm)	2:50	1:45	0:00	2:00	0:00	0:15	0:00	0:00	0:00	0:00	0:00	0:00	0:34	6:50	
Restraint Hours Rate	0.015	0.009	0.000	0.010	0.000	0.001	0.000	0.000	0.000	0.000	0.000	0.000	0.003		0.42
Number of Seclusion Events	1	3	1	6	2	5	5	2	2	3	1	6	3.1	37	
Number of Unique Patients Secluded	1	3	1	5	2	2	4	2	2	3	1	4	2.5		
Percentage of Patients Secluded	0.3%	1.0%	0.3%	1.5%	0.6%	0.6%	1.3%	0.6%	0.7%	1.0%	0.3%	1.3%	0.8%		2.6%
Total Seclusion Hours (h:mm)	1:11	5:10	1:00	5:37	0:35	6:04	4:10	3:13	3:00	3:50	0:45	6:08	3:23	40:43	
Seclusion Hours Rate	0.006	0.027	0.005	0.028	0.003	0.030	0.020	0.016	0.016	0.019	0.004	0.031	0.017		0.55

<sup>\*</sup> National Public Rate, NASMHPD Research Institute

#### $\textbf{P} erformance \ \textbf{R} elated \ \textbf{Information for Staff \& Managers}$

# 5. Major Incidents by Incident Location/Unit

Data Source: UI DB Updated as of 06/05/12

Data Source	e: UI DB													υра	atea as of	00/05/12
(	Category	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Monthly Average	Total (12mths)	Percent
Total Unusi	ual Incidents	201	188	251	230	225	214	160	180	155	323	187	177	208	2491	
Total Majo	r Incidents*	135	117	170	172	168	140	96	124	100	163	82	119	132	1586	100%
	1A	7	9	18	16	13	12	11	13	11	16	3	18	12	147	9%
	1B	16	18	19	24	16	14	8	14	12	17	22	7	16	187	12%
	1C	11	4	10	8	7	1	6	8	3	15	15	12	8	100	6%
	1D	11	5	4	15	29	20	11	9	6	5	4	11	11	130	8%
	1E	15	20	23	29	27	10	8	8	7	15	1	11	15	174	11%
Major	1F	10	9	3	20	14	17	10	5	10	11	8	14	11	131	8%
Incident	1G	6	10	22	16	24	17	7	11	8	10	10	7	12	148	9%
Location	2A	3	0	5	3	2	4	3	3	4	7	0	2	3	36	2%
	2B	0	2	1	2	3	2	1	3	2	2	2	1	2	21	1%
	2C	11	6	8	4	6	13	7	8	6	16	9	11	9	105	7%
	2D	11	11	21	9	3	11	6	12	8	18	1	7	10	118	7%
	TLC	19	12	16	11	9	13	9	12	14	21	4	11	13	151	10%
	Other	15	11	20	15	15	6	9	18	9	10	3	7	12	138	9%
Total Physic	cal Assault Incidents	49	35	61	52	64	45	27	28	22	46	24	38	41	491	100%
	1A	1	4	5	6	4	2	4	1	0	1	0	6	3	34	7%
	1B	2	3	6	0	2	0	1	1	0	4	0	1	2	20	4%
	1C	6	1	2	2	2	0	2	4	0	3	3	0	2	25	5%
	1D	6	1	0	5	15	11	5	4	4	2	2	4	5	59	12%
	1E	5	8	11	11	8	4	3	0	5	8	4	5	6	72	15%
Assault	1F	4	2	2	7	6	7	3	0	1	1	2	9	4	44	9%
Incident	1G	3	5	8	9	17	10	4	4	4	3	4	2	6	73	15%
Location	2A	0	0	0	0	0	0	0	0	1	3	0	0	0	4	1%
	2B	0	1	0	1	0	1	0	0	0	0	0	0	0	3	1%
	2C	8	1	4	1	3	3	0	2	0	3	2	2	2	29	6%
	2D	4	7	10	4	1	5	1	6	4	10	3	4	5	59	12%
	TLC	5	2	9	3	5	2	3	4	3	8	3	3	4	50	10%
	Other	5	0	4	3	1	0	1	2	0	0	1	2	2	19	4%

#### Performance Related Information for Staff & Managers

# 5. Major Incidents by Incident Location/Unit

Data Source: UI DB Updated as of 06/05/12

Data Source	. 01 00													υρα	atea as oj	00/03/12
	Category	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Monthly Average	Total (12mths)	Percent
Total Fall In	cidents	24	15	24	26	14	13	9	22	14	24	23	20	19	228	100%
	1A	5	5	4	3	4	5	1	6	3	11	6	8	5	61	27%
	1B	3	5	4	13	4	0	2	1	3	0	3	1	3	39	17%
	1C	0	0	3	0	1	0	0	1	1	2	1	0	1	9	4%
	1D	2	2	0	1	0	1	0	1	0	0	1	0	1	8	4%
	1E	0	0	2	1	0	2	0	2	1	1	4	3	1	16	7%
Fall	1F	0	0	0	2	1	1	0	0	0	1	0	0	0	5	2%
Incident	1G	0	0	0	1	1	0	0	0	0	0	1	1	0	4	2%
Location	2A	0	0	1	0	0	1	0	1	0	0	0	0	0	3	1%
	2B	0	0	1	0	0	0	1	2	1	1	1	0	1	7	3%
	2C	1	0	0	1	0	0	0	2	0	3	1	3	1	11	5%
	2D	2	1	5	1	1	1	1	1	0	3	0	0	1	16	7%
	TLC	9	2	3	1	1	1	2	0	4	0	1	3	2	27	12%
	Other	2	0	1	2	1	1	2	5	1	2	4	1	2	22	10%
Total Injury	Incidents	26	25	<i>38</i>	34	46	30	30	25	20	39	22	20	30	355	100%
	1A	1	4	6	3	3	3	3	2	3	2	1	3	3	34	10%
	1B	1	3	2	4	3	0	0	2	0	4	2	1	2	22	6%
	1C	1	1	3	0	2	0	1	2	0	2	1	0	1	13	4%
	1D	4	1	0	3	8	5	5	2	3	2	3	3	3	39	11%
	1E	3	1	6	6	9	3	4	1	2	5	2	2	4	44	12%
Injury	1F	3	2	0	4	3	6	4	4	1	0	2	4	3	33	9%
Incident	1G	0	0	5	3	8	4	3	1	5	2	6	1	3	38	11%
Location	2A	0	0	0	0	1	0	0	0	0	2	0	0	0	3	1%
	2B	0	1	1	0	0	1	0	1	0	1	0	0	0	5	1%
	2C	1	4	4	1	1	2	1	1	1	3	1	0	2	20	6%
	2D	2	3	2	4	1	4	1	2	0	7	0	3	2	29	8%
	TLC	5	4	2	1	4	1	2	0	4	5	1	2	3	31	9%
	Other	5	1	7	5	3	1	6	7	1	4	3	1	4	44	12%

<sup>\*</sup> Not every incident is a major incident. This counts only those major incidents that required extensive investigations from the risk manager.

#### PRISM Data Tables 2012-05.xlsx - Demographics

#### Performance Related Information for Staff & Managers

# 6. Demographic Information of Individuals in Care

Data Source:	Avatar												Upd	ated as of	06/05/12
Category	Sub-group	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Monthly	Percent*
												<u> </u>		Average	
Total Active	(on Roll) at End of Month*	271	274	286	290	285	278	283	264	271	270	265	273	276	
Gender	Female	59	58	68	69	64	60	63	60	68	71	66	71	65	23.5%
Gender	Male	212	216	218	221	221	218	220	204	203	199	199	202	211	76.5%
	Median Age (Years)	55 yrs	55 yrs	54 yrs	55 yrs	55 yrs	55 yrs	54 yrs	55 yrs	55 yrs	55 yrs	55 yrs	55 yrs	55 yrs	
	<30 years old	18	18	18	24	24	27	20	13	14	20	17	20	19	7.0%
Age	>=30 and <40 years old	23	24	27	21	21	20	28	29	33	33	28	36	27	9.8%
Age	>=40 and <50 years old	45	48	53	52	53	48	51	45	46	42	41	42	47	17.1%
	>=50 and <60 years old	107	105	108	107	106	103	102	95	96	96	99	93	101	36.8%
	>=60 years old	78	79	80	86	81	80	81	82	82	79	80	82	81	29.3%
	Emergency	14	18	20	15	16	16	19	19	25	19	16	17	18	6.5%
	Inpatient Commitment	33	32	32	31	32	27	27	27	27	27	25	25	29	10.4%
	Outpatient Commitment	26	25	26	28	22	24	27	22	22	25	29	28	25	9.2%
	Voluntary	40	41	38	41	40	39	39	42	41	42	41	42	41	14.7%
<b>Legal Status</b>	Non-Protesting	1	1	1	0	0	0	0	0	0	0	0	0	0	0.1%
of	Civil Sub-total	114	117	117	115	110	106	112	110	115	113	111	112	113	40.8%
Individuals	DC Exam	38	44	54	61	61	60	63	49	50	50	45	49	52	18.9%
on Roll at	Mentally Incompetent	3	3	4	3	3	3	2	3	2	4	6	7	4	1.3%
End of	NGBRI - DC	98	93	95	94	95	93	91	88	89	89	89	89	92	33.3%
Month	NGBRI - US	12	12	11	12	11	11	10	10	11	10	10	10	11	3.9%
	NGBRI - VI	2	1	1	1	1	1	1	1	1	1	1	1	1	0.4%
	Dual Commitment	1	1	1	1	1	1	1	1	1	1	1	3	1	0.4%
	Sexual Psychopath (Miller Ac	3	3	3	3	3	3	3	2	2	2	2	2	3	0.9%
	Forensic Sub-total	157	157	169	175	175	172	171	154	156	157	154	161	163	59.2%
	Median LOS (Days)	1073 d	1043 d	856 d	844 d	884 d	915 d	876 d	977 d	950 d	974 d	1042 d	1004 d	953 d	
	Average LOS (Days)	3261 d	3194 d	3033 d	2978 d	2988 d	3053 d	2977 d	3150 d	3089 d	3088 d	3153 d	3047 d	3084 d	
	<30 Days	22	33	39	39	30	29	33	27	32	32	26	30	31	11.2%
Length of	>=30 ~ <365 Days	69	61	68	72	78	77	79	68	69	66	65	68	70	25.4%
Stay	>= 1 Year & < 2 Years	25	27	25	24	22	20	20	22	21	23	22	24	23	8.3%
	>= 2 Years & < 5 Years	43	43	45	46	46	43	42	39	40	41	44	44	43	15.6%
	>= 5 Years & < 20 Years	64	63	62	61	61	62	63	63	64	63	62	62	63	22.7%
	>= 20 Years	48	47	47	48	48	47	46	45	45	45	46	45	46	16.8%

<sup>\*</sup> Counts the total number of individuals who are on the hospital roll at end of each month. This number serves as denominator to calculate percentage of each group.