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Department of Behavioral Health (DBH)

Saint Elizabeths
SHINING THE LIGHT SINCE 1855

PRISM
Performance Related Information for Staff and Managers

March 2018

Office of Statistics and Reporting (OSR), 4/26/2018

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Data Disclaimer

The primary source of data extracted and analyzed herein is Avatar, the Saint Elizabeths Hospital's electronic medical record system. Additional data source includes, but is not limited to, the Hospital's Unusual Incident Database and SiteFM. Data reflects information as entered in each system by users. The Office of Statistics and Reporting (OSR) has made reasonable efforts to ensure that data and its accompanying information are as accurate and up-to-date as possible at the time of analysis and publication but does not guarantee the accuracy, reliability, or completeness of data. The OSR is not liable for any misinterpretation or misuse of the data. Use of any information from PRISM must be fully acknowledged and/or cited. Use of PRISM data for anything other than patient care determinations or management of the services provided within the hospital (including external publications, research papers, presentations, etc.) is prohibited without written permission from the Chief Quality and Data Manager Officer at the Saint Elizabeths Hospital.

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Key Trends: Admissions, Discharges, Transfers, Census, and Readmissions (1~5)

- The number of admissions increased to 37, it was the highest since December 2017. There was a 23% increase in admission from the last month.

- Half (50%) of the Pre-trial admissions were readmitted patients from a previous episode (re-admissions).

- There was a 67%-33%, male-to-female, proportional split of the census by gender as of the end of March. During March, 63% of the admissions were males and 71% of the discharges were males.

- The average daily census recorded in February was 272, which was slightly lower than the 12 month average.

- Of the 34 patients discharged in March, 7 were discharged due to the reason "hospitalization was no longer necessary", 24 were discharged by order of the court, and 2 were discharged to outpatient and 1 individual expired at a medical facility.

- There have been no 30-day readmissions since September 2017.

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1. Admissions to SEH
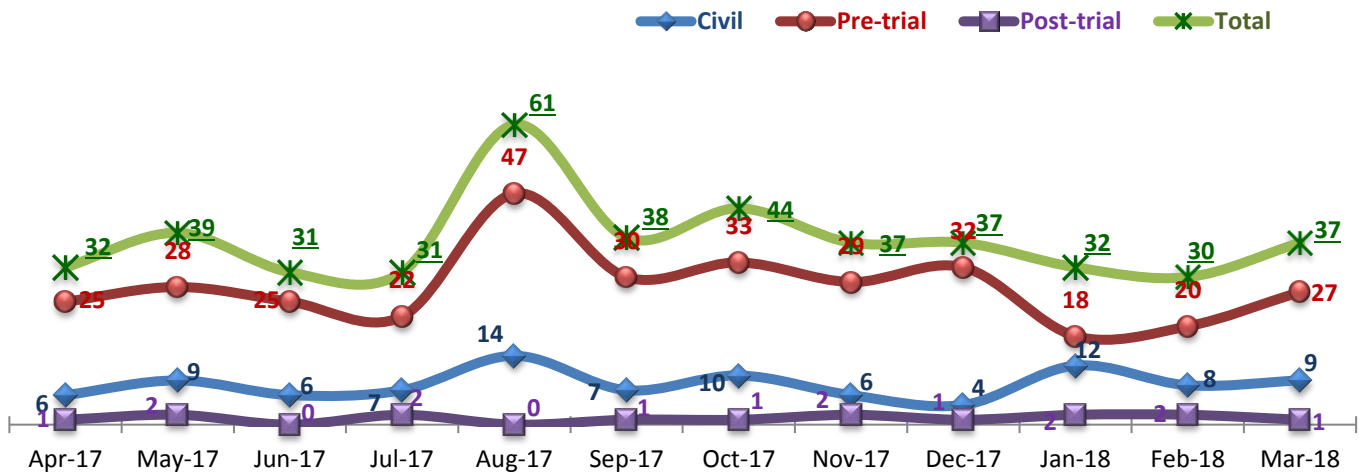
* Number of admissions to SEH inpatient program, including transfers from forensic outpatient to inpatient program.

2. Discharges from SEH
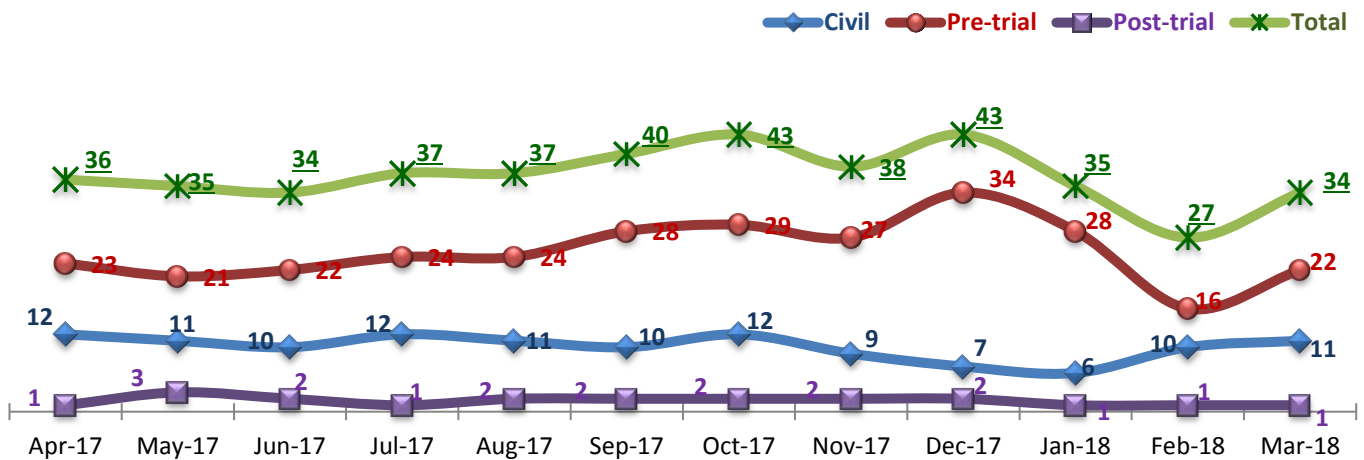
* Number of discharges from SEH inpatient program, including transfers from inpatient to forensic outpatient program.

3. Average Daily Census

■ **Present on Unit**   ■ **On Authorized Leave**   ■ **On Unauthorized Leave**   □ **Total on Roll**

	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18
Total on Roll	265	265	267	261	271	281	275	278	273	268	270	272
Present on Unit	260	261	265	258	267	278	271	274	270	265	269	270

* Data above is the daily average number of individuals counted at 11:59 PM every day during each month.

4. Transfers

■ **Inter-unit Transfers**   ■ **Transfers to Outside Medical Facilities (Emergency Medical Leaves)**

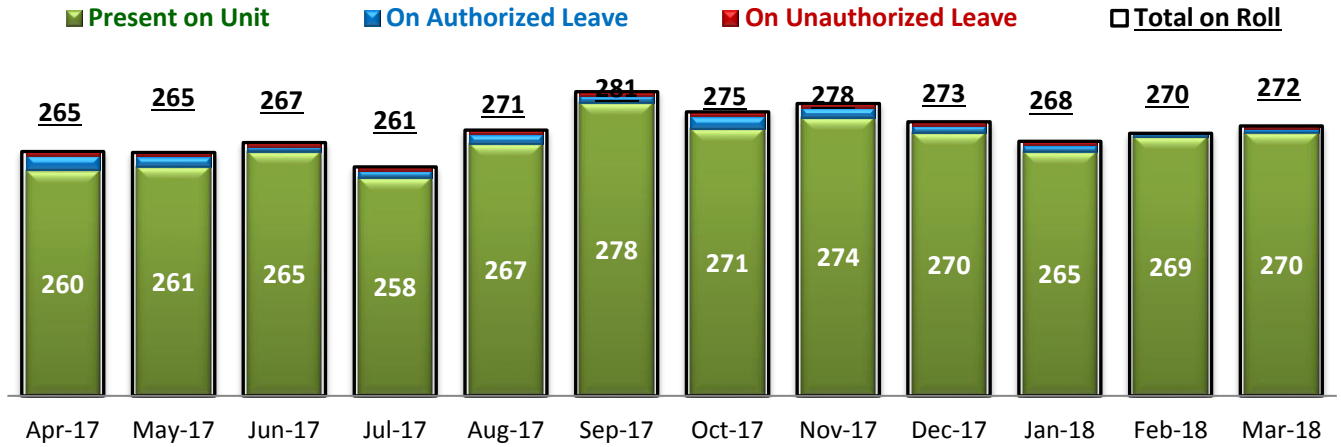|	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18
Inter-unit Transfers	10	17	6	9	47	25	30	15	17	17	20	18
Transfers to Outside Medical Facilities	10	7	10	11	20	10	13	13	7	8	9	9
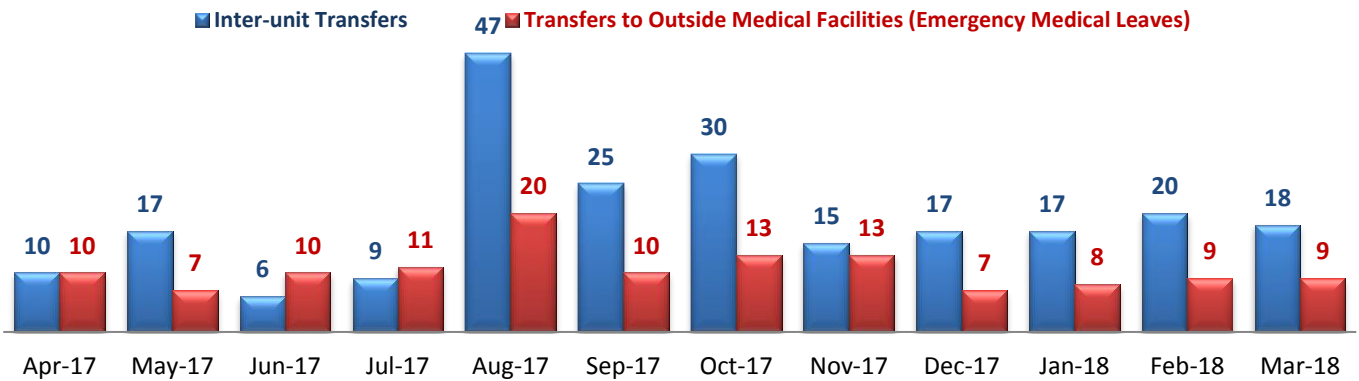
* Number of inter-unit transfers that occurred during month and number of emergency medical leaves that were initiated during month.

5. 30-Day Readmission Rate

NPR=6.9%

	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18
■ Civil	16.7%	9.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	16.7%	0.0%	0.0%
■ Pre-trial	0.0%	0.0%	0.0%	0.0%	4.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
■ Post-trial	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
● Combined	5.6%	2.9%	0.0%	0.0%	2.7%	0.0%	0.0%	0.0%	0.0%	2.9%	0.0%	0.0%
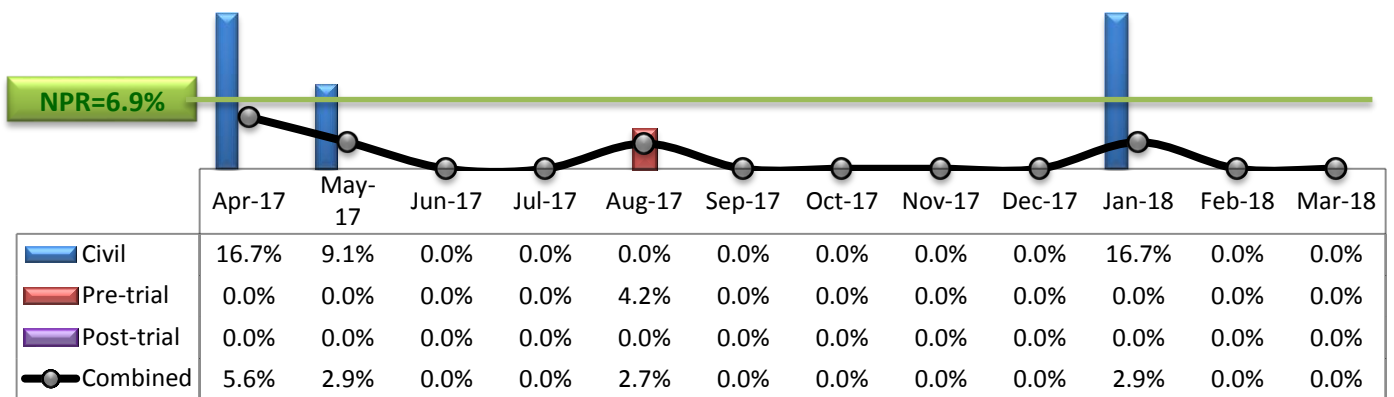
* Percent of discharges that returned to SEH within 30 days of discharges. It does not include those who may have been re-hospitalized at another psychiatric facility. This measure requires 30-day observation following discharge.

** The post-trial denominators (discharges) per month range only between one and six, making the monthly re-admission rate high when there is any. For example, in December 2014, there was only one post-trial discharge, which was readmitted within 30 days. Thus, the 30-day readmission rate for post-trial discharge at that time was 100%.

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Key Trends: Unusual Incidents (6~17)

- Risk Management received 177 Unusual Incident (UI) reports in March which slightly went up from February.
- Only two (2) patients were treated at other facilities due to injuries resulting from unusual incidents which went up from February.
- Totals of the most re-occurring UI categories were: Aggressive Behavior (64), Emergency Involuntary Medication (73), Physical Assaults (54), Psychiatric Emergencies (61), and Falls (19).
- As per monthly composition of the unusual incidents, there were increases in the Medium and Low severity UIs, while the High in Severity UIs went down in March.
- While Patient Injuries went down, staff injuries remained same in March.

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6. Unusual Incidents

Total Number of UIs   **Major Incidents Only**

	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18
Total Number of UIs	140	150	162	136	161	162	188	155	163	153	175	177
Major Incidents Only	97	94	105	95	116	128	134	110	122	101	115	132

7. Patient-Involved Unusual Incidents

	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18
# of Patient-Involved UIs	120	141	146	121	148	153	174	143	152	140	164	168
# of Unique Patients in UI	94	92	92	85	97	107	114	90	113	105	107	108
Patient UI Rate	15.4	17.4	18.4	15.2	17.9	18.4	20.7	17.4	18.1	17.0	21.8	20.1

* The patient UI rate is the number of patient-involved unusual incidents reported for every 1000 inpatient days.

8. Admissions vs. Patient UI Rate
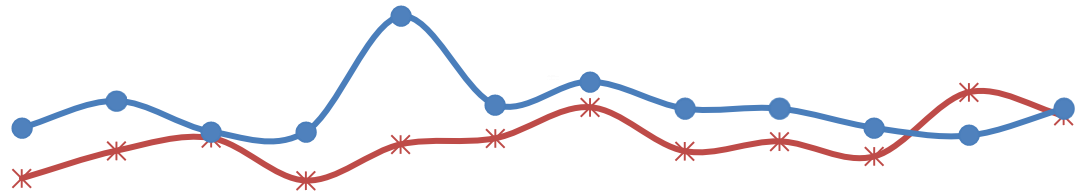
	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18
Patient UI Rate	15.4	17.4	18.4	15.2	17.9	18.4	20.7	17.4	18.1	17.0	21.8	20.1
Admission	32	39	31	31	61	38	44	37	37	32	30	37

9. Unusual Incidents by Severity
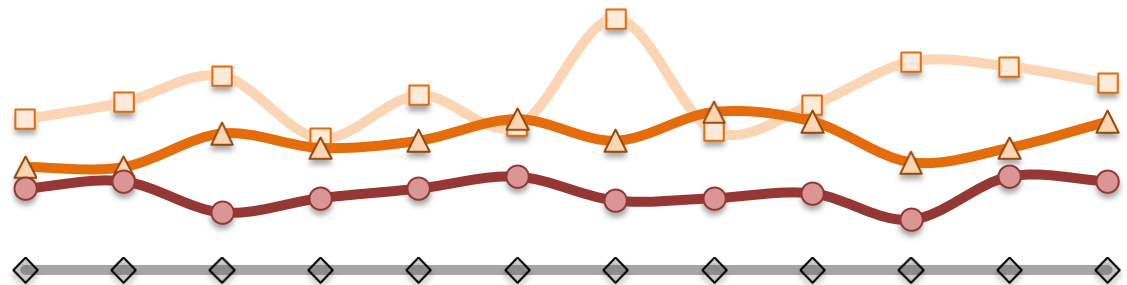
	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18
1) Low	63	70	81	55	73	60	105	58	69	87	85	78
2) Medium	43	43	57	51	54	63	54	66	62	45	51	62
3) High	34	37	24	30	34	39	29	30	32	21	39	37
4) Catstrp	0	0	0	0	0	0	0	0	0	0	0	0
Total UI	140	150	162	136	161	162	188	155	163	153	175	177

10.   Selected Types of Incidents
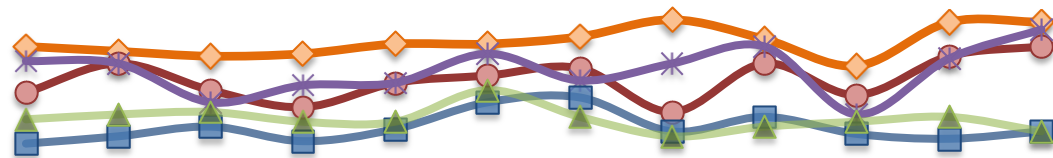
	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18
Aggressive Behavior	54	52	50	51	55	55	58	65	57	46	64	64
Physical Assault	35	47	36	29	39	42	45	27	47	34	50	54
Pysch Emerg.	48	47	31	38	39	51	40	47	54	26	49	61
Fall	14	17	21	15	20	31	33	19	25	18	16	19
Injury	24	26	27	23	23	36	25	17	21	23	25	19

* These are incident types that are frequently reported. Some incidents may be counted in multiple categories. For example, a physical assault incident that accompanied psychiatric emergency and injury is counted under psychiatric emergency and injury as well as under physical assault. Injury is broadly defined to include any type of injury, regardless of the cause or severity level.

11.   Physical Assaults by Severity

Severity

Severity	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18
Low	11	12	13	8	13	13	22	6	18	16	18	16
Medium	14	15	16	12	11	14	13	13	19	14	15	20
High	10	20	7	9	15	15	10	8	10	4	17	18
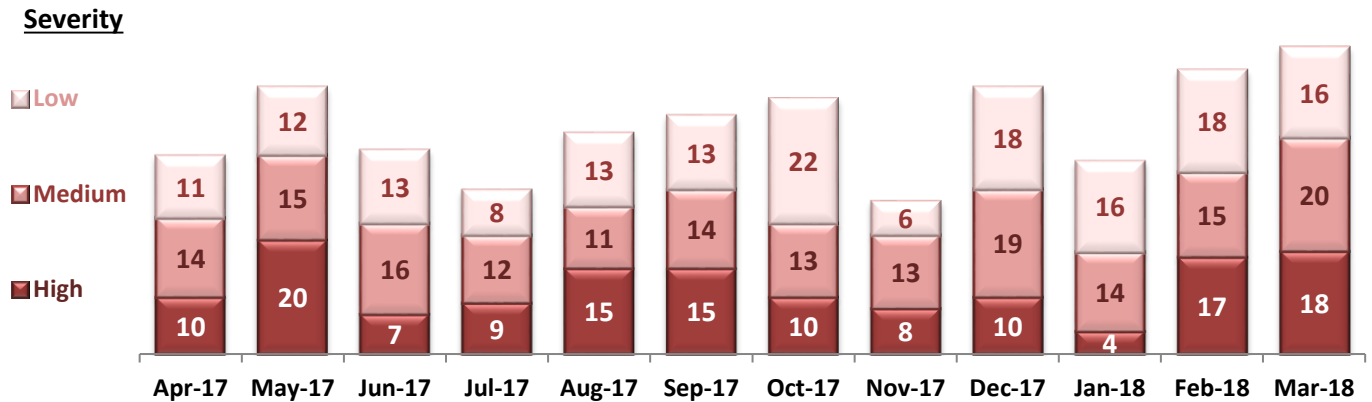
12.   Patient Injuries

NPR=0.38
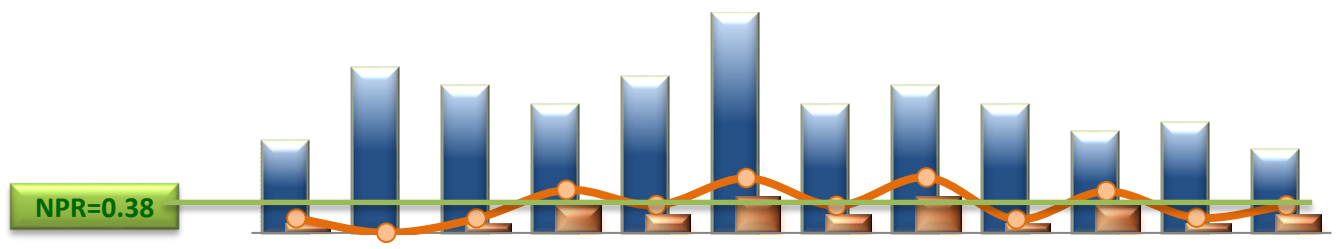
	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18
Total Pts Injured	10	18	16	14	17	24	14	16	14	11	12	9
Major Pt Injuries*	1	0	1	3	2	4	2	4	1	3	1	2
Patient Injury Rate	0.13	0.00	0.13	0.38	0.24	0.48	0.24	0.49	0.12	0.36	0.13	0.24

* Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of patients injured represents all of the reported injuries including minor injuries treated with first aid alone. However, the patient injury rate considers only the number of patient injuries that are required beyond first-aid level treatment based on the NRI definition and the patient injury rate is the number of 'major' patient injuries per every 1000 inpatient days

13.   Staff Injuries
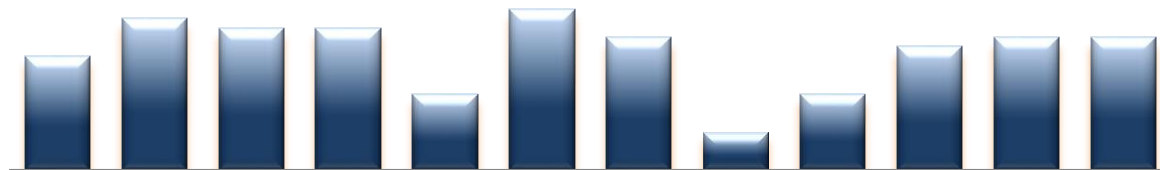
	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18
# of Staff Injured	12	16	15	15	8	17	14	4	8	13	14	14

* Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of staff injured represents all of the reported staff injuries including minor injuries treated with first aid alone.

14.   Patient and Staff Falls
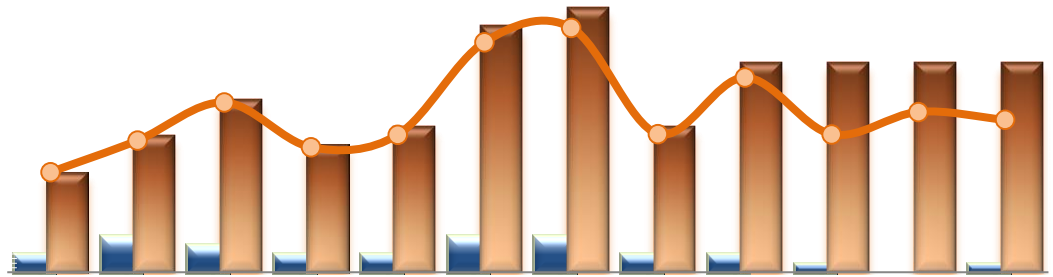
	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18
Total Staff who Fell	2	4	3	2	2	4	4	2	2	1	0	1
Total Patients who Fell	11	15	19	14	16	27	29	16	23	23	23	23
Patient Fall Rate	1.41	1.86	2.39	1.76	1.94	3.24	3.45	1.95	2.74	1.95	2.26	2.15

* The patient fall rate is the number of patient falls per every 1000 inpatient days.

15.   Percent of Patients Restrained or Secluded

NPR(R)=5.8%

NPR(S)=2.4%
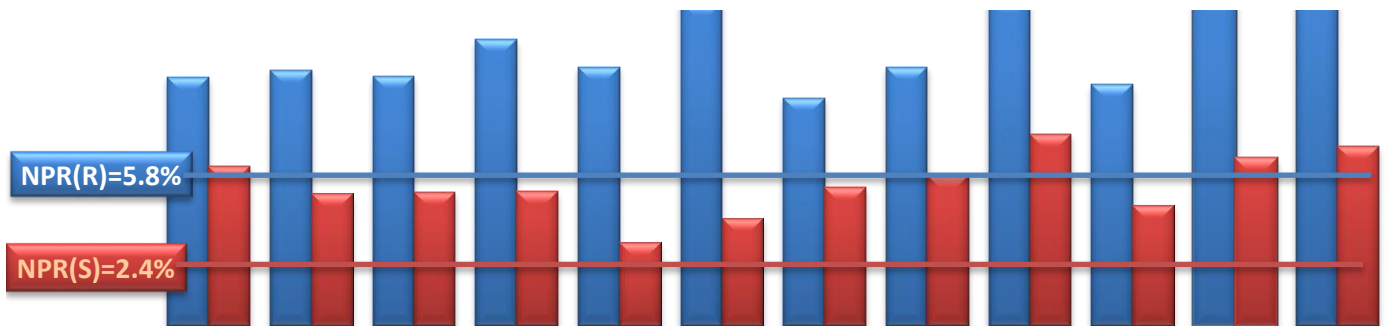
	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18
Restraint	9.5%	9.7%	9.5%	10.9%	9.8%	12.3%	8.7%	9.8%	12.4%	9.2%	12.4%	14.3%
Seclusion	6.1%	5.0%	5.1%	5.1%	3.2%	4.1%	5.3%	5.7%	7.3%	4.6%	6.4%	6.8%

* Percent of unique patients who were restrained at least once and percent of unique patients who were secluded at least once. The denominator includes all individuals who were served in care 1+ day during month.

16.   Restraint Hours Rate & Seclusion Hours Rate

NPR(R)=0.71

NPR(S)=0.44

	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18
Restraint	0.254	0.145	0.118	0.205	0.282	0.296	0.138	0.276	0.206	0.152	0.293	0.327
Seclusion	0.148	0.250	0.197	0.150	0.116	0.251	0.188	0.182	0.324	0.132	0.318	0.233

* Restraint/Seclusion Hours Rate: Number of hours spent in restraint/seclusion for every 1000 inpatient hours.

** The duration of each physical hold event is counted as 1 minute as a physical hold is ordered and used only as a temporary intervention that lasts less than a minute to break up any physical conflicts or to administer emergency medications.

17.   Elopements

	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18
# of Elopments	0	0	0	0	1	2	0	1	0	0	0	1
Elopment Rate	0.00	0.00	0.00	0.00	0.12	0.24	0.00	0.12	0.00	0.00	0.00	0.12
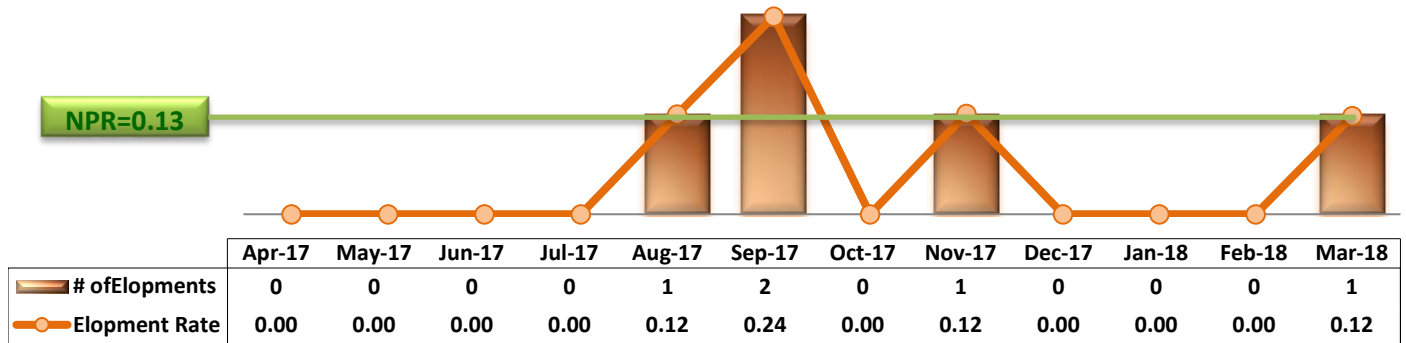
*Data herein counts the number of unauthorized leaves for any duration that were initiated during month and were recorded in Avatar.
  The elopement rate is the number of those unauthorized leaves that occurred for every 1000 inpatient days.

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Key Trends: Medication Documentation, MV, ADR, and STAT (18~22)

- The average number of Medication Variances (MV) for the last 12 months is 5 occurrences each month. At the same time last year, there were 15 reports per month on average.
- During the last twelve months, the most re-occurring reason for MVs are "IT/System issues" (18) and "Inventory Discrepancy issues in Pyxis" (27).
- The number of scheduled medication administrations (102,811) in March went up from the previous month. The number of missing documentation of medication administrations decreased to 233 in March following an increase at the previous month.
- In March, medications were refused at a rate of 5.61% which is lower than the 12 month average of 5.9%.

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18.   Reported Medication Variance Events

	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18
# of MV Events	11	1	6	6	4	11	1	5	5	4	4	1
MV Rate	1.41	0.12	0.76	0.76	0.48	1.32	0.12	0.61	0.60	0.49	0.53	0.12
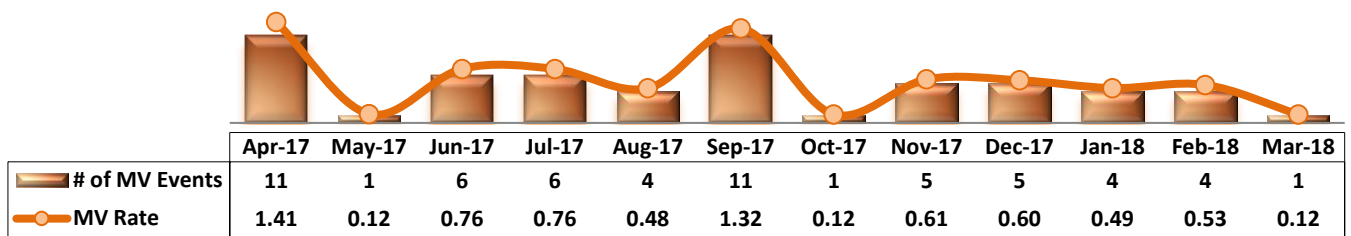
* MV Rate: Number of reported medication variance events that occurred for every 1000 inpatient days.

19.   Reported Adverse Drug Reactions

	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18
# of ADRs	0	0	3	1	2	0	0	1	0	0	0	0
ADR Rate	0.00	0.00	0.38	0.13	0.24	0.00	0.00	0.12	0.00	0.00	0.00	0.00
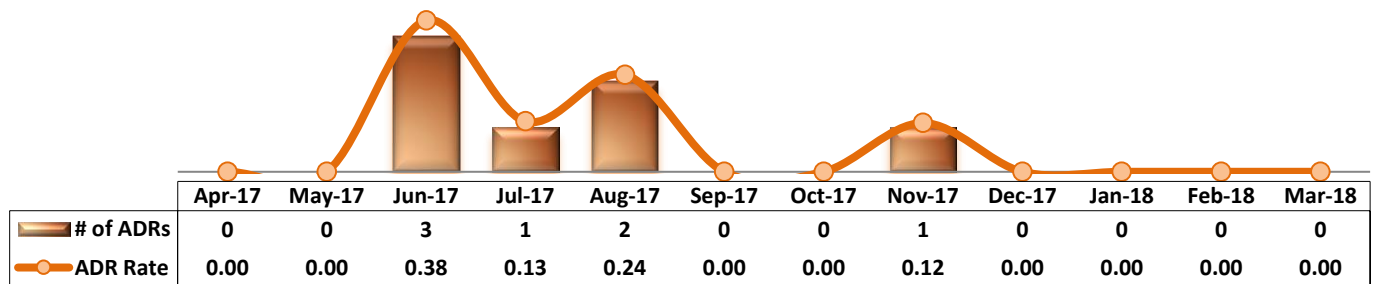
* ADR Rate: Number of reported adverse drug reaction events that occurred for every 1000 inpatient days.

20.   Percent of Missing Documentation on Med-Administration

Month	Percent
Apr-17	0.34%
May-17	0.26%
Jun-17	0.32%
Jul-17	0.27%
Aug-17	0.37%
Sep-17	0.34%
Oct-17	0.28%
Nov-17	0.34%
Dec-17	0.32%
Jan-18	0.29%
Feb-18	0.34%
Mar-18	0.23%

21.   Medication Refusal Rate*

Month	Rate
Apr-17	6.00%
May-17	6.73%
Jun-17	6.34%
Jul-17	6.02%
Aug-17	5.82%
Sep-17	5.35%
Oct-17	5.80%
Nov-17	5.70%
Dec-17	6.48%
Jan-18	5.09%
Feb-18	5.62%
Mar-18	5.61%
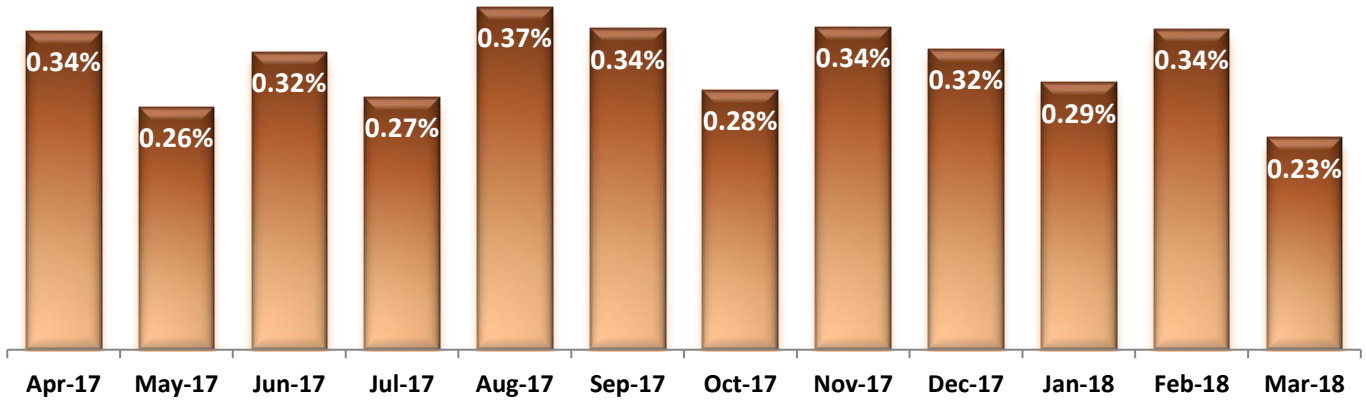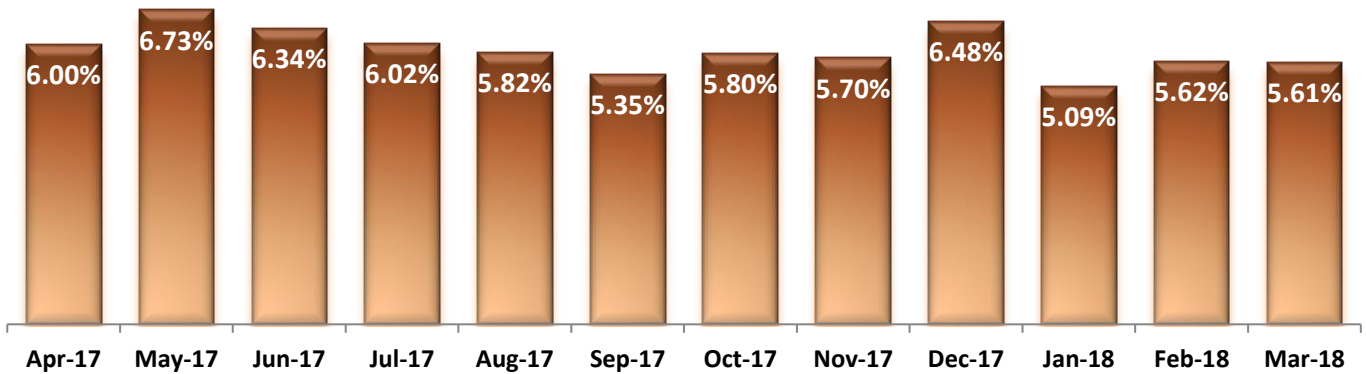
* Medication Refusal Rate: the number of refused medication doses divided by the total number of doses scheduled for administration.

22.   Number of STAT Events and Individuals Involved

	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18
IICs w/ >=1 STAT	26	22	18	22	33	28	25	29	29	31	32	43
IICs w/ >=3 STAT Events	5	6	2	3	8	7	5	5	4	5	8	5
Total STAT Events	51	53	29	32	68	52	47	53	50	53	65	87
Total STAT Orders	109	115	64	68	142	109	93	107	112	101	113	181

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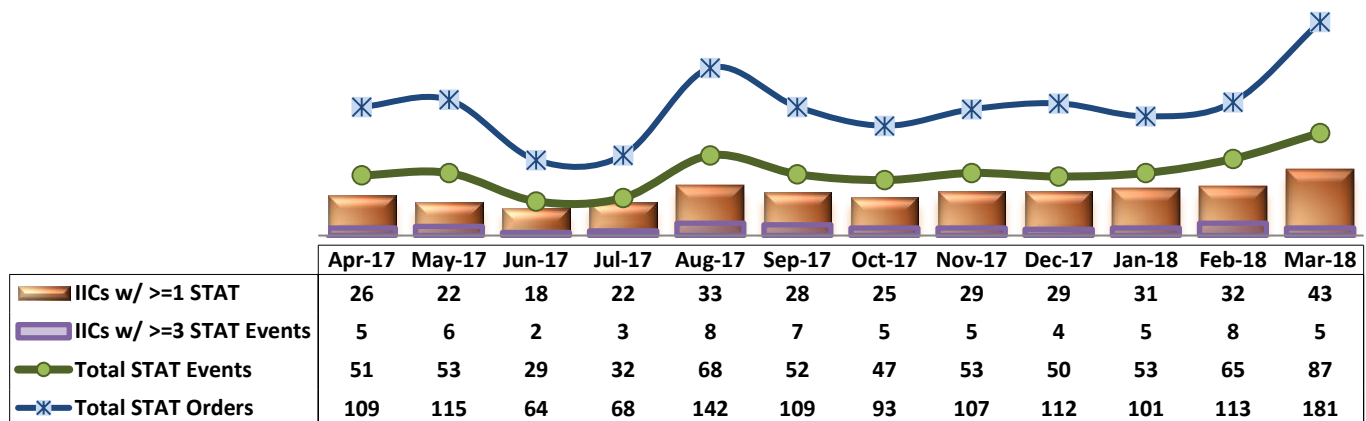
Key Trends: Environment of Care (23)

- Around three-fourths (73%) of the work orders submitted in March were completed within 3 days.
- Approximately 60% (459) were completed within the same day that the work was requested.
- The most requested type of work order involved the ordering of medical supplies (98).

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23.   Percentage of SiteFM Work Orders Completed within 3 Days

Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18
79%	82%	73%	72%	74%	76%	72%	68%	70%	77%	72%	73%
(n=644)	(n=686)	(n=669)	(n=690)	(n=680)	(n=629)	(n=754)	(n=606)	(n=589)	(n=751)	(n=737)	(n=760)
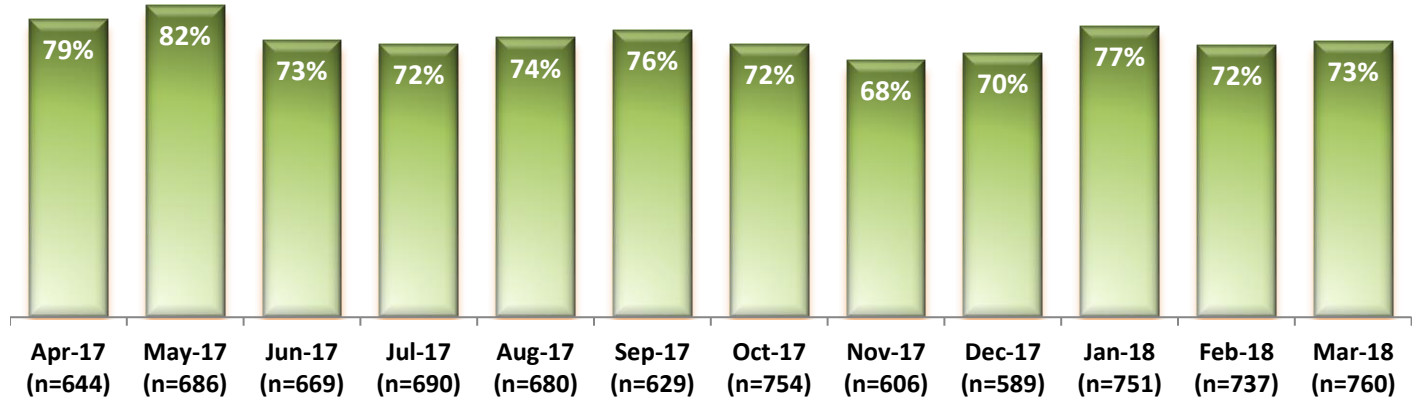
> ### Key Trends: Demographics, Legal Status, and Length of Stay (24-25)
>
> - Though there was no significant change in the age distribution in March, the number of patients under 30 years went up by 1%.
> - As of March 31st, over two out of four patients (52%) were Pre-trial patients which went up from February.
> - The proportion of forensic pre-trial patients went up to 52%, amounting to 97 patients which was higher than February.
> - The median Length of Stay (LOS) for all patients was almost 11 months while the average LOS was 6 years—over 7x the median.
> - Both the median LOS and the average LOS continued to go down in March.

24. Demographics

Trend of Gender Distribution

	04/30/17	05/31/17	06/30/17	07/31/17	08/31/17	09/30/17	10/31/17	11/30/17	12/31/17	01/31/18	02/28/18	03/31/18
Female	28%	29%	29%	30%	29%	29%	30%	30%	29%	28%	28%	29%
Male	72%	71%	71%	70%	71%	71%	70%	70%	71%	72%	72%	71%

Trend of Age Distribution

Age Group	04/30/17	05/31/17	06/30/17	07/31/17	08/31/17	09/30/17	10/31/17	11/30/17	12/31/17	01/31/18	02/28/18	03/31/18
>=60 yrs	38%	38%	38%	38%	35%	35%	39%	40%	40%	39%	40%	39%
>=50 and <60 yrs	25%	23%	22%	20%	22%	22%	22%	21%	20%	21%	22%	20%
>=40 and <50 yrs	10%	13%	13%	13%	10%	10%	10%	10%	11%	11%	11%	12%
>=30 and <40 yrs	14%	13%	15%	16%	16%	16%	15%	16%	15%	14%	12%	12%
<30 yrs	12%	12%	13%	13%	17%	17%	14%	13%	15%	16%	16%	17%

Median Age **54 yrs**

25.   Length of Stay

Trend of Length of Stay

Date	<30 days	>=30 days & <365 days	>= 1 year & < 2 years	>= 2 years & < 5 years	>= 5 years & < 20 years	>= 20 years
04/30/17	12%	40%	7%	14%	15%	12%
05/31/17	13%	39%	8%	14%	14%	12%
06/30/17	11%	40%	8%	14%	14%	12%
07/31/17	12%	39%	9%	13%	15%	12%
08/31/17	20%	36%	8%	12%	14%	11%
09/30/17	18%	37%	8%	12%	14%	11%
10/31/17	15%	39%	10%	11%	14%	11%
11/30/17	13%	41%	9%	12%	13%	11%
12/31/17	13%	40%	10%	12%	14%	12%
01/31/18	12%	40%	10%	12%	14%	12%
02/28/18	12%	40%	10%	12%	15%	11%
03/31/18	13%	41%	9%	11%	15%	11%

Length of Stay
- >= 20 years
- >= 5 years & < 20 years
- >= 2 years & < 5 years
- >= 1 year & < 2 years
- >=30 days & <365 days
- <30 days

Average and Median Length of Stay for Individuals in Care

Average LOS

Date	Average LOS
04/30/17	2296 d
05/31/17	2260 d
06/30/17	2287 d
07/31/17	2345 d
08/31/17	2154 d
09/30/17	2163 d
10/31/17	2111 d
11/30/17	2107 d
12/31/17	2167 d
01/31/18	2206 d
02/28/18	2165 d
03/31/18	2099 d

Median LOS

Date	Median LOS
04/30/17	341 d
05/31/17	329 d
06/30/17	344 d
07/31/17	347 d
08/31/17	274 d
09/30/17	284 d
10/31/17	278 d
11/30/17	272 d
12/31/17	298 d
01/31/18	325 d
02/28/18	316 d
03/31/18	278 d
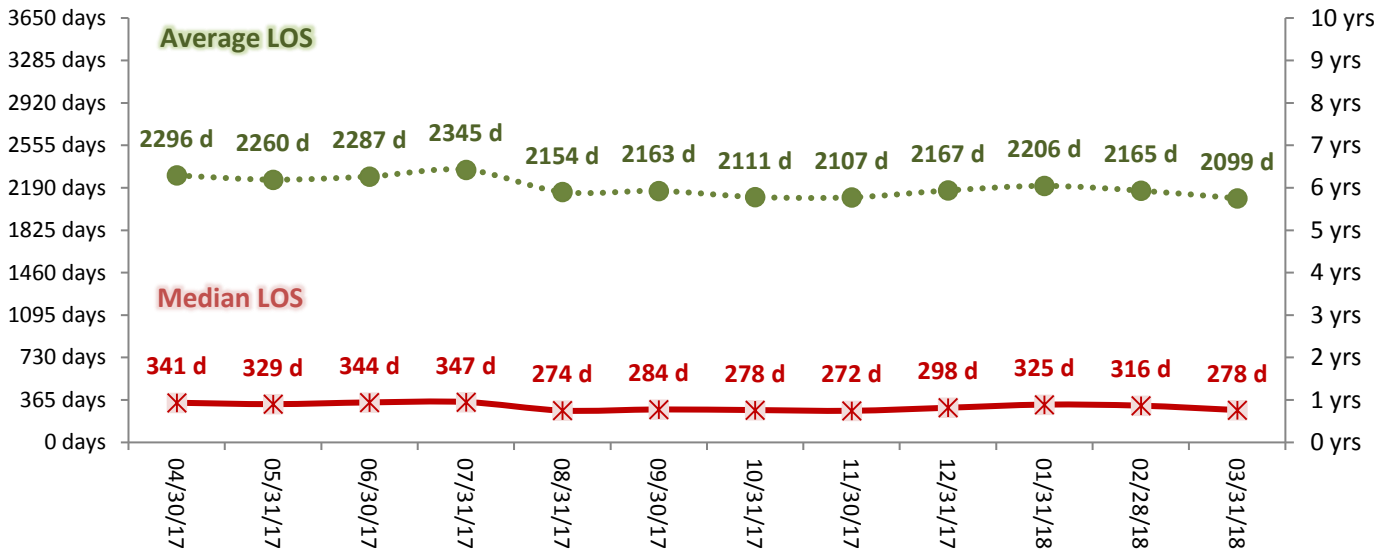
Length of Stay for Individuals in Care with Civil Legal Status

Average LOS

1658 d	1652 d	1662 d	1664 d	1607 d	1566 d	1602 d	1628 d	1669 d	1558 d	1563 d	1550 d

Median LOS

498 d	406 d	423 d	411 d	406 d	390 d	388 d	413 d	449 d	454 d	469 d	484 d

Y-axis: 1826 days, 1461 days, 1096 days, 731 days, 365 days, 0 days

X-axis: 04/30/17, 05/31/17, 06/30/17, 07/31/17, 08/31/17, 09/30/17, 10/31/17, 11/30/17, 12/31/17, 01/31/18, 02/28/18, 03/31/18
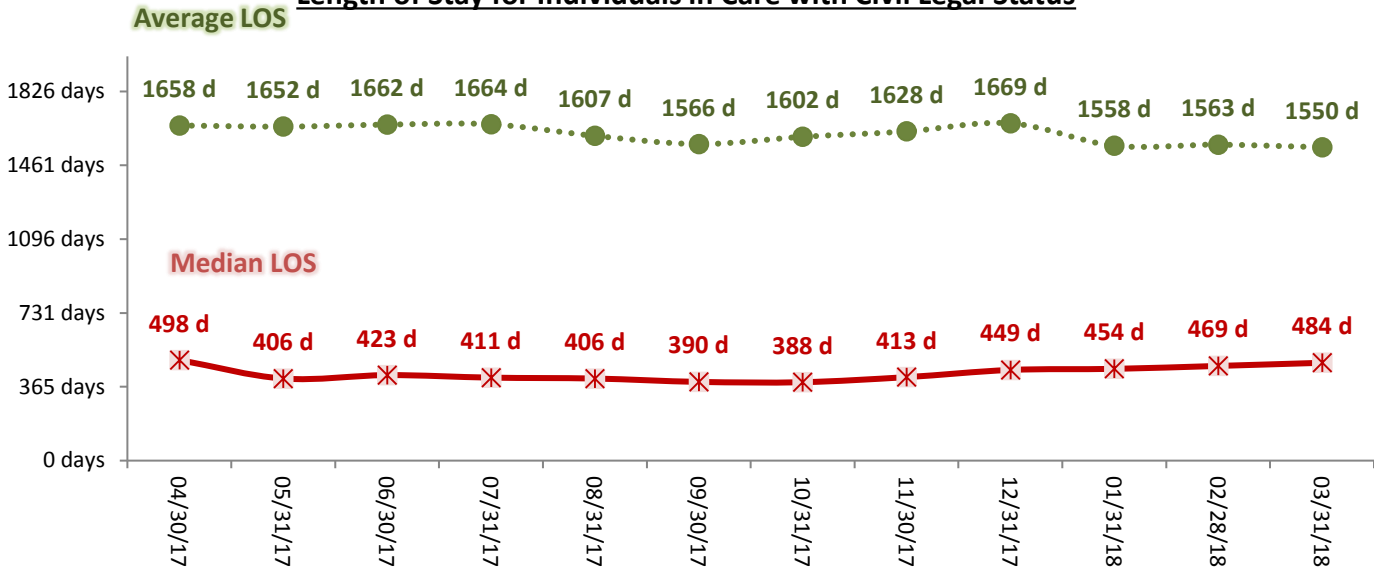
Length of Stay for Individuals in Care with Pre-trial Legal Status

Average LOS

181 d		188 d	208 d	151 d	152 d	160 d	165 d	170 d	173 d	178 d	171 d

Median LOS

79 d	75 d	77 d	97 d	56 d	52 d	68 d	65 d	74 d	81 d	78 d	64 d

Y-axis: 210 days, 180 days, 150 days, 120 days, 90 days, 60 days, 30 days, 0 days

X-axis: 04/30/17, 05/31/17, 06/30/17, 07/31/17, 08/31/17, 09/30/17, 10/31/17, 11/30/17, 12/31/17, 01/31/18, 02/28/18, 03/31/18
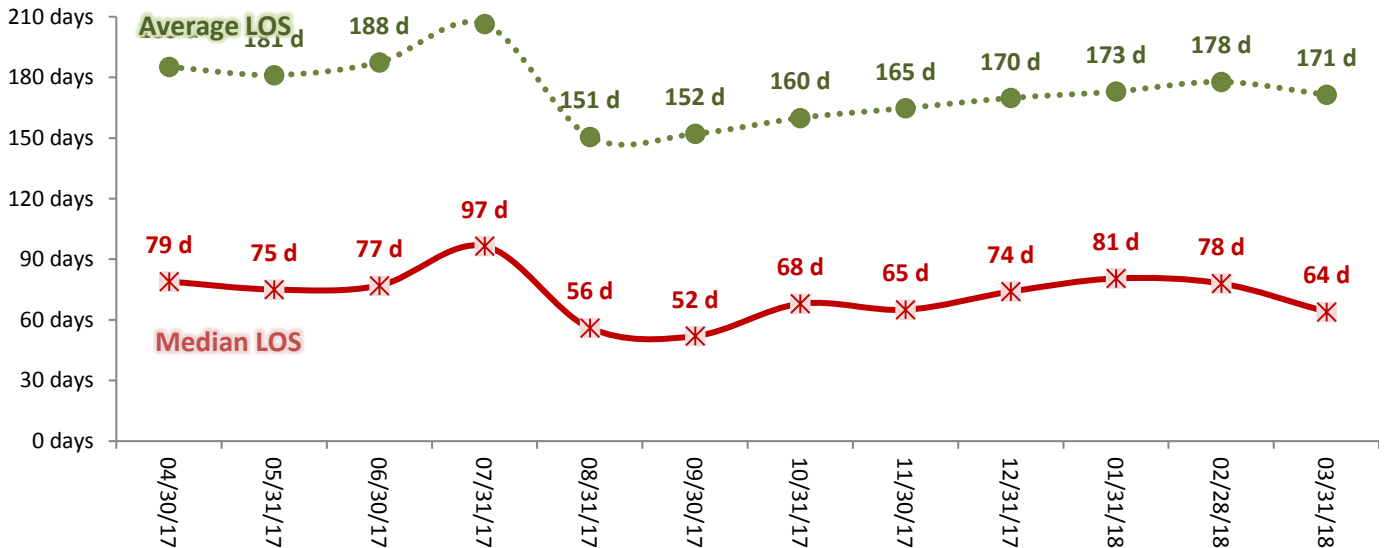
Length of Stay for Individuals in Care with Post-trial Legal Status

Average LOS

5913 d	5971 d	6162 d	6102 d	6310 d	6312 d	6251 d	6181 d	6295 d	6150 d	5956 d	5793 d

Median LOS

4688 d	4810 d	4868 d	4885 d	5507 d	5509 d	5568 d	5007 d	5052 d	5055 d	4768 d	4526 d

Left Y-axis: 6209 days, 5844 days, 5479 days, 5114 days, 4748 days, 4383 days, 4018 days, 3653 days

Right Y-axis: 16 yrs, 15 yrs, 14 yrs, 13 yrs, 12 yrs, 11 yrs, 10 yrs

X-axis: 04/30/17, 05/31/17, 06/30/17, 07/31/17, 08/31/17, 09/30/17, 10/31/17, 11/30/17, 12/31/17, 01/31/18, 02/28/18, 03/31/18

Performance Related Information for Staff & Managers

1. Census, Admissions, Discharges & Transfers

Data Source: Avatar   *Updated as of 04/20/18*

Category		Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Monthly Average	Total (12mths)	Figure
Admissions	Civil	6	9	6	7	14	7	10	6	4	12	8	9	**8**	**98**	**Figure 1**
	Pre-trial	25	28	25	22	47	30	33	29	32	18	20	27	**28**	**336**	
	Post-trial	1	2	0	2	0	1	1	2	1	2	2	1	**1**	**15**	
	Total	**32**	**39**	**31**	**31**	**61**	**38**	**44**	**37**	**37**	**32**	**30**	**37**	**37**	**449**	
Discharges	Civil	12	11	10	12	11	10	12	9	7	6	10	11	**10**	**121**	**Figure 2**
	Pre-trial	23	21	22	24	24	28	29	27	34	28	16	22	**25**	**298**	
	Post-trial	1	3	2	1	2	2	2	2	2	1	1	1	**2**	**20**	
	Total	**36**	**35**	**34**	**37**	**37**	**40**	**43**	**38**	**43**	**35**	**27**	**34**	**37**	**439**	
Net Increase During Month	Civil	-6	-2	-4	-5	3	-3	-2	-3	-3	6	-2	-2		**-23**	
	Pre-trial	2	7	3	-2	23	2	4	2	-2	-10	4	5		**38**	
	Post-trial	0	-1	-2	1	-2	-1	-1	0	-1	1	1	0		**-5**	
	Total	**-4**	**4**	**-3**	**-6**	**24**	**-2**	**1**	**-1**	**-6**	**-3**	**3**	**3**		**10**	
All Individuals on Roll at End of Month		261	265	263	257	281	279	280	279	273	270	273	275	271		
a. Present on Unit		259	262	260	253	276	274	278	276	270	270	272	273	269		
b. On AL		1	2	2	3	4	4	1	2	2	0	1	1	2		
c. On UL		1	1	1	1	1	1	1	1	1	0	0	1	1		
All Individuals on Roll: Daily Average during Month*		**265**	**265**	**267**	**261**	**271**	**281**	**275**	**278**	**273**	**268**	**270**	**272**	**270**		**Figure 3**
a. Present on Unit		**260**	**261**	**265**	**258**	**267**	**278**	**271**	**274**	**270**	**265**	**269**	**270**	**267**		
b. On AL		4	3	1	2	3	2	3	3	2	2	1	1	**3.8**		
c. On UL		1	1	1	1	1	1	1	1	1	1	0	1	**0.91**		
Patient Days**		7795	8082	7941	7947	8261	8329	8416	8213	8381	8226	7526	8379	8125	97496	
Inter-Unit Transfers during Month		**10**	**17**	**6**	**9**	**47**	**25**	**30**	**15**	**17**	**17**	**20**	**18**	**19**	**231**	**Figure 4**
Medical Leaves Initiated during Month	Emergency	10	7	10	11	20	10	13	13	7	8	9	9	**11**	**127**	
	Non-Emer	38	36	41	35	30	33	25	8	21	16	13	33	**27**	**329**	
	Total	**48**	**43**	**51**	**46**	**50**	**43**	**38**	**21**	**28**	**24**	**22**	**42**	**38**	**456**	
Non-Medical Leaves Initiated during Month		193	195	181	176	192	192	196	171	167	154	112	88	168	2017	
UL Initiated during Month		**0**	**0**	**1**	**0**	**1**	**2**	**0**	**1**	**0**	**0**	**0**	**1**	**1**	**6**	
Total Unique Patients Served during Month		296	298	295	294	315	317	323	315	315	305	299	307	307	628	
30 Day Readmission ***	Civil	2	1	0	0	0	0	0	0	0	1	0	0	**0**	**4**	
	Pre-trial	0	0	0	0	1	0	0	0	0	0	0	0	**0**	**1**	
	Post-trial	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0**	
	Total	**2**	**1**	**0**	**0**	**1**	**0**	**0**	**0**	**0**	**1**	**0**	**0**	**0**	**5**	

* *This is the average number of inidividuals served on a given day for the respective month. Due to rounding from average calculation, numbers from its subcategories a, b, & c may not add up to the total number on this row.*

** *It counts the number of patients who are present on the unit and excludes those on authorized or unauthorized leave at 11:59pm on a given day.*

*** *Number of patients returning within 30 days of discharges that occurred during month.*

Office of Statistics and Reporting (OSR), Saint Elizabeths Hospital

Performance Related Information for Staff & Managers

2. Key Performance Indicators

Data Source: UI DB, MV DB, ADR DB, Restraint/Seclusion Log, and Avatar   *Updated as of 04/20/18*

Category		Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Monthly Average	NPR* (Jun-13)	Figure
30 Day Readmit (Discharge Cohort)**	Civil	16.7%	9.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	16.7%	0.0%	0.0%	3.3%		Figure 5
	Pre-trial	0.0%	0.0%	0.0%	0.0%	4.2%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.3%		
	Post-trial	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%		
	Combined	5.6%	2.9%	0.0%	0.0%	2.7%	0.0%	0.0%	0.0%	0.0%	2.9%	0.0%	0.0%	1.1%	6.9%	
Number of Unusual Incidents*		140	150	162	136	161	162	188	155	163	153	175	177	160		Figure 6
Patient Unusual Incident Rate		15.4	17.4	18.4	15.2	17.9	18.4	20.7	17.4	18.1	17.0	21.8	20.1	18.2		Figure 7
UI by Severity	Catastrophe	0	0	0	0	0	0	0	0	0	0	0	0	0		Figure 9
	High	34	37	24	30	34	39	29	30	32	21	39	37	32		
	Medium	43	43	57	51	54	63	54	66	62	45	51	62	54		
	Low	63	70	81	55	73	60	105	58	69	87	85	78	74		
Physical Assault Incident Rate		4.5	5.8	4.5	3.6	4.7	5.0	5.3	3.3	5.6	4.1	6.6	6.4	5.0		
Selected Types of Incidents	Physical Assault	35	47	36	29	39	42	45	27	47	34	50	54	40		Figure 10
	Aggressive Behav.	54	52	50	51	55	55	58	65	57	46	64	64	56		
	Psych Emergency	48	47	31	38	39	51	40	47	54	26	49	61	44		
	Fall	14	17	21	15	20	31	33	19	25	18	16	19	21		
	Injury	24	26	27	23	23	36	25	17	21	23	25	19	24		
Physical Assaults by Severity	High	10	20	7	9	15	15	10	8	10	4	17	18	13		Figure 11
	Medium	14	15	16	12	11	14	13	13	19	14	15	20	15		
	Low	11	12	13	8	13	13	22	6	18	16	18	16	14		
Patient Injury Rate***		0.13	0.00	0.13	0.38	0.24	0.48	0.24	0.49	0.12	0.36	0.13	0.24	0.25	0.38	
Patients with Major Injuries***		1	0	1	3	2	4	2	4	1	3	1	2	2		Figure 12
Total Patients Injured***		10	18	16	14	17	24	14	16	14	11	12	9	15		
Total Staff Injured***		12	16	15	15	8	17	14	4	8	13	14	14	13		Figure 13
Patient Fall Rate		1.41	1.86	2.39	1.76	1.94	3.24	3.45	1.95	2.74	1.95	2.26	2.15	2.27		Figure 14
Total Patients who Fell		11	15	19	14	16	27	29	16	23	23	23	23	18		
Total Staff who Fell		2	4	3	2	2	4	4	2	2	1	0	1	2		
Percent of Patients Restrained		9.5%	9.7%	9.5%	10.9%	9.8%	12.3%	8.7%	9.8%	12.4%	9.2%	12.4%	14.3%	3.8%	5.8%	Figure 15
Percent of Patients Secluded		6.1%	5.0%	5.1%	5.1%	3.2%	4.1%	5.3%	5.7%	7.3%	4.6%	6.4%	6.8%	5.4%	2.4%	
Restraint Hours Rate		0.254	0.145	0.118	0.205	0.282	0.296	0.138	0.276	0.206	0.152	0.293	0.327	0.224	0.71	Figure 16
Seclusion Hours Rate		0.148	0.250	0.197	0.150	0.116	0.251	0.188	0.182	0.324	0.132	0.318	0.233	0.207	0.44	
Elopement Rate		0.00	0.00	0.00	0.00	0.12	0.24	0.00	0.12	0.00	0.00	0.00	0.12	0.06	0.13	Figure 17
Medication Variance Rate		1.41	0.12	0.76	0.76	0.48	1.32	0.12	0.61	0.60	0.49	0.53	0.12	0.61		Figure 18
Adverse Drug Reaction Rate		0.00	0.00	0.38	0.13	0.24	0.00	0.00	0.12	0.00	0.00	0.00	0.00	0.07		Figure 19
Missing Med-Admin Documentation		0.34%	0.26%	0.32%	0.27%	0.37%	0.34%	0.28%	0.34%	0.32%	0.29%	0.34%	0.23%	0.31%		Figure 20
Percent of Medication Refusal		6.00%	6.73%	6.34%	6.02%	5.82%	5.35%	5.80%	5.70%	6.48%	5.09%	5.62%	5.61%	5.88%		Figure 21
SiteFM Work Orders		79%	82%	73%	72%	74%	76%	72%	68%	70%	77%	72%	73%	74%		Figure 23
Completed within 3 days		506	565	489	497	501	476	543	410	410	576	529	553	505		
Total SiteFM Work Orders		644	686	669	690	680	629	754	606	589	751	737	760	683		

*   *National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2013, Published in November 2013.*

**   *Percentage of patients returning within 30 days of discharges that occurred during month*

***   *Refer to the next page [UI & Medication]*

Performance **R**elated **I**nformation for **S**taff & **M**anagers

3. Unusual Incident & Medication

Data Source: UI DB,MV DB, ADR DB, and Avatar   *Updated as of 04/20/18*

Category		Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Monthly Average	Total (12mths)	NPR* (Jun-13)
Unusual Incidents (excluding MV)**	Total UIs	140	150	162	136	161	162	188	155	163	153	175	177	160	1922	
	Major UIs Only	97	94	105	95	116	128	134	110	122	101	115	132	112	1349	
	Pt Involved UI Only	120	141	146	121	148	153	174	143	152	140	164	168	148	1770	
	Patient UI Rate	*15.4*	*17.4*	*18.4*	*15.2*	*17.9*	*18.4*	*20.7*	*17.4*	*18.1*	*17.0*	*21.8*	*20.1*		*18.2*	
	Unique Pts Involved in UI	94	92	92	85	97	107	114	90	113	105	107	108	100	1204	
Selected Types of Incidents	Physical Assault	35	47	36	29	39	42	45	27	47	34	50	54	40	485	
	Aggressive Behavior	54	52	50	51	55	55	58	65	57	46	64	64	56	671	
	Psych Emergency	48	47	31	38	39	51	40	47	54	26	49	61	44	531	
	Fall	14	17	21	15	20	31	33	19	25	18	16	19	21	248	
	Injury	24	26	27	23	23	36	25	17	21	23	25	19	24	289	
	Physical Assault Rate	*4.5*	*5.8*	*4.5*	*3.6*	*4.7*	*5.0*	*5.3*	*3.3*	*5.6*	*4.1*	*6.6*	*6.4*		*5.0*	
UI by Severity	Catastrophe	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	High	34	37	24	30	34	39	29	30	32	21	39	37	32	386	
	Medium	43	43	57	51	54	63	54	66	62	45	51	62	54	651	
	Low	63	70	81	55	73	60	105	58	69	87	85	78	74	884	
Physical Assaults by Severity	High	10	20	7	9	15	15	10	8	10	4	17	18	13	143	
	Medium	14	15	16	12	11	14	13	13	19	14	15	20	15	176	
	Low	11	12	13	8	13	13	22	6	18	16	18	16	14	166	
Total Patients who Fell		11	15	19	14	16	27	29	16	23	16	17	18	18	221	
Patient Fall Rate		*1.41*	*1.86*	*2.39*	*1.76*	*1.94*	*3.24*	*3.45*	*1.95*	*2.74*	*1.95*	*2.26*	*2.15*		*2.27*	
Total Staff who Fell		2	4	3	2	2	4	4	2	2	1	0	1	2	27	
Total Patients Injured***		10	18	16	14	17	24	14	16	14	11	12	9	15	175	
Patients with Major Injuries***		1	0	1	3	2	4	2	4	1	3	1	2	2	24	
*Patient Injury Rate***		*0.13*	*0.00*	*0.13*	*0.38*	*0.24*	*0.48*	*0.24*	*0.49*	*0.12*	*0.36*	*0.13*	*0.24*		*0.25*	*0.38*
Total Staff Injured**		12	16	15	15	8	17	14	4	8	13	14	14	13		
Total ULs Documented in Avatar		0	0	0	0	1	2	0	1	0	0	0	1	0	5	
Elopement Rate		*0.00*	*0.00*	*0.00*	*0.00*	*0.12*	*0.24*	*0.00*	*0.12*	*0.00*	*0.00*	*0.00*	*0.12*		*0.06*	*0.13*
Med Variance (MV) Reports**		11	1	6	6	4	11	1	5	5	4	4	1	5	59	
MV Rate		*1.41*	*0.12*	*0.76*	*0.76*	*0.48*	*1.32*	*0.12*	*0.61*	*0.60*	*0.49*	*0.53*	*0.12*		*0.61*	
Adverse Drug Reactions Reports		0	0	3	1	2	0	0	1	0	0	0	0	1	7	
ADR Rate		*0.00*	*0.00*	*0.38*	*0.13*	*0.24*	*0.00*	*0.00*	*0.12*	*0.00*	*0.00*	*0.00*	*0.00*		*0.07*	
Total Med Administrations Scheduled		98941	102677	102672	103289	105056	106921	109486	106186	107084	103991	93275	102811		1242389	
Total Missing Documentations		337	266	327	279	385	367	304	366	344	297	320	233		3825	
Percent of Missing Documentation		*0.34%*	*0.26%*	*0.32%*	*0.27%*	*0.37%*	*0.34%*	*0.28%*	*0.34%*	*0.32%*	*0.29%*	*0.34%*	*0.23%*		*0.31%*	
Total Medication Doses Refused		5935	6907	6509	6215	6114	5720	6347	6052	6935	5298	5242	5771		73045	
Percent of Medication Refusal		*6.00%*	*6.73%*	*6.34%*	*6.02%*	*5.82%*	*5.35%*	*5.80%*	*5.70%*	*6.48%*	*5.09%*	*5.62%*	*5.61%*		*5.88%*	
Total STAT Orders		109	115	64	68	142	109	93	107	112	101	113	181	110		Figure 22
Total STAT Events****		51	53	29	32	68	52	47	53	50	53	65	87	53		
Total Patients with 1+ STAT Events		26	22	18	22	33	28	25	29	29	31	32	43	28		
Total Patients with 3+ STAT Events		5	6	2	3	8	7	5	5	4	5	8	5	5		

*   National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2013, Published in November 2013.

**   Numbers may change if any additional UI report is made after the data run date from UI database (around the 15th of the following month); According to the revised UI policy as of November 4, 2013, a medication variance (MV) incident became no longer considered to be an unusual incident, and a medication or vital sign refusal incident is not longer an UI as of May 2014. UI data for the past 12 months in this report has been updated to reflect this change and reanalyzed in order to show the UI trend in consistent logic.

*** Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of patients injured represents all of the reported injuries including minor injuries treated with first aid alone. However, the patient injury rate considers only the number of patient injuries that required beyond first-aid level treatment based on the NRI definition and the patient injury rate is the number of 'major' patient injuries per every 1000 inpatient days

**** One STAT event may involve more than one STAT order for the same patient. Any orders placed within 20 minute timeframe are considered to belong to one STAT event. All STAT order counts are from Pharmacy only..no LABS orders,etc…

Performance **R**elated **I**nformation for **S**taff & **M**anagers

4. Restraint & Seclusion

Data Source: Restraint/Seclusion Log and UI DB (for # of total events and patients) and Avatar (for patient days/hours)   *Updated as of 04/20/18*

Category		Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Monthly Average	Total (12mths)	NPR* (Jun-13)
Number of Restraint Events	Mechanical	20	14	11	23	31	31	12	25	23	16	23	31	21.7		
	Physical Hold	31	36	29	41	35	41	26	31	34	24	41	52	35.1		
	Total	51	50	40	64	66	72	38	56	57	40	64	83	56.8		
Number of Unique Patients Restrained	Mechanical	9	10	5	9	15	18	8	13	15	9	13	17	11.8		
	Physical Hold	19	19	23	23	16	21	20	18	24	19	24	27	21.1		
	Total	28	29	28	32	31	39	28	31	39	28	37	44	32.8		
Percentage of Patients Restrained**	Mechanical	3.0%	3.4%	1.7%	3.1%	4.8%	5.7%	2.5%	4.1%	4.8%	3.0%	4.3%	5.5%	3.8%		
	Physical Hold	6.4%	6.4%	7.8%	7.8%	5.1%	6.6%	6.2%	5.7%	7.6%	6.2%	8.0%	8.8%	6.9%		
	Total	9.5%	9.7%	9.5%	10.9%	9.8%	12.3%	8.7%	9.8%	12.4%	9.2%	12.4%	14.3%	10.7%		5.8%
Total Restraint Hours (h:mm)**	Mechanical	46:24	24:45	21:18	36:26	53:45	57:05	23:18	51:16	40:12	28:39	49:51	63:19	41:21	496:18	
	Physical Hold	1:09	3:22	1:12	2:41	2:12	2:00	4:34	3:14	1:17	1:18	3:07	2:26	2:22	28:32	
	Total	47:33	28:07	22:30	39:07	55:57	59:05	27:52	54:30	41:29	29:57	52:58	65:45	43:44	524:50	
Restraint Hours Rate**	Mechanical	0.248	0.128	0.112	0.191	0.271	0.286	0.115	0.260	0.200	0.145	0.276	0.315	0.212	5:05	
	Physical Hold	0.006	0.017	0.006	0.014	0.011	0.010	0.023	0.016	0.006	0.007	0.017	0.012	0.012	0:17	
	Total	0.254	0.145	0.118	0.205	0.282	0.296	0.138	0.276	0.206	0.152	0.293	0.327	0.224	5:22	0.71
Number of Seclusion Events		28	34	24	24	16	17	25	28	39	16	38	36	27.1	325	
Number of Unique Patients Secluded		18	15	15	15	10	13	17	18	23	14	19	21	16.5		
Percentage of Patients Secluded		6.1%	5.0%	5.1%	5.1%	3.2%	4.1%	5.3%	5.7%	7.3%	4.6%	6.4%	6.8%	5.4%		2.4%
Total Seclusion Hours (h:mm)		27:44	48:26	37:36	28:36	22:58	50:08	37:54	35:58	65:13	26:06	57:21	46:53	40:24	484:53	
Seclusion Hours Rate		0.148	0.250	0.197	0.150	0.116	0.251	0.188	0.182	0.324	0.132	0.318	0.233		0.207	0.44

*   *National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2013, Published in November 2013.*

** *Restraint data prior to April 2015 includes only mechanical restraints. The Hospital's restraint policy has been revised to consider a physical hold a restraint and data as of April 2015 reflects this change. The duration of each physical hold event is counted as one (1) minute as a physical hold is ordered/used only as a temporary intervention that lasts less than a minute to break up any physical altercations or to administer emergency medications.*

Performance **R**elated **I**nformation for **S**taff & **M**anagers

5. Major Unusual Incidents by Incident Location/Unit

Data Source: UI DB   *Updated as of 04/20/18*

Category		Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Monthly Average	Total (12mths)	Percent
Total Unusual Incidents		*140*	*150*	*162*	*136*	*161*	*162*	*188*	*155*	*163*	*153*	*175*	*177*	*160*	*1922*	*100%*
Incident Location	1A	8	9	20	9	2	11	9	2	11	10	7	15	9	113	6%
	1B	6	13	13	8	25	12	21	18	11	18	7	16	14	168	9%
	1C	32	39	21	23	28	28	16	19	17	15	46	28	26	312	16%
	1D	20	24	15	9	11	29	24	11	25	15	22	24	19	229	12%
	1E	7	5	2	8	16	4	13	10	8	6	12	10	8	101	5%
	1F	9	8	22	29	16	11	24	23	23	21	16	18	18	220	11%
	1G	3	4	2	12	14	15	14	8	21	15	15	12	11	135	7%
	2A	4	1	1	3	2	2	1	4	2	4	4	1	2	29	2%
	2B	2	3	10	2	3	3	5	2	3	3	5	1	4	42	2%
	2C	9	5	7	3	7	10	17	11	11	11	12	10	9	113	6%
	2D	9	13	15	11	7	16	16	22	12	13	13	22	14	169	9%
	TLC	15	9	13	5	11	8	8	6	7	7	11	7	9	107	6%
	Other	16	17	21	14	19	13	20	19	12	15	5	13	15	184	10%
Physical Assault		*35*	*47*	*36*	*29*	*39*	*42*	*43*	*27*	*47*	*34*	*50*	*54*	*40*	*483*	*100%*
Incident Location	1A	1	3	5	0	1	2	0	0	1	1	1	4	2	19	4%
	1B	1	1	3	1	2	3	7	2	2	1	3	3	2	29	6%
	1C	9	19	6	4	9	9	1	2	4	2	7	5	6	77	16%
	1D	6	7	3	5	4	7	8	2	6	3	8	12	6	71	15%
	1E	1	3	0	0	4	0	5	2	3	2	4	3	2	27	6%
	1F	1	3	9	9	8	6	10	7	11	13	8	3	7	88	18%
	1G	2	1	0	3	0	4	1	0	8	2	7	4	3	32	7%
	2A	0	0	0	0	0	0	0	0	1	1	1	0	0	3	1%
	2B	0	0	1	0	1	0	0	2	1	0	0	0	0	5	1%
	2C	3	0	1	0	2	3	5	1	1	3	3	4	2	26	5%
	2D	4	5	6	2	5	6	6	4	5	4	6	10	5	63	13%
	TLC - Intensive	5	0	0	0	2	2	0	1	1	1	0	0	1	12	2%
	TLC - Transitional	1	2	1	1	0	0	0	0	2	1	2	6	1	16	3%
	Other	1	3	1	4	1	0	0	4	1	0	0	0	1	15	3%

Performance **R**elated **I**nformation for **S**taff & **M**anagers

5. Major Unusual Incidents by Incident Location/Unit

Data Source: UI DB   *Updated as of 04/20/18*

Category		Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Monthly Average	Total (12mths)	Percent
Aggressive Behavior		*54*	*52*	*50*	*51*	*55*	*55*	*58*	*65*	*57*	*46*	*64*	*64*	*56*	*671*	*100%*
Incident Location	1A	0	1	2	2	0	1	0	1	1	1	1	1	1	11	2%
	1B	0	3	4	1	3	0	1	1	0	0	0	3	1	16	3%
	1C	17	13	7	9	13	13	11	11	8	7	22	17	12	148	31%
	1D	11	17	9	3	4	18	12	6	17	11	10	9	11	127	26%
	1E	3	0	0	3	7	2	2	5	2	2	3	2	3	31	6%
	1F	5	5	10	16	4	4	11	14	7	5	4	11	8	96	20%
	1G	1	1	0	4	7	7	3	3	8	7	5	4	4	50	10%
	2A	2	1	0	1	1	0	0	1	0	0	2	0	1	8	2%
	2B	0	0	2	0	0	1	1	0	0	0	3	0	1	7	1%
	2C	4	2	4	0	2	2	6	5	5	3	5	5	4	43	9%
	2D	4	4	3	5	1	5	4	12	5	8	5	9	5	65	13%
	TLC - Intensive	1	2	2	0	2	1	1	2	1	0	2	1	1	15	3%
	TLC - Transitional	2	0	1	2	5	1	2	0	0	0	0	0	1	13	3%
	Other	4	3	6	5	6	0	4	4	3	2	2	2	3	41	8%
Psych Emergency		*48*	*47*	*31*	*38*	*39*	*51*	*40*	*47*	*54*	*26*	*49*	*61*	*44*	*531*	*100%*
Incident Location	1A	0	0	0	0	0	0	0	0	0	1	1	1	0	3	1%
	1B	0	2	1	0	0	0	3	0	0	0	0	0	1	6	1%
	1C	23	19	6	10	11	13	5	10	9	3	11	9	11	129	27%
	1D	9	14	7	5	5	14	10	5	17	6	10	15	10	117	24%
	1E	3	1	0	2	5	2	0	0	0	1	3	3	2	20	4%
	1F	3	3	9	11	6	4	12	16	12	7	6	8	8	97	20%
	1G	2	1	0	4	7	10	2	0	7	3	7	5	4	48	10%
	2A	0	1	0	2	0	0	0	1	0	0	0	0	0	4	1%
	2B	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%
	2C	2	0	1	0	1	2	3	1	5	2	3	6	2	26	5%
	2D	5	5	7	4	2	4	5	11	0	2	7	12	5	64	13%
	TLC - Intensive	1	1	0	0	0	0	0	0	1	0	1	1	0	5	1%
	TLC - Transitional	0	0	0	0	1	2	0	0	1	0	0	0	0	4	1%
	Other	0	0	0	0	1	0	0	3	2	1	0	1	1	8	2%

Office of Statistics and Reporting (OSR), Saint Elizabeths Hospital

Performance **R**elated **I**nformation for **S**taff & **M**anagers

5. Major Unusual Incidents by Incident Location/Unit

Data Source: UI DB   *Updated as of 04/20/18*

Category		Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Monthly Average	Total (12mths)	Percent
Fall		*14*	*17*	*21*	*15*	*20*	*31*	*33*	*19*	*25*	*18*	*16*	*19*	*21*	*248*	*100%*
Incident Location	1A	4	4	6	2	1	6	7	1	4	1	1	6	4	43	17%
	1B	0	2	1	2	8	5	8	8	7	7	3	5	5	56	23%
	1C	1	1	4	1	4	2	1	1	1	0	3	1	2	20	8%
	1D	1	2	0	0	0	2	1	0	2	0	2	1	1	11	4%
	1E	1	1	0	2	2	0	2	0	2	1	1	1	1	13	5%
	1F	1	0	1	1	1	2	0	1	3	0	1	0	1	11	4%
	1G	0	2	1	1	0	1	2	2	3	1	3	1	1	17	7%
	2A	1	0	0	2	0	1	1	1	0	1	1	0	1	8	3%
	2B	2	1	3	1	0	2	3	0	0	2	1	0	1	15	6%
	2C	1	0	0	1	1	3	2	0	0	3	0	0	1	11	4%
	2D	0	1	2	2	0	4	1	2	2	0	0	2	1	16	6%
	TLC - Intensive	0	2	0	0	1	0	0	0	1	0	0	0	0	4	2%
	TLC - Transitional	0	0	1	0	2	1	1	1	0	0	0	0	1	6	2%
	Other	2	1	2	0	0	2	4	2	0	2	0	2	1	17	7%
Physical Injury		*24*	*26*	*27*	*23*	*23*	*36*	*25*	*17*	*21*	*23*	*25*	*19*	*24*	*289*	*100%*
Incident Location	1A	4	5	3	3	0	3	1	1	3	3	2	2	3	30	10%
	1B	0	1	4	1	1	4	1	4	3	2	2	1	2	24	8%
	1C	4	8	4	1	5	6	1	2	0	3	3	1	3	38	13%
	1D	2	2	1	3	3	7	4	1	2	2	4	6	3	37	13%
	1E	2	2	0	2	2	0	4	1	0	1	0	1	1	15	5%
	1F	1	0	5	4	1	3	3	1	5	4	4	0	3	31	11%
	1G	1	1	0	4	3	0	2	0	4	1	3	1	2	20	7%
	2A	0	0	0	0	1	0	0	0	0	1	0	0	0	2	1%
	2B	0	0	0	0	0	0	2	1	0	0	1	0	0	4	1%
	2C	3	0	1	0	0	2	1	0	0	1	1	3	1	12	4%
	2D	2	4	6	2	5	7	4	2	1	1	3	4	3	41	14%
	TLC - Intensive	2	2	0	0	1	0	0	0	1	0	0	0	1	6	2%
	TLC - Transitional	0	0	1	0	1	1	0	1	1	1	1	0	1	7	2%
	Other	3	1	2	3	0	3	2	3	1	3	1	0	2	22	8%

* *Not every incident is a major incident. This counts only those incidents that were classified to be major based on the policy.*

Performance Related Information for Staff & Managers

6A. Demographic Information of Individuals in Care

Data Source: Avatar   *Updated as of 04/20/18*

Category	Sub-group	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Monthly Average	Percent*
Total Active (on Roll) at End of Month*		**261**	**265**	**263**	**257**	**281**	**279**	**280**	**279**	**273**	**270**	**273**	**275**	**271**	
Gender	Female	74	77	77	76	81	81	83	83	79	76	76	81	**79**	**29.0%**
	Male	187	188	186	181	200	199	197	196	194	194	197	194	**193**	**71.0%**
Age	*Median Age (Years)*	*55 yrs*	*55 yrs*	*53 yrs*	*53 yrs*	*52 yrs*	*52 yrs*	*54 yrs*	*54 yrs*	*54 yrs*	*54 yrs*	*54 yrs*	*54 yrs*	*54 yrs*	**Figure 24**
	<30 years old	31	32	33	34	48	47	40	35	40	42	43	47	**39**	**14.5%**
	>=30 and <40 years old	37	35	39	40	44	45	43	46	42	37	33	33	**40**	**14.6%**
	>=40 and <50 years old	27	35	35	34	29	29	27	28	29	29	30	33	**30**	**11.2%**
	>=50 and <60 years old	66	62	57	52	62	61	62	59	54	57	59	55	**59**	**21.7%**
	>=60 years old	100	101	99	97	98	98	108	111	108	105	108	107	**103**	**38.1%**
Legal Status of Individuals on Roll at End of Month	Emergency	11	15	15	15	22	14	16	15	17	22	20	18	**17**	**6.1%**
	Inpatient Commitment	38	37	40	36	36	38	40	40	39	43	44	46	**40**	**14.6%**
	Outpatient Commitment	20	16	15	17	15	24	20	20	19	18	19	20	**19**	**6.8%**
	Voluntary	25	27	25	26	26	26	24	24	23	24	25	23	**25**	**9.2%**
	Non-Protesting	0	0	0	0	0	0	0	0	0	0	0	0	**0**	**0.0%**
	Civil Sub-total	*94*	*95*	*95*	*94*	*99*	*102*	*100*	*99*	*98*	*107*	*108*	*107*	*100*	*36.8%*
	DC Exam	58	54	58	55	62	62	70	77	80	69	69	69	**65**	**24.0%**
	Mentally Incompetent	37	45	40	37	51	47	43	36	28	25	26	28	**37**	**13.6%**
	Forensic Pre-trial Sub-total	*95*	*99*	*98*	*92*	*113*	*109*	*113*	*113*	*108*	*94*	*95*	*97*	*102*	*37.7%*
	NGBRI - DC	62	61	59	60	58	58	57	57	56	57	57	57	**58**	**21.5%**
	NGBRI - US	5	5	5	5	5	5	4	4	4	4	5	5	**5**	**1.7%**
	NGBRI - VI	1	1	1	1	1	1	1	1	1	1	1	1	**1**	**0.4%**
	Dual Commitment	1	1	1	1	1	1	1	1	1	1	1	1	**1**	**0.4%**
	Post Trial Mental Exam PTME	0	0	0	0	0	0	0	0	0	1	1	1	**0**	**0.1%**
	Sexual Psychopath (Miller Act)	3	3	3	3	3	3	3	3	3	3	3	3	**3**	**1.1%**
	Forensic Post-trial Sub-total	*72*	*71*	*69*	*70*	*68*	*68*	*66*	*66*	*65*	*67*	*68*	*68*	*68*	*25.1%*
Length of Stay	<30 Days	31	34	29	30	56	51	42	37	35	32	34	36	**37**	**13.7%**
	>=30 ~ <365 Days	105	104	106	99	100	103	109	114	109	108	109	112	**107**	**39.3%**
	>= 1 Year & < 2 Years	19	21	22	24	22	23	27	26	26	27	26	25	**24**	**8.8%**
	>= 2 Years & < 5 Years	36	36	36	34	33	33	32	33	34	33	33	31	**34**	**12.4%**
	>= 5 Years & < 20 Years	38	38	38	38	38	38	39	37	37	38	40	41	**38**	**14.1%**
	>= 20 Years	32	32	32	32	32	32	31	32	32	32	31	30	**32**	**11.7%**
	Median LOS (Days)	**341 d**	**329 d**	**344 d**	**347 d**	**274 d**	**284 d**	**278 d**	**272 d**	**298 d**	**325 d**	**316 d**	**278 d**	**307 d**	**Figure 25**
	Median LOS - Civil	498 d	406 d	423 d	411 d	406 d	390 d	388 d	413 d	449 d	454 d	469 d	484 d	432 d	
	Median LOS - Pre-trial	79 d	75 d	77 d	97 d	56 d	52 d	68 d	65 d	74 d	81 d	78 d	64 d	72 d	
	Median LOS - Post-trial	4688 d	4810 d	4868 d	4885 d	5507 d	5509 d	5568 d	5007 d	5052 d	5055 d	4768 d	4526 d	5020 d	
	Average LOS (Days)	**2296 d**	**2260 d**	**2287 d**	**2345 d**	**2154 d**	**2163 d**	**2111 d**	**2107 d**	**2167 d**	**2206 d**	**2165 d**	**2099 d**	**2197 d**	
	Average LOS - Civil	1658 d	1652 d	1662 d	1664 d	1607 d	1566 d	1602 d	1628 d	1669 d	1558 d	1563 d	1550 d	1615 d	
	Average LOS - Pre-trial	185 d	181 d	188 d	206 d	151 d	152 d	160 d	165 d	170 d	173 d	178 d	171 d	173 d	
	Average LOS - Post-trial	5913 d	5971 d	6162 d	6102 d	6310 d	6312 d	6251 d	6181 d	6295 d	6150 d	5956 d	5793 d	6116 d	

*   *Counts the total number of individuals who are on the hospital roll at end of each month. This number serves as denominator to calculate percentage of each group.*

Performance **R**elated **I**nformation for **S**taff & **M**anagers

6B. Demographic Information of Individuals in Care

Data Source: Avatar   *Updated as of 04/20/18*

Category	Sub-group	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Monthly Average	Percent*
Total Active (on Roll) at End of Month*		261	265	263	257	281	279	280	279	273	270	273	275	271	
Gender	Female	28%	29%	29%	30%	29%	29%	30%	30%	29%	28%	28%	29%	29%	
	Male	72%	71%	71%	70%	71%	71%	70%	70%	71%	72%	72%	71%	71%	
Age	*Median Age (Years)*	*55 yrs*	*55 yrs*	*53 yrs*	*53 yrs*	*52 yrs*	*52 yrs*	*54 yrs*	*54 yrs*	*54 yrs*	*54 yrs*	*54 yrs*	*54 yrs*	*54 yrs*	
	<30 yrs	12%	12%	13%	13%	17%	17%	14%	13%	15%	16%	16%	17%	14%	
	>=30 and <40 yrs	14%	13%	15%	16%	16%	16%	15%	16%	15%	14%	12%	12%	15%	
	>=40 and <50 yrs	10%	13%	13%	13%	10%	10%	10%	10%	11%	11%	11%	12%	11%	
	>=50 and <60 yrs	25%	23%	22%	20%	22%	22%	22%	21%	20%	21%	22%	20%	22%	
	>=60 yrs	38%	38%	38%	38%	35%	35%	39%	40%	40%	39%	40%	39%	38%	
Legal Status of Individuals on Roll at End of Month	Emergency	4%	6%	6%	6%	8%	5%	6%	5%	6%	8%	7%	7%	6%	
	Inpatient Commitment	15%	14%	15%	14%	13%	14%	14%	14%	14%	16%	16%	17%	15%	
	Outpatient Commitment	8%	6%	6%	7%	5%	9%	7%	7%	7%	7%	7%	7%	7%	
	Voluntary	10%	10%	10%	10%	9%	9%	9%	9%	8%	9%	9%	8%	9%	
	Non-Protesting	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
	Civil Sub-total	*36%*	*36%*	*36%*	*37%*	*35%*	*37%*	*36%*	*35%*	*36%*	*40%*	*40%*	*39%*	*37%*	
	DC Exam	22%	20%	22%	21%	22%	22%	25%	28%	29%	26%	25%	25%	24%	
	Mentally Incompetent	14%	17%	15%	14%	18%	17%	15%	13%	10%	9%	10%	10%	14%	
	Forensic Pre-trial Sub-total	*36%*	*37%*	*37%*	*36%*	*40%*	*39%*	*40%*	*41%*	*40%*	*35%*	*35%*	*35%*	*38%*	
	NGBRI - DC	24%	23%	22%	23%	21%	21%	20%	20%	21%	21%	21%	21%	21%	
	NGBRI - US	2%	2%	2%	2%	2%	2%	1%	1%	1%	1%	2%	2%	2%	
	NGBRI - VI	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
	Dual Commitment	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
	Sexual Psychopath (Miller Ac	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	
	Forensic Post-trial Sub-total	*28%*	*27%*	*26%*	*27%*	*24%*	*24%*	*24%*	*24%*	*24%*	*25%*	*25%*	*25%*	*25%*	
Length of Stay	*Median LOS (Days)*	*341 d*	*329 d*	*344 d*	*347 d*	*274 d*	*284 d*	*278 d*	*272 d*	*298 d*	*325 d*	*316 d*	*278 d*	*307 d*	
	Average LOS (Days)	*2296 d*	*2260 d*	*2287 d*	*2345 d*	*2154 d*	*2163 d*	*2111 d*	*2107 d*	*2167 d*	*2206 d*	*2165 d*	*2099 d*	*2197 d*	
	<30 days	12%	13%	11%	12%	20%	18%	15%	13%	13%	12%	12%	13%	14%	
	>=30 days & <365 days	40%	39%	40%	39%	36%	37%	39%	41%	40%	40%	40%	41%	39%	
	>= 1 year & < 2 years	7%	8%	8%	9%	8%	8%	10%	9%	10%	10%	10%	9%	9%	
	>= 2 years & < 5 years	14%	14%	14%	13%	12%	12%	11%	12%	12%	12%	12%	11%	12%	
	>= 5 years & < 20 years	15%	14%	14%	15%	14%	14%	14%	13%	14%	14%	15%	15%	14%	
	>= 20 years	12%	12%	12%	12%	11%	11%	11%	11%	12%	12%	11%	11%	12%	

* *Counts the total number of individuals who are on the hospital roll at end of each month. This number serves as denominator to calculate percentage of each group.*