

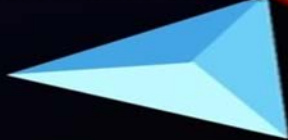


**Government of the District of Columbia
Department of Behavioral Health (DBH)**



PRISM

Performance Related Information for Staff and Managers



March 2017

Office of Statistics and Reporting (OSR), 4/19/2017

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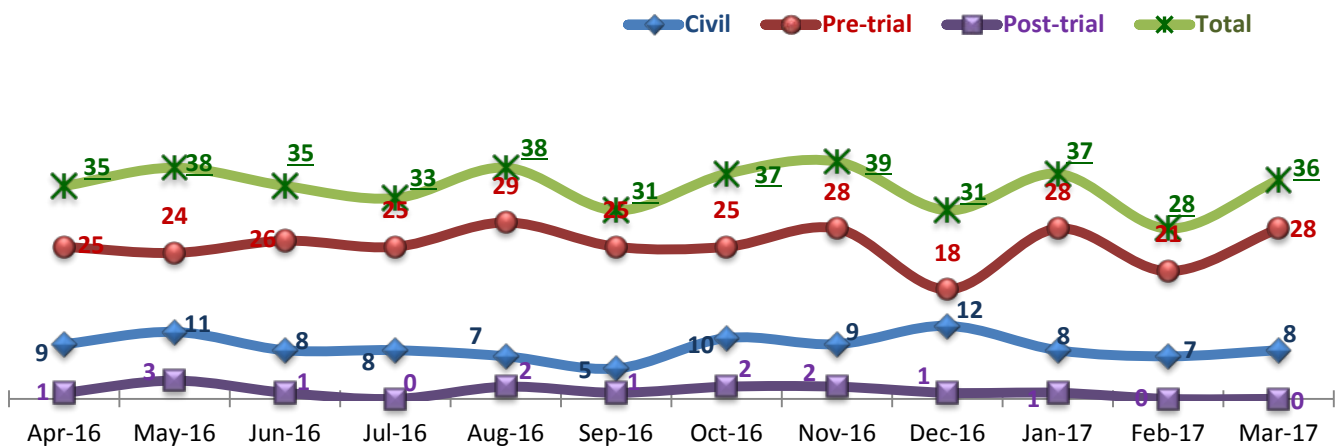
Data Disclaimer

The primary source of data extracted and analyzed herein is Avatar, the Saint Elizabeths Hospital’s electronic medical record system. Additional data source includes, but is not limited to, the Hospital’s Unusual Incident Database and SiteFM. Data reflects information as entered in each system by users. The Office of Statistics and Reporting (OSR) has made reasonable efforts to ensure that data and its accompanying information are as accurate and up-to-date as possible at the time of analysis and publication but does not guarantee the accuracy, reliability, or completeness of data. The OSR is not liable for any misinterpretation or misuse of the data. Use of any information from PRISM must be fully acknowledged and/or cited. Use of PRISM data for anything other than patient care determinations or management of the services provided within the hospital (including external publications, research papers, presentations, etc.) is prohibited without written permission from the Chief Quality and Data Manager Officer at the Saint Elizabeths Hospital.

Key Trends: Admissions, Discharges, Transfers, Census, and Readmissions (1~5)

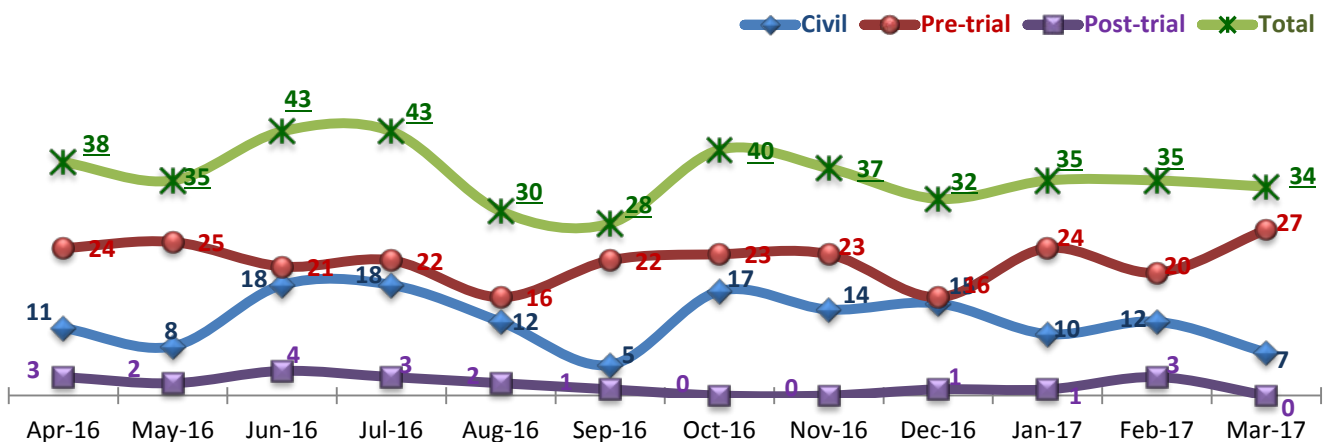
- For the last 5 months, total admissions have gone up one month and down the next, going in the very opposite direction of the previous month. The 36 admissions in March represent a 29% increase over February and is one more than the average admissions in the last 12 months.
- Of the 36 admissions in March, 10 were discharged during the month.
- The number of discharges over the last 3 months has been flat with 35 in both January and February and 34 in March.
- The Average Daily Census has been decreasing rather steadily since November 2016. Since then it has fallen three percent dropping from 270 to 263.
- There were more pre-trial admissions in March than at any other time since the inception of monitoring the measure (FY14). This month shows 3 pre-trial admissions, representing 15% of overall 30-day readmissions.

1. Admissions to SEH



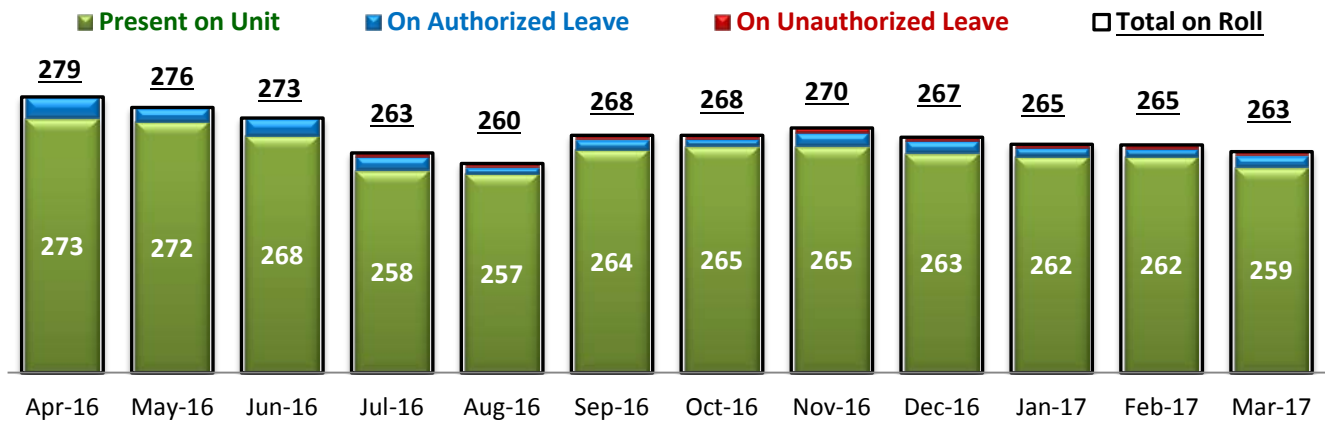
* Number of admissions to SEH inpatient program, including transfers from forensic outpatient to inpatient program.

2. Discharges from SEH



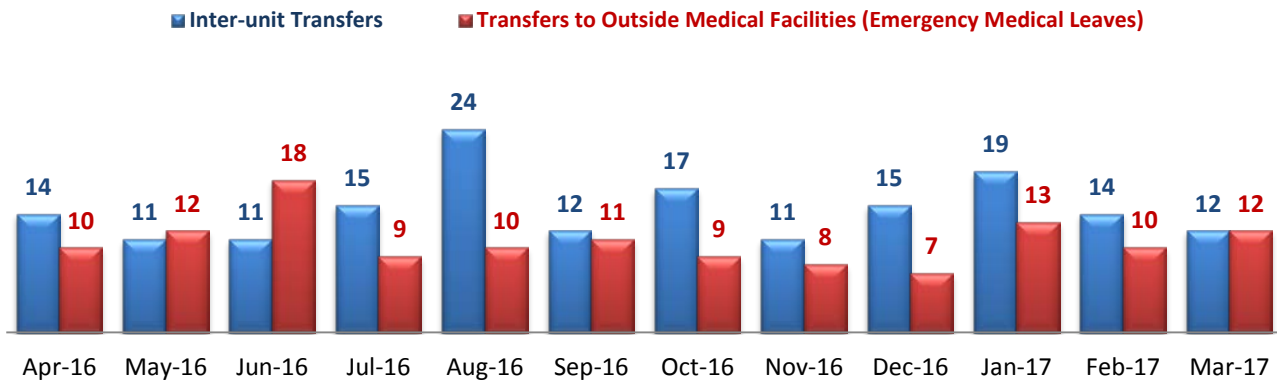
* Number of discharges from SEH inpatient program, including transfers from inpatient to forensic outpatient program.

3. Average Daily Census



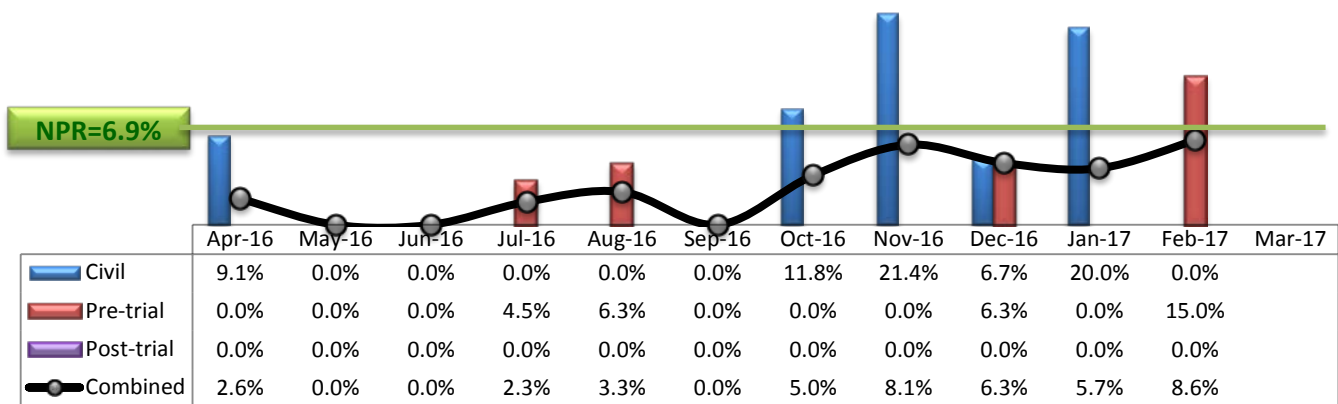
* Data above is the daily average number of individuals counted at 11:59 PM every day during each month.

4. Transfers



* Number of inter-unit transfers that occurred during month and number of emergency medical leaves that were initiated during month.

5. 30-Day Readmission Rate



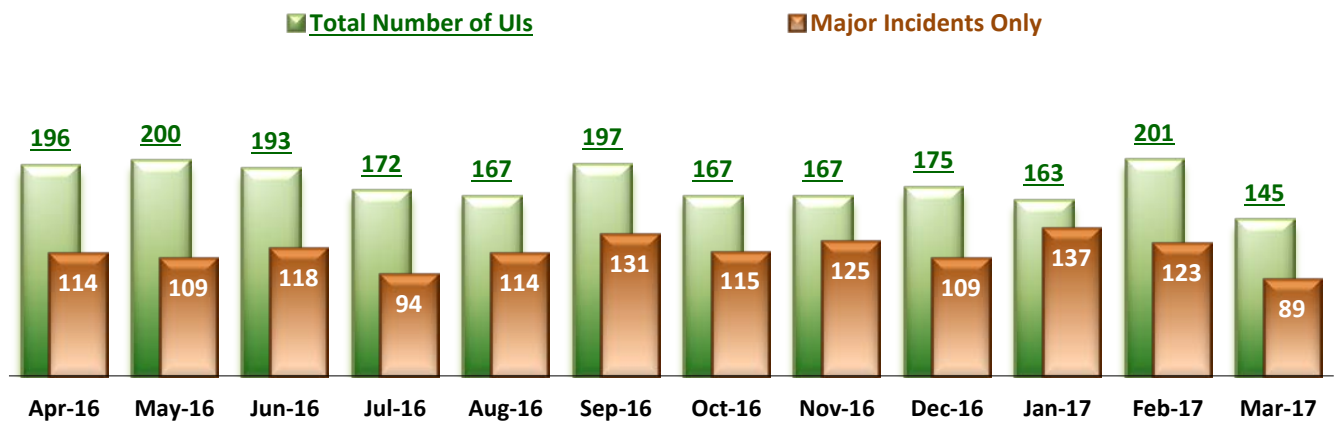
* Percent of discharges that returned to SEH within 30 days of discharges. It does not include those who may have been re-hospitalized at another psychiatric facility. This measure requires 30-day observation following discharge.

** The post-trial denominators (discharges) per month range only between one and six, making the monthly re-admission rate high when there is any. For example, in December 2014, there was only one post-trial discharge, which was readmitted within 30 days. Thus, the 30-day readmission rate for post-trial discharge at that time was 100%.

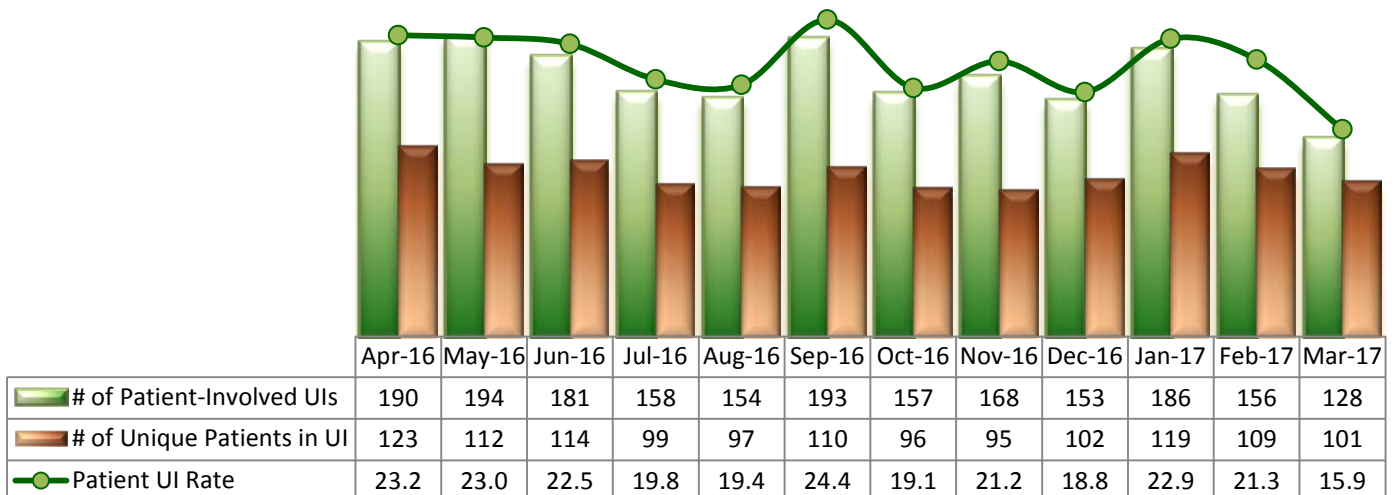
Key Trends: Unusual Incidents (6~17)

- Total reported Unusual Incidents (UIs) were down in March by more than 25% from February. In March the Hospital recorded 145 UIs, the fewest in any single month since December 2015 and the second fewest ever.
- Over the last 2 months, major UIs decreased by 10% from January to February, then by 28% in March.
- The most frequently occurring UIs were those involving: Aggressive Behavior (46); Emergency Involuntary Medications (41); Physical Assaults (39); Psychiatric Emergency (27); Seclusion (22).
- In March, every 1,000 inpatient days produced 15.9 patient-related UIs. This represents a rate decrease of 6 UIs from February 2017 as well as from the same time last year (March 2016).
- Although admissions increased, the patient UI rate decreased in March. In previous years, UIs increased generally as admissions rose.
- Both the number of high and the number medium severity UIs decreased. In contrast, the number of low severity UIs increased despite the decline in the total reported UIs in March.
- High severity UIs involving physical assaults matched its second lowest total in the past 16 months (Dec. 2015). In that time span, these types of UI reached as high as 17.
- There were no staff falls in March.

6. Unusual Incidents

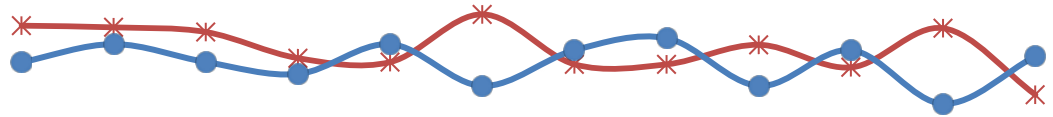


7. Patient-Involved Unusual Incidents



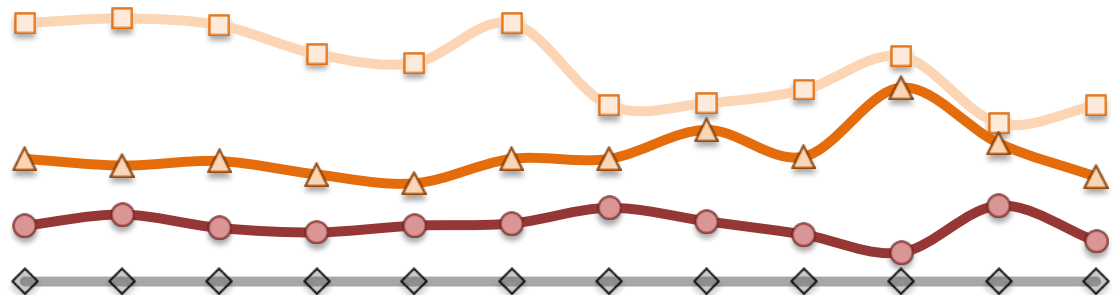
* The patient UI rate is the number of patient-involved unusual incidents reported for every 1000 inpatient days.

8. Admissions vs. Patient UI Rate



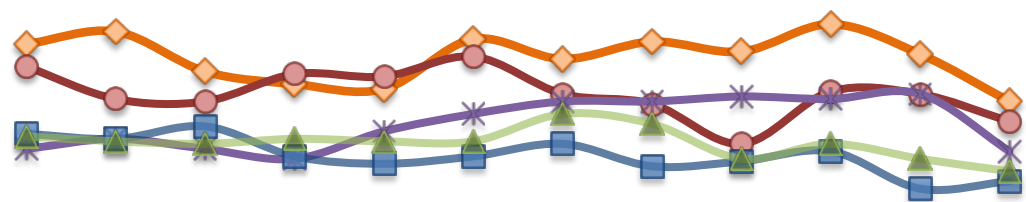
	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
—*— Patient UI Rate	23.2	23.0	22.5	19.8	19.4	24.4	19.1	19.1	21.2	18.8	22.9	15.9
—●— Admission	35	38	35	33	38	31	37	39	31	37	28	36

9. Unusual Incidents by Severity



	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
□ 1) Low	116	118	115	102	98	116	79	80	86	101	71	79
△ 2) Medium	55	52	54	48	44	55	55	68	56	87	62	47
● 3) High	25	30	24	22	25	26	33	27	21	13	34	18
◇ 4) Catstrp	0	0	0	0	0	0	0	0	0	0	0	0
Total UI	196	200	193	172	167	197	167	175	163	201	168	144

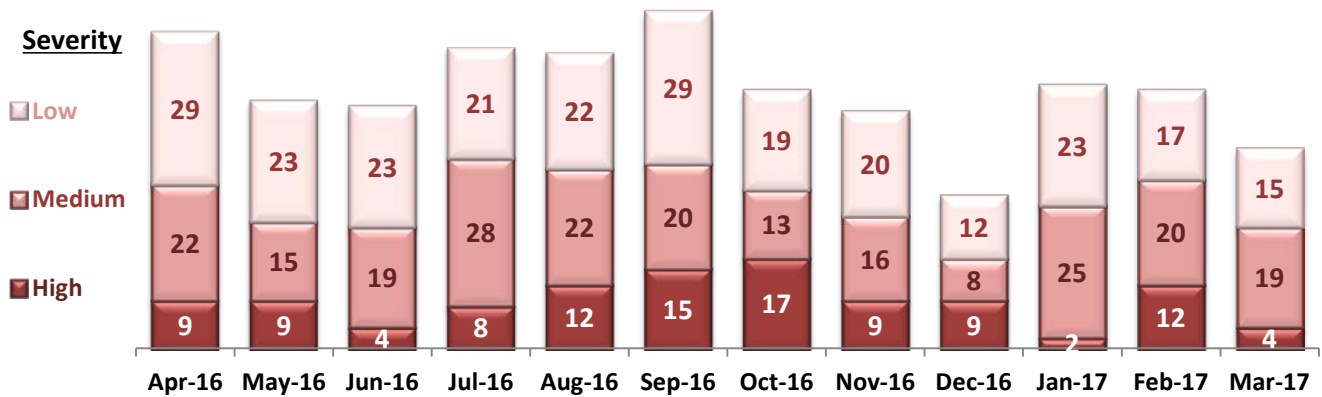
10. Selected Types of Incidents



	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
◆ Aggressive Behavior	69	74	58	53	51	71	63	70	66	77	65	46
● Physical Assault	60	47	46	57	56	64	49	45	29	50	49	38
* Pysch Emerg.	27	31	27	23	34	41	46	46	48	47	49	26
■ Fall	33	31	36	24	21	24	29	20	22	26	11	14
▲ Injury	32	30	29	31	30	30	41	37	23	29	23	18

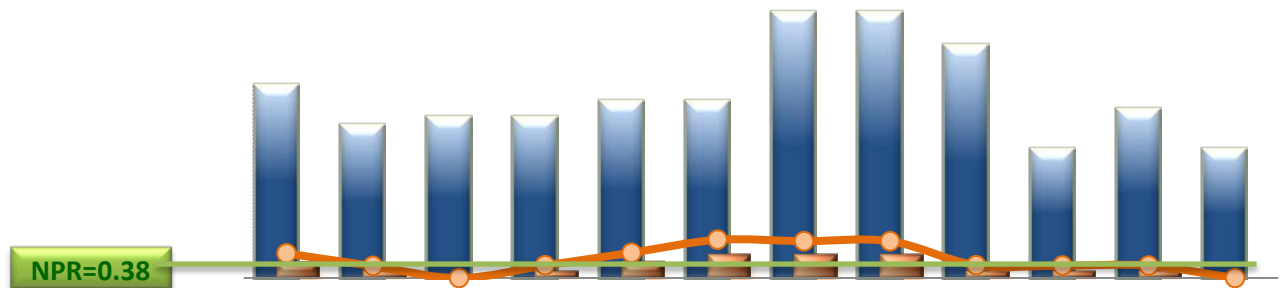
* These are incident types that are frequently reported. Some incidents may be counted in multiple categories. For example, a physical assault incident that accompanied psychiatric emergency and injury is counted under psychiatric emergency and injury as well as under physical assault. Injury is broadly defined to include any type of injury, regardless of the cause or severity level.

11. Physical Assaults by Severity



* Any physical assault that accompanies a code 13 or results in extensive injury needing off-unit treatment or transfer to ER is considered to be high severity; any physical assault that causes a minor injury that can be treated on unit is considered to be medium severity; and physical assault events that result in no injury are considered to be low severity.

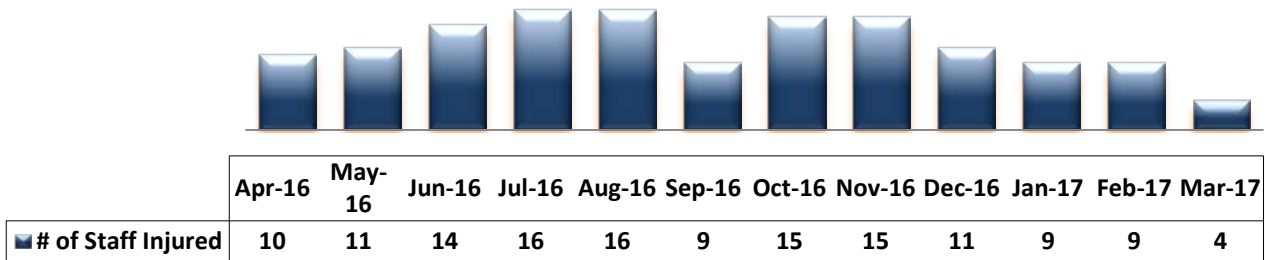
12. Patient Injuries



	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
Total Pts Injured	24	19	20	20	22	22	33	33	29	16	21	16
Major Pt Injuries*	2	1	0	1	2	3	3	3	1	1	1	0
Patient Injury Rate	0.24	0.12	0.00	0.13	0.25	0.38	0.37	0.37	0.13	0.12	0.12	0.00

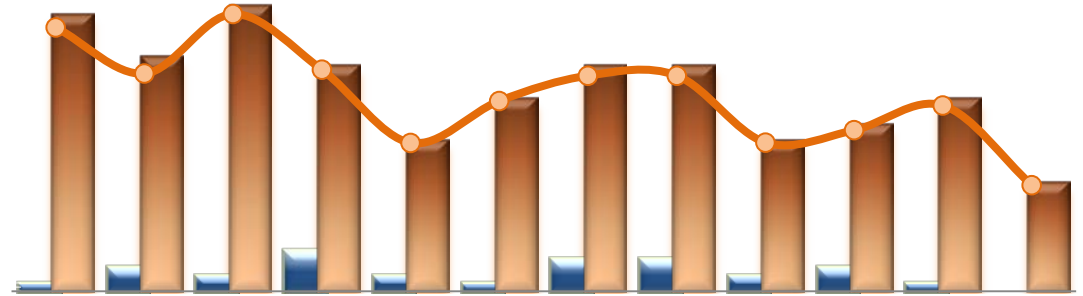
* Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of patients injured represents all of the reported injuries including minor injuries treated with first aid alone. However, the patient injury rate considers only the number of patient injuries that are required beyond first-aid level treatment based on the NRI definition and the patient injury rate is the number of 'major' patient injuries per every 1000 inpatient days

13. Staff Injuries



* Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of staff injured represents all of the reported staff injuries including minor injuries treated with first aid alone.

14. Patient and Staff Falls



	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
Total Staff who Fell	1	3	2	5	2	1	4	4	2	3	1	0
Total Patients who Fell	33	28	34	27	18	23	27	27	18	20	23	13
Patient Fall Rate	4.02	3.32	4.23	3.38	2.26	2.90	3.29	3.29	2.27	2.46	2.83	1.62

* The patient fall rate is the number of patient falls per every 1000 inpatient days.

15. Percent of Patients Restrained or Secluded



	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
Restraint	10.6%	7.1%	9.0%	10.3%	9.8%	8.4%	9.8%	9.8%	6.9%	9.4%	8.9%	8.4%
Seclusion	4.2%	4.2%	2.2%	4.7%	4.7%	6.4%	5.9%	5.9%	4.6%	3.3%	4.9%	5.4%

* Percent of unique patients who were restrained at least once and percent of unique patients who were secluded at least once. The denominator includes all individuals who were served in care 1+ day during month.

16. Restraint Hours Rate & Seclusion Hours Rate

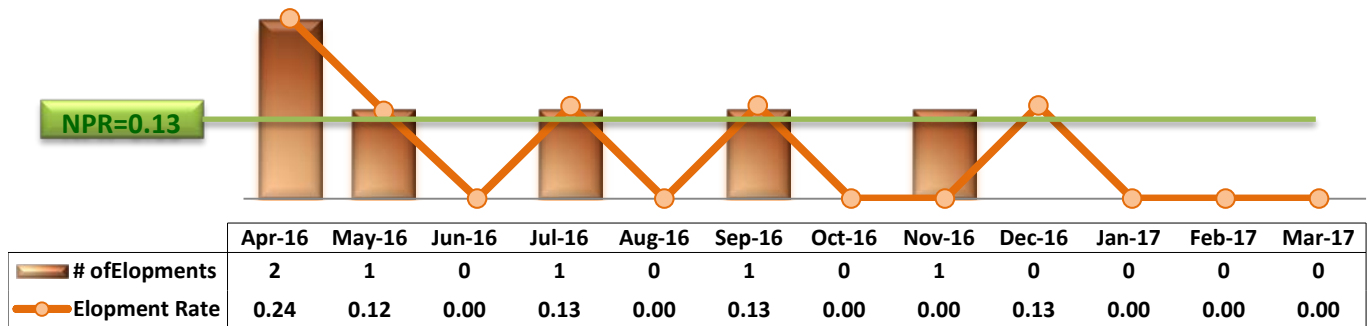


	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
Restraint	0.207	0.104	0.218	0.154	0.100	0.164	0.162	0.162	0.209	0.191	0.147	0.087
Seclusion	0.196	0.137	0.078	0.125	0.121	0.195	0.108	0.108	0.214	0.123	0.182	0.096

* Restraint/Seclusion Hours Rate: Number of hours spent in restraint/seclusion for every 1000 inpatient hours.

** The duration of each physical hold event is counted as 1 minute as a physical hold is ordered and used only as a temporary intervention that lasts less than a minute to break up any physical conflicts or to administer emergency medications.

17. Elopements

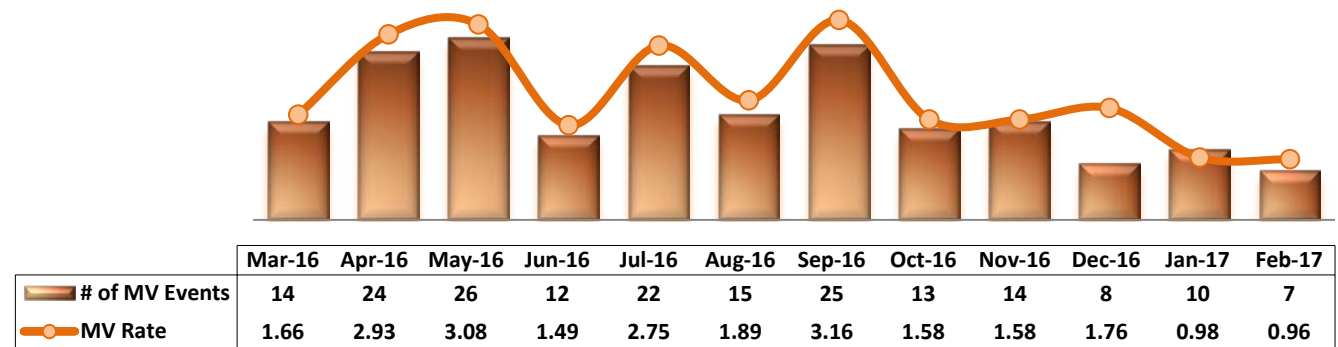


* Data herein counts the number of unauthorized leaves for any duration that were initiated during month and were recorded in Avatar. The elopement rate is the number of those unauthorized leaves that occurred for every 1000 inpatient days.

Key Trends: Medication Documentation, MV, ADR, and STAT (18~22)

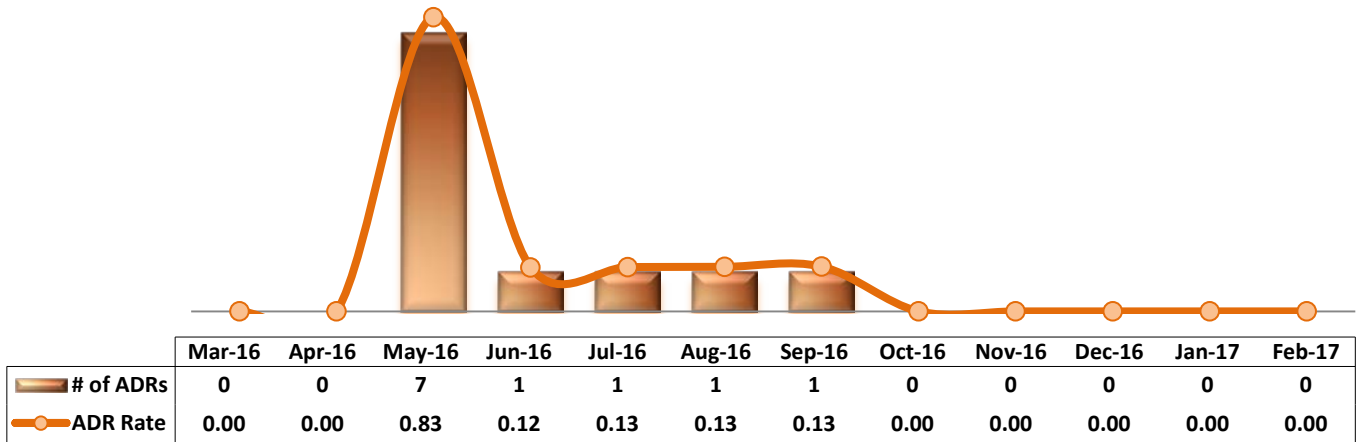
- Due to an administrative issue, the Medication Variance and the Adverse Drug Reaction data could not be compiled this month.
- Since falling below 6% in December 2016, the medication refusal rate has approached but not reached that level again this year.

18. Reported Medication Variance Events



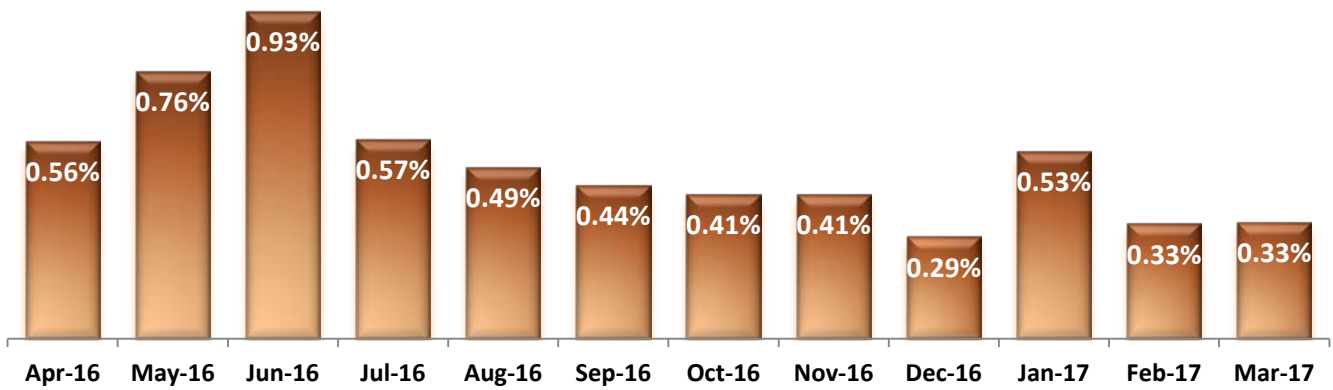
* MV Rate: Number of reported medication variance events that occurred for every 1000 inpatient days.

19. Reported Adverse Drug Reactions

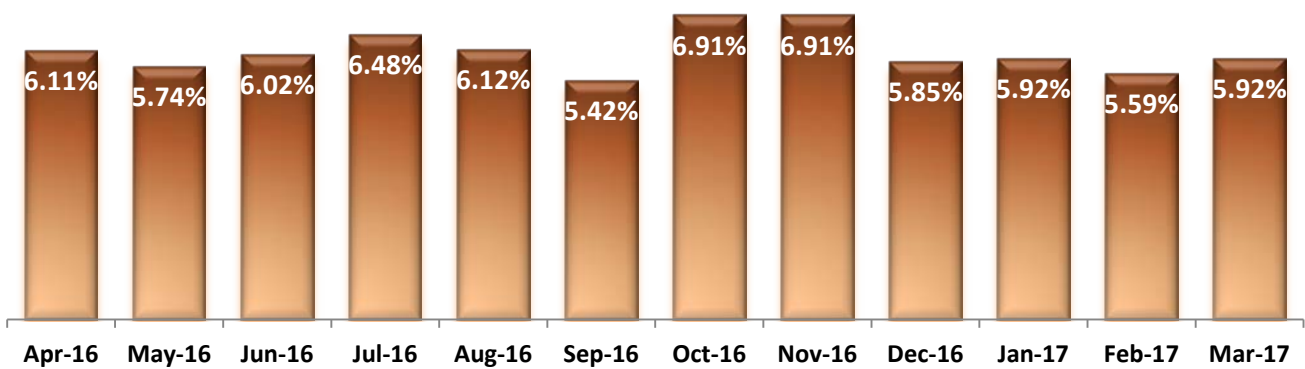


* ADR Rate: Number of reported adverse drug reaction events that occurred for every 1000 inpatient days.

20. Percent of Missing Documentation on Med-Administration

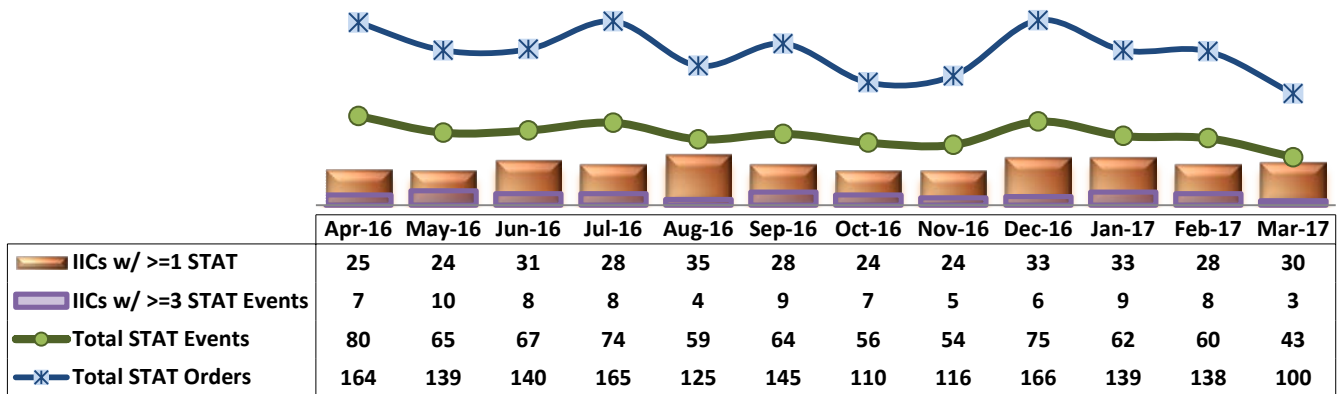


21. Medication Refusal Rate*



* Medication Refusal Rate: the number of refused medication doses divided by the total number of doses scheduled for administration.

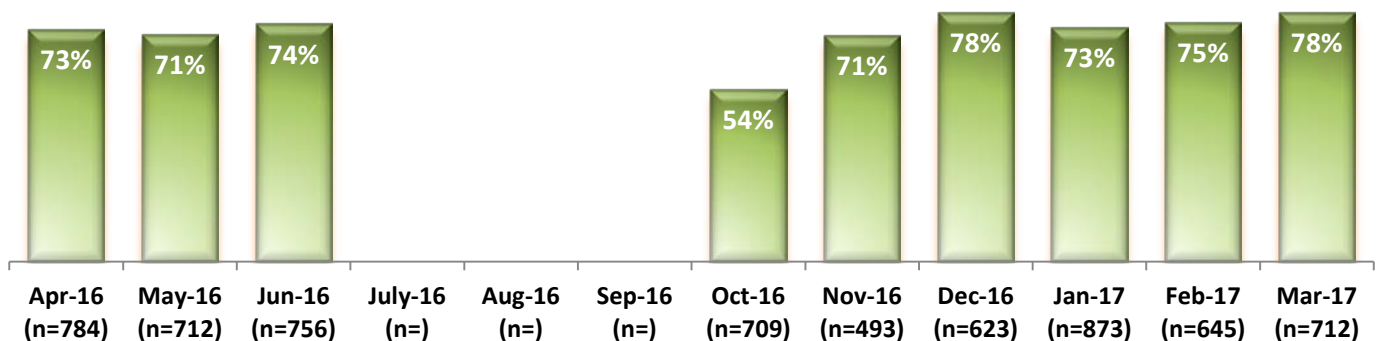
22. Number of STAT Events and Individuals Involved



Key Trends: Environment of Care (23)

- The SiteFM staff received 712 work orders in March and completed 78% (555) of the orders within 3 days. There were 607 orders completed within 1 week (7 days).
- Of the 712 orders during the month, 41 (6%) were classified as 'urgent'.
- There were 146 work orders specified as orders for regular supplies while 100 orders were for medical supplies. Of the 14 different categories of work orders submitted, the least amount of worker orders (just 1) were categorized as Transportation related.

23. Percentage of SiteFM Work Orders Completed within 3 Days



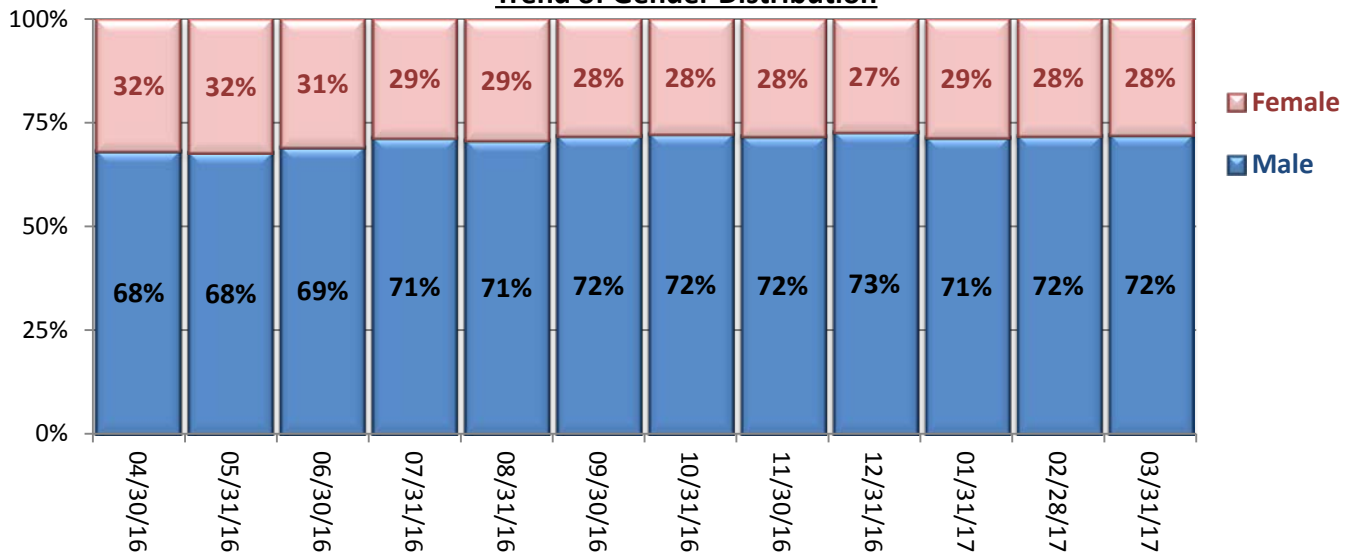
*Data for July'16~Sep'16 is unavailable due to a technical issue with the SiteFM database

Key Trends: Demographics, Legal Status, and Length of Stay (24-25)

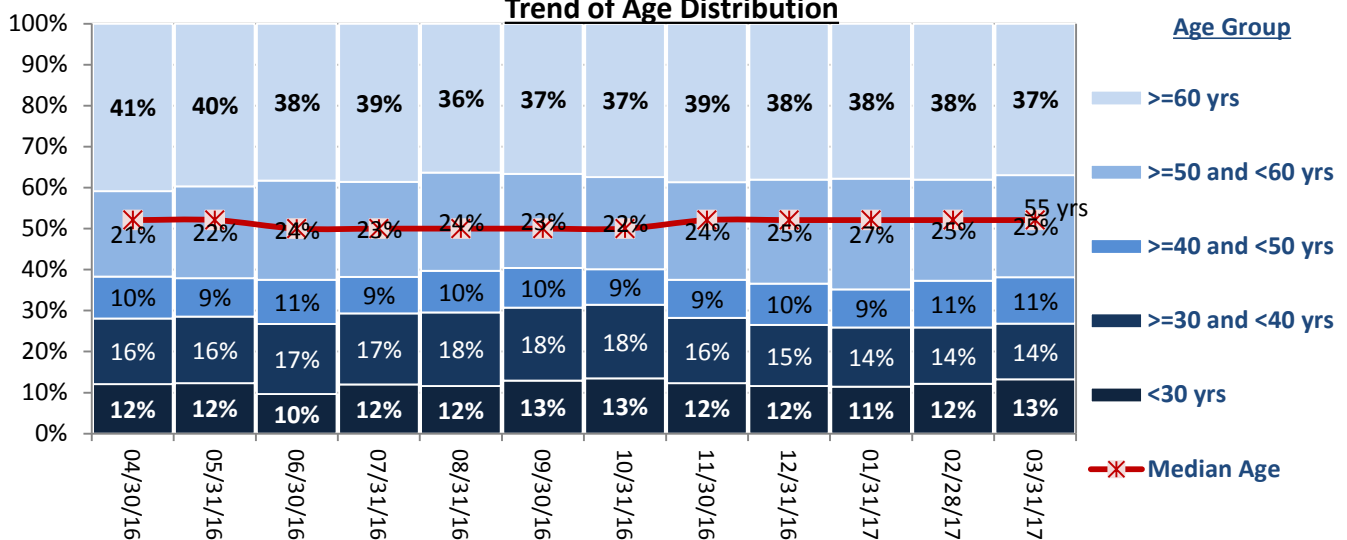
- Over the last 6 months, the proportion of patients at the hospital between 30-39 years of age has been on the decline while those between 50-59 years of age have been on the rise. In the prior 6-month period (April-September 2016), those 60+ years of age had been decreasing while the proportion of those 30-39 years of age were decreasing.
- The ratio of Forensic Pre-trial patients decrease for the first time since Jan-Feb 2016. At that time it decreased from 27% to 26%. Currently (13 months later) the ratio is 10% higher at 36%. This also marks the first time that the proportion of Civil patients has increased in a number of months. The last increase was in January 2016 were it rose by 1%.
- Almost 50% of the patients have been at the Hospital between 30 days and 2 years.
- Both the average and median Length of Stay (LOS) for the Civil patients have been declining for the last 4 months. Since then (November 2016), the average LOS has dropped by 14% while the median has dropped 32%.

24. Demographics

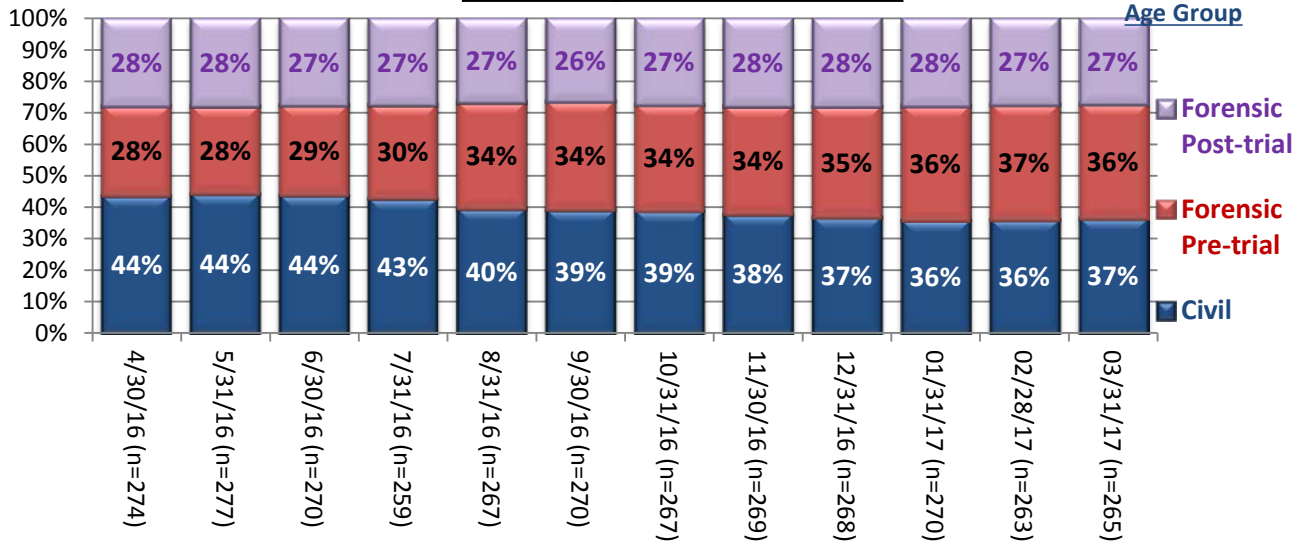
Trend of Gender Distribution



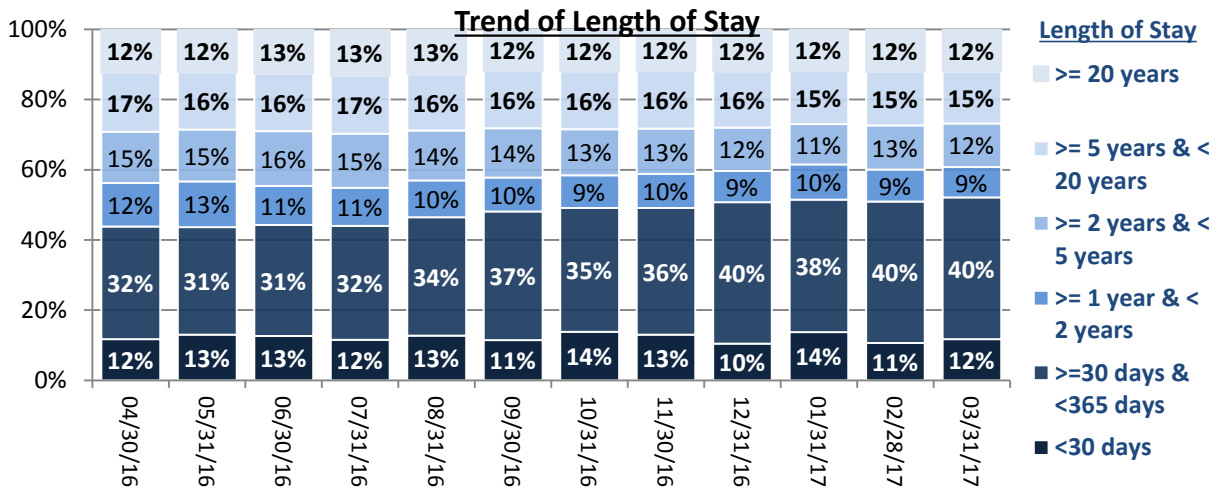
Trend of Age Distribution



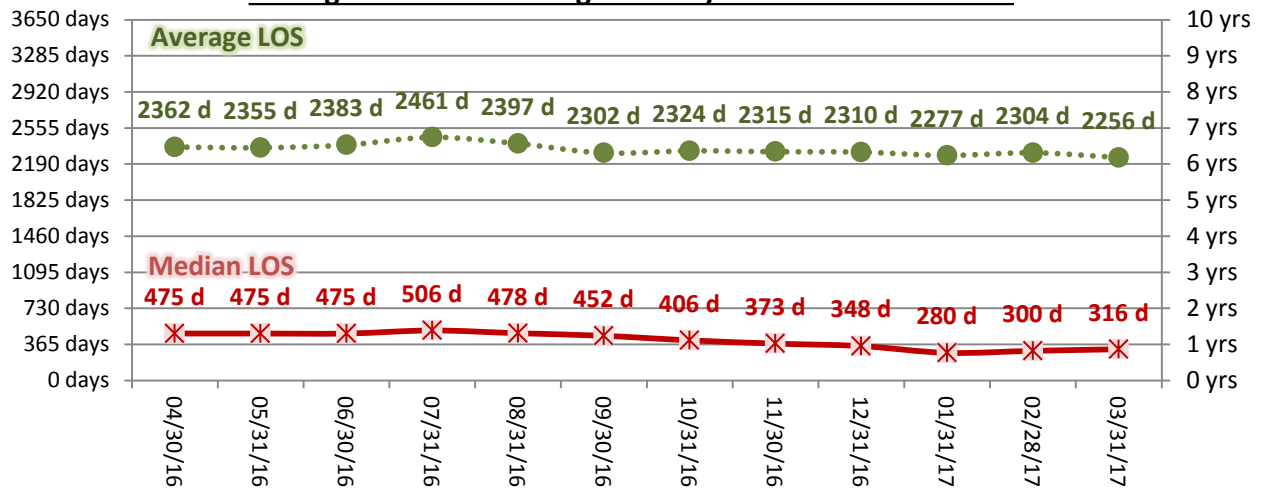
Trend of Legal Status Distribution

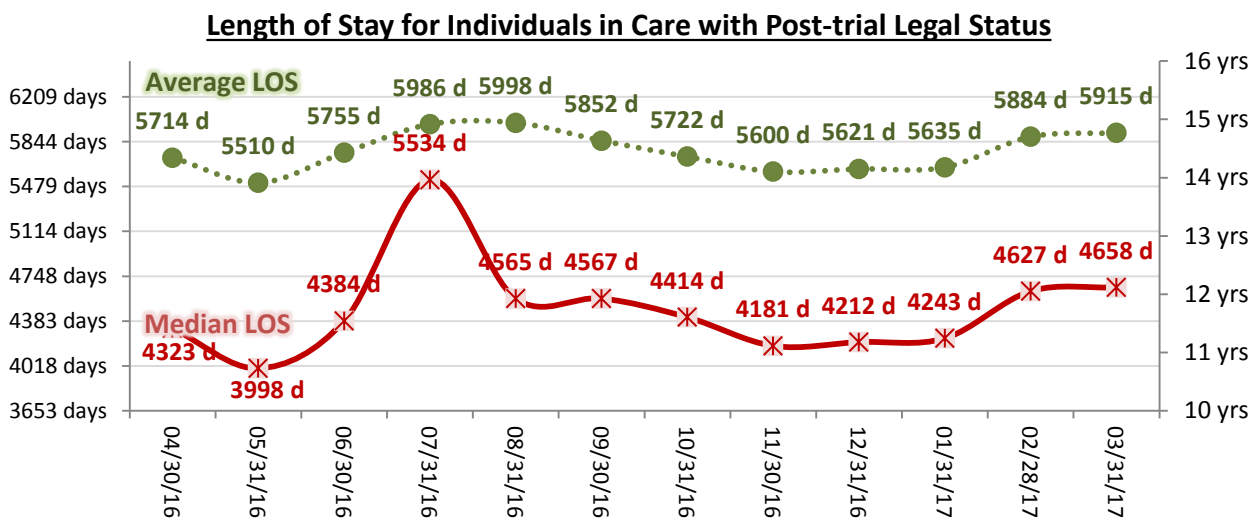
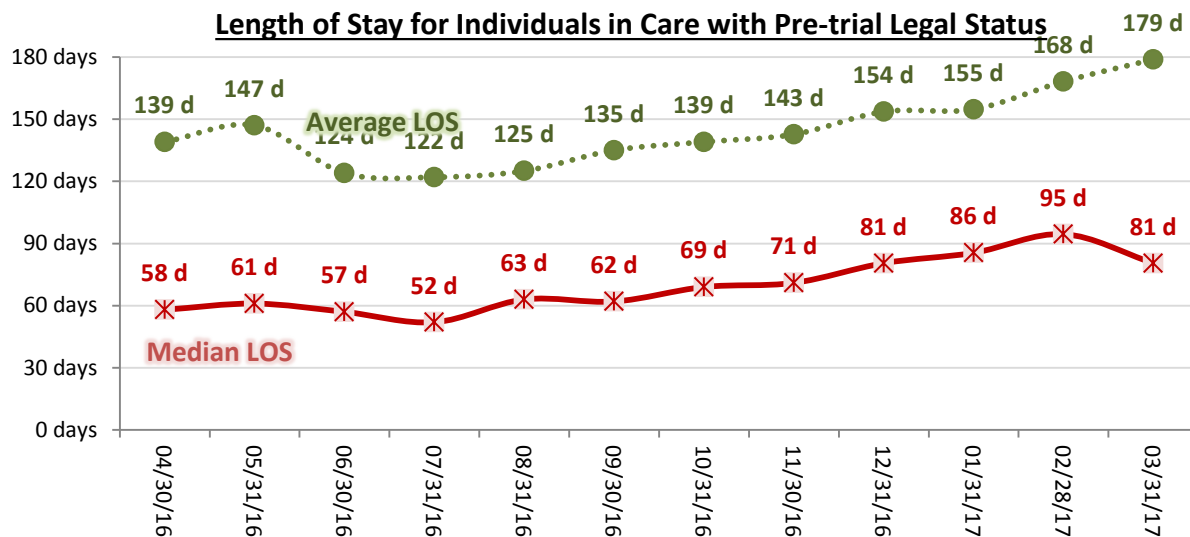
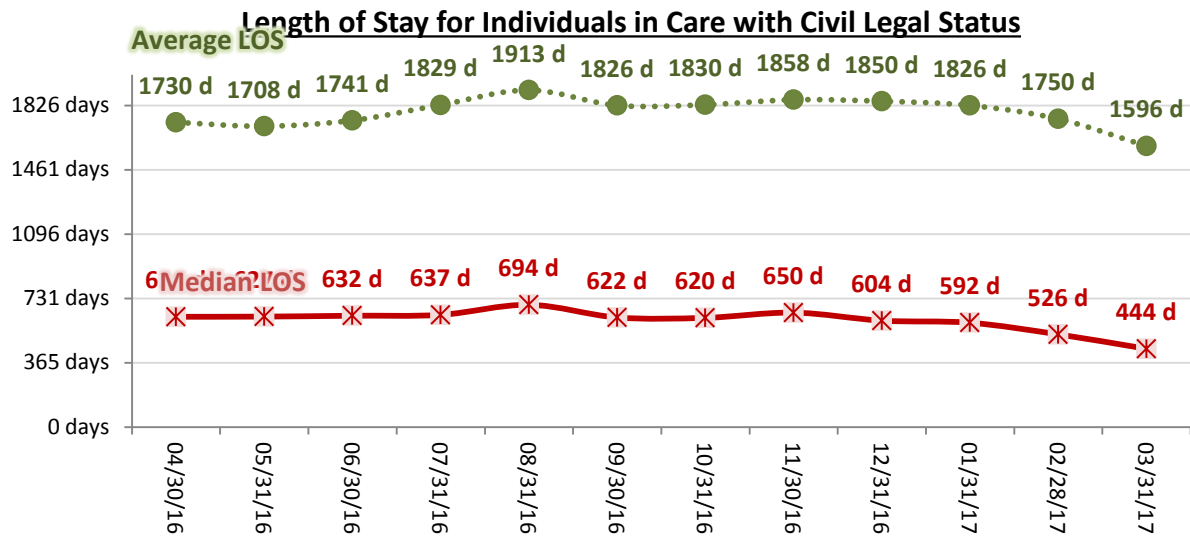


25. Length of Stay



Average and Median Length of Stay for Individuals in Care





Performance Related Information for Staff & Managers

1. Census, Admissions, Discharges & Transfers

Data Source: Avatar

Updated as of 04/19/17

Category	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Monthly Average	Total (12mths)	Figure	
Admissions	Civil	9	11	8	8	7	5	10	9	12	8	7	8	9	102	Figure 1
	Pre-trial	25	24	26	25	29	25	25	28	18	28	21	28	25	302	
	Post-trial	1	3	1	0	2	1	2	2	1	1	0	0	1	14	
	Total	35	38	35	33	38	31	37	39	31	37	28	36	35	418	
Discharges	Civil	11	8	18	18	12	5	17	14	15	10	12	7	12	147	Figure 2
	Pre-trial	24	25	21	22	16	22	23	23	16	24	20	27	22	263	
	Post-trial	3	2	4	3	2	1	0	0	1	1	3	0	2	20	
	Total	38	35	43	43	30	28	40	37	32	35	35	34	36	430	
Net Increase During Month	Civil	-2	3	-10	-10	-5	0	-7	-5	-3	-2	-5	1		-45	
	Pre-trial	1	-1	5	3	13	3	2	5	2	4	1	1		39	
	Post-trial	-2	1	-3	-3	0	0	2	2	0	0	-3	0		-6	
	Total	-3	3	-8	-10	8	3	-3	2	-1	2	-7	2		-12	
All Individuals on Roll at End of Month	274	277	270	259	267	270	267	269	268	270	263	265	268			
a. Present on Unit	267	274	265	258	263	264	264	264	263	265	259	260	264			
b. On AL	6	3	5	0	3	5	2	4	4	4	3	4	4			
c. On UL	1	0	0	1	1	1	1	1	1	1	1	1	1			
All Individuals on Roll: Daily Average during Month*	279	276	273	263	260	268	268	270	267	265	265	263	268			
a. Present on Unit	273	272	268	258	257	264	265	265	263	262	262	259	264		Figure 3	
b. On AL	6	4	5	4	2	3	2	4	3	2	2	3	3.8			
c. On UL	0	0	0	1	1	1	1	1	1	1	1	1	0.77			
Patient Days**	8200	8437	8043	7994	7956	7923	8212	7936	8139	8121	7325	8034	8027	96320		
Inter-Unit Transfers during Month	14	11	11	15	24	12	17	11	15	19	14		15	163	Figure 4	
Medical Leaves Initiated during Month	Emergency	10	12	18	9	10	11	9	8	7	13	10	12	11	129	Figure 4
	Non-Emer	66	46	72	42	58	65	61	54	52	53	34	32	53	635	
	Total	76	58	90	51	68	76	70	62	59	66	44	44	64	764	
Non-Medical Leaves Initiated during Month	316	284	287	214	182	234	234	216	208	157	166	200	225	2698		
UL Initiated during Month	2	1	0	2	0	1	1	1	0	0	1	1	1	10		
Total Unique Patients Served during Month	312	312	312	301	295	296	307	306	299	305	296	296	303	628		
30 Day Readmission***	Civil	1	0	0	0	0	0	2	3	1	2	0		1	9	
	Pre-trial	0	0	0	1	1	0	0	0	1	0	3		1	6	
	Post-trial	0	0	0	0	0	0	0	0	0	0	0		0	0	
	Total	1	0	0	1	1	0	2	3	2	2	3		1	15	

* This is the average number of individuals served on a given day for the respective month. Due to rounding from average calculation, numbers from its subcategories a, b, & c may not add up to the total number on this row.

** It counts the number of patients who are present on the unit and excludes those on authorized or unauthorized leave at 11:59pm on a given day.

*** Number of patients returning within 30 days of discharges that occurred during month.

Performance Related Information for Staff & Managers

2. Key Performance Indicators

Data Source: UI DB, MV DB, ADR DB, Restraint/Seclusion Log, and Avatar

Updated as of 11/04/16

Category	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Monthly Average	NPR* (Jun-13)	Figure
30 Day Readmit (Discharge Cohort)**	Civil	9.1%	0.0%	0.0%	0.0%	0.0%	11.8%	21.4%	6.7%	20.0%	0.0%		6.7%		Figure 5
	Pre-trial	0.0%	0.0%	0.0%	4.5%	6.3%	0.0%	0.0%	6.3%	0.0%	15.0%		2.5%		
	Post-trial	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	#DIV/0!	#DIV/0!	0.0%	0.0%	0.0%	0.0%		
	Combined	2.6%	0.0%	0.0%	2.3%	3.3%	0.0%	5.0%	8.1%	6.3%	5.7%	8.6%	3.8%	6.9%	
Number of Unusual Incidents*	196	200	193	172	167	197	167	167	175	163	201	145	179		Figure 6
Patient Unusual Incident Rate	23.2	23.0	22.5	19.8	19.4	24.4	19.1	19.1	21.2	18.8	22.9	15.9	21.0		Figure 7
UI by Severity	Catastrophe	0	0	0	0	0	0	0	0	0	0	0	0		Figure 9
	High	25	30	24	22	25	26	33	27	21	13	18	25		
	Medium	55	52	54	48	44	55	55	55	68	56	87	48	56	
	Low	116	118	115	102	98	116	79	79	80	86	101	79	97	
Physical Assault Incident Rate	7.3	5.6	5.7	7.1	7.0	8.1	6.0	6.0	5.7	3.6	6.2	4.9	6.1		
Selected Types of Incidents	Physical Assault	60	47	46	57	56	64	49	49	45	29	50	39	49	Figure 10
	Aggressive Behav.	69	74	58	53	51	71	63	63	70	66	77	46	64	
	Psych Emergency	27	31	27	23	34	41	46	46	48	47	49	27	38	
	Fall	33	31	36	24	21	24	29	29	20	22	26	14	24	
	Injury	32	30	29	31	30	30	41	41	37	23	29	18	29	
Physical Assaults by Severity	High	9	9	4	8	12	15	17	9	9	2	4	13	Figure 11	
	Medium	22	15	19	28	22	20	13	16	8	25	20	19		
	Low	29	23	23	21	22	29	19	19	20	12	23	15		21
Patient Injury Rate***	0.24	0.12	0.00	0.13	0.25	0.38	0.37	0.37	0.13	0.12	0.12	0.00	0.16	0.38	Figure 12
Patients with Major Injuries***	2	1	0	1	2	3	3	3	1	1	1	0	1		
Total Patients Injured***	24	19	20	20	22	22	33	33	29	16	21	16	21		
Total Staff Injured***	10	11	14	16	16	9	15	15	11	9	9	4	12		Figure 13
Patient Fall Rate	4.02	3.32	4.23	3.38	2.26	2.90	3.29	3.29	2.27	2.46	2.83	1.62	2.86		Figure 14
Total Patients who Fell	33	28	34	27	18	23	27	27	18	20	23	13	23		
Total Staff who Fell	1	3	2	5	2	1	4	4	2	3	1	0	2		
Percent of Patients Restrained	10.6%	7.1%	9.0%	10.3%	9.8%	8.4%	9.8%	9.8%	6.9%	9.4%	8.9%	8.4%	2.3%	5.8%	Figure 15
Percent of Patients Secluded	4.2%	4.2%	2.2%	4.7%	4.7%	6.4%	5.9%	5.9%	4.6%	3.3%	4.9%	5.4%	4.9%	2.4%	
Restraint Hours Rate	0.207	0.104	0.218	0.154	0.100	0.164	0.162	0.162	0.209	0.191	0.147	0.087	0.175	0.71	Figure 16
Seclusion Hours Rate	0.196	0.137	0.078	0.125	0.121	0.195	0.108	0.108	0.214	0.123	0.182	0.096	0.151	0.44	
Elopement Rate	0.24	0.12	0.00	0.13	0.00	0.13	0.00	0.00	0.13	0.00	0.00	0.00	0.07	0.13	Figure 17
Medication Variance Rate	2.93	3.08	1.49	2.75	1.89	3.16	1.58	1.58	1.76	0.98	1.23	0.37	1.86		Figure 18
Adverse Drug Reaction Rate	0.00	0.83	0.12	0.13	0.13	0.13	0.00	0.00	0.00	0.00	0.00	0.00	0.11		Figure 19
Missing Med-Admin Documentation	0.56%	0.76%	0.93%	0.57%	0.49%	0.44%	0.41%	0.41%	0.29%	0.53%	0.33%	0.33%	0.50%		Figure 20
Percent of Medication Refusal	6.11%	5.74%	6.02%	6.48%	6.12%	5.42%	6.91%	6.91%	5.85%	5.92%	5.59%	5.92%	6.02%		Figure 21
SiteFM Work Orders Completed within 3 days	73%	71%	74%				54%	71%	78%	73%	75%	78%	72%		Figure 23
Total SiteFM Work Orders	569	505	562				382	349	486	639	483	555	503		
	784	712	756				709	493	623	873	645	712	701		

* National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2013, Published in November 2013.

** Percentage of patients returning within 30 days of discharges that occurred during month

*** Refer to the next page [UI & Medication]

Performance Related Information for Staff & Managers

3. Unusual Incident & Medication

Data Source: UI DB, MV DB, ADR DB, and Avatar

Updated as of 11/04/16

Category	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Monthly Average	Total (12mths)	NPR* (Jun-13)	
Unusual Incidents (excluding MV)**	Total UIs	196	200	193	172	167	197	167	175	163	201	168	145	179	2144	
	Major UIs Only	114	109	118	94	114	131	115	125	109	137	123	89	115	1378	
	Pt Involved UI Only	190	194	181	158	154	193	157	168	153	186	157	128	168	2019	
	Patient UI Rate	23.2	23.0	22.5	19.8	19.4	24.4	19.1	21.2	18.8	22.9	21.4	15.9		21.0	
Unique Pts Involved in UI	123	112	114	99	97	110	96	95	102	119	108	101	106	1276		
Selected Types of Incidents	Physical Assault	60	47	46	57	56	64	49	45	29	50	49	39	49	591	
	Aggressive Behavior	69	74	58	53	51	71	63	70	66	77	65	46	64	763	
	Psych Emergency	27	31	27	23	34	41	46	48	47	49	56	27	38	456	
	Fall	33	31	36	24	21	24	29	20	22	26	11	14	24	291	
	Injury	32	30	29	31	30	30	41	37	23	29	23	18	29	353	
Physical Assault Rate	7.3	5.6	5.7	7.1	7.0	8.1	6.0	5.7	3.6	6.2	6.7	4.9		6.1		
UI by Severity	Catastrophe	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	High	25	30	24	22	25	26	33	27	21	13	34	18	25	298	
	Medium	55	52	54	48	44	55	55	68	56	87	62	48	57	684	
	Low	116	118	115	102	98	116	79	80	86	101	71	79	97	1161	
Physical Assaults by Severity	High	9	9	4	8	12	15	17	9	9	2	12	4	13	110	
	Medium	22	15	19	28	22	20	13	16	8	25	20	20	19	228	
	Low	29	23	23	21	22	29	19	20	12	23	17	15	21	253	
Total Patients who Fell	33	28	34	27	18	23	27	18	20	23	11	13	23	275		
Patient Fall Rate	4.02	3.32	4.23	3.38	2.26	2.90	3.29	2.27	2.46	2.83	1.50	1.62		2.86		
Total Staff who Fell	1	3	2	5	2	1	4	2	3	1	0	0	2	24		
Total Patients Injured***	24	19	20	20	22	22	33	29	16	21	11	16	21	253		
Patients with Major Injuries***	2	1	0	1	2	3	3	1	1	1	0	0	1	15		
Patient Injury Rate***	0.24	0.12	0.00	0.13	0.25	0.38	0.37	0.13	0.12	0.12	0.00	0.00		0.16	0.38	
Total Staff Injured**	10	11	14	16	16	9	15	11	9	9	15	4	12			
Total UIs Documented in Avatar	2	1	0	1	0	1	0	1	0	0	0	0	1	7		
Elopement Rate	0.24	0.12	0.00	0.13	0.00	0.13	0.00	0.13	0.00	0.00	0.00	0.00		0.07	0.13	
Med Variance (MV) Reports**	24	26	12	22	15	25	13	14	8	10	7	3	15	179		
MV Rate	2.93	3.08	1.49	2.75	1.89	3.16	1.58	1.76	0.98	1.23	0.96	0.37		1.86		
Adverse Drug Reactions Reports	0	7	1	1	1	1	0	0	0	0	0	0	1	11		
ADR Rate	0.00	0.83	0.12	0.13	0.13	0.13	0.00	0.00	0.00	0.00	0.00	0.00		0.11		
Total Med Administrations Scheduled	105969	109074	104020	102274	99946	99661	102744	96508	101309	101439	93137	99700		1215781		
Total Missing Documentations	593	827	967	580	487	434	422	279	538	331	296	330		6084		
Percent of Missing Documentation	0.56%	0.76%	0.93%	0.57%	0.49%	0.44%	0.41%	0.29%	0.53%	0.33%	0.32%	0.33%		0.50%		
Total Medication Doses Refused	6480	6260	6263	6625	6119	5400	7098	5642	5995	5672	5691	5900		73145		
Percent of Medication Refusal	6.11%	5.74%	6.02%	6.48%	6.12%	5.42%	6.91%	5.85%	5.92%	5.59%	6.11%	5.92%		6.02%		
Total STAT Orders	164	139	140	165	125	145	110	116	166	139	138	100	137		Figure 22	
Total STAT Events****	80	65	67	74	59	64	56	54	75	62	60	43	63			
Total Patients with 1+ STAT Events	25	24	31	28	35	28	24	24	33	33	28	30	29			
Total Patients with 3+ STAT Events	7	10	8	8	4	9	7	5	6	9	8	3	7			

* National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2013, Published in November 2013.

** Numbers may change if any additional UI report is made after the data run date from UI database (around the 15th of the following month); According to the revised UI policy as of November 4, 2013, a medication variance (MV) incident became no longer considered to be an unusual incident, and a medication or vital sign refusal incident is not longer an UI as of May 2014. UI data for the past 12 months in this report has been updated to reflect this change and reanalyzed in order to show the UI trend in consistent logic.

*** Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of patients injured represents all of the reported injuries including minor injuries treated with first aid alone. However, the patient injury rate considers only the number of patient injuries that required beyond first-aid level treatment based on the NRI definition and the patient injury rate is the number of 'major' patient injuries per every 1000 inpatient days

**** One STAT event may involve more than one STAT order for the same patient. Any orders placed within 20 minute timeframe are considered to belong to one STAT event. All STAT order counts are from Pharmacy only..no LABS orders,etc...

Performance Related Information for Staff & Managers

4. Restraint & Seclusion

Data Source: Restraint/Seclusion Log and UI DB (for # of total events and patients) and Avatar (for patient days/hours)

Updated as of 11/04/16

Category		Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Monthly Average	Total (12mths)	NPR* (Jun-13)
Number of Restraint Events	Mechanical	10	7	22	21	10	10	17	19	14	11	21	10	14.3		
	Physical Hold	36	28	35	54	45	46	47	44	44	33	49	22	40.3		
	Total	46	35	57	75	55	56	64	63	58	44	70	32	54.6		
Number of Unique Patients Restrained	Mechanical	9	5	10	9	5	4	5	6	6	5	11	8	6.9		
	Physical Hold	24	17	18	22	24	21	25	15	22	22	26	17	21.1		
	Total	33	22	28	31	29	25	30	21	28	27	37	25	28.0		
Percentage of Patients Restrained**	Mechanical	2.9%	1.6%	3.2%	3.0%	1.7%	1.4%	1.6%	2.0%	2.0%	1.6%	3.7%	2.7%	2.3%		
	Physical Hold	7.7%	5.4%	5.8%	7.3%	8.1%	7.1%	8.1%	4.9%	7.4%	7.2%	8.8%	5.7%	7.0%		
	Total	10.6%	7.1%	9.0%	10.3%	9.8%	8.4%	9.8%	6.9%	9.4%	8.9%	12.5%	8.4%	9.2%		5.8%
Total Restraint Hours (h:mm)**	Mechanical	38:36	17:15	40:01	25:41	16:24	28:58	29:27	36:54	34:20	23:03	63:36	15:37	30:49	369:52	
	Physical Hold	2:11	3:47	2:04	3:47	2:37	2:09	2:28	2:56	3:01	5:41	2:28	1:07	2:51	34:16	
	Total	40:47	21:02	42:05	29:28	19:01	31:07	31:55	39:50	37:21	28:44	66:04	16:44	33:40	404:08	
Restraint Hours Rate**	Mechanical	0.196	0.085	0.207	0.134	0.086	0.152	0.149	0.194	0.176	0.118	0.362	0.081	0.160	3:50	
	Physical Hold	0.011	0.019	0.011	0.020	0.014	0.011	0.013	0.015	0.015	0.029	0.014	0.006	0.015	0:21	
	Total	0.207	0.104	0.218	0.154	0.100	0.164	0.162	0.209	0.191	0.147	0.376	0.087	0.175	4:11	0.71
Number of Seclusion Events		22	21	13	20	24	37	28	34	17	29	43	21	25.8	309	
Number of Unique Patients Secluded		13	13	7	14	14	19	18	14	10	15	25	16	14.8		
Percentage of Patients Secluded		4.2%	4.2%	2.2%	4.7%	4.7%	6.4%	5.9%	4.6%	3.3%	4.9%	8.4%	5.4%	4.9%		2.4%
Total Seclusion Hours (h:mm)		38:38	27:49	15:05	23:55	23:05	37:09	21:15	40:48	24:07	35:25	44:20	18:32	29:10	350:08	
Seclusion Hours Rate		0.196	0.137	0.078	0.125	0.121	0.195	0.108	0.214	0.123	0.182	0.252	0.096		0.151	0.44

* National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2013, Published in November 2013.

** Restraint data prior to April 2015 includes only mechanical restraints. The Hospital's restraint policy has been revised to consider a physical hold a restraint and data as of April 2015 reflects this change. The duration of each physical hold event is counted as one (1) minute as a physical hold is ordered/used only as a temporary intervention that lasts less than a minute to break up any physical altercations or to administer emergency medications.

Performance Related Information for Staff & Managers

5. Major Unusual Incidents by Incident Location/Unit

Data Source: UI DB

Updated as of 11/04/16

Category		Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Monthly Average	Total (12mths)	Percent
Total Unusual Incidents		196	200	193	172	167	197	167	175	163	201	167	145	179	2143	100%
Incident Location	1A	7	8	5	7	13	8	6	14	8	8	5	4	8	93	4%
	1B	18	14	12	12	8	13	9	8	12	14	9	7	11	136	6%
	1C	14	32	17	19	22	35	33	33	27	21	29	16	25	298	14%
	1D	27	30	22	25	20	14	24	20	21	20	23	24	23	270	13%
	1E	5	7	24	22	9	15	12	9	9	15	15	11	13	153	7%
	1F	32	17	22	15	32	41	18	14	28	26	28	14	24	287	13%
	1G	26	12	18	14	6	12	9	17	13	18	13	7	14	165	8%
	2A	4	9	7	1	3	0	0	2	1	4	1	6	3	38	2%
	2B	6	6	4	2	2	1	1	0	1	3	2	1	2	29	1%
	2C	18	14	12	8	15	14	6	5	8	14	3	4	10	121	6%
	2D	14	18	20	15	17	13	30	18	16	17	18	20	18	216	10%
	TLC	13	21	18	16	13	15	10	24	9	24	13	19	16	195	9%
	Other	12	12	12	16	7	16	9	11	10	17	8	12	12	142	7%
Physical Assault		60	47	46	57	56	64	49	45	29	50	49	39	49	591	100%
Incident Location	1A	1	1	1	0	1	4	0	3	1	0	1	0	1	13	2%
	1B	4	2	1	2	2	5	2	3	0	2	0	1	2	24	4%
	1C	4	8	4	11	7	11	12	11	10	5	10	3	8	96	16%
	1D	10	7	5	9	7	5	9	2	6	6	7	12	7	85	14%
	1E	0	6	9	7	1	6	2	6	2	6	3	3	4	51	9%
	1F	15	2	8	8	18	14	8	3	3	9	11	2	8	101	17%
	1G	11	3	3	6	2	4	2	4	3	8	5	2	4	53	9%
	2A	1	1	0	0	0	0	0	1	0	0	0	0	0	3	1%
	2B	0	0	0	1	2	0	0	0	0	0	0	0	0	3	1%
	2C	5	4	2	2	6	5	3	1	1	5	0	0	3	34	6%
	2D	6	8	4	6	8	4	10	3	2	4	5	10	6	70	12%
	TLC - Intensive	3	4	7	3	1	1	1	0	0	1	3	4	2	28	5%
	TLC - Transitional	0	1	1	2	0	3	0	7	0	3	3	1	2	21	4%
	Other	0	0	1	0	1	2	0	1	1	1	1	1	1	9	2%

Performance Related Information for Staff & Managers

5. Major Unusual Incidents by Incident Location/Unit

Data Source: UI DB

Updated as of 11/04/16

Category		Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Monthly Average	Total (12mths)	Percent
Aggressive Behavior		69	74	58	53	51	71	63	70	66	77	65	46	64	763	129%
Incident Location	1A	1	0	0	1	2	0	1	1	0	2	0	0	1	8	1%
	1B	1	2	0	5	2	1	0	2	2	4	3	0	2	22	4%
	1C	9	14	8	3	9	14	14	17	12	13	13	11	11	137	23%
	1D	14	19	14	12	8	6	13	13	9	8	14	6	11	136	23%
	1E	1	1	2	8	3	5	5	1	4	5	8	4	4	47	8%
	1F	12	6	10	6	9	15	4	9	18	16	12	7	10	124	21%
	1G	5	3	7	3	1	7	5	8	6	5	6	3	5	59	10%
	2A	2	4	1	1	2	0	0	0	0	1	0	2	1	13	2%
	2B	0	3	0	1	0	1	0	0	1	1	0	0	1	7	1%
	2C	12	7	5	1	6	7	1	2	1	5	0	1	4	48	8%
	2D	4	6	5	4	5	4	14	9	10	10	7	4	7	82	14%
	TLC - Intensive	3	0	2	4	0	7	4	4	1	4	1	2	3	32	5%
	TLC - Transitional	3	7	4	1	2	0	1	2	2	2	1	5	3	30	5%
	Other	2	2	0	3	2	4	1	2	0	1	0	1	2	18	3%
	Psych Emergency		27	31	27	23	34	41	46	48	47	49	56	27	38	456
Incident Location	1A	0	0	0	0	0	0	0	0	0	1	1	0	0	2	0%
	1B	0	0	0	0	0	0	0	0	0	2	1	0	0	3	1%
	1C	2	7	6	3	8	9	12	19	12	8	16	4	9	106	18%
	1D	4	8	7	4	3	5	14	9	11	4	14	9	8	92	16%
	1E	0	3	6	7	1	3	7	2	3	3	5	2	4	42	7%
	1F	15	2	3	5	14	12	6	4	9	12	10	4	8	96	16%
	1G	1	0	1	1	0	5	4	6	6	10	4	3	3	41	7%
	2A	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%
	2B	0	1	0	1	1	0	0	0	0	0	0	0	0	3	1%
	2C	3	1	2	1	4	4	0	1	0	4	0	0	2	20	3%
	2D	0	4	1	0	3	1	3	7	5	4	4	4	3	36	6%
	TLC - Intensive	1	2	1	0	0	1	0	0	0	0	0	0	0	5	1%
	TLC - Transitional	1	2	0	1	0	1	0	0	1	1	1	1	1	9	2%
	Other	0	1	0	0	0	0	0	0	0	0	0	0	0	1	0%

Performance Related Information for Staff & Managers

5. Major Unusual Incidents by Incident Location/Unit

Data Source: UI DB

Updated as of 11/04/16

Category		Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Monthly Average	Total (12mths)	Percent
Fall		33	31	36	24	21	24	29	20	22	26	11	14	24	291	100%
Incident Location	1A	4	2	4	5	7	1	5	11	4	2	0	1	4	46	16%
	1B	7	8	8	3	2	5	4	0	5	3	2	1	4	48	16%
	1C	0	2	2	0	2	4	3	2	1	1	1	1	2	19	7%
	1D	1	0	0	5	0	0	3	1	2	2	0	1	1	15	5%
	1E	3	3	3	2	0	0	1	0	2	2	2	3	2	21	7%
	1F	3	2	4	1	1	7	5	1	1	2	2	1	3	30	10%
	1G	4	5	3	2	1	0	1	0	1	2	0	0	2	19	7%
	2A	0	0	0	0	0	0	0	0	0	1	1	1	0	3	1%
	2B	3	3	1	0	0	0	0	0	0	1	0	1	1	9	3%
	2C	3	0	2	0	5	0	1	1	0	0	0	0	1	12	4%
	2D	2	2	4	2	1	4	3	0	1	2	2	3	2	26	9%
	TLC - Intensive	1	1	1	2	1	1	0	1	0	1	0	0	1	9	3%
	TLC - Transitional	0	0	0	1	1	1	2	3	2	1	1	1	1	13	4%
	Other	2	3	4	1	0	1	1	0	3	6	0	0	2	21	7%
Physical Injury		32	30	29	31	30	30	41	37	23	29	23	18	29	353	100%
Incident Location	1A	1	0	0	0	2	2	1	3	2	0	1	0	1	12	3%
	1B	4	2	2	1	1	2	1	2	0	2	1	1	2	19	5%
	1C	1	9	1	4	4	5	9	6	7	5	8	2	5	61	17%
	1D	5	4	3	6	3	5	8	4	5	2	2	4	4	51	14%
	1E	0	2	8	6	2	3	3	2	0	1	2	2	3	31	9%
	1F	10	2	4	1	5	4	6	2	1	2	3	1	3	41	12%
	1G	3	1	2	2	2	2	2	4	3	6	1	3	3	31	9%
	2A	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%
	2B	2	0	1	0	0	0	0	0	0	0	0	0	0	3	1%
	2C	3	0	2	2	5	3	1	1	2	2	0	0	2	21	6%
	2D	2	2	0	5	5	3	6	5	1	3	2	3	3	37	10%
	TLC - Intensive	1	2	3	1	0	1	0	5	0	1	2	1	1	17	5%
	TLC - Transitional	0	1	0	2	0	0	1	1	1	0	0	1	1	7	2%
	Other	0	5	3	1	1	0	3	2	1	5	1	0	2	22	6%

* Not every incident is a major incident. This counts only those incidents that were classified to be major based on the policy.

Performance Related Information for Staff & Managers

6A. Demographic Information of Individuals in Care

Data Source: Avatar

Updated as of 04/19/17 #####

Category	Sub-group	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Monthly Average	Percent*
Total Active (on Roll) at End of Month*		274	277	270	259	267	270	267	269	268	270	263	265	268	
Gender	Female	87	89	83	74	78	76	74	76	73	77	74	74	78	29.0%
	Male	187	188	186	185	189	194	193	193	195	193	189	191	190	70.9%
Age	Median Age (Years)	55 yrs	55 yrs	54 yrs	54 yrs	54 yrs	54 yrs	54 yrs	55 yrs	55 yrs	55 yrs	55 yrs	55 yrs	55 yrs	Figure 24
	<30 years old	33	34	26	31	31	35	36	33	31	31	32	35	32	12.1%
	>=30 and <40 years old	44	45	46	45	48	48	48	43	40	39	36	36	43	16.1%
	>=40 and <50 years old	28	26	29	23	27	26	23	25	27	25	30	30	27	9.9%
	>=50 and <60 years old	57	62	65	60	64	62	60	64	68	73	65	66	64	23.8%
	>=60 years old	112	110	103	100	97	99	100	104	102	102	100	98	102	38.1%
Legal Status of Individuals on Roll at End of Month	Emergency	16	20	18	14	16	15	12	12	13	11	13	12	14	5.3%
	Inpatient Commitment	34	34	34	32	34	35	32	32	34	37	37	40	35	12.9%
	Outpatient Commitment	31	30	29	26	22	22	29	27	25	22	20	20	25	9.4%
	Voluntary	39	39	37	39	34	34	31	31	27	27	25	25	32	12.1%
	Non-Protesting	0	0	0	0	0	0	0	0	0	0	0	0	0	0.0%
	Civil Sub-total	120	123	118	111	106	106	104	102	99	97	95	97	107	39.7%
	DC Exam	42	38	45	47	49	45	44	50	55	59	60	62	50	18.5%
	Mentally Incompetent	36	39	32	30	41	48	46	42	39	39	36	34	39	14.4%
	Forensic Pre-trial Sub-total	78	77	77	77	90	93	90	92	94	98	96	96	88	32.9%
	NGBRI - DC	65	66	64	61	61	62	63	65	65	65	62	62	63	23.6%
	NGBRI - US	6	6	6	6	6	5	5	5	5	5	5	5	5	2.0%
	NGBRI - VI	1	1	1	1	1	1	1	1	1	1	1	1	1	0.4%
	Dual Commitment	0	0	0	0	0	0	1	1	1	1	1	1	1	0.2%
	Post Trial Mental Exam PTME	1	1	0	0	0	0	0	0	0	0	0	0	0	0.1%
Sexual Psychopath (Miller Act)	3	3	3	3	3	3	3	3	3	3	3	3	3	1.1%	
Forensic Post-trial Sub-total	76	77	74	71	71	71	73	75	75	75	72	72	74	27.4%	
Length of Stay	<30 Days	32	36	34	30	34	31	37	35	28	37	28	31	33	12.2%
	>=30 ~ <365 Days	88	85	85	84	90	99	94	97	108	102	106	107	95	35.6%
	>= 1 Year & < 2 Years	34	36	30	28	28	26	25	26	24	27	24	23	28	10.3%
	>= 2 Years & < 5 Years	40	41	42	40	38	38	35	35	33	31	33	33	37	13.6%
	>= 5 Years & < 20 Years	46	45	44	43	43	44	44	44	43	41	40	39	43	16.0%
	>= 20 Years	34	34	34	34	34	32	32	32	32	32	32	32	33	12.2%
	Median LOS (Days)	475 d	475 d	475 d	506 d	478 d	452 d	406 d	373 d	348 d	280 d	300 d	316 d	407 d	Figure 25
	Median LOS - Civil	626 d	627 d	632 d	637 d	694 d	622 d	620 d	650 d	604 d	592 d	526 d	444 d	606 d	
	Median LOS - Pre-trial	58 d	61 d	57 d	52 d	63 d	62 d	69 d	71 d	81 d	86 d	95 d	81 d	70 d	
	Median LOS - Post-trial	4323 d	3998 d	4384 d	5534 d	4565 d	4567 d	4414 d	4181 d	4212 d	4243 d	4627 d	4658 d	4475 d	
	Average LOS (Days)	2362 d	2355 d	2383 d	2461 d	2397 d	2302 d	2324 d	2315 d	2310 d	2277 d	2304 d	2256 d	2337 d	
Average LOS - Civil	1730 d	1708 d	1741 d	1829 d	1913 d	1826 d	1830 d	1858 d	1850 d	1826 d	1750 d	1596 d	1788 d		
Average LOS - Pre-trial	139 d	147 d	124 d	122 d	125 d	135 d	139 d	143 d	154 d	155 d	168 d	179 d	144 d		
Average LOS - Post-trial	5714 d	5510 d	5755 d	5986 d	5998 d	5852 d	5722 d	5600 d	5621 d	5635 d	5884 d	5915 d	5766 d		

* Counts the total number of individuals who are on the hospital roll at end of each month. This number serves as denominator to calculate percentage of each group.

Performance Related Information for Staff & Managers

6B. Demographic Information of Individuals in Care

Data Source: Avatar

Updated as of 04/19/17

Category	Sub-group	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Monthly Average	Percent*
Total Active (on Roll) at End of Month*		274	277	270	259	267	270	267	269	268	270	263	265	268	
Gender	Female	32%	32%	31%	29%	29%	28%	28%	28%	27%	29%	28%	28%	29%	
	Male	68%	68%	69%	71%	71%	72%	72%	72%	73%	71%	72%	72%	71%	
Age	Median Age (Years)	55 yrs	55 yrs	54 yrs	54 yrs	54 yrs	54 yrs	54 yrs	55 yrs	55 yrs	55 yrs	55 yrs	55 yrs	55 yrs	
	<30 yrs	12%	12%	10%	12%	12%	13%	13%	12%	12%	11%	12%	13%	12%	
	>=30 and <40 yrs	16%	16%	17%	17%	18%	18%	18%	16%	15%	14%	14%	14%	16%	
	>=40 and <50 yrs	10%	9%	11%	9%	10%	10%	9%	9%	10%	9%	11%	11%	10%	
	>=50 and <60 yrs	21%	22%	24%	23%	24%	23%	22%	24%	25%	27%	25%	25%	24%	
	>=60 yrs	41%	40%	38%	39%	36%	37%	37%	39%	38%	38%	38%	37%	38%	
Legal Status of Individuals on Roll at End of Month	Emergency	6%	7%	7%	5%	6%	6%	4%	4%	5%	4%	5%	5%	5%	
	Inpatient Commitment	12%	12%	13%	12%	13%	13%	12%	12%	13%	14%	14%	15%	13%	
	Outpatient Commitment	11%	11%	11%	10%	8%	8%	11%	10%	9%	8%	8%	8%	9%	
	Voluntary	14%	14%	14%	15%	13%	13%	12%	12%	10%	10%	10%	9%	12%	
	Non-Protesting	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
	Civil Sub-total	44%	44%	44%	43%	40%	39%	39%	38%	37%	36%	36%	37%	40%	
	DC Exam	15%	14%	17%	18%	18%	17%	16%	19%	21%	22%	23%	23%	19%	
	Mentally Incompetent	13%	14%	12%	12%	15%	18%	17%	16%	15%	14%	14%	13%	14%	
	Forensic Pre-trial Sub-total	28%	28%	29%	30%	34%	34%	34%	34%	35%	36%	37%	36%	33%	
	NGBRI - DC	24%	24%	24%	24%	23%	23%	24%	24%	24%	24%	24%	23%	24%	
	NGBRI - US	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	
	NGBRI - VI	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
	Dual Commitment	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
	Sexual Psychopath (Miller Ac)	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	
Forensic Post-trial Sub-total	28%	28%	27%	27%	27%	26%	27%	28%	28%	28%	27%	27%	27%		
Length of Stay	Median LOS (Days)	475 d	475 d	475 d	506 d	478 d	452 d	406 d	373 d	348 d	280 d	300 d	316 d	407 d	
	Average LOS (Days)	2362 d	2355 d	2383 d	2461 d	2397 d	2302 d	2324 d	2315 d	2310 d	2277 d	2304 d	2256 d	2337 d	
	<30 days	12%	13%	13%	12%	13%	11%	14%	13%	10%	14%	11%	12%	12%	
	>=30 days & <365 days	32%	31%	31%	32%	34%	37%	35%	36%	40%	38%	40%	40%	36%	
	>= 1 year & < 2 years	12%	13%	11%	11%	10%	10%	9%	10%	9%	10%	9%	9%	10%	
	>= 2 years & < 5 years	15%	15%	16%	15%	14%	14%	13%	13%	12%	11%	13%	12%	14%	
	>= 5 years & < 20 years	17%	16%	16%	17%	16%	16%	16%	16%	16%	15%	15%	15%	16%	
>= 20 years	12%	12%	13%	13%	13%	12%	12%	12%	12%	12%	12%	12%	12%		

* Counts the total number of individuals who are on the hospital roll at end of each month. This number serves as denominator to calculate percentage of each group.