Government of the District of Columbia
Department of Mental Health (DMH)
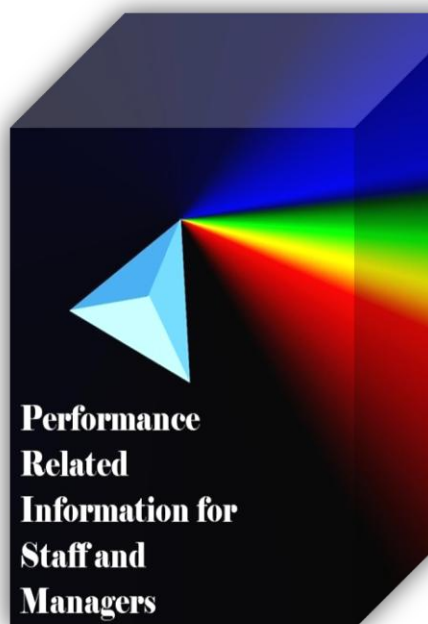
Saint Elizabeths
SHINING THE LIGHT SINCE 1855

Performance Related Information for Staff and Managers

PRISM
JUNE 2013

Performance Related Information for Staff and Managers

Table of Contents

07/15/2013

Office of Statistics and Reporting (OSR)

1. Admissions to SEH

Civil   Forensic   Total

Total: 34, 26, 34, 31, 36, 25, 39, 28, 43, 44, 31, 28
Forensic: 18, 14, 19, 19, 18, 11, 17, 14, 20, 25, 14, 12
Civil: 16, 12, 15, 12, 18, 14, 22, 14, 23, 19, 17, 16

Jul-12, Aug-12, Sep-12, Oct-12, Nov-12, Dec-12, Jan-13, Feb-13, Mar-13, Apr-13, May-13, Jun-13

* Number of admissions to SEH inpatient program, including transfers from outpatient to inpatient program.

2. Discharges from SEH

Civil   Forensic   Total

Total: 33, 39, 25, 35, 39, 38, 35, 32, 35, 32, 38, 49
Forensic: 16, 18, 16, 23, 19, 22, 14, 15, 14, 19, 17, 28
Civil: 16, 21, 9, 12, 20, 16, 21, 17, 21, 13, 21, 21

Jul-12, Aug-12, Sep-12, Oct-12, Nov-12, Dec-12, Jan-13, Feb-13, Mar-13, Apr-13, May-13, Jun-13
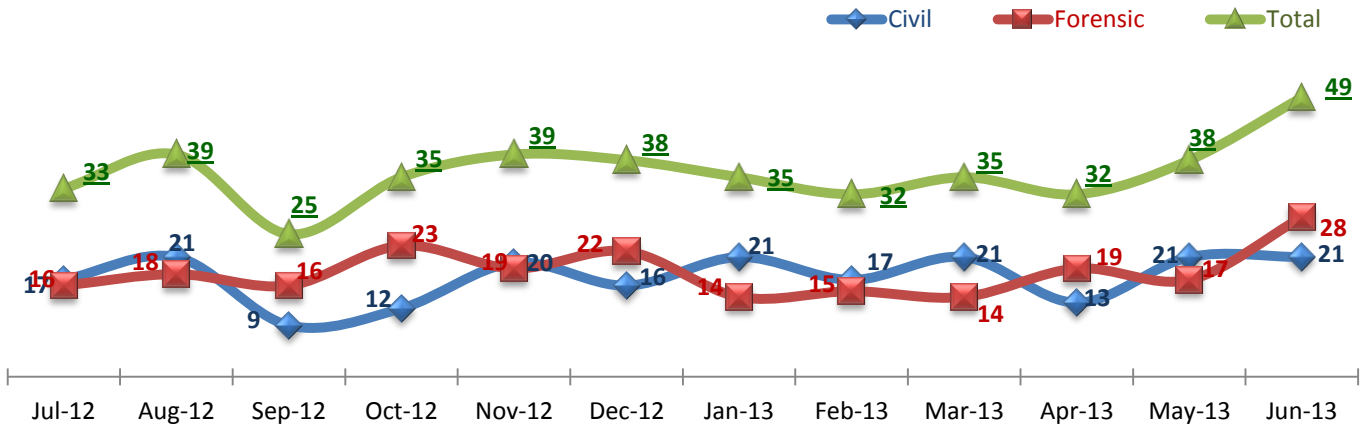
* Number of discharges from SEH inpatient program, including transfers from inpatient to outpatient program.

3. Average Daily Census

■ **Present on Unit**   ■ **On Authorized Leave**   ■ **On Unauthorized Leave**   □ **Total on Roll**

Month	Total on Roll	Present on Unit
Jul-12	282	276
Aug-12	276	270
Sep-12	273	266
Oct-12	278	272
Nov-12	273	267
Dec-12	265	260
Jan-13	262	258
Feb-13	259	255
Mar-13	262	258
Apr-13	267	264
May-13	274	270
Jun-13	259	253
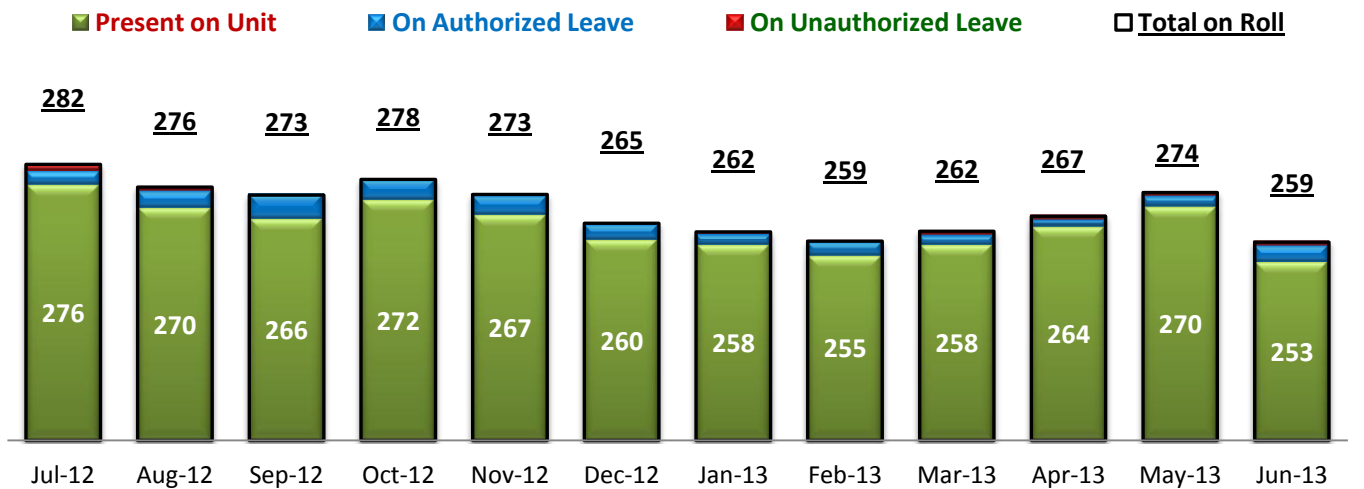
* Data above is the daily average number of individuals counted at 11:59 PM every day during each month.

4. Transfers

■ Inter-unit Transfers   ■ Likely Transfers to Outside Medical Facilities (Emergency Medical Leaves)

Month	Inter-unit Transfers	Likely Transfers
Jul-12	3	17
Aug-12	5	21
Sep-12	10	24
Oct-12	7	29
Nov-12	11	17
Dec-12	7	9
Jan-13	8	24
Feb-13	3	23
Mar-13	17	12
Apr-13	17	10
May-13	8	17
Jun-13	3	13
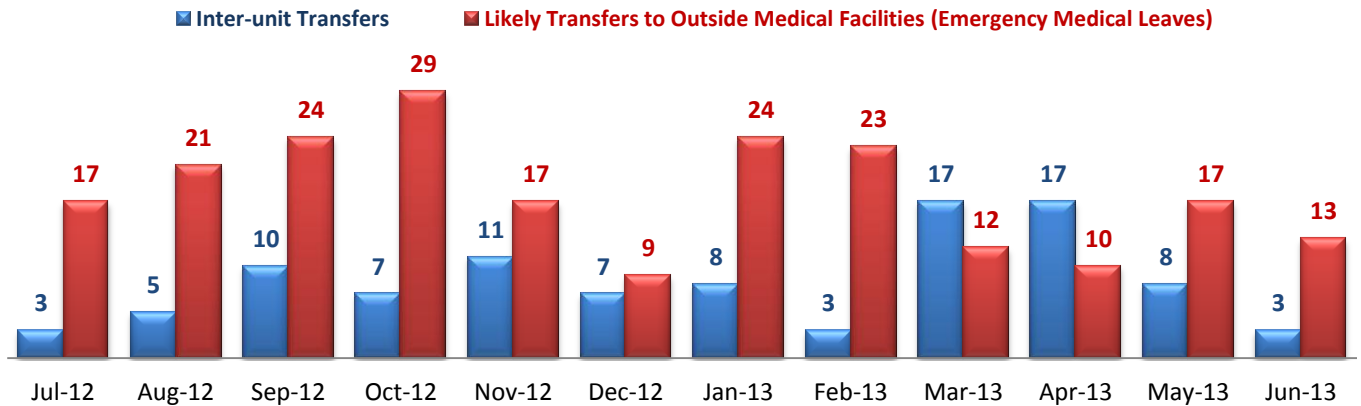
* Number of inter-unit transfers that occurred during month and number of emergency medical leaves that were initiated during month.

5. 30-Day Readmission Rate

NPR=6.89%

	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13
■ Civil	0.0%	4.8%	22.2%	0.0%	10.0%	12.5%	14.3%	0.0%	9.5%	23.1%	14.3%	
■ Forensic	6.3%	0.0%	0.0%	4.3%	0.0%	0.0%	0.0%	6.7%	7.1%	0.0%	0.0%	
—○— Combined	3.0%	2.6%	8.0%	2.9%	5.1%	5.3%	8.6%	3.1%	8.6%	9.4%	7.9%	

* Percent of discharges that returned to SEH within 30 days of discharges. It does not include those who may have been re-hospitalized at another psychiatric facility. This measure requires 30-day observation following discharge.
** NPR: National Public Rate as of June 2012 published by NASMHPD Research Institute in January 2013.
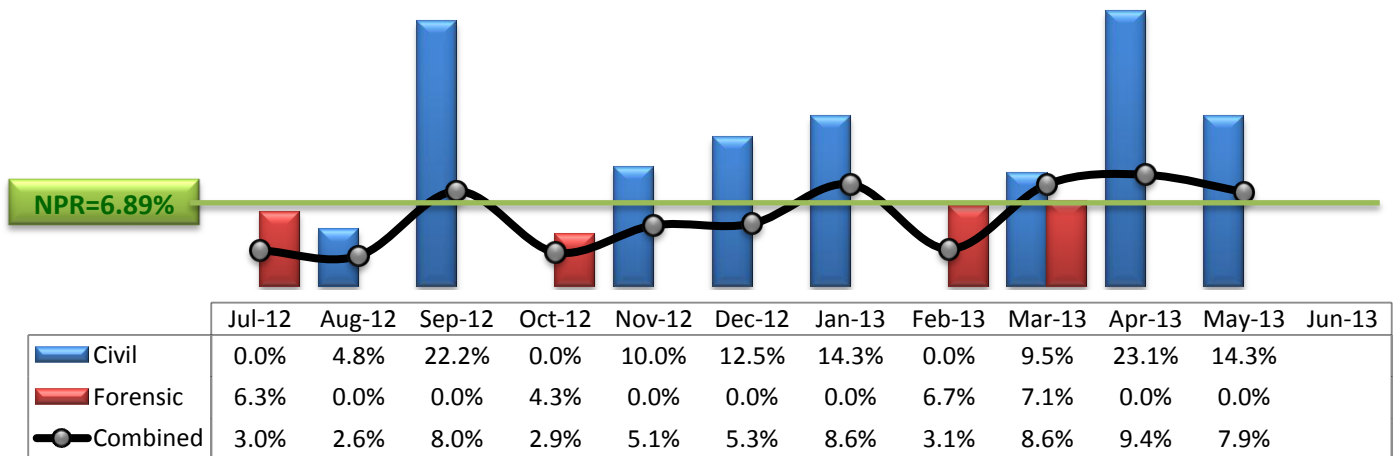
6. Unusual Incidents

■ **Total Number of Unusual Incidents**   ■ Major Incidents Only

Month	Total Number of Unusual Incidents	Major Incidents Only
Jul-12	165	85
Aug-12	158	68
Sep-12	175	70
Oct-12	159	97
Nov-12	182	121
Dec-12	171	128
Jan-13	198	129
Feb-13	216	114
Mar-13	235	101
Apr-13	234	115
May-13	292	175
Jun-13	188	85
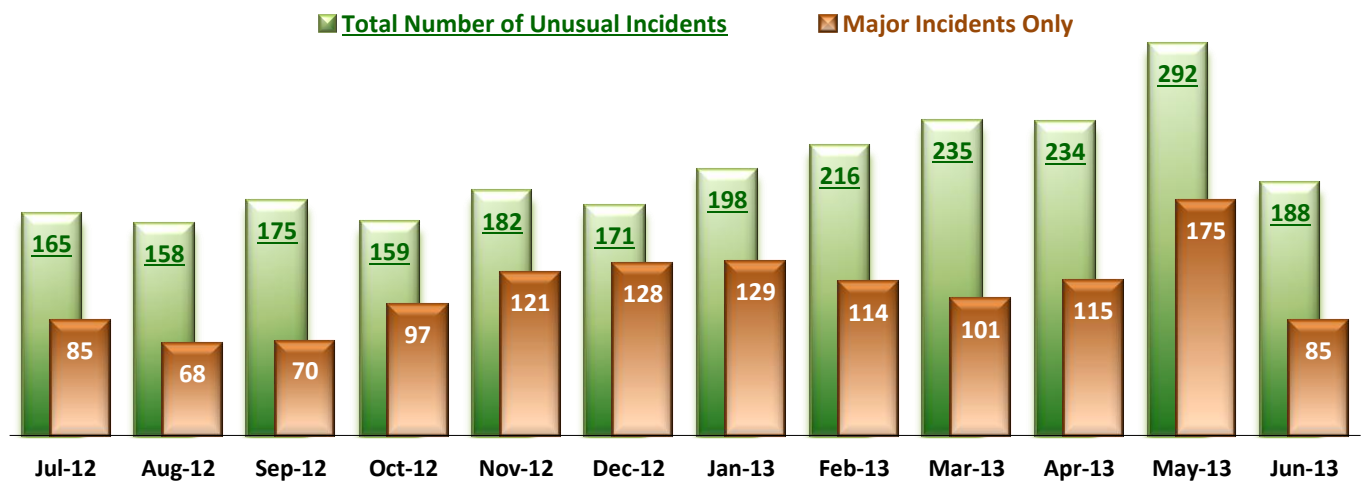
* Numbers above represent all types of the unusual incidents (UIs) that were reported to the Risk Manager by PRISM publication date, including those that did not involve any patients.

7. Unusual Incidents by Severity

	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13
1) Low	107	102	108	77	93	94	112	112	110	130	152	108
2) Medium	28	40	54	58	63	59	60	87	106	89	118	65
3) High	30	16	13	24	26	18	26	17	19	15	22	15
4) Catstrp	0	0	0	0	0	0	0	0	0	0	0	0
Total UI	165	158	175	159	182	171	198	216	235	234	292	188

8. Patient-Involved Unusual Incidents

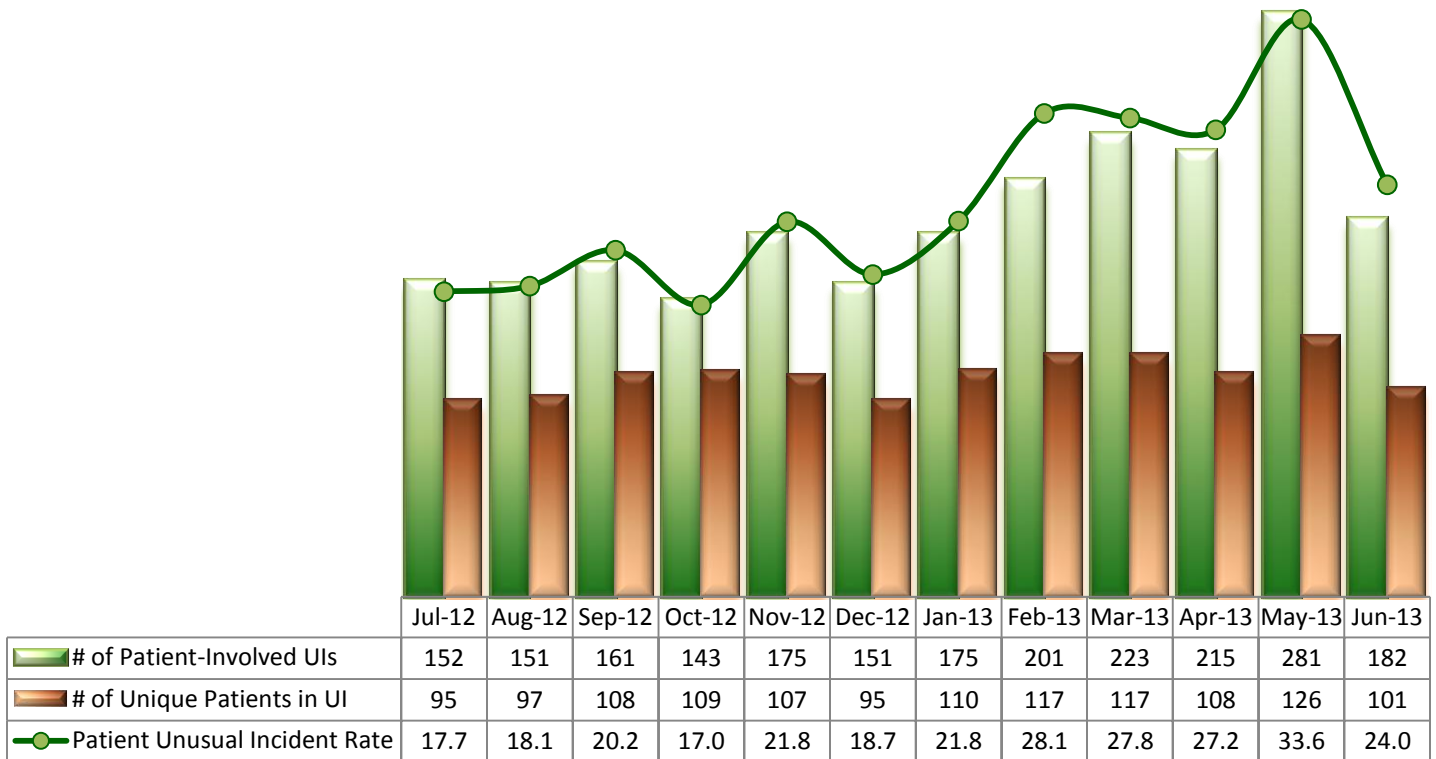|	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13
# of Patient-Involved UIs	152	151	161	143	175	151	175	201	223	215	281	182
# of Unique Patients in UI	95	97	108	109	107	95	110	117	117	108	126	101
Patient Unusual Incident Rate	17.7	18.1	20.2	17.0	21.8	18.7	21.8	28.1	27.8	27.2	33.6	24.0

The total number of patient-involved UIs counts only those incidents that involved at least one or more patients. Some patients may be involved in more than one incident and the number of unique patients does not double count them. The patient UI rate is the number of patient-involved unusual incidents reported for every 1000 inpatient days.
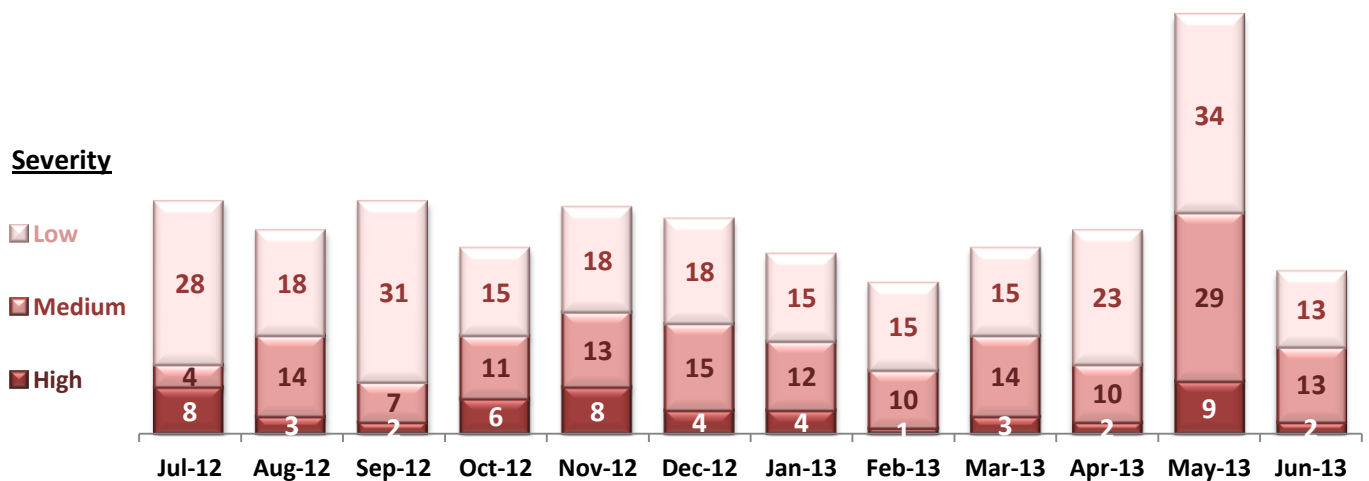
9. Selected Types of Incidents
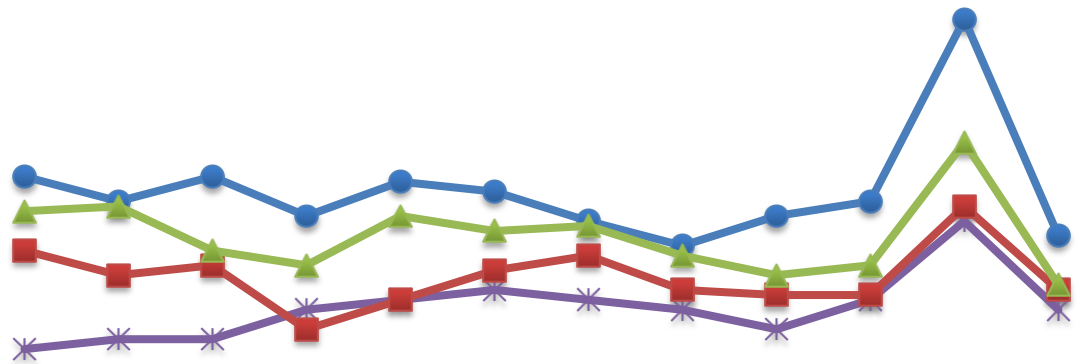
	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13
Physical Assault	40	35	40	32	39	37	31	26	32	35	72	28
Psych Emergency	5	7	7	13	15	17	15	13	9	15	31	13
Fall	25	20	22	9	15	21	24	17	16	16	34	17
Injury	33	34	25	22	32	29	30	24	20	22	47	18

* These are incident types that are frequently reported. Some incidents may be counted in multiple categories. For example, a physical assault incident that accompanied psychiatric emergency and injury is counted under psychiatric emergency and injury as well as under physical assault. Injury is broadly defined to include any type of injuries regardless of the cause or severity level.

10. Physical Assaults by Severity

Severity

☐ Low
■ Medium
■ High

	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13
Low	28	18	31	15	18	18	15	15	15	23	34	13
Medium	4	14	7	11	13	15	12	10	14	10	29	13
High	8	3	2	6	8	4	4	1	3	2	9	2

* Any physical assault that accompanies a code 13 or results in extensive injury needing off-unit treatment or transfer to ER is considered to be high severity, any physical assault that causes a minor injury that can be treated on unit is considered to be medium severity, and physical assault events that result in no injury are considered to be low severity.

11.   Patient Injuries

NPR=0.34
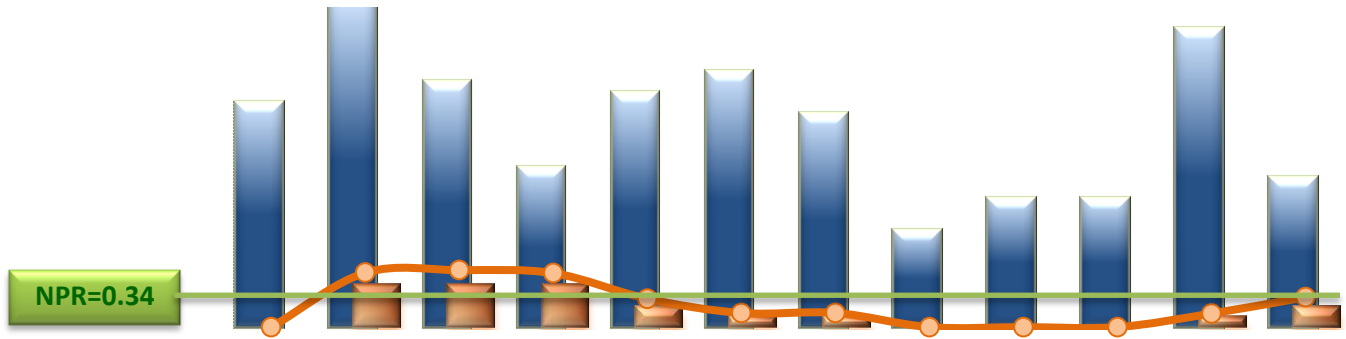
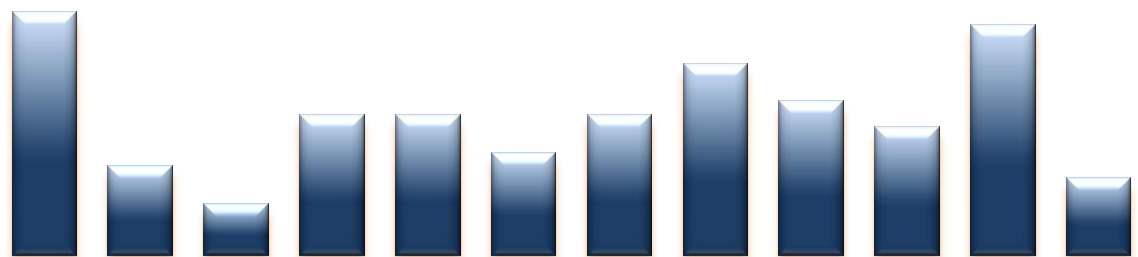|	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13
Total Pts Injured	21	31	23	15	22	24	20	9	12	12	28	14
Major Pt Injuries*	0	4	4	4	2	1	1	0	0	0	1	2
Patient Injury Rate	0.00	0.48	0.50	0.47	0.25	0.12	0.12	0.00	0.00	0.00	0.12	0.26

*Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of patients injured
 represents all of the reported injuries including minor injuries treated with first aid alone. However, the patient injury rate considers only
 the number of patient injuries that required beyond first-aid level treatment based on the NRI definition and the patient injury rate is the
 number of 'major' patient injuries per every 1000 inpatient days*

12.   Staff Injuries

	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13
# of Staff Injured	19	7	4	11	11	8	11	15	12	10	18	6

*Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of staff injured
 represents all of the reported staff injuries including minor injuries treated with first aid alone.*

13.   Elopements

NPR=0.12

	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13
# ofElopments	3	1	1	4	2	3	1	2	4	2	2	2
Elopment Rate	0.35	0.12	0.13	0.47	0.25	0.37	0.12	0.28	0.50	0.25	0.24	0.26

*It counts the total number of unauthorized leaves for any duration that were initiated during month and were recorded in Avatar. The
 elopement rate is the number of those unauthorized leaves that occurred for every 1000 inpatient days.*

14.   Reported Medication Variance Events

	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13
# of MV Events	2	9	8	11	12	4	15	43	28	20	35	35
MV Rate	0.23	1.08	1.00	1.30	1.50	0.50	1.87	6.01	3.50	2.53	4.18	4.61
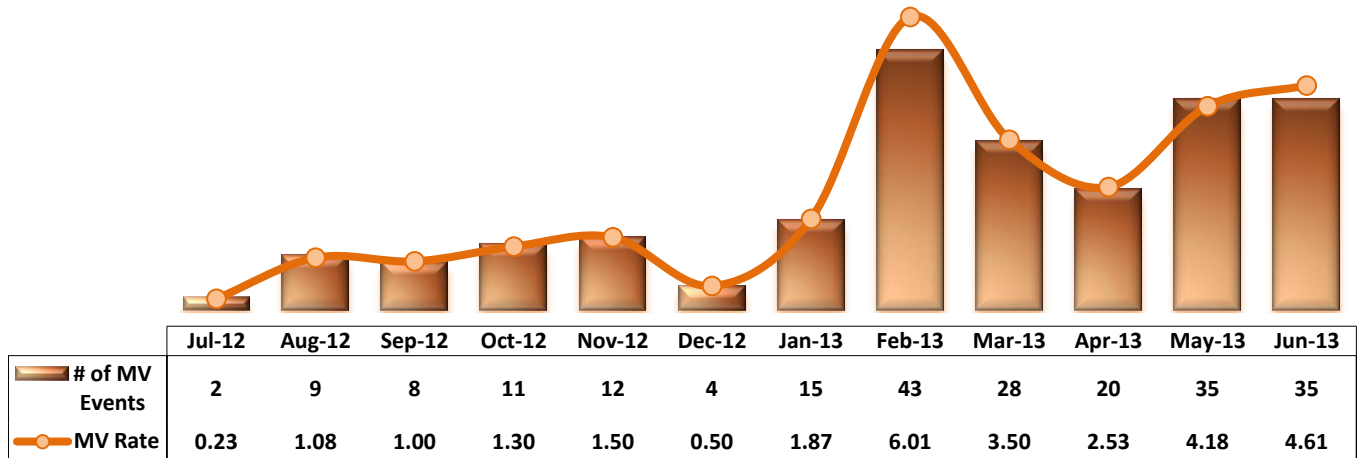
* MV Rate: Number of reported medication variance events that occurred for every 1000 inpatient days.

15.   Reported Adverse Drug Reactions

	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13
# of ADRs	6	10	5	10	11	8	14	11	15	12	4	11
ADR Rate	0.70	1.20	0.63	1.19	1.37	0.99	1.75	1.54	1.87	1.52	0.48	1.45
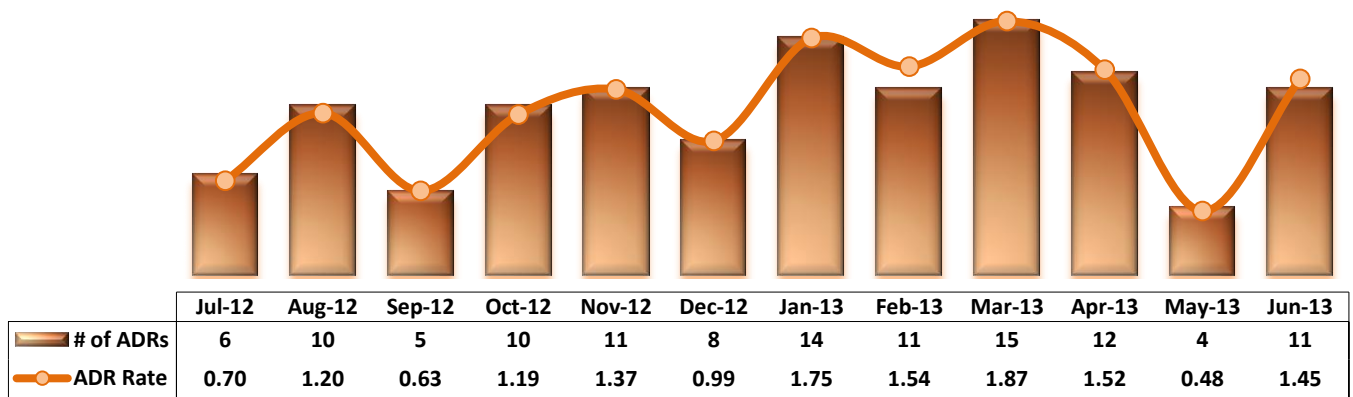
* ADR Rate: Number of reported adverse drug reaction events that occurred for every 1000 inpatient days.

16.   Percent of Missing Documentation on Med-Administration
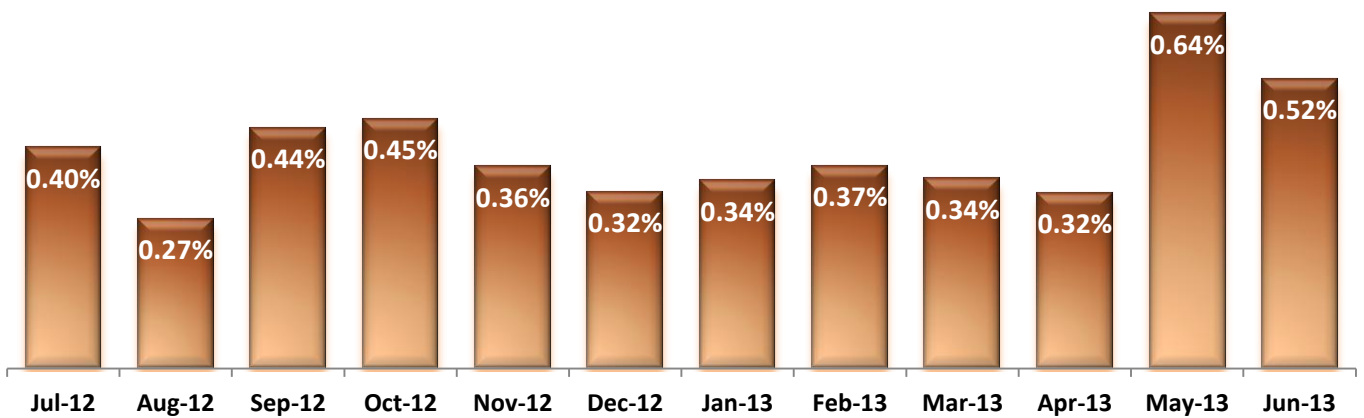
17.   Number of STAT Events and Individuals Involved

	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13
IICs w/ >=1 STAT		14	24	16	21	21	28	10	16	23	35	19
IICs w/ >=3 STAT Events		3	0	3	2	5	4	2	6	6	6	3
Total STAT Events		22	28	35	35	77	30	23	38	71	71	45
Total STAT Orders	82	38	54	64	61	144	55	34	68	138	148	76

18.   Percent of Patients Restrained or Secluded

NPR(R)=5.7%

NPR(S)=2.4%

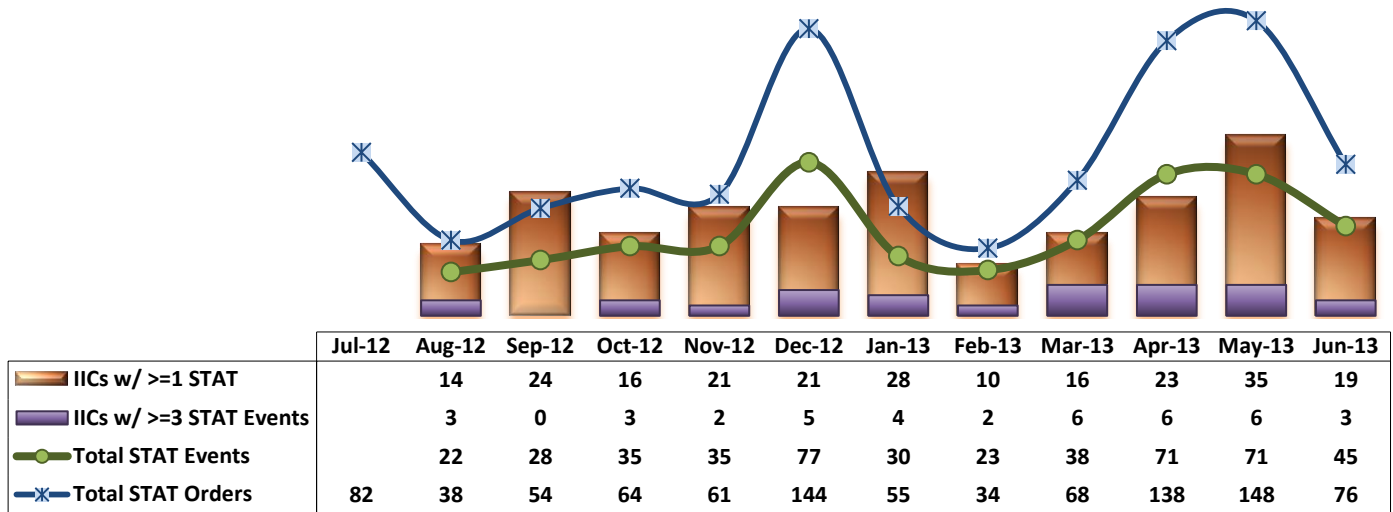|	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13
Restraint	0.6%	0.3%	0.0%	0.0%	0.0%	0.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Seclusion	0.3%	0.0%	0.0%	0.3%	0.7%	0.7%	1.3%	0.7%	0.3%	1.9%	1.9%	1.0%
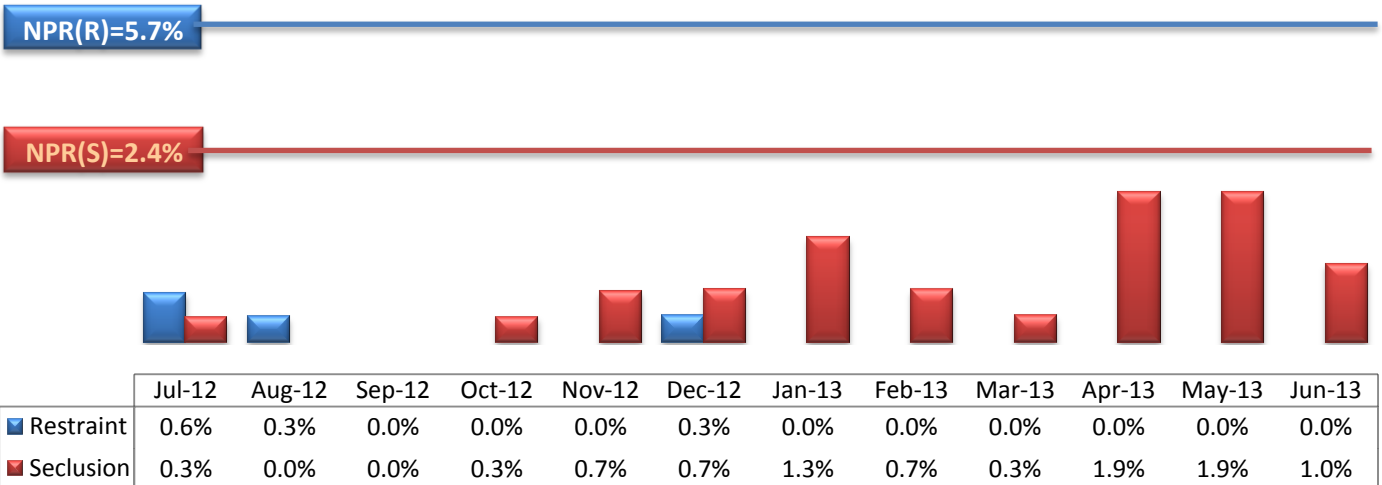
* Percent of unique patients who were restrained at least once and percent of unique patients who were secluded at least once. The denominator includes all individuals who were served in care >=1 day during month.

19.   Restraint Hours Rate & Seclusion Hours Rate

NPR(R)=0.65
NPR(S)=0.55

	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13
Restraint	0.001	0.010	0.000	0.000	0.000	0.002	0.000	0.000	0.000	0.000	0.000	0.000
Seclusion	0.005	0.000	0.000	0.038	0.016	0.049	0.043	0.042	0.005	0.054	0.038	0.119
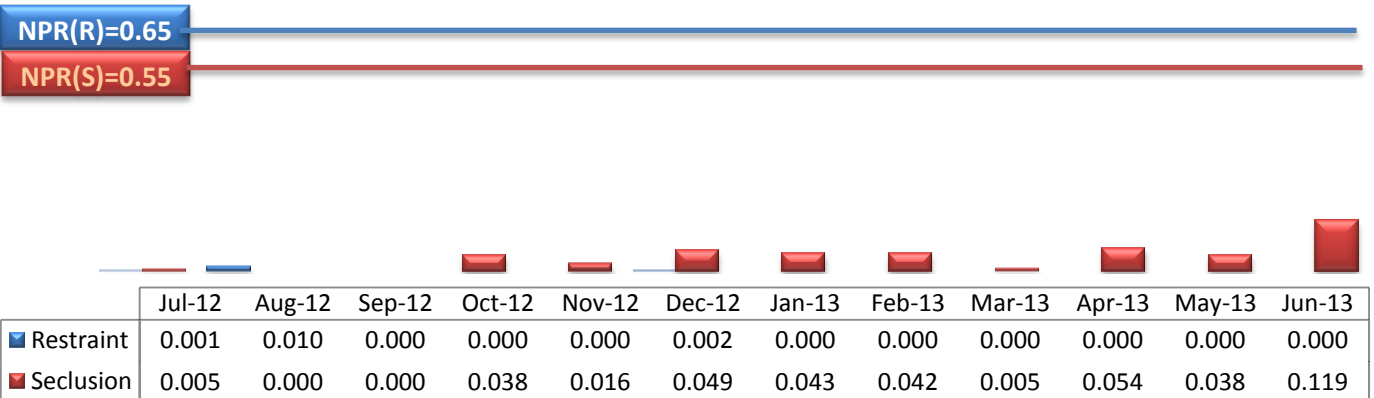
* Restraint/Seclusion Hours Rate: Number of hours spent in restraint/seclusion for every 1000 inpatient hours.

20. Demographics and Length of Stay

Gender Distribution (6/30/13)

Female 67 27%

Male 184 73%

of Individuals by Legal Status (6/30/13)

Civil (110, 44%)   Forensic (141, 56%)

Legal Status	Count
Emergency	27
Inpatient Commitment	21
Outpatient Commitment	18
Voluntary	44
DC Exam	38
Mentally Incompetent	1
NGBRI - DC	87
NGBRI - US	10
NGBRI - VI	1
Dual Commitment	2
Sexual Psychopath (Miller Act)	2

Age Distribution

	07/31/12	08/31/12	09/30/12	10/31/12	11/30/12	12/31/12	01/31/13	02/28/13	03/31/13	04/30/13	05/31/13	06/30/13
>=60 years old	31%	32%	33%	33%	32%	34%	33%	33%	33%	33%	35%	36%
>=50 and <60 years old	33%	33%	33%	32%	36%	32%	33%	35%	33%	32%	31%	31%
>=40 and <50 years old	16%	16%	15%	16%	14%	16%	15%	16%	17%	17%	16%	16%
>=30 and <40 years old	12%	11%	10%	10%	10%	10%	10%	10%	12%	11%	11%	9%
<30 years old	8%	8%	9%	8%	8%	7%	8%	6%	6%	7%	7%	7%

Median Age: 56 yrs, 56 yrs (at 05/31/13 and 06/30/13)

Length of Stay

	07/31/12	08/31/12	09/30/12	10/31/12	11/30/12	12/31/12	01/31/13	02/28/13	03/31/13	04/30/13	05/31/13	06/30/13
>= 20 Years	16%	17%	16%	17%	17%	17%	17%	17%	16%	16%	16%	18%
>=30 ~ <365 Days	26%	29%	27%	27%	25%	25%	24%	27%	28%	29%	30%	28%
<30 Days	11%	7%	11%	10%	12%	9%	14%	11%	12%	15%	11%	9%

Median LOS: 890 d, 1063 d, 946 d, 1027 d, 1010 d, 1188 d, 1074 d, 1097 d, 1068 d, 830 d, 1033 d, 1179 d

Length of Stay legend: >= 20 Years; >= 5 Years & < 20 Years; >= 2 Years & < 5 Years; >= 1 Year & < 2 Years; >=30 ~ <365 Days; <30 Days

Performance **R**elated **I**nformation for **S**taff & **M**anagers

1. Census, Admissions, Discharges & Transfers

Data Source: Avatar | *Updated as of 07/10/13*

Category		Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13	Monthly Average	Total (12mths)	Figure
Admissions	Civil	16	12	15	12	18	14	22	14	23	19	17	16	**17**	198	
	Forensic	18	14	19	19	18	11	17	14	20	25	14	12	**17**	201	**Figure 1**
	Total	**34**	**26**	**34**	**31**	**36**	**25**	**39**	**28**	**43**	**44**	**31**	**28**	**33**	**399**	
Discharges	Civil	17	21	9	12	20	16	21	17	21	13	21	21	**17**	209	
	Forensic	16	18	16	23	19	22	14	15	14	19	17	28	**18**	221	**Figure 2**
	Total	**33**	**39**	**25**	**35**	**39**	**38**	**35**	**32**	**35**	**32**	**38**	**49**	**36**	**430**	
Net Gain During Month	Civil	-1	-9	6	0	-2	-2	1	-3	2	6	-4	-5		**-11**	
	Forensic	2	-4	3	-4	-1	-11	3	-1	6	6	-3	-16		**-20**	
	Total	**1**	**-13**	**9**	**-4**	**-3**	**-13**	**4**	**-4**	**8**	**12**	**-7**	**-21**		**-31**	
All Individuals on Roll <u>at</u> End of Month		**283**	**270**	**279**	**275**	**272**	**259**	**263**	**259**	**267**	**279**	**272**	**251**	**269**		
a. Present on Unit		277	259	275	270	270	255	259	254	261	273	267	246	264		
b. On AL		4	10	4	5	2	4	4	4	5	4	4	3	4		
c. On UL		2	1	0	0	0	0	0	1	1	2	1	2	1		
All Individuals on Roll: Daily Average during Month*		**282**	**276**	**273**	**278**	**273**	**265**	**262**	**259**	**262**	**267**	**274**	**259**	**269**		
a. Present on Unit		**276**	**270**	**266**	**272**	**267**	**260**	**258**	**255**	**258**	**264**	**270**	**253**	**264**		**Figure 3**
b. On AL		4	5	7	6	6	5	3	4	3	2	3	5	**4**		
c. On UL		2	1	0	0	0	0	1	0	1	1	1	1	**0**		
Patient Days**		**8568**	**8358**	**7988**	**8430**	**8024**	**8059**	**8010**	**7152**	**8011**	**7918**	**8370**	**7597**	**8040**	**96485**	
Inter-Unit Transfers during Month		**3**	**5**	**10**	**7**	**11**	**7**	**8**	**3**	**17**	**17**	**8**	**3**	**8**	**99**	**Figure 4**
Medical Leaves Initiated during	Emergency	17	21	24	29	17	9	24	23	12	10	17	13	**18**	216	
	Non-Emer	43	16	33	16	24	30	23	16	22	32	23	24	**25**	302	
Month	**Total**	**60**	**37**	**57**	**45**	**41**	**39**	**47**	**39**	**34**	**42**	**40**	**37**	**43**	**518**	
Non-Medical Leaves Initiated during Month		**126**	**95**	**103**	**95**	**104**	**96**	**85**	**85**	**70**	**89**	**80**	**92**	**93**	**1120**	
UL Initiated during Month		**3**	**1**	**1**	**4**	**2**	**3**	**1**	**2**	**4**	**2**	**2**	**2**	**2**	**27**	
Total Unique Patients Served during Month		**316**	**309**	**302**	**310**	**306**	**297**	**298**	**298**	**294**	**310**	**310**	**299**	**304**		
30 Day Readmission	Civil	0	1	2	0	2	2	3	0	2	3	3		**2**	18	
***	Forensic	1	0	0	1	0	0	0	1	1	0	0		**0**	4	
	Total	**1**	**1**	**2**	**1**	**2**	**2**	**3**	**1**	**3**	**3**	**3**		**2**	**22**	

* *This is the average number of inidividuals served on a given day for the respective month. Due to rounding from average calculation, numbers from its subcategories a, b, & c may not add up to the total number on this row.*

** *It counts the number of patients who are present on the unit and excludes those on authorized or unauthorized leave at 11:59pm on a given day.*

*** *Number of patients returning within 30 days of discharges that occurred during month.*

Office of Statistics and Reporting (OSR), Saint Elizabeths Hospital

Performance **R**elated **I**nformation for **S**taff & **M**anagers

2. Key Performance Indicators

Data Source: UI DB, ADR DB, Restraint/Seclusion Log, and Avatar   *Updated as of 07/10/13*

Category		Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13	Monthly Average	NPR* (Sep-11)	Figure
30 Day Readmit (Discharge Cohort)**	Civil	0.0%	4.8%	22.2%	0.0%	10.0%	12.5%	14.3%	0.0%	9.5%	23.1%	14.3%		9.4%		
	Forensic	6.3%	0.0%	0.0%	4.3%	0.0%	0.0%	0.0%	6.7%	7.1%	0.0%	0.0%		2.0%		**Figure 5**
	Combined	3.0%	2.6%	8.0%	2.9%	5.1%	5.3%	8.6%	3.1%	8.6%	9.4%	7.9%		5.6%	6.9%	
Number of Unusual Incidents		165	158	175	159	182	171	198	216	235	234	292	188	198		**Figure 6**
UI by Severity	Catastrophe	0	0	0	0	0	0	0	0	0	0	0	0	0		
	High	30	16	13	24	26	18	26	17	19	15	22	15	20		**Figure 7**
	Medium	28	40	54	58	63	59	60	87	106	89	118	65	69		
	Low	107	102	108	77	93	94	112	112	110	130	152	108	109		
Patient Unusual Incident Rate		17.7	18.1	20.2	17.0	21.8	18.7	21.8	28.1	27.8	27.2	33.6	24.0	22.9		**Figure 8**
Selected Types of Incidents	Physical Assault	40	35	40	32	39	37	31	26	32	35	72	28	37		
	Psych Emergency	5	7	7	13	15	17	15	13	9	15	31	13	13		**Figure 9**
	Fall	25	20	22	9	15	21	24	17	16	16	34	17	20		
	Injury	33	34	25	22	32	29	30	24	20	22	47	18	28		
Physical Assaults by Severity	High	8	3	2	6	8	4	4	1	3	2	9	2	4		
	Medium	4	14	7	11	13	15	12	10	14	10	29	13	13		**Figure 10**
	Low	28	18	31	15	18	18	15	15	15	23	34	13	20		
Patient Injury Rate***		0.00	0.48	0.50	0.47	0.25	0.12	0.12	0.00	0.00	0.00	0.12	0.26	0.20	0.34	
Patients with Major Injuries***		0	4	4	4	2	1	1	0	0	0	1	2	2		**Figure 11**
Total Patients Injured***		21	31	23	15	22	24	20	9	12	12	28	14	19		
Total Staff Injured***		19	7	4	11	11	8	11	15	12	10	18	6	11		**Figure 12**
Elopement Rate		0.35	0.12	0.13	0.47	0.25	0.37	0.12	0.28	0.50	0.25	0.24	0.26	0.35	0.12	**Figure 13**
Medication Variance Rate		0.23	1.08	1.00	1.30	1.50	0.50	1.87	6.01	3.50	2.53	4.18	4.61	2.30		**Figure 14**
Adverse Drug Reaction Rate		0.70	1.20	0.63	1.19	1.37	0.99	1.75	1.54	1.87	1.52	0.48	1.45	1.21		**Figure 15**
Missing Med-Admin Documentation		0.40%	0.27%	0.44%	0.45%	0.36%	0.32%	0.34%	0.37%	0.34%	0.32%	0.64%	0.52%	0.40%		**Figure 16**
Percent of Patients Restrained		0.6%	0.3%	0.0%	0.0%	0.0%	0.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.1%	5.7%	**Figure 18**
Percent of Patients Secluded		0.3%	0.0%	0.0%	0.3%	0.7%	0.7%	1.3%	0.7%	0.3%	1.9%	1.9%	1.0%	0.8%	2.4%	
Restraint Hours Rate		0.001	0.010	0.000	0.000	0.000	0.002	0.000	0.000	0.000	0.000	0.000	0.000	0.001	0.65	**Figure 19**
Seclusion Hours Rate		0.005	0.000	0.000	0.038	0.016	0.049	0.043	0.042	0.005	0.054	0.038	0.119	0.033	0.55	

*   *National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2012, Published in January 2013.*

** *Percentage of patients returning within 30 days of discharges that occurred during month*

*** *Refer to the next page [UI & Medication]*

**** *As of September 2012, we are temporarily removing the emergency involuntary medication administration data from PRISM because we discovered a technical glitch in Avatar that made this data inaccurate. A fix is under way and this indicator will be reported again as reliable data becomes available.*

Performance Related Information for Staff & Managers

3. Unusual Incident & Medication

Data Source: UI DB, ADR DB, and Avatar   *Updated as of 07/10/13*

Category		Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13	Monthly Average	Total (12mths)	NPR* (Sep-11)
Total Unusual Incidents**		165	158	175	159	182	171	198	216	235	234	292	188	198	2373	
Total Major Unusual Incidents		85	68	70	97	121	128	129	114	101	115	175	85	107	1288	
Patient Involved UI Only**		152	151	161	143	175	151	175	201	223	215	281	182	184	2210	
Patient UI Rate		*17.7*	*18.1*	*20.2*	*17.0*	*21.8*	*18.7*	*21.8*	*28.1*	*27.8*	*27.2*	*33.6*	*24.0*	*22.9*		
Unique Patients Involved in UI**		95	97	108	109	107	95	110	117	117	108	126	101	108	1290	
Selected Types of Incidents	Physical Assault	40	35	40	32	39	37	31	26	32	35	72	28	37	447	
	Psych Emergency	5	7	7	13	15	17	15	13	9	15	31	13	13	160	
	Fall	25	20	22	9	15	21	24	17	16	16	34	17	20	236	
	Injury	33	34	25	22	32	29	30	24	20	22	47	18	28	336	
UI by Severity	Catastrophe	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	High	30	16	13	24	26	18	26	17	19	15	22	15	20	241	
	Medium	28	40	54	58	63	59	60	87	106	89	118	65	69	827	
	Low	107	102	108	77	93	94	112	112	110	130	152	108	109	1305	
Physical Assaults by Severity	High	8	3	2	6	8	4	4	1	3	2	9	2	4	52	
	Medium	4	14	7	11	13	15	12	10	14	10	29	13	13	152	
	Low	28	18	31	15	18	18	15	15	15	23	34	13	20	243	
Total Patients Injured***		21	31	23	15	22	24	20	9	12	12	28	14	19	231	
Patients with Major Injuries***		**0**	**4**	**4**	**4**	**2**	**1**	**1**	**0**	**0**	**0**	**1**	**2**	**2**	**19**	
*Patient Injury Rate***		*0.00*	*0.48*	*0.50*	*0.47*	*0.25*	*0.12*	*0.12*	*0.00*	*0.00*	*0.00*	*0.12*	*0.26*	*0.20*		*0.34*
Total Staff Injured**		**19**	**7**	**4**	**11**	**11**	**8**	**11**	**15**	**12**	**10**	**18**	**6**	**11**		
Total UL Incident Reports		3	4	3	3	2	5	4	2	3	2	2	1	3	34	
Total ULs Documented in Avatar		3	1	1	4	2	3	1	2	4	2	2	2	2		
Elopement Rate		*0.35*	*0.12*	*0.13*	*0.47*	*0.25*	*0.37*	*0.12*	*0.28*	*0.50*	*0.25*	*0.24*	*0.26*	*0.35*		*0.12*
Med Variance (MV) Reports**		2	9	8	11	12	4	15	43	28	20	35	35	19	222	
MV Rate		*0.23*	*1.08*	*1.00*	*1.30*	*1.50*	*0.50*	*1.87*	*6.01*	*3.50*	*2.53*	*4.18*	*4.61*	*2.30*		
Adverse Drug Reactions Reports		6	10	5	10	11	8	14	11	15	12	4	11	10	117	
ADR Rate		*0.70*	*1.20*	*0.63*	*1.19*	*1.37*	*0.99*	*1.75*	*1.54*	*1.87*	*1.52*	*0.48*	*1.45*	*1.21*		
Total Med Administrations Scheduled		108563	107540	104812	112293	107901	111670	110726	97488	108150	103057	107694	102644		1282538	
Total Missing Documentations		433	290	456	505	393	356	375	356	370	326	690	537		5087	
Percent of Missing Documentation		*0.40%*	*0.27%*	*0.44%*	*0.45%*	*0.36%*	*0.32%*	*0.34%*	*0.37%*	*0.34%*	*0.32%*	*0.64%*	*0.52%*		*0.40%*	
Total STAT Orders		82	38	54	64	61	144	55	34	68	138	148	76	80		Figure 17
Total STAT Events****			22	28	35	35	77	30	23	38	71	71	45	43		
Total Individuals Involved >=1 STAT			14	24	16	21	21	28	10	16	23	35	19	21		
Total Patients with >=3 STAT Events			3	0	3	2	5	4	2	6	6	6	3	4		

*   *National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2012, Published in January 2013.*

**   *Numbers may change if any additional UI report is made after the data run date from UI database (around the 15th of the following month).*

***   *Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of patients injured represents all of the reported injuries including minor injuries treated with first aid alone. However, the patient injury rate considers only the number of patient injuries that required beyond first-aid level treatment based on the NRI definition and the patient injury rate is the number of 'major' patient injuries per every 1000 inpatient days*

****   *One STAT event may involve more than one STAT order for the same patient. Any orders placed within 15 minute timeframe are comsidered to belong to one STAT event.*

Performance **R**elated **I**nformation for **S**taff & **M**anagers

4. Restraint & Seclusion

Data Source: Restraint/Seclusion Log and UI DB (for # of total events and patients) and Avatar (for patient days/hours)   *Updated as of 07/10/13*

Category	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13	Monthly Average	Total (12mths)	NPR* (Sep-11)
Number of Restraint Events	2	1	0	0	0	1	0	0	0	0	0	0	0.3	4	
Number of Unique Patients Restrained	2	1	0	0	0	1	0	0	0	0	0	0	0.3		
Percentage of Patients Restrained	0.6%	0.3%	0.0%	0.0%	0.0%	0.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.1%		5.7%
Total Restraint Hours (h:mm)	0:13	2:00	0:00	0:00	0:00	0:20	0:00	0:00	0:00	0:00	0:00	0:00	0:12	2:33	
Restraint Hours Rate	0.001	0.010	0.000	0.000	0.000	0.002	0.000	0.000	0.000	0.000	0.000	0.000	0.001		0.65
Number of Seclusion Events	1	0	0	5	2	5	7	5	1	10	12	5	4.4	53	
Number of Unique Patients Secluded	1	0	0	1	2	2	4	2	1	6	6	3	2.3		
Percentage of Patients Secluded	0.3%	0.0%	0.0%	0.3%	0.7%	0.7%	1.3%	0.7%	0.3%	1.9%	1.9%	1.0%	0.8%		2.4%
Total Seclusion Hours (h:mm)	1:00	0:00	0:00	7:40	3:10	9:32	8:12	7:13	1:00	10:18	7:44	21:45	6:27	77:34	
Seclusion Hours Rate	0.005	0.000	0.000	0.038	0.016	0.049	0.043	0.042	0.005	0.054	0.038	0.119	0.033		0.55

*   *National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2012, Published in January 2013.*

Performance **R**elated **I**nformation for **S**taff & **M**anagers

5. Major Incidents by Incident Location/Unit

Data Source: UI DB   *Updated as of 07/10/13*

Category		Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13	Monthly Average	Total (12mths)	Percent
Total Unusual Incidents		**165**	**158**	**175**	**159**	**182**	**171**	**198**	**216**	**235**	**234**	**292**	**188**	**198**	**2373**	
*Total Major Incidents**		*85*	*68*	*70*	*97*	*121*	*128*	*129*	*114*	*101*	*115*	*175*	*85*	*107*	*1288*	*100%*
Major Incident Location	1A	4	8	2	11	4	7	7	4	9	5	11	4	**6**	76	6%
	1B	5	6	6	10	13	10	13	16	6	10	23	9	**11**	127	10%
	1C	8	6	5	8	9	11	17	6	8	13	9	5	**9**	105	8%
	1D	9	2	6	2	13	14	17	17	14	16	12	5	**11**	127	10%
	1E	10	9	7	15	8	18	15	10	20	32	30	12	**16**	186	14%
	1F	17	4	2	7	17	12	12	13	12	8	32	16	**13**	152	12%
	1G	9	8	19	12	20	9	7	4	1	5	8	10	**9**	112	9%
	2A	3	1	4	2	3	1	5	0	1	0	3	2	**2**	25	2%
	2B	1	3	0	1	7	8	2	1	1	4	1	3	**3**	32	2%
	2C	2	2	3	9	4	12	6	8	5	3	9	1	**5**	64	5%
	2D	9	7	3	6	8	10	7	10	2	7	14	10	**8**	93	7%
	TLC	6	8	4	6	4	9	8	15	14	7	18	8	**9**	107	8%
	Other	2	4	9	8	11	7	13	10	8	5	5	0	**7**	82	6%
Total Physical Assault Incidents		*40*	*35*	*40*	*32*	*39*	*37*	*31*	*26*	*32*	*35*	*72*	*28*	*37*	*447*	*100%*
Assault Incident Location	1A	2	4	4	5	1	2	1	1	2	2	3	0	**2**	27	6%
	1B	3	3	4	1	0	2	0	0	0	2	7	0	**2**	22	5%
	1C	2	1	1	2	4	1	3	1	1	5	5	0	**2**	26	6%
	1D	4	2	3	1	9	6	10	6	9	7	6	2	**5**	65	15%
	1E	8	5	3	4	2	8	6	2	8	4	8	3	**5**	61	14%
	1F	10	2	2	5	7	2	0	3	3	1	16	1	**4**	52	12%
	1G	4	6	15	4	6	2	2	0	1	1	2	6	**4**	49	11%
	2A	0	0	0	0	0	0	0	0	0	0	0	1	**0**	1	0%
	2B	1	1	0	0	2	3	0	1	0	1	0	0	**1**	9	2%
	2C	1	1	0	2	0	2	3	0	1	1	4	2	**1**	17	4%
	2D	2	7	3	5	5	8	4	4	1	6	9	8	**5**	62	14%
	TLC	2	3	5	2	2	1	2	8	6	4	11	5	**4**	51	11%
	Other	1	0	0	1	1	0	0	0	0	1	1	0	**0**	5	1%

Office of Statistics and Reporting (OSR), Saint Elizabeths Hospital

Performance **R**elated **I**nformation for **S**taff & **M**anagers

5. Major Incidents by Incident Location/Unit

Data Source: UI DB   *Updated as of 07/10/13*

Category		Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13	Monthly Average	Total (12mths)	Percent
Total Fall Incidents		*25*	*20*	*22*	*9*	*15*	*21*	*24*	*17*	*16*	*16*	*34*	*17*	*20*	*236*	*100%*
Fall Incident Location	1A	3	4	3	1	3	4	3	0	3	1	8	3	3	36	15%
	1B	2	5	3	2	4	6	5	7	4	2	6	5	4	51	22%
	1C	3	1	0	1	1	1	1	1	0	1	1	1	1	12	5%
	1D	4	0	0	1	1	1	0	2	1	3	0	0	1	13	6%
	1E	3	1	2	0	1	1	1	0	2	1	1	0	1	13	6%
	1F	0	0	0	0	1	0	5	0	0	0	1	1	1	8	3%
	1G	2	3	8	1	1	0	0	0	0	2	0	1	2	18	8%
	2A	1	0	0	0	2	1	2	0	0	0	1	1	1	8	3%
	2B	0	1	1	0	0	4	0	1	0	1	1	1	1	10	4%
	2C	0	0	2	1	0	1	0	2	0	0	2	0	1	8	3%
	2D	6	3	1	0	0	1	1	1	0	0	5	2	2	20	8%
	TLC	0	2	0	0	1	0	2	2	5	3	7	2	2	24	10%
	Other	1	0	2	2	0	1	4	1	1	2	1	0	1	15	6%
Total Injury Incidents		*33*	*34*	*25*	*22*	*32*	*29*	*30*	*24*	*20*	*22*	*47*	*18*	*28*	*336*	*100%*
Injury Incident Location	1A	1	4	2	4	0	2	2	0	1	1	1	1	2	19	6%
	1B	4	3	1	2	3	3	0	4	2	2	6	2	3	32	10%
	1C	3	1	0	2	2	1	1	0	0	1	3	1	1	15	4%
	1D	6	1	0	1	6	6	8	8	6	4	4	1	4	51	15%
	1E	2	4	3	2	1	2	6	2	4	4	4	3	3	37	11%
	1F	4	1	1	2	8	2	0	2	1	1	9	2	3	33	10%
	1G	2	5	9	3	4	2	3	0	1	2	2	2	3	35	10%
	2A	0	0	0	0	1	0	1	0	0	0	2	0	0	4	1%
	2B	0	1	0	0	0	2	0	1	0	1	0	1	1	6	2%
	2C	4	1	2	1	3	2	0	1	1	0	3	0	2	18	5%
	2D	4	7	2	1	2	3	3	0	0	1	7	2	3	32	10%
	TLC	2	5	2	2	2	2	1	3	3	2	4	3	3	31	9%
	Other	1	1	3	2	0	2	5	3	1	3	2	0	2	23	7%

* *Not every incident is a major incident. This counts only those incidents that were classified to be major based on the policy.*

Performance **R**elated **I**nformation for **S**taff & **M**anagers

6. Demographic Information of Individuals in Care

Data Source: Avatar   *Updated as of 07/10/13*

Category	Sub-group	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13	Monthly Average	Percent*
Total Active (on Roll) at End of Month*		**283**	**270**	**279**	**275**	**272**	**259**	**263**	**259**	**267**	**279**	**272**	**251**	**269**	
Gender	Female	70	64	71	74	72	70	71	71	77	80	78	67	**72**	**26.8%**
	Male	213	206	208	201	200	189	192	188	190	199	194	184	**197**	**73.2%**
Age	*Median Age (Years)*	*55 yrs*	*55 yrs*	*55 yrs*	*55 yrs*	*55 yrs*	*56 yrs*	*55 yrs*	*56 yrs*	*56 yrs*	*55 yrs*	*56 yrs*	*56 yrs*	*55 yrs*	
	<30 years old	23	22	25	23	23	17	22	15	15	19	19	18	**20**	**7.5%**
	>=30 and <40 years old	33	29	28	27	27	27	26	26	31	31	31	23	**28**	**10.5%**
	>=40 and <50 years old	46	43	43	45	37	42	40	42	45	48	44	40	**43**	**15.9%**
	>=50 and <60 years old	94	89	91	88	97	84	88	90	89	89	84	79	**89**	**32.9%**
	>=60 years old	87	87	92	92	88	89	87	86	87	92	94	91	**89**	**33.2%**
Legal Status of Individuals on Roll at End of Month	Emergency	21	16	22	21	19	21	20	19	22	29	31	27	**22**	**8.3%**
	Inpatient Commitment	27	26	24	23	23	21	21	21	23	21	21	21	**23**	**8.4%**
	Outpatient Commitment	20	20	21	23	21	24	23	26	23	24	18	18	**22**	**8.1%**
	Voluntary	43	42	43	46	50	46	48	46	44	45	45	44	**45**	**16.8%**
	Civil Sub-total	*111*	*104*	*110*	*113*	*113*	*112*	*112*	*112*	*112*	*119*	*115*	*110*	*112*	*41.6%*
	DC Exam	59	56	59	55	50	39	44	38	48	54	50	38	**49**	**18.3%**
	Mentally Incompetent	8	6	5	3	3	3	5	5	4	1	1	1	**4**	**1.4%**
	NGBRI - DC	92	91	92	91	93	92	90	92	89	90	91	87	**91**	**33.8%**
	NGBRI - US	9	9	9	9	9	9	8	8	10	10	10	10	**9**	**3.4%**
	NGBRI - VI	1	1	1	1	1	1	1	1	1	1	1	1	**1**	**0.4%**
	Dual Commitment	1	1	1	1	1	1	1	1	1	2	2	2	**1**	**0.5%**
	Sexual Psychopath (Miller Ac	2	2	2	2	2	2	2	2	2	2	2	2	**2**	**0.7%**
	Forensic Sub-total	*172*	*166*	*169*	*162*	*159*	*147*	*151*	*147*	*155*	*160*	*157*	*141*	*157*	*58.4%*
Length of Stay	*Median LOS (Days)*	*890 d*	*1063 d*	*946 d*	*1027 d*	*1010 d*	*1188 d*	*1074 d*	*1097 d*	*1068 d*	*830 d*	*1033 d*	*1179 d*	*1034 d*	
	Average LOS (Days)	*2976 d*	*3116 d*	*3030 d*	*3093 d*	*3103 d*	*3248 d*	*3152 d*	*3181 d*	*3093 d*	*2973 d*	*3065 d*	*3294 d*	*3110 d*	
	<30 Days	32	20	32	27	32	24	37	29	33	41	30	23	**30**	**11.1%**
	>=30 ~ <365 Days	74	77	74	74	69	64	62	69	74	80	82	70	**72**	**26.9%**
	>= 1 Year & < 2 Years	23	20	21	22	21	20	17	18	15	13	14	15	**18**	**6.8%**
	>= 2 Years & < 5 Years	47	46	46	43	43	45	42	39	42	42	43	42	**43**	**16.1%**
	>= 5 Years & < 20 Years	62	61	60	62	61	61	61	60	59	59	59	57	**60**	**22.4%**
	>= 20 Years	45	46	46	47	46	45	44	44	44	44	44	44	**45**	**16.7%**

*   *Counts the total number of individuals who are on the hospital roll at end of each month. This number serves as denominator to calculate percentage of each group.*