Government of the District of Columbia
Department of Behavioral Health (DBH)

Saint Elizabeths
SHINING THE LIGHT SINCE 1855

PRISM

Performance Related Information for Staff and Managers
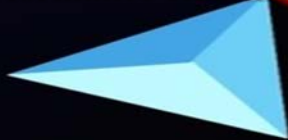
July 2017

Office of Statistics and Reporting (OSR), 9/6/2017

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Data Disclaimer

The primary source of data extracted and analyzed herein is Avatar, the Saint Elizabeths Hospital's electronic medical record system. Additional data source includes, but is not limited to, the Hospital's Unusual Incident Database and SiteFM. Data reflects information as entered in each system by users. The Office of Statistics and Reporting (OSR) has made reasonable efforts to ensure that data and its accompanying information are as accurate and up-to-date as possible at the time of analysis and publication but does not guarantee the accuracy, reliability, or completeness of data. The OSR is not liable for any misinterpretation or misuse of the data. Use of any information from PRISM must be fully acknowledged and/or cited. Use of PRISM data for anything other than patient care determinations or management of the services provided within the hospital (including external publications, research papers, presentations, etc.) is prohibited without written permission from the Chief Quality and Data Manager Officer at the Saint Elizabeths Hospital.

Key Trends: Admissions, Discharges, Transfers, Census, and Readmissions (1~5)

▪ Admission totals were flat when compared to last month. However, the composition of the admissions were not as closely aligned. In June, there were 24 re-admissions and 7 first-time admissions as opposed to just 17 readmissions with 13 first-time admissions in July. In each month, however, approximately 80% of the admissions were forensic patients.

▪ Almost 20% of admissions were under 40 years of age and 71% (22) were pre-trial patients.

▪ The 2.2% reduction in the Average Daily Census (ADC) was mainly due to the slight increase in the number of discharges, which increased from 34 in June to 37 in July. In this cohort, both the median and the average age at discharge was approximately 42 years of age.

▪ Of the 11 Reported Emergency Medical leaves, 5 were for more than 1 day.

▪ None of the patients who were discharged in June were readmitted in July, marking the first of this occurrence since September 2016.

1. Admissions to SEH
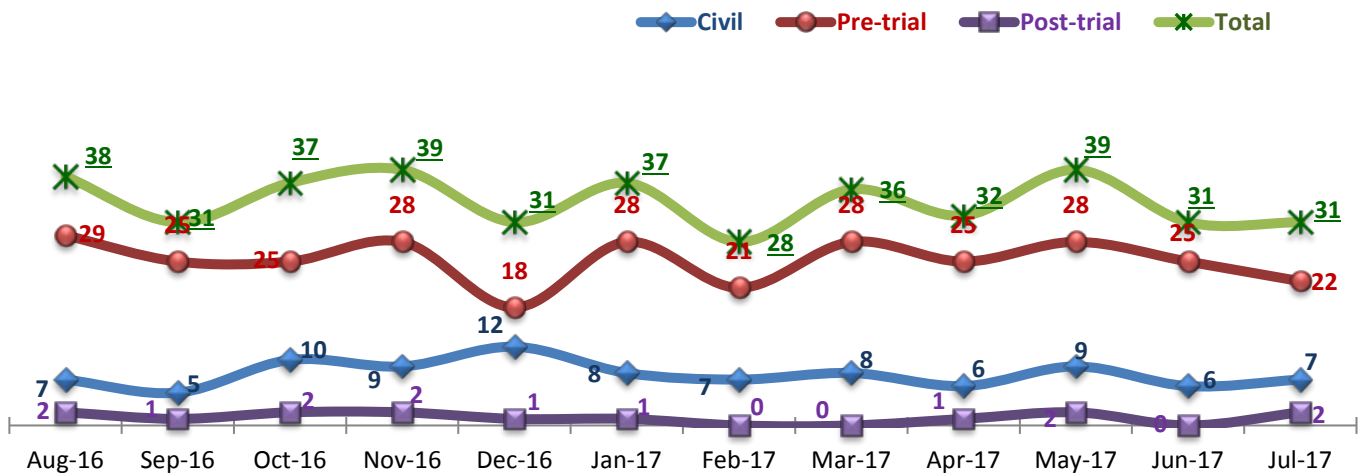
Number of admissions to SEH inpatient program, including transfers from forensic outpatient to inpatient program.

2. Discharges from SEH
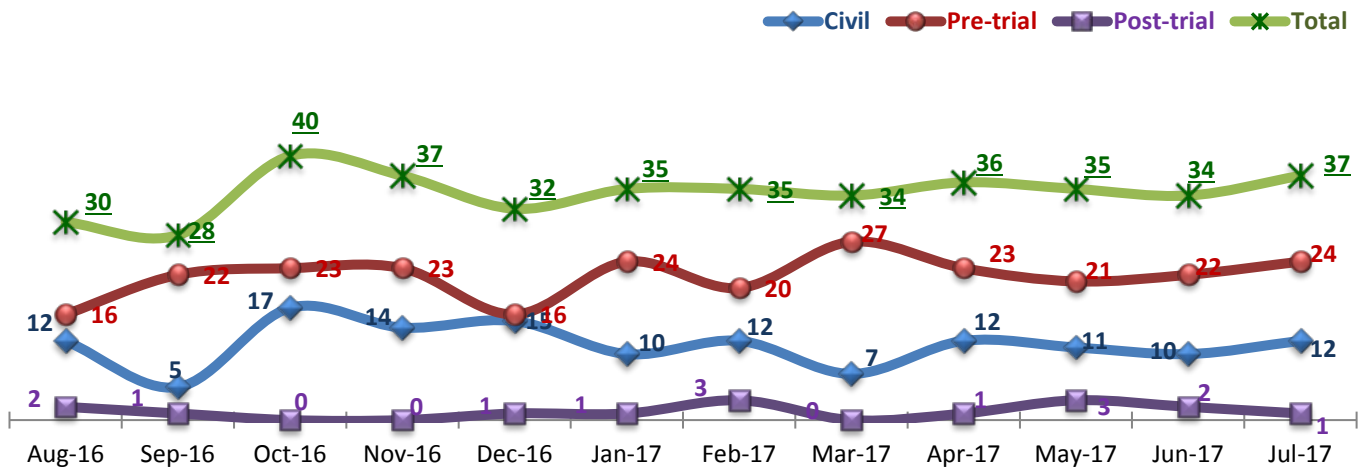
Number of discharges from SEH inpatient program, including transfers from inpatient to forensic outpatient program.

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3. Average Daily Census

■ **Present on Unit**   ■ **On Authorized Leave**   ■ **On Unauthorized Leave**   ☐ **Total on Roll**

Month	Total on Roll	Present on Unit
Aug-16	260	257
Sep-16	268	264
Oct-16	268	265
Nov-16	270	265
Dec-16	267	263
Jan-17	265	262
Feb-17	265	262
Mar-17	263	259
Apr-17	265	260
May-17	265	261
Jun-17	267	265
Jul-17	261	258

* Data above is the daily average number of individuals counted at 11:59 PM every day during each month.

4. Transfers

■ **Inter-unit Transfers**   ■ **Transfers to Outside Medical Facilities (Emergency Medical Leaves)**

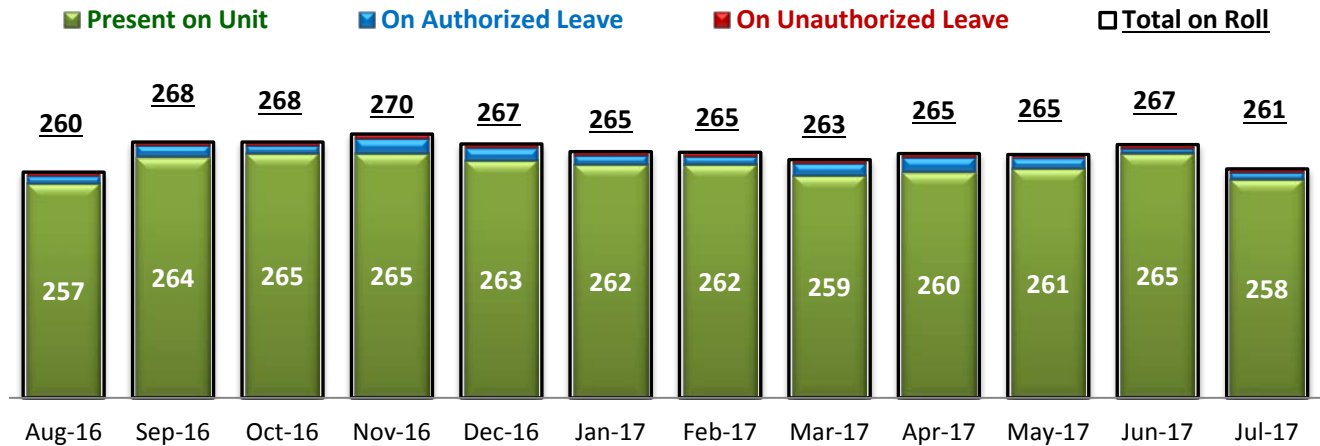| Month	Inter-unit Transfers	Transfers to Outside Medical Facilities
Aug-16	24	10
Sep-16	12	11
Oct-16	17	9
Nov-16	11	8
Dec-16	15	7
Jan-17	19	13
Feb-17	14	10
Mar-17	12	12
Apr-17	10	10
May-17	17	7
Jun-17	6	10
Jul-17	9	11
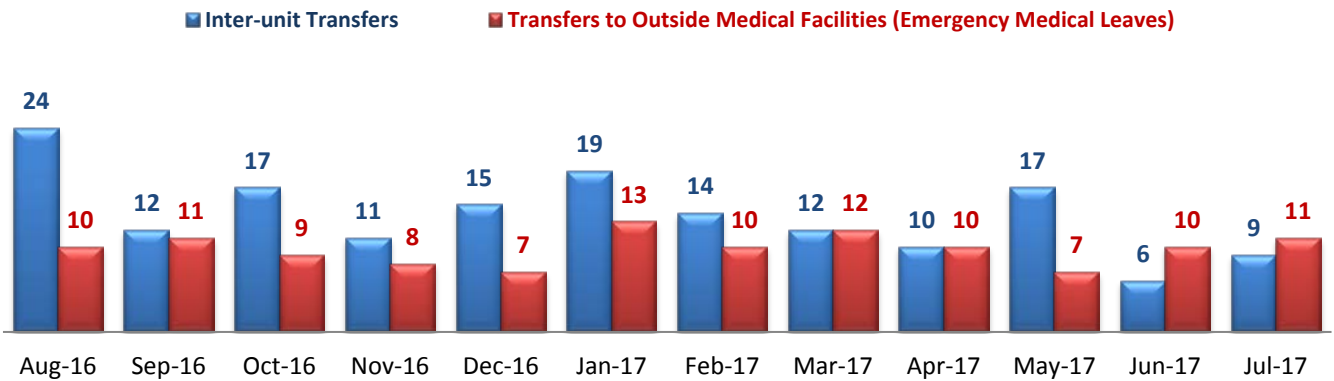
* Number of inter-unit transfers that occurred during month and number of emergency medical leaves that were initiated during month.

5. 30-Day Readmission Rate

NPR=6.9%

	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17
Civil	0.0%	0.0%	11.8%	21.4%	6.7%	20.0%	0.0%	28.6%	16.7%	9.1%	0.0%	
Pre-trial	6.3%	0.0%	0.0%	0.0%	6.3%	0.0%	15.0%	0.0%	0.0%	0.0%	0.0%	
Post-trial	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	
Combined	3.3%	0.0%	5.0%	8.1%	6.3%	5.7%	8.6%	5.9%	5.6%	2.9%	0.0%	
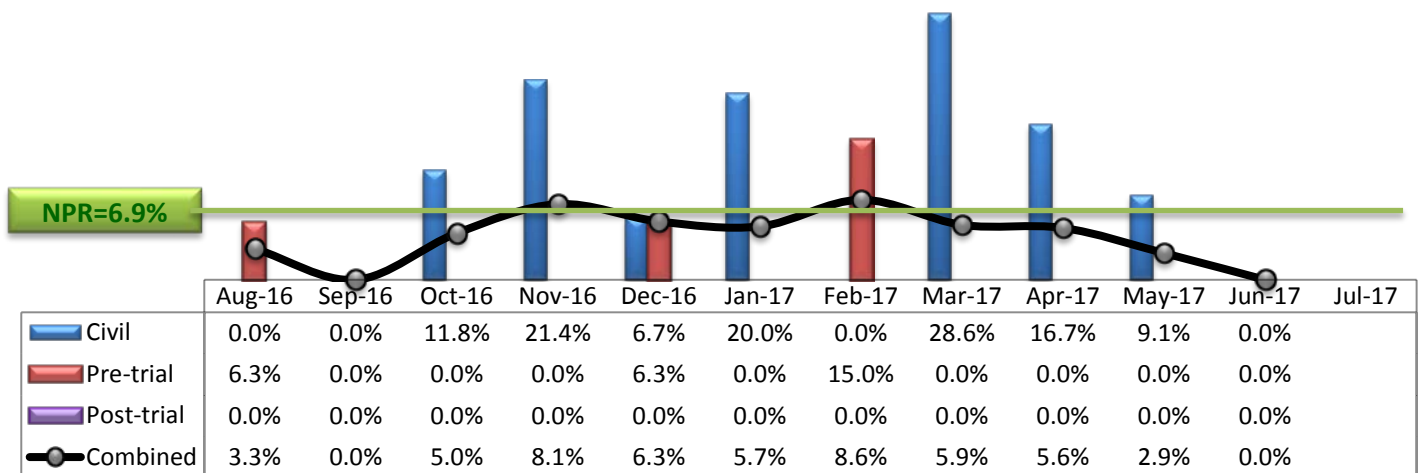
* Percent of discharges that returned to SEH within 30 days of discharges. It does not include those who may have been re-hospitalized at another psychiatric facility. This measure requires 30-day observation following discharge.

** The post-trial denominators (discharges) per month range only between one and six, making the monthly re-admission rate high when there is any. For example, in December 2014, there was only one post-trial discharge, which was readmitted within 30 days. Thus, the 30-day readmission rate for post-trial discharge at that time was 100%.

Key Trends: Unusual Incidents (6~17)

- The number of reported Unusual Incidents (UIs) fell to the lowest amount on record in any individual month. Subsequently, the patient UI rate dropped to its lowest level as well, falling to 15 UIs per 1000 inpatient days.
- The number of high severity UIs in July (30) eclipsed the average over the previous 12 months (24). One incident resulted in treatment from an outside medical facility.
- Totals of the most re-occurring UI categories were: Aggressive Behavior (47), Emergency Involuntary Medication (44), Physical Assaults (35), Psychiatric Emergencies (31), Restraints (24).
- Patients were injured at a higher rate more than at any time over the previous 10 months.
- The average number of patients who fell in the last 6 months was significantly lower than the previous 6 month period. From Aug. 2016 ~ Jan. 2017, the average was 22 and it declined to 13 from Feb – July 2017.

6. Unusual Incidents

Total Number of UIs   **Major Incidents Only**

	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17
Total Number of UIs	167	197	167	175	163	201	167	145	140	150	162	136
Major Incidents Only	114	131	115	125	109	137	123	89	97	94	105	95

7. Patient-Involved Unusual Incidents

	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17
# of Patient-Involved UIs	154	193	157	168	153	186	157	128	120	141	146	120
# of Unique Patients in UI	97	110	96	95	102	119	108	101	94	92	92	85
Patient UI Rate	19.4	24.4	19.1	21.2	18.8	22.9	21.4	15.9	15.4	17.4	18.4	15.0

The patient UI rate is the number of patient-involved unusual incidents reported for every 1000 inpatient days.

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8. Admissions vs. Patient UI Rate
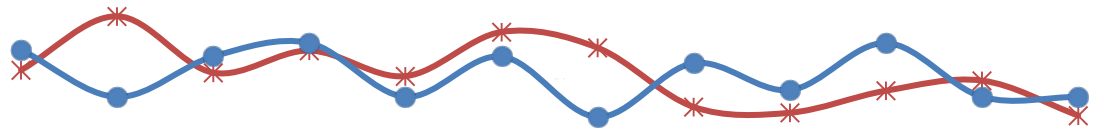
	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17
Patient UI Rate	19.4	24.4	19.1	21.2	18.8	22.9	21.4	15.9	15.4	17.4	18.4	15.1
Admission	38	31	37	39	31	37	28	36	32	39	31	31

9. Unusual Incidents by Severity
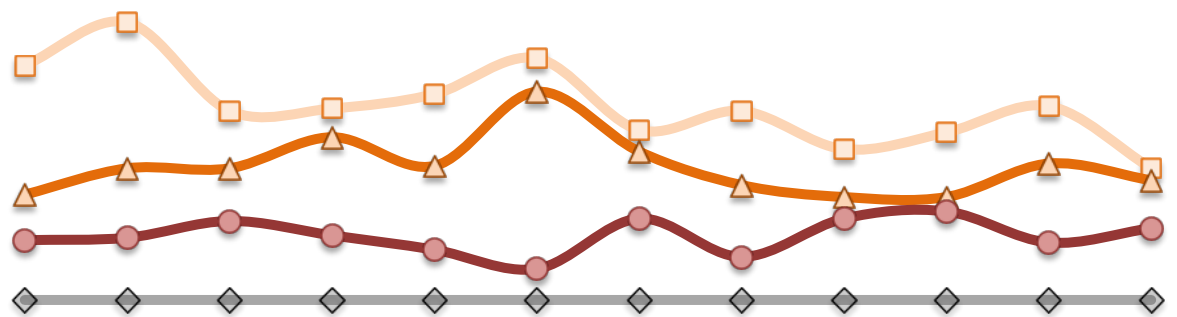
	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17
1) Low	98	116	79	80	86	101	71	79	63	70	81	55
2) Medium	44	55	55	68	56	87	62	48	43	43	57	50
3) High	25	26	33	27	21	13	34	18	34	37	24	30
4) Catstrp	0	0	0	0	0	0	0	0	0	0	0	0
Total UI	167	197	167	175	163	201	168	145	145	140	150	135

10. Selected Types of Incidents
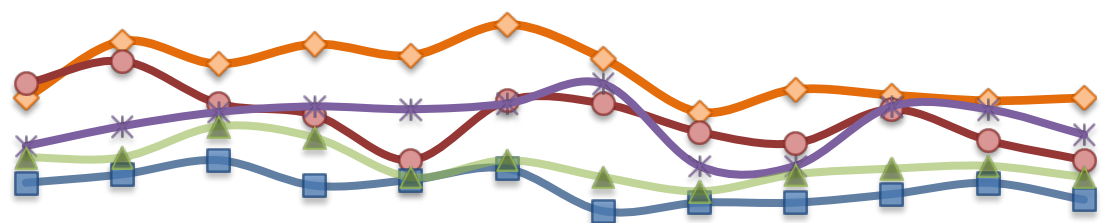
	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17
Aggressive Behavior	51	71	63	70	66	77	65	46	54	52	50	51
Physical Assault	56	64	49	45	29	50	49	39	35	47	36	29
Pysch Emerg.	34	41	46	48	47	49	56	27	27	48	47	38
Fall	21	24	29	20	22	26	11	14	14	17	21	15
Injury	30	30	41	37	23	29	23	18	24	26	27	23

* These are incident types that are frequently reported. Some incidents may be counted in multiple categories. For example, a physical assault incident that accompanied psychiatric emergency and injury is counted under psychiatric emergency and injury as well as under physical assault. Injury is broadly defined to include any type of injury, regardless of the cause or severity level.

11.   Physical Assaults by Severity
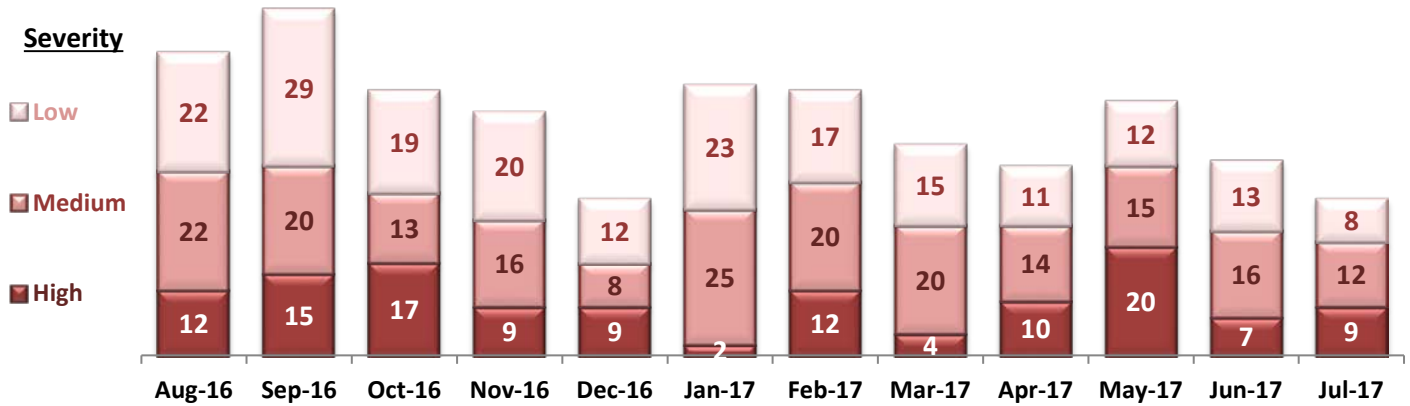
Severity

* Any physical assault that accompanies a code 13 or results in extensive injury needing off-unit treatment or transfer to ER is considered to be high severity; any physical assault that causes a minor injury that can be treated on unit is considered to be medium severity; and physical assault events that result in no injury are considered to be low severity.

12.   Patient Injuries
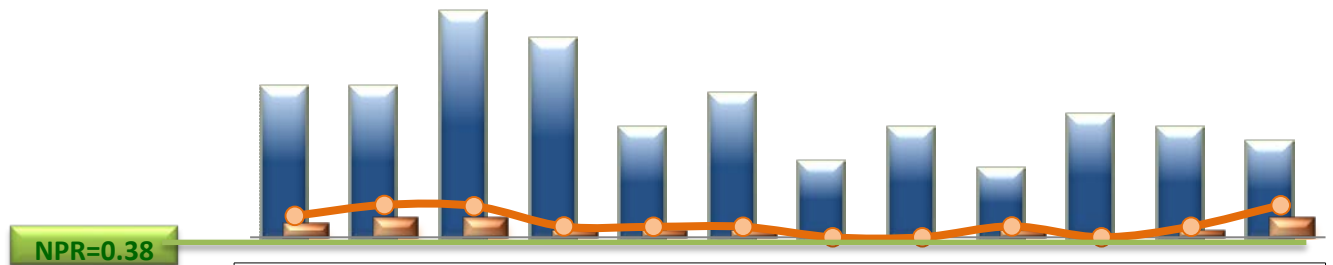
	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17
Total Pts Injured	22	22	33	29	16	21	11	16	10	18	16	14
Major Pt Injuries*	2	3	3	1	1	1	0	0	1	0	1	3
Patient Injury Rate	0.25	0.38	0.37	0.13	0.12	0.12	0.00	0.00	0.13	0.00	0.13	0.38

* Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of patients injured represents all of the reported injuries including minor injuries treated with first aid alone. However, the patient injury rate considers only the number of patient injuries that are required beyond first-aid level treatment based on the NRI definition and the patient injury rate is the number of 'major' patient injuries per every 1000 inpatient days

13.   Staff Injuries
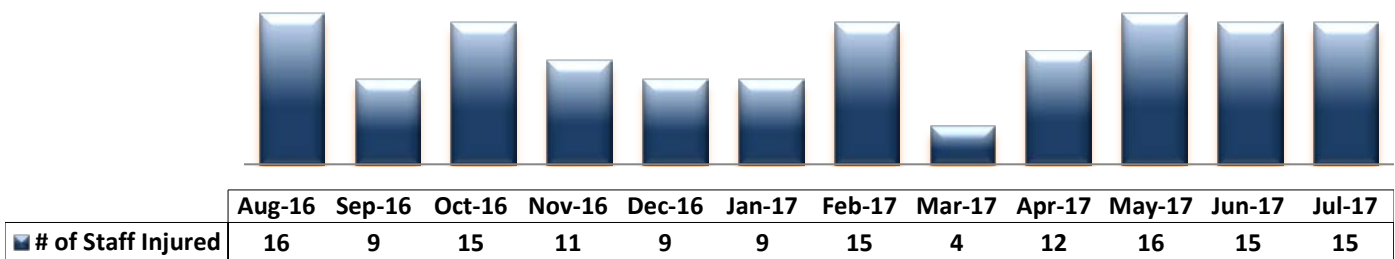
	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17
# of Staff Injured	16	9	15	11	9	9	15	4	12	16	15	15

* Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of staff injured represents all of the reported staff injuries including minor injuries treated with first aid alone.

14.   Patient and Staff Falls

	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17
Total Staff who Fell	2	1	4	2	3	1	0	0	2	4	3	2
Total Patients who Fell	18	23	27	18	20	23	11	13	11	15	19	14
Patient Fall Rate	2.26	2.90	3.29	2.27	2.46	2.83	1.50	1.62	1.41	1.86	2.39	1.75

* The patient fall rate is the number of patient falls per every 1000 inpatient days.

15.   Percent of Patients Restrained or Secluded
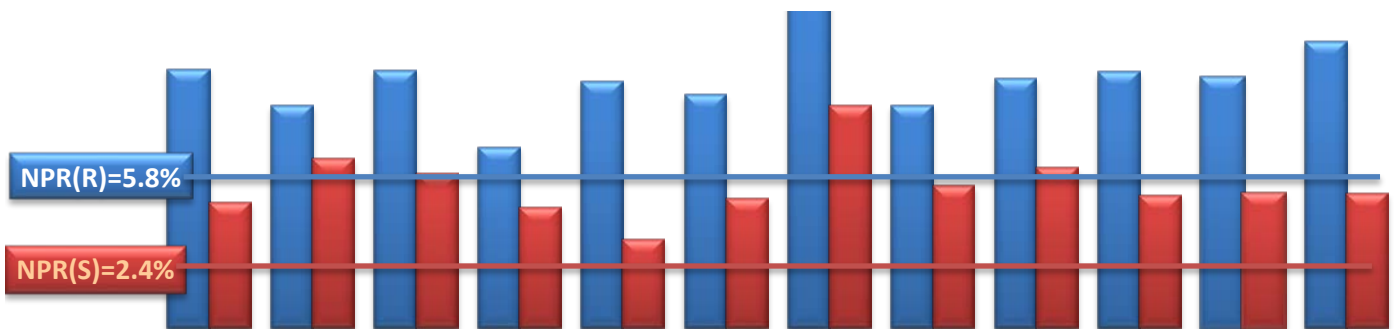
	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17
Restraint	9.8%	8.4%	9.8%	6.9%	9.4%	8.9%	12.5%	8.4%	9.5%	9.7%	9.5%	10.9%
Seclusion	4.7%	6.4%	5.9%	4.6%	3.3%	4.9%	8.4%	5.4%	6.1%	5.0%	5.1%	5.1%

* Percent of unique patients who were restrained at least once and percent of unique patients who were secluded at least once. The denominator includes all individuals who were served in care 1+ day during month.

16.   Restraint Hours Rate & Seclusion Hours Rate

	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17
Restraint	0.100	0.164	0.162	0.209	0.191	0.147	0.376	0.087	0.254	0.145	0.118	0.204
Seclusion	0.121	0.195	0.108	0.214	0.123	0.182	0.252	0.096	0.148	0.250	0.197	0.149

* Restraint/Seclusion Hours Rate: Number of hours spent in restraint/seclusion for every 1000 inpatient hours.

** The duration of each physical hold event is counted as 1 minute as a physical hold is ordered and used only as a temporary intervention that lasts less than a minute to break up any physical conflicts or to administer emergency medications.

17.   Elopements

	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17
# ofElopments	0	1	0	1	0	0	0	0	0	0	0	0
Elopment Rate	0.00	0.13	0.00	0.13	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00

NPR=0.13
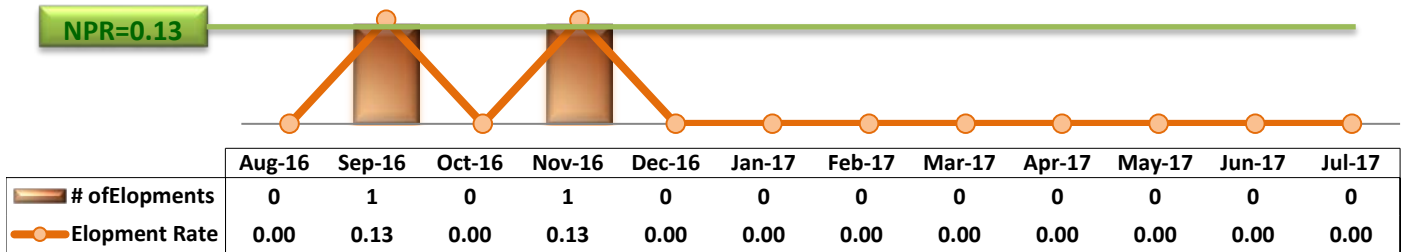
* Data herein counts the number of unauthorized leaves for any duration that were initiated during month and were recorded in Avatar. The elopement rate is the number of those unauthorized leaves that occurred for every 1000 inpatient days.

Key Trends: Medication Documentation, MV, ADR, and STAT (18~22)

- There were 6 Medication Variances in July 2017 reported from 3 units. None of them actually affected the patient.
- Missing medication documentation events amounted to 279 in July. It was second only to May (266) in the last year.
- After rising to almost a record high in May 2017, the percentage of medication refusals has been on the decline for the last 2 months, falling 10%.
- STAT events have declined substantially since May, decreasing more that 40% over the last 2 months.

18.   Reported Medication Variance Events

	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17
# of MV Events	15	25	13	14	8	10	7	4	11	1	6	6
MV Rate	1.89	3.16	1.58	1.76	0.98	1.23	0.96	0.50	1.41	0.12	0.76	0.75
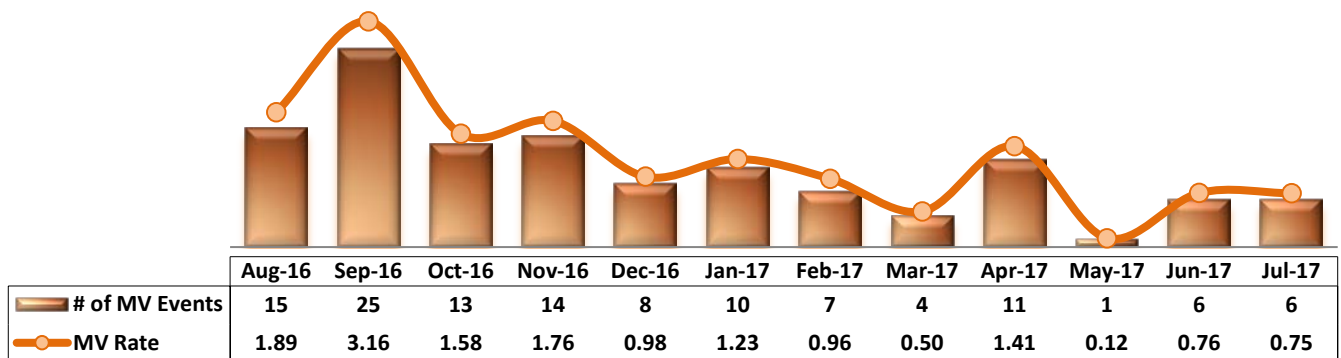
* MV Rate: Number of reported medication variance events that occurred for every 1000 inpatient days.

19.   Reported Adverse Drug Reactions

	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17
# of ADRs	1	1	0	0	0	0	0	0	0	0	3	1
ADR Rate	0.13	0.13	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.38	0.13
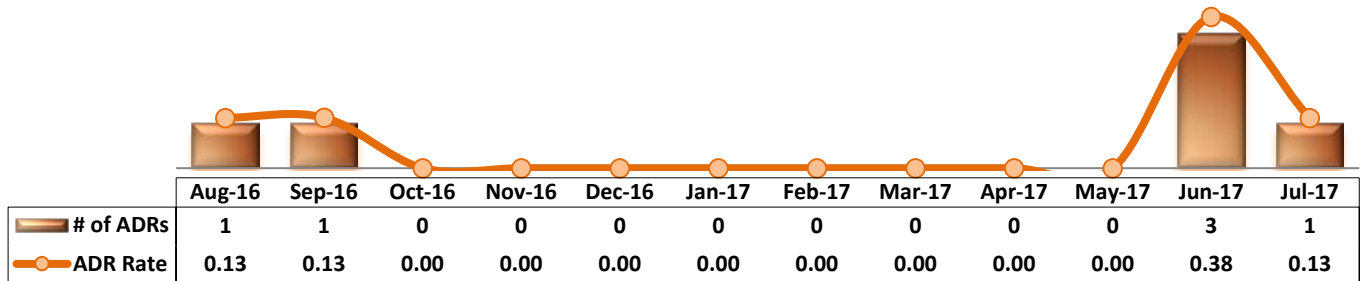
* ADR Rate: Number of reported adverse drug reaction events that occurred for every 1000 inpatient days.

20.   Percent of Missing Documentation on Med-Administration
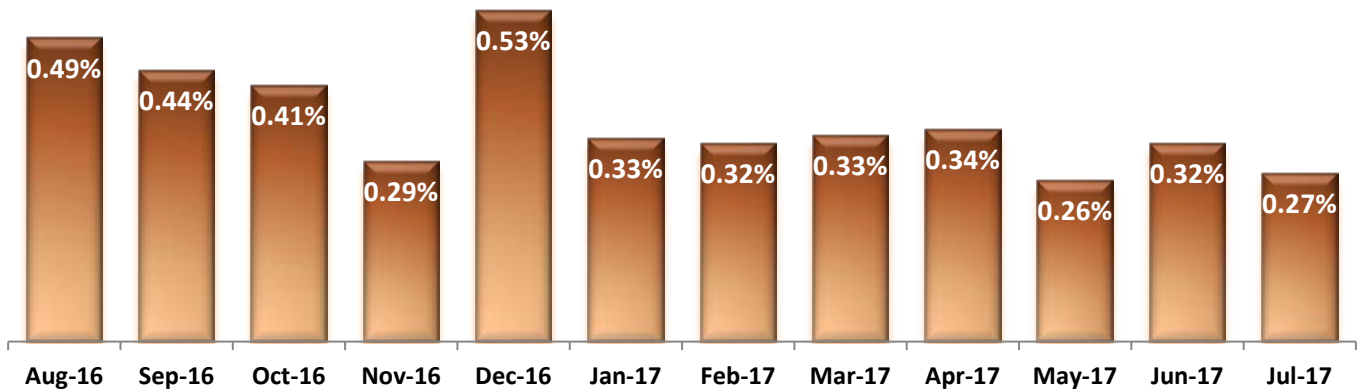
21.   Medication Refusal Rate*
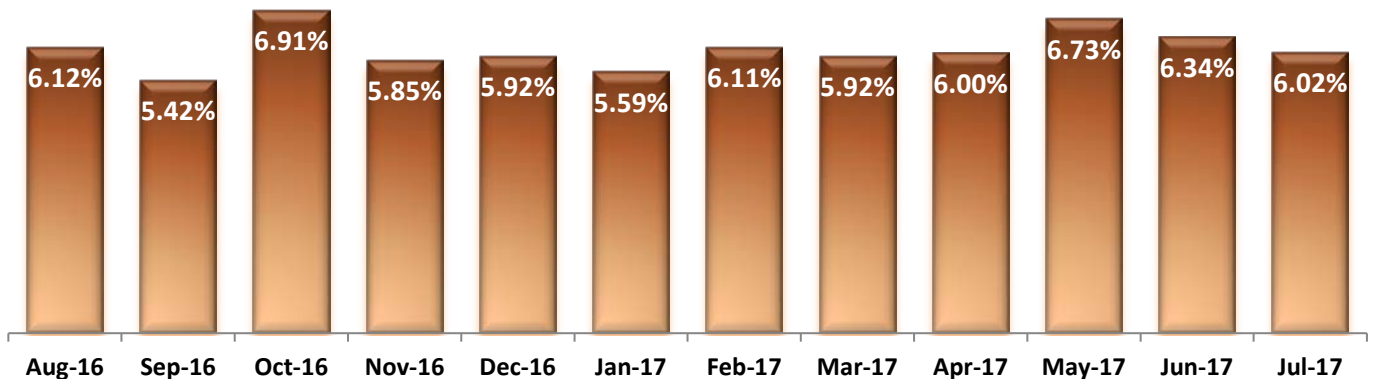
* Medication Refusal Rate: the number of refused medication doses divided by the total number of doses scheduled for administration.

22.   Number of STAT Events and Individuals Involved

	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17
IICs w/ >=1 STAT	35	28	24	24	33	33	28	30	26	22	18	22
IICs w/ >=3 STAT Events	4	9	7	5	6	9	8	3	5	6	2	3
Total STAT Events	59	64	56	54	75	62	60	43	51	53	29	32
Total STAT Orders	125	145	110	116	166	139	138	100	109	115	64	68
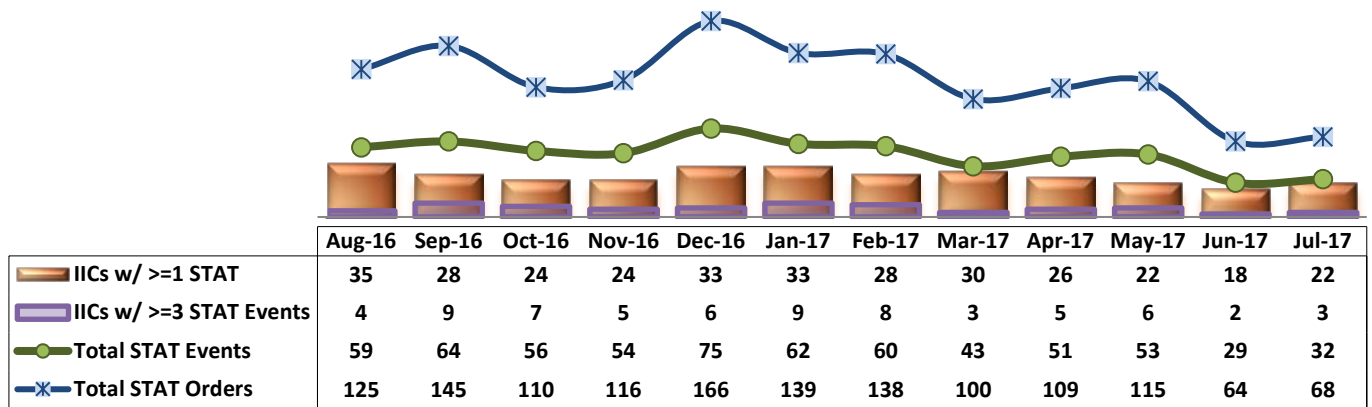
Key Trends: Environment of Care (23)

- The Sitefm database recorded 690 work orders in July, of which 12 were classified as "urgent". Most (75%) "urgent" requests were for supplies or temperature issues.
- After fulfilling 73% of the orders within 3 days, 203 remain open from July.
- Since the beginning of the summer, the number of work orders for pest control have more than doubled. In March, there were 22 such orders (a 109% increase) and that rose to 46 orders in June, then fell back to 39 orders in July, just shy of 80%.

23.   Percentage of SiteFM Work Orders Completed within 3 Days

Aug-16 (n=)	Sep-16 (n=)	Oct-16 (n=709)	Nov-16 (n=493)	Dec-16 (n=623)	Jan-17 (n=873)	Feb-17 (n=645)	Mar-17 (n=712)	Apr-17 (n=644)	May-17 (n=686)	Jun-17 (n=669)	Jul-17 (n=690)
		54%	71%	78%	73%	75%	78%	79%	82%	73%	72%
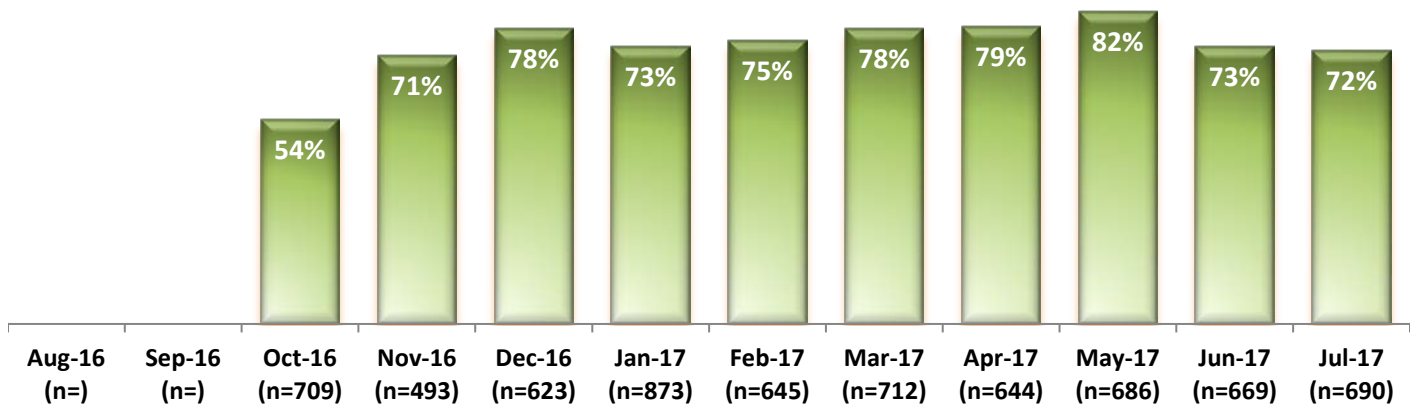
Data for July'16~Sep'16 is unavailable due to a technical issue with the SiteFM database

<div style="border: 2px solid green;">

Key Trends: Demographics, Legal Status, and Length of Stay (24-25)

- Of the 257 patients on census July 31, 2017, 70% were male and 30% were female. At that time, almost 30% (74) of the males were at least 60 years of age while just 9% (23) of the female population was 60+.

- While 30% of the males have a legal status of NGBRI, just 1% percent of the females have that legal status.

- The number of patients 50 years or older account for almost 60% of the total population.

- Since April, 2015, the proportion of Forensic Pre-trial patients has been steadily increasing. Starting at 21%, it has risen relatively consistently to a high of 37% in February 2017, then retreating by just 1% by July 2017.

- The average Length of Stay (LOS) for the post-trial patients has declined by 12% since July of 2016. At that time, the LOS was 5,534 days. Currently, it is 4885 days.

- The LOS for Pre-trial patients has escalated by 65% in the last 12 months, rising to 206 days as of July 31, 2017.

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24. Demographics

Trend of Gender Distribution
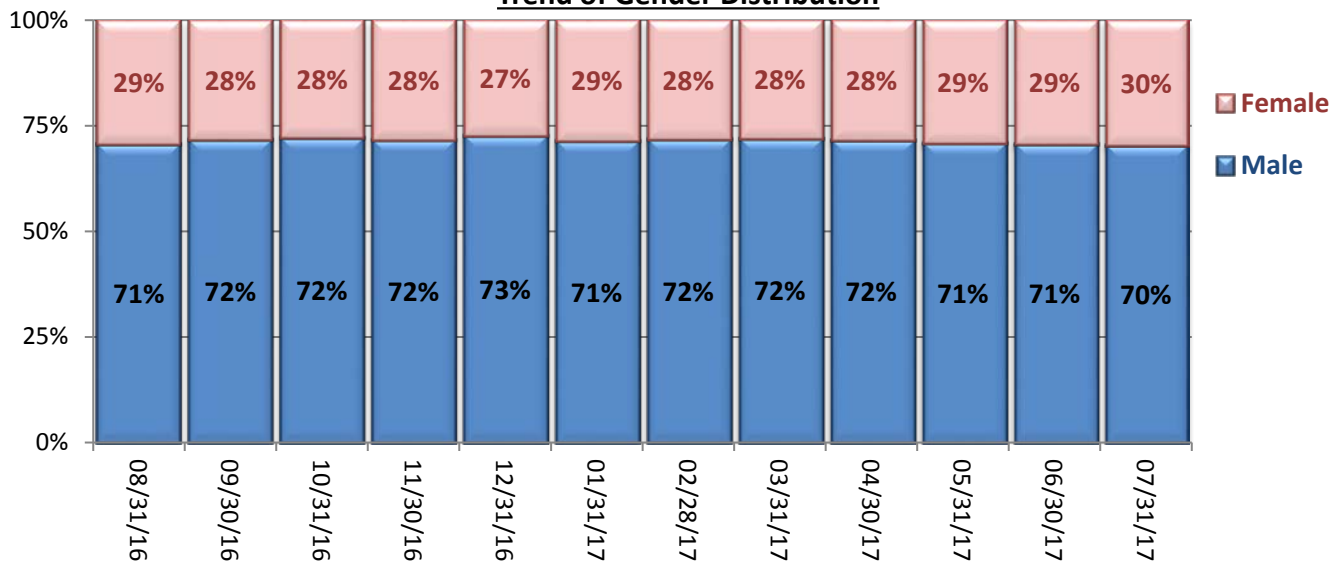
Trend of Age Distribution
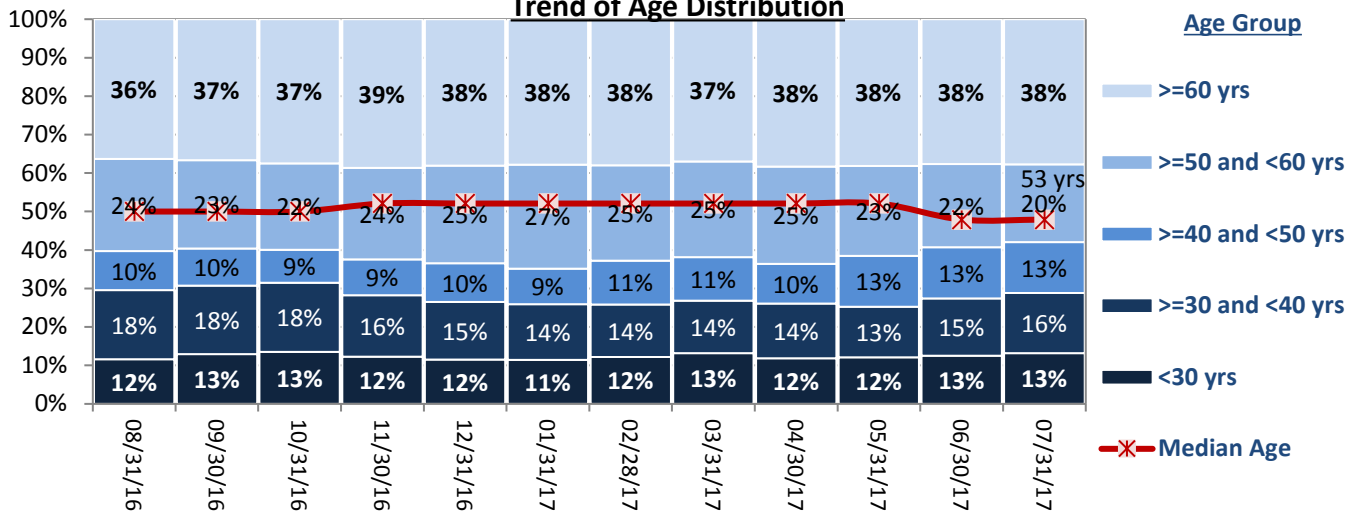
Trend of Legal Status Distribution

| Age Group |
| Forensic Post-trial |
| Forensic Pre-trial |
| Civil |

25. Length of Stay

Trend of Length of Stay

Length of Stay
- >= 20 years
- >= 5 years & < 20 years
- >= 2 years & < 5 years
- >= 1 year & < 2 years
- >=30 days & <365 days
- <30 days
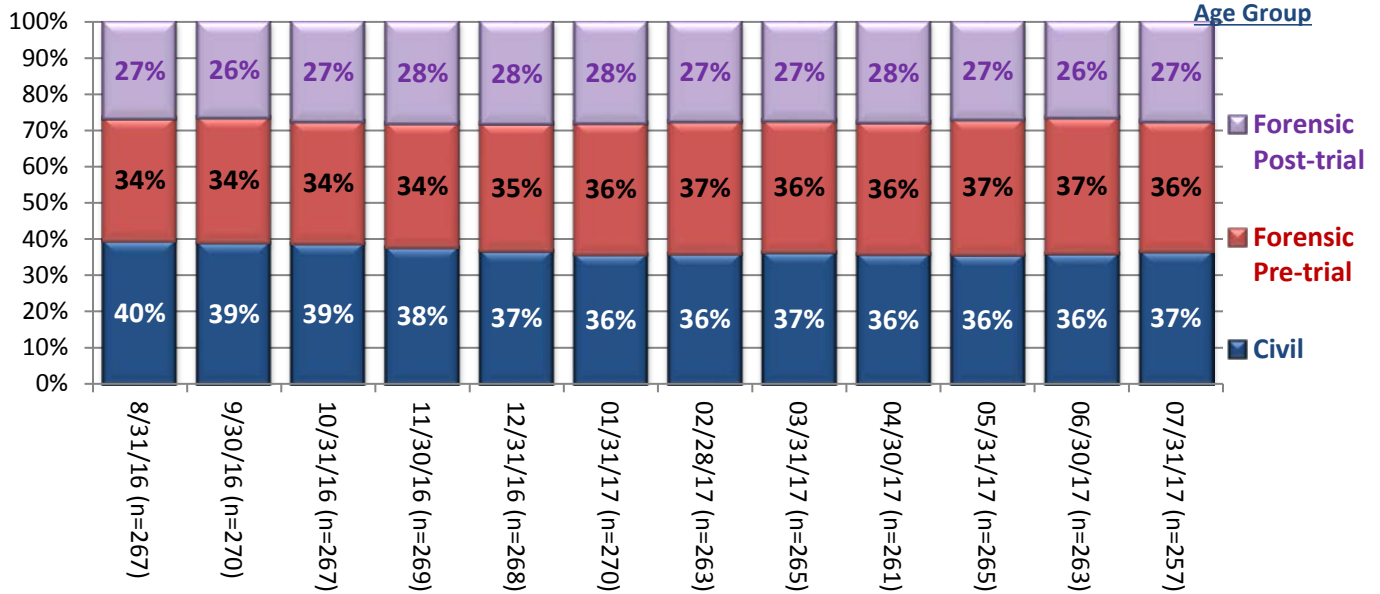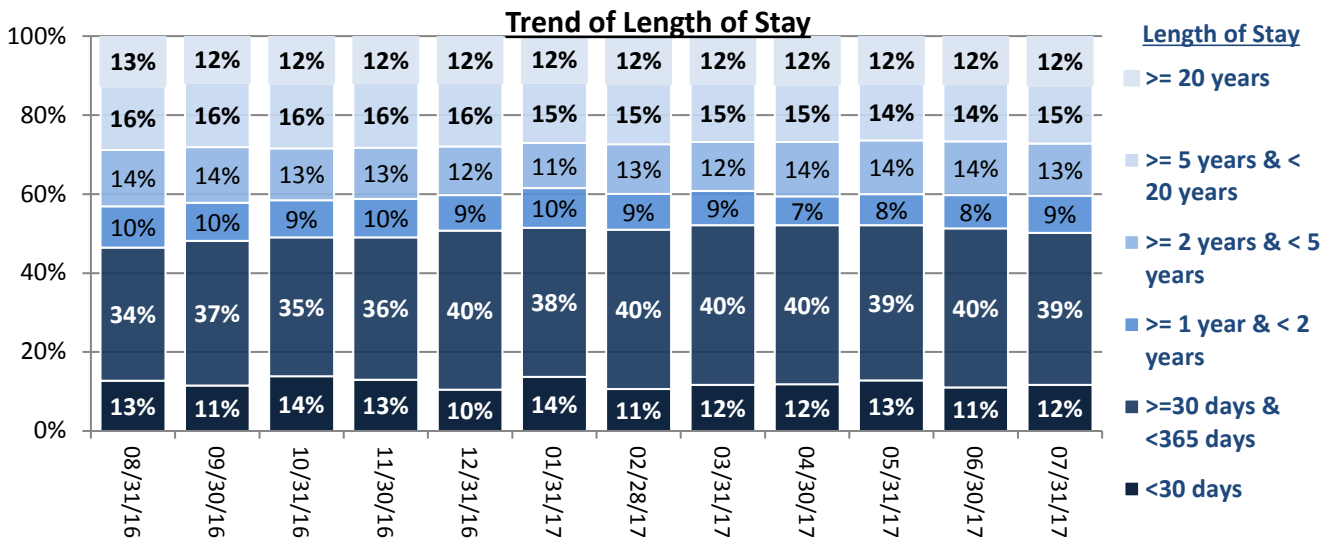
Average and Median Length of Stay for Individuals in Care

Average LOS: 2397 d, 2302 d, 2324 d, 2315 d, 2310 d, 2277 d, 2304 d, 2256 d, 2296 d, 2260 d, 2287 d, 2345 d

Median LOS: 478 d, 452 d, 406 d, 373 d, 348 d, 280 d, 300 d, 316 d, 341 d, 329 d, 344 d, 347 d
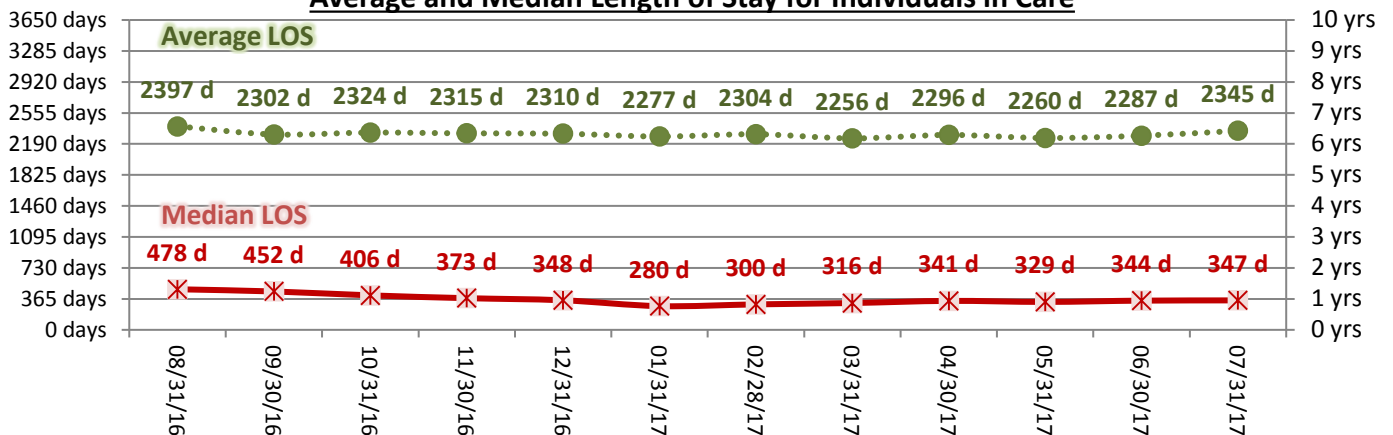
Length of Stay for Individuals in Care with Civil Legal Status

Average LOS
1913 d 1826 d 1830 d 1858 d 1850 d 1826 d 1750 d 1596 d 1658 d 1652 d 1662 d 1664 d

694 d Median LOS 620 d 650 d 604 d 592 d 526 d 444 d 498 d 406 d 423 d 411 d

1826 days
1461 days
1096 days
731 days
365 days
0 days

08/31/16 09/30/16 10/31/16 11/30/16 12/31/16 01/31/17 02/28/17 03/31/17 04/30/17 05/31/17 06/30/17 07/31/17
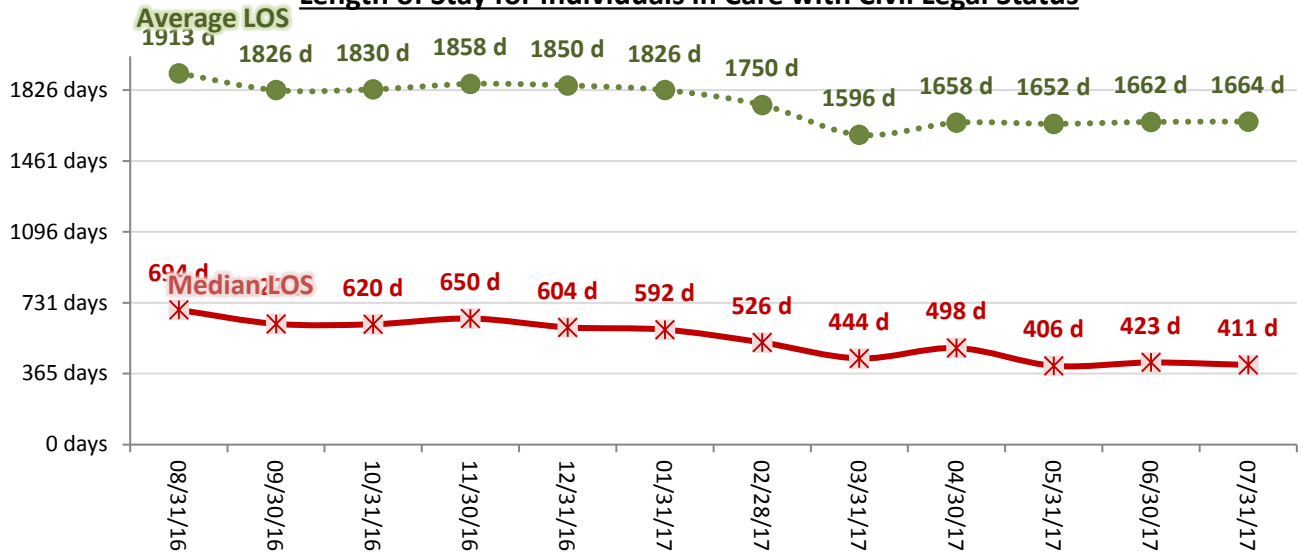
Length of Stay for Individuals in Care with Pre-trial Legal Status

206 d
188 d
185 d 181 d
179 d
168 d
Average LOS 154 d 155 d
139 d 143 d
135 d
125 d

97 d
95 d
86 d 81 d 79 d 75 d 77 d
81 d
71 d
69 d
63 d 62 d
Median LOS

210 days
180 days
150 days
120 days
90 days
60 days
30 days
0 days

08/31/16 09/30/16 10/31/16 11/30/16 12/31/16 01/31/17 02/28/17 03/31/17 04/30/17 05/31/17 06/30/17 07/31/17
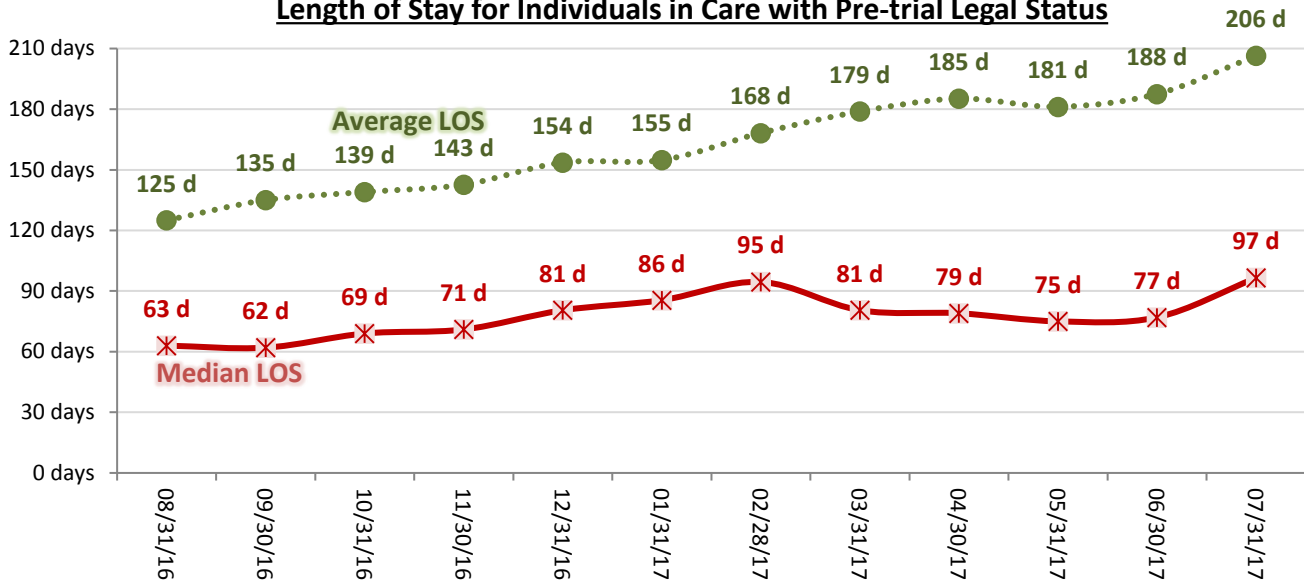
Length of Stay for Individuals in Care with Post-trial Legal Status

6162 d 6102 d
Average LOS 5884 d 5915 d 5913 d 5971 d
5852 d
5722 d 5621 d 5635 d
5600 d

4868 d 4885 d
4810 d
4627 d 4658 d 4688 d
4414 d
4565 d 4567 d 4181 d 4212 d 4243 d
Median LOS

6209 days   16 yrs
                                                         15 yrs
5844 days
                                                         14 yrs
5479 days
5114 days   13 yrs
4748 days   12 yrs
4383 days
                                                         11 yrs
4018 days
3653 days   10 yrs

08/31/16 09/30/16 10/31/16 11/30/16 12/31/16 01/31/17 02/28/17 03/31/17 04/30/17 05/31/17 06/30/17 07/31/17
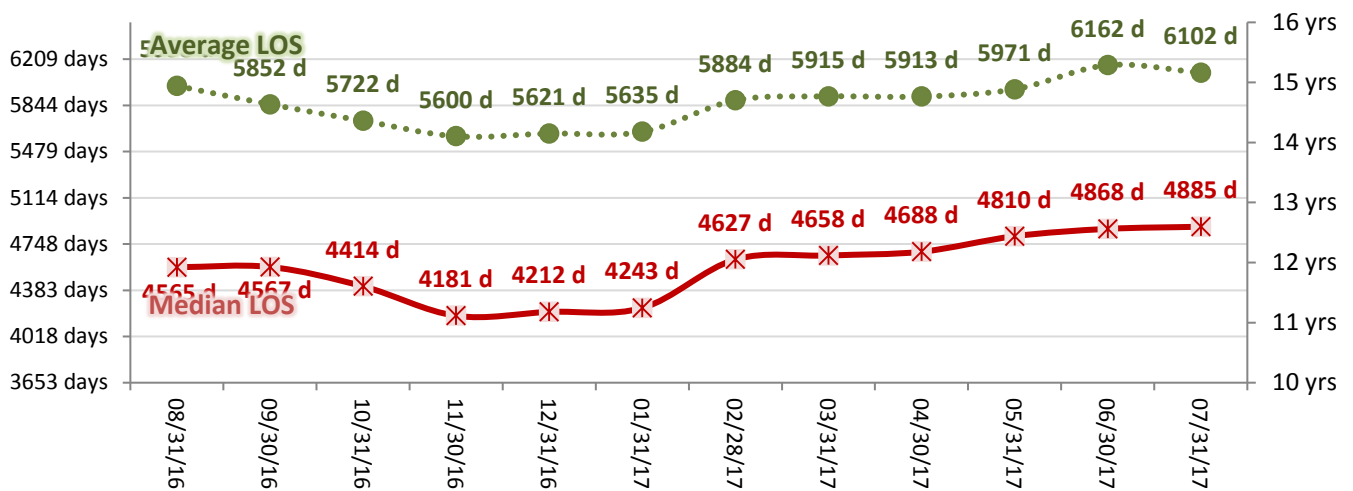
Performance **R**elated **I**nformation for **S**taff & **M**anagers

1. Census, Admissions, Discharges & Transfers

Data Source: Avatar   *Updated as of 08/18/17*

Category		Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Monthly Average	Total (12mths)	Figure
Admissions	Civil	7	5	10	9	12	8	7	8	6	9	6	7	**8**	94	
	Pre-trial	29	25	25	28	18	28	21	28	25	28	25	22	**25**	302	**Figure 1**
	Post-trial	2	1	2	2	1	1	0	0	1	2	0	2	**1**	14	
	Total	**38**	**31**	**37**	**39**	**31**	**37**	**28**	**36**	**32**	**39**	**31**	**31**	**34**	**410**	
Discharges	Civil	12	5	17	14	15	10	12	7	12	11	10	12	**11**	137	
	Pre-trial	16	22	23	23	16	24	20	27	23	21	22	24	**22**	261	**Figure 2**
	Post-trial	2	1	0	0	1	1	3	0	1	3	2	1	**1**	15	
	Total	**30**	**28**	**40**	**37**	**32**	**35**	**35**	**34**	**36**	**35**	**34**	**37**	**34**	**413**	
Net Increase During Month	Civil	-5	0	-7	-5	-3	-2	-5	1	-6	-2	-4	-5		-43	
	Pre-trial	13	3	2	5	2	4	1	1	2	7	3	-2		41	
	Post-trial	0	0	2	2	0	0	-3	0	0	-1	-2	1		-1	
	Total	**8**	**3**	**-3**	**2**	**-1**	**2**	**-7**	**2**	**-4**	**4**	**-3**	**-6**		**-3**	
All Individuals on Roll <u>at End</u> of Month		267	270	267	269	268	270	263	265	261	265	263	257	265		
a. Present on Unit		263	264	264	264	263	265	259	260	259	262	260	253	261		
b. On AL		3	5	2	4	4	4	3	4	1	2	2	3	3		
c. On UL		1	1	1	1	1	1	1	1	1	1	1	1	1		
All Individuals on Roll: Daily Average during Month*		**260**	**268**	**268**	**270**	**267**	**265**	**265**	**263**	**265**	**265**	**267**	**261**	**265**		
a. Present on Unit		**257**	**264**	**265**	**265**	**263**	**262**	**262**	**259**	**260**	**261**	**265**	**258**	**262**		**Figure 3**
b. On AL		2	3	2	4	3	2	2	3	4	3	1	2	3.8		
c. On UL		1	1	1	1	1	1	1	1	1	1	1	1	1.02		
Patient Days**		7956	7923	8212	7936	8139	8121	7325	8034	7795	8082	7941	7989	7954	95453	
Inter-Unit Transfers during Month		**24**	**12**	**17**	**11**	**15**	**19**	**14**	**12**	**10**	**17**	**6**	**9**	**14**	**166**	**Figure 4**
Medical Leaves Initiated during Month	Emergency	10	11	9	8	7	13	10	12	10	7	10	11	**10**	118	
	Non-Emer	58	65	61	54	52	53	34	32	38	36	41	35	**47**	559	
	Total	**68**	**76**	**70**	**62**	**59**	**66**	**44**	**44**	**48**	**43**	**51**	**46**	**56**	**677**	
Non-Medical Leaves Initiated during Month		182	234	234	216	208	157	166	200	193	195	181	176	195	2342	
UL Initiated during Month		**0**	**1**	**1**	**1**	**0**	**0**	**1**	**1**	**0**	**0**	**1**	**0**	**1**	**6**	
Total Unique Patients Served during Month		295	296	307	306	299	305	296	296	296	298	295	294	299	628	
30 Day Readmission ***	Civil	0	0	2	3	1	2	0	2	2	1	0		**1**	13	
	Pre-trial	1	0	0	0	1	0	3	0	0	0	0		**0**	5	
	Post-trial	0	0	0	0	0	0	0	0	0	0	0		**0**	0	
	Total	**1**	**0**	**2**	**3**	**2**	**2**	**3**	**2**	**2**	**1**	**0**		**2**	**18**	

* *This is the average number of inidividuals served on a given day for the respective month. Due to rounding from average calculation, numbers from its subcategories a, b, & c may not add up to the total number on this row.*

** *It counts the number of patients who are present on the unit and excludes those on authorized or unauthorized leave at 11:59pm on a given day.*

*** *Number of patients returning within 30 days of discharges that occurred during month.*

Performance Related Information for Staff & Managers

2. Key Performance Indicators

Data Source: UI DB, MV DB, ADR DB, Restraint/Seclusion Log, and Avatar *Updated as of 08/18/17*

Category		Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Monthly Average	NPR* (Jun-13)	Figure
30 Day Readmit (Discharge Cohort)**	Civil	0.0%	0.0%	11.8%	21.4%	6.7%	20.0%	0.0%	28.6%	16.7%	9.1%	0.0%		10.4%		Figure 5
	Pre-trial	6.3%	0.0%	0.0%	0.0%	6.3%	0.0%	15.0%	0.0%	0.0%	0.0%	0.0%		2.1%		
	Post-trial	0.0%	0.0%	#DIV/0!	#DIV/0!	0.0%	0.0%	0.0%	#DIV/0!	0.0%	0.0%	0.0%		0.0%		
	Combined	3.3%	0.0%	5.0%	8.1%	6.3%	5.7%	8.6%	5.9%	5.6%	2.9%	0.0%		4.8%	6.9%	
Number of Unusual Incidents*		167	197	167	175	163	201	167	145	140	150	162	136	164		Figure 6
Patient Unusual Incident Rate		19.4	24.4	19.1	21.2	18.8	22.9	21.4	15.9	15.4	17.4	18.4	15.1	19.1		Figure 7
UI by Severity	Catastrophe	0	0	0	0	0	0	0	0	0	0	0	0	0		Figure 9
	High	25	26	33	27	21	13	34	18	18	34	37	30	26		
	Medium	44	55	55	68	56	87	62	48	48	43	43	51	55		
	Low	98	116	79	80	86	101	71	79	79	63	70	55	81		
Physical Assault Incident Rate		7.0	8.1	6.0	5.7	3.6	6.2	6.7	4.9	4.5	5.8	4.5	3.6	5.5		
Selected Types of Incidents	Physical Assault	56	64	49	45	29	50	49	39	35	47	36	29	44		Figure 10
	Aggressive Behav.	51	71	63	70	66	77	65	46	54	52	50	51	60		
	Psych Emergency	34	41	46	48	47	49	56	27	48	47	31	38	43		
	Fall	21	24	29	20	22	26	11	14	14	17	21	15	20		
	Injury	30	30	41	37	23	29	23	18	24	26	27	23	28		
Physical Assaults by Severity	High	12	15	17	9	9	2	12	4	10	20	7	9	13		Figure 11
	Medium	22	20	13	16	8	25	20	20	14	15	16	12	17		
	Low	22	29	19	20	12	23	17	15	11	12	13	8	17		
Patient Injury Rate***		0.25	0.38	0.37	0.13	0.12	0.12	0.00	0.00	0.13	0.00	0.13	0.38	0.17	0.38	
Patients with Major Injuries***		2	3	3	1	1	1	0	0	1	0	1	3	1		Figure 12
Total Patients Injured***		22	22	33	29	16	21	11	16	10	18	16	14	19		
Total Staff Injured***		16	9	15	11	9	9	15	4	12	16	15	15	12		Figure 13
Patient Fall Rate		2.26	2.90	3.29	2.27	2.46	2.83	1.50	1.62	1.41	1.86	2.39	1.75	2.22		Figure 14
Total Patients who Fell		18	23	27	18	20	23	11	13	11	15	19	14	18		
Total Staff who Fell		2	1	4	2	3	1	0	0	2	4	3	2	2		
Percent of Patients Restrained		9.8%	8.4%	9.8%	6.9%	9.4%	8.9%	12.5%	8.4%	9.5%	9.7%	9.5%	10.9%	2.3%	5.8%	Figure 15
Percent of Patients Secluded		4.7%	6.4%	5.9%	4.6%	3.3%	4.9%	8.4%	5.4%	6.1%	5.0%	5.1%	5.1%	5.4%	2.4%	
Restraint Hours Rate		0.100	0.164	0.162	0.209	0.191	0.147	0.376	0.087	0.254	0.145	0.118	0.204	0.178	0.71	Figure 16
Seclusion Hours Rate		0.121	0.195	0.108	0.214	0.123	0.182	0.252	0.096	0.148	0.250	0.197	0.149	0.169	0.44	
Elopement Rate		0.00	0.13	0.00	0.13	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.02	0.13	Figure 17
Medication Variance Rate		1.89	3.16	1.58	1.76	0.98	1.23	0.96	0.50	1.41	0.12	0.76	0.75	1.26		Figure 18
Adverse Drug Reaction Rate		0.13	0.13	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.38	0.13	0.06		Figure 19
Missing Med-Admin Documentation		0.49%	0.44%	0.41%	0.29%	0.53%	0.33%	0.32%	0.33%	0.34%	0.26%	0.32%	0.27%	0.36%		Figure 20
Percent of Medication Refusal		6.12%	5.42%	6.91%	5.85%	5.92%	5.59%	6.11%	5.92%	6.00%	6.73%	6.34%	6.02%	6.08%		Figure 21
SiteFM Work Orders				54%	71%	78%	73%	75%	78%	79%	82%	73%	72%	73%		Figure 23
Completed within 3 days				382	349	486	639	483	555	506	565	489	497	495		
Total SiteFM Work Orders				709	493	623	873	645	712	644	686	669	690	674		

* *National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2013, Published in November 2013.*

** *Percentage of patients returning within 30 days of discharges that occurred during month*

*** *Refer to the next page [UI & Medication]*

Performance **R**elated **I**nformation for **S**taff & **M**anagers

3. Unusual Incident & Medication

Data Source: UI DB, MV DB, ADR DB, and Avatar   *Updated as of 08/18/17*

Category		Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Monthly Average	Total (12mths)	NPR* (Jun-13)
Unusual Incidents (excluding MV)**	Total UIs	167	197	167	175	163	201	167	145	140	150	162	136	164	1970	
	Major UIs Only	114	131	115	125	109	137	123	89	97	94	105	95	111	1334	
	Pt Involved UI Only	154	193	157	168	153	186	157	128	120	141	146	121	152	1824	
	Patient UI Rate	*19.4*	*24.4*	*19.1*	*21.2*	*18.8*	*22.9*	*21.4*	*15.9*	*15.4*	*17.4*	*18.4*	*15.1*		*19.1*	
	Unique Pts Involved in UI	97	110	96	95	102	119	108	101	94	92	92	85	99	1191	
Selected Types of Incidents	Physical Assault	56	64	49	45	29	50	49	39	35	47	36	29	44	528	
	Aggressive Behavior	51	71	63	70	66	77	65	46	54	52	50	51	60	716	
	Psych Emergency	34	41	46	48	47	49	56	27	48	47	31	38	43	512	
	Fall	21	24	29	20	22	26	11	14	14	17	21	15	20	234	
	Injury	30	30	41	37	23	29	23	18	24	26	27	23	28	331	
	Physical Assault Rate	*7.0*	*8.1*	*6.0*	*5.7*	*3.6*	*6.2*	*6.7*	*4.9*	*4.5*	*5.8*	*4.5*	*3.6*		*5.5*	
UI by Severity	Catastrophe	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	High	25	26	33	27	21	13	34	18	34	37	24	30	27	322	
	Medium	44	55	55	68	56	87	62	48	43	43	57	51	56	669	
	Low	98	116	79	80	86	101	71	79	63	70	81	55	82	979	
Physical Assaults by Severity	High	12	15	17	9	9	2	12	4	10	20	7	9	13	126	
	Medium	22	20	13	16	8	25	20	20	14	15	16	12	17	201	
	Low	22	29	19	20	12	23	17	15	11	12	13	8	17	201	
Total Patients who Fell		18	23	27	18	20	23	11	13	11	15	19	14	18	212	
Patient Fall Rate		*2.26*	*2.90*	*3.29*	*2.27*	*2.46*	*2.83*	*1.50*	*1.62*	*1.41*	*1.86*	*2.39*	*1.75*		*2.22*	
Total Staff who Fell		2	1	4	2	3	1	0	0	2	4	3	2	2	24	
Total Patients Injured***		22	22	33	29	16	21	11	16	10	18	16	14	19	228	
Patients with Major Injuries***		2	3	3	1	1	1	0	0	1	0	1	3	1	16	
Patient Injury Rate***		*0.25*	*0.38*	*0.37*	*0.13*	*0.12*	*0.12*	*0.00*	*0.00*	*0.13*	*0.00*	*0.13*	*0.38*		*0.17*	*0.38*
Total Staff Injured**		16	9	15	11	9	9	15	4	12	16	15	15	12		
Total ULs Documented in Avatar		0	1	0	1	0	0	0	0	0	0	0	0	0	2	
Elopement Rate		*0.00*	*0.13*	*0.00*	*0.13*	*0.00*	*0.00*	*0.00*	*0.00*	*0.00*	*0.00*	*0.00*	*0.00*		*0.02*	*0.13*
Med Variance (MV) Reports**		15	25	13	14	8	10	7	4	11	1	6	6	10	120	
MV Rate		*1.89*	*3.16*	*1.58*	*1.76*	*0.98*	*1.23*	*0.96*	*0.50*	*1.41*	*0.12*	*0.76*	*0.75*		*1.26*	
Adverse Drug Reactions Reports		1	1	0	0	0	0	0	0	0	0	3	1	1	6	
ADR Rate		*0.13*	*0.13*	*0.00*	*0.00*	*0.00*	*0.00*	*0.00*	*0.00*	*0.00*	*0.00*	*0.38*	*0.13*		*0.06*	
Total Med Administrations Scheduled		99946	99661	102744	96508	101309	101439	93137	99700	98941	102677	102672	103289		1202023	
Total Missing Documentations		487	434	422	279	538	331	296	330	337	266	327	279		4326	
Percent of Missing Documentation		*0.49%*	*0.44%*	*0.41%*	*0.29%*	*0.53%*	*0.33%*	*0.32%*	*0.33%*	*0.34%*	*0.26%*	*0.32%*	*0.27%*		*0.36%*	
Total Medication Doses Refused		6119	5400	7098	5642	5995	5672	5691	5900	5935	6907	6509	6215		73083	
Percent of Medication Refusal		*6.12%*	*5.42%*	*6.91%*	*5.85%*	*5.92%*	*5.59%*	*6.11%*	*5.92%*	*6.00%*	*6.73%*	*6.34%*	*6.02%*		*6.08%*	
Total STAT Orders		125	145	110	116	166	139	138	100	109	115	64	68	116		**Figure 22**
Total STAT Events****		59	64	56	54	75	62	60	43	51	53	29	32	53		
Total Patients with 1+ STAT Events		35	28	24	24	33	33	28	30	26	22	18	22	27		
Total Patients with 3+ STAT Events		4	9	7	5	6	9	8	3	5	6	2	3	6		

*   National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2013, Published in November 2013.

**   Numbers may change if any additional UI report is made after the data run date from UI database (around the 15th of the following month); According to the revised UI policy as of November 4, 2013, a medication variance (MV) incident became no longer considered to be an unusual incident, and a medication or vital sign refusal incident is not longer an UI as of May 2014. UI data for the past 12 months in this report has been updated to reflect this change and reanalyzed in order to show the UI trend in consistent logic.

*** Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of patients injured represents all of the reported injuries including minor injuries treated with first aid alone. However, the patient injury rate considers only the number of patient injuries that required beyond first-aid level treatment based on the NRI definition and the patient injury rate is the number of 'major' patient injuries per every 1000 inpatient days

**** One STAT event may involve more than one STAT order for the same patient. Any orders placed within 20 minute timeframe are considered to belong to one STAT event. All STAT order counts are from Pharmacy only..no LABS orders,etc…

Performance **R**elated **I**nformation for **S**taff & **M**anagers

4. Restraint & Seclusion

Data Source: Restraint/Seclusion Log and UI DB (for # of total events and patients) and Avatar (for patient days/hours)   *Updated as of 08/18/17*

Category		Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Monthly Average	Total (12mths)	NPR* (Jun-13)
Number of Restraint Events	Mechanical	10	10	17	19	14	11	21	10	20	14	11	23	15.0		
	Physical Hold	45	46	47	44	44	33	49	22	31	36	29	41	38.9		
	Total	55	56	64	63	58	44	70	32	51	50	40	64	53.9		
Number of Unique Patients Restrained	Mechanical	5	4	5	6	6	5	11	8	9	10	5	9	6.9		
	Physical Hold	24	21	25	15	22	22	26	17	19	19	23	23	21.3		
	Total	29	25	30	21	28	27	37	25	28	29	28	32	28.3		
Percentage of Patients Restrained**	Mechanical	*1.7%*	*1.4%*	*1.6%*	*2.0%*	*2.0%*	*1.6%*	*3.7%*	*2.7%*	*3.0%*	*3.4%*	*1.7%*	*3.1%*	*2.3%*		
	Physical Hold	*8.1%*	*7.1%*	*8.1%*	*4.9%*	*7.4%*	*7.2%*	*8.8%*	*5.7%*	*6.4%*	*6.4%*	*7.8%*	*7.8%*	*7.1%*		
	Total	*9.8%*	*8.4%*	*9.8%*	*6.9%*	*9.4%*	*8.9%*	*12.5%*	*8.4%*	*9.5%*	*9.7%*	*9.5%*	*10.9%*	*9.5%*		*5.8%*
Total Restraint Hours (h:mm)**	Mechanical	16:24	28:58	29:27	36:54	34:20	23:03	63:36	15:37	46:24	24:45	21:18	36:26	31:26	377:12	
	Physical Hold	2:37	2:09	2:28	2:56	3:01	5:41	2:28	1:07	1:09	3:22	1:12	2:41	2:34	30:51	
	Total	19:01	31:07	31:55	39:50	37:21	28:44	66:04	16:44	47:33	28:07	22:30	39:07	34:00	408:03	
Restraint Hours Rate**	Mechanical	*0.086*	*0.152*	*0.149*	*0.194*	*0.176*	*0.118*	*0.362*	*0.081*	*0.248*	*0.128*	*0.112*	*0.190*	*0.165*	3:57	
	Physical Hold	0.014	0.011	0.013	0.015	0.015	0.029	0.014	0.006	0.006	0.017	0.006	0.014	0.013	0:19	
	Total	0.100	0.164	0.162	0.209	0.191	0.147	0.376	0.087	0.254	0.145	0.118	0.204	0.178	4:16	*0.71*
Number of Seclusion Events		24	37	28	34	17	29	43	21	28	34	24	24	28.6	343	
Number of Unique Patients Secluded		14	19	18	14	10	15	25	16	18	15	15	15	16.2		
Percentage of Patients Secluded		*4.7%*	*6.4%*	*5.9%*	*4.6%*	*3.3%*	*4.9%*	*8.4%*	*5.4%*	*6.1%*	*5.0%*	*5.1%*	*5.1%*	*5.4%*		*2.4%*
Total Seclusion Hours (h:mm)		23:05	37:09	21:15	40:48	24:07	35:25	44:20	18:32	27:44	48:26	37:36	28:36	32:15	387:03	
Seclusion Hours Rate		*0.121*	*0.195*	*0.108*	*0.214*	*0.123*	*0.182*	*0.252*	*0.096*	*0.148*	*0.250*	*0.197*	*0.149*		*0.169*	*0.44*

*   *National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2013, Published in November 2013.*

**   *Restraint data prior to April 2015 includes only mechanical restraints. The Hospital's restraint policy has been revised to consider a physical hold a restraint and data as of April 2015 reflects this change. The duration of each physical hold event is counted as one (1) minute as a physical hold is ordered/used only as a temporary intervention that lasts less than a minute to break up any physical altercations or to administer emergency medications.*

Performance **R**elated **I**nformation for **S**taff & **M**anagers

5. Major Unusual Incidents by Incident Location/Unit

Data Source: UI DB   *Updated as of 08/18/17*

Category		Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Monthly Average	Total (12mths)	Percent
Total Unusual Incidents		*167*	*197*	*167*	*175*	*163*	*201*	*167*	*145*	*140*	*150*	*162*	*136*	*164*	*1970*	*100%*
Incident Location	1A	13	8	6	14	8	8	5	4	8	9	20	9	9	112	6%
	1B	8	13	9	8	12	14	9	7	6	13	13	8	10	120	6%
	1C	22	35	33	33	27	21	29	16	32	39	21	23	28	331	17%
	1D	20	14	24	20	21	20	23	24	20	24	15	9	20	234	12%
	1E	9	15	12	9	9	15	15	11	7	5	2	8	10	117	6%
	1F	32	41	18	14	28	26	28	14	9	8	22	29	22	269	14%
	1G	6	12	9	17	13	18	13	7	3	4	2	12	10	116	6%
	2A	3	0	0	2	1	4	1	6	4	1	1	3	2	26	1%
	2B	2	1	1	0	1	3	2	1	2	3	10	2	2	28	1%
	2C	15	14	6	5	8	14	3	4	9	5	7	3	8	93	5%
	2D	17	13	30	18	16	17	18	20	9	13	15	11	16	197	10%
	TLC	13	15	10	24	9	24	13	19	15	9	13	5	14	169	9%
	Other	7	16	9	11	10	17	8	12	16	17	21	14	13	158	8%
Physical Assault		*56*	*64*	*49*	*45*	*29*	*50*	*49*	*39*	*35*	*47*	*36*	*29*	*44*	*528*	*100%*
Incident Location	1A	1	4	0	3	1	0	1	0	1	3	5	0	2	19	4%
	1B	2	5	2	3	0	2	0	1	1	1	3	1	2	21	4%
	1C	7	11	12	11	10	5	10	3	9	19	6	4	9	107	20%
	1D	7	5	9	2	6	6	7	12	6	7	3	5	6	75	14%
	1E	1	6	2	6	2	6	3	3	1	3	0	0	3	33	6%
	1F	18	14	8	3	3	9	11	2	1	3	9	9	8	90	17%
	1G	2	4	2	4	3	8	5	2	2	1	0	3	3	36	7%
	2A	0	0	0	1	0	0	0	0	0	0	0	0	0	1	0%
	2B	2	0	0	0	0	0	0	0	0	0	1	0	0	3	1%
	2C	6	5	3	1	1	5	0	0	3	0	1	0	2	25	5%
	2D	8	4	10	3	2	4	5	10	4	5	6	2	5	63	12%
	TLC - Intensive	1	1	1	0	0	1	3	4	5	0	0	0	1	16	3%
	TLC - Transitional	0	3	0	7	0	3	3	1	1	2	1	1	2	22	4%
	Other	1	2	0	1	1	1	1	1	1	3	1	4	1	17	3%

Performance **R**elated **I**nformation for **S**taff & **M**anagers

5. Major Unusual Incidents by Incident Location/Unit

Data Source: UI DB　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　　*Updated as of 08/18/17*

Category		Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Monthly Average	Total (12mths)	Percent
Aggressive Behavior		*51*	*71*	*63*	*70*	*66*	*77*	*65*	*46*	*54*	*52*	*50*	*51*	*60*	*716*	*100%*
	1A	2	0	1	1	0	2	0	0	0	1	2	2	1	11	2%
	1B	2	1	0	2	2	4	3	0	0	3	4	1	2	22	4%
	1C	9	14	14	17	12	13	13	11	17	13	7	9	12	149	28%
	1D	8	6	13	13	9	8	14	6	11	17	9	3	10	117	22%
	1E	3	5	5	1	4	5	8	4	3	0	0	3	3	41	8%
	1F	9	15	4	9	18	16	12	7	5	5	10	16	11	126	24%
Incident	1G	1	7	5	8	6	5	6	3	1	1	0	4	4	47	9%
Location	2A	2	0	0	0	0	1	0	2	2	1	0	1	1	9	2%
	2B	0	1	0	0	1	1	0	0	0	0	2	0	0	5	1%
	2C	6	7	1	2	1	5	0	1	4	2	4	0	3	33	6%
	2D	5	4	14	9	10	10	7	4	4	4	3	5	7	79	15%
	TLC - Intensive	0	7	4	4	1	4	1	2	1	2	2	0	2	28	5%
	TLC - Transitional	2	0	1	2	2	2	1	5	2	0	1	2	2	20	4%
	Other	2	4	1	2	0	1	0	1	4	3	6	5	2	29	5%
Psych Emergency		*34*	*41*	*46*	*48*	*47*	*49*	*56*	*27*	*48*	*47*	*31*	*38*	*43*	*512*	*100%*
	1A	0	0	0	0	0	1	1	0	0	0	0	0	0	2	0%
	1B	0	0	0	0	0	2	1	0	0	2	1	0	1	6	1%
	1C	8	9	12	19	12	8	16	4	23	19	6	10	12	146	28%
	1D	3	5	14	9	11	4	14	9	9	14	7	5	9	104	20%
	1E	1	3	7	2	3	3	5	2	3	1	0	2	3	32	6%
	1F	14	12	6	4	9	12	10	4	3	3	9	11	8	97	18%
Incident	1G	0	5	4	6	6	10	4	3	2	1	0	4	4	45	9%
Location	2A	0	0	0	0	0	0	0	0	0	1	0	2	0	3	1%
	2B	1	0	0	0	0	0	0	0	0	0	0	0	0	1	0%
	2C	4	4	0	1	0	4	0	0	2	0	1	0	1	16	3%
	2D	3	1	3	7	5	4	4	4	5	5	7	4	4	52	10%
	TLC - Intensive	0	1	0	0	0	0	0	0	1	1	0	0	0	3	1%
	TLC - Transitional	0	1	0	0	1	1	1	1	0	0	0	0	0	5	1%
	Other	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%

Office of Statistics and Reporting (OSR), Saint Elizabeths Hospital

Performance **R**elated **I**nformation for **S**taff & **M**anagers

5. Major Unusual Incidents by Incident Location/Unit

Data Source: UI DB   *Updated as of 08/18/17*

Category		Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Monthly Average	Total (12mths)	Percent
Fall		*21*	*24*	*29*	*20*	*22*	*26*	*11*	*14*	*14*	*17*	*21*	*15*	*20*	*234*	*100%*
	1A	7	1	5	11	4	2	0	1	4	4	6	2	4	47	20%
	1B	2	5	4	0	5	3	2	1	0	2	1	2	2	27	12%
	1C	2	4	3	2	1	1	1	1	1	1	4	1	2	22	9%
	1D	0	0	3	1	2	2	0	1	1	2	0	0	1	12	5%
	1E	0	0	1	0	2	2	2	3	1	1	0	2	1	14	6%
	1F	1	7	5	1	1	2	2	1	1	0	1	1	2	23	10%
Incident	1G	1	0	1	0	1	2	0	0	0	2	1	1	1	9	4%
Location	2A	0	0	0	0	0	1	1	1	1	0	0	2	1	6	3%
	2B	0	0	0	0	0	1	0	1	2	1	3	1	1	9	4%
	2C	5	0	1	1	0	0	0	0	1	0	0	1	1	9	4%
	2D	1	4	3	0	1	2	2	3	0	1	2	2	2	21	9%
	TLC - Intensive	1	1	0	1	0	1	0	0	0	2	0	0	1	6	3%
	TLC - Transitional	1	1	2	3	2	1	1	1	0	0	1	0	1	13	6%
	Other	0	1	1	0	3	6	0	0	2	1	2	0	1	16	7%
Physical Injury		*30*	*30*	*41*	*37*	*23*	*29*	*23*	*18*	*24*	*26*	*27*	*23*	*28*	*331*	*100%*
	1A	2	2	1	3	2	0	1	0	4	5	3	3	2	26	8%
	1B	1	2	1	2	0	2	1	1	0	1	4	1	1	16	5%
	1C	4	5	9	6	7	5	8	2	4	8	4	1	5	63	19%
	1D	3	5	8	4	5	2	2	4	2	2	1	3	3	41	12%
	1E	2	3	3	2	0	1	2	2	2	2	0	2	2	21	6%
	1F	5	4	6	2	1	2	3	1	1	0	5	4	3	34	10%
Incident	1G	2	2	2	4	3	6	1	3	1	1	0	4	2	29	9%
Location	2A	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%
	2B	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%
	2C	5	3	1	1	2	2	0	0	3	0	1	0	2	18	5%
	2D	5	3	6	5	1	3	2	3	2	4	6	2	4	42	13%
	TLC - Intensive	0	1	0	5	0	1	2	1	2	2	0	0	1	14	4%
	TLC - Transitional	0	0	1	1	1	0	0	1	0	0	1	0	0	5	2%
	Other	1	0	3	2	1	5	1	0	3	1	2	3	2	22	7%

* *Not every incident is a major incident. This counts only those incidents that were classified to be major based on the policy.*

Performance **R**elated **I**nformation for **S**taff & **M**anagers

6A. Demographic Information of Individuals in Care

Data Source: Avatar   *Updated as of 08/18/17   ######*

Category	Sub-group	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Monthly Average	Percent*
Total Active (on Roll) at End of Month*		**267**	**270**	**267**	**269**	**268**	**270**	**263**	**265**	**261**	**265**	**263**	**257**	**265**	
Gender	Female	78	76	74	76	73	77	74	74	74	77	77	76	**76**	28.4%
	Male	189	194	193	193	195	193	189	191	187	188	186	181	**190**	71.6%
Age	*Median Age (Years)*	*54 yrs*	*54 yrs*	*54 yrs*	*55 yrs*	*55 yrs*	*55 yrs*	*55 yrs*	*55 yrs*	*55 yrs*	*55 yrs*	*53 yrs*	*53 yrs*	*54 yrs*	**Figure 24**
	<30 years old	31	35	36	33	31	31	32	35	31	32	33	34	**33**	12.4%
	>=30 and <40 years old	48	48	48	43	40	39	36	36	37	35	39	40	**41**	15.4%
	>=40 and <50 years old	27	26	23	25	27	25	30	30	27	35	35	34	**29**	10.8%
	>=50 and <60 years old	64	62	60	64	68	73	65	66	66	62	57	52	**63**	23.8%
	>=60 years old	97	99	100	104	102	102	100	98	100	101	99	97	**100**	37.6%
Legal Status of Individuals on Roll at End of Month	Emergency	16	15	12	12	13	11	13	12	11	15	15	15	**13**	5.0%
	Inpatient Commitment	34	35	32	32	34	37	37	40	38	37	40	36	**36**	13.6%
	Outpatient Commitment	22	22	29	27	25	22	20	20	20	16	15	17	**21**	8.0%
	Voluntary	34	34	31	31	27	27	25	25	25	27	25	26	**28**	10.6%
	Non-Protesting	0	0	0	0	0	0	0	0	0	0	0	0	**0**	0.0%
	Civil Sub-total	*106*	*106*	*104*	*102*	*99*	*97*	*95*	*97*	*94*	*95*	*95*	*94*	*99*	*37.2%*
	DC Exam	49	45	44	50	55	59	60	62	58	54	58	55	**54**	20.4%
	Mentally Incompetent	41	48	46	42	39	39	36	34	37	45	40	37	**40**	15.2%
	Forensic Pre-trial Sub-total	*90*	*93*	*90*	*92*	*94*	*98*	*96*	*96*	*95*	*99*	*98*	*92*	*94*	*35.6%*
	NGBRI - DC	61	62	63	65	65	65	62	62	62	61	59	60	**62**	23.5%
	NGBRI - US	6	5	5	5	5	5	5	5	5	5	5	5	**5**	1.9%
	NGBRI - VI	1	1	1	1	1	1	1	1	1	1	1	1	**1**	0.4%
	Dual Commitment	0	0	1	1	1	1	1	1	1	1	1	1	**1**	0.3%
	Post Trial Mental Exam PTME	0	0	0		0	0	0	0	0	0	0	0	**0**	0.0%
	Sexual Psychopath (Miller Act)	3	3	3	3	3	3	3	3	3	3	3	3	**3**	1.1%
	Forensic Post-trial Sub-total	*71*	*71*	*73*	*75*	*75*	*75*	*72*	*72*	*72*	*71*	*69*	*70*	*72*	*27.2%*
Length of Stay	<30 Days	34	31	37	35	28	37	28	31	31	34	29	30	**32**	12.1%
	>=30 ~ <365 Days	90	99	94	97	108	102	106	107	105	104	106	99	**101**	38.2%
	>= 1 Year & < 2 Years	28	26	25	26	24	27	24	23	19	21	22	24	**24**	9.1%
	>= 2 Years & < 5 Years	38	38	35	35	33	31	33	33	36	36	36	34	**35**	13.1%
	>= 5 Years & < 20 Years	43	44	44	44	43	41	40	39	38	38	38	38	**41**	15.4%
	>= 20 Years	34	32	32	32	32	32	32	32	32	32	32	32	**32**	12.1%
	Median LOS (Days)	**478 d**	**452 d**	**406 d**	**373 d**	**348 d**	**280 d**	**300 d**	**316 d**	**341 d**	**329 d**	**344 d**	**347 d**	**359 d**	**Figure 25**
	Median LOS - Civil	694 d	622 d	620 d	650 d	604 d	592 d	526 d	444 d	498 d	406 d	423 d	411 d	541 d	
	Median LOS - Pre-trial	63 d	62 d	69 d	71 d	81 d	86 d	95 d	81 d	79 d	75 d	77 d	97 d	78 d	
	Median LOS - Post-trial	4565 d	4567 d	4414 d	4181 d	4212 d	4243 d	4627 d	4658 d	4688 d	4810 d	4868 d	4885 d	4560 d	
	Average LOS (Days)	**2397 d**	**2302 d**	**2324 d**	**2315 d**	**2310 d**	**2277 d**	**2304 d**	**2256 d**	**2296 d**	**2260 d**	**2287 d**	**2345 d**	**2306 d**	
	Average LOS - Civil	1913 d	1826 d	1830 d	1858 d	1850 d	1826 d	1750 d	1596 d	1658 d	1652 d	1662 d	1664 d	1757 d	
	Average LOS - Pre-trial	125 d	135 d	139 d	143 d	154 d	155 d	168 d	179 d	185 d	181 d	188 d	206 d	163 d	
	Average LOS - Post-trial	5998 d	5852 d	5722 d	5600 d	5621 d	5635 d	5884 d	5915 d	5913 d	5971 d	6162 d	6102 d	5865 d	

*   *Counts the total number of individuals who are on the hospital roll at end of each month. This number serves as denominator to calculate percentage of each group.*

Performance **R**elated **I**nformation for **S**taff & **M**anagers

6B. Demographic Information of Individuals in Care

Data Source: Avatar   *Updated as of 08/18/17*

Category	Sub-group	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Monthly Average	Percent*
Total Active (on Roll) at End of Month*		**267**	**270**	**267**	**269**	**268**	**270**	**263**	**265**	**261**	**265**	**263**	**257**	**265**	
Gender	Female	29%	28%	28%	28%	27%	29%	28%	28%	28%	29%	29%	30%	**28%**	
	Male	71%	72%	72%	72%	73%	71%	72%	72%	72%	71%	71%	70%	**72%**	
Age	*Median Age (Years)*	*54 yrs*	*54 yrs*	*54 yrs*	*55 yrs*	*55 yrs*	*55 yrs*	*55 yrs*	*55 yrs*	*55 yrs*	*55 yrs*	*53 yrs*	*53 yrs*	*54 yrs*	
	<30 yrs	12%	13%	13%	12%	12%	11%	12%	13%	12%	12%	13%	13%	**12%**	
	>=30 and <40 yrs	18%	18%	18%	16%	15%	14%	14%	14%	14%	13%	15%	16%	**15%**	
	>=40 and <50 yrs	10%	10%	9%	9%	10%	9%	11%	11%	10%	13%	13%	13%	**11%**	
	>=50 and <60 yrs	24%	23%	22%	24%	25%	27%	25%	25%	25%	23%	22%	20%	**24%**	
	>=60 yrs	36%	37%	37%	39%	38%	38%	38%	37%	38%	38%	38%	38%	**38%**	
Legal Status of Individuals on Roll at End of Month	Emergency	6%	6%	4%	4%	5%	4%	5%	5%	4%	6%	6%	6%	**5%**	
	Inpatient Commitment	13%	13%	12%	12%	13%	14%	14%	15%	15%	14%	15%	14%	**14%**	
	Outpatient Commitment	8%	8%	11%	10%	9%	8%	8%	8%	8%	6%	6%	7%	**8%**	
	Voluntary	13%	13%	12%	12%	10%	10%	10%	9%	10%	10%	10%	10%	**11%**	
	Non-Protesting	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	**0%**	
	Civil Sub-total	*40%*	*39%*	*39%*	*38%*	*37%*	*36%*	*36%*	*37%*	*36%*	*36%*	*36%*	*37%*	*37%*	
	DC Exam	18%	17%	16%	19%	21%	22%	23%	23%	22%	20%	22%	21%	**20%**	
	Mentally Incompetent	15%	18%	17%	16%	15%	14%	14%	13%	14%	17%	15%	14%	**15%**	
	Forensic Pre-trial Sub-total	*34%*	*34%*	*34%*	*34%*	*35%*	*36%*	*37%*	*36%*	*36%*	*37%*	*37%*	*36%*	*36%*	
	NGBRI - DC	23%	23%	24%	24%	24%	24%	24%	23%	24%	23%	22%	23%	**23%**	
	NGBRI - US	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	**2%**	
	NGBRI - VI	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	**0%**	
	Dual Commitment	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	**0%**	
	Sexual Psychopath (Miller Ac	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	**1%**	
	Forensic Post-trial Sub-total	*27%*	*26%*	*27%*	*28%*	*28%*	*28%*	*27%*	*27%*	*28%*	*27%*	*26%*	*27%*	*27%*	
Length of Stay	*Median LOS (Days)*	*478 d*	*452 d*	*406 d*	*373 d*	*348 d*	*280 d*	*300 d*	*316 d*	*341 d*	*329 d*	*344 d*	*347 d*	*359 d*	
	Average LOS (Days)	*2397 d*	*2302 d*	*2324 d*	*2315 d*	*2310 d*	*2277 d*	*2304 d*	*2256 d*	*2296 d*	*2260 d*	*2287 d*	*2345 d*	*2306 d*	
	<30 days	13%	11%	14%	13%	10%	14%	11%	12%	12%	13%	11%	12%	**12%**	
	>=30 days & <365 days	34%	37%	35%	36%	40%	38%	40%	40%	40%	39%	40%	39%	**38%**	
	>= 1 year & < 2 years	10%	10%	9%	10%	9%	10%	9%	9%	7%	8%	8%	9%	**9%**	
	>= 2 years & < 5 years	14%	14%	13%	13%	12%	11%	13%	12%	14%	14%	14%	13%	**13%**	
	>= 5 years & < 20 years	16%	16%	16%	16%	16%	15%	15%	15%	15%	14%	14%	15%	**15%**	
	>= 20 years	13%	12%	12%	12%	12%	12%	12%	12%	12%	12%	12%	12%	**12%**	

*   *Counts the total number of individuals who are on the hospital roll at end of each month. This number serves as denominator to calculate percentage of each group.*