Government of the District of Columbia
Department of Mental Health (DMH)
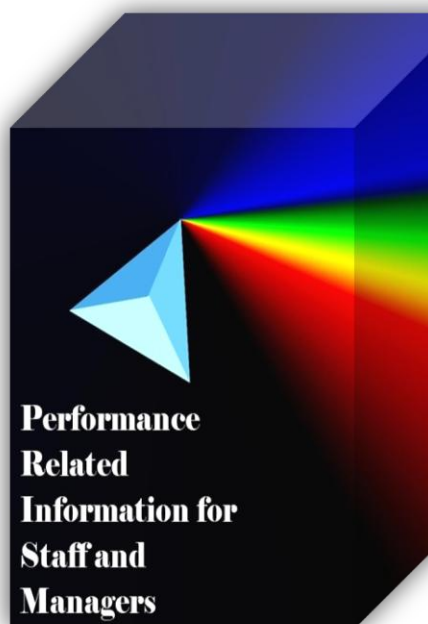
Saint Elizabeths
SHINING THE LIGHT SINCE 1855

Performance **R**elated **I**nformation for **S**taff and **M**anagers

PRISM
JULY 2012

Table of Contents

Performance Related Information for Staff and Managers

8/13/2012

Office of Statistics and Reporting (OSR)

1. Admissions to SEH

Civil — Forensic — Total

* Number of admissions to SEH inpatient program, including transfers from outpatient to inpatient program.

2. Discharges from SEH

Civil — Forensic — Total
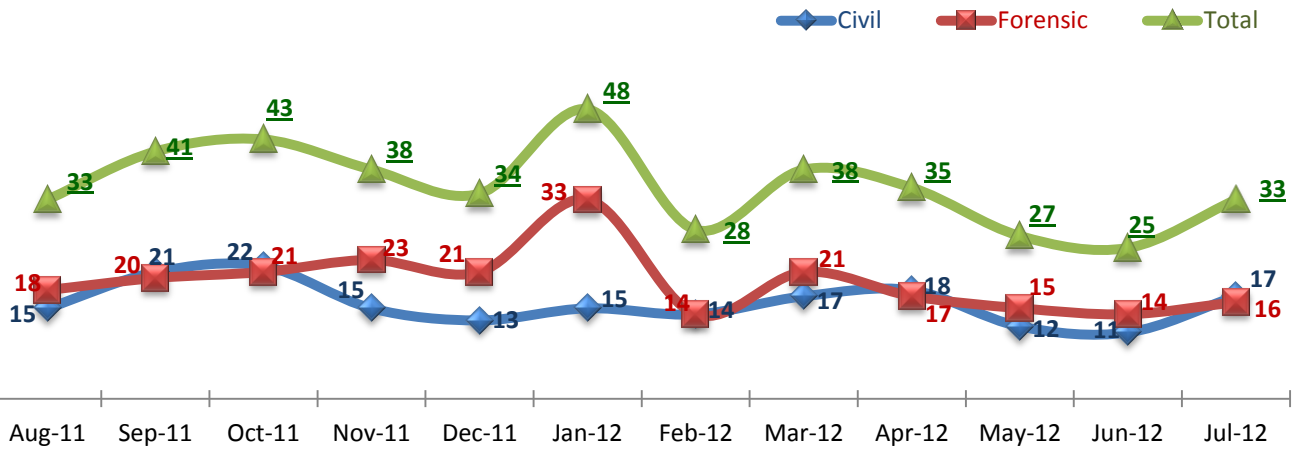
* Number of discharges from SEH inpatient program, including transfers from inpatient to outpatient program.

3. Average Daily Census

Present on Unit   On Authorized Leave   On Unauthorized Leave   Total on Roll
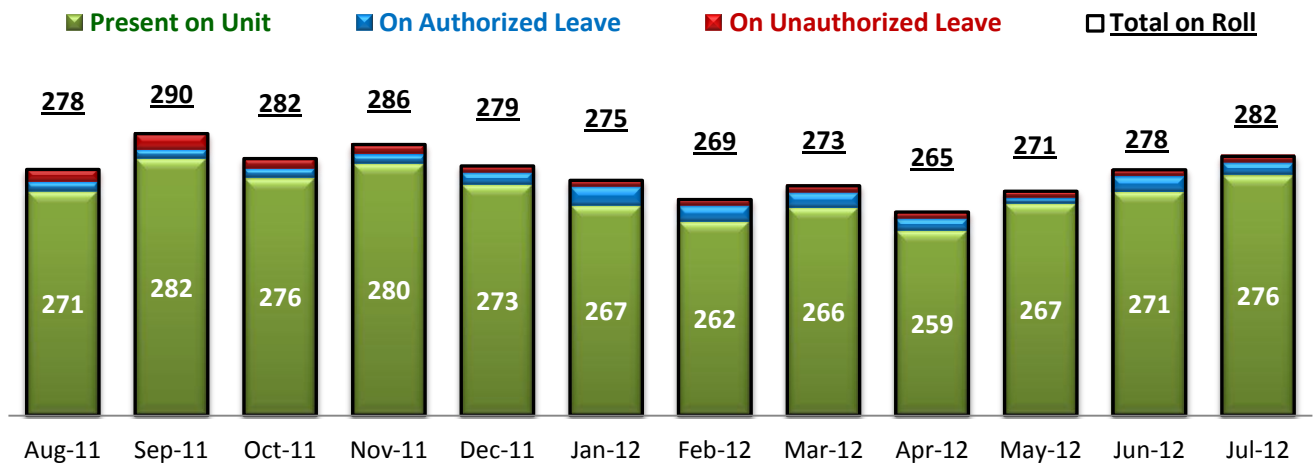
* Data above is the daily average number of individuals counted at 11:59 PM every day during each month.

4. Transfers

Legend: ■ Inter-unit Transfers   ■ Likely Transfers to Outside Medical Facilities (Emergency Medical Leaves)

Month	Inter-unit Transfers	Likely Transfers to Outside Medical Facilities
Aug-11	13	20
Sep-11	7	21
Oct-11	10	31
Nov-11	10	25
Dec-11	25	14
Jan-12	5	19
Feb-12	5	19
Mar-12	6	28
Apr-12	4	23
May-12	7	18
Jun-12	6	29
Jul-12	3	17
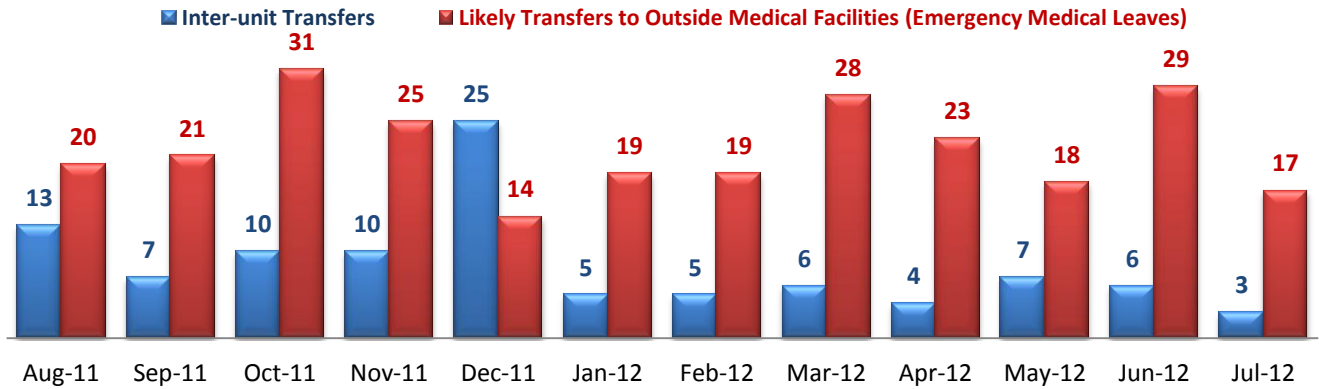
* Number of inter-unit transfers that occurred during month and number of emergency medical leaves that were initiated during month.

5. 30-Day Readmission Rate

NPR=7.84%

	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12
Civil	13.3%	4.8%	22.7%	0.0%	7.7%	6.7%	7.1%	5.9%	11.1%	8.3%	0.0%	
Forensic	16.7%	5.0%	4.8%	0.0%	9.5%	3.0%	7.1%	4.8%	0.0%	6.7%	0.0%	
Combined	15.2%	4.9%	14.0%	0.0%	8.8%	4.2%	7.1%	5.3%	5.7%	7.4%	0.0%	
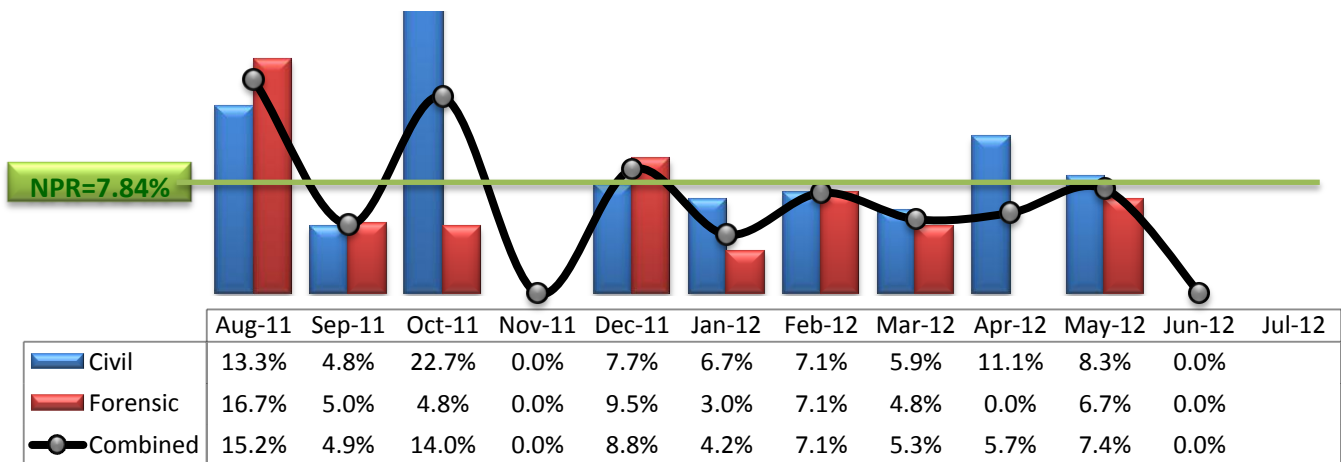
* Percent of discharges that returned to SEH within 30 days of discharges. It does not include those who may have been re-hospitalized at
another psychiatric facility. This measure requires 30-day observation following discharge.
** NPR: National Public Rate as of December 2009 published by NASMHPD Research Institute in May 2010.

6. Unusual Incidents

Legend: ■ Total Number of Unusual Incidents   ■ Major Incidents Only

Month	Total Number of Unusual Incidents	Major Incidents Only
Aug-11	251	170
Sep-11	230	172
Oct-11	225	168
Nov-11	214	140
Dec-11	160	96
Jan-12	180	124
Feb-12	155	100
Mar-12	323	163
Apr-12	187	82
May-12	175	119
Jun-12	157	96
Jul-12	164	83
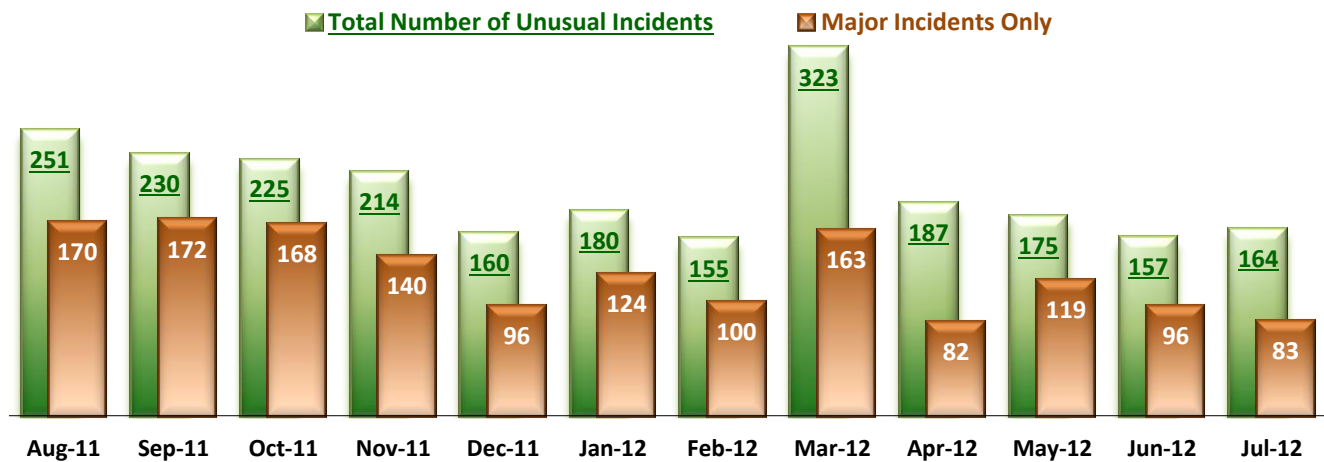
* Numbers above represent all types of the unusual incidents (UIs) that were reported to the Risk Manager by PRISM publication date,
including those that did not involve any patients.

7. Unusual Incidents by Severity

	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12
1) Low	107	87	62	66	51	63	49	115	56	79	70	106
2) Medium	107	104	97	103	82	85	81	164	102	67	52	28
3) High	37	39	65	45	27	32	25	44	29	29	35	30
4) Catstrp	0	0	1	0	0	0	0	0	0	0	0	0
Total UI	251	230	225	214	160	180	155	323	187	175	157	164

8. Patient-Involved Unusual Incidents

	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12
# of Patient-Involved UIs	233	210	205	203	149	165	145	310	175	161	154	151
# of Unique Patients in UI	120	120	116	128	95	113	99	128	99	115	105	95
Patient Unusual Incident Rate	27.7	24.9	24.0	24.2	17.6	20.0	19.1	37.6	22.6	19.4	18.9	17.6

The total number of patient-involved UIs counts only those incidents that involved at least one or more patients. Some patients may be involved in more than one incident and the number of unique patients does not double count them. The patient UI rate is the number of patient-involved unusual incidents reported for every 1000 inpatient days.

9. Selected Types of Incidents
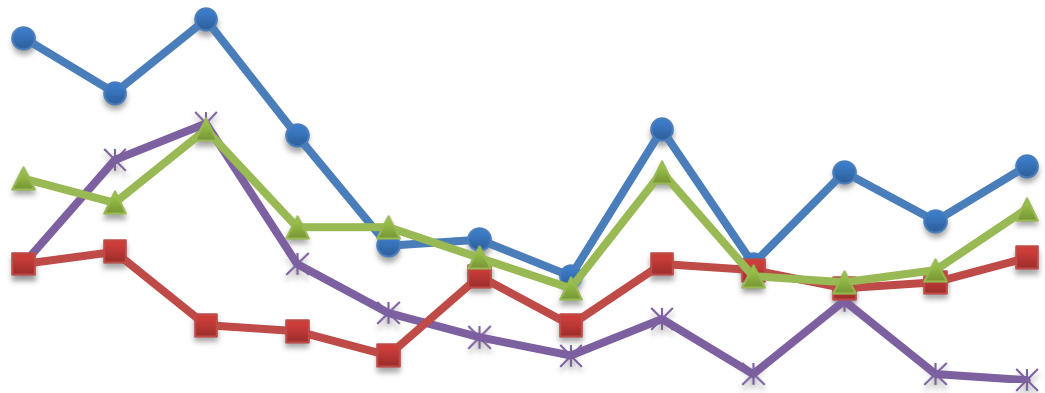
	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12
Physical Assault	61	52	64	45	27	28	22	46	24	39	31	40
Psych Emergency	24	41	47	24	16	12	9	15	6	18	6	5
Fall	24	26	14	13	9	22	14	24	23	20	21	25
Injury	38	34	46	30	30	25	20	39	22	21	23	33

* These are incident types that are frequently reported. Some incidents may be counted in multiple categories. For example, a physical assault incident that accompanied psychiatric emergency and injury is counted under psychiatric emergency and injury as well as under physical assault. Injury is broadly defined to include any type of injuries regardless of the cause or severity level.

10. Physical Assaults by Severity
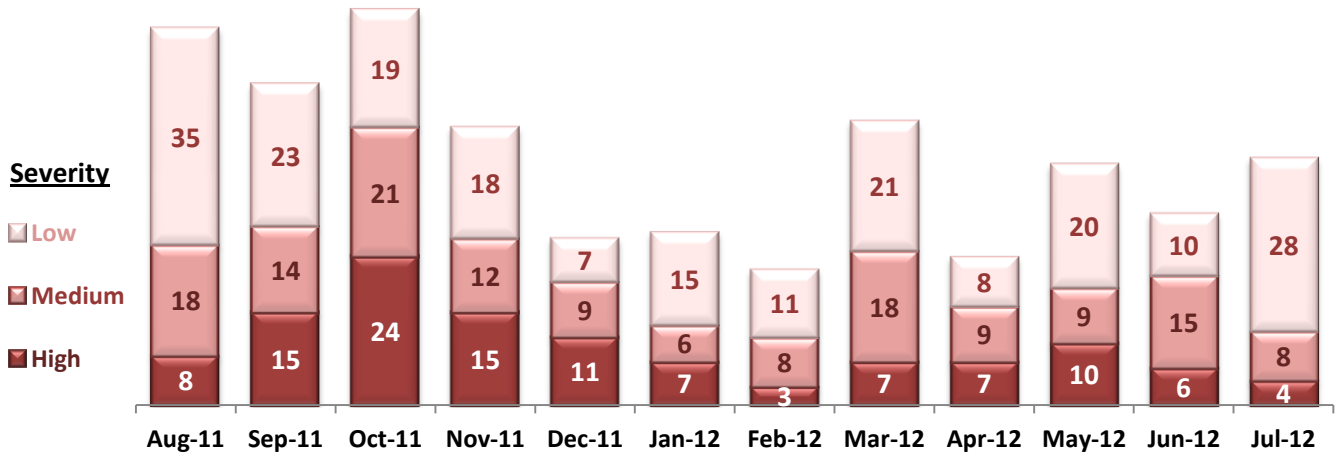
*Any physical assault that accompanies a code 13 or results in extensive injury needing off-unit treatment or transfer to ER is considered to be high severity, any physical assault that causes a minor injury that can be treated on unit is considered to be medium severity, and physical assault events that result in no injury are considered to be low severity.

11. Patient Injuries
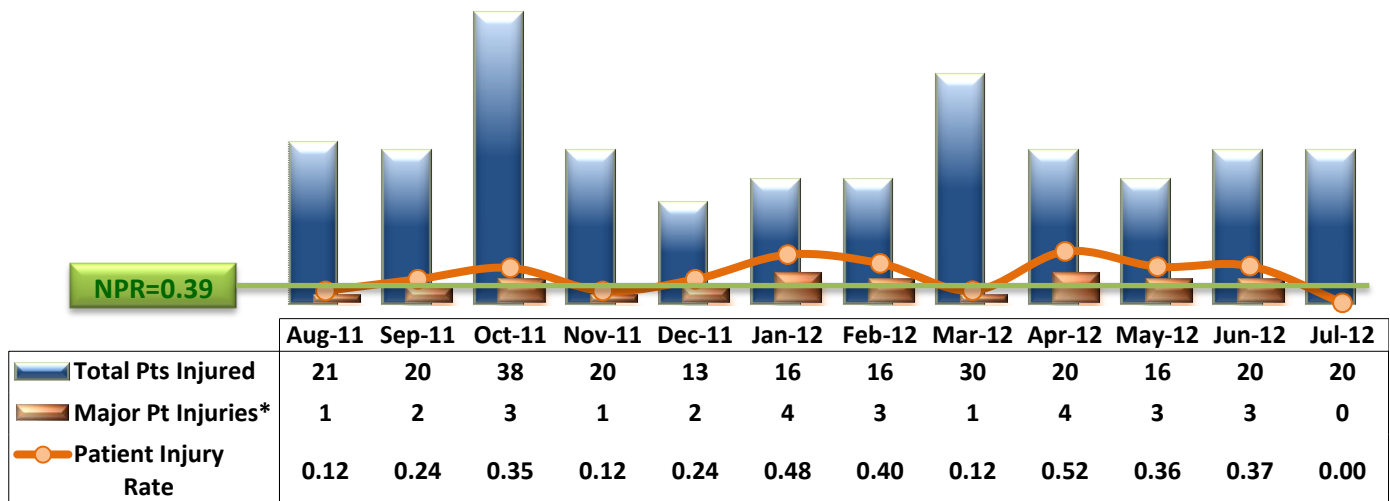
	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12
Total Pts Injured	21	20	38	20	13	16	16	30	20	16	20	20
Major Pt Injuries*	1	2	3	1	2	4	3	1	4	3	3	0
Patient Injury Rate	0.12	0.24	0.35	0.12	0.24	0.48	0.40	0.12	0.52	0.36	0.37	0.00

NPR=0.39

Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of patients injured represents all of the reported injuries including minor injuries treated with first aid alone. However, the patient injury rate considers only the number of patient injuries that required beyond first-aid level treatment based on the NRI definition and the patient injury rate is the number of 'major' patient injuries per every 1000 inpatient days

12. Staff Injuries
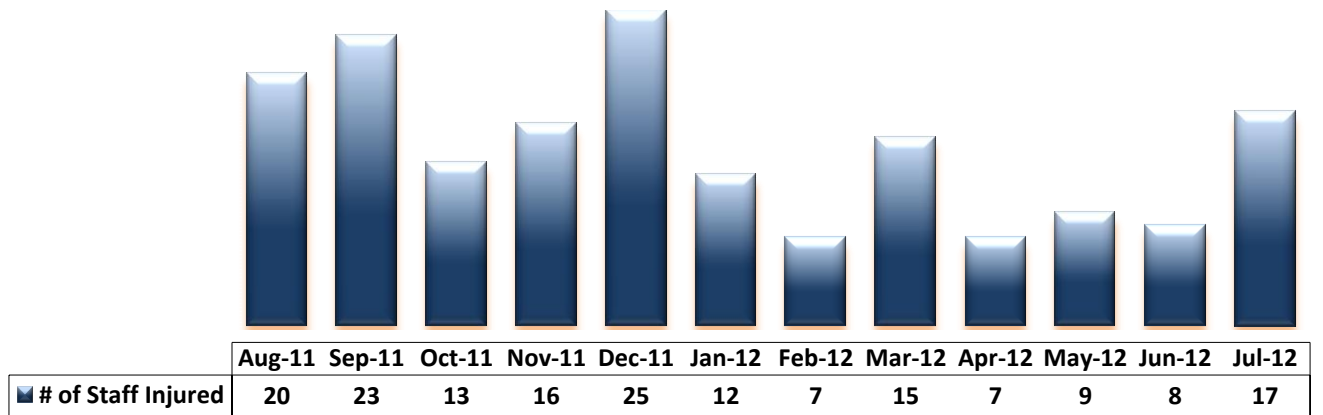
	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12
# of Staff Injured	20	23	13	16	25	12	7	15	7	9	8	17

Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of staff injured represents all of the reported staff injuries including minor injuries treated with first aid alone.

13. Elopements

	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12
# of Elopments	4	3	1	1	3	2	4	4	2	2	2	3
Elopment Rate	0.48	0.36	0.12	0.12	0.35	0.24	0.53	0.49	0.26	0.24	0.25	0.35

NPR=0.13
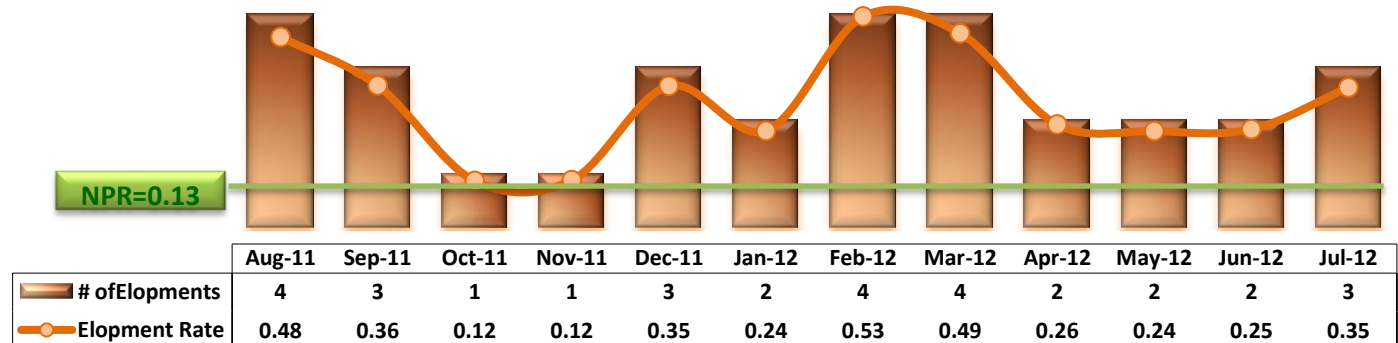
It counts the total number of unauthorized leaves for any duration that were initiated during month and were recorded in Avatar. The elopement rate is the number of those unauthorized leaves that occurred for every 1000 inpatient days.

14. Reported Medication Variances

	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12
# of MVs	13	11	14	14	7	8	5	3	2	10	10	2
MV Rate	1.55	1.30	1.64	1.67	0.83	0.97	0.66	0.36	0.26	1.21	1.23	0.23
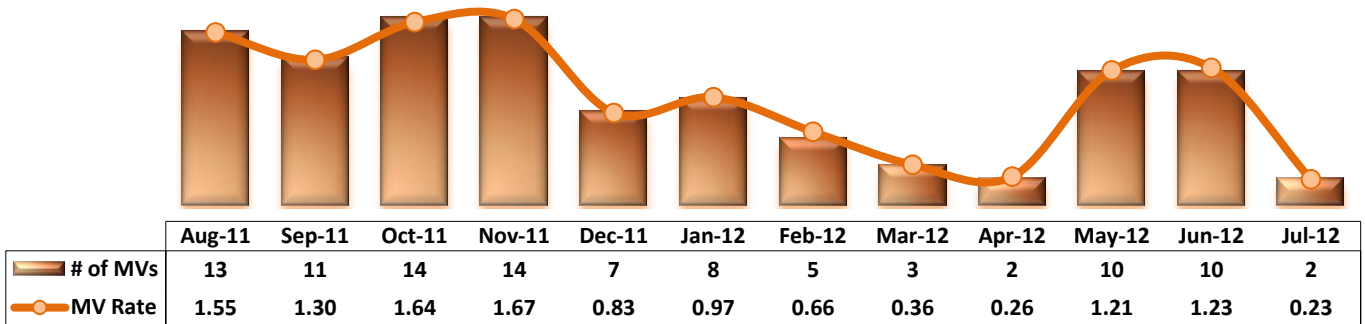
* MV Rate: Number of reported medication variance events that occurred for every 1000 inpatient days.

15. Reported Adverse Drug Reactions

	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12
# of ADRs	9	8	3	9	5	3	3	7	6	6	11	4
ADR Rate	1.07	0.95	0.35	1.07	0.59	0.36	0.40	0.85	0.77	0.72	1.35	0.47
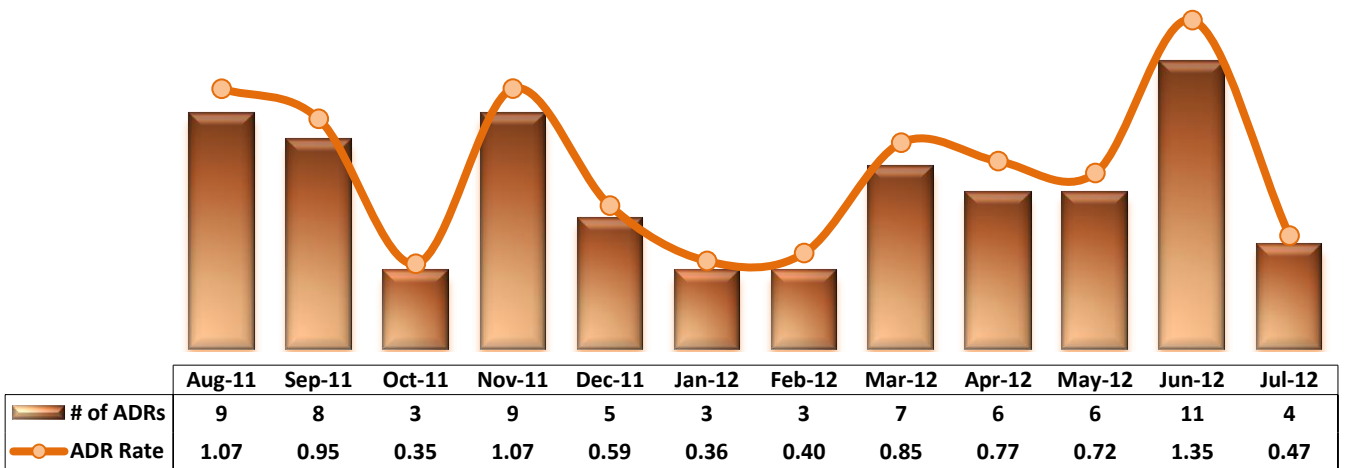
* ADR Rate: Number of reported adverse drug reaction events that occurred for every 1000 inpatient days.

16. Percent of Missing Documentation on Med-Administration

Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12
0.36%	0.24%	0.24%	0.29%	0.31%	0.30%	0.33%	0.34%	0.50%	0.29%	0.34%	0.40%
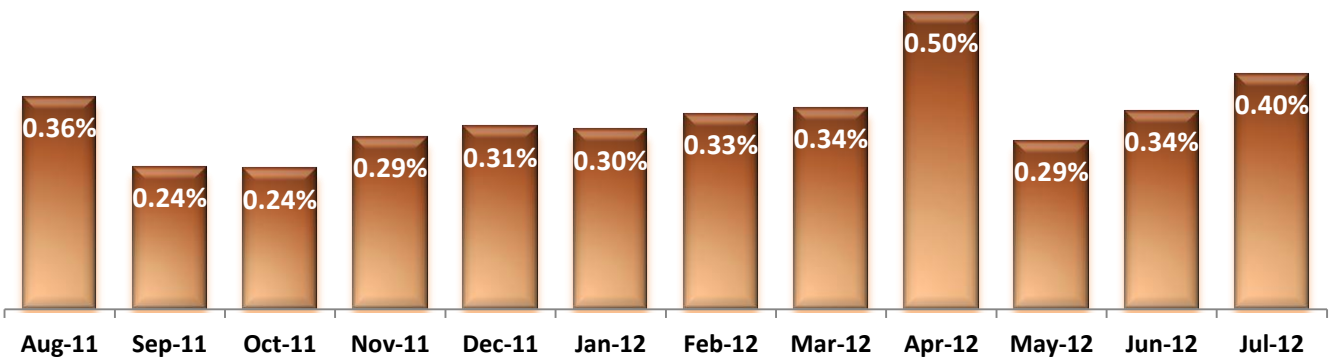
* June-2011 data is not available because of data tracking interruption caused by a technical glitch in Avatar. September-2011 data does not include administration records associated with new orders placed between 9/22/11 and 9/25/11 due to a technical issue that occurred in Avatar and Worx during that time period.

17. Emergency Involuntary Medications Documented in eMar

	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12
■ Total EIM Orders Administered	2	9	7	4	2	2	8	13	2	8	1	15
■ Unique EIM Events	1	4	3	2	1	1	5	9	1	5	1	8
■ Unique Patients Given EIM	1	3	3	2	1	1	3	6	1	3	1	7
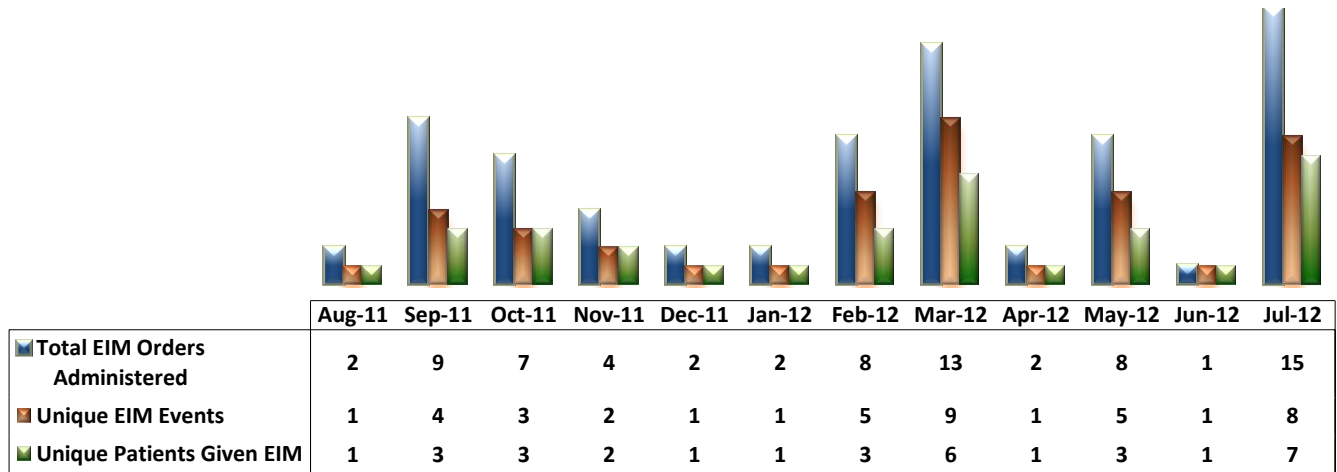
* Some patients may have experienced multiple EIM events during month and some events may have involved multiples doses of medication ordered and administered.

** Data prior to October 2011 may include 'now' orders in addition to stat emergency orders.

*** A number of EIMs may not be included above due to a technical glitch that delayed or prevented proper documentation of medication administration results on eMar. Thus, the actual number of EIM is likely to be much higher than the above number. The issue has not been resolved completely yet as of this report date.

18. Percent of Patients Restrained or Secluded

NPR(R)=3.6%

NPR(S)=2.6%

	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12
■ Restraint	0.0%	0.3%	0.0%	0.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.3%	0.6%
■ Seclusion	0.3%	1.5%	0.6%	0.6%	1.3%	0.6%	0.7%	1.0%	0.3%	1.3%	0.7%	0.3%
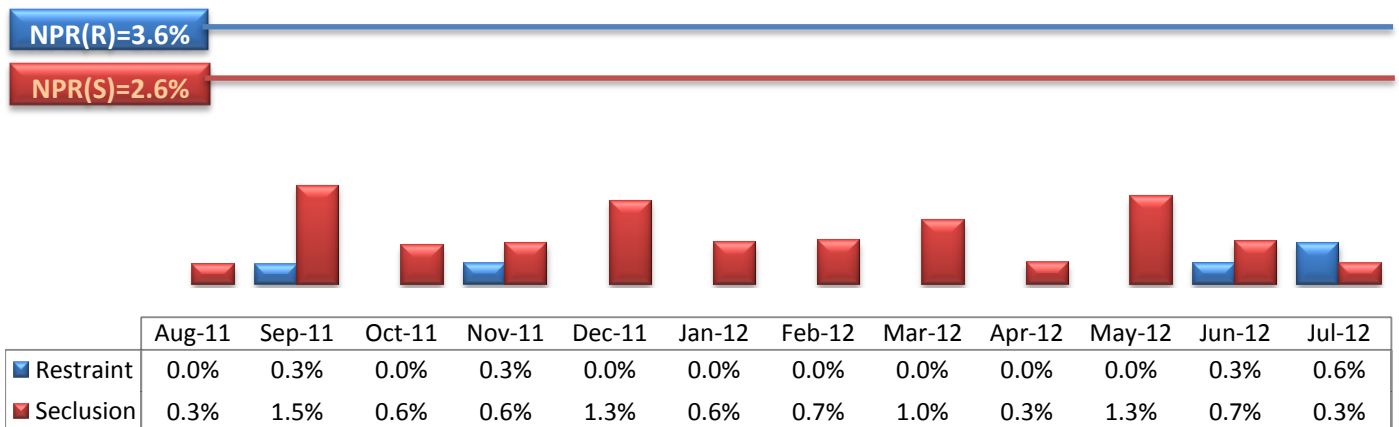
* Percent of unique patients who were restrained at least once and percent of unique patients who were secluded at least once. The denominator includes all individuals who were served in care >=1 day during month.

19. Restraint Hours Rate & Seclusion Hours Rate

NPR(S)=0.55

NPR(R)=0.42

	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12
■ Restraint	0.000	0.010	0.000	0.001	0.000	0.000	0.000	0.000	0.000	0.000	0.005	0.001
■ Seclusion	0.005	0.028	0.003	0.030	0.020	0.016	0.016	0.019	0.004	0.031	0.057	0.005
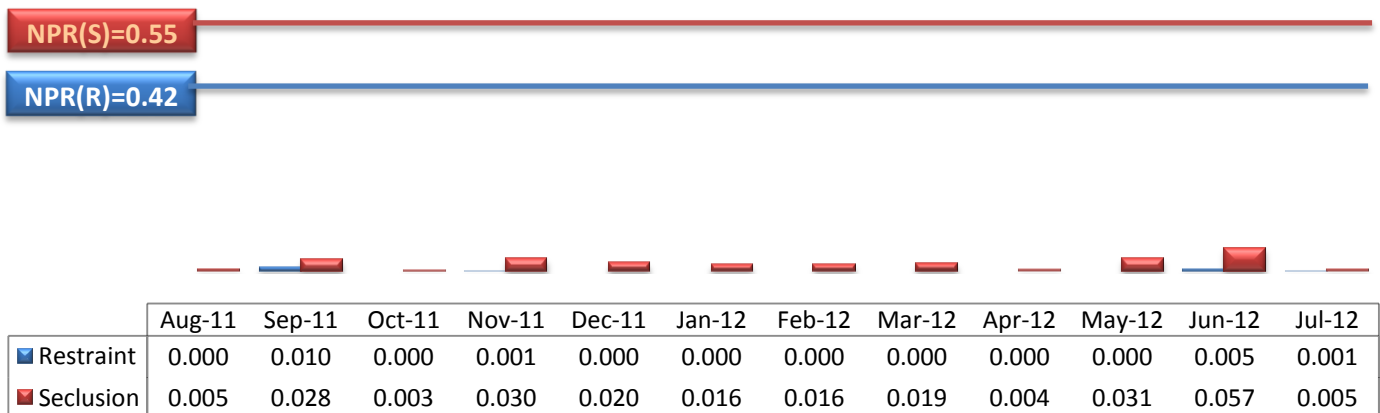
* Restraint/Seclusion Hours Rate: Number of hours spent in restraint/seclusion for every 1000 inpatient hours.

Performance **R**elated **I**nformation for **S**taff & **M**anagers

1. Census, Admissions, Discharges & Transfers

Data Source: Avatar   Updated as of 08/10/12

Category		Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Monthly Average	Total (12mths)	Figure
Admissions	Civil	14	16	19	9	19	13	18	14	14	13	12	16	**15**	177	**Figure 1**
	Forensic	31	29	19	22	20	16	17	23	16	22	22	18	**21**	255	
	Total	**45**	**45**	**38**	**31**	**39**	**29**	**35**	**37**	**30**	**35**	**34**	**34**	**36**	432	
Discharges	Civil	15	21	22	15	13	15	14	17	18	12	11	17	**16**	190	**Figure 2**
	Forensic	18	20	21	23	21	33	14	21	17	15	14	16	**19**	233	
	Total	**33**	**41**	**43**	**38**	**34**	**48**	**28**	**38**	**35**	**27**	**25**	**33**	**35**	423	
Net Gain During Month	Civil	-1	-5	-3	-6	6	-2	4	-3	-4	1	1	-1		**-13**	
	Forensic	13	9	-2	-1	-1	-17	3	2	-1	7	8	2		**22**	
	Total	**12**	**4**	**-5**	**-7**	**5**	**-19**	**7**	**-1**	**-5**	**8**	**9**	**1**		**9**	
All Individuals on Roll at End of Month		**286**	**290**	**285**	**278**	**283**	**264**	**271**	**270**	**265**	**273**	**282**	**283**	**278**		
a. Present on Unit		280	280	279	272	275	259	266	262	260	267	275	277	271		
b. On AL		1	6	3	3	6	3	3	6	3	5	5	4	4		
c. On UL		5	4	3	3	2	2	2	2	2	1	2	2	3		
All Individuals on Roll: Daily Average during Month		**278**	**290**	**282**	**286**	**279**	**275**	**269**	**273**	**265**	**271**	**278**	**282**	**277**		**Figure 3**
a. Present on Unit*		**271**	**282**	**276**	**280**	**273**	**267**	**262**	**266**	**259**	**267**	**271**	**276**	**271**		
b. On AL		3	3	3	3	4	6	5	5	4	2	5	4	**4**		
c. On UL		4	5	3	3	2	2	2	2	2	2	2	2	**3**		
Patient Days*		**8407**	**8448**	**8544**	**8402**	**8471**	**8268**	**7588**	**8246**	**7759**	**8284**	**8132**	**8568**	**8260**	**99117**	
Inter-Unit Transfers during Month		**13**	**7**	**10**	**10**	**25**	**5**	**5**	**6**	**4**	**7**	**6**	**3**	**8**	**101**	**Figure 4**
Medical Leaves Initiated during	Emergency	20	21	31	25	14	19	19	28	23	18	29	17	**22**	**264**	
	Non-Emer	15	12	14	12	13	10	17	29	29	34	46	43	**23**	**274**	
Month	**Total**	**35**	**33**	**45**	**37**	**27**	**29**	**36**	**57**	**52**	**52**	**75**	**60**	**45**	**538**	
Non-Medical Leaves Initiated during Month		**63**	**53**	**64**	**66**	**82**	**91**	**74**	**99**	**105**	**145**	**142**	**126**	**93**	**1110**	
UL Initiated during Month		**4**	**3**	**1**	**1**	**3**	**2**	**4**	**4**	**2**	**2**	**2**	**3**	**3**	**31**	
Total Unique Patients Served during Month		**319**	**331**	**330**	**315**	**314**	**311**	**298**	**306**	**300**	**298**	**306**	**316**	**312**		
**30 Day Readmission **	Civil	2	1	5	0	1	1	1	1	2	1	0		**1**	15	
	Forensic	3	1	1	0	2	1	1	1	0	1	0		**1**	11	
	Total	**5**	**2**	**6**	**0**	**3**	**2**	**2**	**2**	**2**	**2**	**0**		**2**	**26**	

* Counts the number of patients who are present on the unit and excludes those on authorized or unauthorized leave at 11:59pm on a given day.
** Number of patients returning within 30 days of discharges that occurred during month.

Office of Statistics and Reporting (OSR), Saint Elizabeths Hospital

Performance **R**elated **I**nformation for **S**taff & **M**anagers

2. Key Performance Indicators

Data Source: UI DB, ADR DB, Restraint/Seclusion Log, and Avatar   *Updated as of 08/10/12*

Category		Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Monthly Average	NPR* (Dec-09)	Figure
30 Day Readmit (Discharge Cohort)**	Civil	13.3%	4.8%	22.7%	0.0%	7.7%	6.7%	7.1%	5.9%	11.1%	8.3%	0.0%		8.6%		
	Forensic	16.7%	5.0%	4.8%	0.0%	9.5%	3.0%	7.1%	4.8%	0.0%	6.7%	0.0%		5.2%		Figure 5
	Combined	15.2%	4.9%	14.0%	0.0%	8.8%	4.2%	7.1%	5.3%	5.7%	7.4%	0.0%		6.7%	7.8%	
Number of Unusual Incidents		251	230	225	214	160	180	155	323	187	175	157	164	202		Figure 6
UI by Severity	Catastrophe			1									0	0		
	High	37	39	65	45	27	32	25	44	29	29	35	30	36		Figure 7
	Medium	107	104	97	103	82	85	81	164	102	67	52	28	89		
	Low	107	87	62	66	51	63	49	115	56	79	70	106	76		
Patient Unusual Incident Rate		27.7	24.9	24.0	24.2	17.6	20.0	19.1	37.6	22.6	19.4	18.9	17.6	22.8		Figure 8
Selected Types of Incidents	Physical Assault	61	52	64	45	27	28	22	46	24	39	31	40	40		
	Psych Emergency	24	41	47	24	16	12	9	15	6	18	6	5	19		Figure 9
	Fall	24	26	14	13	9	22	14	24	23	20	21	25	20		
	Injury	38	34	46	30	30	25	20	39	22	21	23	33	30		
Physical Assaults by Severity	High	8	15	24	15	11	7	3	7	7	10	6	4	10		
	Medium	18	14	21	12	9	6	8	18	9	9	15	8	12		Figure 10
	Low	35	23	19	18	7	15	11	21	8	20	10	28	18		
Patient Injury Rate***		0.12	0.24	0.35	0.12	0.24	0.48	0.40	0.12	0.52	0.36	0.37	0.00	0.27	0.39	
Patients with Major Injuries***		1	2	3	1	2	4	3	1	4	3	3	0	2		Figure 11
Total Patients Injured***		21	20	38	20	13	16	16	30	20	16	20	20	21		
Total Staff Injured***		20	23	13	16	25	12	7	15	7	9	8	17	14		Figure 12
Elopement Rate		0.48	0.36	0.12	0.12	0.35	0.24	0.53	0.49	0.26	0.24	0.25	0.35	0.40	0.13	Figure 13
Medication Variance Rate		1.55	1.30	1.64	1.67	0.83	0.97	0.66	0.36	0.26	1.21	1.23	0.23	1.00		Figure 14
Adverse Drug Reaction Rate		1.07	0.95	0.35	1.07	0.59	0.36	0.40	0.85	0.77	0.72	1.35	0.47	0.75		Figure 15
Missing Med-Admin Documentation		0.36%	0.24%	0.24%	0.29%	0.31%	0.30%	0.33%	0.34%	0.50%	0.29%	0.34%	0.40%	0.33%		Figure 16
Emergency Involuntary Meds		2	9	7	4	2	2	8	13	2	8	1	15	6		
Unique EIM Events		1	4	3	2	1	1	5	9	1	5	1	8	3		Figure 17
Unique Patients given EIM		1	3	3	2	1	1	3	6	1	3	1	7	3		
Percent of Patients Restrained		0.0%	0.3%	0.0%	0.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.3%	0.6%	0.1%	3.6%	
Percent of Patients Secluded		0.3%	1.5%	0.6%	0.6%	1.3%	0.6%	0.7%	1.0%	0.3%	1.3%	0.7%	0.3%	0.8%	2.6%	Figure 18
Restraint Hours Rate		0.000	0.010	0.000	0.001	0.000	0.000	0.000	0.000	0.000	0.000	0.005	0.001	0.001	0.42	
Seclusion Hours Rate		0.005	0.028	0.003	0.030	0.020	0.016	0.016	0.019	0.004	0.031	0.057	0.005	0.020	0.55	Figure 19

*   *National Public Rate, NASMHPD Research Institute*

** *Percentage of patients returning within 30 days of discharges that occurred during month*

Performance Related Information for Staff & Managers

3. Unusual Incident & Medication

Data Source: UI DB, ADR DB, and Avatar   *Updated as of 08/10/12*

Category		Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Monthly Average	Total (12mths)	NPR* (Dec-09)
Total Unusual Incidents**		251	230	225	214	160	180	155	323	187	175	157	164	202	2421	
Total Major Unusual Incidents		170	172	168	140	96	124	100	163	82	119	96	83	126	1513	
Patient Involved UI Only**		233	210	205	203	149	165	145	310	175	161	154	151	188	2261	
Patient UI Rate		*27.7*	*24.9*	*24.0*	*24.2*	*17.6*	*20.0*	*19.1*	*37.6*	*22.6*	*19.4*	*18.9*	*17.6*	*22.8*		
Unique Patients Involved in UI**		120	120	116	128	95	113	99	128	99	115	105	95	111	1333	
Selected Types of Incidents	Physical Assault	61	52	64	45	27	28	22	46	24	39	31	40	40	479	
	Psych Emergency	24	41	47	24	16	12	9	15	6	18	6	5	19	223	
	Fall	24	26	14	13	9	22	14	24	23	20	21	25	20	235	
	Injury	38	34	46	30	30	25	20	39	22	21	23	33	30	361	
UI by Severity	Catastrophe	0	0	1	0	0	0	0	0	0	0	0	0	0	1	
	High	37	39	65	45	27	32	25	44	29	29	35	30	36	437	
	Medium	107	104	97	103	82	85	81	164	102	67	52	28	89	1072	
	Low	107	87	62	66	51	63	49	115	56	79	70	106	76	911	
Physical Assaults by Severity	High	8	15	24	15	11	7	3	7	7	10	6	4	10	117	
	Medium	18	14	21	12	9	6	8	18	9	9	15	8	12	147	
	Low	35	23	19	18	7	15	11	21	8	20	10	28	18	215	
Total Patients Injured***		21	20	38	20	13	16	16	30	20	16	20	20	21	250	
Patients with Major Injuries***		1	2	3	1	2	4	3	1	4	3	3	0	2	27	
*Patient Injury Rate*** *		*0.12*	*0.24*	*0.35*	*0.12*	*0.24*	*0.48*	*0.40*	*0.12*	*0.52*	*0.36*	*0.37*	*0.00*	*0.27*		*0.39*
Total Staff Injured**		20	23	13	16	25	12	7	15	7	9	8	17	14		
Total UL Incident Reports		3	5	4	1	3	2	5	5	2	3	4	3	3	40	
Total ULs Documented in Avatar		4	3	1	1	3	2	4	4	2	2	2	3	3		
Elopement Rate		*0.48*	*0.36*	*0.12*	*0.12*	*0.35*	*0.24*	*0.53*	*0.49*	*0.26*	*0.24*	*0.25*	*0.35*	*0.40*		*0.13*
Med Variance (MV) Reports**		13	11	14	14	7	8	5	3	2	10	10	2	8	99	
MV Rate		*1.55*	*1.30*	*1.64*	*1.67*	*0.83*	*0.97*	*0.66*	*0.36*	*0.26*	*1.21*	*1.23*	*0.23*	*1.00*		
Adverse Drug Reactions Reports		9	8	3	9	5	3	3	7	6	6	11	4	6	74	
ADR Rate		*1.07*	*0.95*	*0.35*	*1.07*	*0.59*	*0.36*	*0.40*	*0.85*	*0.77*	*0.72*	*1.35*	*0.47*	*0.75*		
Total Med Administrations Scheduled		96945	95639	103346	101392	101756	99731	93833	105273	101205	108557	105239	108563		1221479	
Total Missing Documentations		349	231	246	297	315	304	311	360	511	311	354	433		4022	
Percent of Missing Documentation		*0.36%*	*0.24%*	*0.24%*	*0.29%*	*0.31%*	*0.30%*	*0.33%*	*0.34%*	*0.50%*	*0.29%*	*0.34%*	*0.40%*		*0.33%*	
Total Patients with >=3 STATs		10	12	9	9	2	4	7	7	3	8	7	10	7		
Total STAT Orders		67	87	74	74	30	40	53	51	38	81	51	82	61		
Emergency STAT Med Orders Administered Involuntarily (EIM)		2	9	7	4	2	2	8	13	2	8	1	15	6		
Unique EIM Events		1	4	3	2	1	1	5	9	1	5	1	8	3		
Unique Patients given EIM		1	3	3	2	1	1	3	6	1	3	1	7	3		

  * *National Public Rate, NASMHPD Research Institute*

 ** *Numbers may change if any additional UI report is made after the data run date from UI database (around the 15th of the following month).*

*** *Avatar report that indicates the number of patients with 3 or more STATs was unavailable at report run time*

Performance **R**elated **I**nformation for **S**taff & **M**anagers

4. Restraint & Seclusion

Data Source: Restraint/Seclusion Log and UI DB (for # of total events and patients) and Avatar (for patient days/hours)　　　　　*Updated as of 08/10/12*

Category	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Monthly Average	Total (12mths)	NPR* (Dec-09)
Number of Restraint Events	0	1	0	1	0	0	0	0	0	0	1	2	0.4	5	
Number of Unique Patients Restrained	0	1	0	1	0	0	0	0	0	0	1	2	0.4		
Percentage of Patients Restrained	*0.0%*	*0.3%*	*0.0%*	*0.3%*	*0.0%*	*0.0%*	*0.0%*	*0.0%*	*0.0%*	*0.0%*	*0.3%*	*0.6%*	*0.1%*		*3.6%*
Total Restraint Hours (h:mm)	0:00	2:00	0:00	0:15	0:00	0:00	0:00	0:00	0:00	0:00	1:00	0:13	0:17	3:28	
Restraint Hours Rate	*0.000*	*0.010*	*0.000*	*0.001*	*0.000*	*0.000*	*0.000*	*0.000*	*0.000*	*0.000*	*0.005*	*0.001*	*0.001*		*0.42*
Number of Seclusion Events	1	6	2	5	5	2	2	3	1	6	3	1	3.1	37	
Number of Unique Patients Secluded	1	5	2	2	4	2	2	3	1	4	2	1	2.4		
Percentage of Patients Secluded	*0.3%*	*1.5%*	*0.6%*	*0.6%*	*1.3%*	*0.6%*	*0.7%*	*1.0%*	*0.3%*	*1.3%*	*0.7%*	*0.3%*	*0.8%*		*2.6%*
Total Seclusion Hours (h:mm)	1:00	5:37	0:35	6:04	4:10	3:13	3:00	3:50	0:45	6:08	11:10	1:00	3:52	46:32	
Seclusion Hours Rate	*0.005*	*0.028*	*0.003*	*0.030*	*0.020*	*0.016*	*0.016*	*0.019*	*0.004*	*0.031*	*0.057*	*0.005*	*0.020*		*0.55*

*　National Public Rate, NASMHPD Research Institute*

Performance **R**elated **I**nformation for **S**taff & **M**anagers

5. Major Incidents by Incident Location/Unit

Data Source: UI DB   *Updated as of 08/10/12*

Category		Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Monthly Average	Total (12mths)	Percent
Total Unusual Incidents		251	230	225	214	160	180	155	323	187	175	157	164	202	2421	
*Total Major Incidents**		*170*	*172*	*168*	*140*	*96*	*124*	*100*	*163*	*82*	*119*	*96*	*83*	*126*	*1513*	*100%*
Major Incident Location	1A	18	16	13	12	11	13	11	16	3	17	12	4	12	146	10%
	1B	19	24	16	14	8	14	12	17	22	7	9	5	14	167	11%
	1C	10	8	7	1	6	8	3	15	15	12	5	8	8	98	6%
	1D	4	15	29	20	11	9	6	5	4	11	8	9	11	131	9%
	1E	23	29	27	10	8	8	7	15	1	11	17	10	14	166	11%
	1F	3	20	14	17	10	5	10	11	8	14	11	16	12	139	9%
	1G	22	16	24	17	7	11	8	10	10	7	8	8	12	148	10%
	2A	5	3	2	4	3	3	4	7	0	2	0	3	3	36	2%
	2B	1	2	3	2	1	3	2	2	2	1	1	1	2	21	1%
	2C	8	4	6	13	7	8	6	16	9	11	5	2	8	95	6%
	2D	21	9	3	11	6	12	8	18	1	7	10	9	10	115	8%
	TLC	16	11	9	13	9	12	14	21	4	11	4	6	11	130	9%
	Other	20	15	15	6	9	18	9	10	3	8	6	2	10	121	8%
Total Physical Assault Incidents		*61*	*52*	*64*	*45*	*27*	*28*	*22*	*46*	*24*	*39*	*31*	*40*	*40*	*479*	*100%*
Assault Incident Location	1A	5	6	4	2	4	1	0	1	0	6	4	2	3	35	7%
	1B	6	0	2	0	1	1	0	4	0	1	0	3	2	18	4%
	1C	2	2	2	0	2	4	0	3	3	0	1	2	2	21	4%
	1D	0	5	15	11	5	4	4	2	2	4	2	4	5	58	12%
	1E	11	11	8	4	3	0	5	8	4	5	5	8	6	72	15%
	1F	2	7	6	7	3	0	1	1	2	10	3	10	4	52	11%
	1G	8	9	17	10	4	4	4	3	4	2	4	4	6	73	15%
	2A	0	0	0	0	0	0	1	3	0	0	0	0	0	4	1%
	2B	0	1	0	1	0	0	0	0	0	0	0	1	0	3	1%
	2C	4	1	3	3	0	2	0	3	2	2	3	1	2	24	5%
	2D	10	4	1	5	1	6	4	10	3	4	9	2	5	59	12%
	TLC	9	3	5	2	3	4	3	8	3	3	0	2	4	45	9%
	Other	4	3	1	0	1	2	0	0	1	2	0	1	1	15	3%

Office of Statistics and Reporting (OSR), Saint Elizabeths Hospital

Performance **R**elated **I**nformation for **S**taff & **M**anagers

5. Major Incidents by Incident Location/Unit

Data Source: UI DB   *Updated as of 08/10/12*

	Category	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Monthly Average	Total (12mths)	Percent
Total Fall Incidents		*24*	*26*	*14*	*13*	*9*	*22*	*14*	*24*	*23*	*20*	*21*	*25*	*20*	*235*	*100%*
	1A	4	3	4	5	1	6	3	11	6	8	9	3	5	63	27%
	1B	4	13	4	0	2	1	3	0	3	1	4	2	3	37	16%
	1C	3	0	1	0	0	1	1	2	1	0	0	3	1	12	5%
	1D	0	1	0	1	0	1	0	0	1	0	0	4	1	8	3%
	1E	2	1	0	2	0	2	1	1	4	3	5	3	2	24	10%
Fall	1F	0	2	1	1	0	0	0	1	0	0	0	0	0	5	2%
Incident	1G	0	1	1	0	0	0	0	0	1	1	0	2	1	6	3%
Location	2A	1	0	0	1	0	1	0	0	0	0	0	1	0	4	2%
	2B	1	0	0	0	1	2	1	1	1	0	0	0	1	7	3%
	2C	0	1	0	0	0	2	0	3	1	3	0	0	1	10	4%
	2D	5	1	1	1	1	1	0	3	0	0	2	6	2	21	9%
	TLC	3	1	1	1	2	0	4	0	1	3	1	0	1	17	7%
	Other	1	2	1	1	2	5	1	2	4	1	0	1	2	21	9%
Total Injury Incidents		*38*	*34*	*46*	*30*	*30*	*25*	*20*	*39*	*22*	*21*	*23*	*33*	*30*	*361*	*100%*
	1A	6	3	3	3	3	2	3	2	1	3	5	1	3	35	10%
	1B	2	4	3	0	0	2	0	4	2	1	1	4	2	23	6%
	1C	3	0	2	0	1	2	0	2	1	0	0	3	1	14	4%
	1D	0	3	8	5	5	2	3	2	3	3	3	5	4	42	12%
	1E	6	6	9	3	4	1	2	5	2	2	2	2	4	44	12%
Injury	1F	0	4	3	6	4	4	1	0	2	4	2	4	3	34	9%
Incident	1G	5	3	8	4	3	1	5	2	6	1	3	2	4	43	12%
Location	2A	0	0	1	0	0	0	0	2	0	0	0	0	0	3	1%
	2B	1	0	0	1	0	1	0	1	0	0	0	0	0	4	1%
	2C	4	1	1	2	1	1	1	3	1	0	1	4	2	20	6%
	2D	2	4	1	4	1	2	0	7	0	3	4	5	3	33	9%
	TLC	2	1	4	1	2	0	4	5	1	2	0	2	2	24	7%
	Other	7	5	3	1	6	7	1	4	3	2	2	1	4	42	12%

* Not every incident is a major incident. This counts only those major incidents that required extensive investigations from the risk manager.

Performance **R**elated **I**nformation for **S**taff & **M**anagers

6. Demographic Information of Individuals in Care

Data Source: Avatar   *Updated as of 08/10/12*

Category	Sub-group	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Monthly Average	Percent*
Total Active (on Roll) at End of Month*		**286**	**290**	**285**	**278**	**283**	**264**	**271**	**270**	**265**	**273**	**282**	**283**	**278**	
Gender	Female	68	69	64	60	63	60	68	71	66	71	73	70	**67**	24.1%
	Male	218	221	221	218	220	204	203	199	199	202	209	213	**211**	75.9%
Age	*Median Age (Years)*	*54 yrs*	*55 yrs*	*55 yrs*	*55 yrs*	*54 yrs*	*55 yrs*	*55 yrs*	*55 yrs*	*55 yrs*	*55 yrs*	*55 yrs*	*55 yrs*	*55 yrs*	
	<30 years old	18	24	24	27	20	13	14	20	17	20	23	23	**20**	7.3%
	>=30 and <40 years old	27	21	21	20	28	29	33	33	28	36	37	33	**29**	10.4%
	>=40 and <50 years old	53	52	53	48	51	45	46	42	41	42	45	46	**47**	16.9%
	>=50 and <60 years old	108	107	106	103	102	95	96	96	99	93	92	94	**99**	35.8%
	>=60 years old	80	86	81	80	81	82	82	79	80	82	85	87	**82**	29.6%
Legal Status of Individuals on Roll at End of Month	Emergency	20	15	16	16	19	19	25	19	16	17	20	21	**19**	6.7%
	Inpatient Commitment	32	31	32	27	27	27	27	27	25	25	26	27	**28**	10.0%
	Outpatient Commitment	26	28	22	24	27	22	22	25	29	28	25	20	**25**	8.9%
	Voluntary	38	41	40	39	39	42	41	42	41	42	41	43	**41**	14.7%
	Non-Protesting	1	0	0	0	0	0	0	0	0	0	0	0	**0**	0.0%
	Civil Sub-total	*117*	*115*	*110*	*106*	*112*	*110*	*115*	*113*	*111*	*112*	*112*	*111*	*112*	40.4%
	DC Exam	54	61	61	60	63	49	50	50	45	49	57	59	**55**	19.8%
	Mentally Incompetent	4	3	3	3	2	3	2	4	6	7	8	8	**4**	1.6%
	NGBRI - DC	95	94	95	93	91	88	89	89	89	89	91	92	**91**	32.9%
	NGBRI - US	11	12	11	11	10	10	11	10	10	10	10	9	**10**	3.8%
	NGBRI - VI	1	1	1	1	1	1	1	1	1	1	1	1	**1**	0.4%
	Dual Commitment	1	1	1	1	1	1	1	1	1	3	1	1	**1**	0.4%
	Sexual Psychopath (Miller Ac	3	3	3	3	3	2	2	2	2	2	2	2	**2**	0.9%
	Forensic Sub-total	*169*	*175*	*175*	*172*	*171*	*154*	*156*	*157*	*154*	*161*	*170*	*172*	*166*	59.6%
Length of Stay	*Median LOS (Days)*	*856 d*	*844 d*	*884 d*	*915 d*	*876 d*	*977 d*	*950 d*	*974 d*	*1042 d*	*1004 d*	*922 d*	*890 d*	*928 d*	
	Average LOS (Days)	*3033 d*	*2978 d*	*2988 d*	*3053 d*	*2977 d*	*3150 d*	*3089 d*	*3088 d*	*3153 d*	*3047 d*	*2971 d*	*2976 d*	*3042 d*	
	<30 Days	39	39	30	29	33	27	32	32	26	30	32	32	**32**	11.4%
	>=30 ~ <365 Days	68	72	78	77	79	68	69	66	65	68	76	74	**72**	25.8%
	>= 1 Year & < 2 Years	25	24	22	20	20	22	21	23	22	24	21	23	**22**	8.0%
	>= 2 Years & < 5 Years	45	46	46	43	42	39	40	41	44	44	46	47	**44**	15.7%
	>= 5 Years & < 20 Years	62	61	61	62	63	63	64	63	62	62	62	62	**62**	22.4%
	>= 20 Years	47	48	48	47	46	45	45	45	46	45	45	45	**46**	16.6%

*   *Counts the total number of individuals who are on the hospital roll at end of each month. This number serves as denominator to calculate percentage of each group.*