

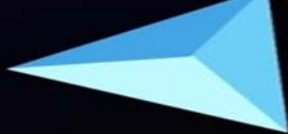


Government of the District of Columbia
Department of Behavioral Health (DBH)



PRISM

Performance Related Information for Staff and Managers



January 2017

Office of Statistics and Reporting (OSR), 2/28/2017

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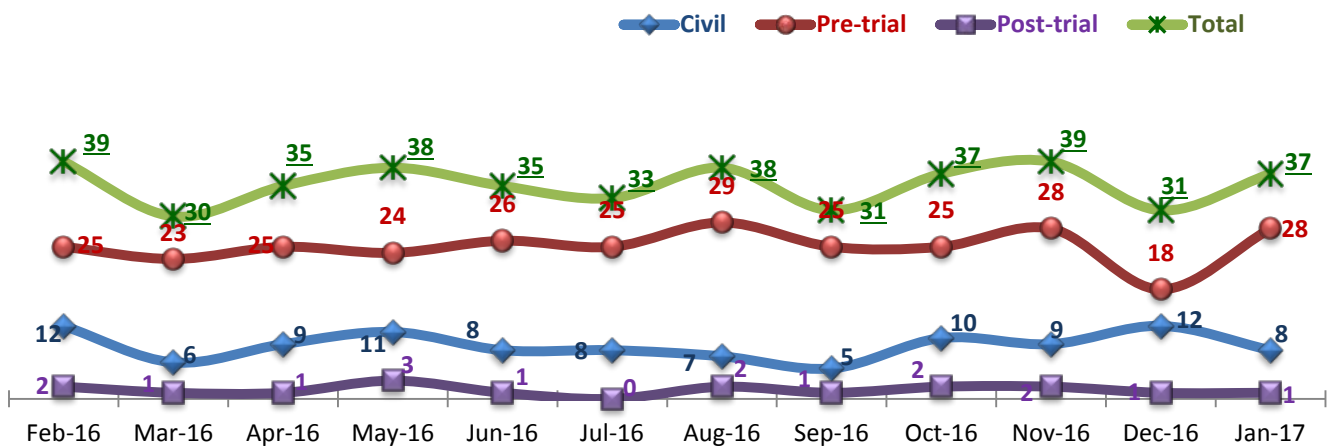
Data Disclaimer

The primary source of data extracted and analyzed herein is Avatar, the Saint Elizabeths Hospital’s electronic medical record system. Additional data source includes, but is not limited to, the Hospital’s Unusual Incident Database and SiteFM. Data reflects information as entered in each system by users. The Office of Statistics and Reporting (OSR) has made reasonable efforts to ensure that data and its accompanying information are as accurate and up-to-date as possible at the time of analysis and publication but does not guarantee the accuracy, reliability, or completeness of data. The OSR is not liable for any misinterpretation or misuse of the data. Use of any information from PRISM must be fully acknowledged and/or cited. Use of PRISM data for anything other than patient care determinations or management of the services provided within the hospital (including external publications, research papers, presentations, etc.) is prohibited without written permission from the Chief Quality and Data Manager Officer at the Saint Elizabeths Hospital.

Key Trends: Admissions, Discharges, Transfers, Census, and Readmissions (1~5)

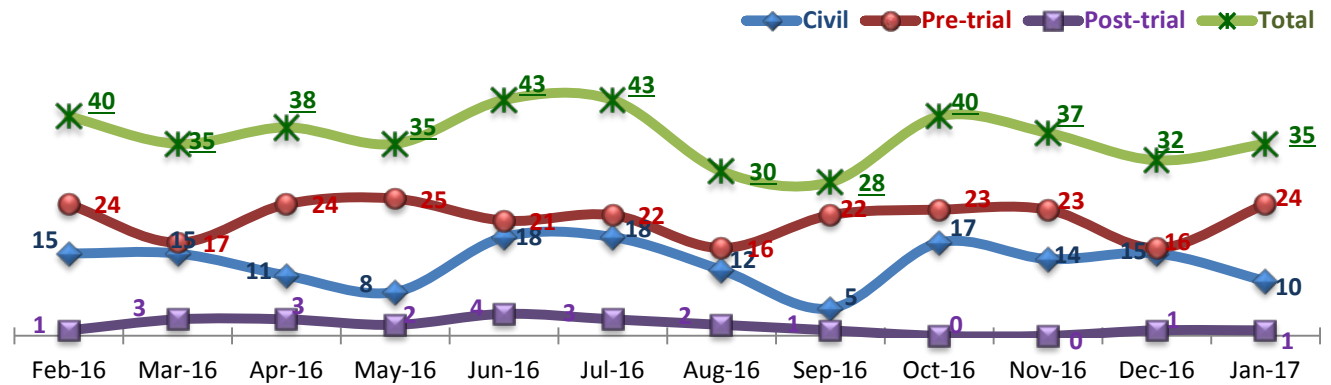
- Admissions have increased in January 4 of the 5 years since 2013. The one year that admissions did not increase was January 2015, where the total remained flat at 43 from December 2014.
- Pre-Trial admissions accounted for 75% of total admissions in January. Last month, 58% were admitted with a Pre-trial status and over the last 2 years, only March and April 2015 had measurements of under 50% Pre-Trial admissions.
- The 10 Civil discharges occurring in January were the least amount this fiscal year.
- Although there were more admissions than discharges, the average daily census (ADC) decreased in January and fell to its lowest level since August 2016.
- January's emergency medical leaves were nearly double the amount recorded in December 2016. Subsequently, January saw the most emergency medical transfers (13) since June 2016 (18).

1. Admissions to SEH



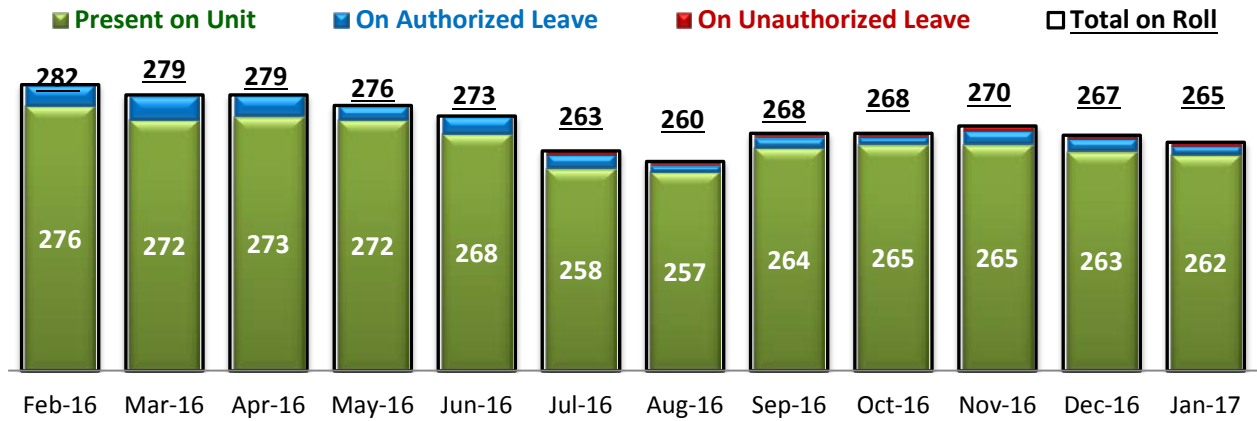
* Number of admissions to SEH inpatient program, including transfers from forensic outpatient to inpatient program.

2. Discharges from SEH



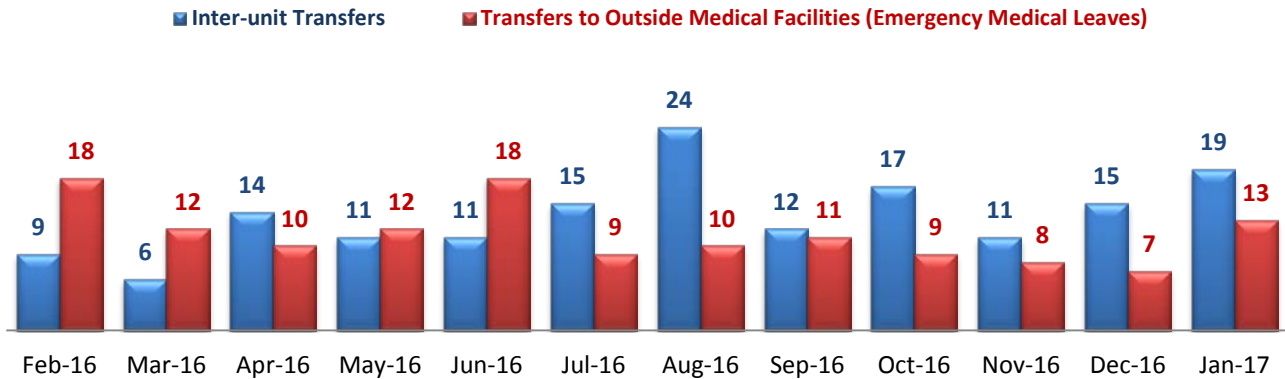
* Number of discharges from SEH inpatient program, including transfers from inpatient to forensic outpatient program.

3. Average Daily Census



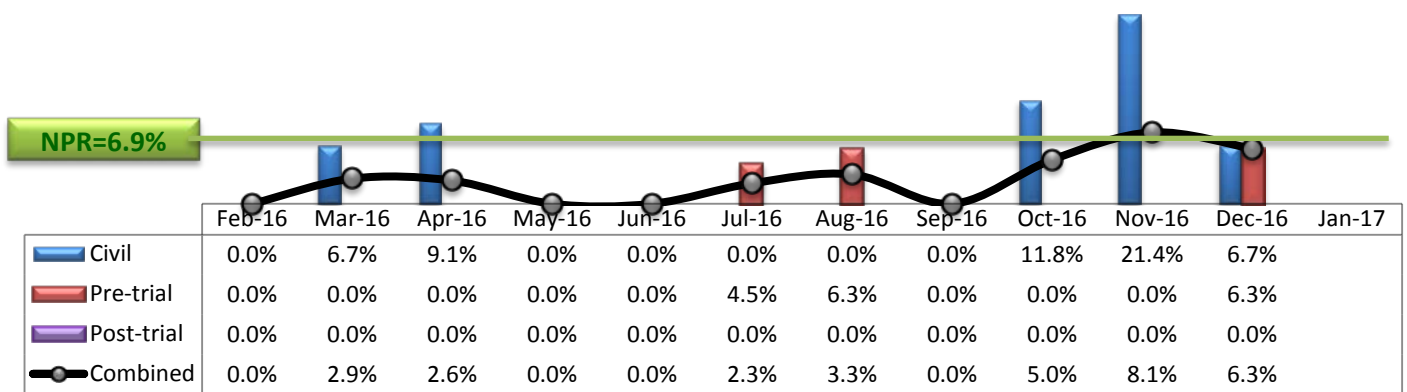
* Data above is the daily average number of individuals counted at 11:59 PM every day during each month.

4. Transfers



* Number of inter-unit transfers that occurred during month and number of emergency medical leaves that were initiated during month.

5. 30-Day Readmission Rate



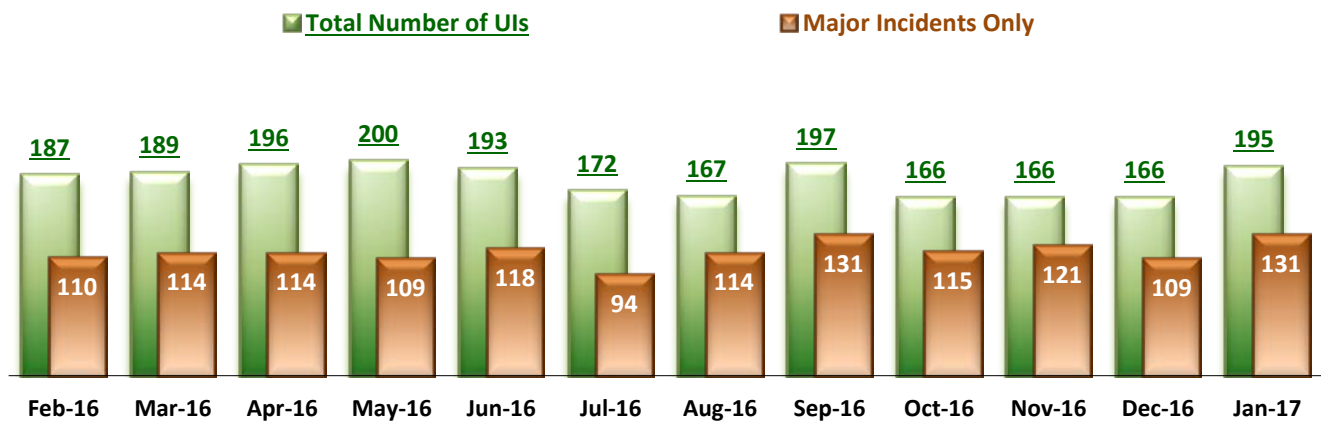
* Percent of discharges that returned to SEH within 30 days of discharges. It does not include those who may have been re-hospitalized at another psychiatric facility. This measure requires 30-day observation following discharge.

** The post-trial denominators (discharges) per month range only between one and six, making the monthly re-admission rate high when there is any. For example, in December 2014, there was only one post-trial discharge, which was readmitted within 30 days. Thus, the 30-day readmission rate for post-trial discharge at that time was 100%.

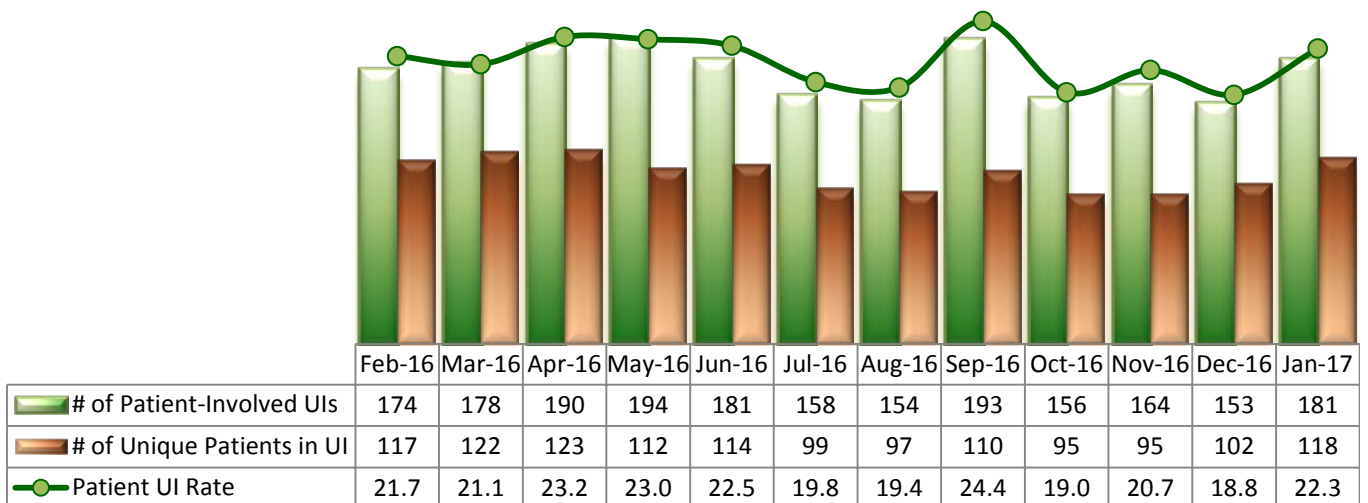
Key Trends: Unusual Incidents (6~17)

- For the three month period ending December 31, 2016, Unusual Incident (UI) reports averaged 166 per month. The number of incidents sharply increased by 17% in January, rising to 195.
- UIs with a high severity categorization fell to an all-time low in January. There were only 10 such incidents reported. The most recorded for any particular month was 57 in August 2014
- The most frequently occurring UIs were those involving: Aggressive Behavior (73); Emergency Involuntary Medications (66); Psychiatric Emergency (46); Physical Assaults (50); Physical Injury (29).
- There was just a single physical assault UI that had a high severity status this month, an all-time low.
- In December, the restraint rate fell below the National Published Rate (NPR) for the first time in more than a year. In January, it increased more than 4% and rose more than 3% above the NPR.

6. Unusual Incidents

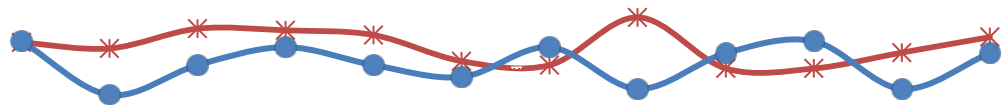


7. Patient-Involved Unusual Incidents



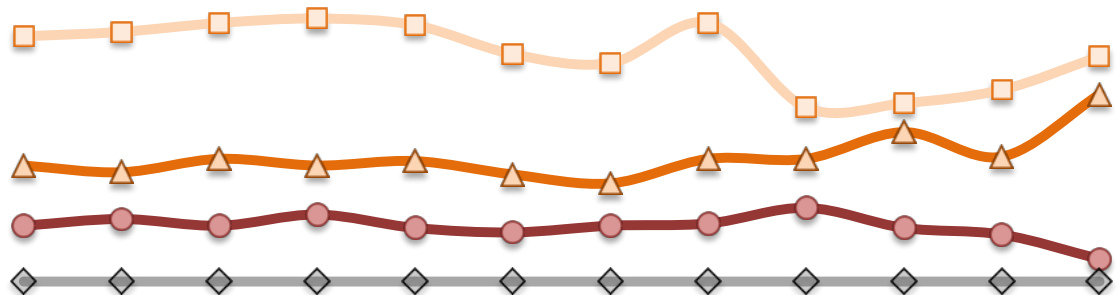
* The patient UI rate is the number of patient-involved unusual incidents reported for every 1000 inpatient days.

8. Admissions vs. Patient UI Rate



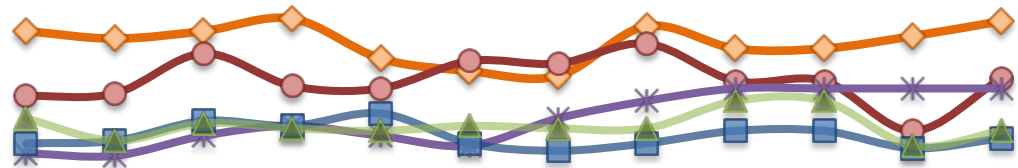
	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17
—*— Patient UI Rate	21.7	21.1	23.2	23.0	22.5	19.8	19.4	24.4	19.0	19.0	20.7	22.3
—●— Admission	39	30	35	38	35	33	38	31	37	39	31	37

9. Unusual Incidents by Severity



	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17
□ 1) Low	110	112	116	118	115	102	98	116	78	80	86	101
△ 2) Medium	52	49	55	52	54	48	44	55	55	67	56	84
● 3) High	25	28	25	30	24	22	25	26	33	24	21	10
◇ 4) Catstrp	0	0	0	0	0	0	0	0	0	0	0	0
Total UI	187	189	196	200	193	172	167	197	166	166	171	195

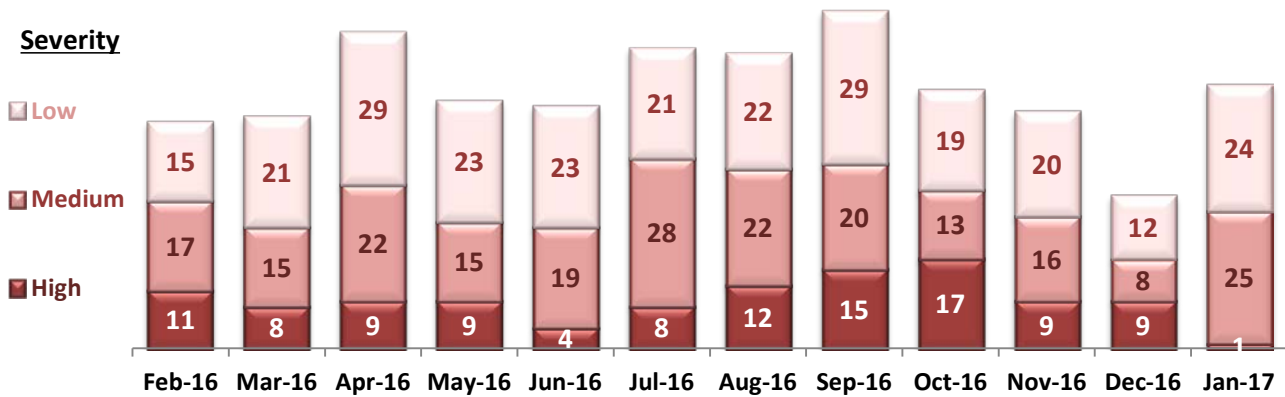
10. Selected Types of Incidents



	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17
◆ Aggressive Behavior	69	66	69	74	58	53	51	71	62	62	67	73
● Physical Assault	43	44	60	47	46	57	56	64	49	49	29	50
* Pysch Emerg.	20	19	27	31	27	23	34	41	46	46	46	46
■ Fall	24	25	33	31	36	24	21	24	29	29	22	26
▲ Injury	34	25	32	30	29	31	30	30	41	41	23	29

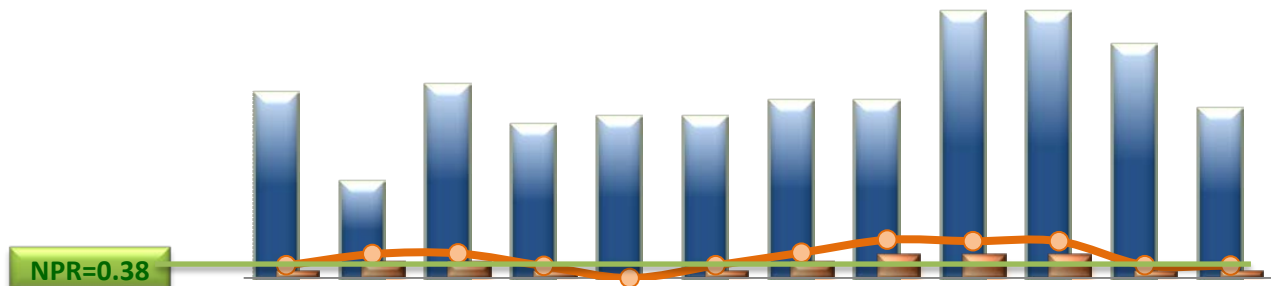
* These are incident types that are frequently reported. Some incidents may be counted in multiple categories. For example, a physical assault incident that accompanied psychiatric emergency and injury is counted under psychiatric emergency and injury as well as under physical assault. Injury is broadly defined to include any type of injury, regardless of the cause or severity level.

11. Physical Assaults by Severity



* Any physical assault that accompanies a code 13 or results in extensive injury needing off-unit treatment or transfer to ER is considered to be high severity; any physical assault that causes a minor injury that can be treated on unit is considered to be medium severity; and physical assault events that result in no injury are considered to be low severity.

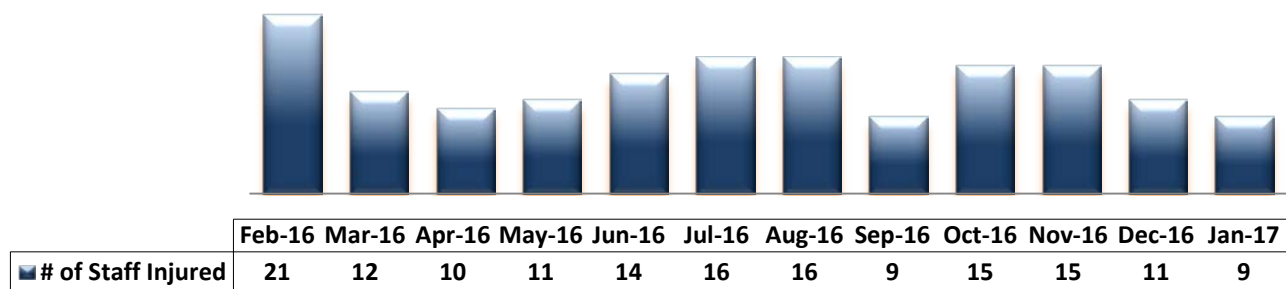
12. Patient Injuries



	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17
Total Pts Injured	23	12	24	19	20	20	22	22	33	33	29	21
Major Pt Injuries*	1	2	2	1	0	1	2	3	3	3	1	1
Patient Injury Rate	0.12	0.24	0.24	0.12	0.00	0.13	0.25	0.38	0.37	0.37	0.13	0.12

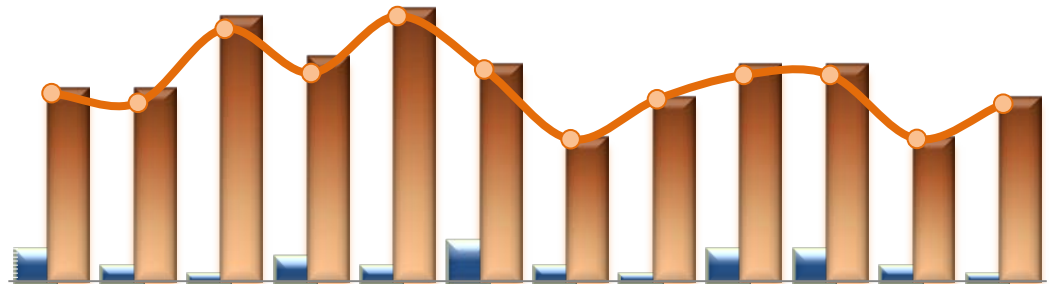
* Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of patients injured represents all of the reported injuries including minor injuries treated with first aid alone. However, the patient injury rate considers only the number of patient injuries that are required beyond first-aid level treatment based on the NRI definition and the patient injury rate is the number of 'major' patient injuries per every 1000 inpatient days

13. Staff Injuries



* Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of staff injured represents all of the reported staff injuries including minor injuries treated with first aid alone.

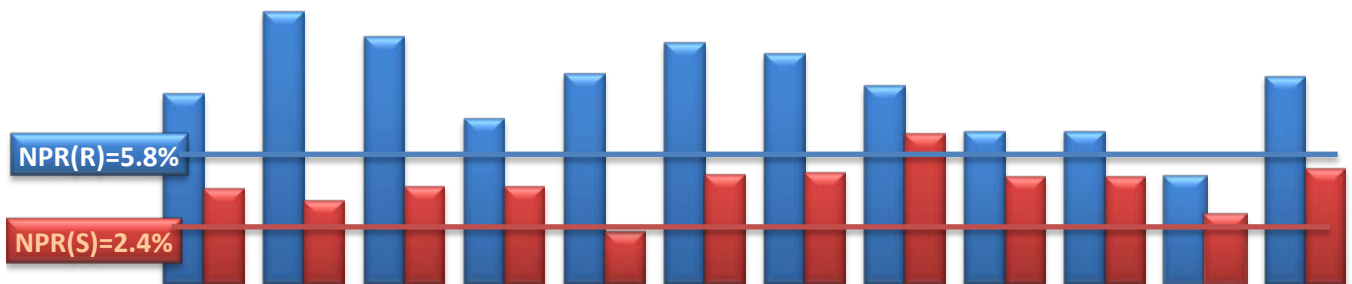
14. Patient and Staff Falls



	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17
Total Staff who Fell	4	2	1	3	2	5	2	1	4	4	2	1
Total Patients who Fell	24	24	33	28	34	27	18	23	27	27	18	23
Patient Fall Rate	3.00	2.84	4.02	3.32	4.23	3.38	2.26	2.90	3.29	3.29	2.27	2.83

* The patient fall rate is the number of patient falls per every 1000 inpatient days.

15. Percent of Patients Restrained or Secluded



	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17
Restraint	8.1%	11.6%	10.6%	7.1%	9.0%	10.3%	9.8%	8.4%	6.5%	6.5%	4.6%	8.9%
Seclusion	4.1%	3.5%	4.2%	4.2%	2.2%	4.7%	4.7%	6.4%	4.6%	4.6%	2.9%	4.9%

* Percent of unique patients who were restrained at least once and percent of unique patients who were secluded at least once. The denominator includes all individuals who were served in care 1+ day during month.

16. Restraint Hours Rate & Seclusion Hours Rate

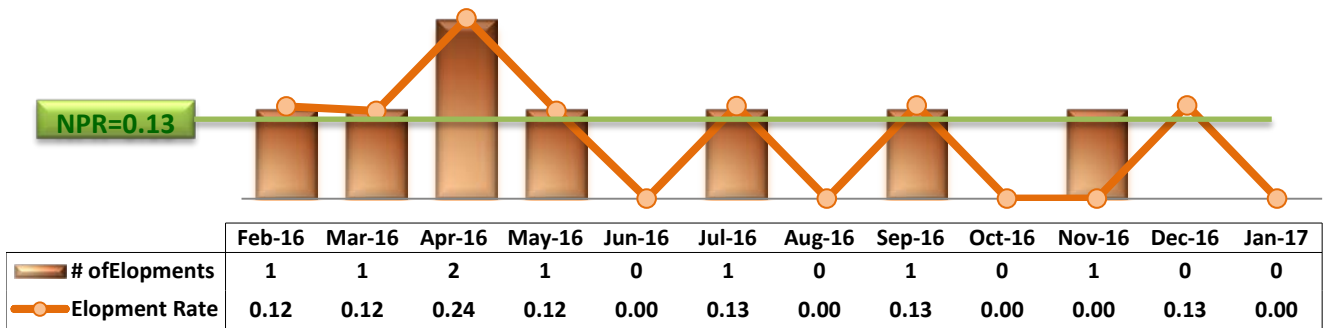


	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17
Restraint	0.123	0.142	0.207	0.104	0.218	0.154	0.100	0.164	0.162	0.162	0.209	0.147
Seclusion	0.136	0.093	0.196	0.137	0.078	0.125	0.121	0.195	0.108	0.108	0.214	0.159

* Restraint/Seclusion Hours Rate: Number of hours spent in restraint/seclusion for every 1000 inpatient hours.

** The duration of each physical hold event is counted as 1 minute as a physical hold is ordered and used only as a temporary intervention that lasts less than a minute to break up any physical conflicts or to administer emergency medications.

17. Elopements

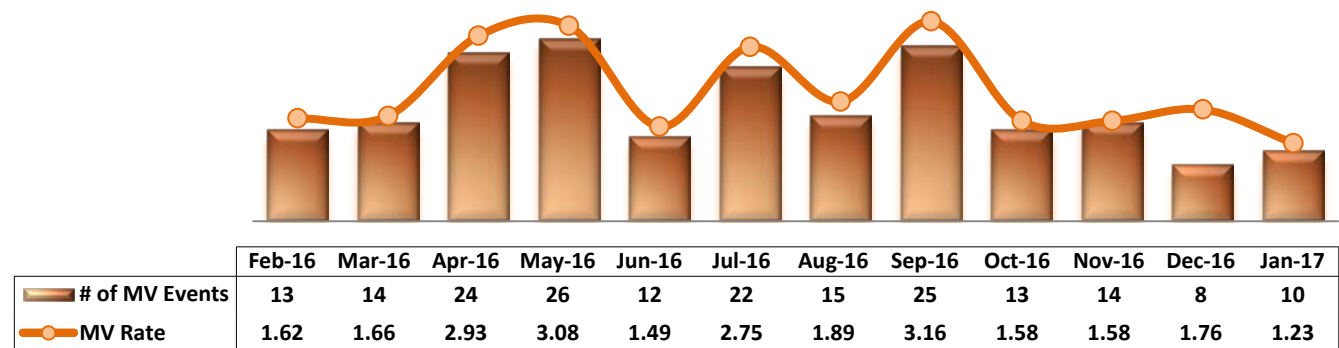


* Data herein counts the number of unauthorized leaves for any duration that were initiated during month and were recorded in Avatar. The elopement rate is the number of those unauthorized leaves that occurred for every 1000 inpatient days.

Key Trends: Medication Documentation, MV, ADR, and STAT (18~22)

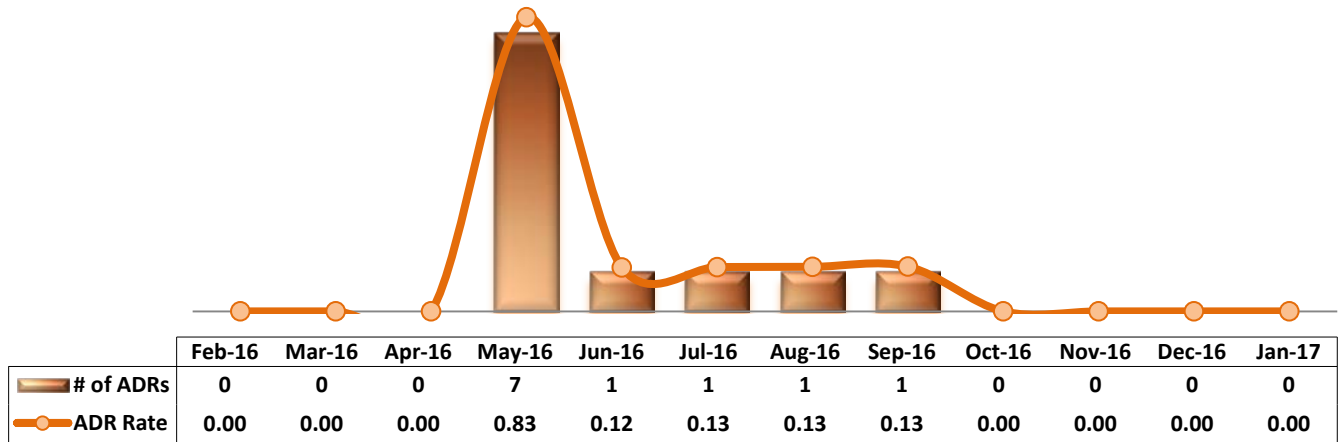
- Of the 10 Medication Variances occurring in January, seven (7) were caused by reasons other than Administrative, Dispensing, Procurement, IT/System, Emar, and Prescribing errors. Nine did not reach the patient.
- There were no Adverse Drug Reaction Reports for 4 consecutive months.
- For the first time since June 2016, the rate of missing documentation on Med-Administration ever so slightly increased, rising from .29% in December to .33% in January.
- Seventeen IICs had 3 or more STAT events in January. This represents the most IICs in this category since the inception of the measurement.

18. Reported Medication Variance Events



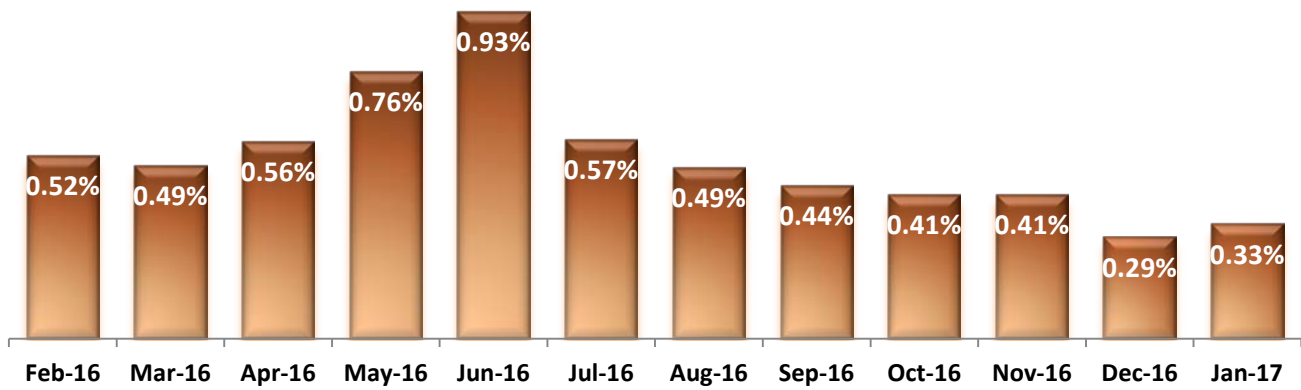
* MV Rate: Number of reported medication variance events that occurred for every 1000 inpatient days.

19. Reported Adverse Drug Reactions

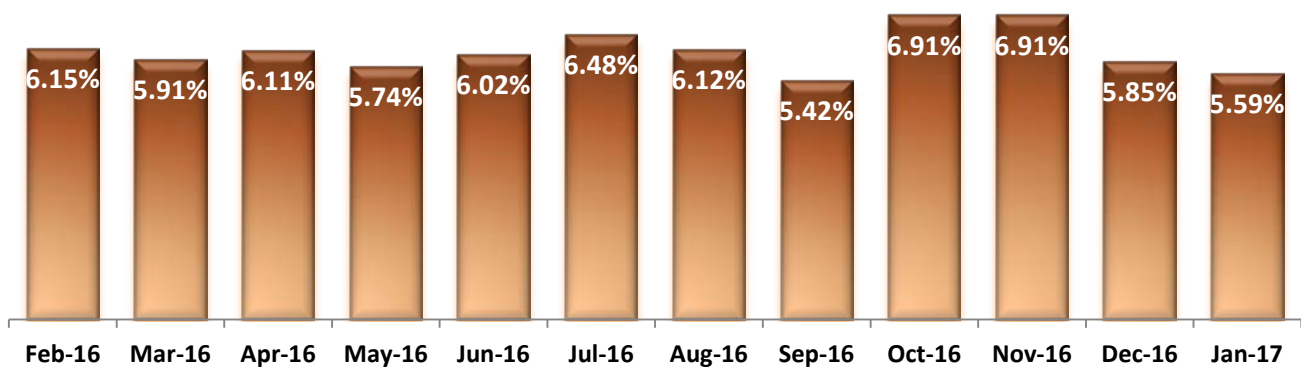


* ADR Rate: Number of reported adverse drug reaction events that occurred for every 1000 inpatient days.

20. Percent of Missing Documentation on Med-Administration

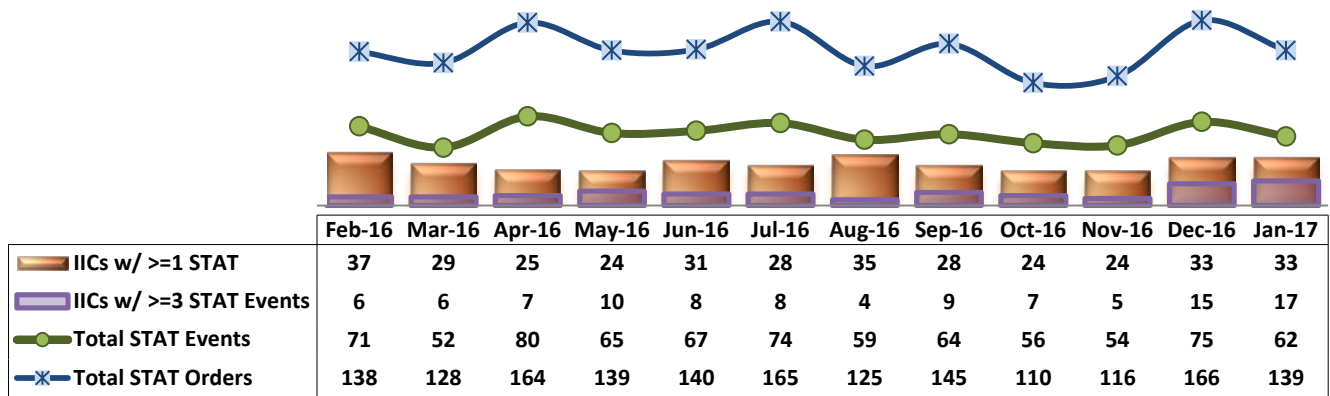


21. Medication Refusal Rate*



* Medication Refusal Rate: the number of refused medication doses divided by the total number of doses scheduled for administration.

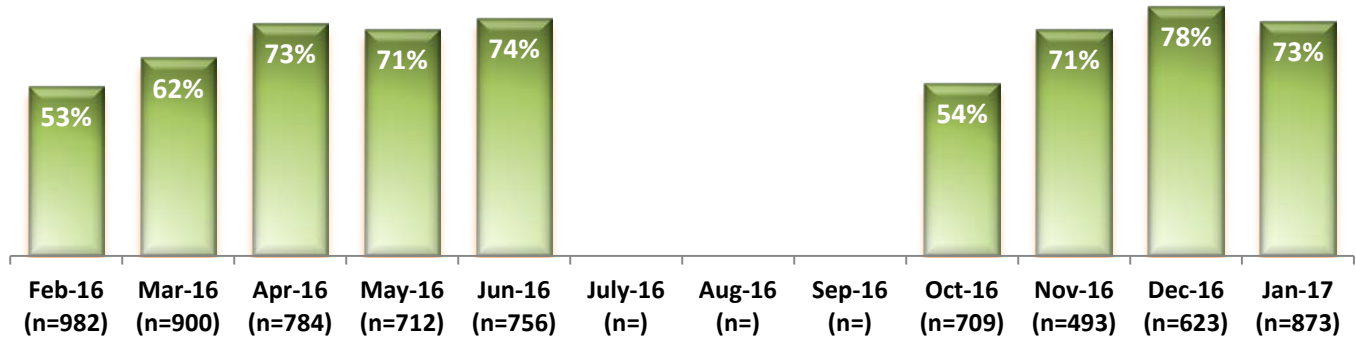
22. Number of STAT Events and Individuals Involved



Key Trends: Environment of Care (23)

- The staff completed 637 (73%) work orders within 3 days in January. There were more orders requested (873) in January than any other month since March 2016. In the last 12 months, the fewest number of orders in any given month was 493 in Nov 2016.

23. Percentage of SiteFM Work Orders Completed within 3 Days

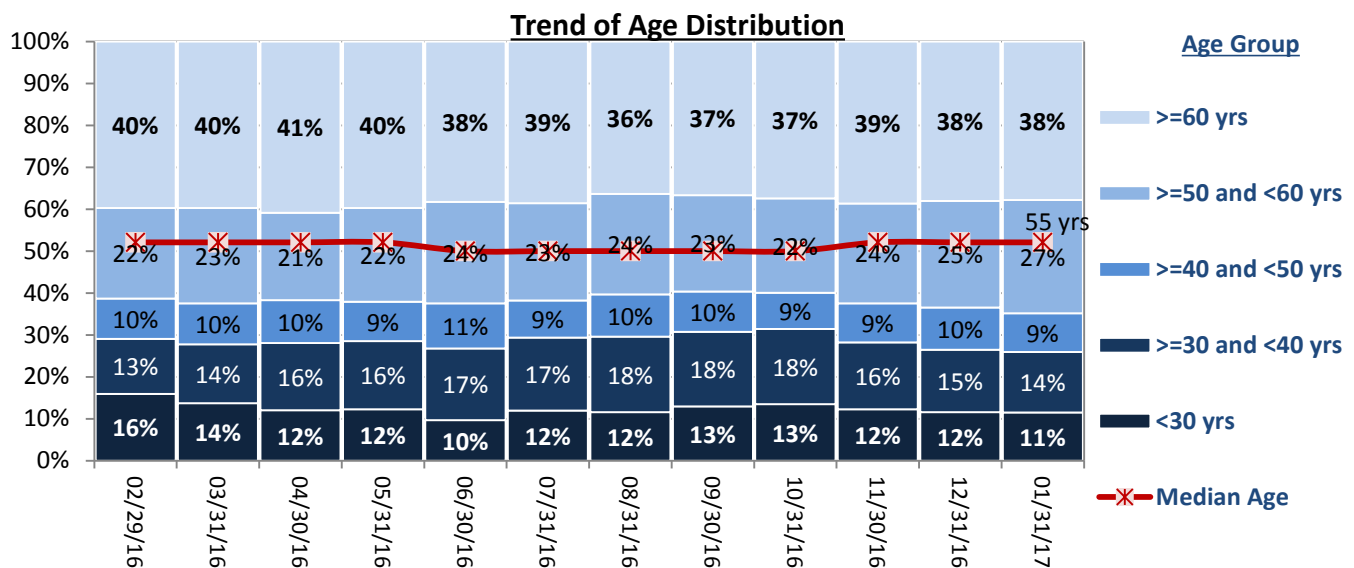
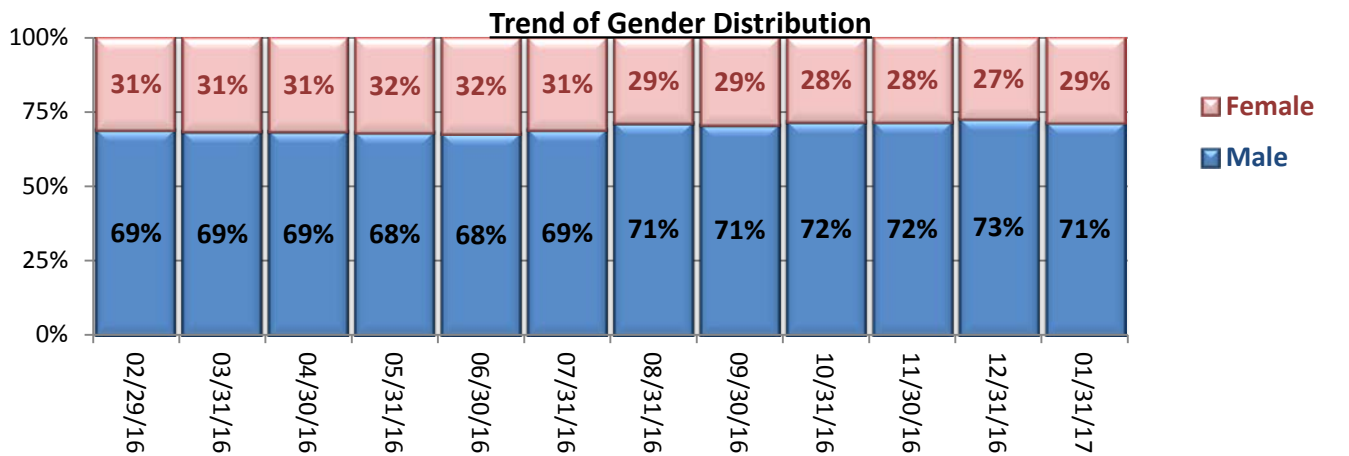


*Data for July'16~Sep'16 is unavailable due to a technical issue with the SiteFM database

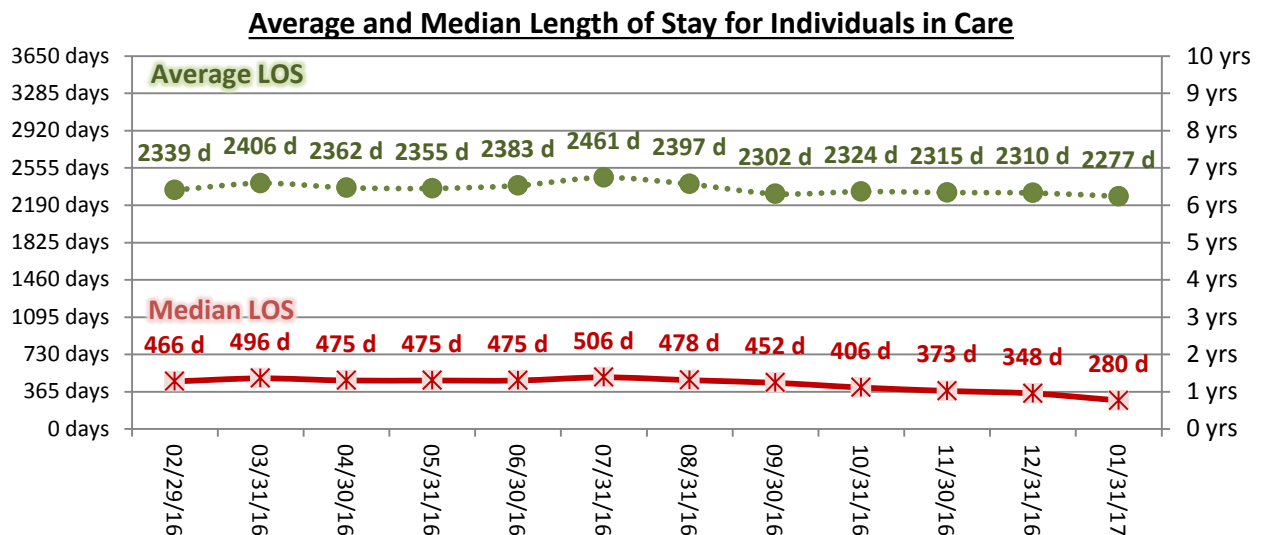
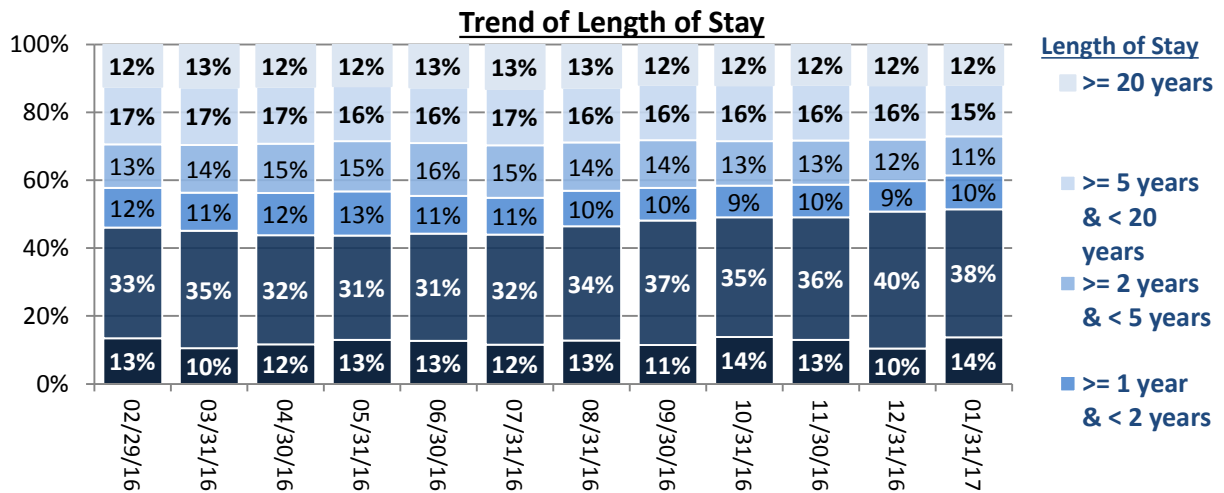
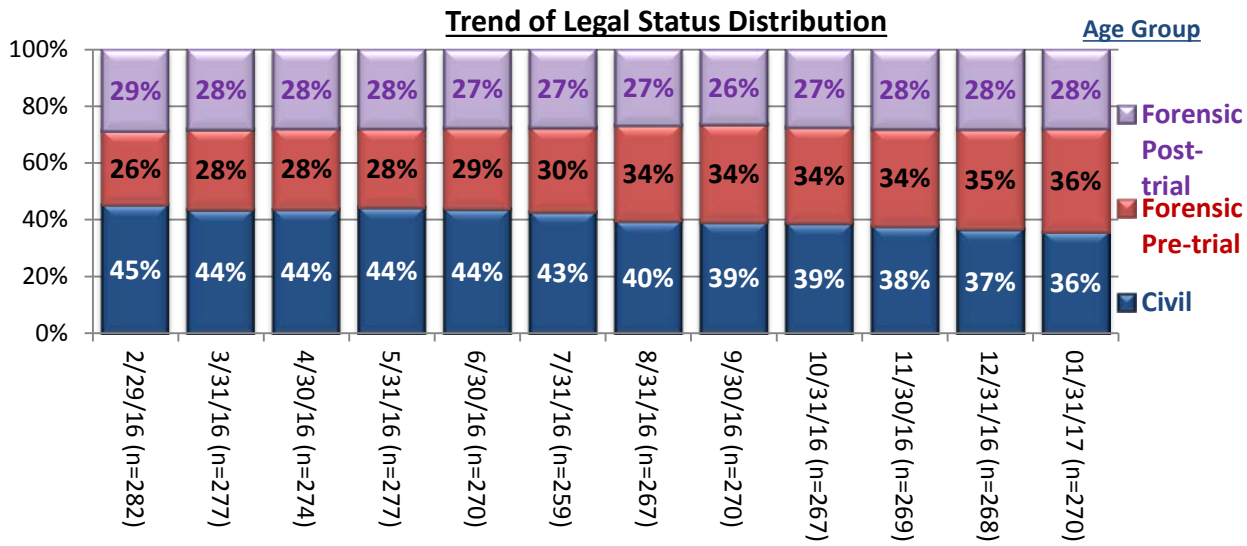
Key Trends: Demographics, Legal Status, and Length of Stay (24-25)

- Just about one of every three IICs is female. This proportion has been virtually unchanged for several years although there have been slight movements.
- Comparing measures from one year ago (Jan 2016), the data shows decreases in the number of IICs in the following age groups: those above 60 years of age has decreased by 2 percent, those between 40 and 49 have decreased by 2%, and those under 30 years of age has decreased 4%. There were increases in the 50 to 59 year age group (from 22 to 27%) and in the 30 to 39 year age group (12% to 14%). The median remained at 55 years of age.
- The proportion of the Forensic Pre-trial population continues to climb. There has been an almost steady increase every month for the last 12 months. Conversely, the ratio of Civil IIC has steadily declined over the same length of time.
- In January, the average length of stay was the lowest ever recorded in PRISM. The average length of stay of 2,277 days represents a 30% decrease from the highest point of 3,294 reached in June 2014. This measure has been on a relatively steadily declining for the last 12 months. Nevertheless, there has been a slow rise in the average length of stay in both the Civil and Pre-trial population. The effect is negated due to shifts in the length of stays of Post-trial IICs.

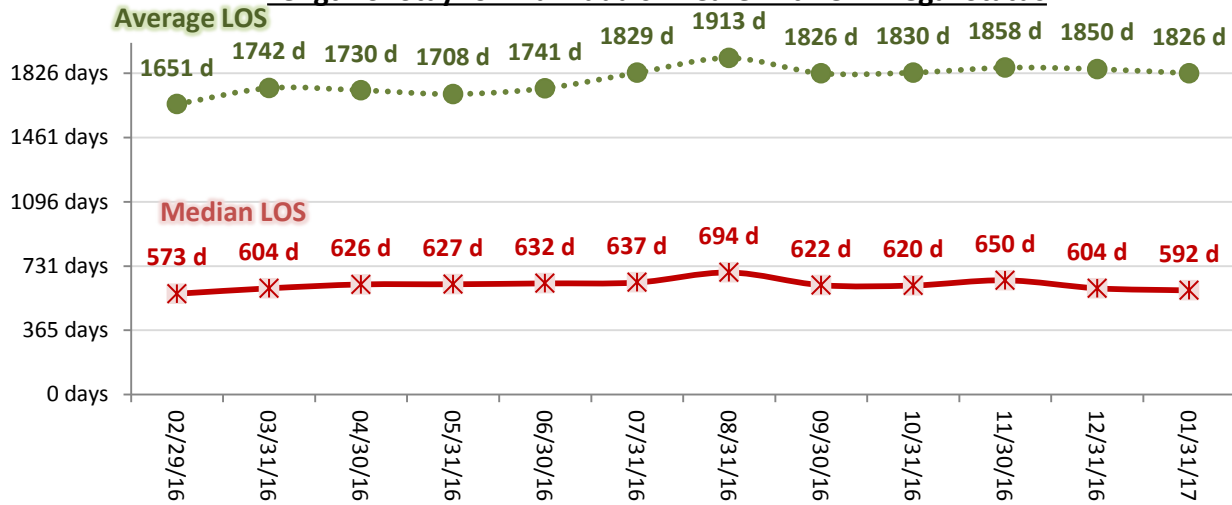
24. Demographics



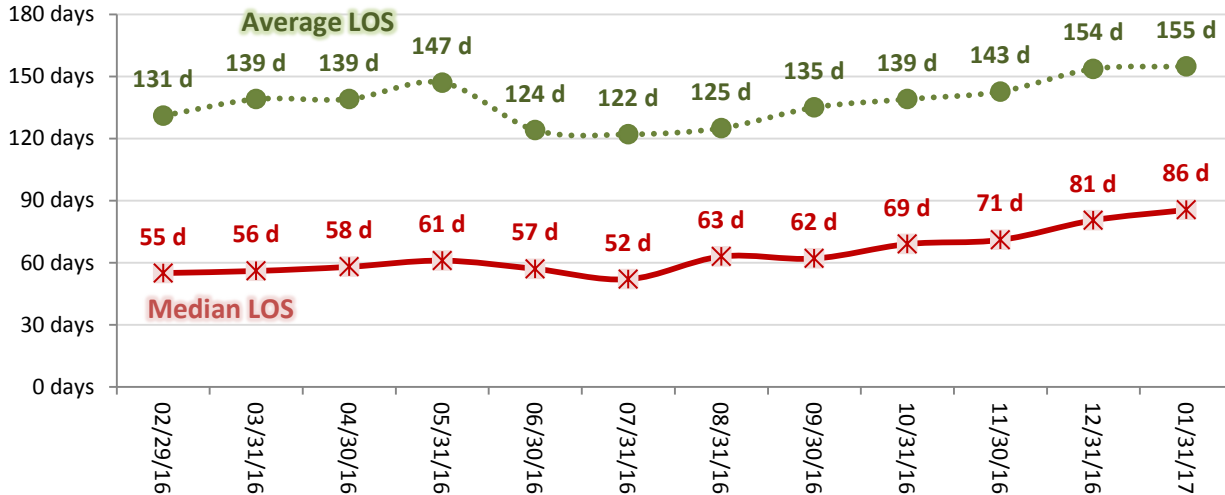
25. Length of Stay



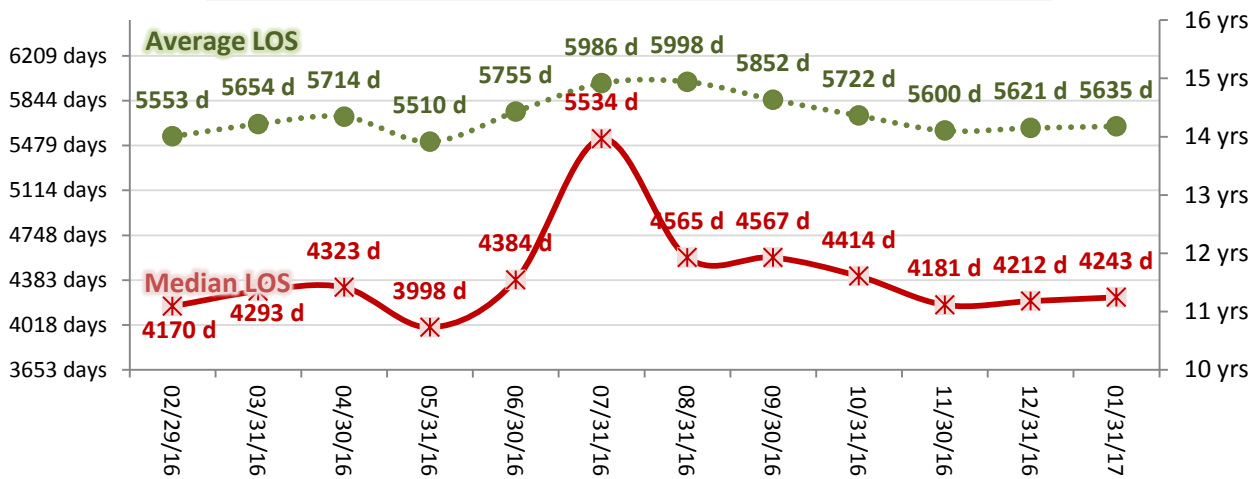
Length of Stay for Individuals in Care with Civil Legal Status



Length of Stay for Individuals in Care with Pre-trial Legal Status



Length of Stay for Individuals in Care with Post-trial Legal Status



Performance Related Information for Staff & Managers

1. Census, Admissions, Discharges & Transfers

Data Source: Avatar

Updated as of 11/04/16

Category	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Monthly Average	Total (12mths)	Figure	
Admissions	Civil	12	6	9	11	8	8	7	5	10	9	12	8	9	105	Figure 1
	Pre-trial	25	23	25	24	26	25	29	25	25	28	18	28	25	301	
	Post-trial	2	1	1	3	1	0	2	1	2	2	1	1	1	17	
	Total	39	30	35	38	35	33	38	31	37	39	31	37	35	423	
Discharges	Civil	15	15	11	8	18	18	12	5	17	14	15	10	13	158	Figure 2
	Pre-trial	24	17	24	25	21	22	16	22	23	16	24	24	21	257	
	Post-trial	1	3	3	2	4	3	2	1	0	0	1	1	2	21	
	Total	40	35	38	35	43	43	30	28	40	37	32	35	36	436	
Net Increase During Month	Civil	-3	-9	-2	3	-10	-10	-5	0	-7	-5	-3	-2		-53	
	Pre-trial	1	6	1	-1	5	3	13	3	2	5	2	4		44	
	Post-trial	1	-2	-2	1	-3	-3	0	0	2	2	0	0		-4	
	Total	-1	-5	-3	3	-8	-10	8	3	-3	2	-1	2		-13	
All Individuals on Roll at End of Month	282	277	274	277	270	259	267	270	267	269	268	270	271			
a. Present on Unit	273	271	267	274	265	258	263	264	264	264	263	265	266			
b. On AL	9	6	6	3	5	0	3	5	2	4	4	4	4			
c. On UL	0	0	1	0	0	1	1	1	1	1	1	1	1			
All Individuals on Roll: Daily Average during Month*	282	279	279	276	273	263	260	268	268	270	267	265	271			
a. Present on Unit	276	272	273	272	268	258	257	264	265	265	263	262	266		Figure 3	
b. On AL	6	7	6	4	5	4	2	3	2	4	3	2	3.8			
c. On UL	0	0	0	0	0	1	1	1	1	1	1	1	0.60			
Patient Days**	8009	8436	8200	8437	8043	7994	7956	7923	8212	7936	8139	8121	8117	97406		
Inter-Unit Transfers during Month	9	6	14	11	11	15	24	12	17	11	15	19	14	164	Figure 4	
Medical Leaves Initiated during Month	18	12	10	12	18	9	10	11	9	8	7	13	11	137		
Emergency Non-Emer	68	66	66	46	72	42	58	65	61	54	52	53	59	703		
Total	86	78	76	58	90	51	68	76	70	62	59	66	70	840		
Non-Medical Leaves Initiated during Month	364	389	316	284	287	214	182	234	234	216	208	157	257	3085		
UL Initiated during Month	1	1	2	1	0	2	0	1	1	1	24	33	6	67		
Total Unique Patients Served during Month	320	310	312	312	312	301	295	296	307	306	299	305	306	628		
30 Day Readmission***	Civil	0	1	1	0	0	0	0	2	3	1		1	8		
	Pre-trial	0	0	0	0	0	1	1	0	0	1		0	3		
	Post-trial	0	0	0	0	0	0	0	0	0	0		0	0		
	Total	0	1	1	0	0	1	1	0	2	3	2	1	11		

* This is the average number of individuals served on a given day for the respective month. Due to rounding from average calculation, numbers from its subcategories a, b, & c may not add up to the total number on this row.

** It counts the number of patients who are present on the unit and excludes those on authorized or unauthorized leave at 11:59pm on a given day.

*** Number of patients returning within 30 days of discharges that occurred during month.

Performance Related Information for Staff & Managers

2. Key Performance Indicators

Data Source: UI DB, MV DB, ADR DB, Restraint/Seclusion Log, and Avatar

Updated as of 11/04/16

Category	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Monthly Average	NPR* (Jun-13)	Figure
30 Day Readmit (Discharge Cohort)**	Civil	0.0%	6.7%	9.1%	0.0%	0.0%	0.0%	0.0%	0.0%	11.8%	21.4%	6.7%	5.5%		Figure 5
	Pre-trial	0.0%	0.0%	0.0%	0.0%	0.0%	4.5%	6.3%	0.0%	0.0%	0.0%	6.3%	1.3%		
	Post-trial	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	#DIV/0!	#DIV/0!	0.0%	0.0%		
	Combined	0.0%	2.9%	2.6%	0.0%	0.0%	2.3%	3.3%	0.0%	5.0%	8.1%	6.3%	2.8%	6.9%	
Number of Unusual Incidents*	187	189	196	200	193	172	167	197	166	166	166	195	183		Figure 6
Patient Unusual Incident Rate	21.7	21.1	23.2	23.0	22.5	19.8	19.4	24.4	19.0	19.0	20.7	22.3	21.3		Figure 7
UI by Severity	Catastrophe	0	0	0	0	0	0	0	0	0	0	0	0		Figure 9
	High	25	28	25	30	24	22	25	26	33	33	24	10	25	
	Medium	52	49	55	52	54	48	44	55	55	55	67	84	56	
	Low	110	112	116	118	115	102	98	116	78	78	80	101	102	
Physical Assault Incident Rate	5.4	5.2	7.3	5.6	5.7	7.1	7.0	8.1	6.0	6.0	6.2	6.2	6.1		
Selected Types of Incidents	Physical Assault	43	44	60	47	46	57	56	64	49	49	49	50	50	Figure 10
	Aggressive Behav.	69	66	69	74	58	53	51	71	62	62	62	73	65	
	Psych Emergency	20	19	27	31	27	23	34	41	46	46	46	46	34	
	Fall	24	25	33	31	36	24	21	24	29	29	29	26	27	
	Injury	34	25	32	30	29	31	30	30	41	41	41	29	31	
Physical Assaults by Severity	High	11	8	9	9	4	8	12	15	17	17	9	1	13	Figure 11
	Medium	17	15	22	15	19	28	22	20	13	13	16	25	18	
	Low	15	21	29	23	23	21	22	29	19	19	20	24	22	
Patient Injury Rate***	0.12	0.24	0.24	0.12	0.00	0.13	0.25	0.38	0.37	0.37	0.13	0.12	0.18	0.38	Figure 12
Patients with Major Injuries***	1	2	2	1	0	1	2	3	3	3	1	1	2		
Total Patients Injured***	23	12	24	19	20	20	22	22	33	33	29	21	22		
Total Staff Injured***	21	12	10	11	14	16	16	9	15	15	11	9	13		Figure 13
Patient Fall Rate	3.00	2.84	4.02	3.32	4.23	3.38	2.26	2.90	3.29	3.29	2.27	2.83	3.07		Figure 14
Total Patients who Fell	24	24	33	28	34	27	18	23	27	27	18	23	25		
Total Staff who Fell	4	2	1	3	2	5	2	1	4	4	2	1	3		
Percent of Patients Restrained	8.1%	11.6%	10.6%	7.1%	9.0%	10.3%	9.8%	8.4%	6.5%	6.5%	4.6%	8.9%	2.0%	5.8%	Figure 15
Percent of Patients Secluded	4.1%	3.5%	4.2%	4.2%	2.2%	4.7%	4.7%	6.4%	4.6%	4.6%	2.9%	4.9%	4.1%	2.4%	
Restraint Hours Rate	0.123	0.142	0.207	0.104	0.218	0.154	0.100	0.164	0.162	0.162	0.209	0.147	0.160	0.71	Figure 16
Seclusion Hours Rate	0.136	0.093	0.196	0.137	0.078	0.125	0.121	0.195	0.108	0.108	0.214	0.159	0.140	0.44	
Elopement Rate	0.12	0.12	0.24	0.12	0.00	0.13	0.00	0.13	0.00	0.00	0.13	0.00	0.09	0.13	Figure 17
Medication Variance Rate	1.62	1.66	2.93	3.08	1.49	2.75	1.89	3.16	1.58	1.58	1.76	1.23	2.01		Figure 18
Adverse Drug Reaction Rate	0.00	0.00	0.00	0.83	0.12	0.13	0.13	0.13	0.00	0.00	0.00	0.00	0.11		Figure 19
Missing Med-Admin Documentation	0.52%	0.49%	0.56%	0.76%	0.93%	0.57%	0.49%	0.44%	0.41%	0.41%	0.29%	0.33%	0.53%		Figure 20
Percent of Medication Refusal	6.15%	5.91%	6.11%	5.74%	6.02%	6.48%	6.12%	5.42%	6.91%	6.91%	5.85%	5.59%	6.02%		Figure 21
SiteFM Work Orders Completed within 3 days	53%	62%	73%	71%	74%				54%	71%	78%	73%	67%		Figure 23
Total SiteFM Work Orders	522	557	569	505	562				382	349	486	639	508		
	982	900	784	712	756				709	493	623	873	759		

* National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2013, Published in November 2013.

** Percentage of patients returning within 30 days of discharges that occurred during month

*** Refer to the next page [UI & Medication]

Performance Related Information for Staff & Managers

3. Unusual Incident & Medication

Data Source: UI DB, MV DB, ADR DB, and Avatar

Updated as of 11/04/16

Category		Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Monthly Average	Total (12mths)	NPR* (Jun-13)
Unusual Incidents (excluding MV)**	Total UIs	187	189	196	200	193	172	167	197	166	166	171	195	183	2199	
	Major UIs Only	110	114	114	109	118	94	114	131	115	121	109	131	115	1380	
	Pt Involved UI Only	174	178	190	194	181	158	154	193	156	164	153	181	173	2076	
	Patient UI Rate	21.7	21.1	23.2	23.0	22.5	19.8	19.4	24.4	19.0	20.7	18.8	22.3		21.3	
	Unique Pts Involved in UI	117	122	123	112	114	99	97	110	95	95	102	118	109	1304	
Selected Types of Incidents	Physical Assault	43	44	60	47	46	57	56	64	49	49	29	50	50	594	
	Aggressive Behavior	69	66	69	74	58	53	51	71	62	62	67	73	65	775	
	Psych Emergency	20	19	27	31	27	23	34	41	46	46	47	46	34	407	
	Fall	24	25	33	31	36	24	21	24	29	29	22	26	27	324	
	Injury	34	25	32	30	29	31	30	30	41	41	23	29	31	375	
Physical Assault Rate		5.4	5.2	7.3	5.6	5.7	7.1	7.0	8.1	6.0	6.2	3.6	6.2		6.1	
UI by Severity	Catastrophe	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	High	25	28	25	30	24	22	25	26	33	24	21	10	24	293	
	Medium	52	49	55	52	54	48	44	55	55	67	56	84	56	671	
	Low	110	112	116	118	115	102	98	116	78	80	86	101	103	1232	
Physical Assaults by Severity	High	11	8	9	9	4	8	12	15	17	9	9	1	13	112	
	Medium	17	15	22	15	19	28	22	20	13	16	8	25	18	220	
	Low	15	21	29	23	23	21	22	29	19	20	12	24	22	258	
Total Patients who Fell		24	24	33	28	34	27	18	23	27	18	20	23	25	299	
Patient Fall Rate		3.00	2.84	4.02	3.32	4.23	3.38	2.26	2.90	3.29	2.27	2.46	2.83		3.07	
Total Staff who Fell		4	2	1	3	2	5	2	1	4	2	3	1	3	30	
Total Patients Injured***		23	12	24	19	20	20	22	22	33	29	16	21	22	261	
Patients with Major Injuries***		1	2	2	1	0	1	2	3	3	1	1	1	2	18	
Patient Injury Rate***		0.12	0.24	0.24	0.12	0.00	0.13	0.25	0.38	0.37	0.13	0.12	0.12		0.18	0.38
Total Staff Injured**		21	12	10	11	14	16	16	9	15	11	9	9	13		
Total UIs Documented in Avatar		1	1	2	1	0	1	0	1	0	1	0	0	1	9	
Elopement Rate		0.12	0.12	0.24	0.12	0.00	0.13	0.00	0.13	0.00	0.13	0.00	0.00		0.09	0.13
Med Variance (MV) Reports**		13	14	24	26	12	22	15	25	13	14	8	10	16	196	
MV Rate		1.62	1.66	2.93	3.08	1.49	2.75	1.89	3.16	1.58	1.76	0.98	1.23		2.01	
Adverse Drug Reactions Reports		0	0	0	7	1	1	1	1	0	0	0	0	1	11	
ADR Rate		0.00	0.00	0.00	0.83	0.12	0.13	0.13	0.13	0.00	0.00	0.00	0.00		0.11	
Total Med Administrations Scheduled		103422	108400	105969	109074	104020	102274	99946	99661	102744	96508	101309	101439		1234766	
Total Missing Documentations		539	533	593	827	967	580	487	434	422	279	538	331		6530	
Percent of Missing Documentation		0.52%	0.49%	0.56%	0.76%	0.93%	0.57%	0.49%	0.44%	0.41%	0.29%	0.53%	0.33%		0.53%	
Total Medication Doses Refused		6356	6403	6480	6260	6263	6625	6119	5400	7098	5642	5995	5672		74313	
Percent of Medication Refusal		6.15%	5.91%	6.11%	5.74%	6.02%	6.48%	6.12%	5.42%	6.91%	5.85%	5.92%	5.59%		6.02%	
Total STAT Orders		138	128	164	139	140	165	125	145	110	116	166	139	140		Figure 22
Total STAT Events****		71	52	80	65	67	74	59	64	56	54	75	62	65		
Total Patients with 1+ STAT Events		37	29	25	24	31	28	35	28	24	24	33	33	29		
Total Patients with 3+ STAT Events		6	6	7	10	8	8	4	9	7	5	15	17	9		

* National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2013, Published in November 2013.

** Numbers may change if any additional UI report is made after the data run date from UI database (around the 15th of the following month); According to the revised UI policy as of November 4, 2013, a medication variance (MV) incident became no longer considered to be an unusual incident, and a medication or vital sign refusal incident is not longer an UI as of May 2014. UI data for the past 12 months in this report has been updated to reflect this change and reanalyzed in order to show the UI trend in consistent logic.

*** Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of patients injured represents all of the reported injuries including minor injuries treated with first aid alone. However, the patient injury rate considers only the number of patient injuries that required beyond first-aid level treatment based on the NRI definition and the patient injury rate is the number of 'major' patient injuries per every 1000 inpatient days

**** One STAT event may involve more than one STAT order for the same patient. Any orders placed within 20 minute timeframe are considered to belong to one STAT event. All STAT order counts are from Pharmacy only...no LABS orders,etc...

Performance Related Information for Staff & Managers

4. Restraint & Seclusion

Data Source: Restraint/Seclusion Log and UI DB (for # of total events and patients) and Avatar (for patient days/hours)

Updated as of 11/04/16

Category		Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Monthly Average	Total (12mths)	NPR* (Jun-13)
Number of Restraint Events	Mechanical	10	10	10	7	22	21	10	10	18	19	17	11	13.8		
	Physical Hold	37	36	36	28	35	54	45	46	47	44	47	34	40.8		
	Total	47	46	46	35	57	75	55	56	65	63	64	45	54.5		
Number of Unique Patients Restrained	Mechanical	6	9	9	5	10	9	5	4	3	4	6	5	6.3		
	Physical Hold	20	27	24	17	18	22	24	21	17	10	22	22	20.3		
	Total	26	36	33	22	28	31	29	25	20	14	28	27	26.6		
Percentage of Patients Restrained**	Mechanical	1.9%	2.9%	2.9%	1.6%	3.2%	3.0%	1.7%	1.4%	1.0%	1.3%	2.0%	1.6%	2.0%		
	Physical Hold	6.3%	8.7%	7.7%	5.4%	5.8%	7.3%	8.1%	7.1%	5.5%	3.3%	7.4%	7.2%	6.6%		
	Total	8.1%	11.6%	10.6%	7.1%	9.0%	10.3%	9.8%	8.4%	6.5%	4.6%	9.4%	8.9%	8.7%		5.8%
Total Restraint Hours (h:mm)**	Mechanical	19:50	26:37	38:36	17:15	40:01	25:41	16:24	28:58	29:27	36:54	34:20	23:03	28:05	337:06	
	Physical Hold	3:43	2:08	2:11	3:47	2:04	3:47	2:37	2:09	2:28	2:56	3:01	5:41	3:02	36:32	
	Total	23:33	28:45	40:47	21:02	42:05	29:28	19:01	31:07	31:55	39:50	37:21	28:44	31:08	373:38	
Restraint Hours Rate**	Mechanical	0.103	0.131	0.196	0.085	0.207	0.134	0.086	0.152	0.149	0.194	0.176	0.118	0.144	3:27	
	Physical Hold	0.019	0.011	0.011	0.019	0.011	0.020	0.014	0.011	0.013	0.015	0.015	0.029	0.016	0:22	
	Total	0.123	0.142	0.207	0.104	0.218	0.154	0.100	0.164	0.162	0.209	0.191	0.147	0.160	3:50	0.71
Number of Seclusion Events		17	16	22	21	13	20	24	37	28	34	17	28	23.1	277	
Number of Unique Patients Secluded		13	11	13	13	7	14	14	19	14	9	10	15	12.7		
Percentage of Patients Secluded		4.1%	3.5%	4.2%	4.2%	2.2%	4.7%	4.7%	6.4%	4.6%	2.9%	3.3%	4.9%	4.1%		2.4%
Total Seclusion Hours (h:mm)		26:08	18:52	38:38	27:49	15:05	23:55	23:05	37:09	21:15	40:48	24:07	30:55	27:18	327:46	
Seclusion Hours Rate		0.136	0.093	0.196	0.137	0.078	0.125	0.121	0.195	0.108	0.214	0.123	0.159		0.140	0.44

* National Public Rate, NASMHPD Research Institute, National Research Institute (NRI), Data as of June 2013, Published in November 2013.

** Restraint data prior to April 2015 includes only mechanical restraints. The Hospital's restraint policy has been revised to consider a physical hold a restraint and data as of April 2015 reflects this change. The duration of each physical hold event is counted as one (1) minute as a physical hold is ordered/used only as a temporary intervention that lasts less than a minute to break up any physical altercations or to administer emergency medications.

Performance Related Information for Staff & Managers

5. Major Unusual Incidents by Incident Location/Unit

Data Source: UI DB

Updated as of 11/04/16

Category		Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Monthly Average	Total (12mths)	Percent
Total Unusual Incidents		187	189	196	200	193	172	167	197	166	171	163	195	183	2196	100%
Incident Location	1A	11	8	7	8	5	7	13	8	6	14	8	8	9	103	5%
	1B	12	12	18	14	12	12	8	13	9	8	12	14	12	144	7%
	1C	14	16	14	32	17	19	22	35	32	31	27	18	23	277	13%
	1D	30	21	27	30	22	25	20	14	24	20	21	19	23	273	12%
	1E	8	10	5	7	24	22	9	15	12	9	9	15	12	145	7%
	1F	16	18	32	17	22	15	32	41	18	14	28	26	23	279	13%
	1G	13	14	26	12	18	14	6	12	9	17	13	17	14	171	8%
	2A	4	3	4	9	7	1	3	0	0	2	1	4	3	38	2%
	2B	9	8	6	6	4	2	2	1	1	0	1	3	4	43	2%
	2C	23	27	18	14	12	8	15	14	6	5	8	14	14	164	7%
	2D	12	14	14	18	20	15	17	13	30	16	16	16	17	201	9%
	TLC	17	22	13	21	18	16	13	15	10	24	9	24	17	202	9%
	Other	18	16	12	12	12	16	7	16	9	11	10	17	13	156	7%
Physical Assault		43	44	60	47	46	57	56	64	49	45	29	50	49	590	100%
Incident Location	1A	0	3	1	1	1	0	1	4	0	3	1	0	1	15	3%
	1B	0	2	4	2	1	2	2	5	2	3	0	2	2	25	4%
	1C	1	6	4	8	4	11	7	11	12	11	10	5	8	90	15%
	1D	14	7	10	7	5	9	7	5	9	2	6	6	7	87	15%
	1E	1	1	0	6	9	7	1	6	2	6	2	6	4	47	8%
	1F	3	5	15	2	8	8	18	14	8	3	3	9	8	96	16%
	1G	2	2	11	3	3	6	2	4	2	4	3	8	4	50	8%
	2A	1	0	1	1	0	0	0	0	0	1	0	0	0	4	1%
	2B	1	1	0	0	0	1	2	0	0	0	0	0	0	5	1%
	2C	8	4	5	4	2	2	6	5	3	1	1	5	4	46	8%
	2D	5	2	6	8	4	6	8	4	10	3	2	4	5	62	11%
	TLC - Intensive	6	5	3	4	7	3	1	1	1	0	0	1	3	32	5%
	TLC - Transitional	1	3	0	1	1	2	0	3	0	7	0	3	2	21	4%
	Other	0	3	0	0	1	0	1	2	0	1	1	1	1	10	2%

Performance Related Information for Staff & Managers

5. Major Unusual Incidents by Incident Location/Unit

Data Source: UI DB

Updated as of 11/04/16

Category		Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Monthly Average	Total (12mths)	Percent
Aggressive Behavior		69	66	69	74	58	53	51	71	62	67	67	73	65	780	132%
Incident Location	1A	4	1	1	0	0	1	2	0	1	1	0	2	1	13	2%
	1B	4	0	1	2	0	5	2	1	0	2	2	4	2	23	4%
	1C	8	8	9	14	8	3	9	14	13	15	12	10	10	123	21%
	1D	13	10	14	19	14	12	8	6	13	13	9	8	12	139	24%
	1E	5	1	1	1	2	8	3	5	5	1	4	5	3	41	7%
	1F	6	9	12	6	10	6	9	15	4	9	18	16	10	120	20%
	1G	5	4	5	3	7	3	1	7	5	8	7	5	5	60	10%
	2A	2	0	2	4	1	1	2	0	0	0	0	1	1	13	2%
	2B	2	1	0	3	0	1	0	1	0	0	1	1	1	10	2%
	2C	8	18	12	7	5	1	6	7	1	2	1	5	6	73	12%
	2D	2	6	4	6	5	4	5	4	14	8	10	9	6	77	13%
	TLC - Intensive	5	4	3	0	2	4	0	7	4	4	1	4	3	38	6%
	TLC - Transitional	0	4	3	7	4	1	2	0	1	2	2	2	2	28	5%
	Other	5	0	2	2	0	3	2	4	1	2	0	1	2	22	4%
	Psych Emergency		20	19	27	31	27	23	34	41	46	44	47	46	34	405
Incident Location	1A	0	0	0	0	0	0	0	0	0	0	0	1	0	1	0%
	1B	0	0	0	0	0	0	0	0	0	0	0	2	0	2	0%
	1C	0	3	2	7	6	3	8	9	12	17	12	6	7	85	14%
	1D	12	7	4	8	7	4	3	5	14	9	11	3	7	87	15%
	1E	0	1	0	3	6	7	1	3	7	2	3	3	3	36	6%
	1F	3	2	15	2	3	5	14	12	6	4	9	12	7	87	15%
	1G	1	1	1	0	1	1	0	5	4	6	6	10	3	36	6%
	2A	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%
	2B	0	0	0	1	0	1	1	0	0	0	0	0	0	3	1%
	2C	2	4	3	1	2	1	4	4	0	1	0	4	2	26	4%
	2D	0	0	0	4	1	0	3	1	3	5	5	4	2	26	4%
	TLC - Intensive	1	0	1	2	1	0	0	1	0	0	0	0	1	6	1%
	TLC - Transitional	0	1	1	2	0	1	0	1	0	0	1	1	1	8	1%
	Other	1	0	0	1	0	0	0	0	0	0	0	0	0	2	0%

Performance Related Information for Staff & Managers

5. Major Unusual Incidents by Incident Location/Unit

Data Source: UI DB

Updated as of 11/04/16

Category		Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Monthly Average	Total (12mths)	Percent
Fall		24	25	33	31	36	24	21	24	29	20	21	26	26	314	100%
Incident Location	1A	3	3	4	2	4	5	7	1	5	11	4	2	4	51	16%
	1B	3	6	7	8	8	3	2	5	4	0	5	3	5	54	17%
	1C	1	0	0	2	2	0	2	4	3	2	1	1	2	18	6%
	1D	1	3	1	0	0	5	0	0	3	1	2	2	2	18	6%
	1E	1	3	3	3	3	2	0	0	1	0	2	2	2	20	6%
	1F	3	2	3	2	4	1	1	7	5	1	1	2	3	32	10%
	1G	1	1	4	5	3	2	1	0	1	0	1	2	2	21	7%
	2A	0	0	0	0	0	0	0	0	0	0	0	1	0	1	0%
	2B	4	0	3	3	1	0	0	0	0	0	0	1	1	12	4%
	2C	4	0	3	0	2	0	5	0	1	1	0	0	1	16	5%
	2D	1	2	2	2	4	2	1	4	3	0	1	2	2	24	8%
	TLC - Intensive	0	1	1	1	1	2	1	1	1	0	1	0	1	10	3%
	TLC - Transitional	0	1	0	0	0	1	1	1	2	3	2	1	1	12	4%
	Other	2	3	2	3	4	1	0	1	1	0	2	6	2	25	8%
Physical Injury		34	25	32	30	29	31	30	30	41	37	23	29	31	371	100%
Incident Location	1A	0	0	1	0	0	0	2	2	1	3	2	0	1	11	3%
	1B	3	0	4	2	2	1	1	2	1	2	0	2	2	20	5%
	1C	0	4	1	9	1	4	4	5	9	6	7	5	5	55	15%
	1D	8	6	5	4	3	6	3	5	8	4	5	2	5	59	16%
	1E	1	3	0	2	8	6	2	3	3	2	0	1	3	31	8%
	1F	3	1	10	2	4	1	5	4	6	2	1	2	3	41	11%
	1G	2	1	3	1	2	2	2	2	2	4	3	6	3	30	8%
	2A	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%
	2B	2	1	2	0	1	0	0	0	0	0	0	0	1	6	2%
	2C	5	1	3	0	2	2	5	3	1	1	2	2	2	27	7%
	2D	3	2	2	2	0	5	5	3	6	5	1	3	3	37	10%
	TLC - Intensive	3	3	1	2	3	1	0	1	0	5	0	1	2	20	5%
	TLC - Transitional	1	1	0	1	0	2	0	0	1	1	1	0	1	8	2%
	Other	3	2	0	5	3	1	1	0	3	2	1	5	2	26	7%

* Not every incident is a major incident. This counts only those incidents that were classified to be major based on the policy.

Performance Related Information for Staff & Managers

6A. Demographic Information of Individuals in Care

Data Source: Avatar

Updated as of 11/04/16 #####

Category	Sub-group	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Monthly Average	Percent*
Total Active (on Roll) at End of Month*		282	277	274	277	270	259	267	270	267	269	268	270	271	
Gender	Female	87	87	87	89	83	74	78	76	74	76	73	77	80	29.6%
	Male	195	190	187	188	186	185	189	194	193	193	195	193	191	70.4%
Age	Median Age (Years)	55 yrs	55 yrs	55 yrs	55 yrs	54 yrs	54 yrs	54 yrs	54 yrs	54 yrs	55 yrs	55 yrs	55 yrs	55 yrs	Figure 24
	<30 years old	45	38	33	34	26	31	31	35	36	33	31	31	34	12.4%
	>=30 and <40 years old	37	39	44	45	46	45	48	48	48	43	40	39	44	16.1%
	>=40 and <50 years old	27	27	28	26	29	23	27	26	23	25	27	25	26	9.6%
	>=50 and <60 years old	61	63	57	62	65	60	64	62	60	64	68	73	63	23.4%
	>=60 years old	112	110	112	110	103	100	97	99	100	104	102	102	102	38.5%
Legal Status of Individuals on Roll at End of Month	Emergency	20	17	16	20	18	14	16	15	12	12	13	11	15	5.7%
	Inpatient Commitment	35	34	34	34	34	32	34	35	32	32	34	37	34	12.5%
	Outpatient Commitment	31	29	31	30	29	26	22	22	29	27	25	22	27	9.9%
	Voluntary	42	41	39	39	37	39	34	34	31	31	27	27	35	13.0%
	Non-Protesting	0	0	0	0	0	0	0	0	0	0	0	0	0	0.0%
	Civil Sub-total	128	121	120	123	118	111	106	106	104	102	99	97	111	41.1%
	DC Exam	37	44	42	38	45	47	49	45	44	50	55	59	46	17.1%
	Mentally Incompetent	36	34	36	39	32	30	41	48	46	42	39	39	39	14.2%
	Forensic Pre-trial Sub-total	73	78	78	77	77	77	90	93	90	92	94	98	85	31.3%
	NGBRI - DC	68	66	65	66	64	61	61	62	63	65	65	65	64	23.7%
	NGBRI - US	7	7	6	6	6	6	6	5	5	5	5	5	6	2.1%
NGBRI - VI	1	1	1	1	1	1	1	1	1	1	1	1	1	0.4%	
Dual Commitment	0	0	0	0	0	0	0	0	1	1	1	1	0	0.1%	
Post Trial Mental Exam PTME	2	1	1	1	0	0	0	0	0	0	0	0	0	0.2%	
Sexual Psychopath (Miller Act)	3	3	3	3	3	3	3	3	3	3	3	3	3	1.1%	
Forensic Post-trial Sub-total	81	78	76	77	74	71	71	71	71	73	75	75	75	27.6%	
Length of Stay	<30 Days	38	29	32	36	34	30	34	31	37	35	28	37	33	12.3%
	>=30 ~ <365 Days	92	96	88	85	85	84	90	99	94	97	108	102	93	34.5%
	>= 1 Year & < 2 Years	33	31	34	36	30	28	28	26	25	26	24	27	29	10.7%
	>= 2 Years & < 5 Years	36	39	40	41	42	40	38	38	35	35	33	31	37	13.8%
	>= 5 Years & < 20 Years	48	47	46	45	44	43	43	44	44	44	43	41	44	16.4%
	>= 20 Years	35	35	34	34	34	34	34	34	32	32	32	32	33	12.3%
	Median LOS (Days)	466 d	496 d	475 d	475 d	475 d	506 d	478 d	452 d	406 d	373 d	348 d	280 d	436 d	Figure 25
	Median LOS - Civil	573 d	604 d	626 d	627 d	632 d	637 d	694 d	622 d	620 d	650 d	604 d	592 d	623 d	
	Median LOS - Pre-trial	55 d	56 d	58 d	61 d	57 d	52 d	63 d	62 d	69 d	71 d	81 d	86 d	64 d	
	Median LOS - Post-trial	4170 d	4293 d	4323 d	3998 d	4384 d	5534 d	4565 d	4567 d	4414 d	4181 d	4212 d	4243 d	4407 d	
	Average LOS (Days)	2339 d	2406 d	2362 d	2355 d	2383 d	2461 d	2397 d	2302 d	2324 d	2315 d	2310 d	2277 d	2353 d	
Average LOS - Civil	1651 d	1742 d	1730 d	1708 d	1741 d	1829 d	1913 d	1826 d	1830 d	1858 d	1850 d	1826 d	1792 d		
Average LOS - Pre-trial	131 d	139 d	139 d	147 d	124 d	122 d	125 d	135 d	139 d	143 d	154 d	155 d	138 d		
Average LOS - Post-trial	5553 d	5654 d	5714 d	5510 d	5755 d	5986 d	5998 d	5852 d	5722 d	5600 d	5621 d	5635 d	5717 d		

* Counts the total number of individuals who are on the hospital roll at end of each month. This number serves as denominator to calculate percentage of each group.

Performance Related Information for Staff & Managers

6B. Demographic Information of Individuals in Care

Data Source: Avatar

Updated as of 11/04/16

Category	Sub-group	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Monthly Average	Percent*
Total Active (on Roll) at End of Month*		282	277	274	277	270	259	267	270	267	269	268	270	271	
Gender	Female	31%	31%	31%	32%	32%	31%	29%	29%	28%	28%	27%	29%	30%	
	Male	69%	69%	69%	68%	68%	69%	71%	71%	72%	72%	73%	71%	70%	
Age	Median Age (Years)	55 yrs	55 yrs	55 yrs	55 yrs	54 yrs	54 yrs	54 yrs	54 yrs	54 yrs	55 yrs	55 yrs	55 yrs	55 yrs	
	<30 yrs	16%	14%	12%	12%	10%	12%	12%	13%	13%	12%	12%	11%	12%	
	>=30 and <40 yrs	13%	14%	16%	16%	17%	17%	18%	18%	18%	16%	15%	14%	16%	
	>=40 and <50 yrs	10%	10%	10%	9%	11%	9%	10%	10%	9%	9%	10%	9%	10%	
	>=50 and <60 yrs	22%	23%	21%	22%	24%	23%	24%	23%	22%	24%	25%	27%	23%	
	>=60 yrs	40%	40%	41%	40%	38%	39%	36%	37%	37%	37%	39%	38%	38%	38%
Legal Status of Individuals on Roll at End of Month	Emergency	7%	6%	6%	7%	7%	5%	6%	6%	4%	4%	5%	4%	6%	
	Inpatient Commitment	12%	12%	12%	12%	13%	12%	13%	13%	12%	12%	13%	14%	13%	
	Outpatient Commitment	11%	10%	11%	11%	11%	10%	8%	8%	11%	10%	9%	8%	10%	
	Voluntary	15%	15%	14%	14%	14%	15%	13%	13%	12%	12%	10%	10%	13%	
	Non-Protesting	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
	Civil Sub-total	45%	44%	44%	44%	44%	43%	40%	39%	39%	38%	37%	36%	41%	
	DC Exam	13%	16%	15%	14%	17%	18%	18%	17%	16%	19%	21%	22%	17%	
	Mentally Incompetent	13%	12%	13%	14%	12%	12%	15%	18%	17%	16%	15%	14%	14%	
	Forensic Pre-trial Sub-total	26%	28%	28%	28%	29%	30%	34%	34%	34%	34%	35%	36%	31%	
	NGBRI - DC	24%	24%	24%	24%	24%	24%	23%	23%	24%	24%	24%	24%	24%	
	NGBRI - US	2%	3%	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	
	NGBRI - VI	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
	Dual Commitment	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
Sexual Psychopath (Miller Ac	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%		
Forensic Post-trial Sub-total	29%	28%	28%	28%	27%	27%	27%	26%	27%	28%	28%	28%	28%		
Length of Stay	Median LOS (Days)	466 d	496 d	475 d	475 d	475 d	506 d	478 d	452 d	406 d	373 d	348 d	280 d	436 d	
	Average LOS (Days)	2339 d	2406 d	2362 d	2355 d	2383 d	2461 d	2397 d	2302 d	2324 d	2315 d	2310 d	2277 d	2353 d	
	<30 days	13%	10%	12%	13%	13%	12%	13%	11%	14%	13%	10%	14%	12%	
	>=30 days & <365 days	33%	35%	32%	31%	31%	32%	34%	37%	35%	36%	40%	38%	34%	
	>= 1 year & < 2 years	12%	11%	12%	13%	11%	11%	10%	10%	9%	10%	9%	10%	11%	
	>= 2 years & < 5 years	13%	14%	15%	15%	16%	15%	14%	14%	13%	13%	12%	11%	14%	
	>= 5 years & < 20 years	17%	17%	17%	16%	16%	17%	16%	16%	16%	16%	16%	15%	16%	
>= 20 years	12%	13%	12%	12%	13%	13%	13%	12%	12%	12%	12%	12%	12%		

* Counts the total number of individuals who are on the hospital roll at end of each month. This number serves as denominator to calculate percentage of each group.