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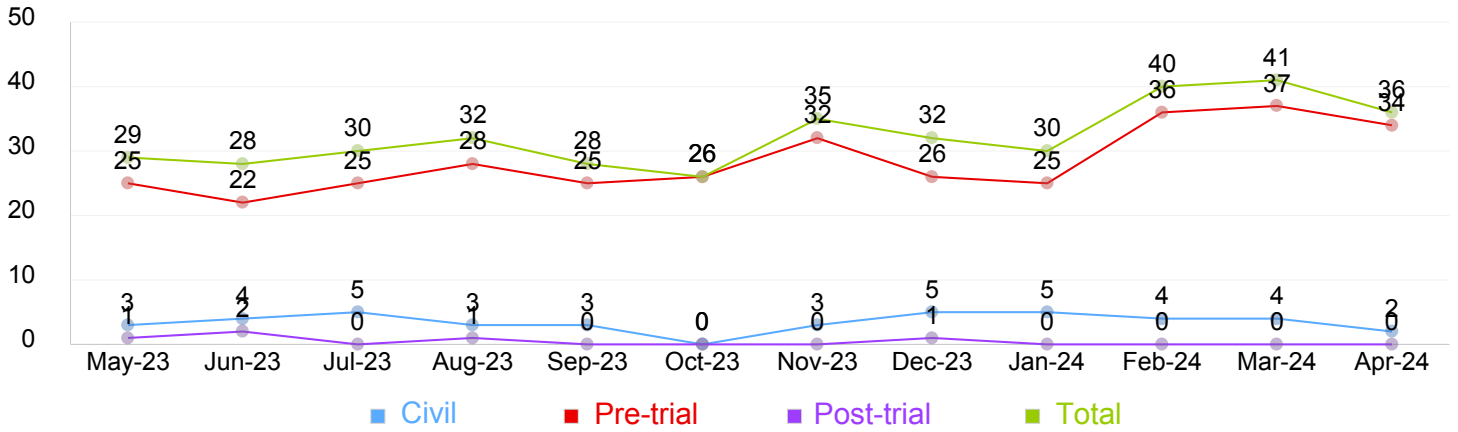
Data Disclaimer

The primary source of data extracted and analyzed herein is Avatar, the Saint Elizabeths Hospital's electronic medical record system. Additional data sources include, but are not limited to, the Hospital's Unusual Incident Database and SiteFM. Data reflect information as entered in each system by users. Data and Performance Management (DPM) has made reasonable efforts to ensure that data and its accompanying information are as accurate and up-to-date as possible at the time of analysis and publication, but does not guarantee the accuracy, reliability, or completeness of data. DPM is not liable for any misinterpretation or misuse of the data. Use of any information from PRISM must be fully acknowledged and/or cited. Use of PRISM data for anything other than patient care determinations or management of the services provided within the hospital (including external publications, research papers, presentations, etc.) is prohibited without written permission from the Chief Quality and Data Manager Officer at the Saint Elizabeths Hospital.

As of May, 2019 a new platform, Microstrategy, was implemented for producing PRISM. At that time, two charts were removed from the report. Admissions vs Patient UI rate was removed because it showed two data points that already existed in other charts and put them together. Percentage of SiteFM Work Orders Completed within 3 Days was removed because it related to internal operations. Data from the appendix tables were integrated into the relevant charts.

Microstrategy is a visualization tool that is linked to the data sources for each chart, so the information is not static. If new information is added for a month that has already been reported on, that update will be reflected in the next month's report.

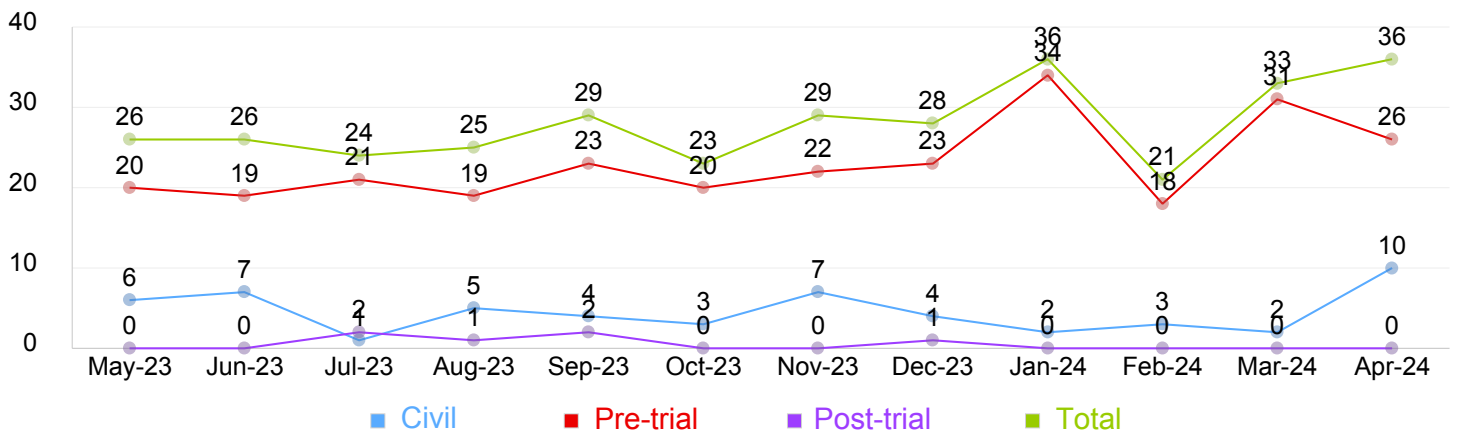
1. Admissions



Metrics	Admission Count												Avg	Total
Legal Status Group	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24		
Civil	3	4	5	3	3	0	3	5	5	4	4	2	3	41
Pre-trial	25	22	25	28	25	26	32	26	25	36	37	34	28	341
Post-trial	1	2	0	1	0	0	0	1	0	0	0	0	0	5
Total	29	28	30	32	28	26	35	32	30	40	41	36	32	387

* Number of admissions to SEH inpatient program, including transfers from forensic outpatient to inpatient program.

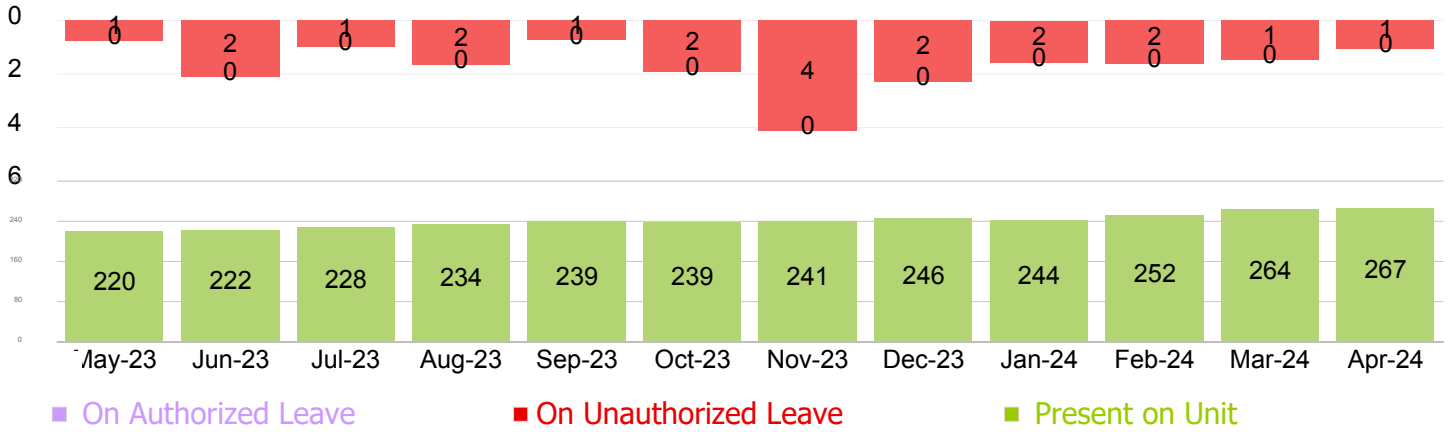
2. Discharges



Legal Status Group	Discharge Count												Avg	Total
Legal Status Group	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24		
Civil	6	7	1	5	4	3	7	4	2	3	2	10	5	54
Pre-trial	20	19	21	19	23	20	22	23	34	18	31	26	23	276
Post-trial	0	0	2	1	2	0	0	1	0	0	0	0	2	6
Total	26	26	24	25	29	23	29	28	36	21	33	36	28	336

* Number of discharges from SEH inpatient program, including transfers from inpatient to forensic outpatient program.

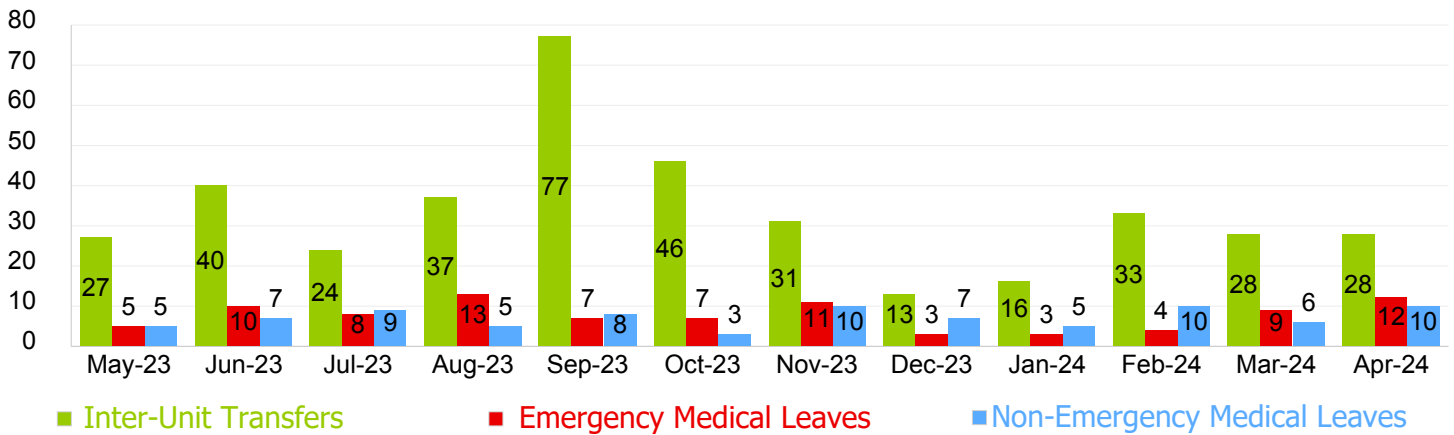
3. Average Daily Census



Metrics	Patient Count													Avg
Census_Status	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24		
a. Present on Unit	220	222	228	234	239	239	241	246	244	252	264	267	241	
b. On AL	1	2	1	2	1	2	4	2	2	2	1	1	2	
c. On UL	0	0	0	0	0	0	0	0	0	0	0	0	0	
Total	221	224	229	236	240	240	245	248	245	254	266	269		
Total Unique Patients Served during Month	250	250	257	264	265	265	275	278	282	283	305	307	273	

* Data above is the daily average number of individuals counted at 11:59 PM every day during each month. Census data is tracked via the AVATAR database.

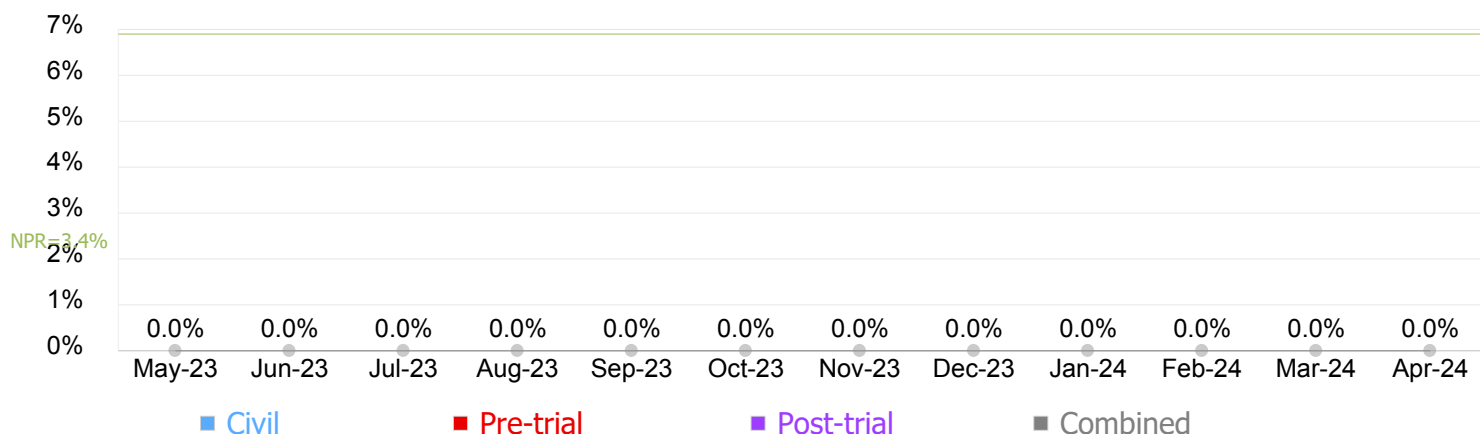
4. Transfers



Metrics	YearMonth (1)	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	Avg	Total
Inter-Unit Transfers		27	40	24	37	77	46	31	13	16	33	28	28	33	400
Emergency Medical Leaves		5	10	8	13	7	7	11	3	3	4	9	12	8	92
Non-Emergency Medical Leaves		5	7	9	5	8	3	10	7	5	10	6	10	7	85
Total		37	57	41	55	92	56	52	23	24	47	43	50	48	577

* Number of inter-unit transfers that occurred during month and number of emergency medical leaves that were initiated during month. Challenges related to the COVID-19 pandemic required the hospital to transfer individuals in care to assure proper cohorting based on acuity and COVID status (positive, negative, PUI). The marked increase in transfers April 2020 and onward reflects the change to manage suspected and confirmed COVID-19 cases.

5. 30-Day Readmission Rate

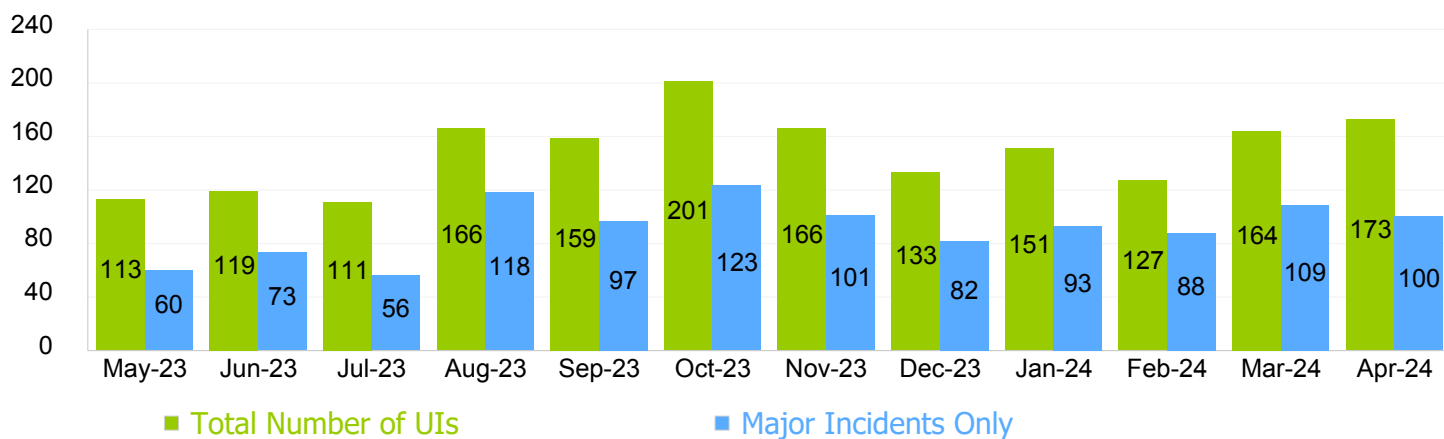


Legal Status Group	Readmission Rate												Avg	
	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24		
Civil	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Pre-trial	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Post-trial	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Combined	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

* Percent of discharges that returned to SEH within 30 days of discharges. It does not include those who may have been re-hospitalized at another psychiatric facility. This measure requires 30-day observation following discharge.

** The post-trial denominators (discharges) per month range only between one and six, making the monthly re-admission rate high when there is any. For example, in December 2014, there was only one post-trial discharge, which was readmitted within 30 days. Thus, the 30-day readmission rate for post-trial discharge at that time was 100%.

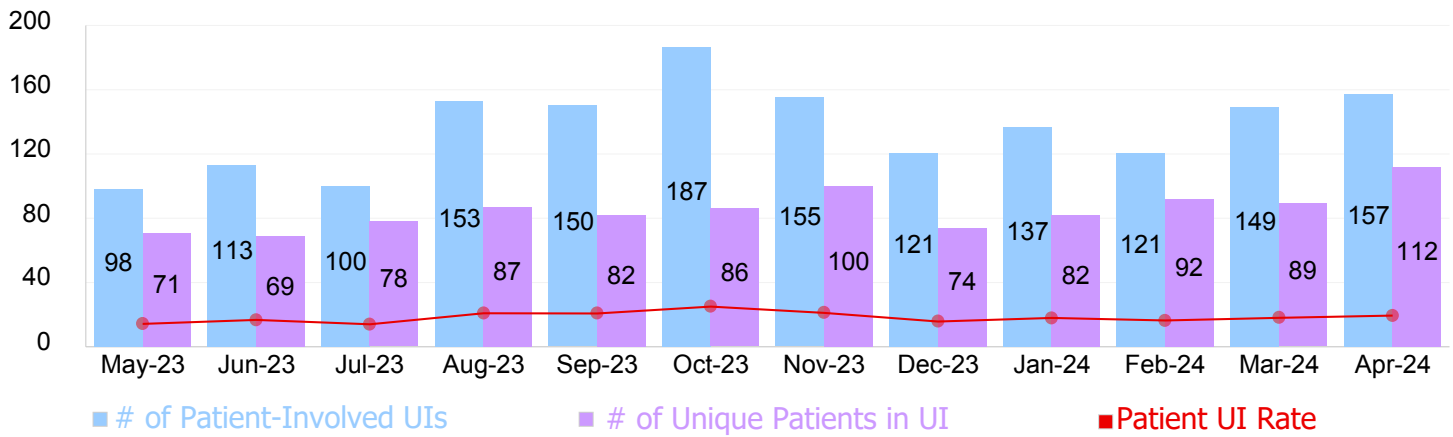
6. Unusual Incidents



	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	Avg	Total
Major Incidents Only	60	73	56	118	97	123	101	82	93	88	109	100	92	1,100
Total Number of UIs	113	119	111	166	159	201	166	133	151	127	164	173	149	1,783

* A Major Unusual Incident is any adverse even that can compromise health, safety, and welfare of individuals in care and/or staff. An Unusual Incident is any significant occurrence or extraordinary event deviating from regular routine or established procedure, but does not rise to the level of MUI.

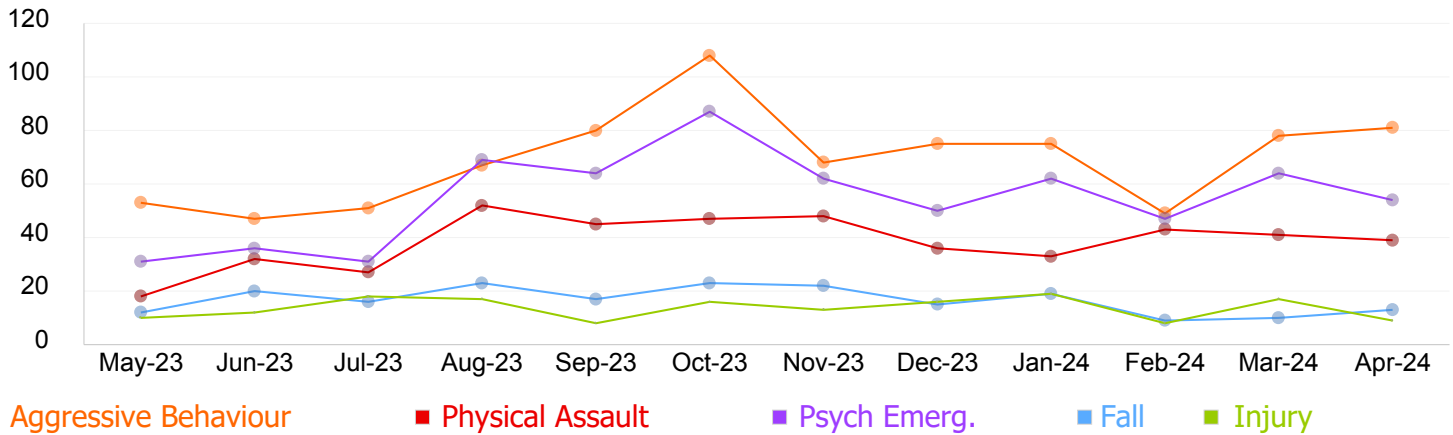
7. Patient-Involved Unusual Incidents



	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	Avg	Total
# of Unique Patients in UI	71	69	78	87	82	86	100	74	82	92	89	112	85	1,022
Patient Involved UI	98	113	100	153	150	187	155	121	137	121	149	157	137	1,641
Patient UI Rate	14.24	16.72	14.00	20.86	20.73	25.02	21.08	15.72	17.96	16.38	18.01	19.42	18.35	18.39

* The patient UI rate is the number of patient-involved unusual incidents reported for every 1000 inpatient days.

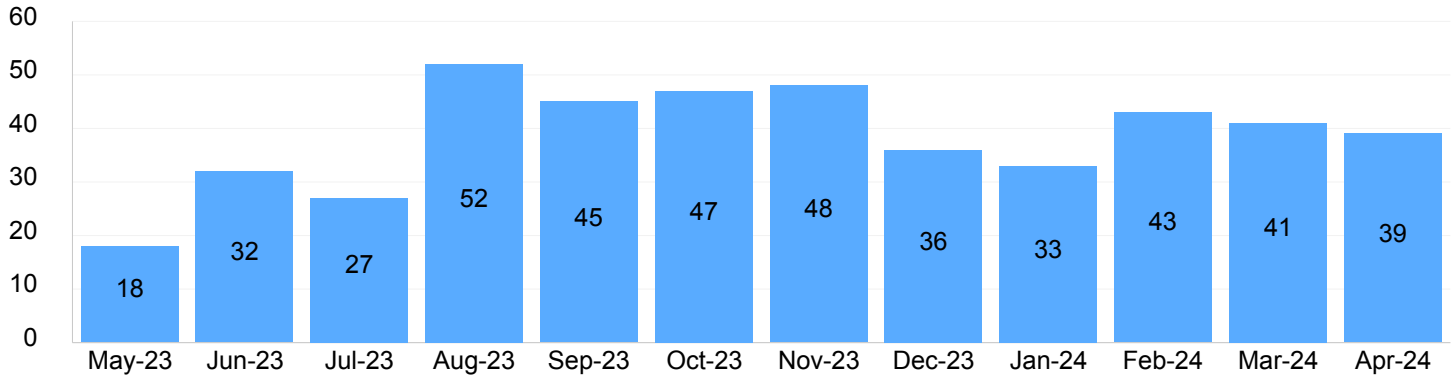
8. Selected Types of Incidents



	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	Avg
Physical Assault	18	32	27	52	45	47	48	36	33	43	41	39	38
Injury	10	12	18	17	8	16	13	16	19	8	17	9	14
Psychiatric Emergency	31	36	31	69	64	87	62	50	62	47	64	54	55
Falls	12	20	16	23	17	23	22	15	19	9	10	13	17
Aggressive Behaviour	53	47	51	67	80	108	68	75	75	49	78	81	69

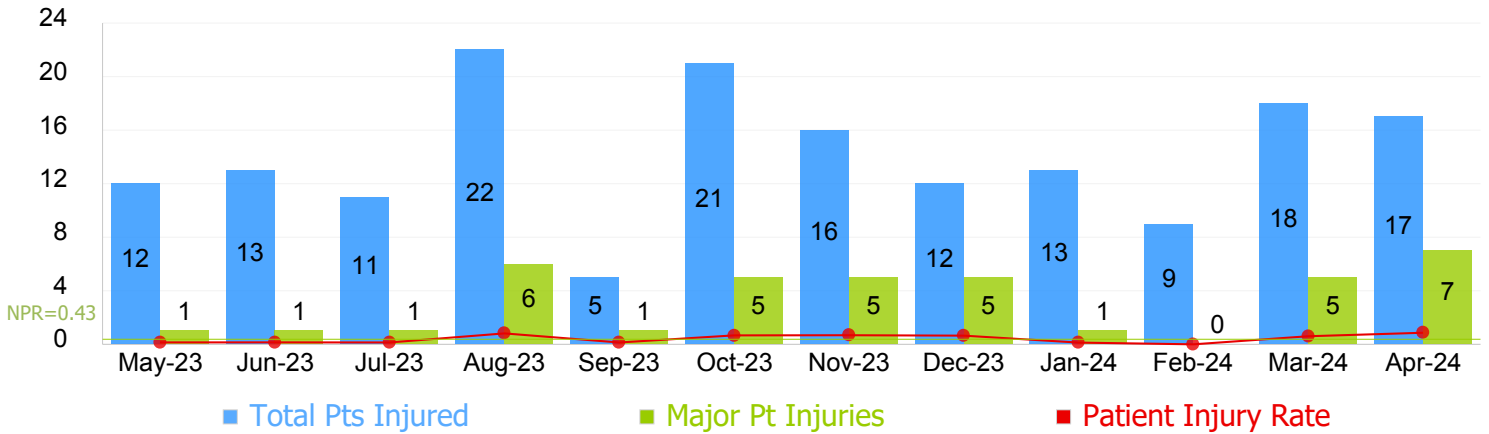
* These are incident types that are frequently reported. Some incidents may be counted in multiple categories. For example, a physical assault incident that accompanied psychiatric emergency and injury is counted under psychiatric emergency and injury as well as under physical assault. Injury is broadly defined to include any type of injury, regardless of the cause or severity level.

9. Physical Assaults



	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	Avg	Total
Physical Assault	18	32	27	52	45	47	48	36	33	43	41	39	38	461

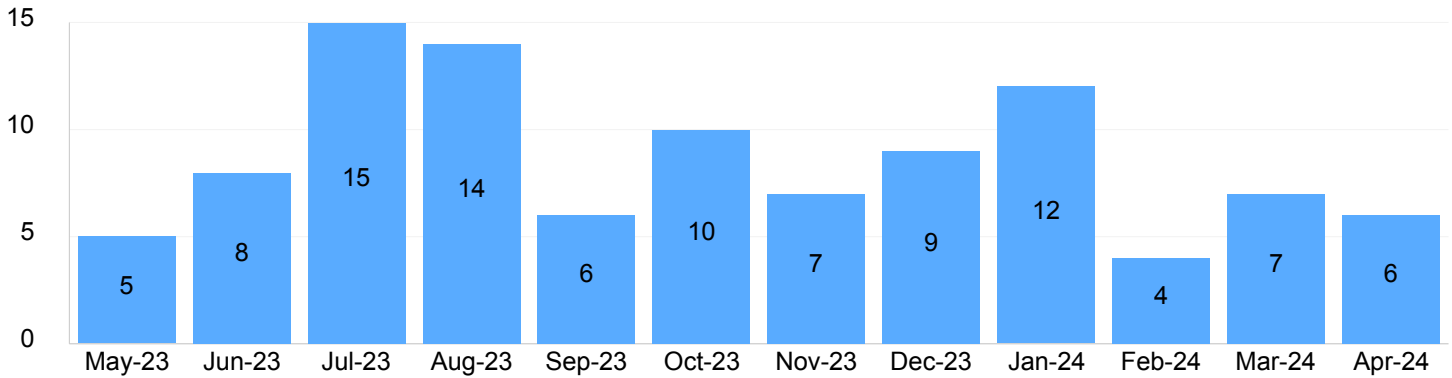
10. Patient Injuries



	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	Avg	Total
Total Pts Injured	12	13	11	22	5	21	16	12	13	9	18	17	14	169
Major Pt Injuries	1	1	1	6	1	5	5	5	1	0	5	7	3	38
Patient Injury Rate	0.15	0.15	0.14	0.82	0.14	0.67	0.68	0.65	0.13	0.00	0.60	0.87	0.42	0.43

*Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of patients injured represents all of the reported injuries including minor injuries treated with first aid alone. However, the patient injury rate considers only the number of patient injuries that required treatment for minor injuries based on the NRI definition. The patient injury rate is the number of 'major' patient injuries per every 1000 inpatient days.

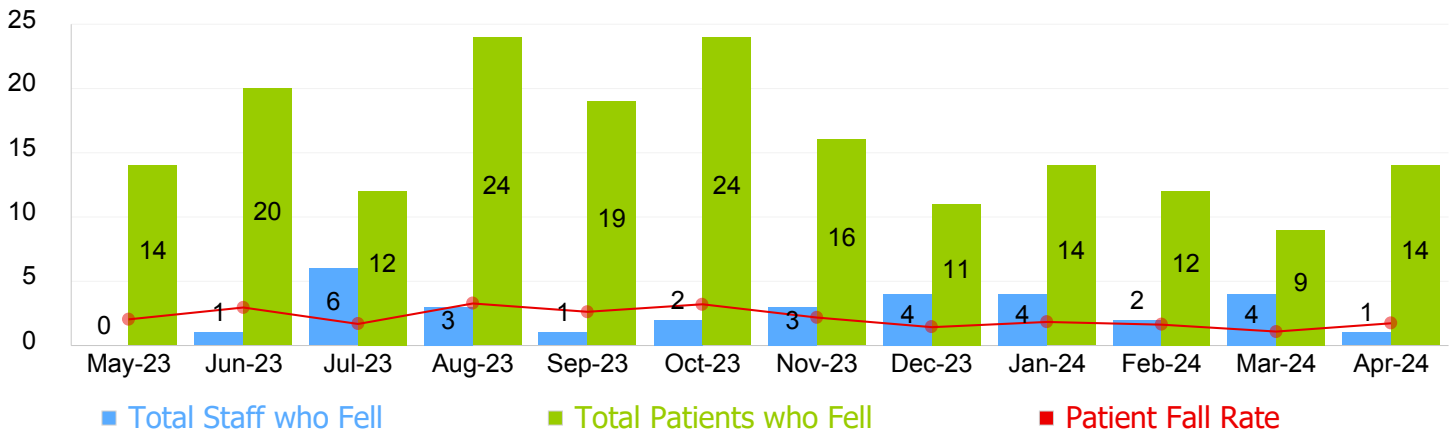
11. Staff Injuries



	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	Avg	Total
# of Staff Injured	5	8	15	14	6	10	7	9	12	4	7	6	9	103

*Injury is broadly defined to include any type of injuries regardless of the cause or severity. The total number of staff injured represents all of the reported staff injuries including treatment for minor injuries.

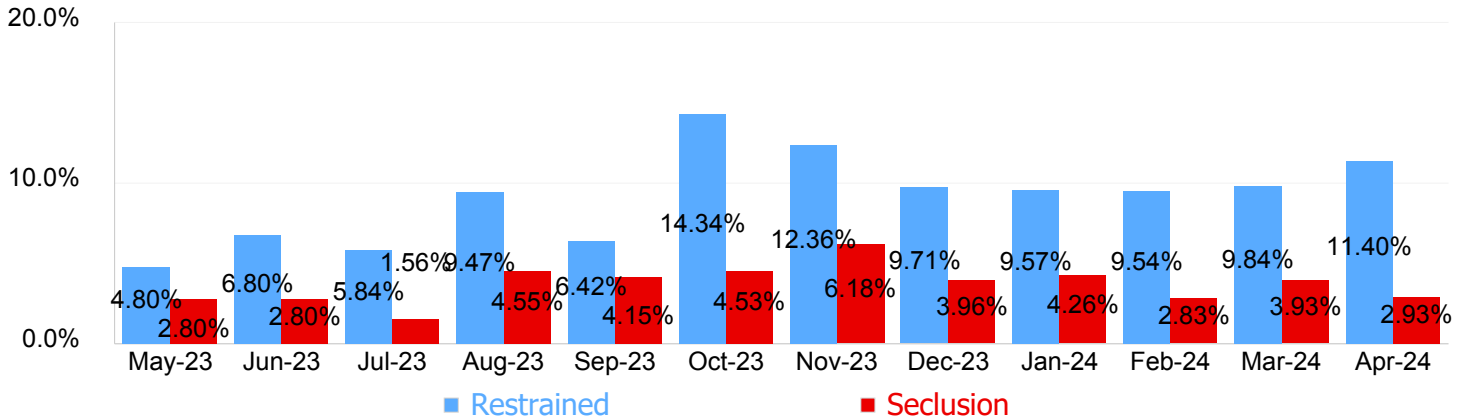
12. Patient and Staff Falls



	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	Avg	Total
Total Staff who Fell	0	1	6	3	1	2	3	4	4	2	4	1	3	31
Total Patients who Fell	14	20	12	24	19	24	16	11	14	12	9	14	16	189
Patient Fall Rate	2.03	2.96	1.68	3.27	2.63	3.21	2.18	1.43	1.84	1.62	1.09	1.73	2.14	2.12

* The patient fall rate is the number of patient falls per every 1000 inpatient days.

13. Percent of Patients Restrained or Secluded



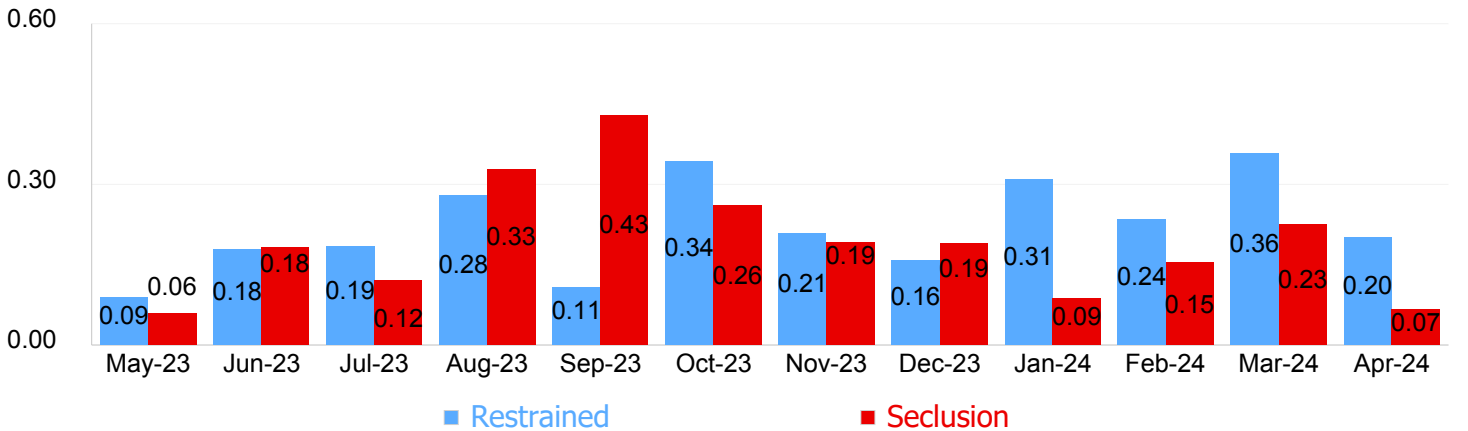
	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	Avg
Seclusion	2.8%	2.8%	1.6%	4.5%	4.2%	4.5%	6.2%	4.0%	4.3%	2.8%	3.9%	2.9%	3.7%
Restraint	4.8%	6.8%	5.8%	9.5%	6.4%	14.3%	12.4%	9.7%	9.6%	9.5%	9.8%	11.4%	9.2%
Restrained Patients	12	17	15	25	17	38	34	27	27	27	30	35	25
Secluded Patients	7	7	4	12	11	12	17	11	12	8	12	9	10
Restraint Events	19	29	23	50	35	72	49	50	54	51	58	53	45
Seclusion Events	8	16	13	34	35	29	24	19	14	16	15	9	19

As of January 2022, the National Public Rates (NPR) Weighted Averages are as follows: % of Patients Restrained NPR = 5.768 and the % of Patients Secluded NPR = 2.445.

Percent of unique patients who were restrained at least once and percent of unique patients who were secluded at least once. The denominator includes all individuals who were served in care 1+ day during month.

***As of May 2019, SEH refined the logic of this calculation to count patients who were restrained via a physical hold and a mechanical restraint only once. Previous logic counted the same person twice if they received both a physical hold and mechanical restraint in the same month.

14. Restraint Hours Rate & Seclusion Hours Rate



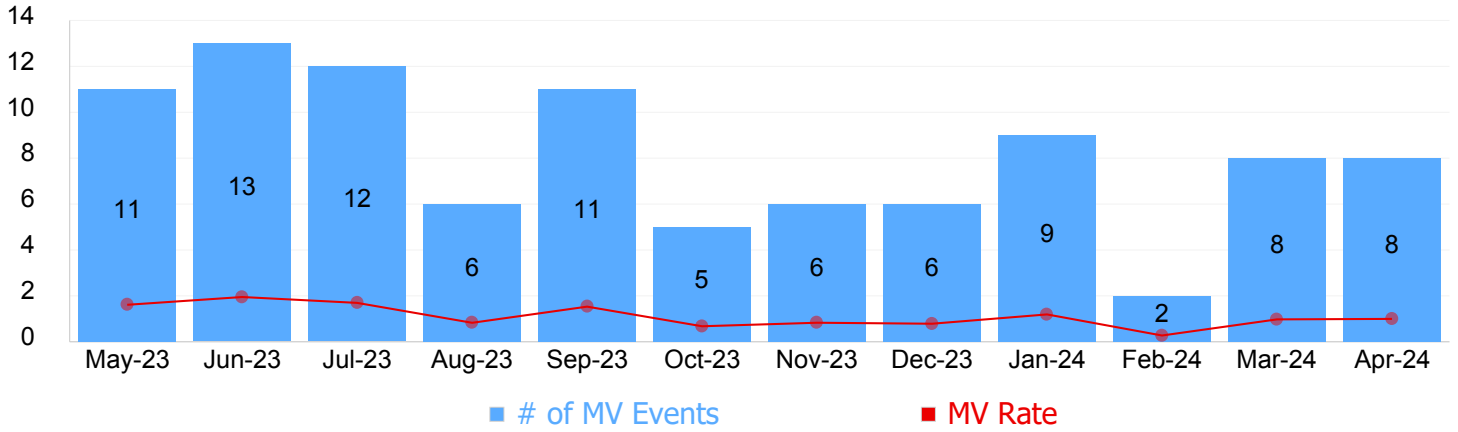
Event Type	Hour Rate												Avg
	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	
Restraint	0.09	0.18	0.19	0.28	0.11	0.34	0.21	0.16	0.31	0.24	0.36	0.20	0.22
Seclusion	0.06	0.18	0.12	0.33	0.43	0.26	0.19	0.19	0.09	0.15	0.23	0.07	0.19

As of January 2022, the National Public Rates (NPR) Weighted Averages are as follows: Restraint Hours Rate NPR = 0.779 and the Seclusion Hours Rate NPR = 0.332.

* Restraint/Seclusion Hours Rate: Number of hours spent in restraint/seclusion for every 1000 inpatient hours.

** The duration of each physical hold event is counted as 1 minute as a physical hold is ordered and used only as a temporary intervention that lasts less than a minute to break up any physical conflicts or to administer emergency medications.

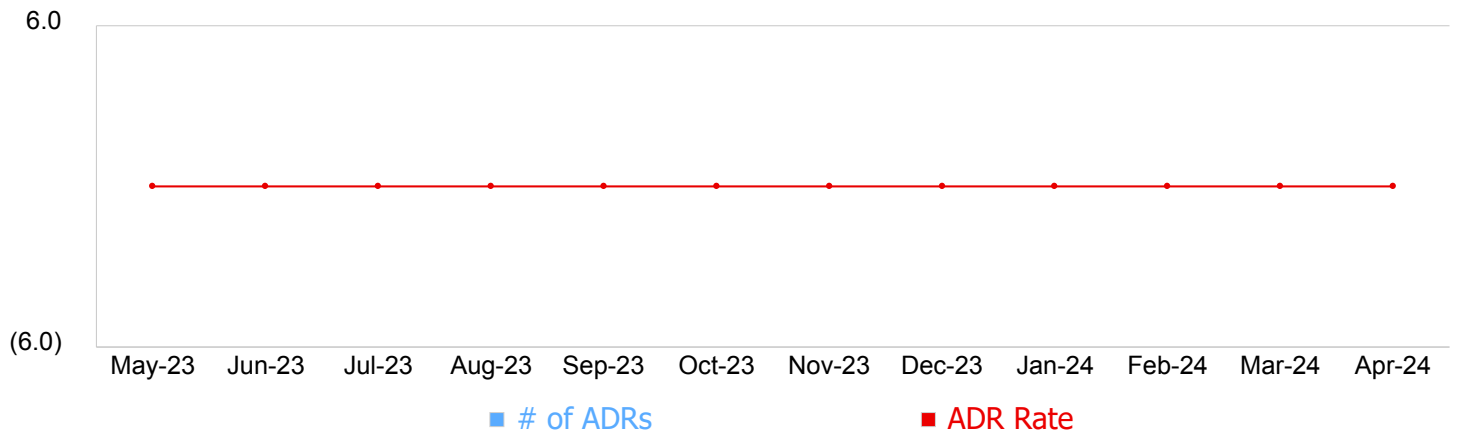
15. Reported Medication Variance Events & Rate



	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	Avg	Total
# of MV Events	11	13	12	6	11	5	6	6	9	2	8	8	8	97
MV Rate	1.61	1.95	1.69	0.83	1.53	0.68	0.83	0.79	1.19	0.27	0.98	1.00	1.11	13.35

* MV Rate: Number of reported medication variance events that occurred for every 1000 inpatient days.

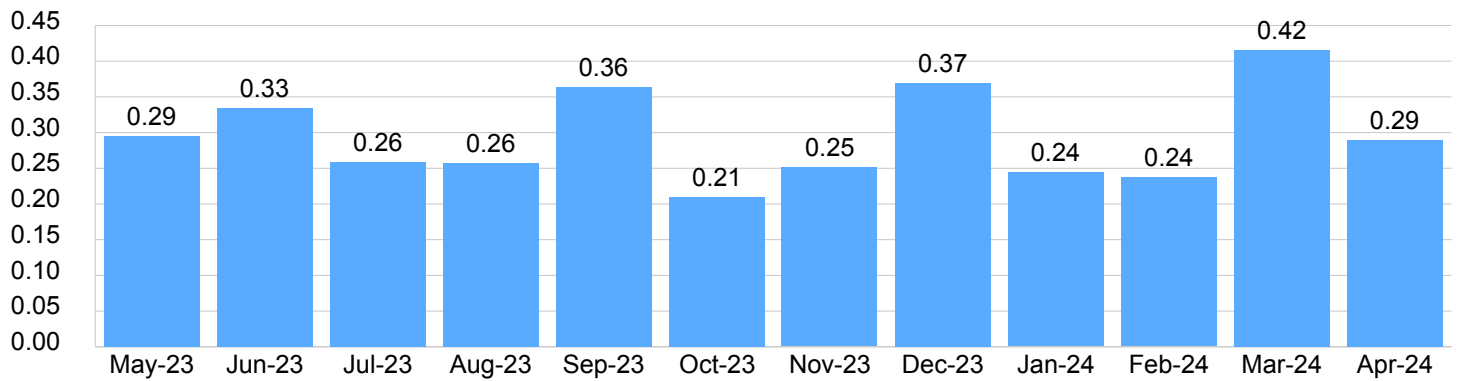
16. Reported Adverse Drug Reactions & Rate



(1)	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	Avg	Total
NumADRs	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ADR Rate	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	--

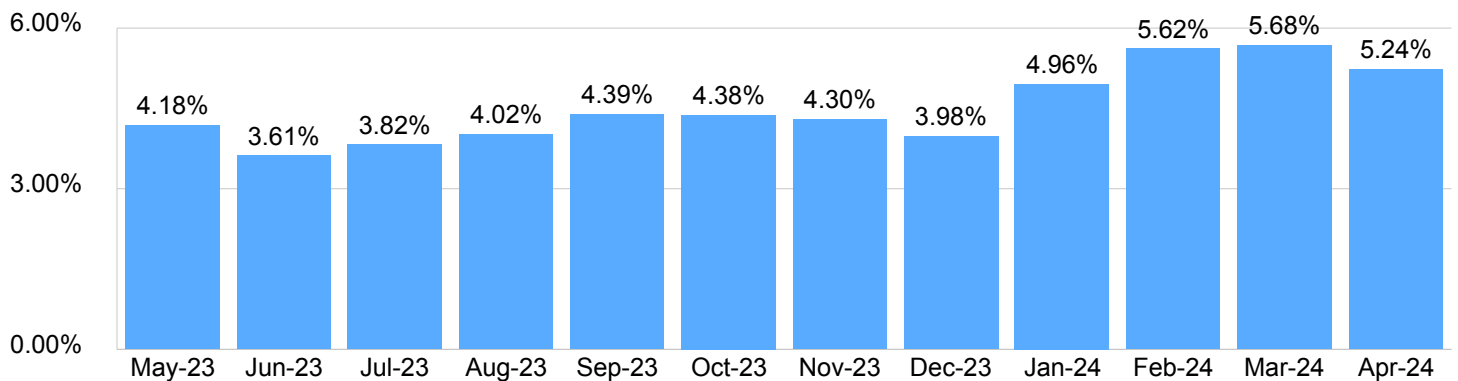
* ADR Rate: Number of reported adverse drug reaction events that occurred for every 1000 inpatient days.

17. Percent of Missing Documentation on Med-Administration



Event Type	Rate												Avg
	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	
PercOfMissingDocumentation	0.29	0.33	0.26	0.26	0.36	0.21	0.25	0.37	0.24	0.24	0.42	0.29	0.29

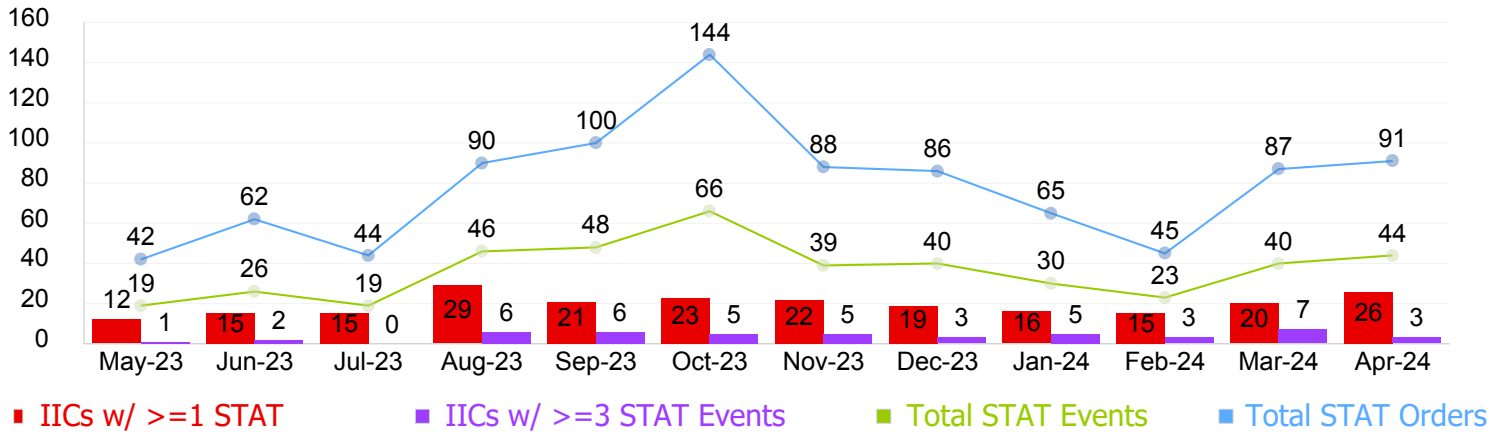
18. Medication Refusal Rate



	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	Avg
Medication Refusal Rate	4.18	3.61	3.82	4.02	4.39	4.38	4.30	3.98	4.96	5.62	5.68	5.24	4.51

* Medication Refusal Rate: the number of refused medication doses divided by the total number of doses scheduled for administration.

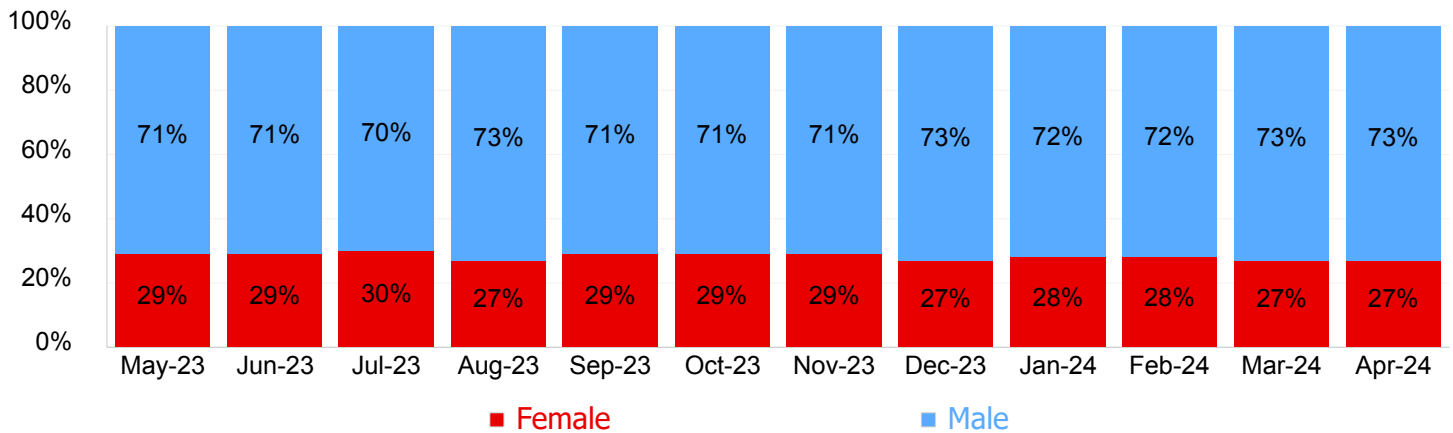
19. Number of STAT Events and Individuals Involved



	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	Avg	Total
IICs w/ >=1 STAT	12	15	15	29	21	23	22	19	16	15	20	26	19	233
IICs w/ >=3 STAT Events	1	2	0	6	6	5	5	3	5	3	7	3	4	46
Total STAT Events	19	26	19	46	48	66	39	40	30	23	40	44	37	440
Total STAT Orders	42	62	44	90	100	144	88	86	65	45	87	91	79	944

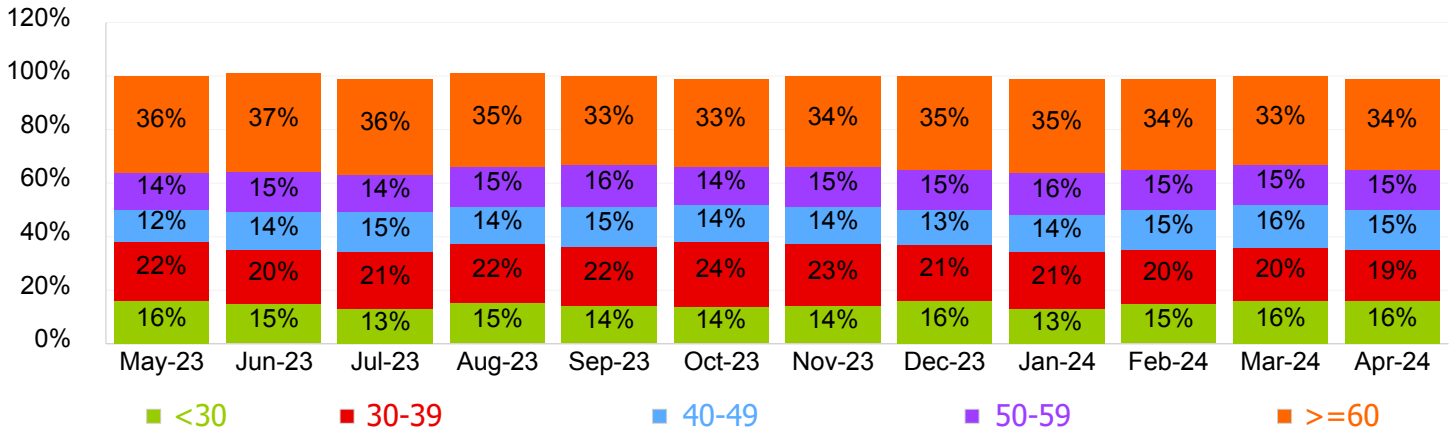
* A STAT event is an emergency medication prescribed and administered to a person involuntarily.

20. Demographics - Trend of Gender Distribution



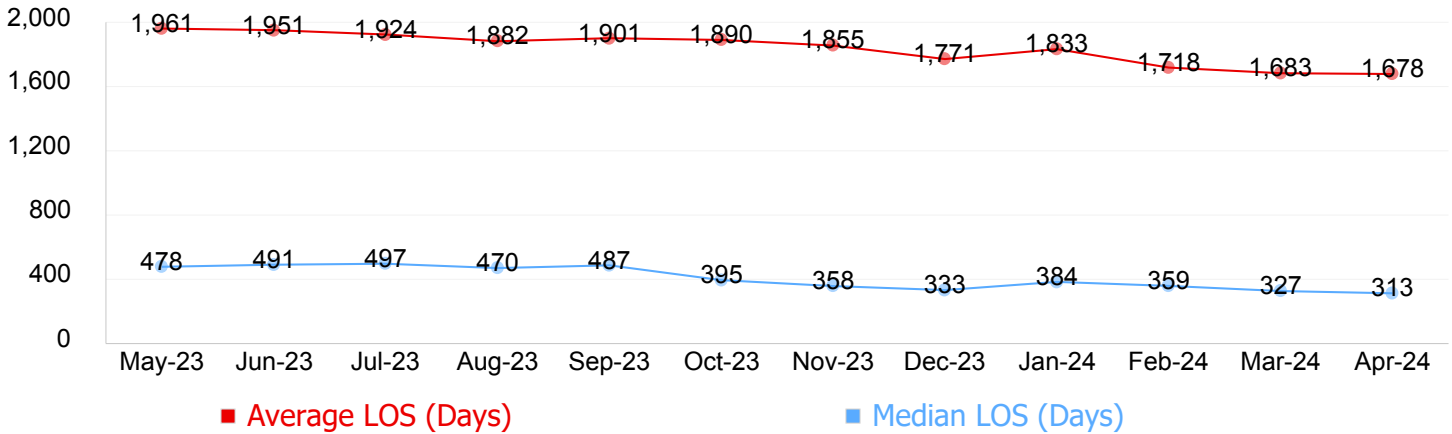
Gender	Rate												Avg
	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	
Female	29%	29%	30%	27%	29%	29%	29%	27%	28%	28%	27%	27%	28%
Male	71%	71%	70%	73%	71%	71%	71%	73%	72%	72%	73%	73%	72%

21. Demographics - Trend of Age Distribution



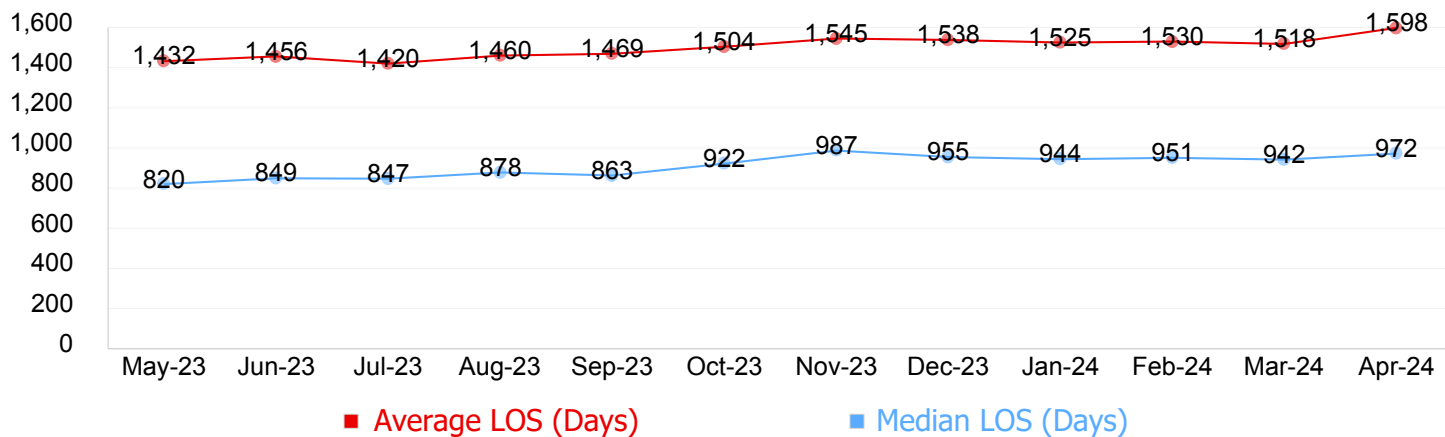
Age Group	Rate												Avg
	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	
<30	16%	15%	13%	15%	14%	14%	14%	16%	13%	15%	16%	16%	15%
30-39	22%	20%	21%	22%	22%	24%	23%	21%	21%	20%	20%	19%	21%
40-49	12%	14%	15%	14%	15%	14%	14%	13%	14%	15%	16%	15%	14%
50-59	14%	15%	14%	15%	16%	14%	15%	15%	16%	15%	15%	15%	15%
60+	36%	37%	36%	35%	33%	33%	34%	35%	35%	34%	33%	34%	35%

22. Length of Stay - Average and Median Length of Stay for Individuals in Care



Type	Individuals In Care											
	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24
Average LOS	1,961	1,951	1,924	1,882	1,901	1,890	1,855	1,771	1,833	1,718	1,683	1,678
Median LOS	478	491	497	470	487	395	358	333	384	359	327	313

23. Length of Stay - Length of Stay for Individuals in Care with Civil Legal Status



Type	Civil											
	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24
Average LOS	1,432	1,456	1,420	1,460	1,469	1,504	1,545	1,538	1,525	1,530	1,518	1,598
Median LOS	820	849	847	878	863	922	987	955	944	951	942	972

24. Major Unusual Incidents by Incident Location/Unit

Category	Metrics Incident Location	Patient Counts												Total	Avg
		May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24		
Aggressive Behavior	1A	1		1	4	1		1	1	3			2	14	2
	1B		1		1	1	1	1	1	1	1		1	9	1
	1C	4	4	5	7	8	25	7	10	12	8	13	15	118	10
	1D	7	13	4	4	8	21	8	11	5	7	10	6	104	9
	1F	7	3	4	8	7	15	20	10	24	8	18	10	134	11
	1G		1	2	4	1		4	4	5	3	8	12	44	4
	2A	2	1	3		5	2	1	2	2	1	4	3	26	2
	2B	5	8	4	11	10	3	8	11	4	9	4	8	85	7
	2C	3	2	2	4	8	4	4	1	2	2		5	37	3
	2D	3	5	12	2	6	8	6	1	4	4	2	4	57	5
	Other	10	1	5	6	8	7	6	9	1	3	2	3	61	5
	1E						2	3		1	1	2	1	10	2
	TLC-Intensive		2	5	4	4	6					2	3	26	4
	TLC-Transitional	3			1	3	9			1	1			18	3
	Total	45	41	47	56	70	103	69	61	65	48	65	73	743	62
Fall	1A		1		2	1		2			1	1	1	9	1
	1B	2	3	2	2	4	8	4	3	2	2	2		34	3
	1C					2	4	1	1				1	9	2
	1D		4	3		1		2					1	11	2
	1F	1	1				1	2	1	4	3	1	2	16	2
	1G		1					1		1				3	1
	2A	1	3	1		1	1	1		1		2		11	1
	2B	3	2		1	2		1	3	2			3	17	2
	2C			2	2	2		3						9	2
	2D	1		3	6	3	4	1		3	1	2	2	26	3
	Other	1		1	3	2	2	1	1	2	1			14	2
	1E			3	4		2		1	1				11	2
	TLC-Intensive							1						1	1
	TLC-Transitional	4												4	4
	Total	13	15	15	20	18	22	20	10	16	8	8	10	175	15
Physical Assault	1A	1	1			1				1				4	1
	1B	1		1	3	1	1		1	1	3			12	2
	1C	1	1	3	2	9	10	4	5	5	5	8	6	59	5
	1D	1	13	3	1	2	2	5	3	1	13	3	5	52	4
	1F	10	1	1	5	1	7	9	2	11	5	7	4	63	5
	1G	2						3		2		2	5	14	3
	2A			1	1	1			3		2		2	10	2
	2B	1	1		13	9		4	1		3	4	1	37	4
	2C	3	2	3	2	6	3	6	2	2		3		32	3
	2D		6	9	3		2	1	2	4	1	6		34	4
	Other				6	10	7	4	8	1		2	2	40	5
	1E		3	2	5	4	2	1	1	1	7		2	28	3
	TLC-Intensive			1	1	1	5							8	2
	TLC-Transitional				1	2	5		2					10	3
	Total	20	28	24	43	47	44	37	30	29	39	35	27	403	34
Physical Injury	1A	1			1	1				1		2		6	1
	1B			2		1			1	1	1			6	1
	1C	1		2	2		4	2	1	2	1	4	2	21	2
	1D	1	8	3	3	1			2	1	2	2	2	25	3
	1F	2	2		3		4	8	2	3		1	2	27	3
	1G	2						2		1		1	2	8	2
	2A	1		1										2	1
	2B	1			1	2				1	1	3	2	11	2
	2C		1		1			5		1		3	1	12	2
	2D		1	4	4		2		1	1	1	1	1	16	2

Category	Metrics	Patient Counts												Total	Avg	
	Incident Location	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24			
Physical Injury	Other			2	4	2	1	3	4	4			1	21	3	
	1E		2	2	4	1	1			1	1		1	13	2	
	TLC-Intensive					1	2	1						4	1	
	TLC-Transitional	1							2					3	2	
	Total	10	14	16	23	9	14	21	13	17	7	17	14	175	15	
Psych Emergency	1A				3	1				2				6	2	
	1B	1					1			1	1			4	1	
	1C	2	3	7	5	9	17	7	10	13	11	14	14	112	9	
	1D	6	11	3	4	7	18	5	10	6	8	8	4	90	8	
	1F	8	2	3	7	2	10	22	9	24	9	15	8	119	10	
	1G	2			2			2	2	4	3	6	13	34	4	
	2A			1	1	1					3			6	2	
	2B	1	6		15	13	1	5	4	1	1	2	4	53	5	
	2C			1	5	6	4	7	2	2	3	3	1	34	3	
	2D	2	5	9	1	2	2	3	2	2		2	1	31	3	
	Other	5		1	6	12	7	4	7	2	1	1	2	48	4	
	1E		2	1	2	2	2	1	1	1	3			15	2	
	TLC-Intensive			1	3	3	7							14	4	
	TLC-Transitional	1			1	1	9			1				13	3	
	Total	28	29	27	55	59	78	56	47	59	43	51	47	579	48	
	Total Unusual Incidents	1A	4	3	1	7	6		4	2	4	1	3	4	39	4
		1B	7	8	6	8	9	12	10	3	4	7	4	3	81	7
1C		7	5	9	12	21	41	15	19	23	14	28	29	223	19	
1D		9	29	11	11	10	25	14	15	9	22	16	15	186	16	
1F		19	7	7	13	9	29	37	16	36	17	27	21	238	20	
1G		2	2	2	4	1		8	4	9	6	12	17	67	6	
2A		6	5	8	4	7	6	3	7	4	4	9	4	67	6	
2B		9	12	4	27	22	3	14	15	11	13	12	13	155	13	
2C		7	5	9	10	16	8	15	5	5	9	4	9	102	9	
2D		5	12	26	9	8	12	8	3	12	8	9	11	123	10	
Other		16	8	8	22	24	22	17	22	13	7	13	12	184	15	
TLC		9	2	8	8	13	26	2	3	1	2	2	4	80	7	
1E			5	6	10	5	6	4	1	4	13	5	4	63	6	
Total		100	103	105	145	151	190	151	115	135	123	144	146	1,608	134	