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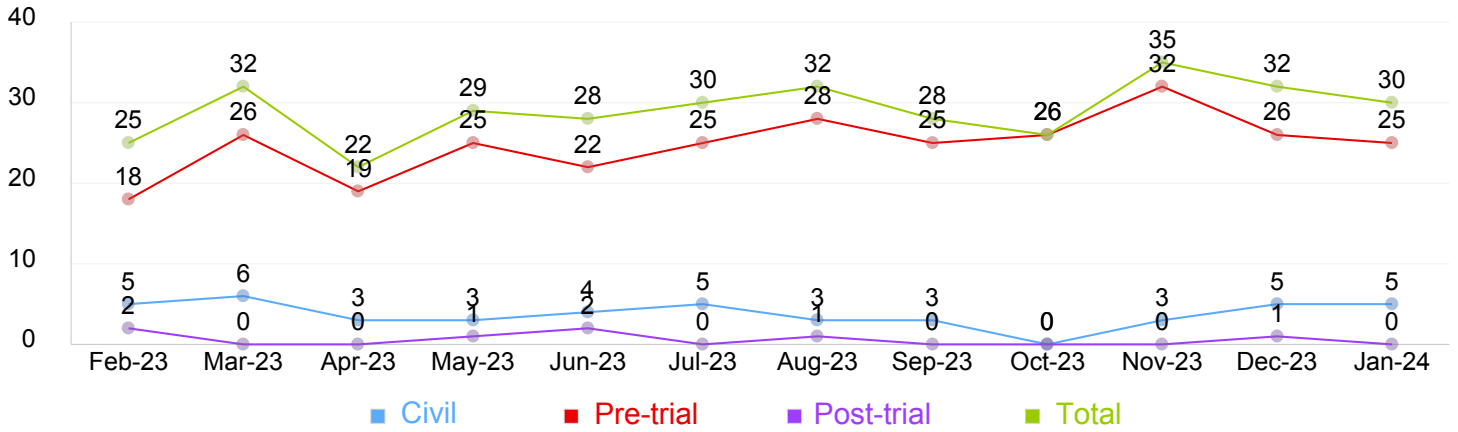
Data Disclaimer

The primary source of data extracted and analyzed herein is Avatar, the Saint Elizabeths Hospital's electronic medical record system. Additional data sources include, but are not limited to, the Hospital's Unusual Incident Database and SiteFM. Data reflect information as entered in each system by users. Data and Performance Management (DPM) has made reasonable efforts to ensure that data and its accompanying information are as accurate and up-to-date as possible at the time of analysis and publication, but does not guarantee the accuracy, reliability, or completeness of data. DPM is not liable for any misinterpretation or misuse of the data. Use of any information from PRISM must be fully acknowledged and/or cited. Use of PRISM data for anything other than patient care determinations or management of the services provided within the hospital (including external publications, research papers, presentations, etc.) is prohibited without written permission from the Chief Quality and Data Manager Officer at the Saint Elizabeths Hospital.

As of May, 2019 a new platform, Microstrategy, was implemented for producing PRISM. At that time, two charts were removed from the report. Admissions vs Patient UI rate was removed because it showed two data points that already existed in other charts and put them together. Percentage of SiteFM Work Orders Completed within 3 Days was removed because it related to internal operations. Data from the appendix tables were integrated into the relevant charts.

Microstrategy is a visualization tool that is linked to the data sources for each chart, so the information is not static. If new information is added for a month that has already been reported on, that update will be reflected in the next month's report.

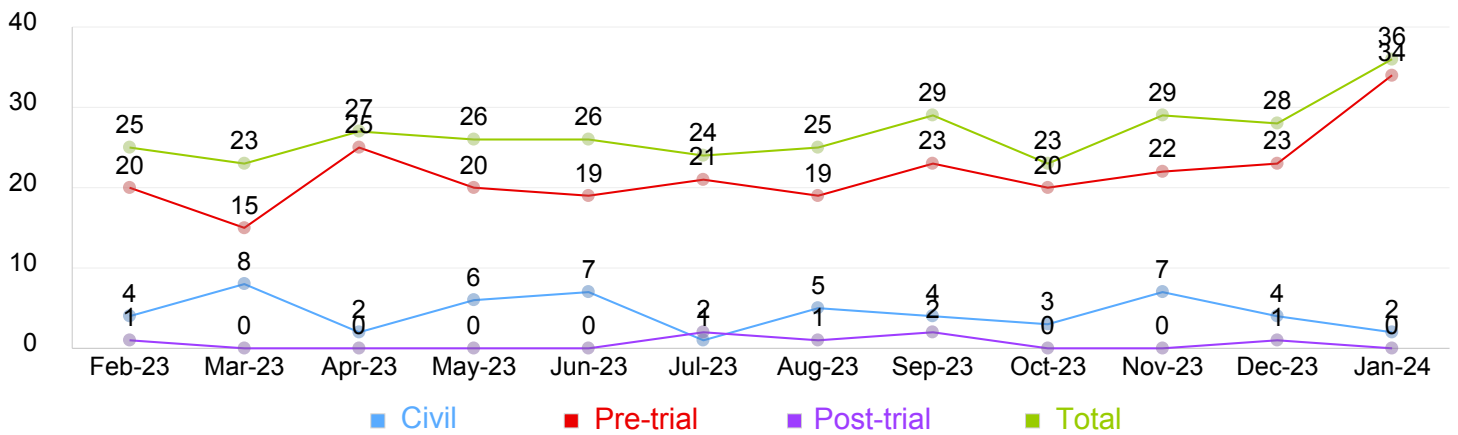
1. Admissions



Metrics	Admission Count												Avg	Total
Legal Status Group	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24		
Civil	5	6	3	3	4	5	3	3	0	3	5	5	4	45
Pre-trial	18	26	19	25	22	25	28	25	26	32	26	25	25	297
Post-trial	2	0	0	1	2	0	1	0	0	0	1	0	1	7
Total	25	32	22	29	28	30	32	28	26	35	32	30	29	349

* Number of admissions to SEH inpatient program, including transfers from forensic outpatient to inpatient program.

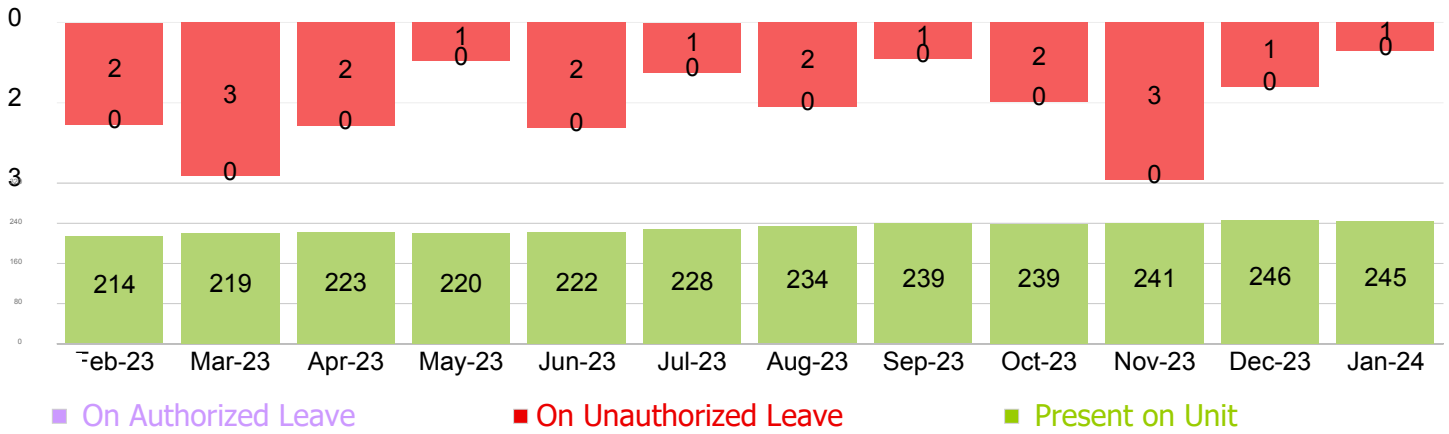
2. Discharges



Legal Status Group	Discharge Count												Avg	Total
Legal Status Group	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24		
Civil	4	8	2	6	7	1	5	4	3	7	4	2	4	53
Pre-trial	20	15	25	20	19	21	19	23	20	22	23	34	22	261
Post-trial	1	0	0	0	0	2	1	2	0	0	1	0	1	7
Total	25	23	27	26	26	24	25	29	23	29	28	36	27	321

* Number of discharges from SEH inpatient program, including transfers from inpatient to forensic outpatient program.

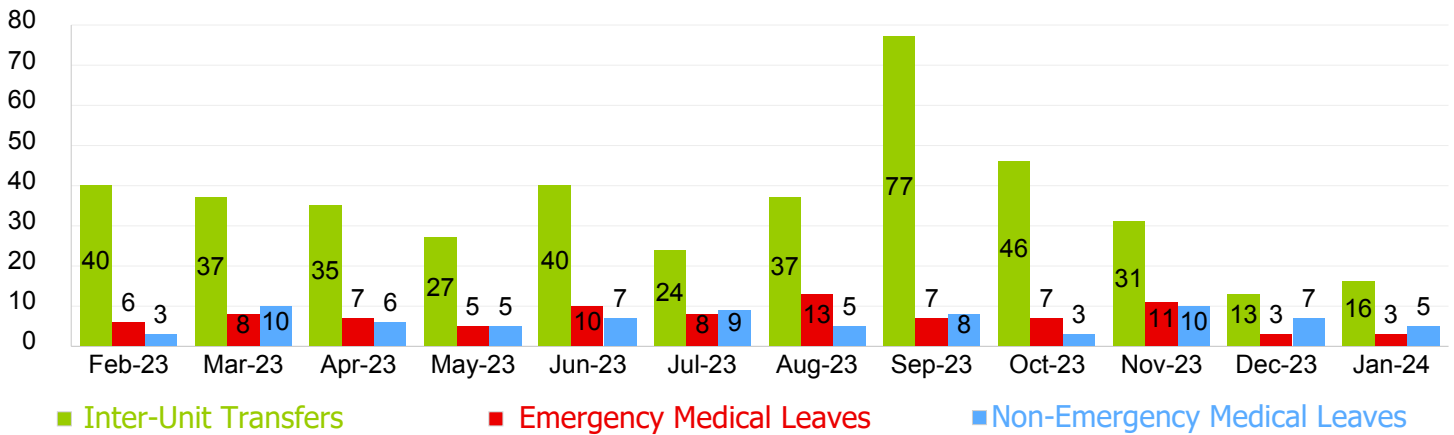
3. Average Daily Census



Metrics	Patient Count													Avg
Census_Status	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24		
a. Present on Unit	214	219	223	220	222	228	234	239	239	241	246	245	231	
b. On AL	2	3	2	1	2	1	2	1	2	3	1	1	2	
c. On UL	0	0	0	0	0	0	0	0	0	0	0	0	0	
Total	216	222	225	221	224	229	236	240	240	244	247	245		
Total Unique Patients Served during Month	242	248	249	250	250	257	264	265	265	275	278	282	260	

* Data above is the daily average number of individuals counted at 11:59 PM every day during each month. Census data is tracked via the AVATAR database.

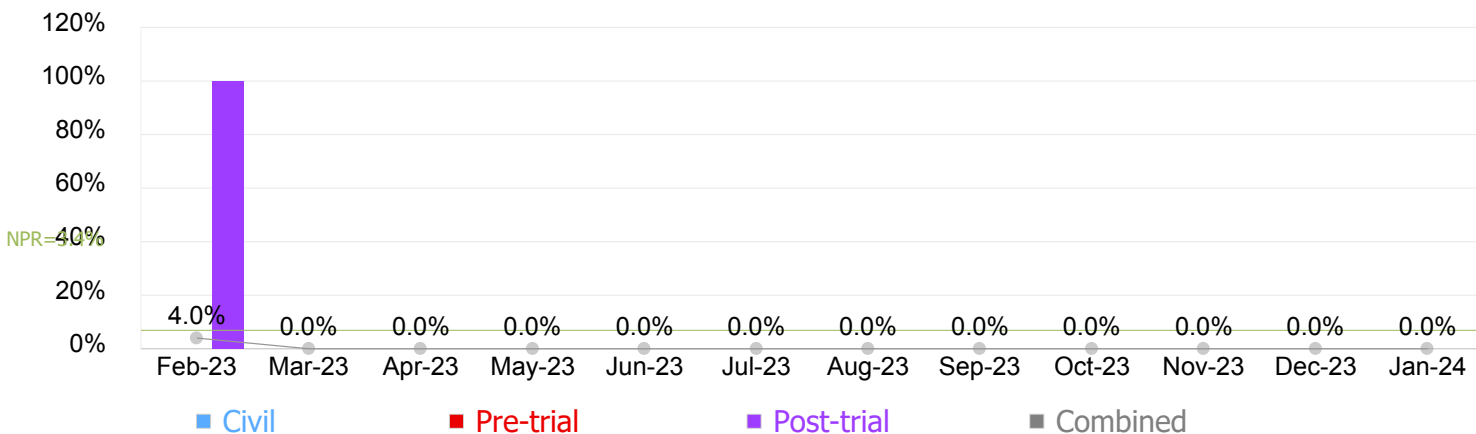
4. Transfers



Metrics	YearMonth (1)	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Avg	Total
Inter-Unit Transfers		40	37	35	27	40	24	37	77	46	31	13	16	35	423
Emergency Medical Leaves		6	8	7	5	10	8	13	7	7	11	3	3	7	88
Non-Emergency Medical Leaves		3	10	6	5	7	9	5	8	3	10	7	5	7	78
Total		49	55	48	37	57	41	55	92	56	52	23	24	49	589

* Number of inter-unit transfers that occurred during month and number of emergency medical leaves that were initiated during month. Challenges related to the COVID-19 pandemic required the hospital to transfer individuals in care to assure proper cohorting based on acuity and COVID status (positive, negative, PUI). The marked increase in transfers April 2020 and onward reflects the change to manage suspected and confirmed COVID-19 cases.

5. 30-Day Readmission Rate

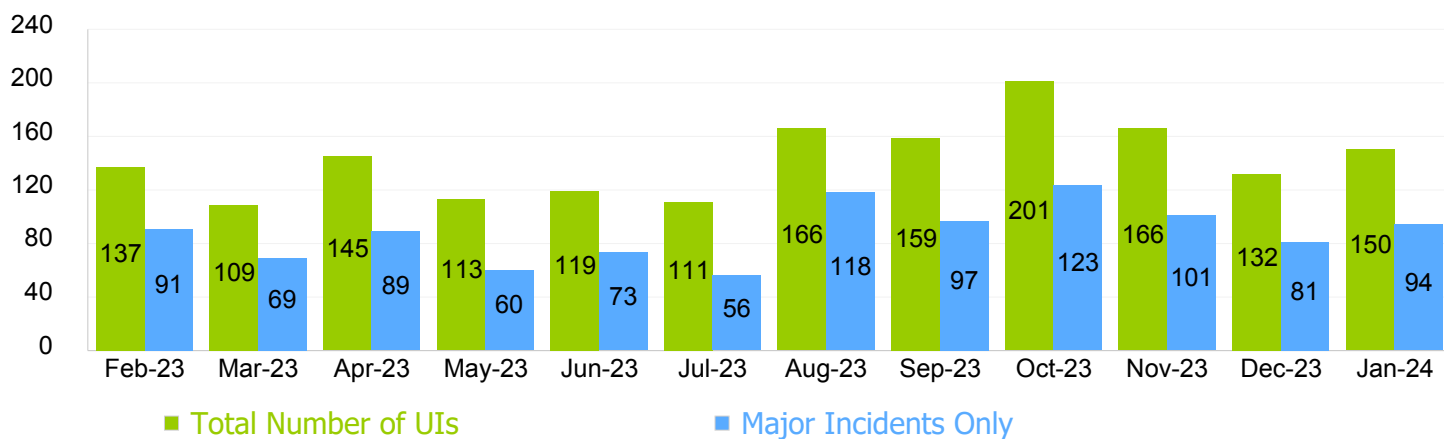


Legal Status Group	Readmission Rate												Avg	
	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24		
Civil	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Pre-trial	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Post-trial	100.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	20.0%
Combined	4.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.3%

* Percent of discharges that returned to SEH within 30 days of discharges. It does not include those who may have been re-hospitalized at another psychiatric facility. This measure requires 30-day observation following discharge.

** The post-trial denominators (discharges) per month range only between one and six, making the monthly re-admission rate high when there is any. For example, in December 2014, there was only one post-trial discharge, which was readmitted within 30 days. Thus, the 30-day readmission rate for post-trial discharge at that time was 100%.

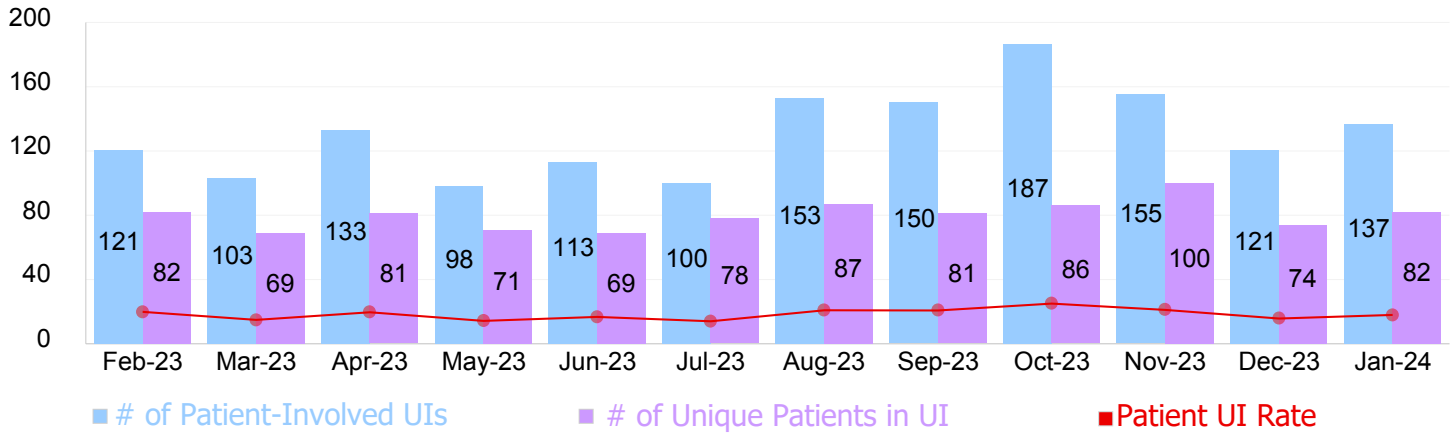
6. Unusual Incidents



	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Avg	Total
Major Incidents Only	91	69	89	60	73	56	118	97	123	101	81	94	88	1,052
Total Number of UIs	137	109	145	113	119	111	166	159	201	166	132	150	142	1,708

* A Major Unusual Incident is any adverse event that can compromise health, safety, and welfare of individuals in care and/or staff. An Unusual Incident is any significant occurrence or extraordinary event deviating from regular routine or established procedure, but does not rise to the level of MUI.

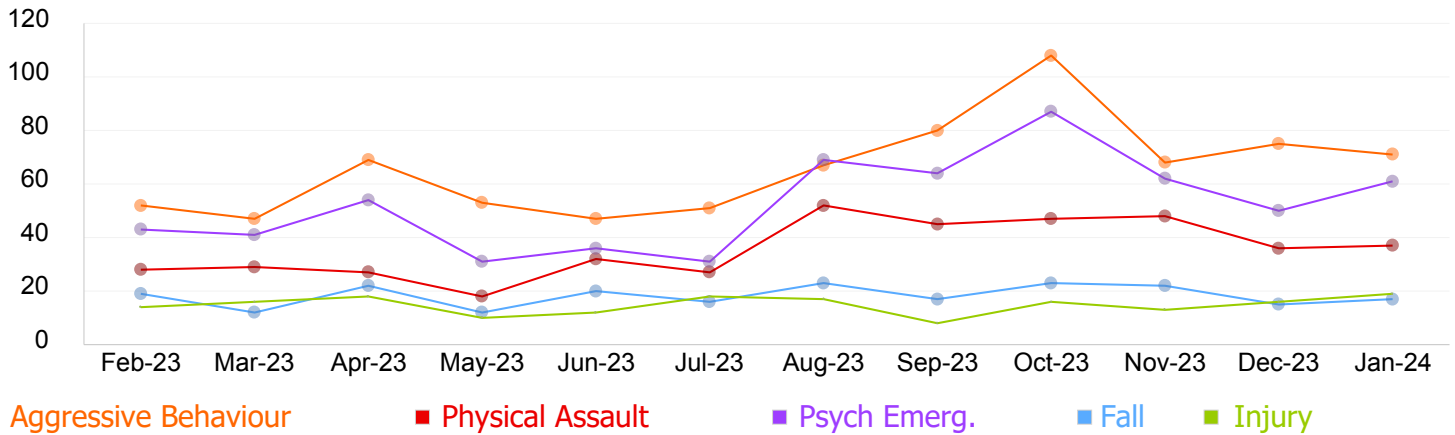
7. Patient-Involved Unusual Incidents



	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Avg	Total
# of Unique Patients in UI	82	69	81	71	69	78	87	81	86	100	74	82	80	960
Patient Involved UI	121	103	133	98	113	100	153	150	187	155	121	137	131	1,571
Patient UI Rate	19.88	14.87	19.61	14.24	16.72	14.00	20.86	20.73	25.02	21.08	15.72	17.96	18.39	18.42

* The patient UI rate is the number of patient-involved unusual incidents reported for every 1000 inpatient days.

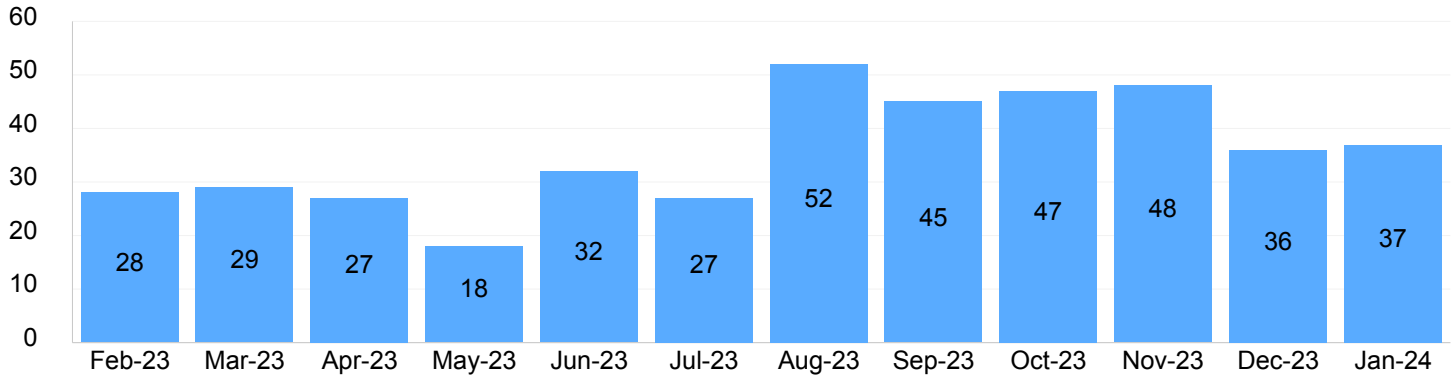
8. Selected Types of Incidents



	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Avg
Physical Assault	28	29	27	18	32	27	52	45	47	48	36	37	36
Injury	14	16	18	10	12	18	17	8	16	13	16	19	15
Psychiatric Emergency	43	41	54	31	36	31	69	64	87	62	50	61	52
Falls	19	12	22	12	20	16	23	17	23	22	15	17	18
Aggressive Behaviour	52	47	69	53	47	51	67	80	108	68	75	71	66

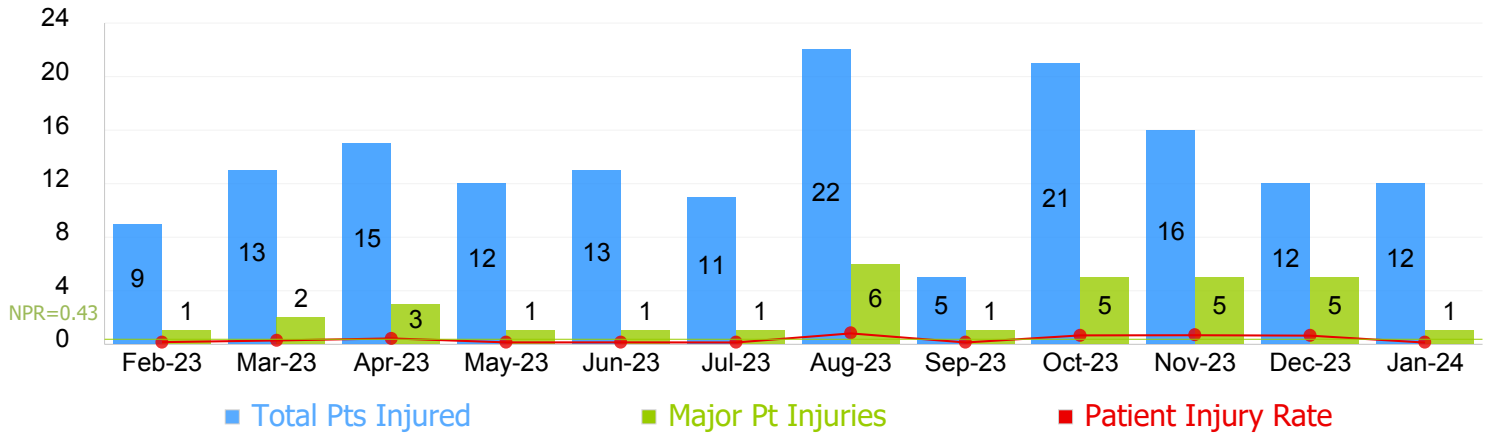
* These are incident types that are frequently reported. Some incidents may be counted in multiple categories. For example, a physical assault incident that accompanied psychiatric emergency and injury is counted under psychiatric emergency and injury as well as under physical assault. Injury is broadly defined to include any type of injury, regardless of the cause or severity level.

9. Physical Assaults



	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Avg	Total
Physical Assault	28	29	27	18	32	27	52	45	47	48	36	37	36	426

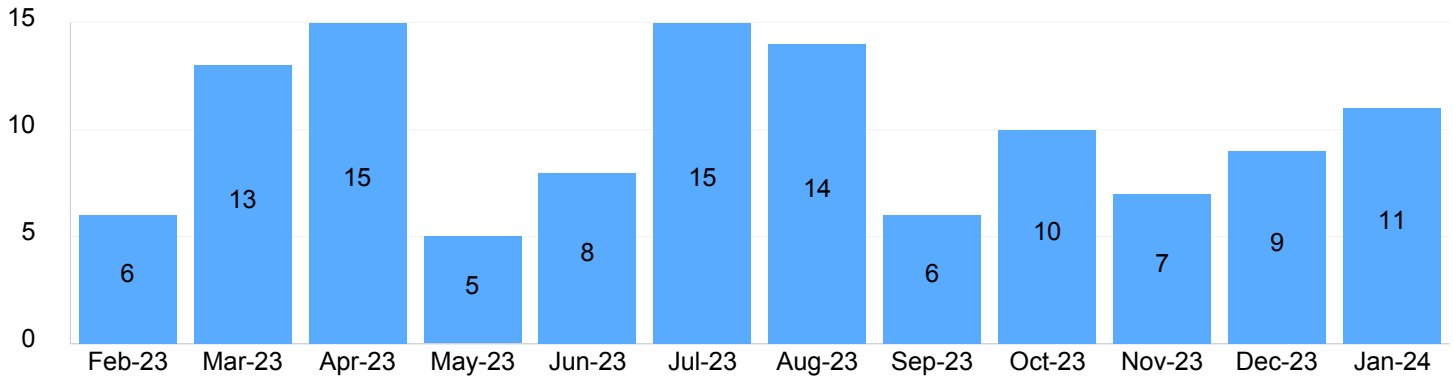
10. Patient Injuries



	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Avg	Total
Total Pts Injured	9	13	15	12	13	11	22	5	21	16	12	12	13	161
Major Pt Injuries	1	2	3	1	1	1	6	1	5	5	5	1	3	32
Patient Injury Rate	0.16	0.29	0.44	0.15	0.15	0.14	0.82	0.14	0.67	0.68	0.65	0.13	0.37	0.38

*Injury is broadly defined to include any type of injuries regardless of the cause or severity level. The total number of patients injured represents all of the reported injuries including minor injuries treated with first aid alone. However, the patient injury rate considers only the number of patient injuries that required treatment for minor injuries based on the NRI definition. The patient injury rate is the number of 'major' patient injuries per every 1000 inpatient days.

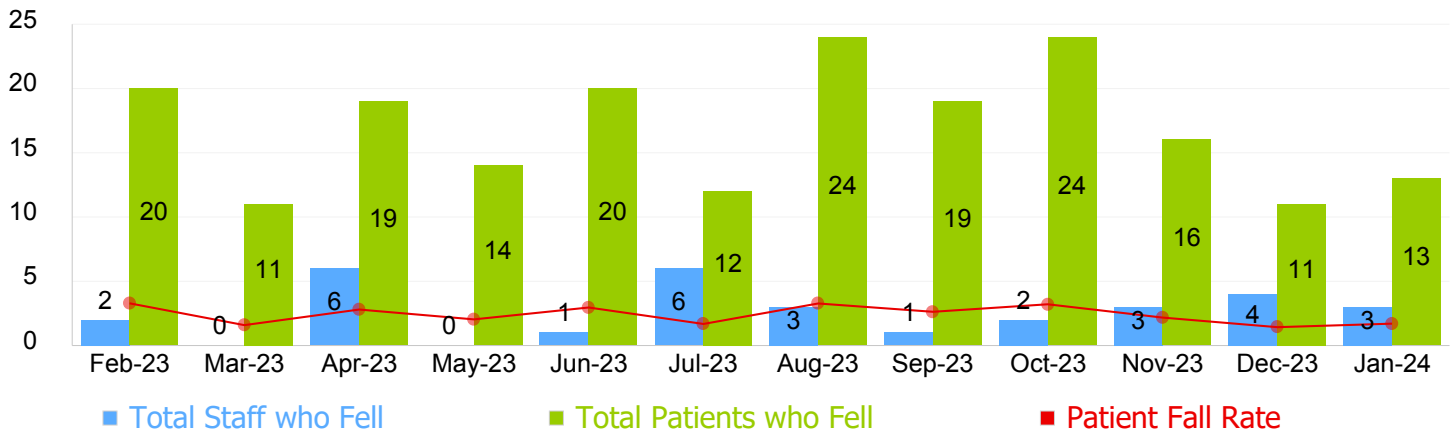
11. Staff Injuries



	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Avg	Total
# of Staff Injured	6	13	15	5	8	15	14	6	10	7	9	11	10	119

*Injury is broadly defined to include any type of injuries regardless of the cause or severity. The total number of staff injured represents all of the reported staff injuries including treatment for minor injuries.

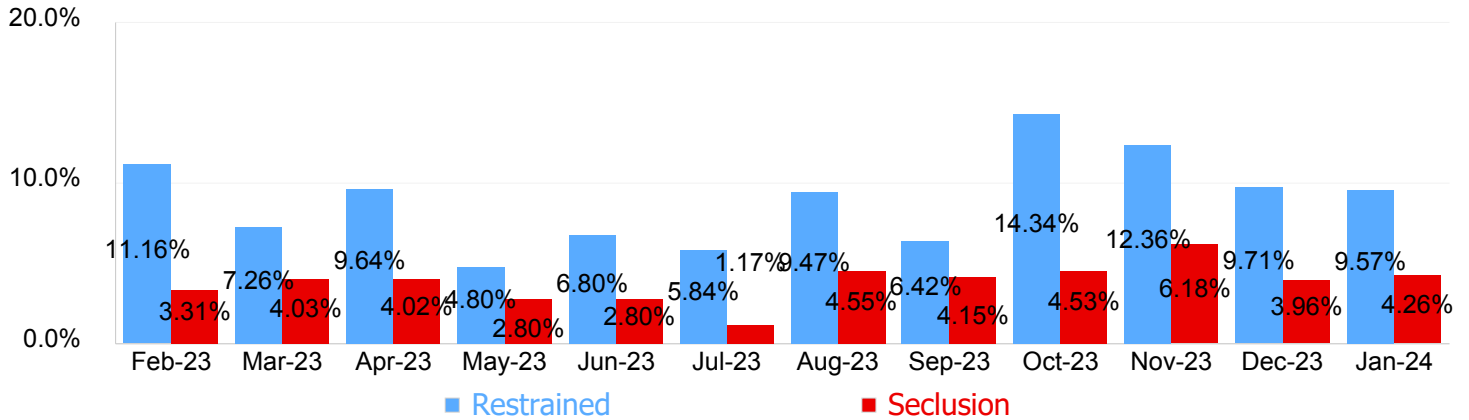
12. Patient and Staff Falls



	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Avg	Total
Total Staff who Fell	2	0	6	0	1	6	3	1	2	3	4	3	3	31
Total Patients who Fell	20	11	19	14	20	12	24	19	24	16	11	13	17	203
Patient Fall Rate	3.29	1.59	2.80	2.03	2.96	1.68	3.27	2.63	3.21	2.18	1.43	1.70	2.40	2.38

* The patient fall rate is the number of patient falls per every 1000 inpatient days.

13. Percent of Patients Restrained or Secluded



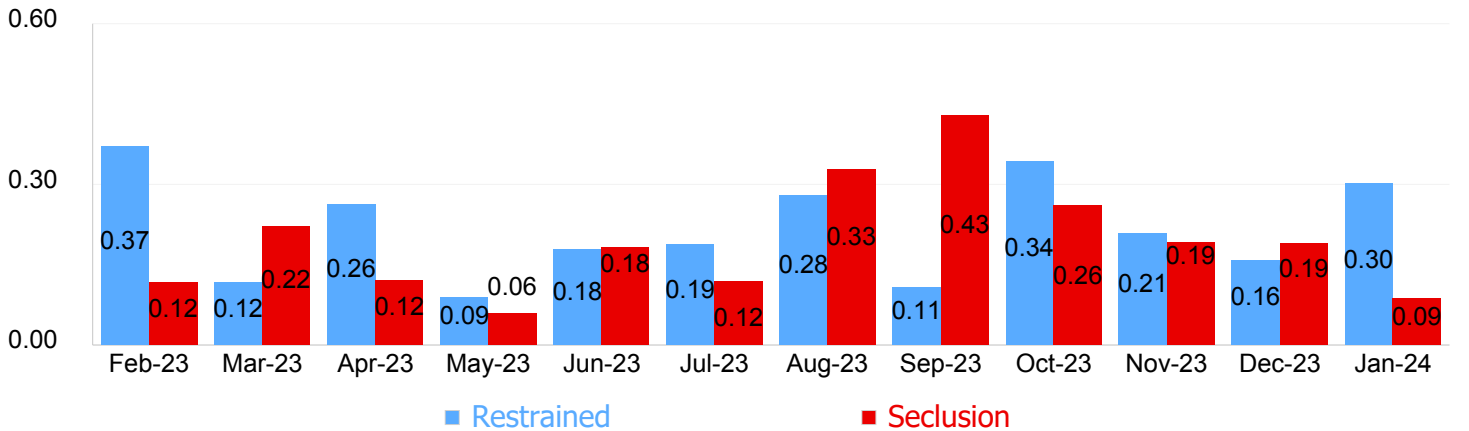
	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Avg
Seclusion	3.3%	4.0%	4.0%	2.8%	2.8%	1.2%	4.5%	4.2%	4.5%	6.2%	4.0%	4.3%	3.8%
Restraint	11.2%	7.3%	9.6%	4.8%	6.8%	5.8%	9.5%	6.4%	14.3%	12.4%	9.7%	9.6%	8.9%
Restrained Patients	27	18	24	12	17	15	25	17	38	34	27	27	23
Secluded Patients	8	10	10	7	7	3	12	11	12	17	11	12	10
Restraint Events	54	33	53	19	29	23	50	35	72	49	50	53	43
Seclusion Events	10	25	14	8	16	12	34	35	29	24	19	14	20

As of January 2022, the National Public Rates (NPR) Weighted Averages are as follows: % of Patients Restrained NPR = 5.768 and the % of Patients Secluded NPR = 2.445.

Percent of unique patients who were restrained at least once and percent of unique patients who were secluded at least once. The denominator includes all individuals who were served in care 1+ day during month.

***As of May 2019, SEH refined the logic of this calculation to count patients who were restrained via a physical hold and a mechanical restraint only once. Previous logic counted the same person twice if they received both a physical hold and mechanical restraint in the same month.

14. Restraint Hours Rate & Seclusion Hours Rate



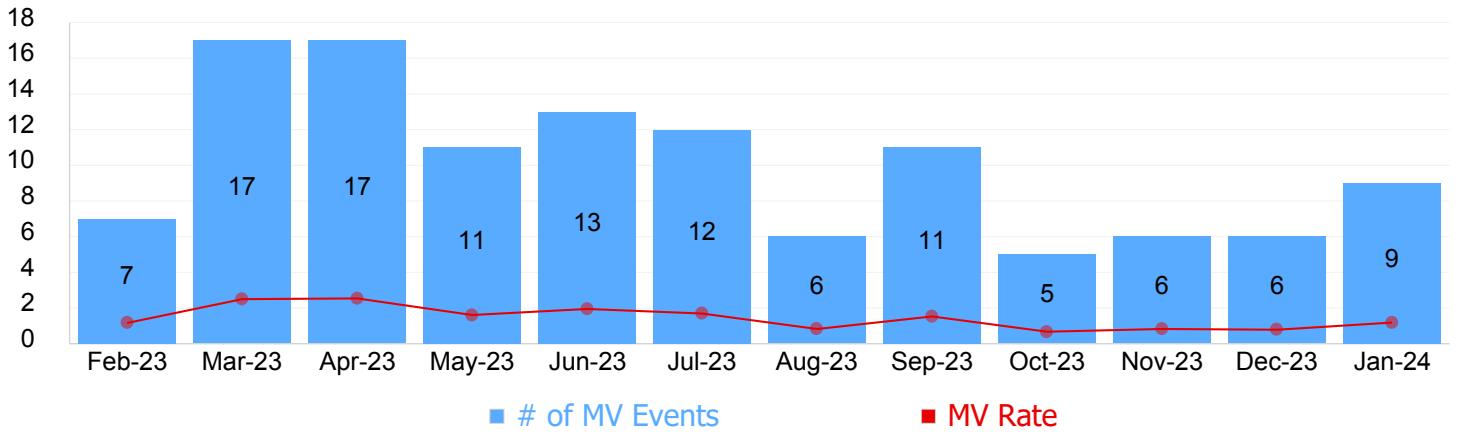
Event Type	Hour Rate												Avg
	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	
Restraint	0.37	0.12	0.26	0.09	0.18	0.19	0.28	0.11	0.34	0.21	0.16	0.30	0.22
Seclusion	0.12	0.22	0.12	0.06	0.18	0.12	0.33	0.43	0.26	0.19	0.19	0.09	0.19

As of January 2022, the National Public Rates (NPR) Weighted Averages are as follows: Restraint Hours Rate NPR = 0.779 and the Seclusion Hours Rate NPR = 0.332.

* Restraint/Seclusion Hours Rate: Number of hours spent in restraint/seclusion for every 1000 inpatient hours.

** The duration of each physical hold event is counted as 1 minute as a physical hold is ordered and used only as a temporary intervention that lasts less than a minute to break up any physical conflicts or to administer emergency medications.

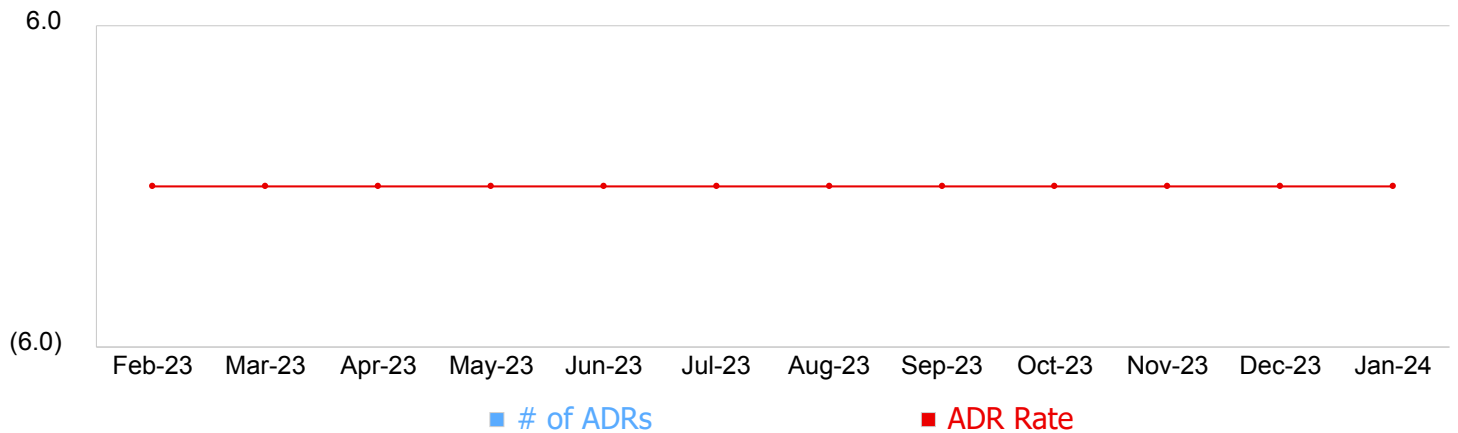
15. Reported Medication Variance Events & Rate



	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Avg	Total
# of MV Events	7	17	17	11	13	12	6	11	5	6	6	9	10	120
MV Rate	1.17	2.50	2.54	1.61	1.95	1.69	0.83	1.53	0.68	0.83	0.79	1.19	1.44	17.30

* MV Rate: Number of reported medication variance events that occurred for every 1000 inpatient days.

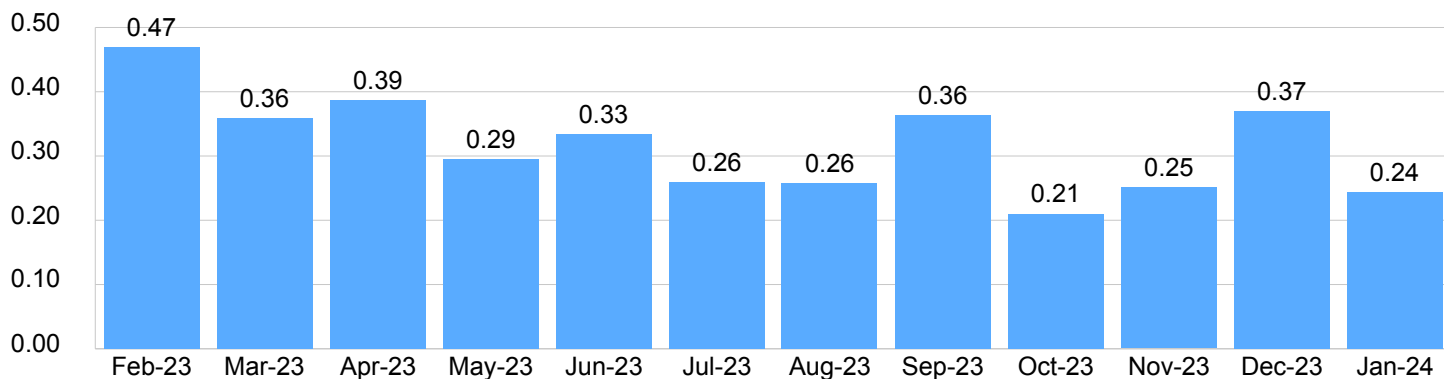
16. Reported Adverse Drug Reactions & Rate



(1)	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Avg	Total
NumADRs	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ADR Rate	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	--

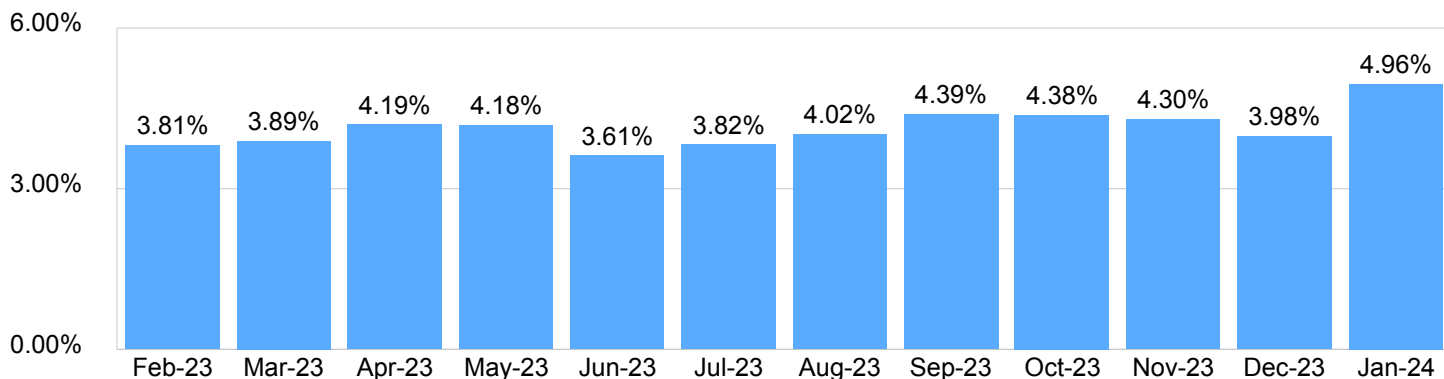
* ADR Rate: Number of reported adverse drug reaction events that occurred for every 1000 inpatient days.

17. Percent of Missing Documentation on Med-Administration



Event Type	Rate												Avg
	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	
PercOfMissingDocumentation	0.47	0.36	0.39	0.29	0.33	0.26	0.26	0.36	0.21	0.25	0.37	0.24	0.32

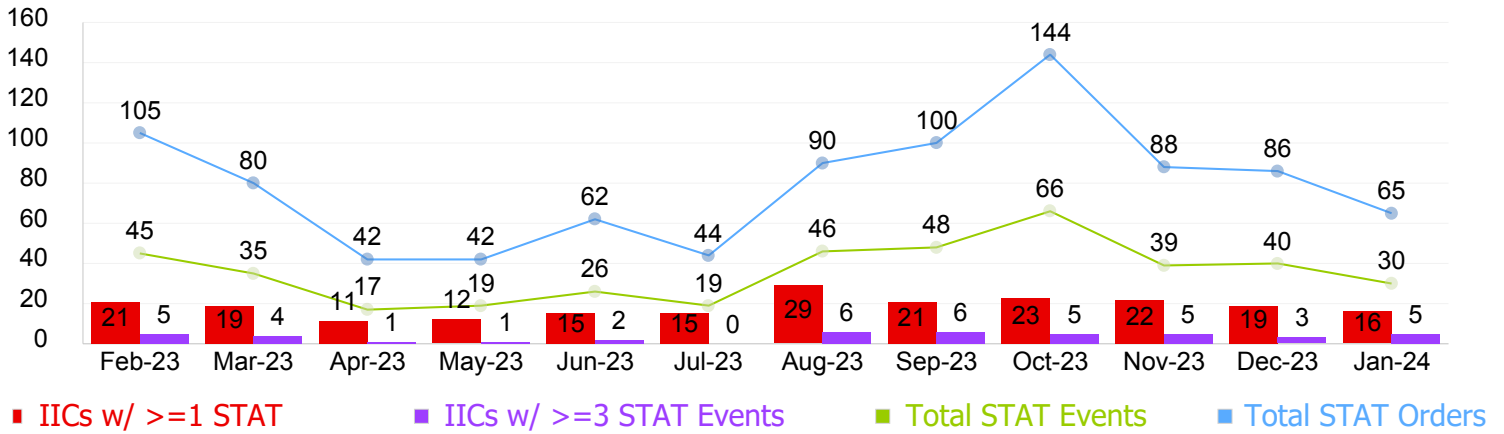
18. Medication Refusal Rate



	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Avg
Medication Refusal Rate	3.81	3.89	4.19	4.18	3.61	3.82	4.02	4.39	4.38	4.30	3.98	4.96	4.13

* Medication Refusal Rate: the number of refused medication doses divided by the total number of doses scheduled for administration.

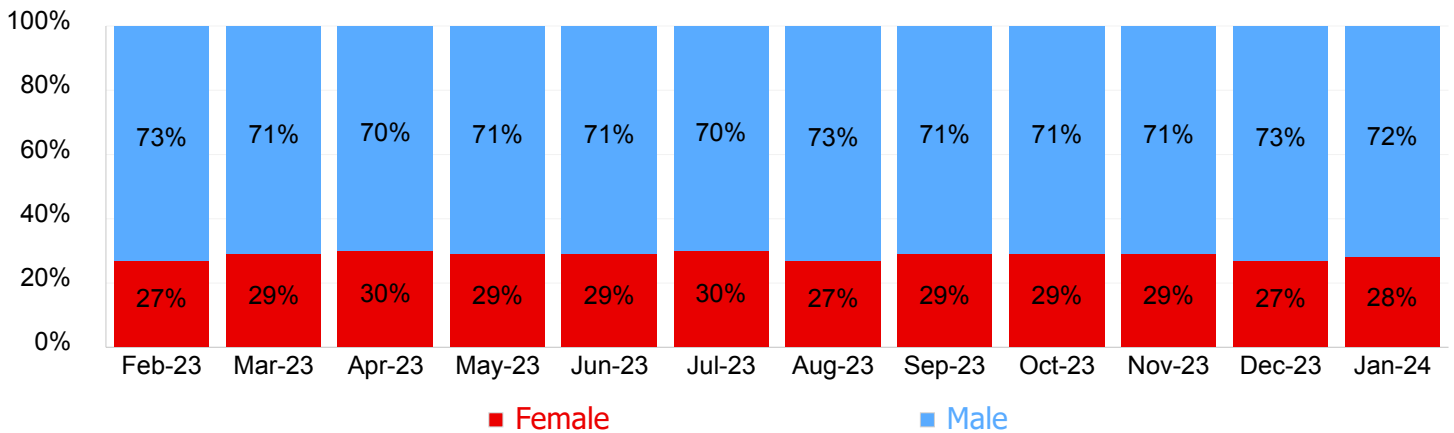
19. Number of STAT Events and Individuals Involved



	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Avg	Total
IICs w/ >=1 STAT	21	19	11	12	15	15	29	21	23	22	19	16	19	223
IICs w/ >=3 STAT Events	5	4	1	1	2	0	6	6	5	5	3	5	4	43
Total STAT Events	45	35	17	19	26	19	46	48	66	39	40	30	36	430
Total STAT Orders	105	80	42	42	62	44	90	100	144	88	86	65	79	948

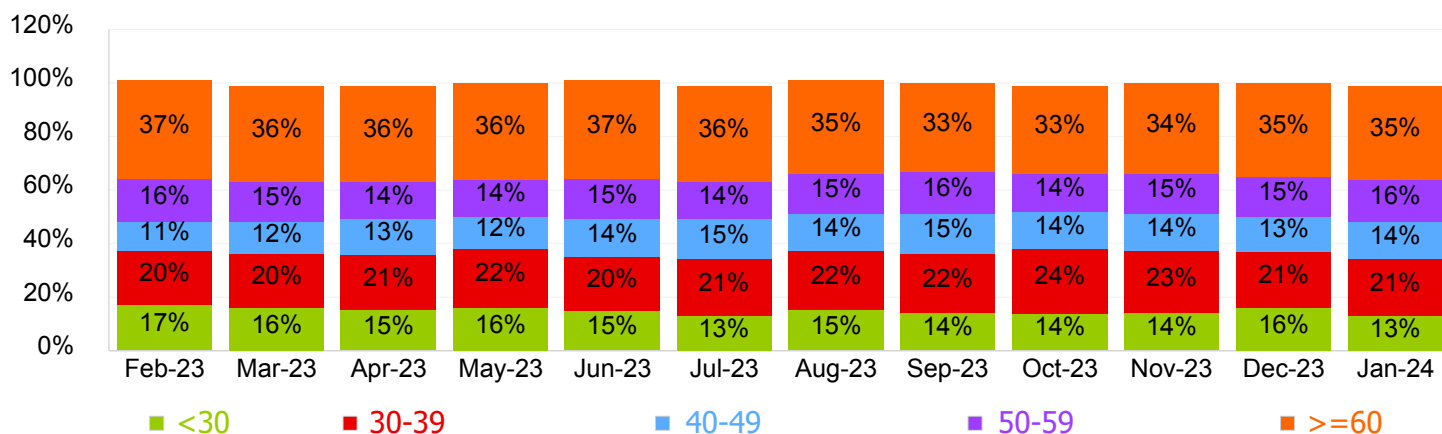
* A STAT event is an emergency medication prescribed and administered to a person involuntarily.

20. Demographics - Trend of Gender Distribution



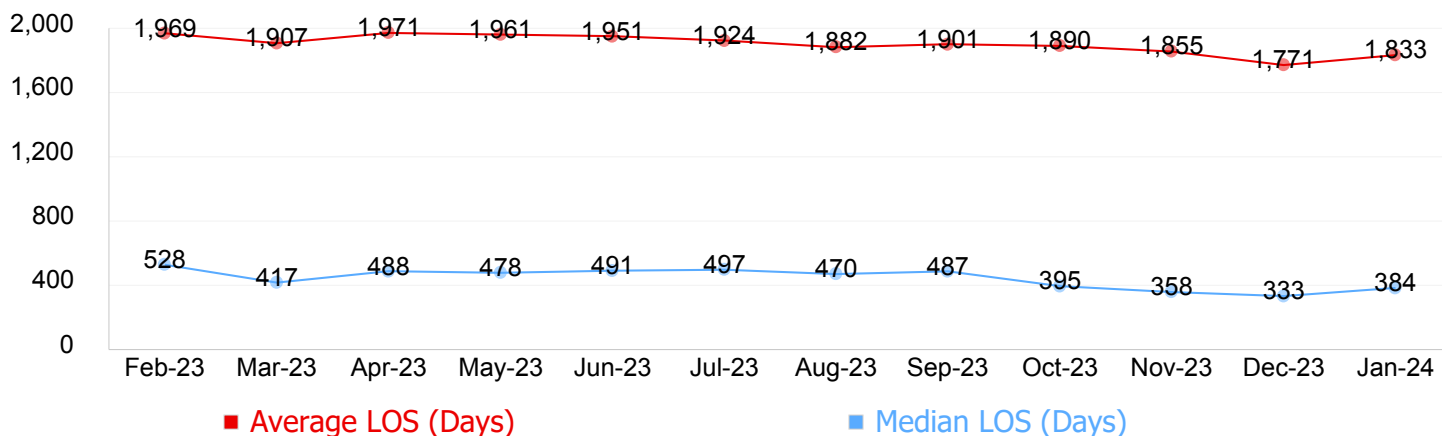
Gender	Rate												Avg
	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	
Female	27%	29%	30%	29%	29%	30%	27%	29%	29%	29%	27%	28%	29%
Male	73%	71%	70%	71%	71%	70%	73%	71%	71%	71%	73%	72%	71%

21. Demographics - Trend of Age Distribution



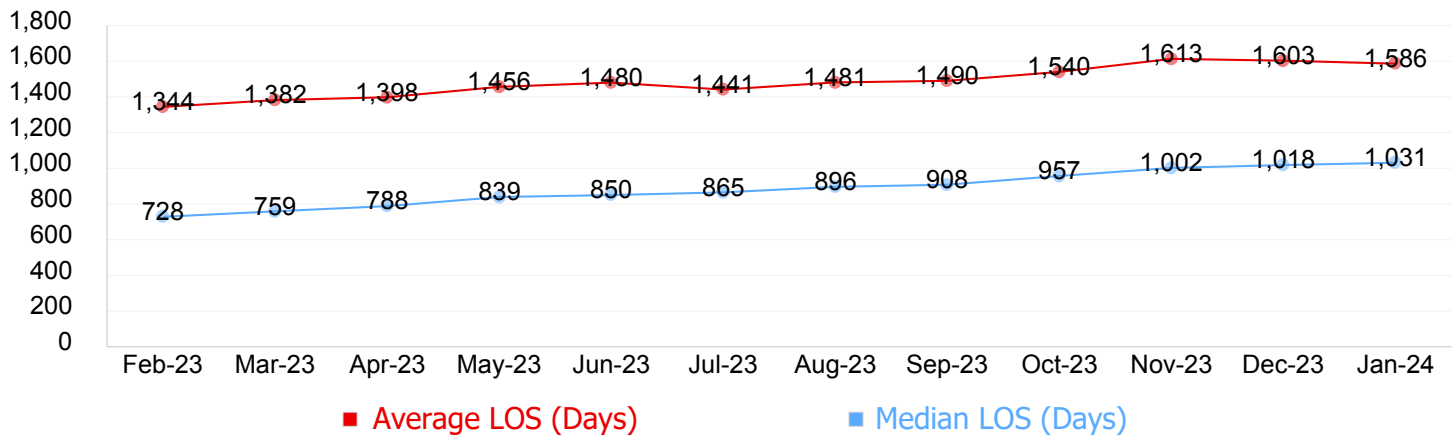
Age Group	Rate												Avg
	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	
<30	17%	16%	15%	16%	15%	13%	15%	14%	14%	14%	16%	13%	15%
30-39	20%	20%	21%	22%	20%	21%	22%	22%	24%	23%	21%	21%	21%
40-49	11%	12%	13%	12%	14%	15%	14%	15%	14%	14%	13%	14%	13%
50-59	16%	15%	14%	14%	15%	14%	15%	16%	14%	15%	15%	16%	15%
60+	37%	36%	36%	36%	37%	36%	35%	33%	33%	34%	35%	35%	35%

22. Length of Stay - Average and Median Length of Stay for Individuals in Care



Type	Individuals In Care											
	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24
Average LOS	1,969	1,907	1,971	1,961	1,951	1,924	1,882	1,901	1,890	1,855	1,771	1,833
Median LOS	528	417	488	478	491	497	470	487	395	358	333	384

23. Length of Stay - Length of Stay for Individuals in Care with Civil Legal Status



Type	Civil											
	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24
Average LOS	1,344	1,382	1,398	1,456	1,480	1,441	1,481	1,490	1,540	1,613	1,603	1,586
Median LOS	728	759	788	839	850	865	896	908	957	1,002	1,018	1,031

24. Major Unusual Incidents by Incident Location/Unit

Category	Metrics	Patient Counts												Total	Avg	
	Incident Location	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24			
Aggressive Behavior	Total	51	45	60	45	41	47	56	70	103	69	61	67	715	60	
	1A		2	1	1		1	4	1		1	1	3	15	2	
	1B	4		1		1		1	1	1	1	1	1	12	1	
	1C	8	8	19	4	4	5	7	8	25	7	10	13	118	10	
	1D	5	3	6	7	13	4	4	8	21	8	11	5	95	8	
	1E	6	2	4							2	3		18	3	
	1F	5	12	4	7	3	4	8	7	15	20	10	24	119	10	
	1G	2	4			1	2	4	1			4	4	5	27	3
	2A		3	3	2	1	3		5	2	1	2	2	24	2	
	2B	1		1	5	8	4	11	10	3	8	11	4	66	6	
	2C	9	3	10	3	2	2	4	8	4	4	1	2	52	4	
	2D	2	2	5	3	5	12	2	6	8	6	1	5	57	5	
	Other	8	6	5	10	1	5	6	8	7	6	9	1	72	6	
	TLC-Intensive			1		2	5	4	4	6				22	4	
	TLC-Transitional	1			3			1	3	9			1	18	3	
Fall	Total	19	10	18	13	15	15	20	18	22	20	10	15	195	16	
	1A	1	1	2		1		2	1		2			10	1	
	1B	4		2	2	3	2	2	4	8	4	3	2	36	3	
	1C			6					2	4	1	1		14	3	
	1D		1			4	3		1		2			11	2	
	1E	1		1			3	4		2		1	1	13	2	
	1F	2	1	2	1	1				1	2	1	3	14	2	
	1G	3				1					1		1	6	2	
	2A	1	1		1	3	1		1	1	1		1	11	1	
	2B		2		3	2		1	2		1	3	2	16	2	
	2C	1	1	1			2	2	2		3			12	2	
	2D	4	2	2	1		3	6	3	4	1		3	29	3	
	Other	1	1	1	1		1	3	2	2	1	1	2	16	1	
	TLC-Intensive										1			1	1	
	TLC-Transitional	1		1	4									6	2	
Physical Assault	Total	26	29	26	20	28	24	43	47	44	37	30	25	379	32	
	1A		3	2	1	1			1				1	9	2	
	1B	2		3	1		1	3	1	1		1	1	14	2	
	1C	4	1	6	1	1	3	2	9	10	4	5	3	49	4	
	1D	3	4	2	1	13	3	1	2	2	5	3	1	40	3	
	1E	5	3	1		3	2	5	4	2	1	1	1	28	3	
	1F	6	13	4	10	1	1	5	1	7	9	2	10	69	6	
	1G	3	1		2						3		2	11	2	
	2A			2			1	1	1			3		8	2	
	2B	1	2	1	1	1		13	9		4	1		33	4	
	2C		2	1	3	2	3	2	6	3	6	2	2	32	3	
	2D	1		4		6	9	3		2	1	2	3	31	3	
	Other	1						6	10	7	4	8	1	37	5	
	TLC-Intensive						1	1	1	5				8	2	
	TLC-Transitional							1	2	5		2		10	3	
Physical Injury	Total	14	15	19	10	14	16	23	9	14	21	13	14	182	15	
	1A			1	1			1	1				1	5	1	
	1B	2	1	1			2		1			1	1	9	1	
	1C	1	2	8	1		2	2		4	2	1	1	24	2	
	1D	1	1	1	1	8	3	3	1			2	1	22	2	
	1E	1	1			2	2	4	1	1			1	13	2	
	1F	2	6	2	2	2		3		4	8	2	2	33	3	
	1G	2			2						2		1	7	2	
	2A	1		1	1		1							4	1	
	2B		2		1			1	2				1	7	1	

Category	Metrics	Patient Counts												Total	Avg
		Incident Location	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23		
Physical Injury	2C	1	1	3		1		1			5		1	13	2
	2D	3	1			1	4	4		2		1	1	17	2
	Other			1			2	4	2	1	3	4	3	20	3
	TLC-Intensive								1	2	1			4	1
	TLC-Transitional			1	1							2		4	1
Psych Emergency	Total	41	39	44	28	29	27	55	59	78	56	47	57	560	47
	1A							3	1				2	6	2
	1B			1	1					1			1	4	1
	1C	10	5	16	2	3	7	5	9	17	7	10	13	104	9
	1D	3	4	7	6	11	3	4	7	18	5	10	6	84	7
	1E	9	3	2		2	1	2	2	2	1	1	1	26	2
	1F	9	19	6	8	2	3	7	2	10	22	9	23	120	10
	1G	3	1	1	2			2			2	2	3	16	2
	2A	1	1	3			1	1	1					8	1
	2B		1		1	6		15	13	1	5	4	1	47	5
	2C	1	1	4			1	5	6	4	7	2	2	33	3
	2D		2	1	2	5	9	1	2	2	3	2	2	31	3
	Other	5	2	2	5		1	6	12	7	4	7	2	53	5
	TLC-Intensive			1			1	3	3	7				15	3
	TLC-Transitional				1			1	1	9			1	13	3
	Total Unusual Incidents	Total	131	106	128	100	103	105	145	151	190	151	114	133	1,557
1A		4	7	8	4	3	1	7	6		4	2	4	50	5
1B		10	4	7	7	8	6	8	9	12	10	3	4	88	7
1C		18	12	30	7	5	9	12	21	41	15	19	23	212	18
1D		10	10	10	9	29	11	11	10	25	14	15	9	163	14
1E		13	5	5		5	6	10	5	6	4	1	4	64	6
1F		17	28	11	19	7	7	13	9	29	37	16	35	228	19
1G		7	6	3	2	2	2	4	1		8	4	9	48	4
2A		4	5	6	6	5	8	4	7	6	3	7	4	65	5
2B		4	5	4	9	12	4	27	22	3	14	15	11	130	11
2C		16	8	15	7	5	9	10	16	8	15	5	5	119	10
2D		7	5	14	5	12	26	9	8	12	8	3	12	121	10
Other		17	10	13	16	8	8	22	24	22	17	21	12	190	16
TLC		4	1	2	9	2	8	8	13	26	2	3	1	79	7