## **JUSTIS Accomplishments - 2002**

The following Annual Report was provided the Criminal Justice Coordinating Council (CJCC) by the Information Technology Advisory Committee (ITAC) to update the CJCC on the progress made in the development of the District of Columbia integrate justice information system, JUSTIS.

## **JUSTIS Annual Report**

The District of Columbia integrated justice information system, JUSTIS, has been developed through a series of manageable steps, the last of which, Phase 3, was completed this month. The development of JUSTIS has been managed and controlled by the Information Technology Advisory Committee (ITAC), a CJCC standing committee serving as the JUSTIS "Board of Directors." The ITAC hired an Information Technology Liaison Officer (ITLO) to serve as the motivator, facilitator, and manager of system development.

The ITAC and the ITLO documented a vision for an information system for the justice community in the District of Columbia and identified a model that met the vision's goals and objectives. The ITAC has moved in just two years beyond a vision, beyond the planning mode, to the development and implementation of an integrated justice information system with the following participating agencies both accessing and contributing data for the benefit of the entire DC justice community:

- Superior Court of the District of Columbia
- Office of Corporation Counsel
- Metropolitan Police Department
- Pretrial Services Agency
- Court Services and Offender Supervision Agency
- District of Columbia Department of Corrections
- Office of the United States Attorney for the District of Columbia
- Public Defender Service
- United States Parole Commission
- Department of Human Services' Youth Services Administration
- DC Department of Motor Vehicles
- Child and Family Services Agency
- United States Probation Department

Access by allied justice agencies within the District has been approved by the ITAC and will be actively pursued as this latest phase of development ends. The newest non-ITAC JUSTIS user is the U.S. Department of State. Thirty-two additional DC law enforcement agencies will be invited to share those portions of JUSTIS data authorized by the data contribution agencies. Interest in access has been expressed by both Maryland and Virginia judicial and executive department agencies.

The JUSTIS facility is supporting the sharing of data in ways never before possible with agencies that never before could access, much less find, critical offender data. The goal of JUSTIS is to provide timely, accurate and complete data that allows justice officials to make better-informed decisions.

The JUSTIS program is certainly perceived to be valuable. The Mayor of the District of Columbia, the Deputy Mayor for Public Safety and Justice, the Chief Judge of the Superior Court for the District of Columbia and the Chief Technology Officer for the District of Columbia each see the system as beneficial to the over-all improvement of the quality of justice services in the District. The Mayor has suggested it as a model to be considered for Homeland Security. The Deputy Mayor has shared the potential of JUSTIS as a model for the programmatic "families" of the other Deputy Mayors. The Chief Judge has written Special Orders to make the system even more accessible to special purpose users such as those in juvenile justice. The Chief Technology Officer has contributed funding and shared news of the system to both television and news media so that citizens are informed of the progress being made.

Our users and agency representatives participated in four separate Joint Application Development (JAD) sessions. In these sessions the users gave direction to our contractors as they designed the concept and then the detailed specification for each of the three major new functionalities. Part of the continuous evaluation process was to bring the final specifications; documentation and a working model back to the JAD group for their detailed review and acceptance. Their positive evaluation and unanimous acceptance was the final evaluation prior to implementation. Following implementation, but prior to release to the entire user community, the groups were again shown each final product for comment and acceptance.

The Information Technology Advisory Committee (ITAC) evaluated every project at several steps. The initial review was when each concept was presented for discussion and review as a Statement of work (SOW) by the Information Technology Liaison Officer (ITLO). The ITAC then reviewed and each resulting proposal. Following the JAD evaluations by users, each product was bought before the ITAC. The ITAC was shown the model that was the result from each JAD. Lastly, after implementation, each product was brought to the ITAC for the concluding, final review and acceptance.

The major accomplishments of the JUSTIS program for 2002 include:

Accomplishment: Core Data Transfer (CDT)

Opportunity: - All agencies may have all arrest data automatically delivered to

their system

- All agencies / users can have listings of up to 15 days worth of

arrest data in five different formats upon inquiry

challenges: - Agencies must decide how to best manage this resource			
Accomplishment:	Data Quality Alliance (DQA)		
Opportunity:	- All users have fully automated tool to identify and report error and inconsistencies to "owner" agencies		
	- All owner agencies can examine reports, contact user, record actions		
	- All activities are available in a permanent history with each record		
	- CJCC and ITAC have access to Evaluation & Review Tool		
Challenges:	- Agencies must assign a Data Quality Alliance team member		
Accomplishment:	Tracking Number Centrally Implemented (TRK)		
Opportunity:	<ul><li>A single access number is available for all agency records</li><li>All portions of a criminal justice cycle can be tied together</li></ul>		
Challenges:	- Agencies need to accept arrest data (TRK) and make it part of their normal data contribution		
Accomplishment:	DC Superior Court Juvenile Data Availability		
Opportunity:	- Agencies serving and protecting children have greater access data from which to make better-informed decisions		
Challenges:	- To further expand juvenile community data access / sharing		
Accomplishment:	DC DMV Availability		
Opportunity:	- Greater access avenues to DMV data		
Challenges:	- None		
Accomplishment:	Public Access – "I Want to Know" / "Yo Quiero Sab		
Opportunity:	<ul><li>Tangible benefits to citizens from JUSTIS investment</li><li>Bilingual access</li><li>ADA standards met</li></ul>		

Challenges: - Maintenance **Notification Specification** Accomplishment: Opportunity: - ITAC can make informed GO / NO GO decision Challenges: - If GO, then acquire funding and agency involvement ..... Accomplishment: **Special Order** - Establish / Strengthen foundation for sharing juvenile data Opportunity: among authorized agencies through use of JUSTIS Challenges: - None ..... Accomplishment: **Juvenile Inquiry Tool** Opportunity: - To offer juvenile data community a more individualized inquiry method - Provide visual confirmation of application of security and access rules and recognition of laws Challenges: - none Accomplishment: **Mug Shots** Opportunity: - Greater avenues of access to arrest mug shots by all agencies Challenges: - None **Secure Internet Access** Accomplishment: Opportunity: - Expansion to all authorized criminal justice agencies within the District of Colombia, whether or not they are directly connected to the DC WAN - Successful access by US Department of State – Diplomatic Security and U.S. Probation

- Secure means Secure; the maze created between VPN's,

Challenges:

firewalls, tokens,	special comn	nunications	equipment,
require careful pla	anning and pr	recise coordi	ination

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Accomplishment: All New Documentation

Opportunity: - All JUSTIS documentation is "up to the minute"

Challenges: - Doing as well in the future

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Accomplishment: Website & News Updates

Opportunity: - All links are valid and the news is as fresh as possible

Challenges: - Agency – report / update new on individual JUSTIS agency

pages

- JUSTIS – maintain up to date pages & provide for Web Master

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Accomplishment: New JUSTIS Blue Print

Opportunity: - Provides vehicle for concurrence on the future of JUSTIS and

road map to accomplish each objective

Challenges: - Secure funding

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Accomplishment: Child and Family Services Agency Access

Opportunity: - Greater avenues of access to the authorized juvenile support

agencies

-Improved opportunities for a community of common interests to

to work more closely

Challenges: - Project within 3 weeks of completion

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Accomplishment: U.S. Probation Officer Data Contribution

Opportunity: - Increases the access to information for the entire DC justice

community

- Provides great avenues of access to USPO data

Challenges: - Project within 3 weeks of completion

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Accomplishment: Next Step Project

Opportunity: - Address difficult subject – expansion of participating agency data

contributions

- Conduct roundtables and JAD sessions, increase awareness

Challenges: - Agency CEO's direct endorsement and support of results

These were the basic goals and the primary thrust of the JUSTIS Phase 3 program for 2002. These accomplishments added basic services and routines never before provided to justice agencies within the District of Columbia. They represent not only the literal work products and accomplishments, but also the more intrinsic success through the collaboration of all the primary justice agencies in the city: executive agencies at city and

federal levels, judicial, and independent agencies.

The future developments for JUSTIS will be discussed and refined within the Information Technology Advisory Committee (ITAC), under the leadership of the co-chairs, Chief Judge Rufus King III and Judge Brook Hedge. The final documentation of the future of JUSTIS will be found in the JUSTIS Blueprint, to be published in January 2003. The first cut of priorities for the future of JUSTIS is seen on the chart below.

## JUSTIS Continued Implementation Prioritization List

	Hig	High Lowest						
ighest		A Required / System Life Cycle		B Realistically Achievable	C Vision Oriented			
	1	Mission Critical Commitments	1-A-1 JUSTIS Staffing		1-C-1 System Continuity			
	2	Increased Functionality	2-A-1 Second Chance Data Contribution 2-A-2 DMV Vehicle Data 2-A-3 Core Data Transfer for Courts 2-A-4 Warrant Status File 2-A-5 Notification System		2-C-1 Core Data Transfer Statistical Server 2-C-2 PD163 2-C-3 Soundex			
owest.	3	Systematic Expansion	3-A-1 SystemPerformance	3-B-1 1997 Police Coordination Act Agencies 3-B-2 District Court 3-B-3 Insterstate CICC Access 3-B-4 Insterstate Query 3-B-5 Federal Public Defender	3-G-1 BOP 3-G-2 NCIC/NLETS			

The JUSTIS requirements for the next year center on the elemental; reality dictates staffing to protect our investment and funding to pursue the future. A "cusp" is the point of a curve at which the generating point stops and reverses its motion. JUSTIS is on the cusp of establishment or extinction. To proceed with staff and funding will

establish JUSTIS as a fundamental, core participant in the DC justice process. To do otherwise allows JUSTIS to join other infamous District efforts of the past.