



iPhone 4

Important Product
Information Guide

This *Important Product Information Guide* contains safety and handling, regulatory, software license, and warranty information for iPhone.

Look for recycling, disposal, and other environmental information in the *iPhone User Guide* at: support.apple.com/manuals/iphone



To avoid injury, read all operating instructions and the following safety information before using iPhone. For detailed operating instructions, read the *iPhone User Guide* on your iPhone by visiting help.apple.com/iphone or using the iPhone User Guide bookmark in Safari. For downloadable versions of the latest *iPhone User Guide* and this *Important Product Information Guide*, visit: support.apple.com/manuals/iphone

Important Safety and Handling Information

WARNING: Failure to follow these safety instructions could result in fire, electric shock, or other injury or damage to iPhone or other property.

Carrying and Handling iPhone iPhone contains sensitive components. Do not drop, disassemble, open, crush, bend, deform, puncture, shred, microwave, incinerate, paint, or insert foreign objects into iPhone. Do not use iPhone if it has been damaged—for example, if iPhone is cracked, punctured, or damaged by water.

The front and back covers of iPhone are made of glass. This glass could break if iPhone is dropped on a hard surface or receives a substantial impact or is crushed, bent, or deformed. If the glass chips or cracks, do not touch or attempt to remove the broken glass. Stop using iPhone until the glass is replaced by Apple or an Apple Authorized Service Provider. Glass cracked due to misuse or abuse is not covered under the warranty.

If you are concerned about scratching or abrasion, you can use one of the many cases sold separately.

Keeping the Outside of iPhone Clean Clean iPhone immediately if it comes into contact with any contaminants that may cause stains, such as ink, dyes, makeup, dirt, food, oils, and lotions. To clean iPhone, unplug all cables and turn off iPhone (press and hold the Sleep/Wake button, and then slide the onscreen slider). Then use a soft, slightly damp, lint-free cloth. Avoid getting moisture in openings. Don't use window cleaners, household cleaners, aerosol sprays, solvents, alcohol, ammonia, or abrasives to clean iPhone. The front and back glass surfaces have an oleophobic coating. To remove fingerprints, simply wipe these surfaces with a soft, lint-free cloth. The ability of this coating to repel oil will diminish over time with normal usage, and rubbing the screen with an abrasive material will further diminish its effect and may scratch the glass.

Avoiding Water and Wet Locations Do not use iPhone in rain, or near washbasins or other wet locations. Take care not to spill any food or liquid on iPhone. In case iPhone gets wet, unplug all cables, turn off iPhone (press and hold the Sleep/Wake button, and then slide the onscreen slider) before cleaning, and allow it to dry thoroughly before turning it on again. Do not attempt to dry iPhone with an external heat source, such as a microwave oven or hair dryer. Damage to iPhone caused by contact with liquid is not covered under the warranty.

Repairing or Modifying iPhone Never attempt to repair or modify iPhone yourself. iPhone does not contain any user-serviceable parts, except for the SIM card and SIM tray. Disassembling iPhone, including the removal of external screws and back cover, may cause damage that is not covered under the warranty. Service should only be provided by Apple or an Apple Authorized Service Provider. If you have questions, contact Apple or an Apple Authorized Service Provider. For service information, go to: www.apple.com/support/iphone/service/faq

Battery Replacement Do not attempt to replace the rechargeable battery in iPhone yourself. The battery may only be replaced by Apple or an Apple Authorized Service Provider. For more information about battery replacement service, go to: www.apple.com/support/iphone/service/battery

Charging iPhone To charge iPhone, only use the Apple Dock Connector to USB Cable with an Apple USB Power Adapter or a high-power USB port on another device that is compliant with the USB 2.0 or 1.1 standard, another Apple-branded product or accessory designed to work with iPhone, or a third-party accessory certified to use the Apple "Works with iPhone" or "Made for iPhone" logo.

Read all safety instructions for any products and accessories before using with iPhone. Apple is not responsible for the operation of, or any damage caused by, third-party accessories or their compliance with safety and regulatory standards.

When you use the Apple USB Power Adapter to charge iPhone, make sure that the power adapter is fully assembled before you plug it into a power outlet. Then insert the Apple USB Power Adapter firmly into the power outlet. Do not connect or disconnect the Apple USB Power Adapter with wet hands.

The Apple USB Power Adapter may become warm during normal use. Always allow adequate ventilation around the Apple USB Power Adapter and use care when handling. Unplug the Apple USB Power Adapter if any of the following conditions exist:

- The power cord or plug has become frayed or damaged.
- The adapter is exposed to rain, liquid, or excessive moisture.
- The adapter case has become damaged.
- You suspect the adapter needs service or repair.
- You want to clean the adapter.

Avoiding Hearing Damage Permanent hearing loss may occur if the receiver, earbuds, headphones, speakerphone, or earpieces are used at high volume. Set the volume to a safe level. You can adapt over time to a higher volume of sound that may sound normal but can be damaging to your hearing. If you experience ringing in your ears or muffled speech, stop listening and have your hearing checked. The louder the volume, the less time is required before your hearing could be affected. Hearing experts suggest that to protect your hearing:

- Limit the amount of time you use the receiver, earbuds, headphones, speakerphone, or earpieces at high volume.
- Avoid turning up the volume to block out noisy surroundings.
- Turn the volume down if you can't hear people speaking near you.

For information about how to set a maximum volume limit on iPhone, see the *iPhone User Guide*.

Emergency Calls You should not rely on wireless devices for essential communications, such as medical emergencies. Use of iPhone to call emergency services may not work in all locations or all operating conditions. Emergency numbers and services vary by region, and sometimes an emergency call cannot be placed due to network availability or environmental interference. Some cellular networks may not accept an emergency call from iPhone if it does not have a SIM, if the SIM is PIN-locked, or if you have not activated your iPhone.

Driving and Riding Safely Use of iPhone alone or with headphones (even if used only in one ear) while driving a vehicle or riding a bicycle is not recommended and is illegal in some areas. Check and obey the laws and regulations on the use of mobile devices like iPhone in the areas where you drive or ride. Be careful and attentive while driving or riding a bicycle. If you decide to use iPhone while driving, keep in mind the following guidelines:¹

- **Give full attention to driving or riding and to the road.**
Using a mobile device while driving or riding may be distracting. If you find it disruptive or distracting while operating any type of vehicle, riding a bicycle, or performing any activity that requires your full attention, pull off the road and park before making or answering a call.
- **Get to know iPhone and its features such as Voice Control, Favorites, Recents, and Speaker.**
These features help you to place your call without taking your attention off the road. See the *iPhone User Guide* for more information.
- **Use a hands-free device.**
Take advantage of one of the many compatible hands-free accessories available for use with iPhone. Use of a hands-free device may be required in some areas.
- **Position iPhone within easy reach.**
Keep your eyes on the road. If you get an incoming call at an inconvenient time, let your voicemail answer it for you.
- **Try to plan calls when your car will be stationary.**
Assess the traffic before dialing, or place calls when you are not moving or before pulling into traffic.
- **Let the person you are speaking with know you are driving.**
If necessary, suspend the call in heavy traffic or hazardous weather conditions. Driving in rain, sleet, snow, ice, fog, and even heavy traffic can be hazardous.
- **Do not text, email, take notes, look up phone numbers, or perform any other activities that require your attention while driving.**
Composing or reading texts and emails, jotting down a to-do list, or flipping through your address book takes attention away from your primary responsibility, driving safely.
- **Do not engage in stressful or emotional conversations that may be distracting.**
Make people you are talking with aware you are driving and suspend conversations that have the potential to divert your attention from the road.

¹ Adapted from the CTIA-The Wireless Association® Safe Driving Tips.

Navigating Safely Do not rely on iPhone applications that provide maps, digital compass headings, orientation information, directions, or location-based navigation to determine precise locations, proximity, orientation, distance, or direction. These applications should only be used for basic navigation assistance.

Maps, directions, and location-based applications depend on data services. These data services are subject to change and may not be available in all geographic areas, resulting in maps, digital compass headings, directions or location-based information that may be unavailable, inaccurate, or incomplete.

iPhone contains an internal digital compass located in the upper-right corner of iPhone. The accuracy of digital compass headings may be negatively affected by magnetic or other environmental interference, including interference caused by the close proximity of the magnets contained in the iPhone earbuds. Never rely solely on the digital compass for determining direction. Compare the information provided on iPhone to your surroundings and defer to posted signs to resolve any discrepancies.

Do not use location-based applications while performing activities that require your full attention. For important information about driving safety, see the "Driving and Riding Safely" section. Always comply with posted signs and the laws and regulations in the areas where you are using iPhone.

For Vehicles Equipped with an Air Bag An air bag inflates with great force. Do not store iPhone or any of its accessories in the area over the air bag or in the air bag deployment area.

Seizures, Blackouts, and Eyestrain A small percentage of people may be susceptible to blackouts or seizures (even if they have never had one before) when exposed to flashing lights or light patterns such as when playing games or watching video. If you have experienced seizures or blackouts or have a family history of such occurrences, you should consult a physician before playing games (if available) or watching videos on your iPhone. Discontinue use of iPhone and consult a physician if you experience headaches, blackouts, seizures, convulsion, eye or muscle twitching, loss of awareness, involuntary movement, or disorientation. To reduce risk of headaches, blackouts, seizures, and eyestrain, avoid prolonged use, hold iPhone some distance from your eyes, use iPhone in a well-lit room, and take frequent breaks.

Choking Hazards iPhone contains small parts, which may present a choking hazard to small children. Keep iPhone and its accessories away from small children.

Repetitive Motion When you perform repetitive activities such as typing or playing games on iPhone, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Take frequent breaks and if you have discomfort during or after such use, stop use and see a physician.

Potentially Explosive Atmospheres Turn off iPhone (press and hold the Sleep/Wake button, and then slide the onscreen slider) when in any area with a potentially explosive atmosphere. Do not charge iPhone, and obey all signs and instructions. Sparks in such areas could cause an explosion or fire, resulting in serious injury or even death.

Areas with a potentially explosive atmosphere are often, but not always, marked clearly. Potential areas may include: fueling areas (such as gas stations); below deck on boats; fuel or chemical transfer or storage facilities; vehicles using liquefied petroleum gas (such as propane or butane); areas where the air contains chemicals or particles (such as grain, dust, or metal powders); and any other area where you would normally be advised to turn off your vehicle engine.

Using Connectors and Ports Never force a connector into a port. Check for obstructions on the port. If the connector and port don't join with reasonable ease, they probably don't match. Make sure that the connector matches the port and that you have positioned the connector correctly in relation to the port.

Accessories and Wireless Performance Not all iPod accessories are fully compatible with iPhone. Turning on Airplane Mode on iPhone may eliminate audio interference between iPhone and an accessory. While Airplane mode is on, you cannot make or receive calls or use features that require wireless communication. Under some conditions, certain accessories may affect iPhone wireless performance. Reorienting or relocating iPhone and the connected accessory may improve wireless performance.

Keeping iPhone Within Acceptable Temperatures iPhone is designed to be operated in temperatures between 0° and 35° C (32° to 95° F) and stored in temperatures between -20° and 45° C (-4° to 113° F). Low- or high-temperature conditions might temporarily shorten battery life or cause iPhone to temporarily stop working properly. Leaving iPhone in a parked vehicle or in direct sunlight can cause iPhone to exceed these storage or operating temperature ranges. Avoid dramatic changes in temperature or humidity when using iPhone as condensation may form on or within iPhone.

When you're using iPhone or charging the battery, it is normal for iPhone to get warm. The exterior of iPhone functions as a cooling surface that transfers heat from inside the unit to the cooler air outside.

Exposure to Radio Frequency Energy iPhone contains radio transmitters and receivers. When on, iPhone receives and sends out radio frequency (RF) energy through its antennas. The iPhone cellular antenna is located at the bottom edge of iPhone, to the left of the Home button. The Wi-Fi and Bluetooth® antenna is located at the top edge of iPhone, to the right of the headset jack.

For optimal mobile device performance and to be sure that human exposure to RF energy does not exceed the FCC, IC, and European Union guidelines, always follow these instructions and precautions: When on a call using the built-in audio receiver in iPhone, hold iPhone with the dock connector pointed down toward your shoulder to increase separation from the antenna. When using iPhone near your body for voice calls or for wireless data transmission over a cellular network, keep iPhone at least 15 mm (5/8 inch) away from the body, and only use carrying cases, belt clips, or holders that do not have metal parts and that maintain at least 15 mm (5/8 inch) separation between iPhone and the body.

iPhone is designed and manufactured to comply with the limits for exposure to RF energy set by the Federal Communications Commission (FCC) of the United States, Industry Canada (IC) of Canada, and regulating entities of Japan, the European Union, and other countries. The exposure

standard employs a unit of measurement known as the specific absorption rate, or SAR. The SAR limit applicable to iPhone set by the FCC is 1.6 watts per kilogram (W/kg), 1.6 W/kg by Industry Canada, and 2.0 W/kg by the Council of the European Union. Tests for SAR are conducted using standard operating positions (i.e., at the ear and worn on the body) specified by these agencies, with iPhone transmitting at its highest certified power level in all tested frequency bands. Although SAR is determined at the highest certified power level in each frequency band, the actual SAR level of iPhone while in operation can be well below the maximum value because iPhone adjusts its cellular transmitting power based in part on proximity to the wireless network. In general, the closer you are to a cellular base station, the lower the cellular transmitting power level.

iPhone has been tested,² and meets the FCC, IC, and European Union RF exposure guidelines for cellular, Wi-Fi, and Bluetooth operation. iPhone's maximum SAR value for each frequency band is outlined below:

| Frequency Band | Body ³ | Head | FCC & IC 1g SAR Limit (W/kg) |
|----------------|-------------------|------|------------------------------|
| GSM 850 | 1.11 | 1.00 | 1.6 |
| GSM 1900 | 0.43 | 1.17 | 1.6 |
| UMTS II 1900 | 0.43 | 1.17 | 1.6 |
| UMTS V 850 | 1.11 | 1.00 | 1.6 |
| Wi-Fi | 0.07 | 0.88 | 1.6 |

| Frequency Band | Body ³ | Head | EU 10g SAR Limit (W/kg) |
|----------------|-------------------|------|-------------------------|
| EGSM 900 | 0.74 | 0.66 | 2.0 |
| GSM 1800 | 0.28 | 0.59 | 2.0 |
| UMTS I 2100 | 0.36 | 0.93 | 2.0 |
| UMTS VIII 900 | 0.74 | 0.66 | 2.0 |
| Wi-Fi | 0.05 | 0.36 | 2.0 |

iPhone's SAR measurement may exceed the FCC exposure guidelines for body-worn operation if positioned less than 15 mm (5/8 inch) from the body (e.g., when carrying iPhone in your pocket).

If you are still concerned about exposure to RF energy, you can further limit your exposure by limiting the amount of time using iPhone, since

² The device was tested according to measurement standards and procedures specified in FCC OET Bulletin 65, Supplement C (Edition 01-01) and IEEE 1528-2003, and Canada RSS 102, Issue 4, March 2010. iPhone adheres to the European Council Recommendation of 12 July 1999 on the Limitation of Exposure of the General Public to Electromagnetic Fields [1999/519/EC].

³ iPhone positioned 15 mm (5/8 inch) away from the body.

time is a factor in how much exposure a person receives, and by using a hands-free device and placing more distance between your body and iPhone, since exposure level drops off dramatically with distance.

Additional Information For more information from the FCC about exposure to RF energy, see: www.fcc.gov/oet/rfsafety

The FCC and the U.S. Food and Drug Administration (FDA) also maintain a consumer website at www.fda.gov/Radiation-EmittingProducts/RadiationEmittingProductsandProcedures/HomeBusinessandEntertainment/CellPhones/default.htm to address inquiries about the safety of mobile phones. Please check the website periodically for updates.

For information about the scientific research related to RF energy exposure, see the EMF Research Database maintained by the World Health Organization at: www.who.int/peh-emf/research/database

Radio Frequency Interference Radio-frequency emissions from electronic equipment can negatively affect the operation of other electronic equipment, causing them to malfunction. Although iPhone is designed, tested, and manufactured to comply with regulations governing radio frequency emission in countries such as the United States, Canada, the European Union, and Japan, the wireless transmitters and electrical circuits in iPhone may cause interference in other electronic equipment. Therefore, please take the following precautions:

Aircraft Use of iPhone may be prohibited while traveling in aircraft. For more information about using Airplane Mode to turn off the iPhone wireless transmitters, see the *iPhone User Guide*.

Vehicles Radio frequency emissions from iPhone may affect electronic systems in motor vehicles. Check with the manufacturer or its representative regarding your vehicle.

Pacemakers The Health Industry Manufacturers Association recommends that a minimum separation of 15 cm (6 inches) be maintained between a handheld wireless phone and a pacemaker to avoid potential interference with the pacemaker. Persons with pacemakers:

- Should *always* keep iPhone more than 15 cm (6 inches) from the pacemaker when the phone is turned on
- Should not carry iPhone in a breast pocket
- Should use the ear opposite the pacemaker to minimize the potential for interference

If you have any reason to suspect that interference is taking place, turn iPhone *off* immediately. (Press and hold the Sleep/Wake button until the red slider appears, then drag the slider.)

Hearing Aid Compatibility iPhone has been tested and rated under the American National Standard Institute (ANSI) C63.19 hearing aid compatibility standards for reduced radio frequency interference to enable acoustic coupling ("M" rating) and for inductive coupling with hearing aids operating in telecoil mode ("T" rating). Phones must be rated M3 or greater and T3 or greater to be hearing aid compatible under FCC rules.

For current iPhone hearing aid compatibility ratings, go to: www.apple.com/iphone/specs.html

iPhone may interfere with some hearing aids. Consult the hearing aid manufacturer or your physician for alternatives or remedies.

Compatibility With Other Wireless Technologies This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.
















Other Medical Devices If you use any other personal medical device, consult the device manufacturer or your physician to determine if it is adequately shielded from radio frequency emissions from iPhone.

Health Care Facilities Hospitals and health care facilities may use equipment that is particularly sensitive to external radio frequency emissions. Turn iPhone off when staff or posted signs instruct you to do so.

Blasting Areas and Posted Facilities To avoid interfering with blasting operations, turn off iPhone when in a "blasting area" or in areas posted "Turn off two-way radio." Obey all signs and instructions.

Certification and Compliance

See iPhone for the certification and compliance marks specific to that device. To view, choose Settings > General > About > Regulatory.

| | | | | | |
|---------------------------|---|--|---|---|----------------|
| Australia/ New Zealand |  | N122 Z844 | Russia |  | ME67 |
| Brazil |  |  1465-10-1993 | Taiwan |  | CCAI103G0090T9 |
| Canada | | IC ID: 579C-E2380A IC ID: 579C-E2380B | | | |
| E.U. |  |   0682  | | | |
| Japan |  |  T AD 10-0008 202 R 202XY10671311 R 202MW10671311 R 202WW10671312 R 202WW10671311 R 202GZ10671311 |  | | |
| |  |  T AD 10-0009 202 R 202XY10671321 R 202MW10671321 R 202WW10671322 R 202WW10671321 R 202GZ10671321 |  | | |

South Africa



TA-2010/956
TA-2010/957
Approved

Costa Rica

sutel
00065-2010

Mexico



Cofetel: RTIAPA 108-0752-A2

Singapore

Complies with
IDA Standards
DB00063

Argentina

CNC: 25-8540, 25-8541, 25-8542

South Korea



APA-A1332 (B)

Thailand

CLASS B
NTC ID. B38504-10-0242

United Arab
Emirates

TRA ID: 0016472/08
TA: ER0039287/10

U.S.



FCC ID: BCG-E2380A
FCC ID: BCG-E2380B

Important: Changes or modifications to this product not authorized by Apple could void the EMC and wireless compliance and negate your authority to operate the product. This product has demonstrated EMC compliance under conditions that included the use of compliant peripheral devices and shielded cables between system components. It is important that you use compliant peripheral devices and shielded cables between system components to reduce the possibility of causing interference to radios, televisions, and other electronic devices.

FCC Compliance Statement

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.

- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Canadian Compliance Statement

Complies with the Canadian ICES-003 Class B specifications. Cet appareil numérique de la Classe B est conforme à la norme NMB-003 du Canada.

This device complies with RSS 210 of Industry Canada. This Class B device meets all the requirements of the Canadian interference-causing equipment regulations. Cet appareil numérique de la Classe B respecte toutes les exigences du Règlement sur le matériel brouilleur du Canada.

This device complies with Industry Canada license exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Cet appareil est conforme aux normes CNR exemptes de licence d'Industrie Canada. Le fonctionnement est soumis aux deux conditions suivantes : (1) cet appareil ne doit pas provoquer d'interférences et (2) cet appareil doit accepter toute interférence, y compris celles susceptibles de provoquer un fonctionnement non souhaité de l'appareil.

European Union Regulatory Conformance

The equipment complies with the RF Exposure Requirement 1999/519/EC, Council Recommendation of 12 July 1999 on the limitation of exposure of the general public to electromagnetic fields (0–300 GHz). This equipment meets the following conformance standards:

EN 300 328, EN 301 489-17, EN 301 511, EN 301 908, EN 50385

This wireless device complies with the R&TTE Directive.

EU Declaration of Conformity

Български Apple Inc. декларира, че това устройство с клетъчен, Wi-Fi и Bluetooth предавател е в съответствие със съществените изисквания и другите приложими правила на Директива 1999/5/EC.

Česky Společnost Apple Inc. tímto prohlašuje, že toto mobilní zařízení s technologií Wi-Fi a Bluetooth vyhovuje základním požadavkům a dalším příslušným ustanovením směrnice 1999/5/ES.

Dansk Undertegnede Apple Inc. erklærer herved, at følgende udstyr cellular, Wi-Fi og Bluetooth overholder de væsentlige krav og øvrige relevante krav i direktiv 1999/5/EF.

Deutsch Hiermit erklärt Apple Inc., dass sich Mobiltelefon, Wi-Fi und Bluetooth in Übereinstimmung mit den grundlegenden Anforderungen und den übrigen einschlägigen Bestimmungen der Richtlinie 1999/5/EG befinden.

Eesti Käesolevaga kinnitab Apple Inc., et see mobiil-, Wi-Fi- ja Bluetooth-seade vastab direktiivi 1999/5/EÜ põhinõuetele ja nimetatud direktiivist tulenevatele teistele asjakohastele sätetele.

English Hereby, Apple Inc. declares that this cellular, Wi-Fi, and Bluetooth device is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

Español Por medio de la presente Apple Inc. declara que este dispositivo celular, Wi-Fi y Bluetooth cumple con los requisitos

esenciales y cualesquiera otras disposiciones aplicables o exigibles de la Directiva 1999/5/CE.

Ελληνικά Με την παρούσα, η Apple Inc. δηλώνει ότι αυτή η συσκευή κινητού, Wi-Fi και Bluetooth συμμορφώνεται προς τις βασικές απαιτήσεις και τις λοιπές σχετικές διατάξεις της Οδηγίας 1999/5/EK.

Français Par la présente Apple Inc. déclare que l'appareil cellulaire, Wi-Fi, et Bluetooth est conforme aux exigences essentielles et aux autres dispositions pertinentes de la directive 1999/5/CE.

Islenska Apple Inc. lýsir því hér með yfir að þetta tæki, sem er farsími, þráðlaus og með blátannartækni (e: cellular, Wi-Fi and Bluetooth,) fullnægir lágmarkskröfum og öðrum viðeigandi ákvæðum Evróputilskipunar 1999/5/EC.

Italiano Con la presente Apple Inc. dichiara che questo dispositivo cellulare, Wi-Fi e Bluetooth è conforme ai requisiti essenziali ed alle altre disposizioni pertinenti stabilite dalla direttiva 1999/5/CE.

Latviski Ar šo Apple Inc. deklarē, ka cellular, Wi-Fi un Bluetooth ierice atbilst Direktīvas 1999/5/EK būtiskajām prasībām un citiem ar to saistītajiem noteikumiem.

Lietuvių Šiuo „Apple Inc.“ deklaruoja, kad korinio „Wi-Fi“ ir „Bluetooth“ ryšio įrenginys atitinka esminius reikalavimus ir kitas 1999/5/EB Direktyvos nuostatas.

Magyar Alulírott, Apple Inc. nyilatkozom, hogy a mobil, Wi-Fi és Bluetooth megfelel a vonatkozó alapvető követelményeknek és az 1999/5/EC irányelv egyéb előírásainak.

Nederlands Hierbij verklaart Apple Inc. dat het toestel cellular, Wi-Fi, en Bluetooth in overeenstemming is met de essentiële eisen en de andere bepalingen van richtlijn 1999/5/EG.

Norsk Apple Inc. erklærer herved at dette mobiltelefon-, Wi-Fi- og Bluetooth-apparatet er i samsvar med de grunnleggende kravene og øvrige relevante krav i EU-direktivet 1999/5/EF.

Polski Niniejszym Apple Inc. oświadcza, że ten telefon komórkowy, urządzenie Wi-Fi oraz Bluetooth są zgodne z zasadniczymi wymogami oraz pozostałymi stosownymi postanowieniami Dyrektywy 1999/5/EC.

Português Apple Inc. declara que este dispositivo móvel, Wi-Fi e Bluetooth está em conformidade com os requisitos essenciais e outras disposições da Directiva 1999/5/CE.

Română Prin prezenta, Apple Inc. declară că acest aparat celular, Wi-Fi și Bluetooth este în conformitate cu cerințele esențiale și cu celelalte prevederi relevante ale Directivei 1999/5/CE.

Slovensko Apple Inc. izjavlja, da so celične naprave ter naprave Wi-Fi in Bluetooth skladne z bistvenimi zahtevami in ostalimi ustreznimi določili direktive 1999/5/ES.

Slovensky Apple Inc. týmto vyhlasuje, že toto mobilné, Wi-Fi & Bluetooth zariadenie spĺňa základné požiadavky a všetky príslušné ustanovenia Smernice 1999/5/ES.

Suomi Apple Inc. vakuuttaa täten, että tämä matkapuhelin-, Wi-Fi- ja Bluetooth-tyyppinen laite on direktiivin 1999/5/EY oleellisten vaatimusten ja sitä koskevien direktiivin muiden ehtojen mukainen.

Svenska Härmed intygar Apple Inc. att denna mobiltelefon-, Wi-Fi-, och Bluetooth-enhet står i överensstämmelse med de väsentliga egenskapskrav och övriga relevanta bestämmelser som framgår av direktiv 1999/5/EG.

A copy of the EU Declaration of Conformity is available at:
www.apple.com/euro/compliance

iPhone can be used in the following countries:

| | | | | | | | | | | | |
|----|----|----|----|----|----|----|----|----|----|----|----|
| AT | BG | BE | CY | CZ | DK | EE | FI | FR | DE | GR | HU |
| IE | IT | LV | LT | LU | MT | NL | PL | PT | RO | SK | SL |
| ES | SE | GB | IS | LI | NO | CH | | | | | |

European Community Restrictions

Français Pour usage en intérieur uniquement. Consultez l'Autorité de Régulation des Communications Electroniques et des Postes (ARCEP) pour connaître les limites d'utilisation des canaux 1 à 13. www.arcep.fr

Italiano Approvato esclusivamente per l'uso in locali chiusi. L'utilizzo all'esterno dei propri locali è subordinato al rilascio di un'autorizzazione generale.

Japan Compliance Statement—VCCI Class B Statement

情報処理装置等電波障害自主規制について

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EA0654

Update Rev. 7/19/10

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WARRANTY. Apple's warranty obligations for this hardware product are limited to the terms set forth herein. Apple, as defined in the table

below, warrants this Apple-branded hardware product against defects in materials and workmanship under normal use for a period of ONE (1) YEAR from the date of retail purchase by the original end-user purchaser ("Warranty Period"). If a hardware defect arises and a valid claim is received within the Warranty Period, at its option and to the extent permitted by law, Apple will either (1) repair the hardware defect at no charge, using new parts or refurbished parts that are equivalent to new in performance and reliability, (2) exchange the product with a product that is new or refurbished that is equivalent to new in performance and reliability and is at least functionally equivalent to the original product, or (3) refund the purchase price of the product. Apple may request that you replace defective parts with user-installable new or refurbished parts that Apple provides in fulfillment of its warranty obligation. A replacement product or part, including a user-installable part that has been installed in accordance with instructions provided by Apple, assumes the remaining warranty of the original product or ninety (90) days from the date of replacement or repair, whichever provides longer coverage for you. When a product or part is exchanged, any replacement item becomes your property and the replaced item becomes Apple's property. Parts provided by Apple in fulfillment of its warranty obligation must be used in products for which warranty service is claimed. When a refund is given, the product for which the refund is provided must be returned to Apple and becomes Apple's property.

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No Apple reseller, agent, or employee is authorized to make any modification, extension, or addition to this warranty. If any term is held to be illegal or unenforceable, the legality or enforceability of the remaining terms shall not be affected or impaired.

This Limited Warranty applies only to the hardware product manufactured by or for Apple that can be identified by the "Apple" trademark, trade name, or logo affixed to it. The Limited Warranty does not apply to any non-Apple hardware product or any software, even if packaged or sold with the Apple hardware. Manufacturers, suppliers, or publishers, other than Apple, may provide their own warranties to the end user purchaser, but Apple, in so far as permitted by law, provides their products "as is". Software distributed by Apple with or without the Apple brand name (including, but not limited to system software) is not covered under this

Limited Warranty. Refer to the licensing agreement accompanying the software for details of your rights with respect to its use.

Apple does not warrant that the operation of the product will be uninterrupted or error-free. Apple is not responsible for damage arising from failure to follow instructions relating to the product's use.

This warranty does not apply: (a) to consumable parts, such as batteries, or protective coatings designed to diminish over time unless failure has occurred due to a defect in materials or workmanship; (b) to cosmetic damage, including but not limited to scratches, dents, and broken plastic on ports; (c) to damage caused by use with non-Apple products; (d) to damage caused by accident, abuse, misuse, liquid contact, fire, earthquake or other external causes; (e) to damage caused by operating the product outside the permitted or intended uses described by Apple; (f) to damage caused by service (including upgrades and expansions) performed by anyone who is not a representative of Apple or an Apple Authorized Service Provider ("AASP"); (g) to a product or part that has been modified to alter functionality or capability without the written permission of Apple; (h) to defects caused by normal wear and tear or otherwise due to the normal aging of the product or (i) if any Apple serial number has been removed or defaced.

Important: Do not open the hardware product. Opening the hardware product may cause damage that is not covered by this warranty. Only Apple or an AASP should perform service on this hardware product.

EXCEPT AS PROVIDED IN THIS WARRANTY AND TO THE MAXIMUM EXTENT PERMITTED BY LAW, APPLE IS NOT RESPONSIBLE FOR DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY, INCLUDING BUT NOT LIMITED TO LOSS OF USE; LOSS OF REVENUE; LOSS OF ACTUAL OR ANTICIPATED PROFITS (INCLUDING LOSS OF PROFITS ON CONTRACTS); LOSS OF THE USE OF MONEY; LOSS OF ANTICIPATED SAVINGS; LOSS OF BUSINESS; LOSS OF OPPORTUNITY; LOSS OF GOODWILL; LOSS OF REPUTATION; LOSS OF, DAMAGE TO, COMPROMISE OR CORRUPTION OF DATA; OR ANY INDIRECT OR CONSEQUENTIAL LOSS OR DAMAGE HOWSOEVER CAUSED INCLUDING THE REPLACEMENT OF EQUIPMENT AND PROPERTY, ANY COSTS OF RECOVERING, PROGRAMMING OR REPRODUCING ANY PROGRAM OR DATA STORED IN OR USED WITH THE APPLE PRODUCT AND ANY FAILURE TO MAINTAIN THE CONFIDENTIALITY OF DATA STORED ON THE PRODUCT. THE FOREGOING LIMITATION SHALL NOT APPLY TO DEATH OR PERSONAL INJURY CLAIMS, OR ANY STATUTORY LIABILITY FOR INTENTIONAL AND GROSS NEGLIGENT ACTS AND/OR OMISSIONS. APPLE DISCLAIMS ANY REPRESENTATION THAT IT WILL BE ABLE TO REPAIR ANY PRODUCT UNDER THIS WARRANTY OR MAKE A PRODUCT EXCHANGE WITHOUT RISK TO OR LOSS OF PROGRAMS OR DATA. **SOME STATES (COUNTRIES AND PROVINCES) DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.**

OBTAINING WARRANTY SERVICE. Please access and review the online help resources described below before seeking warranty service. If the product is still not functioning properly after making use of these

resources, please contact the Apple representatives or, if applicable, an Apple owned retail store ("Apple Retail") or an AASP using the information provided below. When contacting Apple via telephone, other charges may apply depending on your location. When calling, an Apple representative or AASP will help determine whether your product requires service and, if it does, will inform you how Apple will provide it. You must assist in diagnosing issues with your product and follow Apple's warranty processes.

Apple may restrict service to the country where Apple or its Authorized Distributors originally sold the hardware product. Apple will provide warranty service either (i) at an Apple Retail or AASP location, where service is performed at the location, or the Apple Retail or AASP may send the product to an Apple repair service location for service, (ii) by sending you prepaid way bills (and if you no longer have the original packaging, Apple may send you packaging material) to enable you to ship the product to Apple's repair service location for service, or (iii) by sending you user-installable new or refurbished replacement product or parts to enable you to service or exchange your own product ("DIY Service"). Upon receipt of the replacement product or part, the original product or part becomes the property of Apple and you agree to follow instructions, including, if required, arranging the return of original product or part to Apple in a timely manner. When providing DIY Service requiring the return of the original product or part, Apple may require a credit card authorization as security for the retail price of the replacement product or part and applicable shipping costs. If you follow instructions, Apple will cancel the credit card authorization, so you will not be charged for the product or part and shipping costs. If you fail to return the replaced product or part as instructed or the replaced product or part is not eligible for warranty service, Apple will charge the credit card for the authorized amount.

Service options, parts availability and response times may vary according to the country in which service is requested. Service options are subject to change at any time. You may be responsible for shipping and handling charges if the product cannot be serviced in the country in which service is requested. If you seek service in a country that is not the country of original purchase, you will comply with all applicable import and export laws and regulations and be responsible for all custom duties, V.A.T. and other associated taxes and charges. Where international service is available, Apple may repair or exchange defective products and parts with comparable products and parts that comply with local standards. In accordance with applicable law, Apple may require that you furnish proof of purchase details and/or comply with registration requirements before receiving warranty service. Online information with more details on obtaining warranty service is provided below.

PRIVACY. Apple will maintain and use customer information in accordance with the Apple Customer Privacy Policy available at www.apple.com/legal/warranty/privacy.

DATA BACKUP. If your product is capable of storing software programs, data and other information, you should protect its contents against possible operational failures. Before you deliver your product for warranty service it is your responsibility to keep a separate backup copy

of the contents, remove all personal information and data that you want to protect and disable any security passwords. **THE CONTENTS OF YOUR PRODUCT WILL BE DELETED AND THE STORAGE MEDIA REFORMATTED IN THE COURSE OF WARRANTY SERVICE.** Your product or a replacement product will be returned to you as your product was configured when originally purchased, subject to applicable updates. Apple may install system software updates as part of warranty service that will prevent the hardware from reverting to an earlier version of the system software. Third party applications installed on the hardware may not be compatible or work with the hardware as a result of the system software update. You will be responsible for reinstalling all other software programs, data and passwords. Recovery and reinstallation of software programs and user data are not covered under this Limited Warranty.

ONLINE INFORMATION. More information on the following is available online:

International Support Information

www.apple.com/support/country

Authorized Distributors

www.apple.com/iphone/countries

Apple Authorized Service Providers

support.apple.com/kb/HT1937

Apple Retail Store

www.apple.com/retail/storelist

Apple Support and Service

www.apple.com/support/contact/phone_contacts.html

Apple Complimentary Support

www.apple.com/support/country/index.html?dest=complimentary

Warranty Obligor for Region or Country of Purchase

| Region/Country of Purchase | Apple Address |
|---|---|
| Americas | |
| Brazil | Apple Computer Brasil Ltda Av. Cidade Jardim 400, 2 Andar, Sao Paulo, SP Brasil 01454-901 |
| Canada | Apple Canada Inc. 7495 Birchmount Rd.; Markham, Ontario, Canada; L3R 5G2 Canada |
| Mexico | APPLE OPERATIONS MÉXICO S.A. DE C.V. Prolongación Paseo de la Reforma #600, Suite 132 Colonia Peña Blanca, Santa Fé Delegación Álvaro Obregón México D. F. CP 01210 México |
| United States and Other Americas Countries | Apple Inc. 1 Infinite Loop; Cupertino, CA 95014, USA |

| Region/Country of Purchase | Apple Address |
|--|--|
| Europe, Middle East and Africa | |
| All countries | Apple Sales International Hollyhill Industrial Estate Hollyhill, Cork, Republic of Ireland |
| Asia Pacific | |
| Australia; New Zealand; Fiji, Papua New Guinea; Vanuatu | Apple Pty. Limited. PO Box A2629, Sydney South, NSW 1235, Australia |
| Hong Kong | Apple Asia Limited 2401 Tower One, Times Square, Causeway Bay, Hong Kong |
| India | Apple India Private Ltd. 19th Floor, Concorde Tower C, UB City No 24, Vittal Mallya Road, Bangalore 560-001, India |
| Japan | Apple Japan Inc. 3-20-2 Nishishinjuku, Shinjuku-ku, Tokyo, Japan |
| Korea | Apple Korea Ltd. 3201, ASEM Tower; 159, Samsung-dong, Gangnam-Gu; Seoul 135-798, Republic of Korea |
| Afghanistan, Bangladesh, Bhutan, Brunei, Cambodia, Guam, Indonesia, Laos, Singapore, Malaysia, Nepal, Pakistan, Philippines, Sri Lanka, Vietnam | Apple South Asia Pte. Ltd. 7 Ang Mo Kio Street 64 Singapore 569086 |
| People's Republic of China | Apple Computer Trading (Shanghai) Co. Ltd. Room 1815, No. 1 Jilong Road, Waigaoqiao Free Trade Zone, Shanghai 200131 China |
| Thailand | Apple South Asia (Thailand) Limited 25th Floor, Suite B2, Siam Tower, 989 Rama 1 Road, Pataumwan, Bangkok, 10330 |
| Taiwan | Apple Asia LLC 16A, No. 333 Tun Hwa S. Road. Sec. 2, Taipei, Taiwan 106 |
| Other Asian Pacific Countries | Apple Inc. 1 Infinite Loop; Cupertino, CA 95014, USA |

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034-5948-A

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