

CERTIFICATE OF REGISTRATION

Information Security Management System
 ISO/IEC 27018:2019

INFOBIP LIMITED

A-LIGN Compliance and Security, Inc. certifies that the organization operates an Information Security Management System that conforms to the requirements of ISO/IEC 27018:2019. The scope and boundaries of the ISMS is as follows:

The scope of the ISO/IEC 27001:2013 certification covers the Information Security Management System (ISMS) supporting Infobip applications, programmable channels and platform functionalities, including their development, operations, and infrastructure and their associated security, privacy, and compliance and inclusive of the requirements and control implementation guidance of ISO/IEC 27002, 27017, 27018 per the statement of applicability.

The statement of applicability additionally includes control objectives from the ISO 27017:2015 & ISO 27018:2019 frameworks, with the exception of Anam Technologies Limited, Dublin, for which ISO 27018:2019 does not apply as the standard is not applicable to its activities.

Certificate	PII-IN-062823	Original Certification Date	June 28, 2023
Version	1.2	Expiry Date	June 28, 2026
Statement of Applicability	Version 6 (March 29, 2024)	Issuance Date	July 15, 2024

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 888.702.5446
 info@a-lign.com

A-LIGN.COM



Authorized by:

Stephanie Oylar
 Stephanie Oylar
 VP of Attestation Services

This certificate is the property of A-LIGN compliance and Security, Inc ("A-LIGN") and is bound by legally enforceable arrangements. This certificate relates to the organization as defined by the scope and shall in no way imply that the organization's products, processes or services (in-scope or outside of the scope) are certified. The certification number, certification body mark and accreditation mark shall not be used on products or used in conjunction with documents relating to the organization's products, processes or services. A-LIGN shall take action to deal with incorrect or misleading use of the certificate, certification status or marks. This certification can be validated by contacting A-LIGN.



A-LIGN

INFOBIP LIMITED

IN-SCOPE LOCATION(S)

HQ: Utinjska 29a
Zagreb, 10000
Croatia

REGISTERED ACTIVITY

Business Integrity
Corporate Security
Customer Services
Customer Success Management
Engineering
Finance
Management
Marketing
Operator Partnerships
Partner Program Development
Planning and Strategy Implementation
People
Professional Services
Product Development
Profitability Management
Revenue

Infobip d.o.o

Vodnjan

Istarska 157
52215 Vodnjan
Croatia

Business Integrity
Corporate Security
Customer Services
Customer Success Management
Engineering
Finance
Management
Marketing
Office Support
Operator Partnerships
People
Product Development
Profitability Management
Revenue
Sales

Infobip Ltd.

London

35-38 New Bridge Street
EC4V 6BW London
United Kingdom

Business Integrity
Customer Services
Customer Success Management
Engineering
Finance
Management
Marketing
Office Support
Operator Partnerships
People
Product Development
Profitability Management
Revenue
Sales

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INFOBIP LIMITED

IN-SCOPE LOCATION(S)	REGISTERED ACTIVITY
Infobip BH d.o.o. Sarajevo Tešanjaska 24a 71000 Sarajevo Bosnia and Herzegovina	Business Integrity Corporate Security Customer Services Customer Success Management Engineering Finance Management Marketing Office Support Operator Partnerships People Product Development Profitability Management Revenue Sales
Infobip BH d.o.o. Tuzla Ulica Armije Republike Bosne i Hercegovine br. 1 75000 Tuzla Bosnia and Herzegovina	Engineering Marketing Office Support People Sales
Infobip Asia Pacific Sdn. Bhd Suite 27-03, level 27, Integra tower, The Intermark, 348 Jalan Tun Razak, 50400 Kuala Lumpur Malaysia	Business Integrity Customer Services Customer Success Management Engineering Finance Management Marketing Office Support Operator Partnerships People Profitability Management Revenue Sales
Infobip Asia 2, Entuziastov Boulevard 109544 Moscow Russia	Business Integrity Customer Services Customer Success Management Engineering Finance Management Marketing Office Support Operator Partnerships People Profitability Management Revenue Sales

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INFOBIP LIMITED

IN-SCOPE LOCATION(S)

REGISTERED ACTIVITY

Infobip Colombia SAS

Carrera 11 B No. 97-56 Edificio Ápice
Office 604, Bogotá
Colombia

Business Integrity
Customer Services
Customer Success Management
Engineering
Finance
Marketing
Office Support
Operator Partnerships
People
Profitability Management
Revenue
Sales

Infobip Africa (Pty) Ltd

1st Floor, Building B, Bryanston Corner, 18 Ealing
Crescent, Bryanston, Gauteng
Johannesburg
South Africa

Business Integrity
Customer Services
Customer Success
Management
Engineering Finance
Marketing
Office Support
Operator Partnerships
People
Sales
Engineering
Revenue
Sales

Infobip Inc.

300 Elliott Avenue W, Suite 200
98119 Seattle
United States

Business integrity
Corporate Security
Customer Services
Customer Success
Management
Engineering
Finance
Management
People
Marketing
Sales
Sales Engineering

Infobip India Private Limited

3rd Floor, Fleet House, Near Marol Naka Metro Station,
Andheri Kurla Road, Marol, Andheri East, 400059
India

Business Integrity
Customer Services
Customer Success Management
Engineering
Finance
Management
People
Office Support
Operator Partnerships
Sales

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INFOBIP LIMITED

IN-SCOPE LOCATION(S)	REGISTERED ACTIVITY
Infobip India Private Limited IHDP Business Park, No 306, 3rd Floor, Plot no 7, Sector 27, Taj Express Way, New Okhla Industrial Development Area, Gautam Budh Nagar District 201301 Noida India	Customer Services Customer Success Management Engineering Finance Management Office Support Operator Partnerships Sales
VEGTER SMS SOLUTIONS PRIVATE LIMITED 3rd Floor, Fleet House, Near Marol Naka Metro Station, Andheri Kurla Road, Marol, Andheri East, 400059 India	Management

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