

# CONTAINER VALIDATION REQUEST (CVR)

## QUICK NOTES



The information captured on this form must be submitted to the BCMB through the Quality Monitoring System (QMS). Upon submission, the BCMB will review and respond to the ticket within 48 business hours. Please quarantine the containers at your depot and do not pay the customer or ship containers to the CSA until advised by the BCMB.

If the customer refuses to provide any of the below information and leaves with the containers, please still advise the BCMB and provide as much detail as possible.

Date: \_\_\_\_\_ Time: \_\_\_\_\_ Employee Name: \_\_\_\_\_

### CUSTOMER INFORMATION

Name: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Address: \_\_\_\_\_

Driver's License #: \_\_\_\_\_ License Plate #: \_\_\_\_\_

### REASON FOR VALIDATION REQUEST

Containers are all the same brand and/or container type \_\_\_\_\_

Containers were returned in a very large quantity \_\_\_\_\_

Containers are unlabeled or appear to have never been filled \_\_\_\_\_

Containers are compacted/crushed \_\_\_\_\_

Vehicle with out-of-province plates \_\_\_\_\_

Containers that are not registered \_\_\_\_\_

Other \_\_\_\_\_

### CONTAINER INFORMATION

Pictures of the containers will need to be attached to the QMS ticket. Images should capture the general quantity and condition of the material, and the label information (brand, flavor, size, UPC).

Where were the containers purchased/found? \_\_\_\_\_

Does the customer have a receipt?  Yes  No (If yes, take a picture of the receipt for the QMS ticket)

Quantity: \_\_\_\_\_

Additional Details/Notes:

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If you need assistance logging into QMS or creating a ticket, please contact a Compliance Officer. Contact information can be found here under Operations & Compliance: [www.bcmb.ab.ca/contact/](http://www.bcmb.ab.ca/contact/)